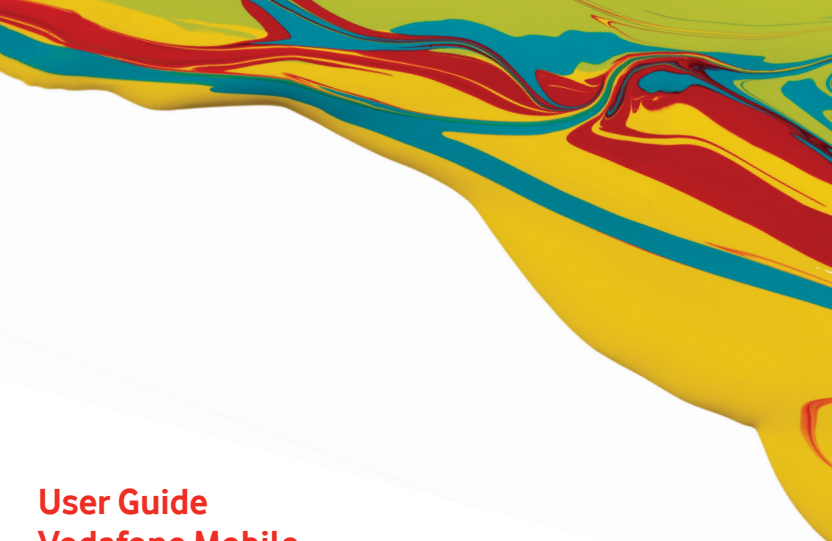




User Guide
Vodafone Mobile
Broadband USB Stick
K4305

Designed
by Vodafone



vodafone



Welcome

to the world of mobile communications

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Welcome

Your new **Vodafone Mobile Broadband USB Stick** connects your computer to the internet over the Vodafone mobile phone network. The Vodafone QuickStart technology built into the device lets you connect quickly, simply and easily.

Browse the web

You can now access the **web** and any other internet service wherever there's a mobile phone network.

Pick up emails

Keep up to date with your **emails**, wherever you are.

Send and receive SMS text messages

You can send and receive **SMS text messages** straight from your computer. The SMS application provides an easy way to view messages, write new ones, and manage them.

Always Best Connected (ABCd)

ABCd allows you to prioritise available broadband connections so that you can switch automatically between them as they become available. Simple to set up so that automatic handover occurs between WiFi and mobile broadband access.

Welcome

System Requirements

To use this USB Stick and the Vodafone Mobile Broadband application, you need:

- A computer running Microsoft® Windows® 8, Windows® 7 (SP1 recommended), Windows Vista™ (SP2 recommended), or Windows® XP (SP3 recommended), or an Apple Mac running Mac OS® X 10.5 (Intel®), 10.6 or 10.7 (all with latest updates), or a computer running Linux Ubuntu 11.10, 11.04, 10.10, 10.04; OpenSUSE 11.4, 11.3; Fedora 14; Debian 6.0, 5.0 or Mandriva 2010.2, 2010.1, 2010.0. There may be some limitations in the Linux implementation.
- A USB socket
- Administrator rights on your computer.

Note:

Linux users can access the Vodafone Mobile Broadband application by entering either of the following addresses into your browser: <http://VodafoneMobile.vmb> or <http://192.168.9.1>.

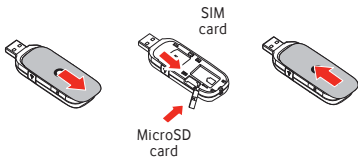
Set up your USB Stick

Note: Some computers may be set up to prevent automatic installation of the VMB Lite service from your USB Stick. In this case, follow the steps in the hints and tips section to manually install the VMB Lite service on your computer.

On a Windows 8 PC the user experience is slightly different. This is explained on the next page.

Step 1

Slide the front cover off the USB Stick, and insert your SIM as shown. If you are using a MicroSD memory card with your Stick (to allow your Stick to behave as a flash memory drive), insert the card as shown. Replace the front cover. The back cover also slides off to allow you to change covers.



