



# **AT20 Online Dual-spectrum Thermal Camera User Manual V1.0.4**

**IRay Technology Co., Ltd.**

[www.iraytek.com](http://www.iraytek.com)

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# **1. Legal Disclaimer**

## **1.1 Legal Disclaimer**

The thermal cameras manufactured by IRAY TECHNOLOGY are warranted for a period of two-year and the accessories are warranted for a period of three-month form the delivery date of the original purchase, provided such products have been under normal storage, use and maintenance.

This warranty extends only to the original purchaser and is not transferable. It is not applicable to any product that has be subjected to misuse, neglect, accident or abnormal conditions of operation.

In the case of a defect in a product covered by this warranty, the product must not be further used or maintained in order to prevent additional damage. The purchaser shall promptly report any defect to IRAY TECHNOLOGY or this warranty will not apply.

IRAY TECHNOLOGY will, at its option, repair or replace any such defective product free of charge if, upon inspection, the product or accessories prove to be defective, the user can contact with after-sales service department of IRAY TECHNOLOGY within the said warranty period.

## 1.2 Copyright

**©IRay Technology Co., Ltd. 2020. All right reserved worldwide.**

All contents in this manual, including words, pictures, images, etc., belong to IRAY TECHNOLOGY CO., LTD. (Hereinafter referred to as “THE COMPANY” or “IRAY TECHNOLOGY”). No part of the manual, in whole or in parts, may be copied, photocopied, translated, or transmitted without the prior written permission of IRAY TECHNOLOGY.

This manual is used as a guide. The photos, graphics, diagrams and illustrations provided in the manual are only used to explain, which may be different from the specific product. Please refer to the real object. We try our best to make sure the contents in this manual are accurate. We do not provide any representations or warranties in this manual.

IRAY TECHNOLOGY reserve the right to update the manual. If you need the latest version of this manual, please contact us. It is recommended that you use this manual with the guidance of professionals.

## **1.3 Quality Assurance**

The Quality Management System under which these products are developed and manufactured has been certified in accordance with the ISO 9001 standard.

We reserve the right to make changes and improvements on any of the products without prior notice.

## 2. Safety Information



### WARNING

Before using the cleanser, make sure you read all applicable material safety data sheets (SDS) and warning labels on cleanser containers.



### WARNING

Do not use too long screws when installing the front/rear mounting bracket, which may damage the thermal camera.



### WARNING

It is prohibited to place the product in a high temperature above 70 °C or in a low temperature below -45 °C.



### WARNING

It is forbidden to disassemble or refit the infrared thermal camera at will.



### CAUTION

No matter if there is a lens cover, do not point the thermal camera towards strong light or equipment with laser radiation. This will affect the accuracy of the thermal camera and even damage the detector in the thermal camera.



### CAUTION

Do not use the product under conditions that doesn't match the environmental requirements. For specific use environment requirements, see the product parameter table.

**CAUTION**

Never apply cleaning solutions or similar liquids directly to the thermal camera, cables, or other components.

**CAUTION**

Be careful when you clean the infrared lenses. The lens has an anti-reflective coating which is easily damaged. Damage to the infrared lens can occur with too much force or cleaning with rough objects such as tissues.



## **3. Notice to User**

### **3.1 Calibration**

Annual calibration to the thermal camera is recommended to ensure the accuracy of temperature measurement, either through IRAY TECHNOLOGY or third-party organizations.

### **3.2 Accuracy**

For accurate measurement, it's recommended that you use the thermal camera after it is stable for 30 minutes.

