

MANUAL

IM
E-MAIL
TEXT





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1. Welcome!

Welcome! Thank you for purchasing Ogo. Ogo gives you the opportunity to stay in touch with family, friends, business contacts, and others while on the go. Ogo consolidates a wide array of electronic messaging features into one easy-to-use mobile device.

Ogo's features include:

- **Instant Messaging (IM):** Chat with your AIM, MSN, and Yahoo! contacts using Ogo. It's easy to add contacts, just as you do on your PC. You can even use emoticons in your chat sessions.
- **E-mail:** Check your e-mail on the go and access multiple e-mail accounts. Ogo can help you compose important messages that just can't wait until you are back in the office or at home.
- **SMS:** Read and write text messages, using a full keyboard instead of your phone's numeric keypad.
- **Ogo shortcut key:** Press just one key to get all your unread instant messages, e-mail, and SMS messages.

1.1. Corporate Information

AT&T Wireless Services, Inc.
P. O. Box 68055
Anaheim Hills, CA 92817-8055
(correspondence only, not for payment)

Telephone numbers:

- Customer Care: 866-896-9434
- General care, billing questions: 866-293-4634
- Activations: 800-684-2390

Web site address: www.attws.com

Ogo-specific information: www.attws.com/ogo

Caution: Changes or modifications made in the radio device not expressly approved by AT&T Wireless will void the user's authority to operate the equipment.

1.2. Conventions Used in This Manual

Item	Definition
Navigation	
Key	Physical key on the keyboard. The command <i>Press</i> always refers to physical keys.
Button	Onscreen button that performs an action when you select it and press Enter.
Actions	
Press	Unless otherwise indicated, press always refers to a short press (half a second or less). Where a long press of a key (over half a second) has a specific result, the term <i>long press</i> is used.
Select	Move the focus onscreen to a tab, a field, a button, or an option. You select items using the 8-Way Navigation key (see Section 3.2.2). Use the inner ring of the 8-Way Navigation key to move from one item to an adjacent item (field, button, or option); use the outer ring to move from one tab to another or from one page to another.
Scroll	Move the focus up or down to select items in an Options menu or to move through onscreen text, using the inner ring of the 8-Way Navigation key.
Terminology	
Contacts	Two types of contacts are described in this manual: <i>Contacts</i> refers to stored contact profile information about the people to whom you send e-mail or SMS messages. You can also store general information, such as home address and phone numbers for people you know. <i>IM Contacts</i> refers to the stored screen identification names for the people with whom you exchange instant messages. IM contacts are stored by the IM service providers, AOL, MSN, and Yahoo!
AOL/AIM	AOL refers to the name of the premium portal provider. AIM refers to AOL Instant Messenger.
Text/SMS	SMS messages may be referred to as Text messages; your SMS number may also be referred to as your Text number.

Note: All screens shown in this manual are for reference only, and may differ slightly from what is displayed on your Ogo.

2. Ogo Device

Figure 1: Ogo Device



2.1. Ogo Device Specifications

Features

- Articulating clamshell with free-stop hinge
- Full QWERTY keyboard
- CSTN transfective display, 240x160px, 1/8 VGA, 4k color
- Mono speaker, 0.75 inch diameter, 0.8 watts at 8 ohms
- GSM/GPRS dual band radio, 850/1900 MHz, min class 10

- Hotkey function buttons (shortcut keys)
- 8-Way Navigation control (key)
- Hard reset
- Open/Close switch automatically changes IM presence
- Three-color LED indicates network connection, battery alerts, and new messages
- Backlight for keyboard and display

Note: Ogo's backlight timeout has been preset to optimize Ogo's battery life. This setting is not adjustable. You can always turn the backlight on by pressing any key.

Dimensions

- Closed: 11.5 cm x 7.5 cm x 2.5 cm
- Weight: 5.7 ounces (162 grams)

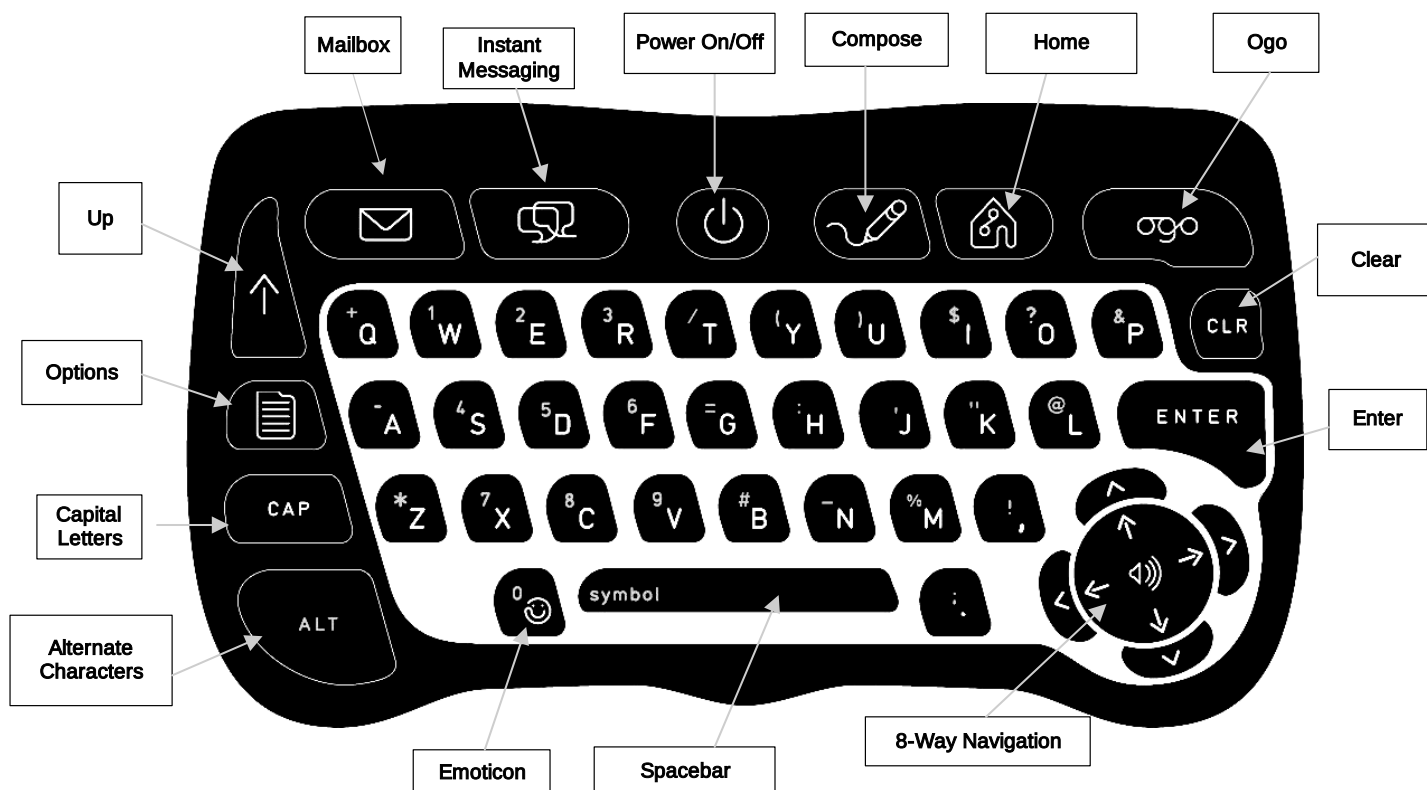
Included accessories

- 850mA Li-ion battery, 120 hours standby, 2.5 hours usage
- 3V SIM card
- GSM built-in antenna
- Charger with mini-USB connection

