# NDT1013LA

## **User Manual**



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Before operating, please read this user manual and pay attention to all safety precautions.

Please ensure that this user manual is properly maintained so that it can be accessed at any time (reserve).

Please use it correctly based on full understanding of the content.

Ε

Congratulations on your purchase of the Flat Panel Detector (hereinafter referred to as NDT1013LA) which is manufactured by iRay Technology Company Ltd. (Hereinafter referred to as iRay).

Please take time to read through this user guide in order to utilize the product effectively. We hope you enjoy the experience with iRay NDT1013LA.

If you have any questions or suggestions, please feel free to contact us.

#### To Customers

Congratulations on your purchase of the Fixed Digital Flat Panel (hereinafter referred to as NDT1013LA) which is manufactured by iRay Technology Co.Ltd. (Hereinafter referred to as iRay).



At iRay, we strive to not only make the world-class products that deliver the best value possible to our customers but also offer the highest quality of service and customer care. Please take time to read through this user guide in order to utilize the product effectively. We hope you enjoy the experience with iRay NDT1013LA

If you have any questions or suggestions, pleasedo not hesitate to contact us.

### Notes on usage and management of the equipment

- 1. Read all of the instructions in the user guide before your operation. Give particular attention to all safety precautions.
- 2. Only a physician or a legally certified operator should use this product.
- The equipment should be maintained in a safe and operable condition by maintenance personnel.
- 4. Use only the dedicated cables. Do not use any cables other than those supplied with this product.
- 5. Request your sales representative or local iRay dealer to install this product.

### Caring for your environment

This symbol indicates that this product is not to be disposed of with your residential or commercial waste.



### Recycling iRay Equipment

Please do not dispose of this product with your residential or commercial waste. Improper handling of this type of waste could have a negative impact on health and on the environment. Some countries or regions, such as the European Union, have set up systems to collect and recycle electrical or electronic waste items. Contact your local authorities for information about practices established in your region. If collection systems are not available, call iRay Customer Service for assistance.

#### Disclaimer

- iRay shall not be liable to the purchaser of this product or third parties for any damage, loss, or injury incurred by purchaser or third parties as a result of fire, earthquake, any accident, misuse or abuse of this product.
- 2. iRay shall not be liable to any damage, loss, or injury arising from unauthorized modifications, repairs, or alterations to this product or failure to strictly comply with iRay's operating and maintenance instructions.
- iRay shall not be liable for any damage or loss arising from the use of any options or consumable products other than those dedicated as Original iRay Products by iRay Technology.
- 4. It is the responsibilities of the user/attending physicians for maintaining the privacy of image data and providing the care services. iRay shall not be responsible for the legality of image processing, reading and storage nor it shall be responsible for loss of image data for any reason.
- 5. Information regarding specification, compositions, and appearance of this product is subject to change without prior notice.

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## **Symbols and Conventions**

The following symbols and conventions are used throughout the user guide.

N WARNING	Identify the conditions under which improper use of the product may cause death or serious personal injury.
A CAUTION	Identify conditions under which improper use of the product may cause minor personal injury.
CAUTION	Identify conditions under which improper use of the product may cause property damage.
Prohibited	Indicate a prohibited operation.
•	Indicate an action that must be performed
(*) Important	Indicate important operations and restrictions.
(i) Information	Indicate operations for reference and complementary information.

## Labels and markings on the equipment

The contents of the label and mark on iRay NDT1013LA product are indicated as below:

Symbol	Description
À	Caution: please refer to the instructions in the user manual.
	Indicates that the equipment has passed CE testing and the CE
C€	Notified Body number follows it.
SN	Serial number of the product.
<b>~</b>	Name and address of the manufacturer.
20XX-XX	Manufacturing date of this product.
20XX-XX-XX	Expiring date of this product.
	Name and address of iRay authorized representative in the
EC REP	European region.
Ti C	Consultation of the user guide for general information.
<b>V</b>	This product is not to be disposed of with your residential or
	commercial waste.
	Safety Signs:
<b>(3)</b>	Please refer to the user guide for safety instructions.
	Safety Signs:
A	Dangerous Voltage.

	Handled with care.
10°C-	Operational temperature limits.
-20°C	Storage temperature limits.
Ĭ	Fragile
*	Keep away from sunlight
<del>*</del>	Keep dry
5%	Storage Humidity limits.
<u>††</u>	Keep the equipment up right.
*	Do not roll the transportation package.
5	Stacking limit number.
ON	Switch to this position means power on for part of the equipment
OFF	Switch to this position means power off for part of the equipment

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## 1. General Description

## 1.1. Safety Precautions

Follow these safeguards and properly use the equipment to prevent injury and damage to any equipment/data

	WARNING	
Installation and environment	Do not use or store the equipment near flammable chemicals such as alcohol, thinner, benzene, etc.	
of use	If chemicals spill or evaporate, it may result in fire or electric shock	
	through contact with electric parts inside the equipment. Also, some	
Prohibited	disinfectants are flammable. Be sure to take care when using them.	
	Do not connect the equipment with anything other than specified.	
	Doing so may result in fire or electric shock.	
	All the patients with active implantable The devices should keep away from the equipment.	
Power supply	Do not operate the equipment using any type of power supply other than the one indicated on the rating label.	
	Otherwise, it may result in fire or electric shock.	
Prohibited	Do not handle the equipment with wet hands.	
	You may experience electric shock that could result in death or	
	serious injury.	
	Do not place heavy object such as The equipment on cables and cords. Do not pull, bend, bundle, or step on them to prevent their sheath from being damaged, and do not alter them neither.	
. \	Doing so may damage the cords, which could result in fire or electric	
	shock.	
	Do not supply power to more than one piece of equipment using the same AC outlet.	
	Doing so may result in fire or electric shock.	
	Do not turn ON the system power when condensation has formed on the equipment.	
	Doing so may result in fire or electric shock.	

Power supply	Do not connect a multiple portable socket-outlet or extension cord to the system.
Prohibited	Doing so may result in fire or electric shock.
	To avoid the risk of electric shock, this equipment must only be connected to power supply with protective earth.
	Not doing so may result in fire or electric shock.
	Securely plug the power cord into the AC outlet.  If contact failure occurs, or if metal objects come into contact with the exposed metal prongs of the plug, fire or electric shock may result.  Be sure to turn OFF the power to each piece of equipment before connecting or disconnecting the cords.  Otherwise, you may get an electric shock that could result in death or serious injury.  Be sure to hold the plug or connector to disconnect the cord.  If you pull the cord, the core wire may be damaged, resulting in fire or electric shock.
	of electric shock.
	WARNING
Handling	Never disassemble or modify the equipment. No modification of this equipment is allowed. Parts of the NDT1013LA that are not serviced or maintained while in use with the patient.
$\bigcirc$	Doing so may result in fire or electric shock. Also, since the
Prohibited	equipment incorporates parts that may cause electric shock as well
	as other hazardous parts, touching them may cause death or serious
	injury.
	Do not place anything on top of the equipment.  The object may fall and cause an injury. Also, if metal objects such as
	needles or clips fall into the equipment, or if liquid is spilled, it may result in fire or electric shock.
	Do not hit or drop the equipment.
	The equipment may be damaged if it receives a strong jolt, which
	may result in fire or electric shock if the equipment is used without
	being repaired.
	Do not put the equipment and pointed objects together.  The equipment may be damaged. If so, the equipment should be used in bucky.

	Have the patient take a fixed posture and do not let the patient touch parts unnecessarily.	
	If the patient touches connectors or switches, it may result in electric	
	shock or malfunction of the equipment.	
When a problem occurs	Should any of the following occurs, immediately unplug the powercable or battery, and contact your sales representative or local iRay dealer:	
	When there is smoke, an odd smell or abnormal sound.	
	When liquid has been spilled into the equipment or a metal object	
	has entered through an opening.	
	When the equipment has been dropped and damaged.	
Maintenance and inspection	Please turn OFF the power of the equipment and unplug the power cord of adaptor before cleaning.	
0	NEVER use alcohol, ether and other flammable cleaning agent for safety. NEVER use methanol, benzene, acid and base because they will erode the equipment.	
Prohibited	DON'T dip the equipment into the liquid.	
	Please make sure that the equipment's surface & plugs are dry before turning ON.	
	Otherwise, it may result in fire or electric shock.	
•	Clean the plug of the power cord periodically by unplugging it from the AC outlet and removing dust or dirt from the plug, its periphery and AC outlet with a dry cloth.	
	If the cord is kept plugged in for a long time in a dusty, humid or	
	sooty place, dust around the plug will attract moisture; this could	
	cause insulation failure that may result in a fire.	
	For safety reasons, be sure to turn OFF the power to each piece of equipment when performing inspections indicated in this manual.	
	Otherwise, electric shocks may occur.	
. \ \		
	CAUTION	

Installation and environment of use	Do not install the equipment in any of the locations listed below. Doing so may result in failure, malfunction, equipment falling, fire or injury.
	Close to facilities where water is used
	Where it will be exposed to direct sunlight
•	Close to the air outlet of an air-conditioner or ventilation equipment
•	Close to heat source such as a heater
	Where the power supply is unstable
	In a dusty environment
	In a saline or sulfurous environment
	Where temperature or humidity is high
	Where there is freezing or condensation
	In areas prone to vibration
	On an incline or in an unstable area
	Take care that cables do not become tangled during use. Also, be careful not to get your feet caught by cable.
	Otherwise, it may cause a malfunction of the equipment or injury of
	the user due to tripping over the cable.
	1.5 m 1.5 m 2.5 m 1.5 m
Power supply	Always connect the three-core power cord plug to a grounded AC power outlet.
0	To make it easy to disconnect the plug at any time, avoid putting any obstacles near the outlet. Otherwise, it may not be possible to disconnect the plug in an emergency.
00	Be sure to ground the equipment to an indoor grounded connector. Also, be sure to connect all the grounds for the system to a common ground.
• //	Do not use any power source other than the one provided with this equipment.
	Otherwise, fire or electric shock may be caused due to leakage.
Handling	Do not spill liquid or chemicals onto the equipment. In case the patient is injured, it is not allowed to contact with blood or other body fluids.
¥	Doing so may result in fire or electric shock.
	In such a situation, protect the equipment with a disposable cover as
	necessary.
	Turn OFF the power and pull out the plug to each piece of equipment for safety when not used.