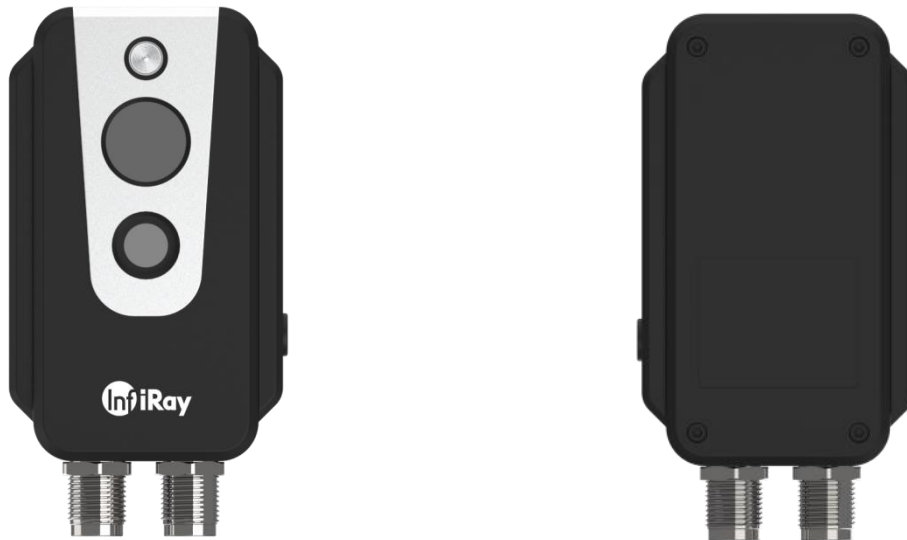
### **3.3 Video Teaching**

You can search for mount and use videos from our website.

### **3.4 Documentation Update**

Our manuals are updated several times per year, and we also issue product-critical notifications of changes on a regular basis. Please visit our website to access the latest manuals and notifications.

## 4. Camera Introduction



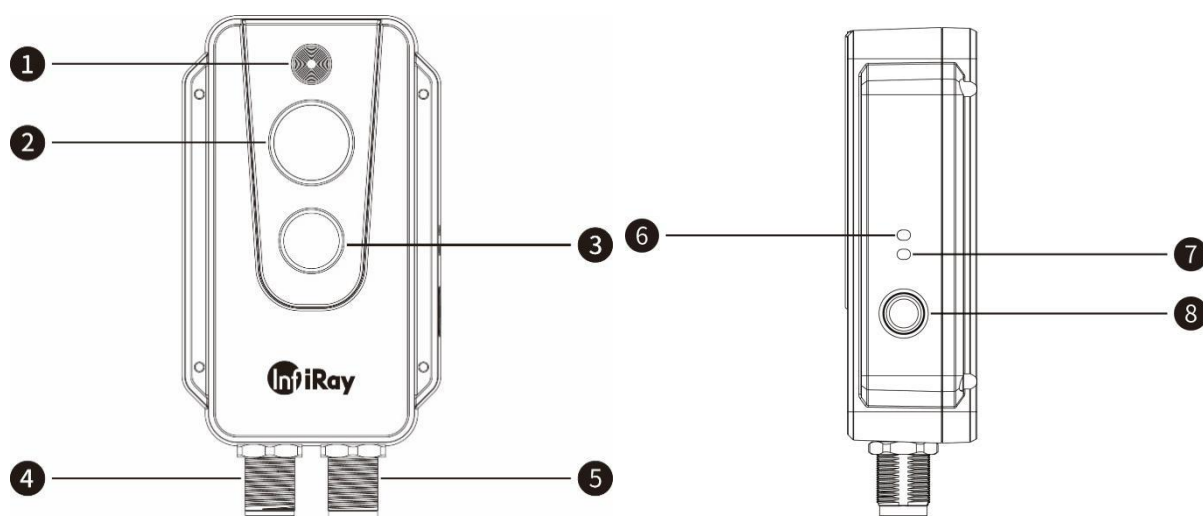
### Main Features:

- Accurate temperature measurement
- Compact size
- Support PoE
- Bi-spectral display
- Support multi-protocol access to industrial or IoT systems
- Powerful web client
- WiFi hotspot configuration

### Typical Applications:

- Monitoring power distribution cabinet
- Monitoring warehouse
- Monitoring production line

## 5. Product Figure and Explanation



**Table 5.1 Explanation of Product Appearance**

No.	Explanation	No.	Explanation
1	Fill light	5	DC power supply and alarm input/output
2	Digital camera	6	Power LED light
3	Infrared lens	7	Network LED light
4	Ethernet and PoE cable interface	8	Reset button

## 6. Quick Start Guide

1. After installing the thermal camera in the desired position, use the cable to connect the thermal camera and the computer normally. There are two power supply methods for AT20. Connect the device to the PoE port of the power supply through the M12 8-pin adapter cable or connect to the DC power supply through the M12 12-pin adapter cable. Connect AT20 to the network, and wait for 2 minutes after powering on. The power indicator light is steady blue and the network indicator light flashes green, indicating that the network connection is normal.