3. Ogo Keyboard and Key Functions

3.1. Ogo Keyboard

Figure 2: Ogo Keyboard



3.2. Ogo Key Functions

Key	Name	What it Does
Shortcut Keys		
	Power On/Off	Powers your Ogo on and off.
	Mailbox	Shortcut to your e-mail inbox, where you can see incoming e-mail and text messages.
	Instant Messaging	Shortcut to the Instant Messaging screen, where you can chat with your contacts over AIM, MSN, or Yahoo!
	Compose	Opens a screen where you can write a new e-mail or SMS message.

Key	Name	What it Does
	Home	Returns to the Home screen.
	Ogo	Opens a screen displaying current chats, unread SMS and e-mail messages, and draft messages.
Navigation Keys		
	Enter	Activates a selected item on the screen.
	Outer arrows	The outer ring of arrows of the 8-Way Navigation key. Left and right arrows move between tabs. Up and down arrows scroll one page at a time (page up/down). In message text, left and right arrows move to the beginning and end of a line of text; up and down arrows move to the beginning and end of the message.
	Inner arrows	The inner ring of arrows of the 8-Way Navigation key. Left and right arrows scroll left and right within a screen or line of text. Up and down arrows move between lines in a screen or lines of text in a message.
	Up	Takes you to the screen above the one you are currently in (if available). This key also closes an open Options menu.
	Options	Opens the Options menu for the current screen, if available.
Text Keys		
	Letter keys	Used to insert letters, numbers, or other symbols.
CAP	Capitalize	Shifts the letter keys to capitals. For example, press CAP and then press D to type the capital letter D.
ALT	Alternate	Shifts the letter keys to the symbol located above the letter on the key. For example, press the ALT key and then the D key to insert the number 5.
	ALT, Spacebar	Pressing ALT, then Spacebar, opens a symbol palette that allows you to insert special characters into your e-mail, SMS, or instant messages.
	Emoticon	Opens an emoticon palette that allows you to insert emoticons into your instant messages.
	Clear	Deletes the last character or emoticon inserted in a text field.

3.2.1. Ogo Shortcut Key

You can press the Ogo shortcut key at any time to display a list of all recent e-mail and SMS messages, open IM chat sessions, and drafts of messages you have not yet sent.

Figure 3: Ogo Pop-up



Select the message or chat session you want to view and press Enter.

You can also quickly check for new e-mail from all e-mail providers set up on your Ogo. Select Send/Receive at the bottom of the Ogo pop-up and press Enter.

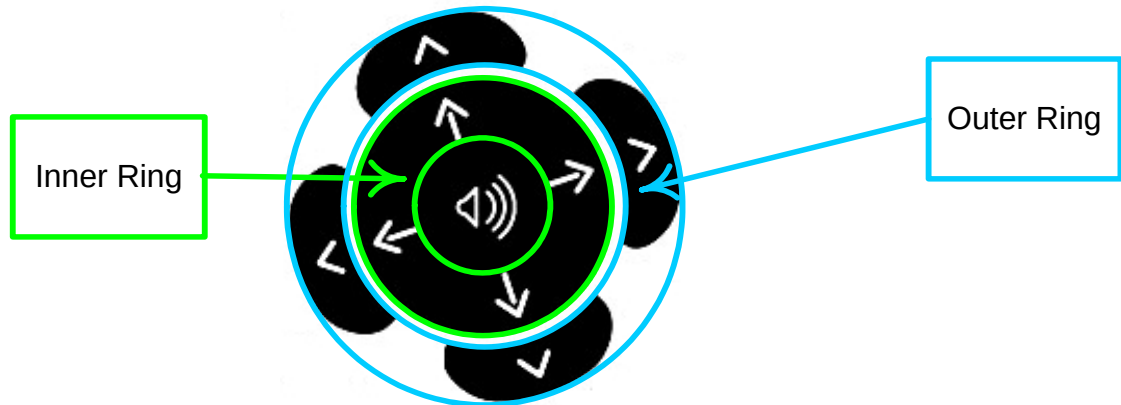
Note: Send/Receive will be selected by default in the pop-up if there are no new e-mail messages, SMS messages, or active chats.

Table 1 shows the icons that appear in the Ogo pop-up to indicate different types of messages.

Table 1: Message Icons

Type	Icon	Description
Conversation AIM		Animates if unread
Chat MSN		
Conversation Yahoo!		
Unread SMS		Static icons
Draft message		
Unread e-mail		

3.2.2. 8-Way Navigation Key



Outer Ring: Left and right arrows move between tabs. Up and down arrows scroll one page at a time (page up/down). In message text, left and right arrows move to the beginning and end of a line of text; up and down arrows move to the beginning and end of the message.

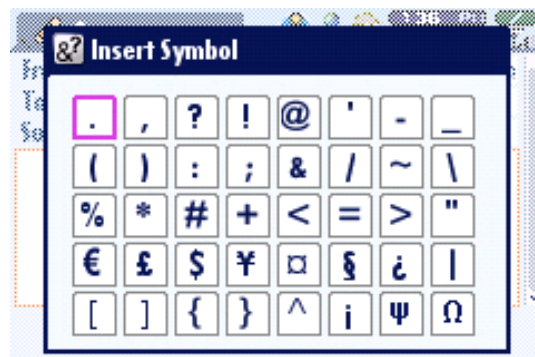
Inner Ring: Left and right arrows scroll left and right within a screen or line of text. Up and down arrows move between lines in a screen or lines of text in a message.

3.2.3. ALT Key

Insert special characters using keys: Special characters and numbers are marked on the keys above the standard characters. When you want to insert a special character or number, press ALT, and then press the key for the character or number you want.

Insert Symbol palette: When in any messaging screen or text field, press ALT, then Spacebar, to open the Insert Symbol palette. Select the symbol you want and press Enter to insert the symbol into your message.

Figure 4: Insert Symbol Palette



4. Home Screen

Ogo’s Home screen is what you see each time you power on. Select IM to start a chat session with a friend, or Compose to send an e-mail or SMS message. Find Contacts and see your IM and e-mail status. You can also customize Ogo’s settings and get Help if you need it.

