



Your online database for vehicle information and shop statistics

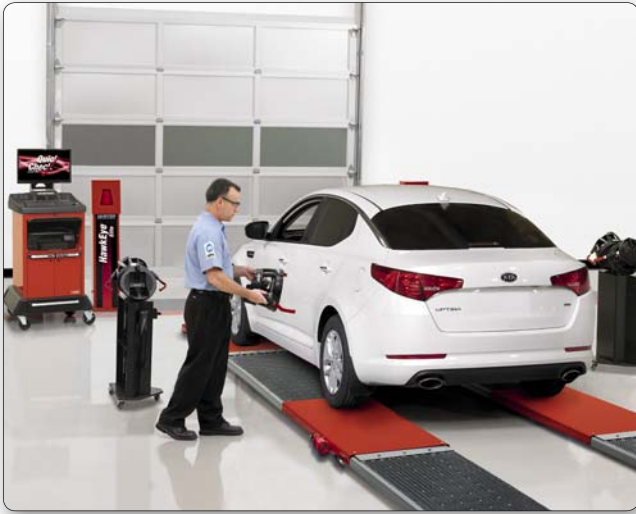
NEW!



SERVICE DESK

HUNTER
Engineering Company

HunterNet™ Links your service department...



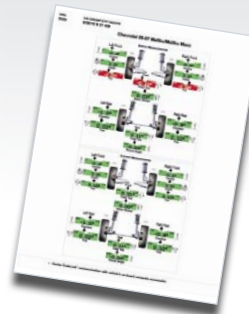
Quick Check® Opportunities

Logs and stores all Quick Check results.



Alignment Data

Before and after readings recorded.



Spec Updates

Access the most recent alignment specs when you need them.



 **Hunter**
is Compliant



...to your business.

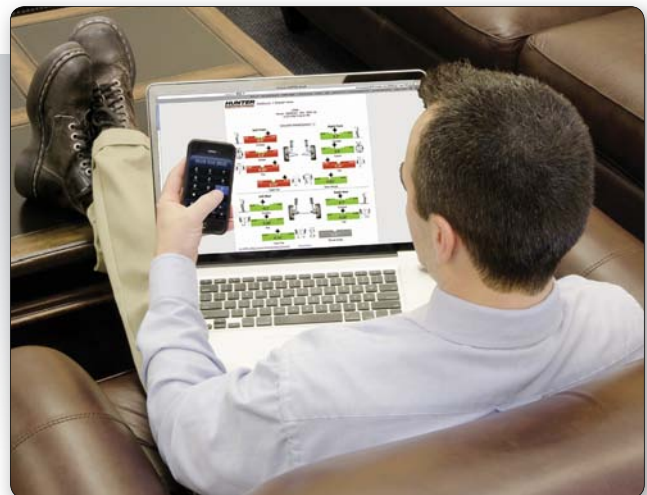
For Service Advisors

Front-shop personnel can access informational videos, animations, TPMSpecs® and illustrations to help your customers make an informed repair decision.



For Customers

Email your customer new repair authorizations or notification of completed repair, supported by results, pictures and even videos.



For Managers

Generate management reports on usage and repair opportunities for Quick Check® and alignment services.



**erNet™
mentary!**

HunterNet™ for Advisors

HunterNet™ (HunterNetwork.com) provides front-shop personnel with quick, convenient access to a vast collection of vehicle-specific undercar information to help explain and sell service.

- ✓ Eliminate confusing technical conversations with easy-to-understand videos, animations and images
- ✓ Help your customers make informed decisions
- ✓ Drive repair authorizations to a new level
- ✓ Supplement other counter merchandising tools
- ✓ Make more informed pricing estimates
- ✓ Simplify training of service writers

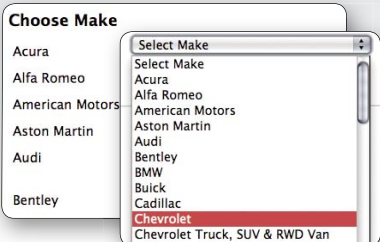
Access vehicle-specific alignment information