2. Modify the computer network segment to be the same with that of thermal camera. The specific path is "Control Panel"->"Network and Internet"->"Network and Sharing Center"->"Change Adapter Options"->"Ethernet"->"Properties"->"Internet Protocol Version 4 (TCP/IPv4)" - "Use the following IP address"-set the IP address to 192.168.1.xxx.

3. After the power is on for 30 minutes, the temperature measurement, monitoring and analysis can be carried out through the web terminal of the computer. For web instructions, please refer to *AT20 Online Dual-spectrum Thermal Camera Web Client Operation Manual*.

## 7. Product and Accessories List

**Table 7.1 Product and Accessories List**

<b>Product and Accessories</b>
AT20 online dual-spectrum thermal camera
44cm long M12 8-pin adapter cable
Fixing accessories(screws, mounting stickers)
<b>Optional Accessories</b>
M12 12-pin adapter cable & alarm input/output cable
front/rear mounting bracket

## 8. Mechanical Installation

The front and back of the thermal camera are equipped with mounting interfaces, which can be installed with screws after the holes are punched with the auxiliary stickers in the package. In addition, we also provide two optional forms of front and back installation.



### WARNING

Do not use too long screws in case of damaging the thermal camera. The maximum hole depth of the front shell is 10mm, and the maximum hole depth of the rear shell is 4mm.

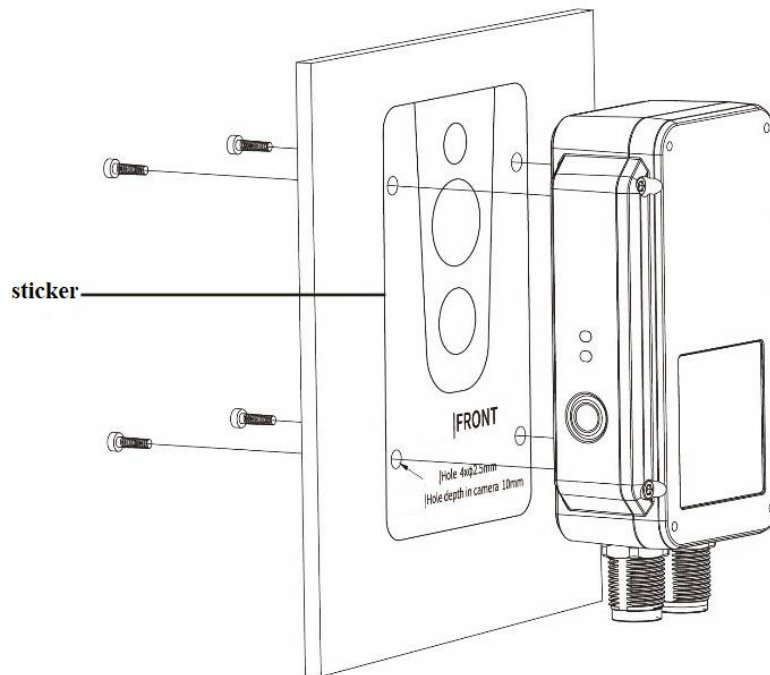
It's normal that the thermal camera will generate heat during operation. In order to sufficiently dissipate the heat, it is suggested that the back shell of the thermal camera should be fixed on a metal object to minimize the temperature drift of the infrared detector in thermal camera.