You can always return to the Home screen by pressing the Home shortcut key.

Figure 5: Home Screen



Table 2: Home Screen Items

Home Screen Item	Description	More information
Taskbar	See current message and status information in the Taskbar that is displayed at the top of each screen.	Section 4.1
Mailbox	View and respond to e-mail and SMS messages; also manage received messages.	Section 9
Instant Messaging (IM)	Send instant messages and chat with your IM contacts.	Section 8
Compose	Select Compose to write an e-mail or an SMS message.	Section 10.1
Contacts	Set up contacts and contact information for e-mail and SMS. You can also add contacts that do not have e-mail or SMS addresses. Contacts for IM are separate.	Section 11
My Status	See which IM communities you are logged onto. You can also send and receive e-mail.	Section 6
Help	Access live Help chat and other information resources.	Section 15
Settings and Device	Set the date and time and choose settings for pop-ups, sounds, and other display items.	Section 13 Section 13.3

4.1. Taskbar

The top of every screen is dedicated to the Taskbar. The Taskbar displays information about system status, new messages, IM status, and keyboard CAP and ALT functions.

Figure 6: Taskbar

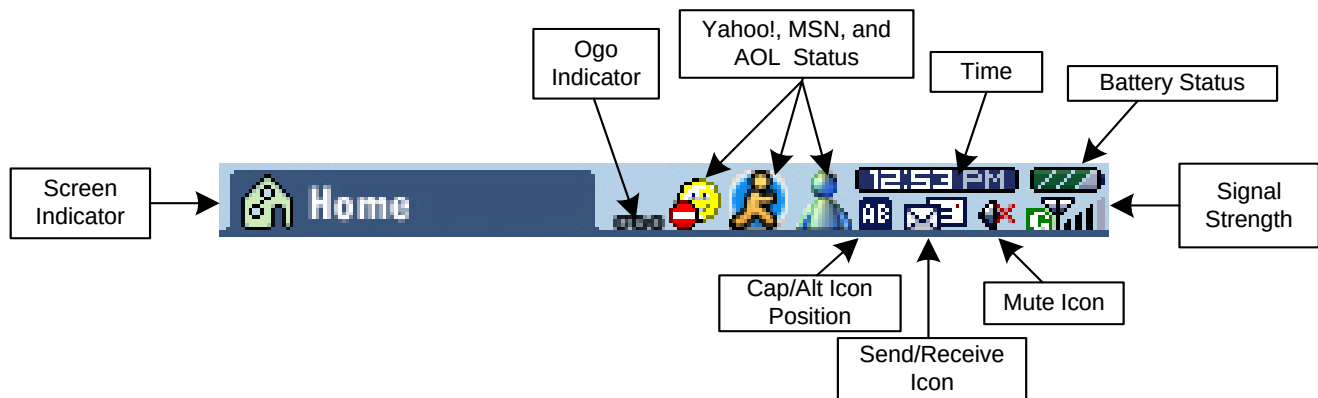


Table 3: Taskbar Items

Taskbar Item	Description
Screen indicator	Indicates which screen your Ogo is in (Home, IM, Compose, etc.).
Ogo indicator	Actively animates (spins and flips) when you have new unread messages (e-mail, SMS, or IM). If you have pressed the Ogo shortcut key to check new messages but leave some unread, the Ogo indicator will gently animate up and down. (See Section 3.2.1 for more information about the Ogo shortcut key.)
AOL, MSN, and Yahoo! status	For each of these IM providers (premium portals), your status appears here (Online, Not Available, Offline, etc.). For AOL, MSN, and Yahoo! status icons and descriptions, see Table 4.
Time	When your Ogo is powered on, it automatically synchronizes with the current time from the AT&T Wireless network. (See Section 13.5 for more information on setting the time and date.)
Battery status	Diagonal bars show the battery charge level. (See Section 14 for more information.)
Signal strength	Vertical bars indicate the strength of Ogo's network connection. If a G appears in the status, GPRS service is on.
CAP/ALT icon status	The CAP and ALT icons share the same space in the Taskbar.  is the icon for CAP selection.  is the icon for the ALT selection.
Send/Receive icon	Appears as an animation during any send/receive action, and disappears from the Taskbar upon completion of the send/receive event.
Mute icon	Appears only when your Ogo's audio is muted  . (See Section 13.4 for information about muting Ogo.)

Table 4: AOL, MSN, and Yahoo! IM Status Icons

Icon	Name	Description
AOL		
	Online	During sign-in, this icon will alternate with the signed-off icon at half-second intervals.
	Away	Busy, be right back, or new away message.
	Offline	
MSN		
	Online	
	Be right back	Away or out to lunch.
	Busy	On the phone.
	Offline	
	Signing on	This icon is animated when signing on.
Yahoo!		
	Available	During sign-in, this icon will alternate with the Offline icon at half-second intervals.
	Not available	For any reason.
	Offline	

5. Getting Started

5.1. Box Contents

- Ogo with SIM card installed
- Battery and charger
- Quick Start Guide
- Terms of Use booklet (*What You Need to Know*)

5.2. Preparing Your Ogo

5.2.1. Installing or Removing the Battery

To install the battery:

1. Turn your Ogo over and slide off the back cover.
2. Match the battery contacts with the contacts in the battery slot. Push the battery in, contacts side down first (Figure 7).

Figure 7: Insert Battery



3. Push the other side down to slide the battery into place.
4. Replace the back cover.
5. Make sure that the battery has been properly installed before powering on your Ogo.

To remove the battery:

1. Power off your Ogo.
2. Turn your Ogo over and slide off the back cover.
3. Remove the battery, lifting it gently from the side opposite the contacts.

5.2.2. Connecting the Charger

Connect the charger's power plug to the charging socket on the front of your Ogo (Figure 8).

Figure 8: Connect Charger



5.2.3. Charging the Battery

Charge your Ogo for twelve consecutive hours. For more information on Ogo's battery status, see Section 14.

Note: You can begin the Activation Wizard while your Ogo is being charged.

5.3. Powering On Your Ogo

Now that your Ogo is charging (or is fully charged), press the Power On/Off key: 

When your device is powered on, you will see the screen shown in Figure 9. When your Ogo connection is established, the Activation Wizard welcome screen appears.

Figure 9: Connection Status



5.4. Activation and Messaging Wizards

5.4.1. Activation Wizard

This section summarizes the steps that take you through the Activation Wizard.

Once you have powered on your Ogo, follow the steps in the Activation Wizard to confirm your rate plan and activation fee, and to select a payment method.

Ogo offers the following payment methods:

- **Credit card:** You will be asked for your credit card number. The activation fee will be charged to this card and the usage fees will be charged to this card on a monthly basis.
- **Existing AT&T Wireless GSM Account:** If you have an AT&T Wireless GSM account, you can pay using your existing account. Ogo charges will appear as an additional charge on your AT&T Wireless bill.