Scan VIN barcode on a vehicle printout or enter VIN manually



or

Use on-screen list or drop-down menus to select make, model and year



Recall past alignments and inspections data

Date	Vehicle Name	VIN	Results
03/05/2013	Honda Accord LX/LX-P/SE/EX/EX-L		Bar Graphs Email
03/05/2013	Honda Accord 16" 17" Wheel	JHMCR2F70DC000053	Bar Graphs Email
03/05/2013	Buick LaSabre	1G4HR54K01U106536	Bar Graphs Email
03/05/2013	Honda Fit	JHMGE8H48A9016568	Bar Graphs Email
03/05/2013	Chevrolet Truck/Van Equinox 4X2	2CNDL12F886324990	Bar Graphs Email
03/05/2013	Chevrolet Cobalt	1G1AF5F56A7194356	Bar Graphs Email
03/05/2013	Honda Ridgeline	739	Bar Graphs Email
03/05/2013	Chevrolet Truck/Van Equinox 4X2	719	Bar Graphs Email
03/05/2013	Honda CR-V 4X2	622	Bar Graphs Email
03/05/2013	Hyundai Elantra	1186	Bar Graphs Email
03/05/2013	Honda Civic Hybrid	3212	Bar Graphs Email
03/05/2013	Chevrolet Truck/Van Silverado	3048	Bar Graphs Email
03/05/2013	Honda Accord LX/LX-P/SE		Bar Graphs Email
03/04/2013	Honda Pilot 4X2	658	Bar Graphs Email
03/04/2013	Honda CR-V 4X2 17" Wheel	737	Bar Graphs Email



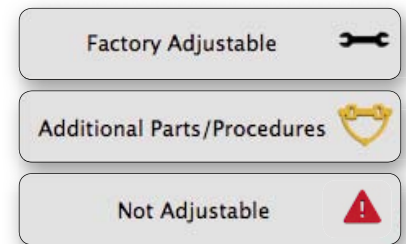
Show your custo

Informational Videos



Educate your customers on basic services with short simple videos.

Adjustment Method



See all adjustment types for customer's vehicle and if additional kit is required.

Tools and Kits



View all tools and aftermarket kits needed for customer's vehicle.



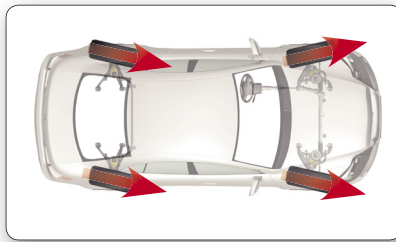
mers...

Electronic Steering Reset



Know immediately if electronic steering reset is required and how to do it.

Alignment Type



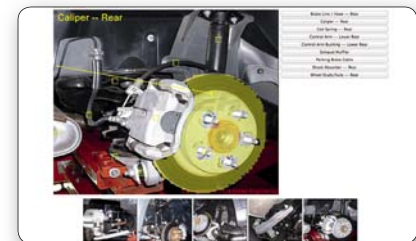
Identify if a vehicle requires a 4-wheel or thrust-angle alignment.

TPMSpecs®



Review vehicle-specific TPMS procedures and follow easy-to-understand instructions

Point & Click Inspection



Use detailed images and diagrams to explain needed repairs to worn or damaged suspension components.

Adjustment Videos



Explain service procedures with videos, animations and images that illustrate specific adjustments.



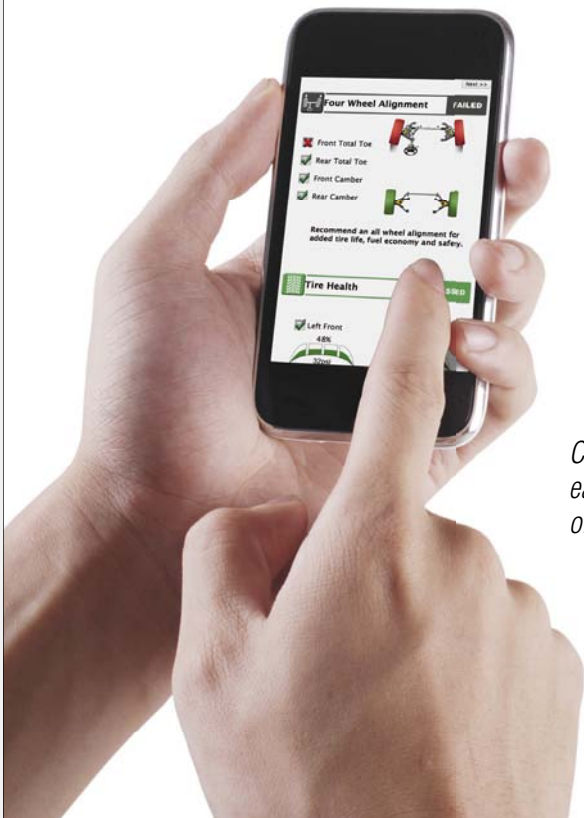
HunterNet™ for Your Customers

Use HunterNet™ to communicate inspection results and maintain customer data.