### 8.1 Installing Shells with Screws

#### 8.1.1 Installing Front Shell

As shown in Figure 8.1, please paste the sticker to the position to be installed, and then punch 4  $\Phi 2.5$  mounting holes according to the

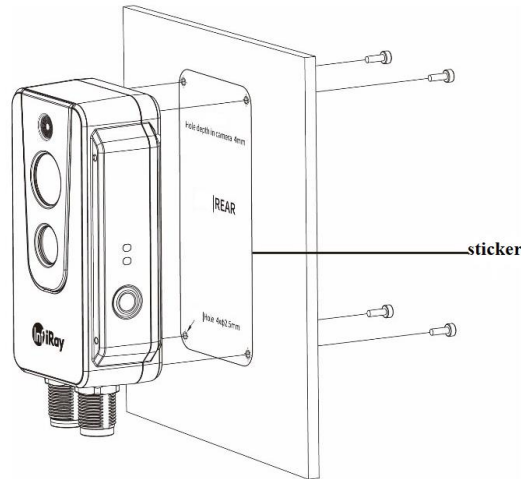
label on the sticker, and use 4 ST2.2 screws to install the front shell.



**Figure 8.1** Front Shell Installation

### 8.1.2 Installing Rear Shell

As shown in Figure 8.2, please paste the sticker to the position to be installed, and then punch 4  $\Phi 2.5$  mounting holes according to the label on the sticker, and use 4 M2 screws to install the rear shell.



**Figure 8.2** Rear Shell Installation

## 8.2 Front Mounting

There are four M4 threaded holes on the front mounting bracket for fixing.

### Step 1 Install the front mounting bracket

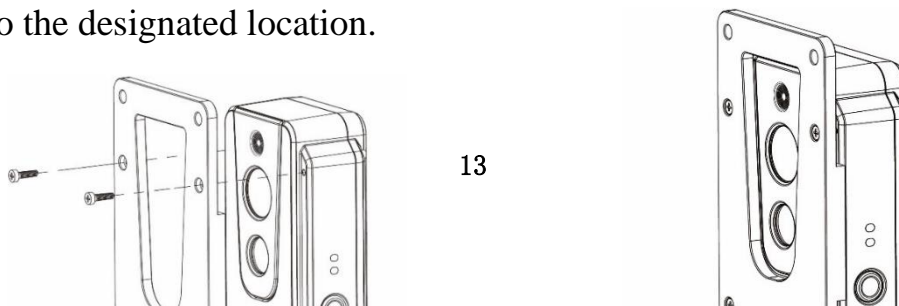
As shown in Figure 8.3, connect the front mounting bracket and the thermal camera with ST2.2\*8 self-tapping screws. The installation effect is shown in Figure 8.4.

### Step 2 Punch holes

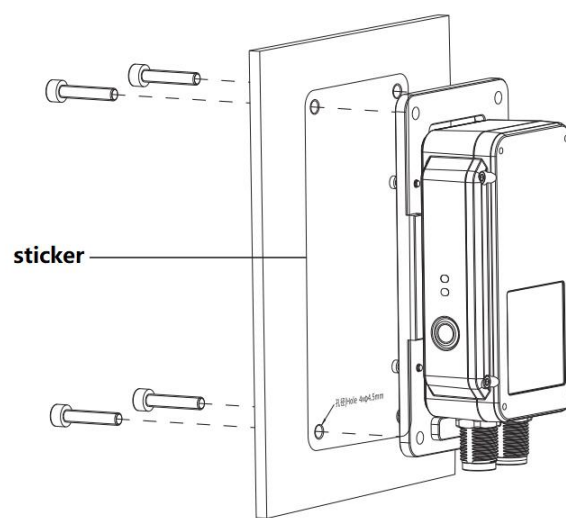
As shown in Figure 8.5, please paste the sticker to the position to be installed, and then punch four  $\Phi 4.5$  mounting holes according to the label on the sticker.

### Step 3 Install the thermal camera

As shown in Figure 8.5, use M4 screws to install the thermal camera to the designated location.





**Figure 8.3****Figure 8.4****Figure 8.5**

## 8.3 Rear Mounting

There are four M4 threaded holes on the rear mounting bracket for fixing.