When working with the Activation Wizard, use the inner ring of the 8-Way Navigation key to move between onscreen buttons and press Enter to activate a selected button or option.

Note: All screens shown in this manual are for reference only, and may differ slightly from what is displayed on your Ogo.

5.4.1.1. Preparing for Activation

Before beginning the Ogo activation process, make sure that you have the following information available:

- Your credit card or existing AT&T Wireless GSM account information
- Your Social Security Number
- Your billing address
- Your usage address (where you will be using your Ogo)

5.4.1.2. Overview of Activation

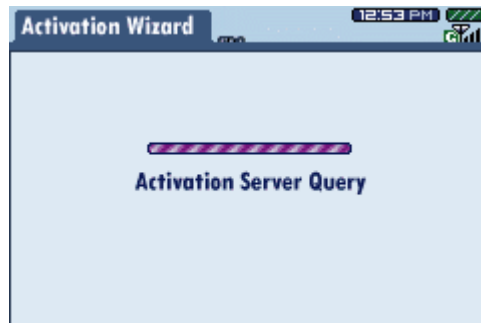
The activation process includes the following sections:

- Welcome and rate plan information
- Selection of one of the following payment methods (you will see a different series of screens depending on the payment method you select):
 - Setting up credit card payments
 - Adding Ogo service to your existing AT&T Wireless GSM account
- Usage address information
- Terms of use
- Submitting the activation request and confirming your activation

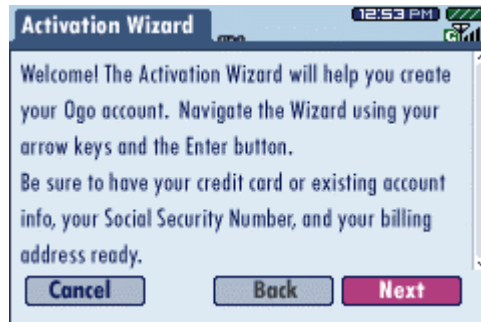
5.4.1.3. Activating Your Ogo

The activation sequence should be performed with Ogo connected to its charger. You should keep your Ogo powered on until the activation sequence is complete.

1. Power on your Ogo.
2. An Activation Server Query screen appears.

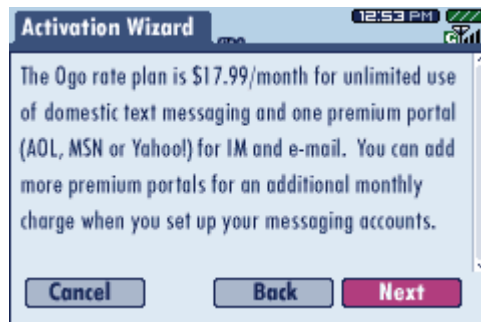


3. The next screen that appears is the Activation Wizard welcome screen.



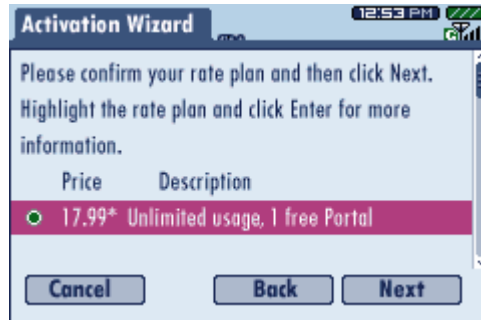
Select Next and press Enter to continue.

4. The next screen explains payment options.

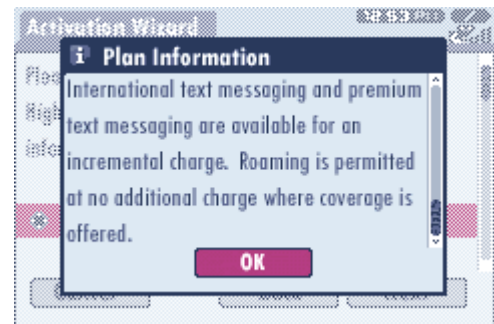
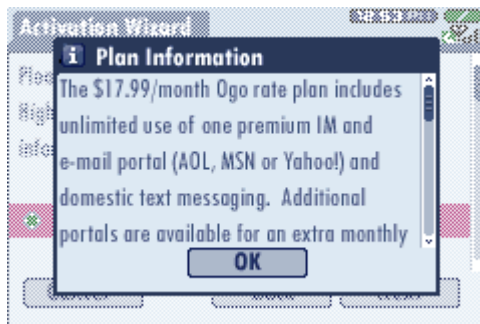


Select Next and press Enter to continue.

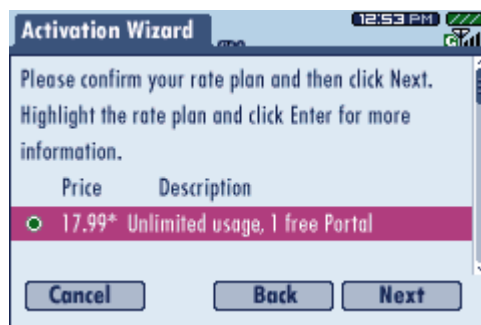
- The available rate plan screen appears.



- With the 17.99 rate plan selected, press Enter. A message box appears, listing details about the plan.

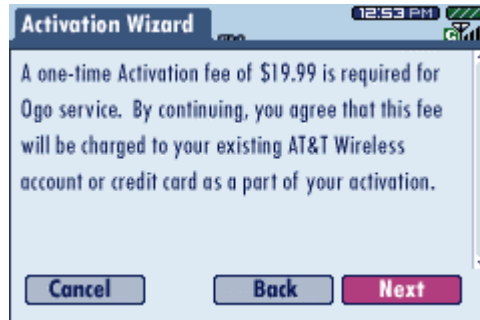


- After scrolling to read all the information, select OK and press Enter to continue. This returns you to the available rate plan screen.



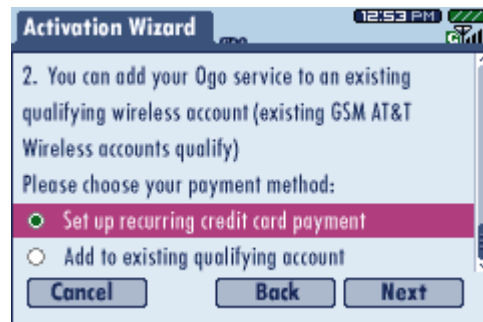
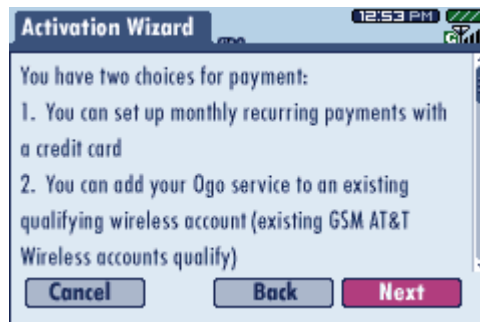
Scroll to read the rest of the service plan information, then with Next selected, press Enter.