- ✓ Email notifications of needed service or completed work
- ✓ Forward results to other businesses to validate warranties or insurance claims
- ✓ Allow customers to view alignment or inspection results online
- ✓ Links to videos that help explain needed service
- ✓ Save pre- and post-alignment records
- ✓ Save Quick Check® results
- ✓ Recall historical results



Send before and after results to the customer.



Customers can review clear, easy-to-read inspection results on their phones or tablets.

HunterNet™ for Managers

Using HunterNet™ work management tools, shop managers can track alignment and Quick Check® statistics and generate reports.

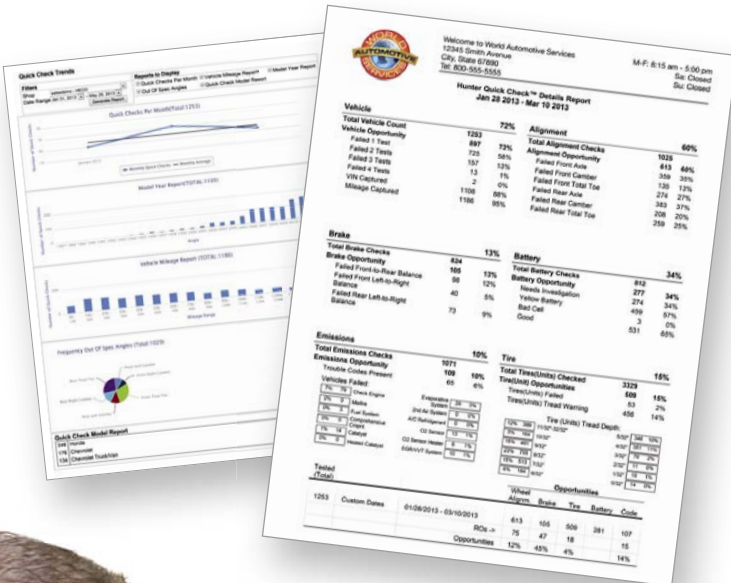
- ✓ Breakdown “repair opportunities found” vs. “repair orders generated” by the week, month, year or lifetime
- ✓ Analyze Quick Check results and failure rates for specific test types
- ✓ Analyze alignment activity
- ✓ Store alignment records to create customer history

Access data from anywhere with an internet connection — easy-to-read on smartphones or tablets.

- ✓ View results for the day, week or month
- ✓ View total vehicle count quickly
- ✓ Display failure rate for specific test types



Smartphone



Tablet



		Opportunities					
Tested (Total)		Wheel	Brake	Tire	Battery	Code	
93	Week-to-date 04/29/2013 - 04/30/2013	33	13	11	0	6	
	ROs ->	10	3	4	0	1	
1199	Month-to-date 04/01/2013 - 04/30/2013	423	166	99	2	53	
	ROs ->	128	38	36	1	3	
1356	Year-to-date 12/31/2012 - 04/30/2013	701	252	129	3	87	
	ROs ->	210	58	47	1	5	
	Opportunities	30%	23%	36%	33%	6%	
	Time 04/29/2012 - 04/30/2013	1864	348	1548	864	175	
	ROs ->	652	94	619	251	40	
	Opportunities	35%	27%	40%	29%	23%	



HunterNet supports Firefox 3.6+, Safari 5.0+, Explorer 6+ and Chrome.

HunterNet™ is Complimentary!

Complimentary 3-year access included with HawkEye Elite and HawkEye alignment systems as well as Quick Check® systems! *

Complimentary 1-year renewal included with current WinAlign specification updates! *

HunterNet gives your business valuable access to:

- ✓ A vast collection of vehicle-specific undercar information to help explain and sell service
- ✓ Communication tools to easily connect to customers
- ✓ Historical customer data to help build long-term customer relationships
- ✓ Work management tools for shop managers to track shop statistics and generate reports
- ✓ TPMSpecs® database — eliminating time-consuming reference manual searches
- ✓ Downloadable vehicle specifications, plus adjustment illustrations and images



* Access valid for single-user only.
Additional subscriptions required for multiple, simultaneous access.



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