### Step 1 Install the rear mounting bracket

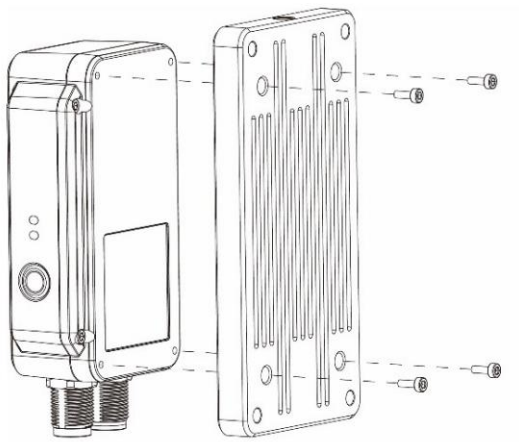
As shown in Figure 8.6, connect the rear mounting bracket and the thermal camera with ST2.2\*8 self-tapping screws. The effect installation is shown in Figure 8.7.

### Step 2 Punch holes

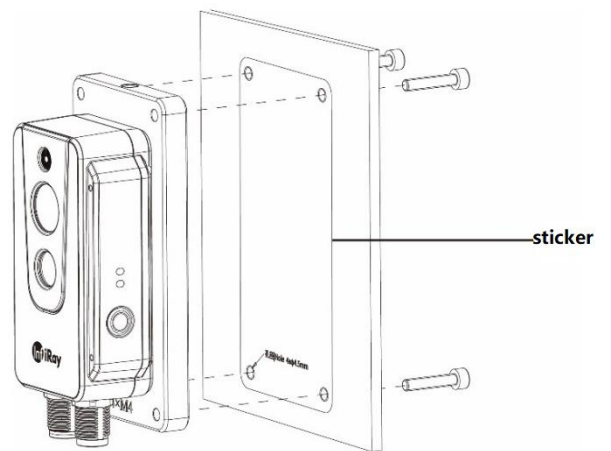
As shown in Figure 8.8, please paste the sticker to the position to be installed, and then punch four  $\Phi 4.5$  mounting holes according to the label on the sticker.

### Step 3 Install the thermal camera

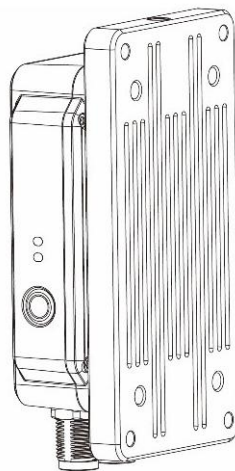
As shown in Figure 8.8, use M4 screws to install the thermal camera to the designated location.



**Figure 8.6**



**Figure 8.7**



**Figure 8.8**

## **9. Alarm Input and Output**

### **9.1 Alarm Input**

Support 1 active alarm input (photoelectric isolation), and the input voltage range is 3~5.5V.

### **9.2 Alarm Output**

Support 2 alarm outputs (switch value and photoelectric isolation), 3~25VDC, maximum 85mA.

## 10. Protocol Introduction

### 10.1 Modbus TCP

This camera supports Modbus TCP protocol for transmitting temperature measurement information.

M12 8-pin to RJ45 cable is required when using this protocol.

IP	Camera IP(default: 192.168.1.20)		
Port	1502		
Register Address	R/W	Length(word)	Data
0x0001	R	2	Version No., e.g.0x0102 0x0304 = V1.2.3.4
0x0003	R	1	
0x0004	R	1	
0x0005	R	1	
0x0006	R	1	
0x0007	R	2	the highest temperature of the entire frame, the actual temperature = (register value-2732) / 10.0
0x0009	R	2	the average temperature of the entire frame
0x000B	R	2	the lowest temperature of the entire frame
0x000D+N*4	R	1	Region attributes, Bit0: region validness Bit1~2: region type, box=0,line=1,point=2 Bit3: whether temperature alarm is on Bit4:whether to trigger an alarm
0x000E+N*4	R	1	the highest temperature in the region
0x000F+N*4	R	1	the average temperature in the region
0x0010+N*4	R	1	the lowest temperature in the region
*N: 0~15			

## 11. Technical Data

**Table 11.1 AT20 Performance Parameters**

Imaging and Optical Data		
Infrared	Resolution	256×192
	NETD	40mK
	Frequency	30Hz
	Lens	3.2mm
	FOV	56 °×42 °
	Focusing	non-focusing
Visible Light	Visible Light Pixels	2 million(SC2310)
	FOV	72 °×61 °
	Fill Light	LED