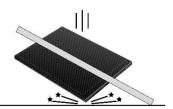
#### Handling



Handle the equipment carefully.

Do not submerge the equipment in water.

The internal image sensor may be damaged if something hits against it or it is dropped.



Do not place excessive weight on the equipment.

Be sure to use the equipment on a protected foam. Otherwise, the internal image sensor may be damaged. Be sure to securely hold the detector while using it in upright positions. Otherwise, the detector may fall over, resulting in injury to the user or patient, or may flip over, resulting in damage to the inner device.

Keep the same load (same pressure) on the detector when acquiring the image. Or the image will be incorrect.

#### **CAUTION**

⚠ CAUTION

Do not operate close to fire, do not use in high temperatures

Do not invert positive and negative poles

Do not contact with metal in case of a short circuit

Do not insert sharp objects into the battery

Do not hit the battery

Do not stand on the battery

Do not use the battery for purposes other than those stipulated in the rules

Do not dispose of the battery or change its internal structure

Do not submerge the battery in water; please keep it dry in storage and do not contact with water while in use

Please charge the battery with the charger provided by Manufacturer

Do not mix the battery with ones not provided by Manufacturer

Do not charge the battery with a broken charger.

Charge the battery regularly to avoid over-discharge failure.

Do not use the battery when it is severe ballooning.

#### 1.2. Notes for Use

When using the product, take the following precautions. Otherwise, problems may occur and the product may not function correctly.

#### Before exposure

- Be sure to check the connection of all the parts are set properly & check the detector is kept
  in insulated cover that operator or patient can't touch the detector directly before powered
  up.
- Be sure to check the product daily and confirm it work properly.
- Sudden heating of the room in cold areas will cause condensation on the product. In this
  case, wait until the condensation evaporates before performing an exposure. If it is used when
  condensation is formed, problems may occur in the quality of captured images. When an airconditioner is used, be sure to raise/lower the temperature gradually to prevent
  condensation.

- The product should be warmed up for 15 minutes before exposure or updating the gain map and defect map.
- Make sure wave form of the energy going to the X ray tube is square not pulse.
- Be cautious with circumstance that someone has radio isotope recently injected into them, it
  may cause panel transmit image without x ray.
- Once powered off, please wait at least 60s before power on again

#### **During exposure**

- Do not move Power Cable or Ethernet Cable during exposure, or it may cause image noise or artifacts, even incorrect images.
- Do not use the product near the equipment generating a strong magnetic field. Otherwise, it
  may cause image noise, artifacts or even incorrect images.

#### After Usage

- After every examination, wipe the patient contact surfaces with disinfectants such as ethanol,
   to prevent the risk of infection. For details on how to sterilize, consult a specialist.
- Do not spray the product directly with disinfectants or detergents.
- Wipe it with a cloth slightly damped with a neutral detergent. Do not use solvents such as alcohol, benzene and acid. Doing so may damage the surface of the product.
- It's recommended to use a waterproof non-woven cover as the isolated layer between product and the blooding patient.

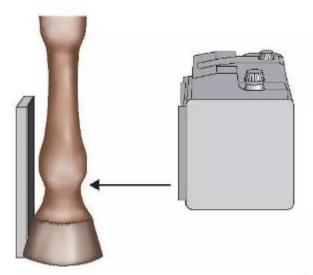
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## 2. General Description

NDT1013LA (configuration: NDT1013LA, hereinafter referred as NDT1013LA) is a cassette-size wireless X-ray flat panel detector based on amorphous flexible silicon thin-film transistor technologies. It is developed to provide the good quality of radiographic image, which contains an active matrix of 3318×2528 with 100 um pixel pitch. The scintillator of NDT1013LA is Csl(Caesium lodide) which is direct deposit. Since NDT1013LA supports multiple trigger modes, it can satisfy both of the general DR system and retrofit DR system.

#### 2.1. Scope

This manual contains information about iRay NDT1013LA product. All operators must read and understand this manual before using equipment. All information in this manual, including the illustrations, is based on equipment prototype. If configuration of your equipment does not have any of these items, information about these items in the manual does not apply to your equipment.



#### 2.2. Principle

Detectors contain a layer of scintillator material, which converts the x-rays into light. Directly behind the scintillator layer is an amorphous silicon pixel array contains a photodiode which generates an electrical signal in proportion to the light produced by the portion of scintillator layer in front of the pixel. The signals from the photodiodes are amplified and encoded by additional

electronics positioned behind the sensor array in order to produce an accurate and sensitive digital representation of the x-ray image.

#### 2.3. Model

<u>Luna</u> 1013 XE

Product Application: Portable detector

Product dimension: 1013, 10inch×13inch

Product series: Wireless digital flat panel detector series

Product Type: Battery - KX------Rechargeable lithium battery

Product Type: Charger - Combo-----Battery charger

#### 2.4. Characteristics

- Wireless static flat panel detector
- 10 inch ×13 inch
- AED
- 802.11ac
- 16-bit AD

#### 2.5. Intended Use

This equipment provides digital X-ray imaging for diagnosis of disease, injury, or any applicable health problem of Equine. The image is obtained as the result of X-ray passing through the Equine and detected by the equipment.

IRay will provide equipment and software support for integration of system. This panel is not intended for human. NDT1013LA is a 10x13 wireless portable flat panel detector designed for Equine and EOD application

According to the NDT1013LA intended use and the result of risk management, identifying and describing the essential performance as the following:

To get image of dark field, the NDT1013LA shall be not influenced to the imaging acquisition.

To keep the data transmission function, the NDT1013LA shall be not influenced to the data and signal transmission

#### 2.6. ESSENTIAL PERFORMANCE

According to the Luna series INTENDED USE and the result of risk management, image acquisition and data transmission are defined as ESSENTIAL PERFORMANCE.

Getting dark image proves that ESSENTIAL PERFORMANCE does not influence INTENDED USE.

Method for getting dark image in detail refers to section "installation" and "operation".

### 2.7. Application Specification

Equine and EOD application

#### **Intended OPERATOR:**

All of use, maintenance and operation steps should be carried out by the operator who has accepted the professional training offered by the company's customer service staff.

#### 2.8. The relative position between Equine and detector

Because of the crosstalk effect of Amorphous silicon flat-panel detector, Pay attention to the relative position of Equine and detector, Otherwise, the image is prone to abnormal light lines.

### 2.9. Product Components

The product is configured with the components below

Item	Description	Quantity
NDT1013LA Detector	1	1pcs
Adapter	1	1pcs
AC power cable	1	2pcs
Battery pack	/	2pcs
Gigabit Ethernet cable	/	1pcs
External cable	1	1pcs
Battery charger	/	1pcs
CD ROM	/	1pcs

## 2.10. Environment

	Temperature	Temperature Variation	Humidity	Atmospheric Pressure	Atmospheric Pressure Variation
Operating	10~35°C	<1k/min	5%~90% RH	700~1060hPa	<10kp/min (1kp=1.0197E-5Pa)
Storage (without battery)	-20~60°C	<1k/min	5%~95% RH	600~1060hPa	<10kp/min (1kp=1.0197E-5Pa)

## 2.11. Components Dsecription

### 2.11.1. Detector



### 2.11.2. Indicator

External Signals Input and Control Panel



## Control Panel

NO.	Item	Description
A	Status indicator	Detector status
В	Link indicator	Detector link status
С	Power Indicator	Detector Power indicator
D	Power button	Power button
E	DC Input Interface	24V DC input

## 2.11.3. Battery Pack





NO.	Item	Description
A	Battery Label	/
В	Battery Interface	7-pin battery connector
С	Guide Block	/
D	Touch Display	Show battery level after touching

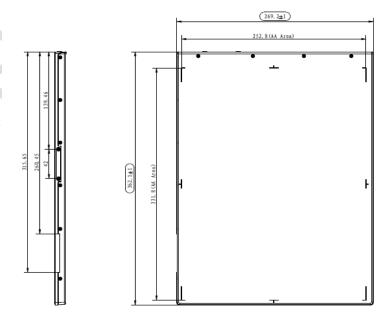
## 2.11.4. Battery Charger

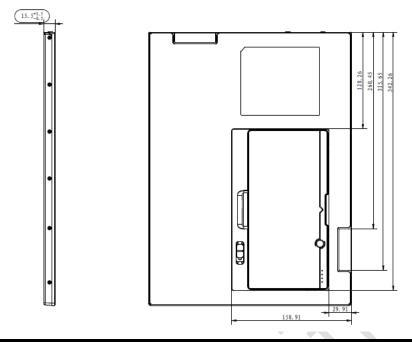


Item	Name	Description
A	Battery Interface A	8 Pin Battery connector
В	Battery Interface B	5 Pin Battery connector
С	Battery Interface C	5 Pin Battery connector
D	Indicator	The indicator definition is as follow
Е	The limit ball plug	1
F	Hand Pull Position	/
G AC Jack	AC Ingle	220V AC input
	AC Jack	120V AC input

## 2.12. Product Specification

## 2.12.1. Detector



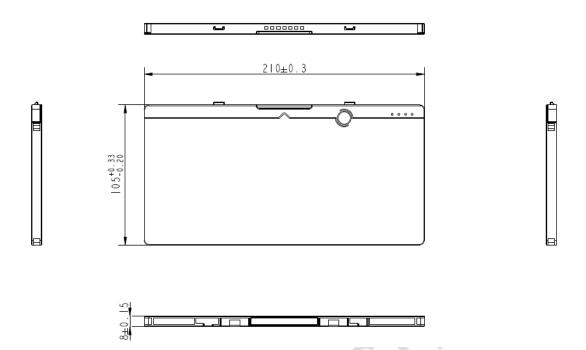


Item	Specification
Model	NDT1013LA
Image Sensor	a-Si (Amorphous Silicon) TFT
Scintillator	Csl
Pixel Size	100um
Fill Factor	60%
Effective Array	3318*2526
Effective Area (H x V)	331.8 mm*252.6 mm
Spatial Resolution	5 lp/mm
Image Transfer	WIFI
Cycle Time	3.5s
Power Consumption	19W Max
Dimension (L × W × H)	362.1x269.2x15.5mm @typ.
Weight	2kg(with battery)
Image Transfer	Wireless: IEEE802.11 a/b/g/n/ac
Wireless Frequency Range	2412-2462MHz, 5180-5240MHz, 5745-5825MHz
Wireless Modulation	11b: DSSS (DBPSK, DQPSK and CCK)