8. The next screen explains the activation fee.



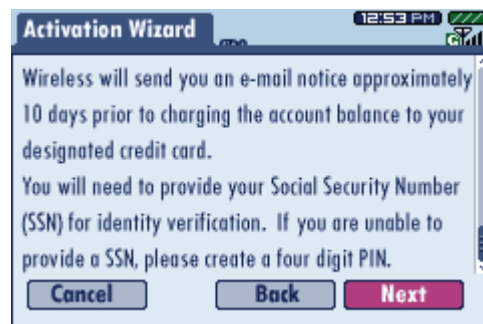
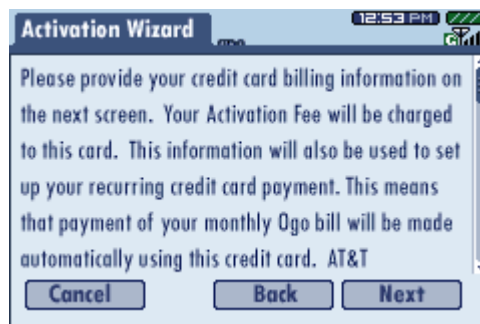
Select Next and press Enter to continue.

9. A screen offering two choices for payment appears. Be sure to scroll to read all the information. Select one of the two payment methods.



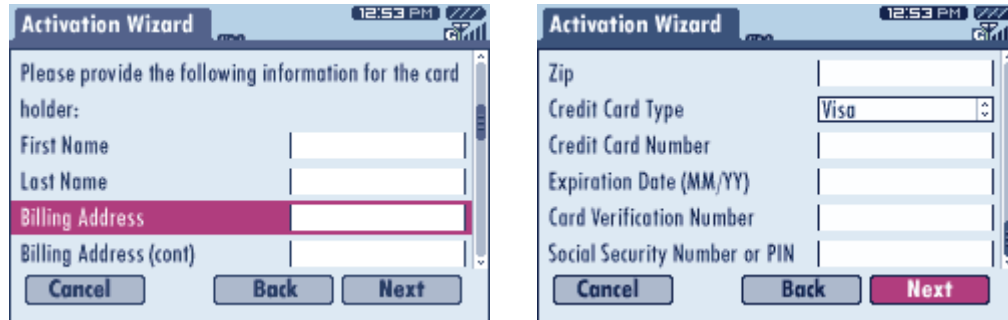
When you have chosen the method you want, select Next and press Enter to continue.

10. If you selected Set up recurring credit card payment, you will see the following introduction screen. If you selected Add to existing qualifying account, go to Step 13.



Scroll to read all the information about credit card billing, then select Next and press Enter to continue.

11. Type the details for your credit card. Be sure to scroll down and fill in all the details.

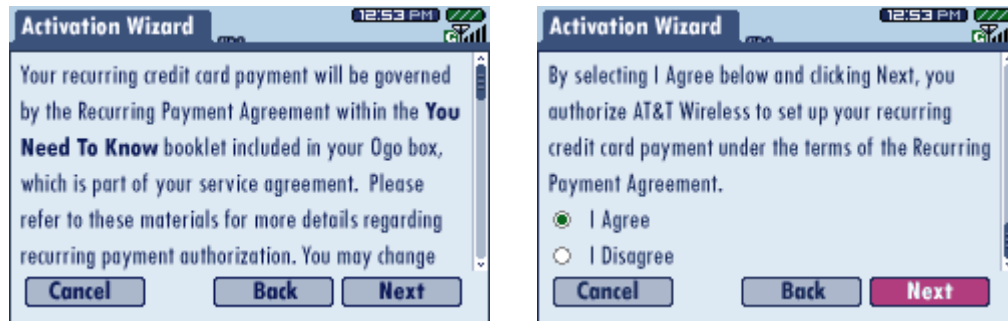


The first screenshot shows the 'Activation Wizard' screen with the following fields: First Name, Last Name, Billing Address (highlighted), and Billing Address (cont). The second screenshot shows the same screen with the 'Next' button highlighted.

Select Next and press Enter to continue.

Note: To make a selection from a field that contains a pop-up, select the field and press Enter to open the pop-up, then select an item from the list (you can also type the first letter of the item to select it) and press Enter again.

12. The recurring payment agreement screen appears.

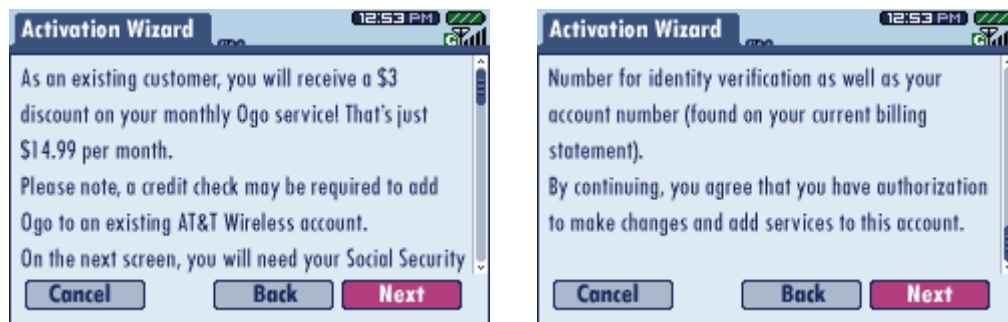


The first screenshot shows the 'Activation Wizard' screen with the text: 'Your recurring credit card payment will be governed by the Recurring Payment Agreement within the You Need To Know booklet included in your Ogo box, which is part of your service agreement. Please refer to these materials for more details regarding recurring payment authorization. You may change'. The second screenshot shows the same screen with the 'I Agree' radio button selected.

Review the Recurring Payment Agreement, select I Agree, then select Next, and press Enter to continue.

This completes the sequence of screens that apply specifically to credit card billing. The next screens will ask you to provide information about your usage address (see Step 15).

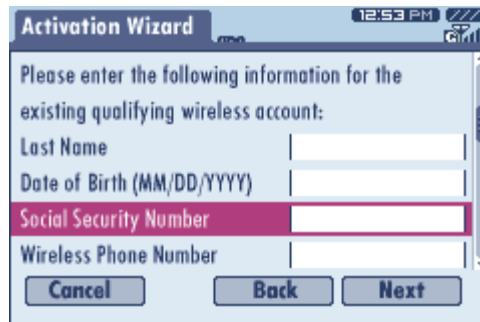
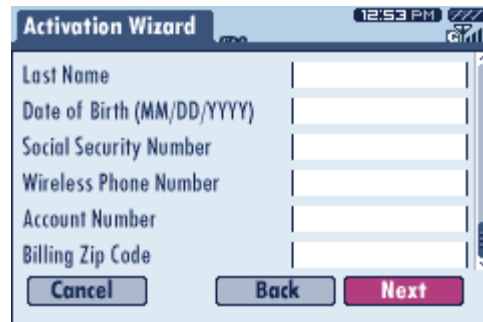
13. If you selected Add to existing qualifying account (in Step 10), you will see the following sequence of screens that apply specifically to billing through an existing AT&T Wireless GSM account, starting with the following introductory screen.



