






-  telstra.com/ppmbb
-  125 8880 or from a non-telstra phone
13 2200 and say 'pre-paid'
-  visit a telstra store or partner

GETTING TO
KNOW YOUR
TELSTRA PRE-PAID
4G USB+WI-FI
PLUS

IT'S HOW
WE CONNECT





LET'S GET THIS SHOW ON THE ROAD

Your Telstra Pre-Paid 4G USB+Wi-Fi Plus has been tested to deliver you access to great coverage and speeds on Australia's best mobile network.

This guide will help you get connected as quickly and as easily as possible. It'll guide you through installation and run through all the handy extra features that are included.

If all goes to plan you'll be up and running in no time, so you can get connected whilst on the move.



WHAT'S INSIDE

- 03 Safety first
- 05 Let's get started
- 09 Getting connected
- 15 Monitoring your data usage
- 17 Wi-Fi home page
- 22 Extra features
- 25 Problem solving
- 29 Extra bits you should know



SAFETY FIRST

Please read all the safety notices before using this device. This device is designed to be used at least 20 cm from your body. Do not use the device near fuel or chemicals or in any prescribed area such as service stations, refineries, hospitals and aircraft. Obey all warning signs where posted.

Radio frequency safety information

The device has an internal antenna. For optimum performance with minimum power consumption do not shield the device or cover with any object. Covering the antenna affects signal quality, may cause the router to operate at a higher power level than needed, and may shorten battery life.

Radio frequency energy

Your wireless device is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimised for best performance and automatically reduces when there is good quality reception. Maximum power is only used at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the device transmits at a higher power, may get hot and have a significantly shorter battery life.

Declaration of conformity – specific absorption rate (SAR)

The wireless device is designed to be used at least 20 cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio Communications Standard (Electro-magnetic IC Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20 cm from the body. The worst case SAR result for 10g tissue size measured at 15mm distances is 0.451 W/Kg.



N14036

ROHS declaration (reduction of hazardous substances)

This device is compliant with the REACH Regulation (Regulation EC No 1907/2006) and RoHS Directive Recast (Directive 2011/65/EU). Batteries are compliant with the Battery Directive (Directive 2006/66/EC). For up to date information about REACH and RoHS compliance visit consumer.huawei.com/certification

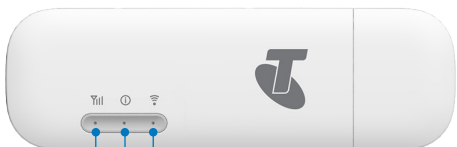


LET'S GET STARTED

Your package contains the following:

- Telstra Pre-Paid 4G USB+Wi-Fi Plus device with SIM card inserted
- Lanyard (attached to device cap)
- This Getting Started Guide
- Telstra Pre-Paid Welcome Guide
- Wi-Fi security card
- Manufacturer's warranty card

YOUR TELSTRA PRE-PAID 4G USB+WI-FI PLUS



Network
indicator

Wi-Fi indicator

Data usage/activation
indicator



External antenna ports (TS9)









You need the following information to log on to your Telstra Pre-Paid 4G USB+Wi-Fi Plus.

You can change the Wi-Fi Name and Wi-Fi Password to your own preferences via the Wi-Fi home page. See page 17.

Quick reference section

Default Wi-Fi Name (SSID)	Displayed on your Wi-Fi security card or under the cover of your device.
Default Wi-Fi Password (Security Key)	Case sensitive and is displayed on your Wi-Fi security card or under the cover of your device.
Wi-Fi home page	http://m.home
Wi-Fi homepage: username password	admin admin
Restore Defaults	To reset your device hold down the Reset button located under the cover. This will restore default passwords.

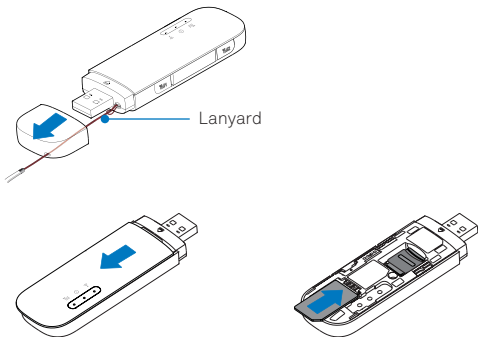
The LED indicators show you the status of your device:

LED Indicators	Status
Data Usage	
 Flashing Amber	You need to activate your Pre-Paid service
 Solid Green	Pre-Paid service is active
 Solid Amber	Your data is low
 Solid Red	Your credit has expired or you have used all data
 Green Flashing	Software update available
Network Signal	
 Blue	3G service available
 Cyan	4G service available
 Red	No network available

GETTING CONNECTED

1. Insert SIM card (if required)

- Your SIM card should already be inserted. You can check to make sure.
- Remove cap from top of your device. To remove the cover gently push down and slide off as shown below.