	11a/g/n: OFDM (BPSK, QPSK,16QAM, 64QAM)
X-ray Energy	40-150kV
Panel protection	IP67
Trigger Mode	Software/AED
SID	0-180cm



## 2.12.2. Battery



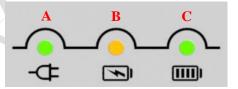
Item	Specifications
Model	Battery-KX
Rated Capacity	Min. 4700mAh, Typ. 4900mAh @ Discharge 0.2C
Nominal Voltage	11.55V
Charge Voltage	13.2V
Discharged End Voltage	9V
Charging Method	CC-CV
Operating Temperature	Charge 0°C-+60°C, Discharge-10°C-+60°C
	1 month-20°C-+50°C
Storage Temperature	3 month -20°C-+45°C
	6 month -20°C-+35°C
Relative Humidity	5%~95%
Dimension (L × W × H)	210 x 105 x 8 mm
Weight	0.285kg

#### 2.12.3. Battery Charger



Item	Specifications
Model	Charger-Combo
Simultaneous Charging	1 battery pack
Full charging time	≤3 hours
Rated power supply	90V~264V(AC)
Dimension (L × W × H)	240 x 284 x 38 mm
Weight	0.55 kg

The battery charger indicator definition:



Item	Name	Description
A	Power Indicator	/
В	Charging Indicator	/
С	Charge Full Indicator	/

X Indicator	Lighting Status	Operating Status
All off	<b>← © ©</b>	No power input

A indicator on	-¢ ->	<ul><li>AC Power input</li><li>Multiple batteries inserted</li></ul>
A indicator on B and C alternately blink 2 times	4 🔊 📖	Battery insertion self-test
A and B indicator on	<b>→ → →</b>	Battery Charging
A and C indicator on	4 🔊 📖	Battery capacity full, charging stops
A indicator on B and C alternately blinking	<b>← ► ■</b>	Battery charging abnormal

Two or more battery charging at the same time is prohibited, if inserted at the same time, the charger will automatically stop working.

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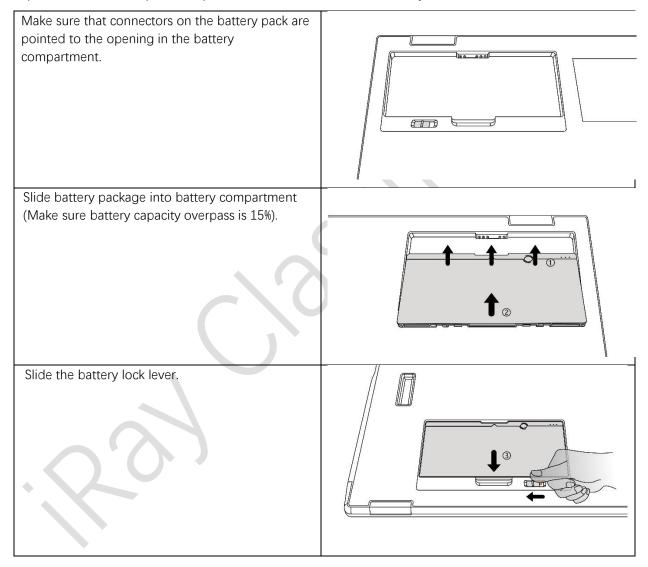


## 3. Basic Operation

#### 3.1. Preparation

#### 3.1.1. Attach Battery Pack

The product can be powered by both a battery pack and DC power. Once the battery pack is inserted or DC power is connected, detectors will be turned on immediately. If neither battery nor DC power is connected, panel will power off. Please see below for battery installation.

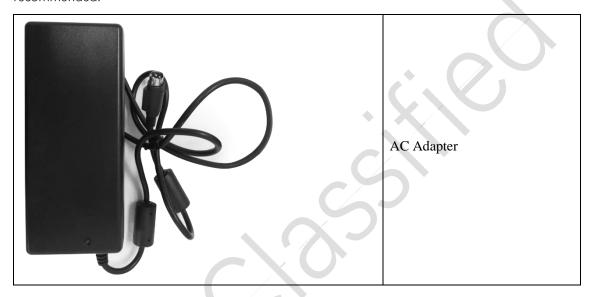


#### 3.1.2. Adapter

Detector supports an external adapter powered, It gets CB certificate No. SG PSB-MD-00005 and NRTL certificate No. U8V 093768 0016. The ports defined as bellow:

No.	Definition	Voltage Range	Rated Current
P1	DC Power Negative	0~0.5V	0~0.42A
P2	DC Power Positive	23~25V	0~0.42A
P3	DC Power Positive	23~25V	0~0.42A
P4	DC Power Negative	0~0.5V	0~0.42A

In order to meet the safety and function requirements of the detector, standard components are recommended.

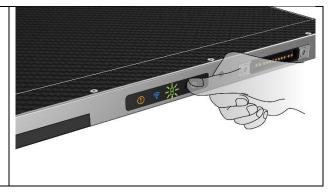


### 3.2. Routine Operation

#### 3.2.1. Starting Up

On the control panel, users can press the power button to turn on.

When the detector is powered down, the user presses the button for 4 seconds to turn on the detector if the battery is inserted and the capacity is not less than 7%, or DC power is connected.



After booting up, users can check the indicator of the detector.

#### Power indicator:

Power Indicator	Lighting Status	Status		
1 ower maioator	Lighting Status	Battery Capacity DC Input		Description
OFF	Ø	N/A	N/A	Detector is off
Green ON	Ø	N/A	YES	Detector is on
Orange Blinking	<b>B B</b>	≥7% & <15%	NO	Detector is on
Green Blinking	B B	≥15% & <95%	YES	Detector is on
Green&Orange Blinking		<95%	YES	Detector is off

#### Link indicator:

Link Indicator	Lighting Status	Description
OFF		Detector is turned off  Wired connection broken and wireless connection not ready
Blue ON		Wireless connection is enabled
Green ON	<b>?</b>	Wired connection is enabled (Service Mode)

### Status indicator:

Mode Indicator	Lighting Status	Description
OFF		Detector is off
Green ON	1	Exposure is allowed
Orange ON		Error

## 3.3. Battery Charger Installation

Operation	Figure
-----------	--------

Unload Battery from battery charger.
Insert battery into battery charger.
Note the interface position as figure.

Press the battery to the bottom of battery compartment.

4.	SOFT	TWARE SETUP	
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# 4. Software Setup

## 4.1. System requirement

iDetector is developed and deployed on Windows Operation System, it can be run on Windows XP/Windows 7/Windows 8/Windows 10, OS should install latest service pack. And requires computer memory 4 GB minimum. The firewall should be shut down to avoid communication issue.

## 4.2. Environment setup

Setup files and download url are included in SDK directory: Tools\env\_setup

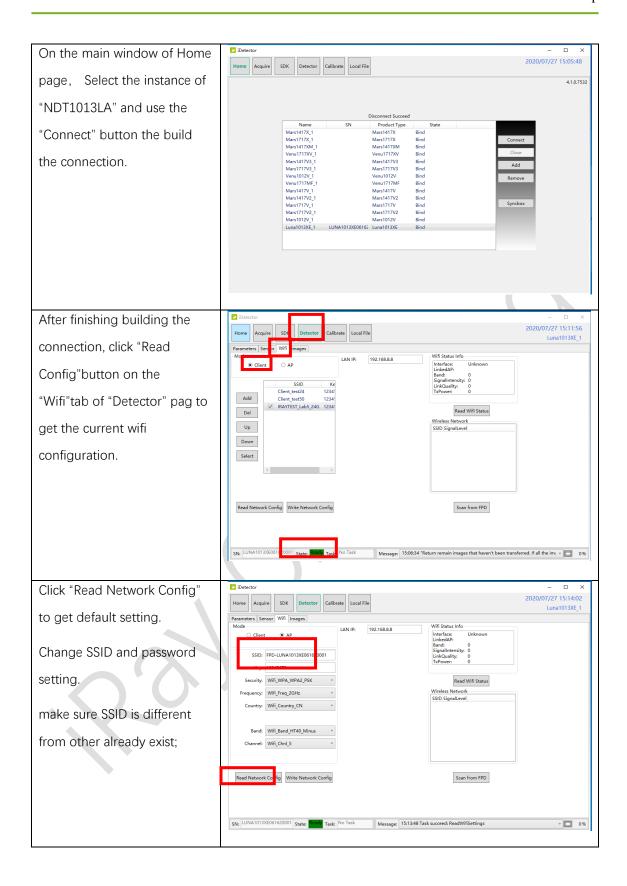
- 1. Please install Microsoft .NET Framework 4.5(Windows XP only can install V4.0 ). Download from Microsoft web site, please.
- 2. Visual C++ redistributed package need to be installed: vcredist\_x86\_2013(or vcredist\_x64\_vs2013).
- 3. For Windows XP, full path should be used in file "bind.txt"

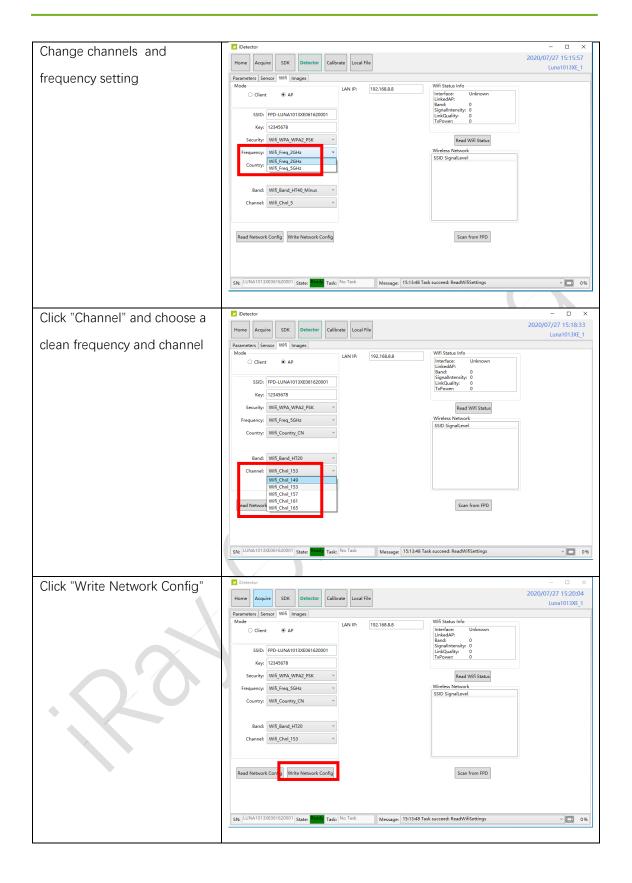
The wifi information should be configured for first use with wired connection. The configuration can be changed when needed.