Step 2

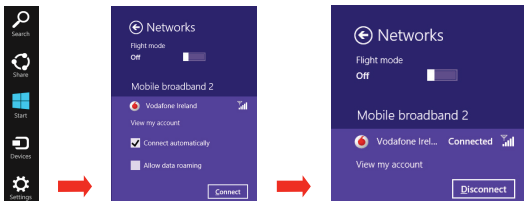
Plug the USB Stick firmly into your computer's USB port. You should see a progress bar whilst the Vodafone Mobile Broadband service is installed on your computer from the USB Stick. Once setup is complete, the Vodafone Mobile Broadband application is started automatically, and you are connected to the Vodafone network (if a PIN is required you will see a popup screen requesting it before you can connect). The LED on the USB Stick will change from flashing to solid, and you will see 2 popup screens.



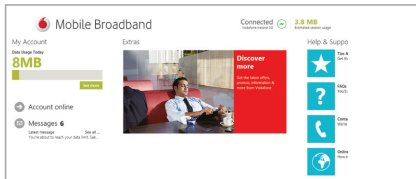
Windows 8 installation and user experience

On a Windows 8 PC the Mobile Broadband user experience is slightly different as the mobile network connectivity is managed within the Windows 8 operating system. When you plug in the USB Stick, you need to open the 'charms' (Search, Share, Start, Device and Settings), and select **Settings > Networks > Mobile Broadband**.

Select **Connect Automatically** if required, then click **Connect**. Initially the Connection Manager will show 'Get recommended app' and this will change to 'View my account' when the Mobile Broadband application has been automatically downloaded by Windows 8.

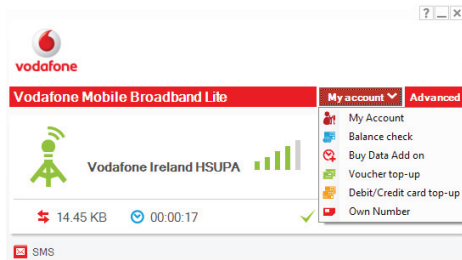


Note:
The Mobile Broadband application can be launched by selecting the application Tile or View My Account Link in the Networks area of the Settings charm



Setting up Pay as you go mobile broadband

To use Pay as you go mobile broadband, you need to have a Pay as you go SIM. The Vodafone Mobile Broadband Lite application Account Type must also be set to **Prepay**, so that the My Account menu appears.



To change the Account Type, switch to Advanced view and click on Application menu, Options, Account Type. Select **Prepay**.

This will enable you to use the following Pay as you go options in the My Account drop down menu:

Balance check:

Check the balance in your account or what's left in your broadband add on.

Buy Data Add on:

You can purchase data add ons after activating your top-up voucher.

Voucher top-up:

This lets you activate your top-up voucher.

Debit/Credit card top-up:

Top-up your Pay as you go account using your credit/debit card.

To use Pay as you go mobile broadband just follow these 3 easy steps:

1 Register your Pay as you go SIM

You can get free credit by registering your Pay as you go mobile broadband SIM on My Vodafone. Just follow these simple steps:

- log on to vodafone.ie/myvodafone
- enter your mobile broadband number
- a text with the verification code will be sent to that number
- you can view this text by clicking the SMS button on the Vodafone Mobile Broadband Lite menu
- complete the new customer registration details
- set your account type to mobile broadband by selecting 'I will mainly use for mobile broadband'. If an error message appears, check at the top of the page for a registration complete message. Then logout and login again to continue.

If you have activated your top-up and not purchased a data add on you will be charged default data rates. Buying a broadband add on is simple to do and gives you the best value rates.