- To insert your SIM card (full size/2FF), slide in as shown with the chip facing down. Ensure you push it in all the way.

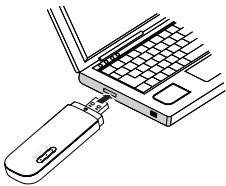
2. Plug into USB power source and connect

You can connect your device via USB or Wi-Fi.

Connect via USB

- Insert USB into USB port on your PC or other compatible device.
- The Setup Wizard will run automatically and after a couple of minutes a new desktop icon called Telstra Pre-Paid 4G USB+Wi-Fi will be installed.
- You can double click on the icon or open a browser and type in <http://m.home> to manage your connection settings if required. If the Setup Wizard doesn't start automatically then select Computer from your Desktop or Start Menu. Select the file AutoRun.exe and follow the prompts.

You are now ready to activate your SIM card.



Connect via Wi-Fi

- Ensure the USB is plugged into a power source such as a PC or AC adapter.
- Check your computer or other compatible device has Wi-Fi enabled and search for wireless networks. Refer to your Wi-Fi enabled device manual for further details on searching for wireless networks.
- Select the Wi-Fi name (SSID) and Wi-Fi password (security key) as shown on your security card.



Searching for wireless networks

For Windows	Click on the Internet Access icon, usually found on the very bottom right of your screen. This should show you available networks.
For Mac	Go to the Wi-Fi menu and select network. If you're using an older Mac OS version, you can also access Network Preferences in the Apple menu.
For tablets	Usually found in 'settings'.

You can purchase an AC adapter to power your device and also use as a Wi-Fi hotspot without having to plug your device into a computer. You can purchase an adapter from most Telstra retailers.

AC adapter required output: 5V, \geq 750mA.



3. Activate your Pre-Paid service

- Activate via the Wi-Fi home page, at <http://m.home>

A blue pop up box will appear, make a note of your service number. Click 'OK' and follow the prompts

or

- Activate online via telstra.com/activate

For more information on activating or managing your service see your Telstra Pre-Paid Welcome Guide.

Once you have activated your service, restart your device.

Your service number will be displayed on your Wi-Fi home page at <http://m.home>
Make a note of this service number if contacting Telstra so we can access your account details.



Please Activate your Pre-Paid Account

Follow the below steps:

1. Click the "activate" button below and follow the prompts
2. Once your service is active you'll get an email or SMS confirmation.
3. After your service is activated, please restart your device.

If you have already completed activation process, you can check the status at:

<http://telstra.com/trackmyorder>

YOUR PRE-PAID SERVICE NUMBER IS XXXX XXXXXX

Please note this down as you will need it for activation.

Activate

4. Ending your session




- To disconnect, unplug your device from the power source or disable your Wi-Fi connection from your Wi-Fi enabled device.

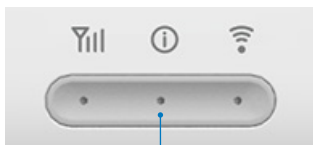
MONITORING YOUR DATA USAGE

On-device data usage meter

Your device's LED indicator will change colour to indicate your data usage. Your estimated usage will be updated approximately every 2 hours.

Data Usage LED indicators

 Solid Green	Pre-Paid service is active
 Solid Amber	Your data is low
 Solid Red	Your credit has expired or you have used all data



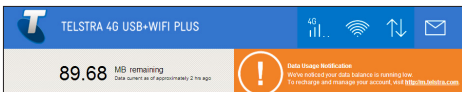
Data usage indicator

Device home page usage meter

The status bar at the top of your Wi-Fi home page shows a data usage meter. The status bar shows the approximate amount of data used.

This status bar will also notify you when your balance is running low or if your credit has expired.

All recent usage may take up to 2 hours to update.



WI-FI HOME PAGE

You can manage your device settings and monitor data usage via your Wi-Fi home page. You can only access the Wi-Fi home page while connected to the device's Wi-Fi network.

Login to your Wi-Fi home page

- Connect to the Wi-Fi network. See page 10 and follow Step 2 onwards for details.
- Open a web browser and enter <http://m.home> in the address bar.
- Enter the login details shown below in the Admin login field and click OK.