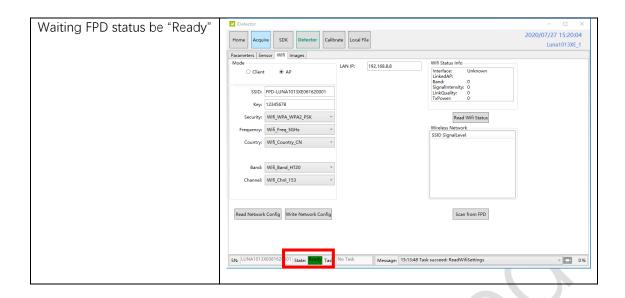
## 4.3. Wireless Connection

The default IP address (IPv4) of the detector is 192.168.8.8, the PC address (IPv4) should be configured as 192.168.8.xxx, which should be the same as the value of parameter "Cfg\_HostIP" in file "\*\work\_dir\NDT1013LA\config.ini"

#### 4.3.1. AP Mode







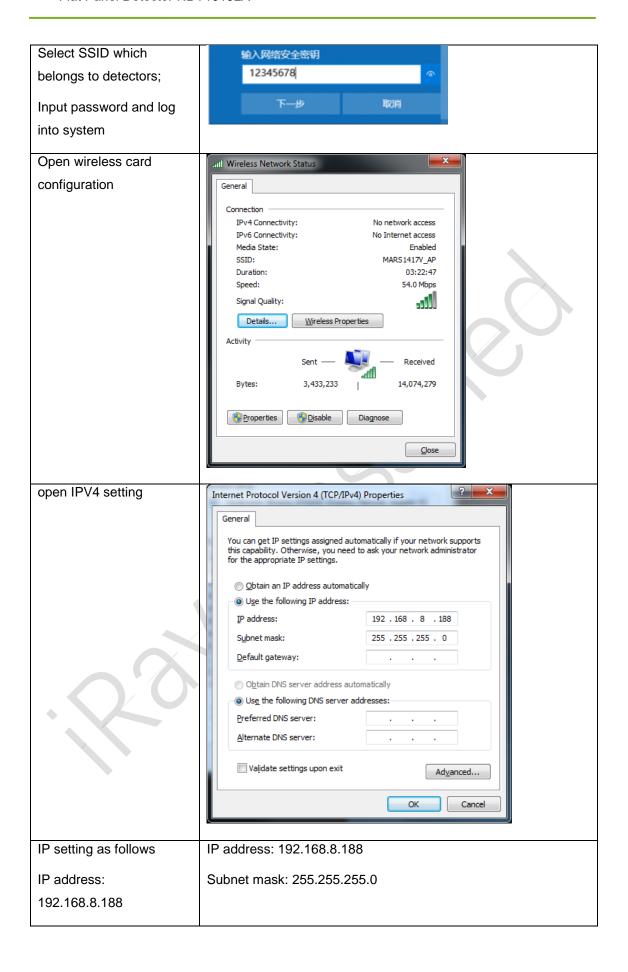
## 4.3.2. Client Mode

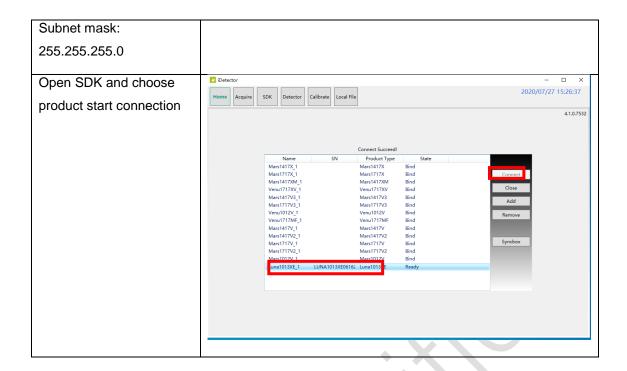
Add: add the information of the access point, such as SSID and password.

Select: Select the Access Point that needs to be connected to.

## 4.3.3. Configuration of external wireless card







## 4.4. Software UI

SDK supply iDetector as tool softwore:

32-bits iDetector.exe: Tools\iDetector\w32

64-bits iDetector.exe: Tools\iDetector\x64

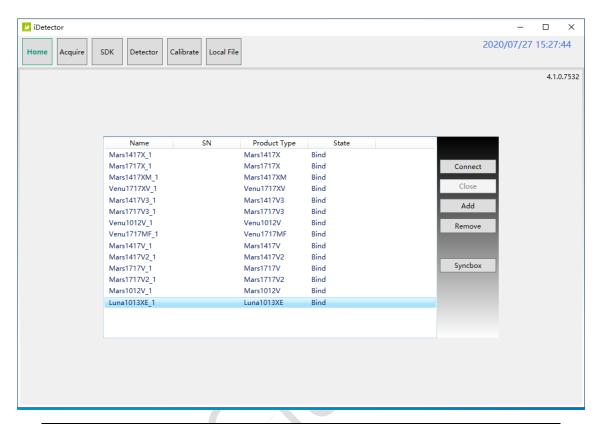
Double click iDetector.exe to run the software. For different software version, the UI maybe has little difference.

For this manual, the example is based on SDK\_\*\_xxxx. This UI is almost the same for different versions of iDetector.

Tab	Function description
Home	Connect FPD and view the connect state
Acquire	Acquire image, select correction mode, save image and process image
SDK	config.ini setting, log level setting
Detector	Configurate parameters for detector.
Calibrate	Generate calibration files and manage the calibration files
Local File	Open and view local images.

## 4.4.1. HomePage

The main function in this page is to connect detector.

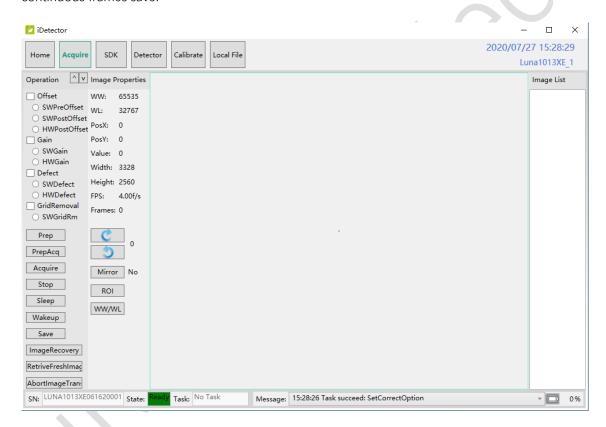


Item	Function description
Name	Display the name of detector
SN	Display the SN of detector
Product Type	Display the type of detector
State	Display the connection state (Bind, Unknown, Ready etc.)

Button	Function description
Connect	Click this button to connect the selected detector.
Close	Click this button to disconnect the selected detector.
Add	Add work directory
Remove	Remove work directory
Syncbox	Open Syncbox configuration window(Optional device)

#### 4.4.2. Acquire Page

This page is used to acquire image under different work mode, and user can select correction options too. When acquire image finished there will be a preview image shown on the screen (if the correction option is selected, otherwise only the raw images will be shown). The propertities of image is displayed on the left of image window. And on the right of image window there is a list to show thumbnail of images. User can select it and double click to see for detail. User can rotate, reverse or mirror image. User can get the value of AVG and SNR by ROI tool. The acquired images can be save as raw, tiff or dicom formats. Both raw and tiff formats support single frame and continuous frames save.



Status bar shows detector's serial number, the current task and state of detector, and feedback information of command. Status bar is also can be seen in other pages, and they are all the same.

Item	Description
SN	SN number of current connected detectors
State	Detectors state , eg busy, ready
Task	the current task of detector

Message	feedback information of command,eg succeed,failed

# Functions in this Page.

Correction Menu		Description
Offset	HWPostOffset	Do hardware PostOffset correction for image if checked
Gain	HWGain	Do hardware Gain correction for image if selected
Defect	HWDefect	Do hardware defect correction for image if checked
Acqu	rie Button	Description
Prep		Clear. Prepare to integrate.
SingleAcq		Acquire once
PrepAcq		Clear and acquire
Acquire		Seriers acquire images
Save		Save the current image, the format is raw and tiff
ActiveSenso	r	Active sensor
DeactiveSen	sor	Deactive sensor
PowerOff		Shutdown detector
Stitchingflov	v	Image stitching flow
Image Properties& Image Process		Description
WW		window width
WL		window level
PosX		X coordinates of the current cursor at the point
PosY		Y coordinates of the current cursor at the point
Value		Value of the current cursor at the point
Width		Image width
Height		Image height

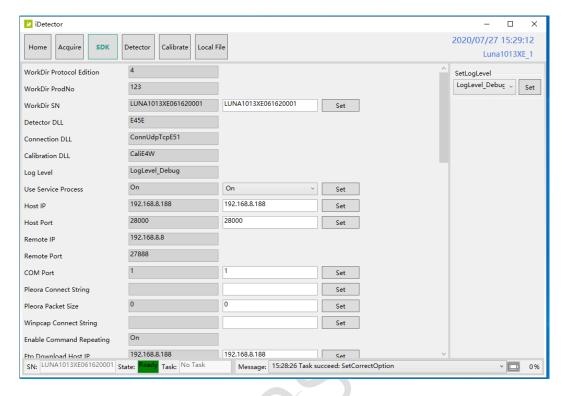
FPS	Frame rate
Frames	Display the frame count
C	Rotate the image clockwise, 90 degrees every time.
5	Rotate the image anticlockwise, 90 degrees every time.
Mirror	Open or close mirror
ROI	ROI tool, to view the image of the AVG, SV, SNR and other parameters with right click. Press "ctrl" key, can create several ROI area.
WW/WL	Auto adjust WW/WL based on selected area by right button of mouse.
Image List	Show thumbnails

When the image is displayed on the screen, maybe the user want to see details by dragging or zoom in/out the image, for convenience, these are some shortcuts.

