S31 User Guide

S31 Smart Socket is a wifi wireless smart socket that can connect any home appliances and electric devices via wifi, allowing you to remote control on iOS/Android APP eWeLink. After adding the smart socket to your APP, you are able to remote turn on or off your connected devices from anywhere at any time. Also, you can set timing schedules, share control of the device to others, manage group and scene with the APP.

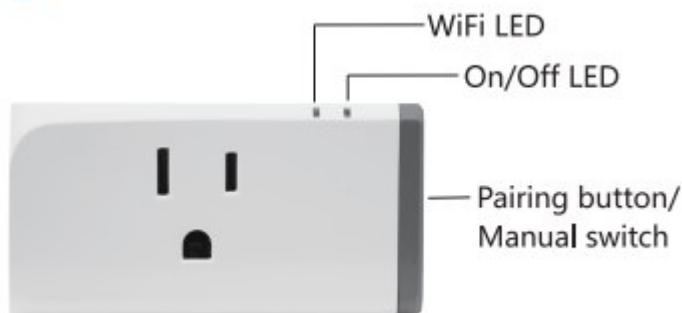Hi, welcome to use S31 Smart Socket！

1. Download "eWeLink" app.

Search "eWeLink" in APP Store for iOS version or Google play for Android version.

2. Add device

1. Plug in and power up your S31 Socket.

2. Press the button for 7 seconds until the green LED blinks like this:

Open eWeLink, click"+". You'll see the pairing icons.

For Android users, please select the 1st icon, click next.

For iOS users, select the pairing icon accordingly. Then go to Phone Setting>WiFi>connect the WiFi begins with ITEAD-******, enter default password 12345678. Go back to eWeLink, click next.

3. It will auto-search and connect smart home device around you.

4. Input your home SSID & password:

    4.1 If no password, keep it blank.

    4.2 Now eWeLink only support 2.4G WiFi communication protocol, 5G-WiFi is not supported.



5. Name the device to complete.

6. Maybe the device is "Offline" on eWeLink, for the device needs 1 minute to connect to your router and server. When the green LED on, the device is "Online", if eWeLink shows still "Offline", please close eWeLink and re-open.

3. APP features

1. WiFi remote control and device state

Turn on/off by tapping on device icon. Device state alwayssimultaneous display on APP.

2. ShareControl
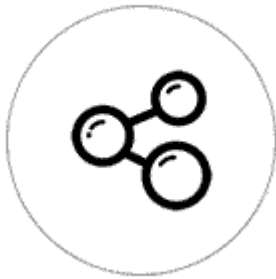
The owner can share the devices to other eWeLink accounts. While sharing devices, both should stay online on eWeLink. Because if the account you want to share is not online, he/she will not receive the invitation message.

How to make it possible? Firstly click Share, input the eWeLink account (phone number or email address) you want to share, tick the timer permissions (edit/delete/change/enable) you want to give, then clickNext. The other account will receive an invitation message. ClickAccept, the device has shared successfully. The other user will have access to control the device.

3. Timing

Support max 8 enabled single/repeat/countdown timing schedules each device. Preset timers can work even network is unavailable, but the device must keeppoweron.

4. Set default power on status

InDevice Setting, you can set default device status:**ONorOFF**when the device is power on.

5.Scene/Smart Scene

Scene allows triggering on/off your devices automatically. Scene Settings is in the upper right corner of Device List. You can set up scenes or smart scenes to trigger on/off the device.
Users should select "Click to execute" in the condition, add different existing devices, name the scene and save it.

6. Security mechanism

One device one owner. Other people can not add the devices that have already been added.If you want to add your device to another account, don't forget to delete it first.

7. Update

It will auto-remind you of new firmware or version. Please updateas soon as you can.

4. Problems and solutions

Read the detailedFAQ on Itead Smart Home Forum.If below answers can't solve your problem, please submit a feedback on eWeLink.

1. My device has added successfully but stays "Offline".

Answers: The newly added device need 1-2 min to connectto your router and the Internet. If it stays offline for a long time, please judge the problem by the green led status:

1.1. Green led quickly blinks one time and repeats, whichmeans device failed to connect to the router. The reason maybe you have entered wrong WiFi password or your deviceis too far away from the router, which causes a weak WiFi signal. The device can not be added to the 5G-wifi-router, only the 2.4G-wifi is OK. At last, make sure that your router is MAC-open.

1.2. Green led slowly blinks one time and repeats, which means the device has connected to router and server but failed to be added to the device list. Then power on the device again, if it still not working, just add the device again.

1.3. Green led quickly blinks twice and repeats, this means the device has connected to the router but failed to connect to the server. Then please confirm your WiFi router works normally.

2. Why the APPcan't find the device in pairing status?

Answers: That's because of your phone's cache. Please close the WLAN of your phone then open it after a minute. At the same time, please power off the device if you can, then power up to try again.

3. My WiFi is expired, can I connect the devices to LAN?

Answers: the S31 supports to be controlled by LAN(Update in 15/10/2017, LAN function has beenstopped).

4. The green led keeps off, even if the device is powered on.Press the button but the devicedoes not work.

Answers: The circuit may be broken, please send it back fortesting. Return shipping postage and packaging will be at buyer's expense, if the device is damaged by the buyer, and the buyer should bear extra repair cost.

FCC Caution：

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.