

Message	Display
NUMBER ONLY: Either name service is not available in your area, or you are subscribing to a number-only service.	<div>CALL 25 10 / 25 10 : 35 PM</div> <div>5 5 5 5 5 5</div>
PRIVATE: The caller has purposely chosen to block his/her phone number.	<div>CALL 25 10 / 25 10 : 35 PM</div> <div>PRIVATE</div>
TALK: The handset is on and ready for you to dial.	<div>T A L K</div>
PAGING : The Base is calling the handset.	<div>PAGING</div>
UNAVAILABLE: The Caller ID information, such as the name, or both the name and number, might not be available from the caller's area.	<div>CALL 25 10 / 25 10 : 35 PM</div> <div>UNAVAILABLE</div> <div>5 5 5 5 5 5</div>
	<div>CALL 25 10 / 25 10 : 35 PM</div> <div>UNAVAILABLE</div>
LONG DISTANCE : The message sent is a long distance call. You might see this message alternate with other messages.	<div>CALL 25 10 / 25 10 : 35 PM LONG</div> <div>SMITH JOHN</div> <div>5 5 5 5 5 5</div>
LOW BATTERY : The handset is needed to replace the cradle.	<div>BATT</div>
OUT OF RANGE: If you use the handset too far away from the base unit during a call, the handset will alert you by audio warning beeps and OUT OF RANGE appears on the display.	<div>OUT OF RANGE</div>

Message	Display
STORED : When you save the call records in the directory or create a speed dialing list, you will see the display like this.	<div>STORED</div>
Forwarded CALLS : The message sent is a forwarded calls. You might see the 3 type messages alternate with other messages. 3 type message are call forward universal, call forward busy and call forward no answer.	<div>CALL 25 10 / 25 10 : 35 PM DELETE ? 5 5 5 5 5 5</div> <div>CALL 25 10 / 25 10 : 35 PM CFW UNIVERS 5 5 5 5 5 5</div> <div>CALL 25 10 / 25 10 : 35 PM CFW BUSY 5 5 5 5 5 5</div> <div>CALL 25 10 / 25 10 : 35 PM CFW NO ANS 5 5 5 5 5 5</div>
NEW CALL L : This icon continues to display until you review the new calls. Also the handset led flashes slowly until you review the new calls.	<div>NEW</div>

TROUBLESHOOTING

Are you having trouble with your phone?

Here are some of the most common problem areas and solutions.

SYMPTOM	CORRECTIVE ACTION
No dial tone	<ul style="list-style-type: none"> ☛ Verify that the line cord is connected and secure. ☛ Check to see that you are not out of range to the base. ☛ Check that the AC adapter is plugged into the outlet. ☛ Check that the handset is fully charged. ☛ Check to see that the Battery is connected inside the battery compartment.
Phone doesn't ring	<ul style="list-style-type: none"> ☛ Verify that the LINE CORD and AC adapter are plugged in correctly. ☛ Check that the RING ON/OFF in your set up program mode. ☛ Determine if you have too many communication devices hooked to a single line. A communication device can be a phone, modem; or facsimile (FAX) machine. Contact your local phone company business office for help calculating the limit for your residence or business. ☛ Move the handset closer the base
The phone has Static or fades In and out	<ul style="list-style-type: none"> ☛ Check to see that you are not out of range to the base. ☛ Check that the handset is fully charged.
Caller ID / Call Waiting ID doesn't work properly	<ul style="list-style-type: none"> ☛ Verify that the CALLWAITING ID function is set correctly See <i>Step Turning CALLWAITING ID ON or OFF on SETUP program</i> ☛ Check your service. Call your local phone company's Business Office to ensure that your services are active. ☛ Check for a power outage in your home area ☛ Check the AC adapter ☛ Check that the extension phone is being used.
Charge Light does Not work	<ul style="list-style-type: none"> ☛ Check whether the handset is making contact in the cradle. ☛ Check the AC adapter Be sure that the adapter is not damaged and that it is securely plugged into a working outlet. Also check that the wall plug is not controlled by a wall switch.
Phone does not dial out correctly when using call records	<ul style="list-style-type: none"> ☛ You might not have programmed your area code correctly. Please see <i>Set up program my Area Code</i>
Blank or faint screen	<ul style="list-style-type: none"> ☛ Check the contrast control for the display see set up your program ☛ Check the AC adapter Be sure that the adapter is not damaged and that it is securely plugged into a working Outlet and the phone jack. Also check that the wall plug is not controlled by a wall switch or a power strip. ☛ You might not have received your first call record.

SYMPTOM	CORRECTIVE ACTION
NO DATA	<ul style="list-style-type: none"> ☛ Check your service. Call your local phone company to ensure that you have <i>Caller ID</i> or <i>Call Waiting ID</i> service. ☛ Check the answering machine. Ensure that your answering machine is set to answer after two rings. ☛ You answered the call before two rings. ☛ Check call Forwarding. Ensure that Call Forwarding is turned off. ☛ Contact your local phone company's Service Department If the problem continues for more than 24 hours. Your local phone company central office may be temporarily experiencing an overload.
DATA ERROR	<ul style="list-style-type: none"> ☛ Call information was distorted before reaching the unit. Normal static on the telephone line can cause a line error and an DATA ERROR message. If this condition persists, check with your local telephone company to ensure that there is not a problem with your phone line.
Handset does not Charge.	<ul style="list-style-type: none"> ☛ Check that the AC adapter is plugged in and operating correctly. ☛ Check whether the handset is making contact in the cradle.
PAGE key does not page the handset	<ul style="list-style-type: none"> ☛ The handset is not communicating with the base. The handset is either turned off, out of range, or the battery needs recharging.
Handset does not work	<ul style="list-style-type: none"> ☛ Check the AC adapter. Be sure that the adapter is not damaged and that it is securely plugged into a working Outlet and the phone jack. Also check that a wall switch or a power strip does not control the wall plug. ☛ Verify that the handset is turned on ☛ place the in the cradle for several seconds. Ensure the handset is making contact in the cradle. ☛ Recharge the battery.