

# H258C

## User Guide



TracFone part number: H02231TBA



# 1 Introduction

## Package Contents

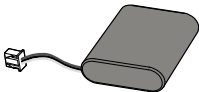
The package should contain the following items. Please contact the service provider if any of the items are missing or damaged.



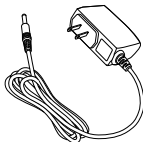
H258C



Antenna




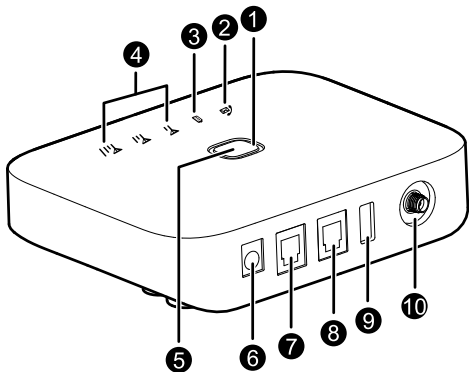
Battery



Power Adapter

## Top View

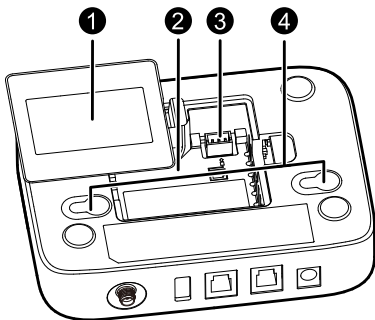
 The figures are only for your reference, the actual shape and color of the product may differ slightly.



1	Power indicator	6	DC 12V power port
2	Voice mail indicator	7	Telephone port 1
3	Battery indicator	8	Telephone port 2
4	Signal strength indicators	9	USB port*
5	Power on/off button	10	Antenna port

**i** \*Never place a USB-based device into the USB port of the H258C under any circumstances. Doing so may damage the device and negate its warranty. The port was designed for diagnostic purposes only; it is not intended for customer use.

## Bottom View



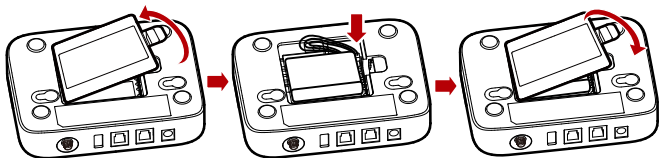
- |   |                     |   |                        |
|---|---------------------|---|------------------------|
| 1 | Battery cover       | 3 | Battery connector      |
| 2 | Battery compartment | 4 | Wall-mounting brackets |

# 2 Installation

## Installing the Battery

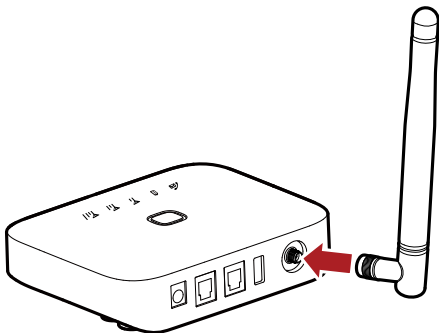
- i** ● If the ambient temperature exceeds the temperature allowed for charging, the device stops charging the battery.
- If connected to the power adapter, the device automatically charges the battery and stops charging when the battery is fully charged.
- Remove the battery if the device is not in use for a long time.
- If the battery has not been used for a long time or if the battery runs out of power, the device's indicators may not turn on as expected when the battery is charging. This is normal. The device can be powered on after the battery is charged for a while.
- Generally, the device sources its power from the line power supply using the power adapter. It sources its power from the battery only when there is a power failure or no power outlet is available.
- The battery supplies power for only a limited period. Ensure that the battery has been fully charged before using the device without the line power supply connected.

Remove the battery cover, then connect the battery cable to the battery connector, ensure that the battery terminals are not reversed, and place the battery in the battery compartment.



## Installing the Antenna

1. Power the device off.
2. Connect the indoor antenna to the antenna port as shown in the following figure, and screw on the antenna until it is securely connected.

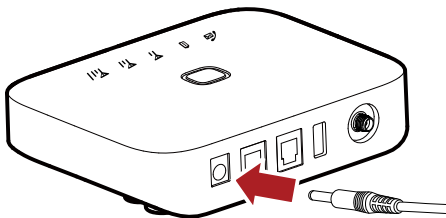


## Installing the Power Adapter

Under normal operation, the H258C is powered from an A.C. power outlet using the power adapter that is included with the device.