2 Add credit to your account

There are four ways in which you can add credit to your account:

- click on the **Debit/Credit card top-up** on the Vodafone Mobile Broadband Lite menu
- click 'Top-Up' in myvodafone.ie
- buy a top-up voucher in any Vodafone store or usual top-up outlets
- by calling **1850 20 40 20**.

3 Purchase a broadband add on

Before you can purchase a broadband add on you need to have credit on your account. Broadband add ons can be bought the same way you buy credit:

- by clicking **Buy Data Add on** on the Vodafone Mobile Broadband Lite menu
- on vodafone.ie/myvodafone
- in store
- by calling **1850 20 40 20**.

Choose from daily, weekly or monthly broadband add ons.

(Visit vodafone.ie for further information on current pricing and broadband add ons.)

Important

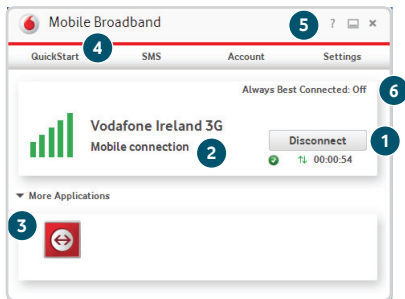
Once you've bought your add on you will need to activate it. All you have to do is disconnect and then reconnect your browser session. This ensures that you do not get charged default data rates.

(Note: If you have any remaining data balance in a previous add on then it will be lost when you purchase a new add on.)

Connection window

Note: Once setup is complete, you can always access the Vodafone Mobile Broadband application when your USB Stick is inserted into your computer by clicking the desktop icon 

- 1 Connect/Disconnect**
Connect to the internet via the mobile phone network or Wi-Fi, to browse the web or use email
- 2 Status**
Check the status of the current connection
- 3 Shortcuts**
Select services, applications and tools
- 4 Menu bar**
Device and network settings and diagnostics, SMS functionality, manage your account.
- 5 Help**
View Help topics
- 6 Always Best Connected**
Configure connection preferences



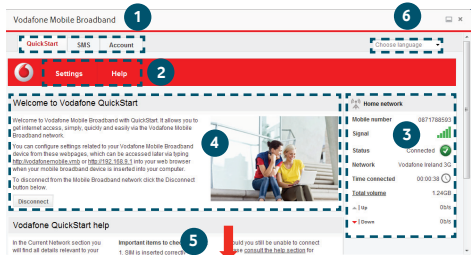
QuickStart window layout

- 1 Navigation tabs – Select QuickStart, SMS or Account view
- 2 Navigation bar – Select an area within each view
- 3 Current network panel – Status of mobile broadband network connection
- 4 Content area – Content for current area
- 5 Context help – Context-sensitive help for current area (scroll down)
- 6 Language selection – Defaults to browser language

Note: Every window in the QuickStart application has this same standard layout.

Context-sensitive help for each window is always available at the bottom of the window.

Sometimes an additional Menu bar will appear on the left of the window



In the QuickStart view Settings area you can:

- Set options for automatic connection to the mobile network
- Specify the SIM PIN number (if required by your network)
- Set other options via the Menu bar on the left-hand side of the window.

QuickStart view: Current network panel

Note: Whenever you insert your USB Stick into your computer you are connected to the mobile network.

If you are running Linux you will need to open the browser manually.

Automatic network connection can be disabled from the Settings area in the QuickStart view.

The QuickStart application can also be accessed from the Vodafone Mobile Broadband desktop icon.

The Current network panel appears on the right-hand side of every screen within the QuickStart application. 'Roaming network' is displayed when you are roaming on another operator's network, or 'Home network'.