- 1. Click the left mouse button: movie playback function operation area display.
- 2. Double-click the left mouse button: the image display in center and with maximum size;
- 3. Double-click the right mouse button: restore the window level and width for WL:32767/WW:65535;
- 4. Drag the left mouse button to drag the image display;
- 5. Lateral-drag the right mouse button to adjust the window width, and vertical-drag the right mouse button to adjust the window level;
- 6. F3 Key: Quickly locate the image window width and window level.
- 7. F4 Key: Adjust window width and window level automatically.

#### 4.4.3. SDK Pgae

SDK page is used to set parameters in config.ini and log level.



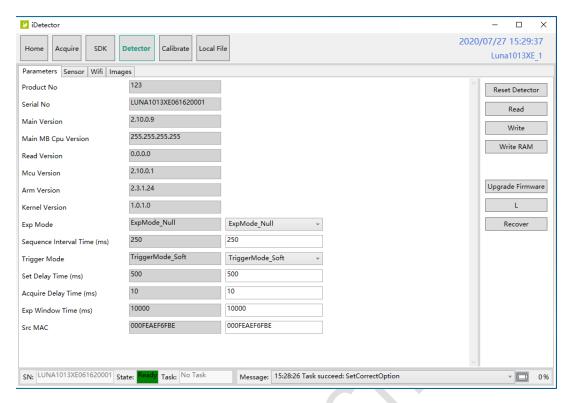
Different log level will show different details. It is recommended to set the log level as Debug

#### 4.4.4. Detector Page

In this page, there are Parameters, Sensor and Images tab.

#### Parameters

- 1. Enter Detector page, the tab of Paramters is activity by default. There are 5 regions in this page.
- 2. Parameter name region: lists the paramters.
- Parameter read region: read the parameters, the values of the parameters are displayed in this area by Read.
- Parameter write region: write parameter. Entered value of the corresponding parameter in this
  area can be write to detector.
- 5. Operation region: functional operation buttons area.
- 6. Status bar region: status bar for detector state and information of reading or writing parameters, etc.



Configuration parameters description as below:

**\** 

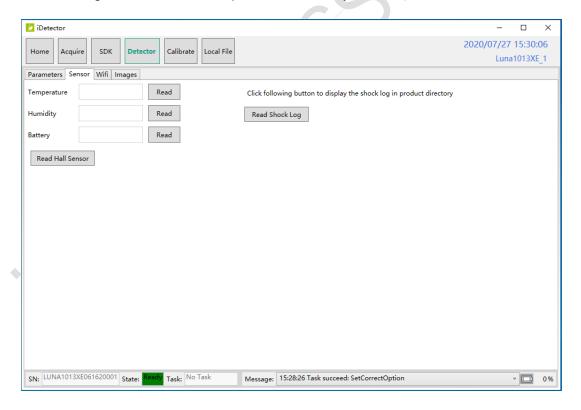
Name	Description	Configurable
Product No.	Type of detector product	N
Serial No.	Serial number of the detector	N
Main Version	Firmware version number of the FPGA	N
Read Version	N/A	N
MCU Version	Firmware version number of the MCU	N
Arm Version	Version number of the ARM App	N
Kernel Version	Version number of ARM Kernel	N
Trigger Mode	Tirgger mode of the detector	Υ
Set Delay Time(ms)	Exposure window for AED mode which use a fixed window	Υ
Acquire Delay Time(ms)	Exposure window for getting image which use a dynamic window	Υ
Exp Window Time(ms)	Max exposure window for command trigger which use a dynamic window	Υ
Src MAC	Detector MAC	Υ

Button function description:

Function Button	Description
Reset Detector	Reset Detector
Read	Read parameters
Write	Write parameters
Write RAM	Write parameters into RAM(will lost changes after reset)
Upgrade Firmware	Upgrade firmware
L	Upload detector log to the specified directory

#### Sensor

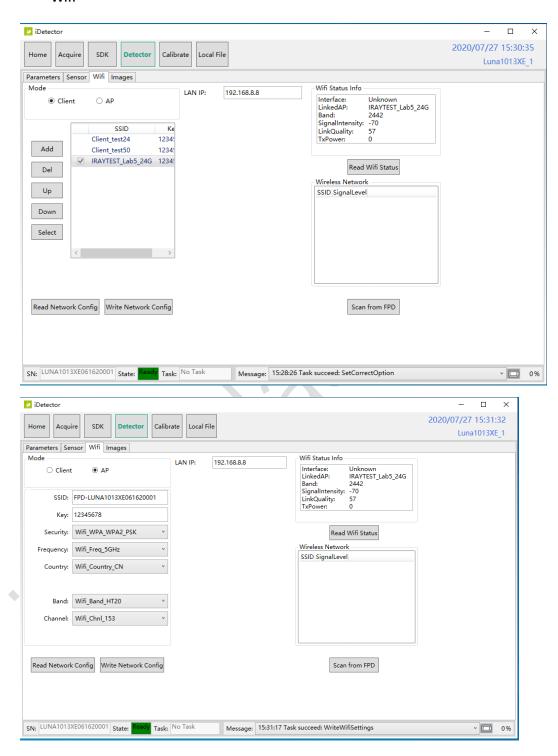
The mainly function in this page is to probe the temperature and humidity of the detector. Click "Read" button to get the value of the temperature or humidity.



Sensor type	Explanation
Temperature	Read detector temperature
Humidity	Read detector humidity

Battery	Read the capacity of the battery
---------	----------------------------------

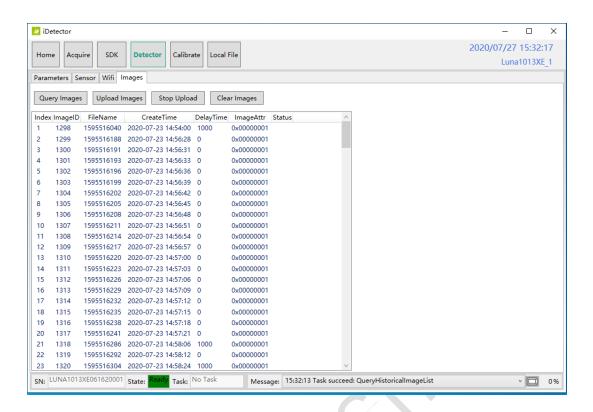
## Wifi



User can config the wireless connect parameters on this tab.

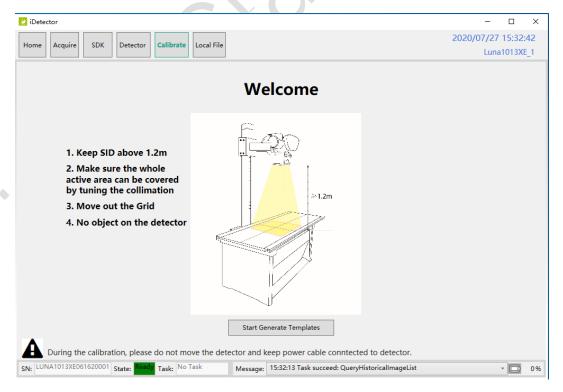
## Images

You can Query and upload Images from detector to Workstation.

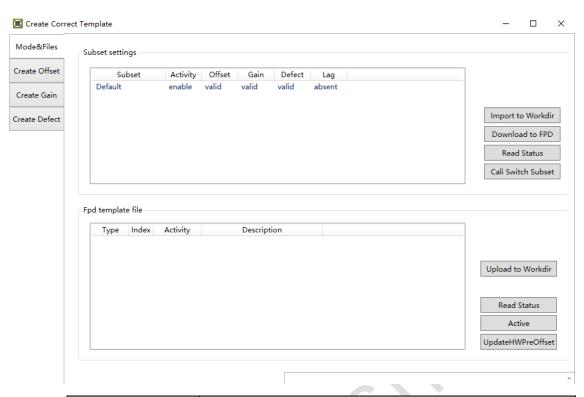


## 4.4.5. Calibrate Page

Offset, Gain, Defect calibrate files can be generated and managed in this page.



Click "Start Generate Templates" to enter generating templates page.



SubTab	Description
Mode&Files	Manage template files
Create Offset	Create Offset template
Create Gain	Create Gain template
Create Defect	Create Defect template

Mode&Files page	Description
Import to Workdir	Copy template file into current calibration directory.
Download to FPD	Select one item first. Then click this button to download
	selected template file(s) into detector.
UpLoad to Workdir	Select one item in Fpd template file control and select one
	item in Subset settings control. Click this button to upload
	selected template from detector into specified calibration
	directory.
Upload Lag	Upload Lag into SDK current directory
Active	Select one item in list. Click this button to activate selected
	template for hardware correction.

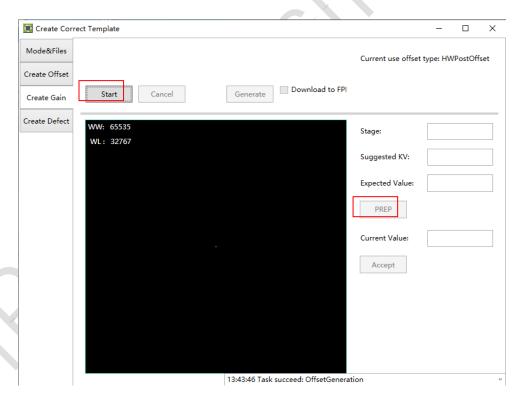
UpdateHWPreOffset	Force detector update Offset template
ReadStatus	Get the current state of template for hardware correction,
	enable/disable

## Generate Gain Template File

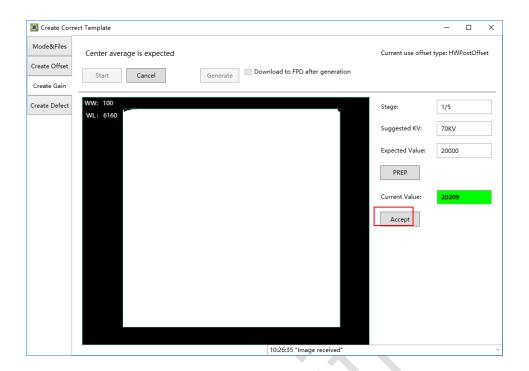
If the relative position between tube and detector changed or KV value changed, it suggest to create gain template file.

1. Enter Create Gain page

Click "Start" button to start process, the offset type should be selected, then start to get the images.



Click PREP button, then exposure after Acquire button enable. After receving the PREP
request, the detector needs some time to be ready, the decounting bar will apear when the
exposure window is opened. After exposure user can click Acquire button to acquire the XRay image.