Power the device off, connect one end of the power adapter to the DC input port and the other to an A.C. power outlet.

- Device automatically powers on when connected to power adaptor.
- Use the battery only when there is a power failure or no power outlet is available. Ensure that the battery has been fully charged before using the device without the A.C power adapter connected.

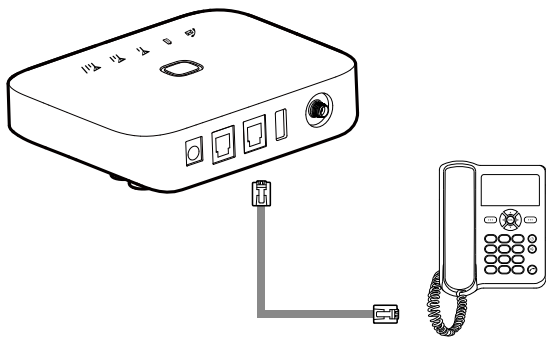


## Connecting the Device to a Telephone

The device provides two telephone ports. The ports provide connection to a single telephone number assigned to the device by your service provider.

1. Unplug your telephone from your wall's telephone jack.
2. Do not plug H258C into your telephone wall jack.

- The telephone cord is not included.
  - The device and telephone cord are for indoor use only.
  - Only corded telephones or cordless base stations connected directly to the H258C will receive service.
  - If the H258C is connected to a cordless phone base station, any extension phones mated with that base station will also receive service.
3. Plug one end of a telephone cable (RJ11) into a telephone port and the other end into the back of a home telephone or home telephone base unit.



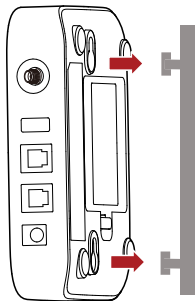
## Mounting the Device

### Horizontal Mounting

Place the device on a smooth surface with good ventilation. Place it at least 4 inches away from other objects.

### Vertical Mounting

Fix two screws into the wall (screws not provided). Align the mounting brackets with the screws, push the device towards the wall, and connect the brackets with the screws ensuring that the device is stable.



# 3 General Functions

## Powering on the Device

Press the  button to power on the device. When the device is on, the power indicator will be blue.

 Press and hold the  button for 1 second to power off the device.




## Activating the Device

If your device has not yet been activated, please follow the steps below:

1. Dial \* 2 2 8 9 0 from a telephone that is connected to the H258C to activate the device.
2. You will hear a confirmation tone or message once programming is complete.

## Understanding the Indicators


The following table describes your device's status at any given time.

Icon	Indicator	Status
Voice mail 	Blinking Blue	New Message
Battery 	Blue	Full Charge
	Blinking Blue	Partial Charge
	Blinking Red	Low Charge
Signal Strength 	All Blue	Strong
	Two Blue	Moderate
	One Blue	Weak
Power	Blue	The device is on

## Making Calls

1. Before making a call, make sure signal and signal strength indicators are lit up.
2. Place a call by entering the desired telephone number, including the area code, on your telephone.

3. When your call is complete, hang up or return the phone to the receiver to ensure that you can receive calls.

 Your device features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available. Your E911 emergency location services function ends 5 minutes after an emergency call or by placing a non-emergency call within the 5 minutes.


## Making a 3-Way Call

You can talk with two parties at the same time by using the 3-way call feature on your Home Phone service. Airtime and other charges, which may include toll or long distance charges, will apply for all 3-way calls.


1. While on the first call, dial the 10-digit number of the second party.
2. Press FLASH; the first party is automatically put on hold while the call is made.
3. When the 2nd party answers, press FLASH to initiate the 3-way call.  
If the second party does not answer, press the FLASH key twice to end the connection and return to the first party.
4. To disconnect the second call only, press the FLASH key.
5. To disconnect both calls, hang up.


## Receiving Calls

Lift the handset to answer an incoming call.

 While the H258C adapter has a backup battery, if the landline device requires external power to operate, service (including the ability to make and receive 911 calls) will not be available during a power outage.