Mobile number – Shown if permitted by your network operator

Signal – More bars indicates better mobile broadband network signal

Status – Tick when connected to network; Cross when not connected

Network – Name and type of currently connected network

Time connected – For current connection to network

Total volume – Approximate cumulative data usage

Up / Down – Approximate connection speed: 'Up' to the network from your computer, and 'Down' from the network

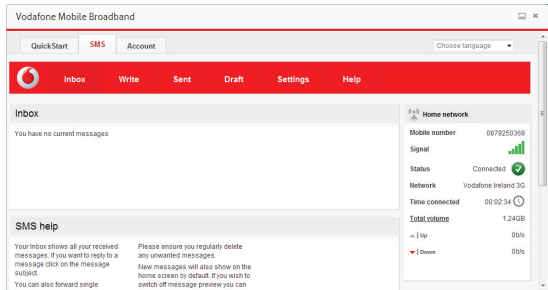
 Home network	
Mobile number	0871788593
Signal	
Status	Connected 
Network	Vodafone Ireland 3G
Time connected	00:00:38 
<u>Total volume</u>	1.24GB
 Up	0b/s
 Down	0b/s

SMS view

The SMS view has six options on the Navigation bar covering all messaging functions: Inbox, Write, Sent, Draft, Settings and Help.

Note: When you select the checkbox in the title bar of the Inbox, Sent folder or Draft folder, all messages in that folder are selected. This is useful if you want to delete multiple messages. It is not possible to forward multiple messages.

In the Settings area you can select or de-select the SMS preview in the QuickStart view.

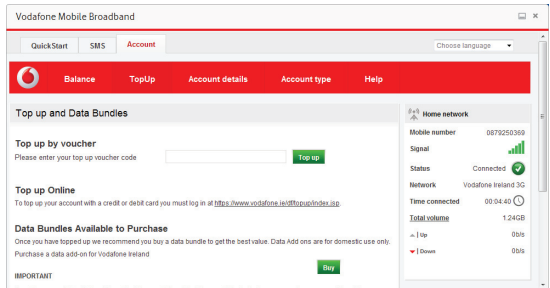


Account view

The Account view has five options on the Navigation bar: Balance, TopUp, Account details, Account type and Help.

Under TopUp prepaid account customers have 3 options: They can TopUp by Voucher or Online and even add extra data bundles. Under the Balance option prepaid customers can view their current account balance. Click the Refresh button to update the balance value.

Note: The options that are displayed on the Navigation bar are dependent on the account type selected.



USB Stick LED lights

The LED light on your USB Stick shows which kind of mobile network has been found, and whether the USB Stick is connected to that network.



Green blinking

A GPRS network has been found – you could connect



Green solid

Connected via GPRS



Blue blinking

A 3G network has been found – you could connect



Blue solid

Connected via 3G



Light blue solid

Connected via 3G Broadband.

Signal strength



The strength of the mobile or Wi-Fi network signal is shown by the symbol to the left of the Connect button, and by the icon in the Windows Notification area.

The more bars that are filled in, the better the signal quality. At least one bar must be filled in order to connect.

Hints and tips

Vodafone Mobile Broadband software manual installation On Microsoft Windows computers

Plug your USB Stick into your computer

- Right-click on the VMB Lite 10.* drive in 'My Computer' (Start menu>Computer on Vista and Windows 7)
- Select 'Open' or 'Explore'
- Double-click the file called setup_vmb_lite.exe on your USB Stick
- You will see a progress bar.

It may take a few minutes to set up your USB Stick, but once setup is complete, the Vodafone Mobile Broadband application will start and automatically connect you to the mobile network. If for some reason the application does not start, select Vodafone Mobile Broadband from the Windows Start menu, or double-click the Vodafone Mobile Broadband desktop icon.

On Mac OS X computers

When you plug your USB stick in for the first time, a disk named Vodafone Mobile Broadband will popup on your desktop. Double click on the Vodafone Mobile Broadband app to start installation. You will be asked to select your account type during this process. Vodafone Mobile Broadband will start automatically after installation.

The application won't install on Windows

If the software does not install, or the install progress bar keeps looping

From the Windows Start menu, select – Settings>Control Panel>System>Hardware>Device Manager

- Expand 'Universal Serial Bus Controllers'
- Right-click 'USB Mass Storage Device' and select 'Uninstall'
- If your devices are not reloaded, select 'Scan for Hardware changes' from the 'Action' menu.