User Name: admin

Password: admin

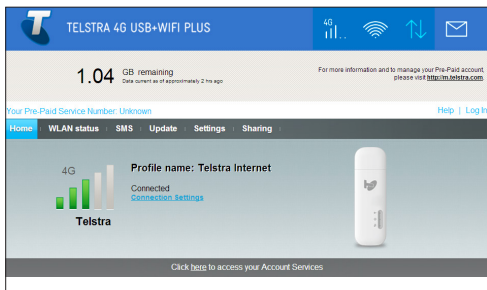
For full details on using your Wi-Fi home page click on Help.

Your Service Number will be displayed on your Wi-Fi Home Page. Make a note of this service number if contacting Telstra so we can access your account details.

Getting the most from your Wi-Fi home page

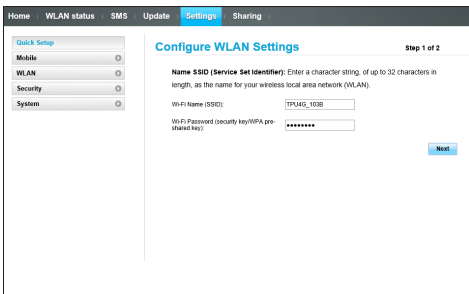
The status bar at the top of the page shows icons displaying signal strength, connected users and messages.

In addition you can also monitor data usage and receive notifications of software updates and data usage.



Quick setup wizard

Use the Quick Setup Wizard to change key settings including Wi-Fi Name (SSID) and Wi-Fi Password (WPA pre-shared key/Security Key).



The screenshot shows a web interface for configuring WLAN settings. At the top, there is a navigation bar with links for Home, WLAN status, SMS, Update, Settings (highlighted), and Sharing. On the left side, there is a sidebar menu with options: Quick Setup (highlighted), Mobile, WLAN, Security, and System. The main content area is titled 'Configure WLAN Settings' and indicates 'Step 1 of 2'. Below the title, there is a text instruction: 'Name SSID (Service Set Identifier): Enter a character string, of up to 32 characters in length, as the name for your wireless local area network (WLAN)'. There are two input fields: 'Wi-Fi Name (SSID)' containing the text 'TPU4G_1038' and 'Wi-Fi Password (security key/WPA pre-shared key)' containing seven asterisks. A 'Next' button is located at the bottom right of the form.

How to change Wi-Fi Password (security key) and/or Wi-Fi Name (SSID)

- Go to Settings Tab.
- Select WLAN, then select WLAN Basic Settings.
- Input a new Wi-Fi Password into the field WPA pre-shared key or input a new Wi-Fi Name into the field SSID, then click Apply.

If changing your password please ensure you keep a record of it and store in a safe place.

Home | WLAN status | SMS | Update | **Settings** | Sharing

Quick Setup
Mobile
WLAN
- WLAN Basic Settings
WLAN Advanced Settings
WPS Settings
DHCP
Security
System

WLAN Basic Settings

WPS cannot be used if Security mode is set to WEP.
If Security mode is set to WEP, a wireless network adapter working only in 802.11n mode may not be able to access the device.

WLAN module: Enable Disable

Max access number: 10

Wi-Fi Name (SSID): TPL4G_102B

Security mode: WPA2-PSK

Wi-Fi Password (security key/WPA pre-shared key): *****
 Show password

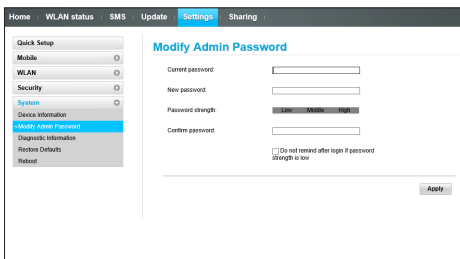
SSID broadcast: Enable Disable

Note: If SSID broadcast is disabled, you must enter a valid SSID to connect to a Wi-Fi network. For details, see the [FAQ](#).

Apply

How to change Wi-Fi home page password

- Go to Settings Tab.
- Select System, then select Modify Admin Password.
- Enter Current password then New password and click Apply.



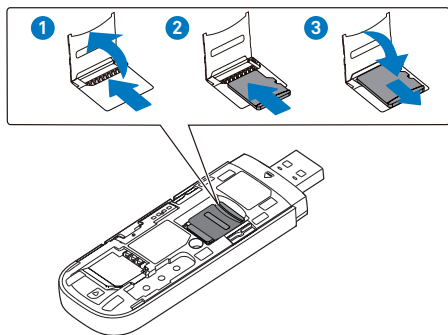
The Wi-Fi home page username cannot be changed from the default 'admin'.