The gain template generation process needs 5 images total, the UI gives the recommended KV and target value, user can use different ones if needed.

After accepting the current image, the "Stage" will turn to 2/5, 3/5 and so on.

The current value box will show different colors, the definitons are as below:

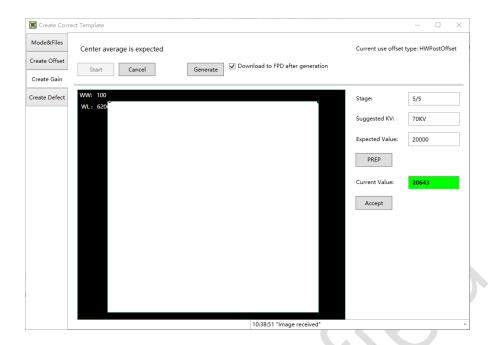
Yellow: The current value is higher or lower than the expected one, user decides if acceptable. For example, the expected value is 20000, and user needs 40000 as the gain piont, the yellow warning can be ignored, and the value can be accepted still.

Green: The value is good.

Red: The value is un-acceptable.

3. After getting 5 images, user can generate the Gain template by "Generate" button, and the process can be exited from at anytime by using "Cancel" button.

If "Download to FPD after generation" is checked, then the download UI will appear after finishing generating. User can refer to the part of "Generate Defect Template File"



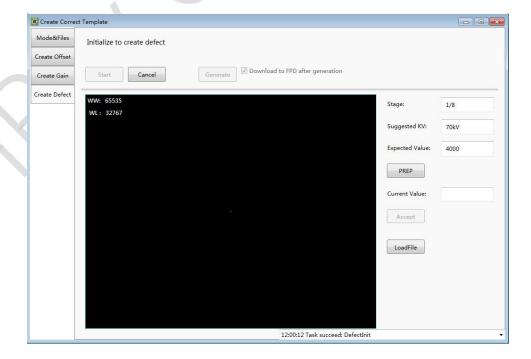
4. When the generating process is finished, the UI will give the message of successful.

## Generate Defect Template File

The process of generate defect map is quite similar with the one of gain map.

1. On the "Create Defect" page, user can start the generating process by "Start" button.

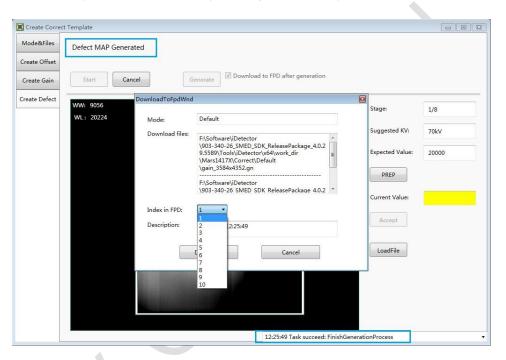
And the process can be quit by "Cancel".



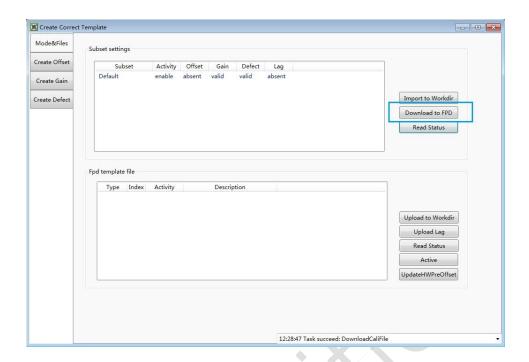
- 2. There are 8 images that need to be acquired, the UI gives the recommend KV and expected image value, user should refer with them.
- 3. If the option "Download to FPD after generation" is checked, the download UI will appear after finishing generating the defect map which will takes a little time.

The field of "Index in FPD" means that the detector can store several correction maps and choose one set to active as user wants.

The "Download files" part show the directory of the generated map stored on the workstation.



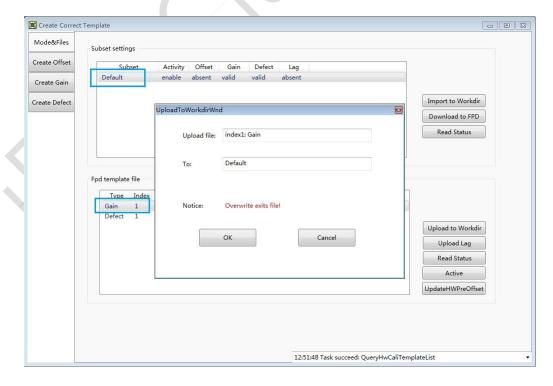
- 4. After choosing the stored index of FPD, the download process can be started by the "Download" button, user should wait the process until it is finished.
- 5. The correction map also can be managed at anytime on the page of "Mode&Files".
  - Choose the item of "Default" in the Subset settings part and click "Download to FPD" to finish downloading the maps into the detector.



## Upload the correction files

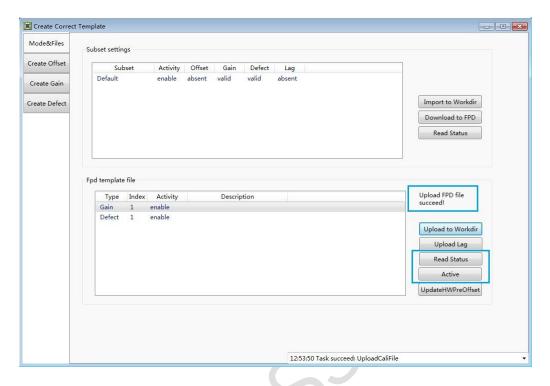
1. The correction maps can be uploaded to the workstation too.

Choose the gain or defect in the "Fpd template files" and the "Default" directory in the "Subset settings", then click the "Upload to workdir".



2. When the upload process is finished, the UI will give the message.

The correction maps should be enabled before using hardware correction, read status first, then choose the gain or defect, enable the map by clicking "Active" button.



#### 4.4.6. Local Page

In this page user can open the image files saved in local, the file formate can be dcm, raw, tiff, dft. When the software is disconnected to detector, the file still can be opened.

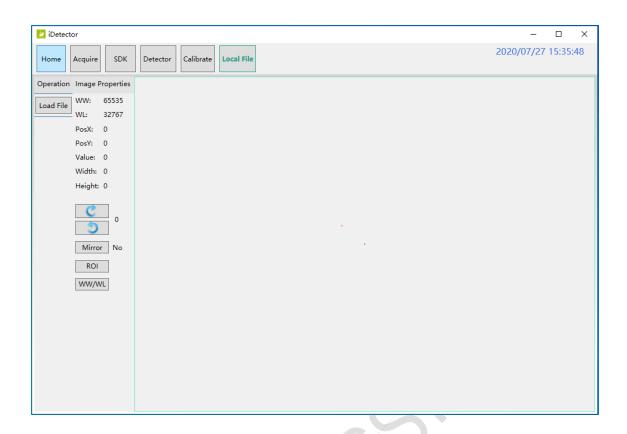
Click "Load File", there will be an open file wizard. Select file and click open or double click the file. The tiff file will be opened directly. For the raw file or dft file there will be a dialog to select image size. Select correct size to open image files. If the file is not correct user will get an error message.

The pixel matrix is defined as below:

Active area: 3318\*2526

What needs to be notice is only the active area pixels will be displayed when use load file funtion, the value of dummy pixels and empty channels will be filled by 65535.

**\** 



This page provides ROI tool, which can see the AVG, SNR, and other properties of the choosen image area by right mouse button.

This page provides WW/WL tool as Acquire page. Click this button to auto adjust WW/WL based on selected area by right button of mouse.

Image	
Properties&	Description
Image Process	
WW	window width
WL	window level
PosX	X coordinates of the current cursor at the point
PosY	Y coordinates of the current cursor at the point
Value	Value of the current cursor at the point
Width	Image width
Height	Image height

C	Rotate the image clockwise, 90 degrees every time.
5	Rotate the image anticlockwise, 90 degrees every time.
Mirror	Open or close mirror
ROI	ROI tool, to view the image of the AVG, SV, SNR and other parameters. Press "ctrl" key, can create several ROI area.
WW/WL	Auto adjust WW/WL based on selected area by right button of mouse.

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# 5. Operation Instructions for Image Acquisition

NDT1013LA provides SDK for users to integrate detector into their DR system. Additionally, it also provides an application for demonstration, i.e. IDetector. User can use IDetector to control detector without DR system.

## 5.1. Steps for acquiring image

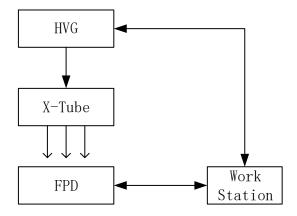
- Make sure the hardware is connected correctly and then power on.
   Once powered off, please wait at least 60s before power on again
- Wait until initialization is complete
- Connect the software
- choose the synchronization mode
- Generate HWPreOffset, Gain and Defect template after the detector reaches thermal equilibrium
- Acquire images in the selected mode

To Acquire X-ray image is the main operation of NDT1013LA. Most importantly, detector should build synchronization with X-ray generator. NDT1013LA has one synchronization modes to acquire X-ray image, which is Software Mode.

# 5.2. Software Mode

#### 5.2.1. Block Diagram

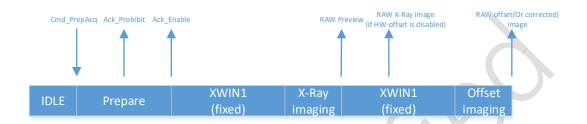
Software mode is the basic way to acquire X-ray image. Please see figure below for general feature. Workstation is a host PC device installed with iDetector and SDK. FPD is the Flat Panel Detector and HVG is the High Voltage Generator. In this mode, Workstation does not have to control X-ray generator. Users would decide when to shoot X-ray.



#### 5.2.2. Work Flow(PrepAcq)

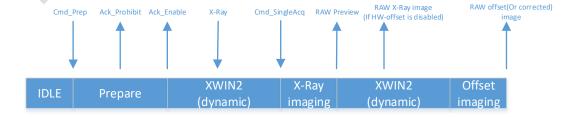
Select HWPostOffset、HWGain、HWDefect. If user need the raw image, please de-select all these correction options.

Also, the software correction is supported.