## Using Voice Mail

1. The voice mail indicator () will blink blue to indicate that you have one or more unheard voice mail messages.
2. Dial \* 8 6 to access your voice mail.
3. Follow the instructions to and manage your voice mails.

 Please refer to the Troubleshooting section for additional details on accessing voice mail, or if you would like to use a home telephone answering machine as your preferred method to manage your voice mail messages.

## Important Facts

### Dialing

The device may require 10-digit dialing in most areas. You may need to use the three-digit Area Code when dialing local and long distance numbers.

## Call Forwarding

The device allows you to forward calls to another phone number, including your mobile phone or office number. Your H258C will not ring until you deactivate the service. Airtime applies to forwarded calls even if you send the call to wire line telephones.

### To Activate Call Forwarding:

1. Dial \* 7 2.
2. Immediately enter the phone number where you want calls to be forwarded (e.g. \*72-212-123-4567).
3. You will hear a confirmation tone.
4. Hang up your home phone or return the phone receiver to its base.

### To Deactivate Call Forwarding:

1. Dial \* 7 3.
2. You will hear a confirmation tone.
3. Hang up or return the phone receiver to its base.

## Fax Machine Compatibility

Your H258C does not support incoming or outgoing fax service.

## Home Security Systems

Your H258C may not be compatible with certain Home Security systems. Please check with your security system provider to confirm the compatibility requirements of your Home Security system.

## Assistive Communication Devices

TTY (Text Telephony) and TDD (Telecommunications Device for the Deaf) allow individuals who are deaf, hard of hearing, or have speech or language disabilities to communicate by telephone.

When a user types his or her conversation on a TTY keyboard, it is transmitted as tones through the telephone. Tones are received by the other person's TTY, translated into text and displayed on the screen. In order to use the TTY network, you must have a TTY-compatible phone and be in the TTY mode to place or receive calls. Note that most digital wireless devices are TTY-compatible.

# 4 Troubleshooting

## Why am I not getting a dial tone on my handset?

1. Ensure that the power adaptor is properly connected and that the power indicator is illuminated.
2. Check to make sure the telephone cable is securely plugged in.
3. Check to make sure you are not roaming outside of the wireless network.

## How do I check my voice messages?

Dial \* 8 6 to access your voice mail messages.

## Can I create a shortcut to access my voice mail?

The availability of a shortcut feature to access voice mail messages depends solely on the capabilities of the corded or cordless phone that you use with H258C. Please refer to the user material that came with your phone. If your home phone does not support a shortcut feature to access voice messages, you may have the option to save your voice mail number into the address book on the handset and assign that number to the #1 speed dial position on your phone's keypad. Remember, you can always dial \* 8 6 to access your voice mail.

## Can I use my telephone answering device instead of voice mail?

Yes. Set the answering device to fewer rings in order to pick up the call before voice mail. Alternatively, turn off your home answering machine or increase the number of rings if you would like to use the voice mail service. Please refer to the user material provided by the home answering machine manufacturer for instructions.

## Does 911 work on this device?

Yes, but since the device is designed for an indoor environment, please be prepared to provide your location inside the premises to public service personnel. The GPS chipset embedded in this device will work best if the device is located near a window or other opening.

## Does this product work during a power outage?

While the device has a backup battery, if the landline device requires external power to operate, service (including the ability to make and receive 911 calls) will not be available during a power outage.

Service will only be available during a power outage if the home telephone connected to the device does not rely on external power to operate (as is the case with many corded phones).

## How long is the battery life?

Talk time is about 2 hours and standby time is about 36 hours, but the actual values vary with the network environment.

## How does Caller ID work?

Caller ID allows you to see the caller's number before you take the call. Please consult your service provider for further information.

## How to adjust the volume on my telephone?

You can adjust the volume using your telephone connected to the device. Four volume levels are available, with level 1 being the softest and level 4 the loudest. The default setting is level 2.

Enter ## 1 n \* to select the desired volume level, the n indicates a number ranging from 1 to 4.

## How to set the TTY mode?

Enter the keys ## 5 6 \* n # to set the TTY mode.

n=0: TTY off mode. The standard voice speaking mode and the listening mode. This is the default setting.

n=1: TTY full mode. Transmit and receive the TTY characters.

n=2: VCO mode. Receive TTY characters but transmit by speaking into the speaker.

n=3: HCO mode. Transmit TTY characters but receive by listening to the receiver.