EXTRA FEATURES

Using a memory card

You can use your device as a storage drive to store or transfer files. Your device works with a micro SD card up to 32GB. To insert memory card:

- Remove cover by sliding off. The memory card slot is located beneath the metal clasp as shown in the image below.
- Push back the metal clasp then lift it up.
- Place memory card in the slot.
- To close, push the metal clasp back down then slide it forward to secure.





Software updates

Updating your device software when updates are available helps to ensure your device continues to give maximum performance.

- Software updates will be sent to your device automatically.
- When an update is available the data usage indicator will flash green.
- You can visit the Wi-Fi home page for more information at <http://m.home>

When downloading updates, standard data charges apply.

International roaming

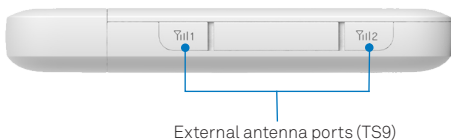
Get connected when you're travelling overseas with Telstra Pre-Paid international roaming.

International roaming is already set up on your Telstra Pre-Paid service, however you will need to enable this via your Wi-Fi settings at <http://m.home>

Different rates apply to use your service overseas. For a full list of countries and charges for international roaming see telstra.com.au/overseas

Using an external antenna

Using an external antenna may be recommended in areas of lower coverage to improve your device performance. Mimo Dual TS9 antennas are available from your retailer. Insert the connectors carefully to avoid damage to your device.





PROBLEM SOLVING

Why can't I connect?

If you are having an issue accessing the internet try the following suggestions:

- Do you have any recharge data credit? Your device data usage LED will be red if your credit has expired, or visit m.telstra.com to view your balance.
- Disconnect your device by unplugging it from the USB port and wait 10 seconds, then reconnect your device.
- Restart your computer.
- Turn off or temporarily disable any security programs or firewalls.
- If possible try using another computer or Wi-Fi device to connect.

For more help topics chat to us at livechat.telstra.com

Frequently asked questions

How do I go back to the Wi-Fi home page?

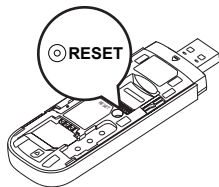
Open your browser and type in <http://m.home> or <http://192.168.1.1>

What is my Admin Password?

The Admin Password for the Wi-Fi home page (Web Interface) enables you to configure your device. The default Admin Password is: admin

What do I do if I changed the Wi-Fi Password or Admin Password and then forgot it?

If you have changed your Admin Password or Wi-Fi Password and subsequently forgotten it, press and hold the reset button located near SIM slot for 5 seconds to restore factory defaults. All settings will be reset to the default values.



Technical specifications

Network and Frequency Band	4G 700/1800/2100/2600 MHz 3G 850/2100 MHz
Wi-Fi working range	Approx 25m radius in free space
Wi-Fi Connections	Supports up to 5 users
Dimensions (W×H×D)	94 x 30 x 14mm
Weight	145g
microSD™ or microSDHC™ card	Up to 32GB
Operating Systems	Windows® 7 and 8 (32/64 bit), Vista (SP2, 32/64 bit) and XP (SP3, Media Centre Editions, 32/64 bit) Mac OS X 10.7 and later



Warranty and support

- All calls and support for PIN numbers, SIM card registration, account and billing information, network services
- General enquiries should be directed to Telstra at livechat.telstra.com
- See your warranty card for warranty and service information.
- View Frequently Asked Questions online at <http://consumer.huawei.com/au>




EXTRA BITS YOU SHOULD KNOW

Coverage

The Telstra Mobile Network offers 4GX in selected areas of Perth, Sydney, Darwin, Adelaide, Brisbane, Hobart and selected regional areas and is progressively rolling out to more places. In other coverage areas around Australia, you'll automatically switch to our fastest available 4G, which is offered in all capital CBDs and associated airports, many surrounding suburban areas and in over 300 regional areas, or our 3G. Check coverage at telstra.com/coverage

Network lock

- Your device is locked to the Telstra network.
- When you insert a non-Telstra SIM card you are presented with unlock instructions.
- Contact Telstra to obtain your 8 digit unlock code.
- An unlocking fee may apply.
- 5 incorrect attempts will block the unlock process and the device will then only work with a Telstra SIM card.
- Contact Telstra for more information.

A series of color calibration bars at the top of the page, including grayscale, CMYK, and RGB patches.

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