- 1. Send Cmd"PrepAcq" on UI "Acquire" page.
- 2. After receiving the Cmd\_PrepAcq, it will start the prepare process, and send back the acknowlage of "Prohibit" and "Enable", the "XWIN" will be started.
- 3. The XWIN is configured by parameter "Clear Acq Delay Time" on "SDK" page, the unit is "ms".
- 4. User needs to make sure the X-Ray ends within the XWIN.
- 5. The detector will send the images after the XWIN closed.
- 6. The preview image will be always sent, which is 4x4 averaging, the raw X-Ray image will be sent if the HW correction is disabled with the raw offset image follows, otherwise, the X-Ray image will not be sent and only the corrected image will be transferred.

## 5.2.3. Work Flow(Prep+Acq)



1. Send Cmd"Prep" on UI "Acquire" page.

- 2. After receiving the Cmd\_Prep, it will start the prepare process, and send back the acknowlage of "Prohibit" and "Enable", the "XWIN" will be started.
- 3. The max XWIN is configured by parameter "Exp Window Time" on "Detector" page "Parameter" tab, the unit is "ms".
- 4. User starts the X-Ray.
- 5. Send "SingleAcq" on UI "Acquire" page after the X-Ray is end.
- 6. The preview image will be always sent, which is 4x4 averaging, the raw X-Ray image will be sent if the HW correction is disabled with the raw offset image follows, otherwise, the X-Ray image will not be sent and only the corrected image will be transferred.

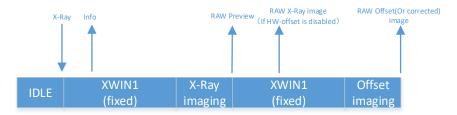
## 5.3. AED Mode

#### 5.3.1. Inner



- 1. The detector is in low power state, user needs to send Cmd "Prep" to make the detector exit to idle state which indicated by the acknowledge to Cmd "Prep".
- 2. When the detector is in idle state, user can start the X-Ray any time.
- 3. When the X-Ray starts, the detector will sense the X-Ray automatically, the XWIN is configured by parameter "Set Delay Time" on "Detector" page "Parameter" tab, the unit is "ms", user needs to make sure that the XWIN is larger than the X-Ray time.
- 4. After the XWIN is end, then the detector will start the acquisition flow.
- 5. The preview image will be always sent, which is 4x4 averaging, the raw X-Ray image will be sent if the HW correction is disabled with the raw offset image follows, otherwise, the X-Ray image will not be sent and only the corrected image will be transferred.

#### 5.3.2. Freesync Mode



- 1. For Freesync mode, there is no low power state.
- 2. When the detector is Idle, user can start the exposure flow any time.
- 3. When the X-Ray starts, the detector will sense the X-Ray automatically, the XWIN is configured by parameter "Set Delay Time" on "Detector" page "Parameter" tab, the unit is "ms", user needs to make sure that the XWIN is larger than the X-Ray time.
- 4. After the XWIN is end, then the detector will start the acquisition flow.
- 5. The preview image will be always sent, which is 4x4 averaging, the raw X-Ray image will be sent if the HW correction is disabled with the raw offset image follows, otherwise, the X-Ray image will not be sent and only the corrected image will be transferred.

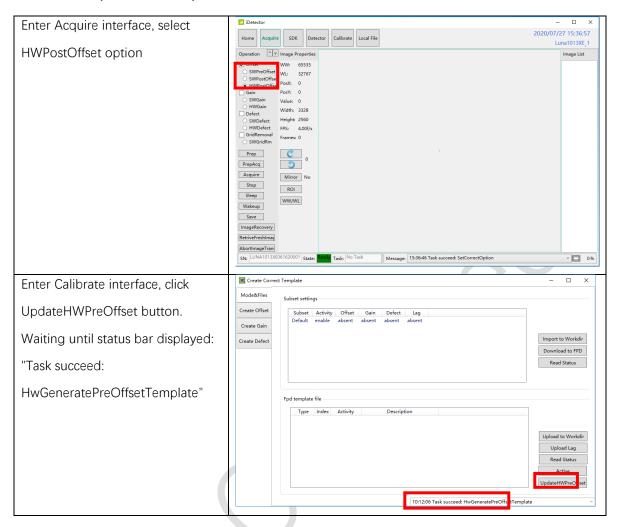
## 5.4. After use

- 1. Disconnect the software
- 2. Power off
- 3. Keep it clean
- 4. Store under specified conditions

## 5.5. Correction and Calibration Template Generation

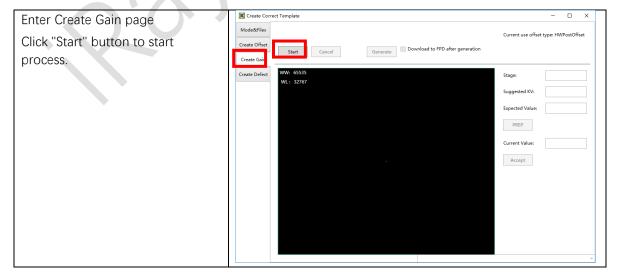
The correction and calibration should be performed after installation and it is recommended to perform the new correction and calibration after any major change on the system settings and hardware configuration. On the other hand, it is also recommended to do the correction and calibration in each 6 months.

#### 5.5.1. HW pre-offset Template Generation



## 5.5.2. Gain Calibration Template Generation

If the relative position between tube and detector changed or KV value changed, it suggest to create gain template file.



Click PREP button, acquire image. Please exposure after Acquire button enable. And click Acquire button to acquire image after exposure end. Click Accept button after acquired image. If Current Value textbox is yellow, click PREP button. Re-acquire images after adjust generator parameters.

Note: In different trigger mode, the operation maybe have little difference. Please follow the UI tips.

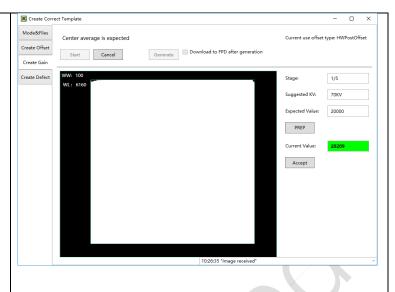
#### Mind:

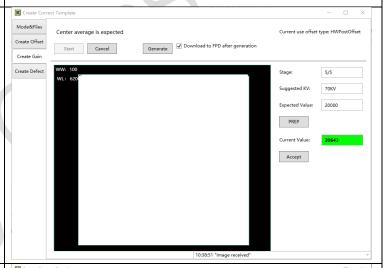
If the detector is in inner or Freesync mode, then user should finish the exposure before the time bar counting ends.

And the click on Acquire is not necessary for inner or Freesync.

Create gain template need several images. You can click Generate button to generate Gain template once one image was captured. But it may lead to imperfect template quanlity.

Download template file dialog will pop up if "Download to FPD after generation" option was checked. Click Download button to download the template into the detector.

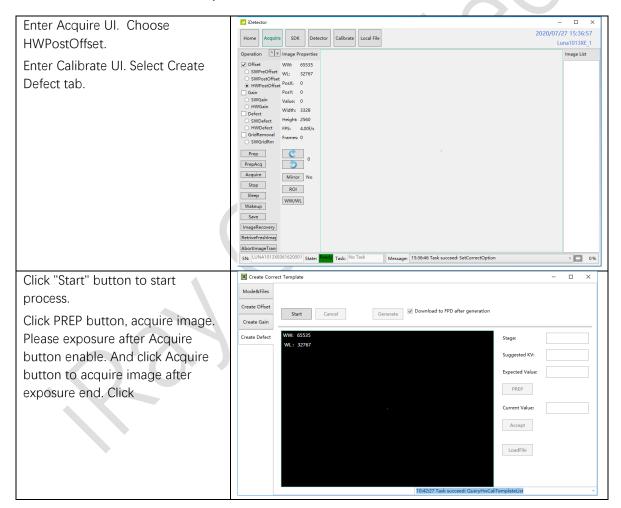


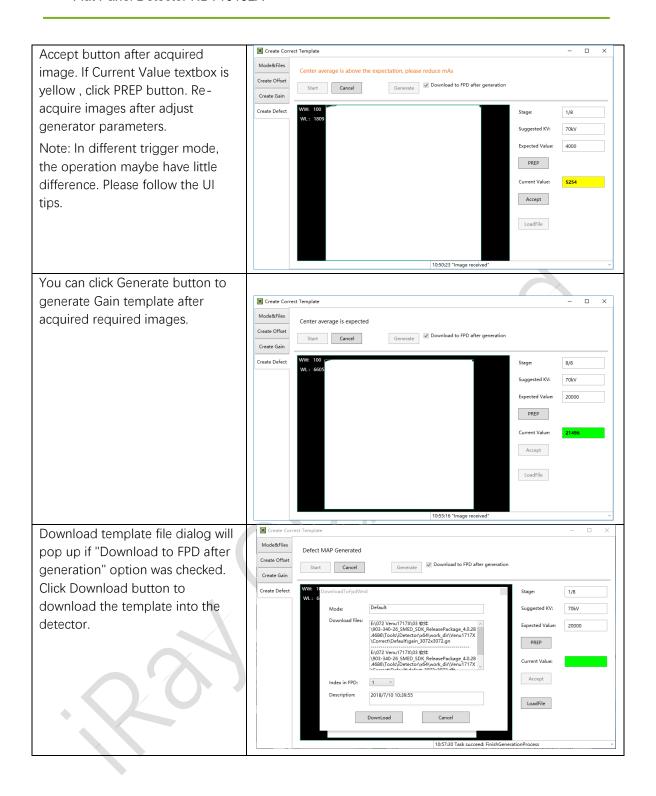




Select Mode&Files tab. Click Read Mode8/Files Status button to check whether Create Offset just downloaded gain template is Create Gain enable. If not, please click Active Create Defect Import to Workdir Download to FPD button to enable. Read Status Upload Lag Read Status Active 10:42:27 Task succeed: QueryHwCaliTemplateList

# 5.5.3. Defect Correction Template Generation





Select Mode&Files tab. Click Read
Status button to check whether
just downloaded gain template is
enable. If not, please click Active
button to enable.