Detector Data	
Detector Type	VOx, Uncooled FPA detector
Spectral Range	8~14μm
Pixel	17μm

Temperature Measurement		
Object Temperature Range		-20~550℃
Accuracy		±2℃ or ±2%
Point/Line/Area		maximum 16 points/lines/areas
Palette		18 palettes are available
Environment	Variable	distance, atmospheric temperature, emissivity,
Correction		reflection temperature, atmospheric transmittance

Alarm	
Alarm Function	all temperature measurement points, all temperature measurement areas and the highest temperature, lowest temperature and average temperature in the temperature measurement line can be configured with separate alarm outputs
Alarm Input/Output	1 alarm input (photoelectric isolation, 3~5.5V); 2 alarm output (photoelectric isolation, 3~25VDC, maximum 85mA) Other alarms: save image/video, sending file (FTP), email (SMTP), and flash alarm;

Ethernet	
Ethernet Functions	control, imaging and power supply
Ethernet Connector Type	RJ45/ hotspot of thermal camera
Ethernet Power Supply	PoE is supported
Network Protocol	TCP,UDP,RTSP,HTTP,SMTP
Interface Protocol	ONVIF,GB28181,Modbus TCP,MQTT

Image transmission		
Image Stream	Image Stream Format	H.264/H.265
	Resolution	visible light1080P; infrared support super resolution up to 4X, Max 1024×768
	Image Mode	thermal image, visible image, fusion, DDE, and parallel display of visible light images are supported.
	Frequency Adjustment	supported
Data Stream	Data Stream Transmission	Visible and thermal images, temperature stream, adjustable frequency
Image Storage	Storage Medium	built-in 32GB storage
	Storage Mode	store thermal images and visible images simultaneously.
	File Format	JPG, MP4
	Storage Form	local storage; connected to monitoring systems, such as NVR.

Typical Power Supply	
External Power	12～30V DC
PoE	IEEE 802.3af
Power Consumption	≤2W

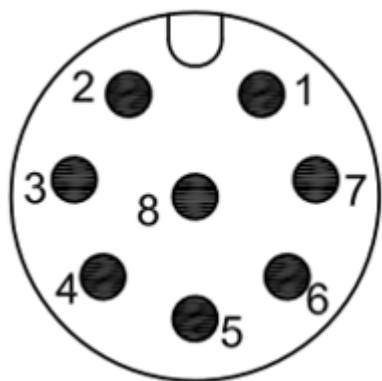
Environmental Data	
Ingress Protection	IP67
Operating Temperature Range	-10~50℃
Storage Temperature Range	-40~70℃
Humidity	≤95% (no condensation)
EMC	IEC 61000-4-2(anti-interference) IEC 61000-4-3(anti-radiation)
Shock	25G, IEC68-2-29
Vibration	2G, IEC68-2-6

Physical Data	
Dimension	109×55.9×29.5mm
Weight	170g
Housing Material	Front shell is plastic and rear shell is aluminum alloy. .

Others	
Certification	CE/FCC/ROHS
SDK	Cross-platform SDK that supports secondary development of customers.
External Interface	M12 A type 8-pin, including 10M / 100M adaptive Ethernet port and PoE power supply; M12 A type 12-pin, including DC power supply, alarm input and output;