The first screenshot shows the 'Activation Wizard' screen with the text: 'As an existing customer, you will receive a \$3 discount on your monthly Ogo service! That's just \$14.99 per month. Please note, a credit check may be required to add Ogo to an existing AT&T Wireless account. On the next screen, you will need your Social Security'. The second screenshot shows the same screen with the 'Next' button highlighted.

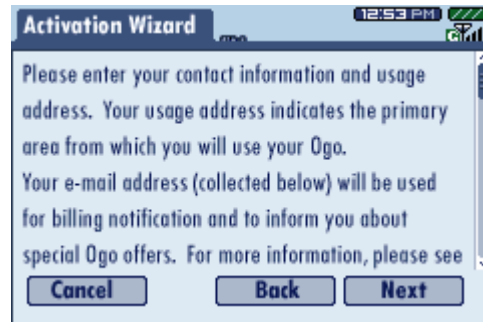
Scroll to read all the information, then select Next and press Enter to continue.

14. Type the details for your existing AT&T Wireless GSM account. Be sure to scroll down and fill in all the details.

Select Next and press Enter.

15. The next screen asks you if your usage address is the same as your billing address. The usage address is the location from which you will be using your Ogo.

- If this address is the same as your billing address, select Same and press Enter.
- If this address is different from your billing address, select Different and press Enter.

16. If you selected Different, a screen appears where you can enter your usage address information.

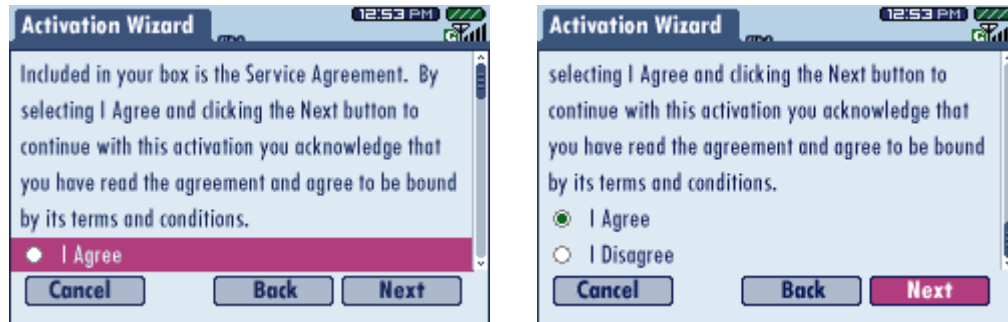



Note: To select your state, first select the State field and press Enter to open the pop-up. You can type the first letter of your state to select it from the list, or scroll within the

list. With your state selected, press Enter again. When typing your phone number, do not include dashes.

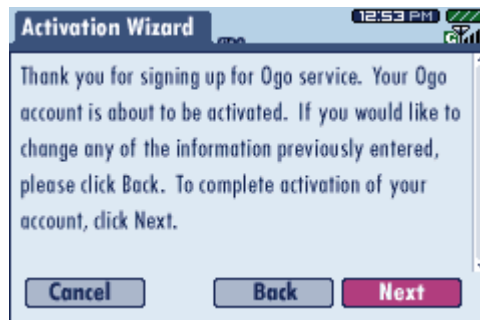
After you have typed all the information, select Next and press Enter.

17. The next screen shows the Terms of Use information.



Scroll to read all the information, then select I Agree and press Enter to continue.

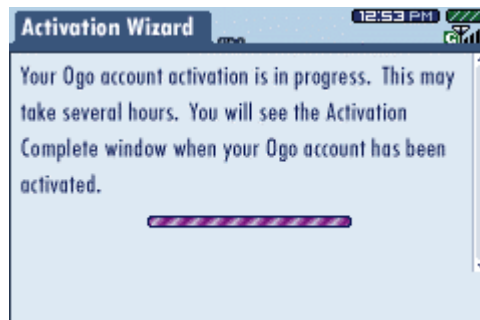
18. The following screen appears, indicating that your Ogo account activation is about to begin.



This screen offers a final opportunity to change the address and billing information you have provided. If you want to make changes, select Back and press Enter.

When you are satisfied that the information is correct, select Next and press Enter to begin activation of your account.

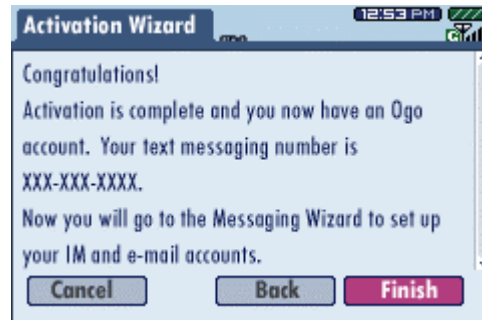
19. The following screen indicates that activation is in progress.



Activation may take several hours. Check back occasionally to see if your account has been activated.

Note: The activation sequence should be performed with Ogo connected to its charger. You should keep your Ogo powered on until the activation sequence is complete.

20. When your account has been successfully created, the following activation success screen appears, providing you with the SMS number of your Ogo.



Write down this number and give it to your friends so they can send SMS (Text) messages to your Ogo!

To look up your SMS number at any time:

1. From the Home screen, select Settings and press Enter.
2. Use the 8-Way Navigation key to select the Network tab.

Your SMS number is located on the MSISDN line in this tab.

5.4.2. Messaging Wizard

This section summarizes the steps that take you through the Messaging Wizard.

After you successfully activate your Ogo, the Messaging Wizard starts. This wizard allows you to enter the details of your instant messaging and e-mail accounts.

When working with the Messaging Wizard, use the inner ring of the 8-Way Navigation key to move between onscreen buttons and press Enter to activate a selected button or option.

Note: All screens shown in this manual are for reference only, and may differ slightly from what is displayed on your Ogo.