Subset settings

Subset valid valid absent valid valid absent

Create Gain
Create Defect

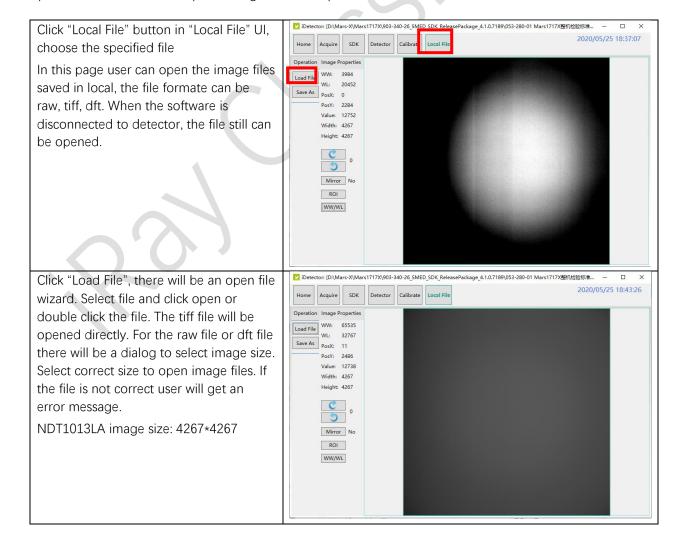
Fpd template file

Type Index Activity Description

Gain 1 enable
Gain 2 disable
Gain 3 disable
Gain 3 disable
Gain 6 disable
Gain 6 disable
Defect 1 anable
Gain 6 disable
Defect 2 disable
Defect 2 disable
Defect 2 disable
Defect 3 disable
Defect 2 disable
Defect 3 disable
Defect 2 disable
Defect 3 disable
Defect 4 Defect 4 Defect 4 Defect 4 Defect 4 Defect 5 Defect 6 Defect 7 D

## 5.6. Local Image Check

"OPEN" provides two features for image check and uploading. Local Image Check, Panel Image Upload. Local Image Check defines function to check image saved in Workstation. Panel Image Upload defines function to upload images stored in panel.



This page provides ROI tool, which can see the AVG, SNR, and other properties of the choosen image area by right mouse button.

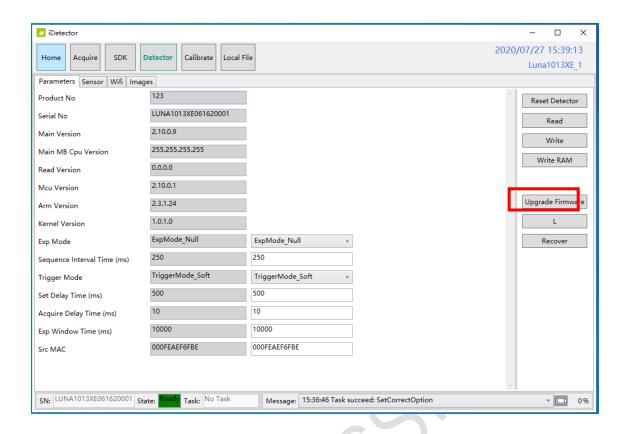
This page provides WW/WL tool as Acquire page . Click this button to auto adjust WW/WL based on selected area by right button of mouse.

Image Properties& Image Process	Description
WW	window width
WL	window level
PosX	X coordinates of the current cursor at the point
PosY	Y coordinates of the current cursor at the point
Value	Value of the current cursor at the point
Width	Image width
Height	Image height
C	Rotate the image clockwise, 90 degrees every time.
5	Rotate the image anticlockwise, 90 degrees every time.
Mirror	Open or close mirror
ROI	ROI tool, to view the image of the AVG, SV, SNR and other parameters. Press "ctrl" key, can create several ROI area.
WW/WL	Auto adjust WW/WL based on selected area by right button of mouse.

# 5.7. Firmware Upgrade

Panel supports upgrading firmware with IDetector, also allows the use of the Web way to upgrade the firmware, if a user needs to upgrade the firmware, please complete the following steps.

On "Detector" Page, "Parameter" Tab, user can upgrade firmware by entrance button "Upgrade Firmware".



The firmware upgrade package may contain firmware of several units: ARM, FPGA, MCU.

### NDT1013LA\_IMAGE\_44\_ALL\_20XX\_XX\_XX.ifrm

Word "ALL" indicates the file contains the firmware upgrade file for all units.

## NDT1013LA\_IMAGE\_44\_ARM\_20XX\_XX\_XX.ifrm

Word "ARM" indicates the file is only for ARM.

### NDT1013LA\_IMAGE\_44\_FPGA\_20XX\_XX\_XX.ifrm

Word "FPGA" indicates the file is only for FPGA.

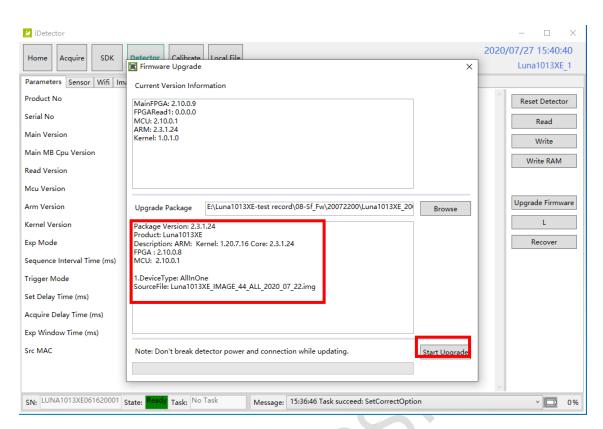
## NDT1013LA\_IMAGE\_44\_MCU\_20XX\_XX\_XX.ifrm

Word "MCU" indicates the file is only for MCU.

User can choose one of these files as required to start the upgrade.

Choose the file that needs to be upgraded, and must check the package info to confirm if it is correct.

#### Flat Panel Detector NDT1013LA



#### Note:

- 1. There is a progress bar for indication. Make sure battery is inserted and battery capacity is over 25%
- 2. Please make sure that iDetector shows "Ready". It can also be checked by click "Config" button, there is firmware version.

6.	REGULATORY INFORMATION	
	6.1 FCC Compliance	7/



# 6. Regulatory Information

## **6.1. FCC Compliance**

FCC ID: 2ACHK-01070840

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - —Reorient or relocate the receiving antenna.
  - —Increase the separation between the equipment and receiver.
  - —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - —Consult the dealer or an experienced radio/ TV technician for help.
- Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

#### Radio Frequency (RF) Energy

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit recommended by the general public is 1.6W/kg Averaged over one gram of tissue by IEEE Std 1528.

The FCC has granted an Equipment Authorization for this product with all reported SAR Levels evaluated as in compliance with the FCC RF exposure guidelines.

While there may be differences between the SAR levels of various product and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 0 mm between the unit and the human body. Carry this device at least 0 mm away from your body to ensure RF exposure level compliant or lower to the reported level.

#### **ISED Notice**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-001.

IC:25116-01070840

5150-5250MHz is in door use only.

IC Radiation Exposure Statement

This EUT is in compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEC/IEEE 62209-1528: 2020. The SAR limit is 1.6 W/kg by Industry Canada. This equipment should be installed and operated with minimum distance of 0 mm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. 5150-5250MHz is in door use only.

#### Remarque IC

Cet appareil est conforme aux Normes RSS d'Industy Canada. Son utilisation est soumise à deux conditions:

- (1) Ce dispositif ne peut pas provoquer d'interférences, et
- (2) Ce dispositif doit accepter toutes les interférences reçues, y compris les interférences susceptibles de provoquer un fonctionnement non souhaité.

Cet appareil de classe B est conforme à la norme canadienne ICES-001.

IC:25116-01070840

5150-5250MHz est dans l'usage de porte seulement.

Déclaration d'exposition IC

Cet EUT est conforme aux valeurs SAR à la norme SAR pour le grand public ainsi qu'aux limites d'exposition non règlementée IC RSS-102 et a été testé selon les méthodes et

procédures spécifiées par les Normes IEC/IEEE 62209-1528: 2020.La limite DAS est de

1,6W/kg par Industrie Canada. Cet appareil devrait être installé et utilisé en respectant une distance minimale de 0 mm avec votre corps. Cet appareil et son (ses) antenne (s) ne doivent pas être situés à proximité l'un de l'autre et ne doivent pas fonctionner en même temps qu'une autre antenne ou qu'un autre émetteur.

5150-5250MHz est dans l'usage de porte seulement.

7. TROUBLE SHOOTING .......77

# 7. Trouble Shooting

Please refer to service manual. If the problem persists, turn off the panel and contact iRay service department (*service@iraygroup.com*). We would provide the best service

8.	SERVICE INFORMATION		
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# 8. Service Information

#### 8.1. Service Office Information

Service Office
Tel: +86 21 50720560
Fax: +86 21 50720561
E-mail: service@iraygroup.com
Location: No.33 Xinggang Road, Taicang Port Economic and Technological Development Zone, Jiangsu, China PC: 215434

8.2. Product Lifetime

The estimated product lifetime is up to 5 years under appropriate regular inspection and maintenance.

8.3. Regular Inspection and Maintenance

In order to ensure the safety of patients and operator, to maintain the performance and reliability of the panel, be sure to perform regular inspection at least once a year. If necessary, clean up the panel, make adjustments or replace consumables such as fuses etc. There may be cases where overhaul is recommended depending on conditions. Contact iRay service office or local iRay dealer for regular inspection or maintenance.

8.4. Repair

If problem cannot be solved, contact your sales representative or local iRay dealer for repairs. Please refer to the label and provide the following information:

Product Name:

Series Number:

Description of Problem: as clearly as possible.

8.5. Replacement Parts Support

Main parts (parts required to maintain the function of the product) of this product will be stocked for 5 years after discontinuance of production for repairing.

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# Appendix A Information of Manufactures



**COMPANY:** iRay Technology Taicang Ltd.

ADDRESS: No.33 Xinggang Road, Taicang Port Economic and

Technological Development Zone, Jiangsu, China

**ZIP CODE:** 215434

**TELEPHONE:** +86 0512-53690872

**FAX:** +86 0512-53690872

**HOMEPAGE:** WWW.IRAYGROUP.COM

# Appendix B Information of Europe Representative



**COMPANY:** iRay Europe GmbH

ADDRESS: IN DEN DORFWIESEN 14, 71720 OBERSTENFELD

**GERMANY** 

**ZIP CODE:** /

**TELEPHONE:** +49-7062-977 88 00

**FAX:** +49-7062-976 0571

**HOMEPAGE:** WWW.IRAYEUROPE.COM