Cannot open QuickStart application window

The following things may prevent you from opening the Vodafone QuickStart application window by double-clicking the desktop shortcut:

- Your computer already has a connection via an ethernet LAN cable
- Your computer already has a connection via a Wi-Fi network
- You may be using a VPN (Virtual Private Network).

Unplugging the LAN cable, switching off Wi-Fi on your computer, or exiting your VPN, and then re-inserting the USB Stick, or re-starting the PC may solve the problem.

Note: If you can see the application window in your browser, you can find more hints and tips in the Help area. Selecting the Help option on the Navigation bar in any view, and then 'Diagnostics' in the Menu bar, may help you to identify a problem. This area also shows information that may be required if you need to contact Support at your mobile network operator. Select 'Support' from the Menu bar for more information and local support.

No network can be found

Change your physical location: in a building, move closer to a window, move higher up, or go outside

- Open the QuickStart application window
- Select the Settings heading on the Navigation bar
- Select the Network entry in the Menu bar on the left
- Click 'Search' to search for available networks
- See if you can connect to one of the allowed networks listed
- Click 'Save' to save your change
- If you are abroad, contact Support, and check that data services and roaming are enabled on your account.

Re-installing the software

If you want to re-install the software from the USB Stick, you need to first delete the Vodafone Mobile Broadband Service software from your computer.

- From the Windows Start menu, select Settings> Control Panel>Add or Remove Programs (XP) or Programs and Features (Windows 7)
- Run the Vodafone Mobile Broadband Uninstaller
- Re-insert your USB Stick and the software will re-install.

No connection can be opened (1)

- Check the device status (click on desktop shortcut, select the QuickStart tab, Help on Settings bar, and select Diagnostics from the menu). This may indicate the source of the problem.

No connection can be opened (2)

Wait a few minutes and try to connect again. This is most often a temporary problem, especially if an 'Error 631' or 'Error 619' is referenced. If the problem persists, please call Support.

- Close the application window and then re-open it
- Re-start your computer
- Open the QuickStart application window
- Select the Settings heading on the Navigation bar
- Select the Network entry in the Menu bar on the left
- Check which option is selected. If the option is set to a 'Preferred' option, set it to an 'Only' option
- Click 'Save' to save your change
- If you are using a VPN (Virtual Private Network), contact the administrator of your VPN
- Select the Account tab
- Select the Account type heading in the Navigation bar
- Check that the type of account you have with your mobile network operator is selected in the drop-down menu.

Glossary

Bearer	Communication method used for data transport over the mobile network, eg. 3G Broadband, HSPA, 3G, etc.
Built-in data card	Mobile data card built into notebook computer. Enables data connections over the mobile phone network.
USB stick	A device for your computer that you can use to open a data connection over the mobile phone network.
EDGE	An enhancement to the GPRS bearer offering higher speeds, although not as fast as 3G Broadband.
GPRS	The General Packet Radio Service is a bearer offering higher data speeds than GSM, on which it is based.
GSM	Global System for Mobile Communication.
Home network	The network of the mobile operator who provided your SIM.
HSPA	High-Speed Packet Access bearer, enhancing 3G, including both HSUPA (Uplink) and HSDPA (Downlink).
HSUPA	High-Speed Uplink Packet Access bearer.
3G	The third-generation mobile phone service, as UMTS (Universal Mobile Telecommunications System) is also known, is a bearer providing higher data speeds.
3G broadband	The latest enhancement to the 3G bearer.
Roaming	You can use your mobile device on any other mobile network that has a roaming agreement with your operator, whether in your country or abroad.
SIM	Your Subscriber Identity Module is the postage-stamp-sized chip that you will have received together with your mobile contract. Your SIM has gold contacts on one side.

The term Mobile Broadband together with the 'birds' design is a trademark of GSMC Limited.



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