## 12. Pin Configuration for Interfaces

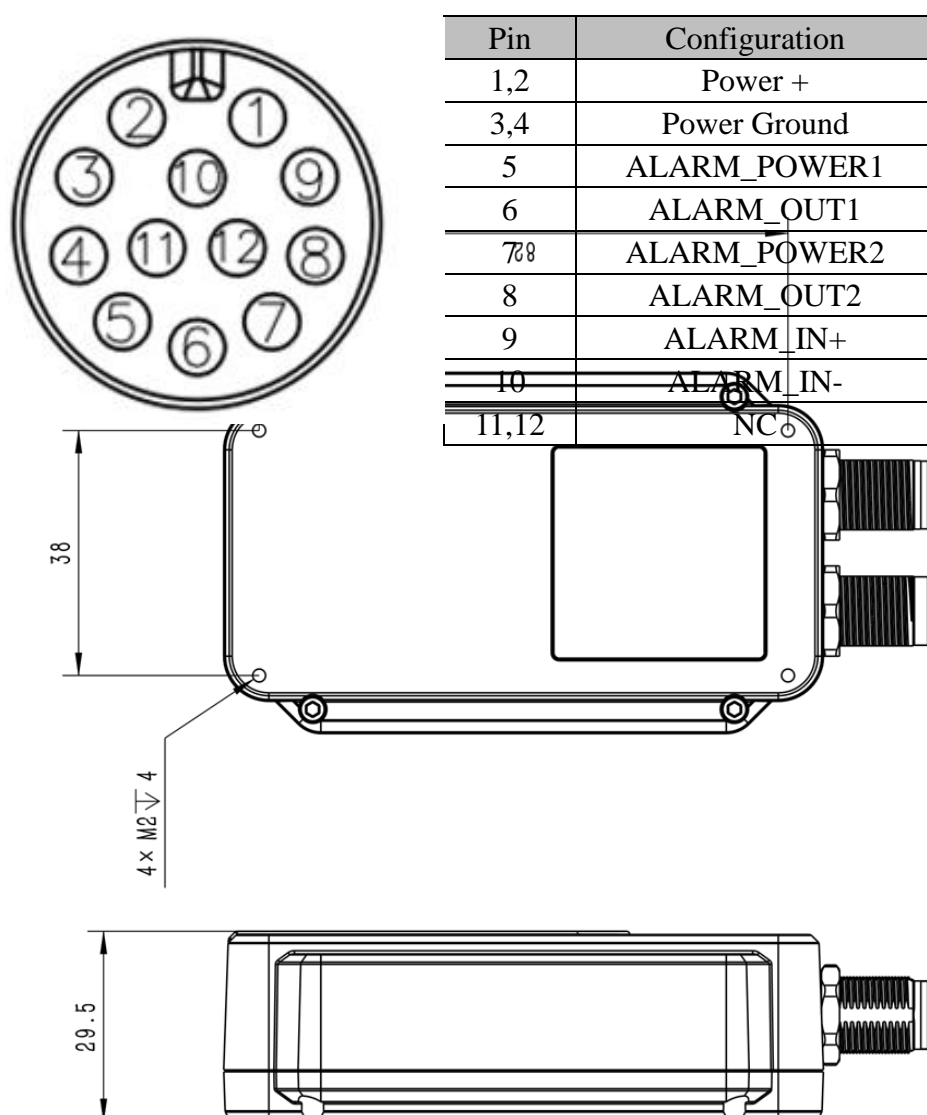
### 12.1 Ethernet Pin Configuration (8pin)