5.4.2.1. Preparing for Messaging Accounts Setup

To use Ogo for instant messaging, you must have at least one existing IM account with AOL, MSN, or Yahoo!. You can sign up for an account by visiting one or more of the following sites:

AOL: www.aim.com

MSN: www.msn.com

Yahoo!: www.yahoo.com

5.4.2.2. Overview of Messaging Accounts Setup

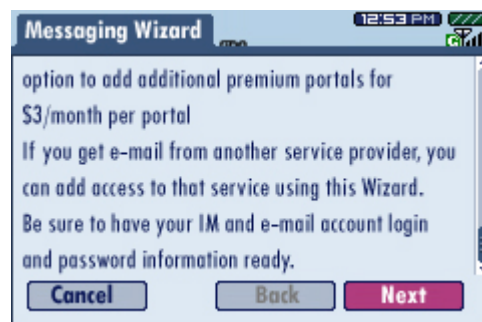
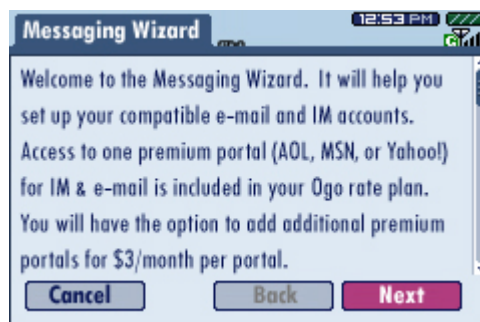
The messaging accounts setup process includes the following sections:

- Choosing premium portals (for IM and e-mail)
- Adding ISP e-mail accounts (if desired)

5.4.2.3. Setting Up IM and E-mail Accounts

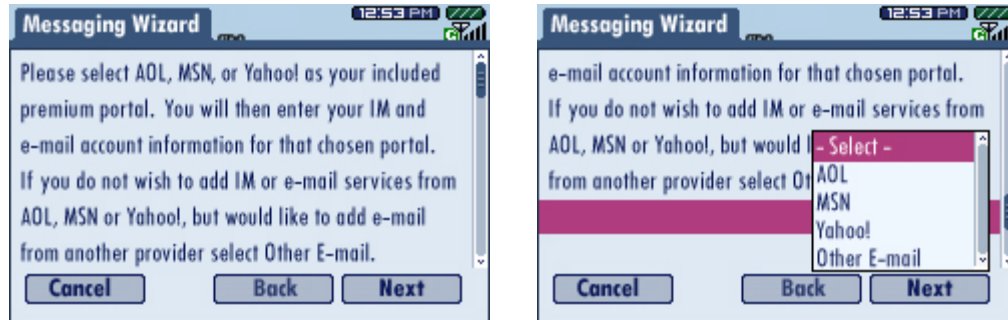
1. If the Messaging Wizard does not start automatically (after the Activation sequence), from the Home screen, select My Status and press Enter. This screen will indicate that you have no IM accounts set up.

Press the Options menu key, select Add IM Account, and press Enter. The following Messaging Wizard welcome screen appears.



Scroll to read all the information in the welcome screen, then select Next and press Enter to continue.

- The next screen provides information about the available premium portals.



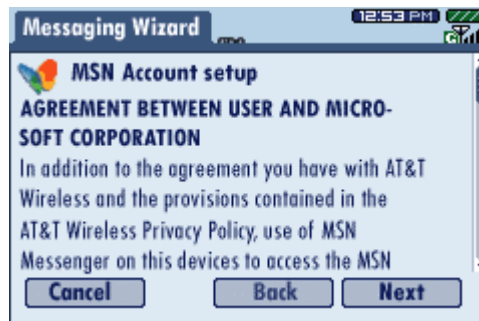
Scroll to the Select pop-up and press Enter to view the list of available portals. Select your IM provider (AOL, MSN, or Yahoo!) and press Enter. Then select Next and press Enter to continue.

- Depending on the IM service you selected, one of the screens shown below appears, allowing you to set up your account.

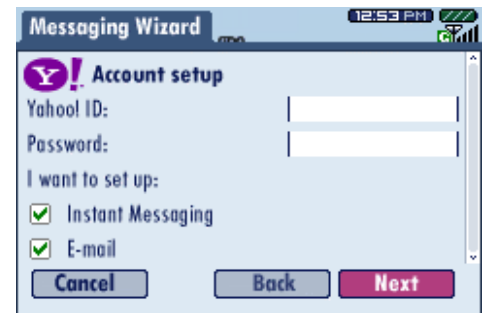
AOL



MSN



Yahoo!



- AOL:** If you choose AOL IM and e-mail, you will need to set up your IM and e-mail accounts in two separate screens. When you are finished, select Next and press Enter.
 - MSN:** Review the MSN agreement, select I Agree, select Next and press Enter. In the next screen you will type your MSN/Hotmail e-mail address, then your password. You can also set up your MSN mailbox by selecting the e-mail check box. Press Enter to select or clear the check box. When you are finished, select Next and press Enter.
 - Yahoo!:** Type your Yahoo! ID, then type your password. You can also set up your Yahoo! mailbox by selecting the e-mail check box. Press Enter to select or clear the check box. When you are finished, select Next and press Enter.
- After you have set up your IM and e-mail options for one of the premium portals (AOL, MSN, or Yahoo!), the Sign In Option screen appears. From this screen you can choose

to automatically sign in to your IM account when you power on your Ogo. Press Enter to select or clear the check box, then select Next and press Enter.

5. If you want to add another premium portal, repeat Steps 2 through 4. You can add more than one premium portal, and you can use more than one portal at the same time.

Note: Adding more premium portals will result in additional monthly charges on your Ogo account.

6. If you are finished adding premium portals and **do not** want to add an ISP e-mail account, select Next and press Enter. The Account Summary screen will appear (see Step 11).
7. If you do want to add an ISP e-mail account, from the pop-up where you selected premium portals, select Other E-mail and press Enter, then select Next and press Enter (see Step 2).
8. The next screen is E-mail Account Setup, where you can begin the process for adding ISP e-mail accounts.

To define an ISP e-mail account, select Yes and press Enter, then select Next and press Enter. (Otherwise, select No and press Enter, then select Next and press Enter).

Note: Adding additional ISP e-mail accounts will not result in additional monthly charges on your Ogo account.

9. Select the pop-up and press Enter, then select an ISP from the pop-up and press Enter (or select Other if your e-mail provider is not listed). Type the requested information, select Next, and press Enter.

If you selected Other from the e-mail ISP list, the next screen prompts you for server details (these should be provided by your ISP). Type the information, select Next, and press Enter.

10. You can continue adding ISP e-mail accounts from the E-mail Account Setup screen. To add accounts, select Yes and press Enter, then select Next and press Enter (repeat Step 9).

When you have finished adding e-mail accounts, select No and press Enter, then select Next and press Enter.

11. The next screen is the Account Summary screen. Here you can review all of the premium portals and other e-mail accounts you have set up on your Ogo.

At this point, you can choose to remove an IM or e-mail service by selecting the service and pressing Enter to clear the check box for that service. When you are finished, select Next and press Enter.

12. The next screen is the Billing Summary screen. It shows the basic monthly charge and the charges to be added to your account if you selected more than one premium portal. Select Next and press Enter to begin the registration process.

13. After the registration process is complete, review the registration complete screen, select Finish, and press Enter to return to the Home screen. You're done!

Note: If you decide to add IM or e-mail accounts at a later date, see Section 6.3.

6. My Status

From the My Status screen you can log on/off or sign in/out, change your IM status, and add a new community. You can also globally set the status that will show for all communities when your Ogo is closed.

The My Status screen shows whether you are online and available in the different communities.