# 5 For more help

Please visit <http://consumer.huawei.com/en/support/hotline> for recently updated hotline and email address in your country or region.

# 6 Safety information

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

## **Electronic device**

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

## **Interference with medical equipment**

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

## **Areas with flammables and explosives**

- Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
- Do not store or transport the device in containers with flammable liquids, gases, or explosives.

## **Traffic security**

- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- Concentrate on driving. Your first responsibility is to drive safely.
- Do not hold the device while driving. Use hands-free accessories.
- When you must make or answer a call, pull off the road safely and park the vehicle first.
- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- Do not use your device while flying in an aircraft or immediately before

boarding. Using wireless devices in an aircraft may disrupt wireless networks, present a hazard to aircraft operation, or be illegal.

## **Operating environment**

- Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.
- Before connecting and disconnecting cables, stop using the device and disconnect it from the power supply. Ensure that your hands are dry during operation.
- Place the device on a stable surface.
- Keep the device away from electronic appliances that generate strong magnetic or electric fields, such as a microwave oven or refrigerator.
- During thunderstorms, power off your device and remove all cables connected to it to protect against lightning strikes.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Ideal operating temperatures are -10 °C to +55 °C. Ideal storage temperatures are -20 °C to +70 °C. Extreme heat or cold may damage your device or accessories.
- Keep the device and accessories in a well-ventilated and cool area away from direct sunlight. Do not enclose or cover your device with towels or other objects. Do not place the device in a container with poor heat dissipation, such as a box or bag.
- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Do not place any object, such as a candle or a water container, on the device. If any foreign object or liquid enters the device, immediately stop using it, power it off, and remove all cables connected to it. Then, contact an authorized service center.
- Do not block device openings. Reserve a minimum of 10 cm around the device to dissipate heat.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing

so may result in damage or explosion.

- Observe local laws and regulations, and respect the privacy and legal rights of others.
- Keep the device in a place with good reception. The distance between the device and other metal materials (such as metal brackets or metal doors and windows) should be greater than 25 cm and, the distance between the devices should be greater than 30 cm.

### **Child's safety**

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

### **Accessories**

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

### **Charger safety**

- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- Do not touch the power cord with wet hands or pull the power cord to disconnect the charger.
- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- If your charger has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the charger meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1/UL60950-1 and has been tested and approved according to national or local standards.

### **Battery safety**

- Do not connect battery poles with conductors, such as keys, jewelry, or other

metal materials. Doing so may short-circuit the battery and cause injuries or burns.

- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.
- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- Do not allow children or pets to bite or suck the battery. Doing so may result in damage or explosion.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, it may be damaged.
- If the device standby time shortens significantly, replace the battery.
- Do not disassemble or open, crush, bend or deform, puncture or shred the battery. Otherwise, it may lead to electrolyte leakage, overheating, fire, or explosion.
- Do not solder battery poles or dismantle the battery. Doing so may lead to electrolyte leakage, excessive heat, fire, or explosion.

## **Cleaning and maintenance**

- During storage, transportation, and operation of the device, keep it dry and protect it from collision.
- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.
- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- If the device is not going to be used for an extended period of time, power it off,

and remove all cables connected to it.

- If anything unusual occurs (for example, if the device emits smoke or any unusual sound or smell), immediately stop using it, power it off, remove all cables connected to it, and contact an authorized service center.
- Do not trample, pull, or excessively bend any cable. Doing so may damage the cable, causing the device to malfunction.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not place magnetic stripe cards, such as credit cards and phone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.

## **Emergency calls**

The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

## **Environmental protection**

- The device and its accessories (if included), such as the power adapter, headset, and battery should not be disposed of with household garbage.
- Disposal of the device and its accessories is subject to local regulations. Support proper collection and recycling.

## **FCC Regulatory Compliance**

### **RF exposure requirements**

The device complies with RF specifications when used at a distance of 2.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

### **Certification information (SAR)**

This device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA).

The SAR limit adopted by the USA is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit.

The highest SAR value reported to the FCC for this device type when using at the body is 1.031 W/kg.

### **FCC statement**

FCC ID: QISF256-BVW

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

This device is intended to be attached to a receiver that is not used to receive over-the-air broadcast signals. Connection of this device in any other fashion may cause harmful interference to radio communications and is in violation of the FCC Rules, part 15.

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