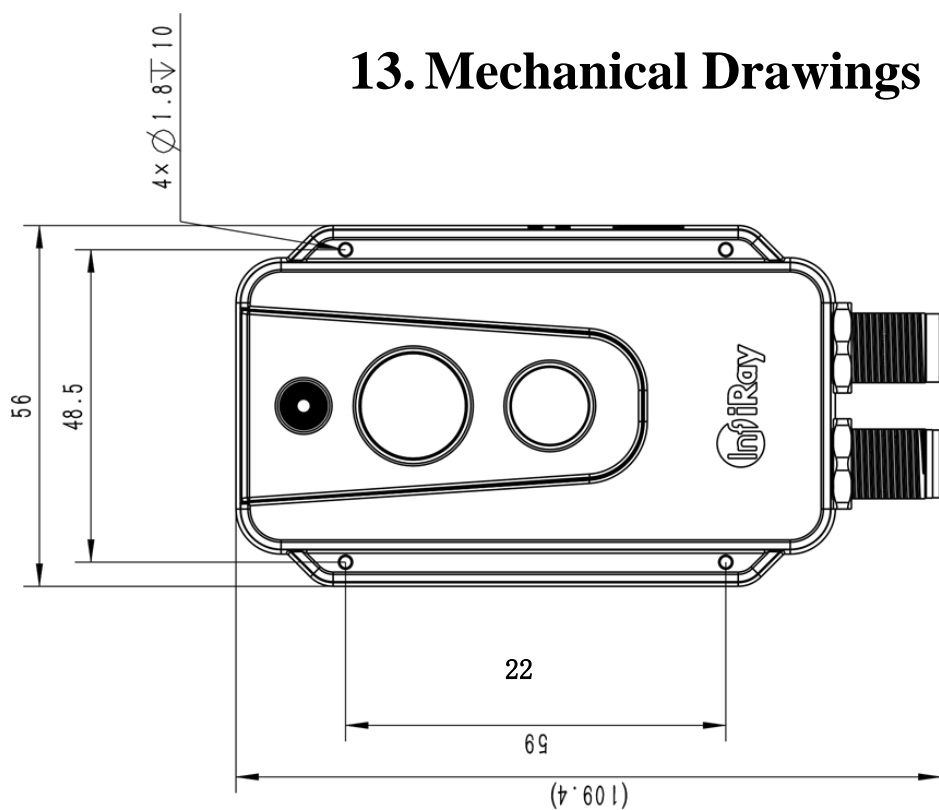
Pin	Configuration
1	TX+
2	TX-
3	RX+
4	RX-
5	PD+
6	PD+
7	PD-
8	PD-

### 12.2 Power Pin Configuration (12pin)





### 13. Mechanical Drawings



## 14. Common Troubleshooting

Troubles	Possible Cause	Solutions
Camera cannot be started.	The supply voltage exceeds the normal working supply voltage range.	Check whether the power supply voltage is between 12 and 24V
	The power connector is loose.	Check whether the power cable is connected
Web cannot be logged in.	IP setting is wrong.	Manually configure the computer address to the 192.168.1.XX
Image is stuck.	Network cable connection is loose.	After checking the network cable connection, restart the web.

## **15. Cleaning Thermal Camera**

### **15.1 Cleaning Camera Housing, Cables and Other Items**

#### **15.1.1 Cleaning Liquids**

One of the following liquids can be used.

- warm water
- mild detergent solution

#### **15.1.2 Cleaning Tools**

soft cloth

#### **15.1.3 Cleaning Procedure**

Please follow this procedure:

1. Soak a soft cloth in the liquid.
2. Twist the cloth to remove excess liquid.
3. Clean the camera parts with the cloth.

### **15.2 Cleaning Infrared Lens**

#### **15.2.1 Cleaning Liquids**

One of the following liquids can be used.

- Commercial lens cleaning liquid with more than 30% isopropyl alcohol.
- 96% ethyl alcohol ( $C_2H_5OH$ )

### 15.2.2 Cleaning Tools

Dustless cloth, absorbent cotton

### 15.2.3 Cleaning Procedure

Please follow this procedure (Take dustless cloth as an example).

1. Soak the dustless cloth in the liquid.
2. Gently wipe the lens with the dustless cloth.



#### CAUTION

The dustless cloth or cotton wool should be used one time only.

## Appendix: Emissivity of Common Materials

Material	Temperature (°C)	Emissivity
Water	0~100	0.95~0.98
Soil(dry)	20	0.92
Soil(wet)	20	0.95
Woods	17	0.962
Sand	20	0.9
Sandstone	19	0.909~0.935
PVC plastic	70	0.93
Asphalt	20	0.967
Paint	70	0.92~0.94
Wallpaper	20	0.85~0.90
Cloth	20	0.98
Concrete	20	0.92
Pavement surface	5	0.974
Smooth porcelain	20	0.92
Ceramic tile	17	0.94
Gypsum	17	0.86
Bricks	35	0.94
Hard rubber	0~100	0.89
Charcoal	20~400	0.95~0.97
Granite(rough)	20	0.879
Cold rolled steel	70	0.09
Oxidized steel	50	0.88
Copper	20	0.07
Oxidized copper	50	0.6~0.7

## FCC Warning

### § 15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### § 15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### § 15.105 Information to the user.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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