6.1. Logging On/Off or Signing In/Out

To log on/off or sign in/out of a community:

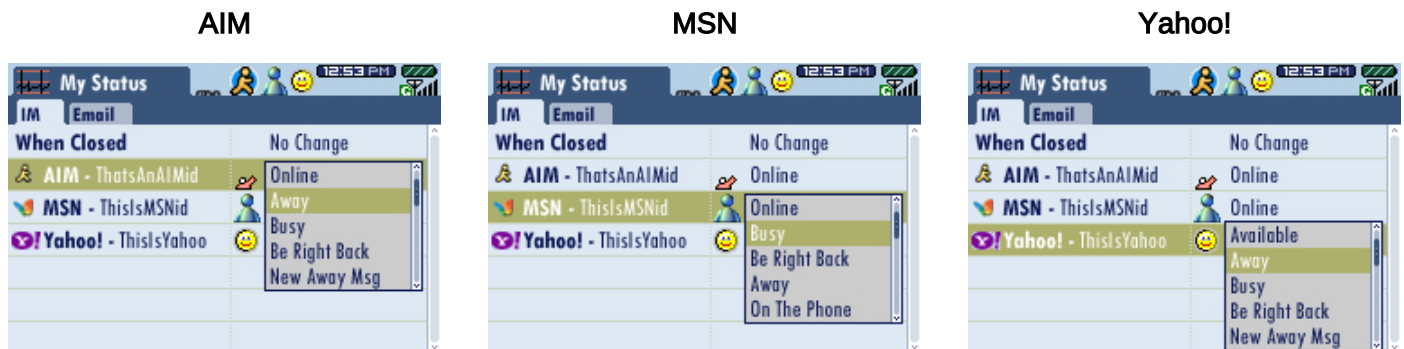
1. Select the community you want.
2. Press the Options menu key, select the action you want, and press Enter.

6.2. Changing Your IM Status

To change your IM status:

1. From the Home screen, select My Status and press Enter.
2. Select the community where you want to change your status, and press Enter.
3. From the status pop-up, select the status you want and press Enter.

Figure 10: My Status Screen



To change your IM status for all communities when your Ogo is closed:

1. From the Home screen, select My Status and press Enter.
2. Select When Closed and press Enter. The selections include:
 - No Change (default setting)
 - Away
 - Busy
 - Be Right Back
3. Scroll to select the status you want and press Enter.

6.3. Adding a New Community or ISP E-mail Account

To add a new community or ISP e-mail account:

1. From the Home screen, select My Status and press Enter.
2. Select either the IM tab or the E-mail tab.
3. Press the Options menu key, then select Add IM (or E-mail) Account.
4. Provide the requested information to set up your new account. See Section 5.4.2.3 for step-by-step information.

7. Setting Up Banner Events

Banners appear onscreen to notify you when your contacts come online or when new messages have arrived (see Figure 11). Banners are for information only and disappear after a few seconds.

To specify events when a banner will appear:

1. From the Home screen, select Device and press Enter.
2. Select Banner Settings and press Enter.
3. On the Banner Settings screen, you can select the following events:
 - SMS, IM
 - E-mail events
 - Contact online

Select an event, and then press Enter to select or clear the check box for that event.

4. When you have chosen the settings you want for all events, select Done and press Enter.

Figure 11: IM Banners



Banner Icons are shown in Table 5.

Table 5: Banner Icons

Icon	Definition	Icon	Definition
	E-mail message		Multiple e-mail messages
	SMS message		Chat/Conversation

8. Instant Messaging (IM)

The IM screen allows you to chat with your contacts in the premium portals (AOL, MSN, and Yahoo!) for which you are registered. You can go to the IM screen at any time by pressing the Instant Messaging shortcut key. You may be prompted to log on or sign in if you have not already done so.

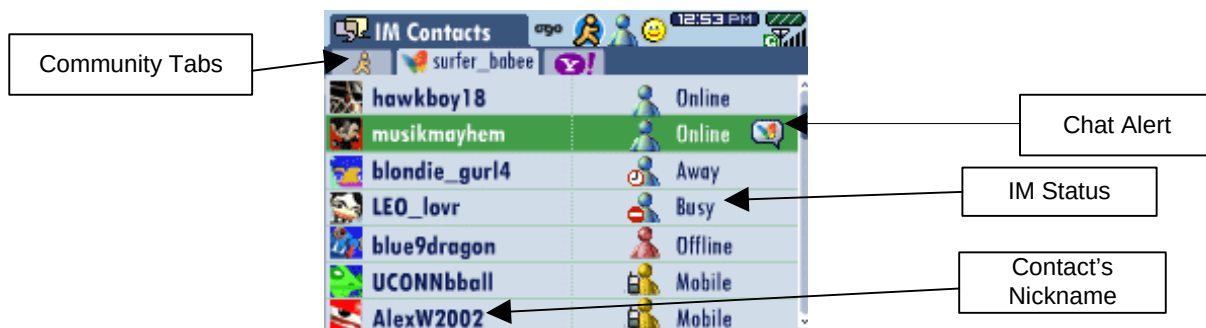
The IM screen shows your IM contacts and the status of each contact. You can chat with an IM contact by pressing Enter on an IM contact's name.

You can navigate between the IM community tabs using the outer ring of the 8-Way Navigation key. For example, selecting the MSN tab switches to the MSN Messenger community.

When you select a community tab (AIM, MSN, or Yahoo!), your contacts from that community are displayed (see Figure 12). Each line shows the contact's nickname and IM status (Away, Online, etc.). Each community has its own status icons.

Note: The maximum number of active chats is 20.

Figure 12: IM Screen



When one of your contacts sends you an IM, you will receive a chat alert next to that contact's online status indicator. Chat alerts are animated if the chat message is unread.

8.1. Reading and Composing Chat Messages

8.1.1. Accessing Chat Messages Using the Ogo Shortcut Key

An easy way to read and respond to chat messages is to use the Ogo shortcut key. You can press this key at any time to access a list of your current chats as well as recent e-mail and SMS messages. For more information about the Ogo shortcut key, see Section 3.2.1.

8.1.2. Sending an Instant Message (Starting a Chat Session)

To send an instant message or start a chat session:

1. Press the Instant Messaging shortcut key or, from the Home screen, select IM.

2. Use the outer ring of the 8-Way Navigation key to navigate to the community tab you want (log on or sign in if necessary).
3. Select the nickname of the contact with whom you want to chat. Make sure that the contact is available.
4. Press Enter. A chat window opens.
5. Type your message, select Send, and press Enter.

Note: You cannot chat with a contact who is offline. If you attempt to chat with an offline contact on AIM or Yahoo!, a pop-up informs you that you cannot send an IM. For MSN, a Compose message screen opens so that you can e-mail the offline contact.

8.1.3. Adding Emoticons to Your Chat

You can use the sets of emoticons supported by your selected community to personalize your chat messages. Emoticons can only be used in IM community chat sessions.

To insert an emoticon into a chat session:

1. Press the Emoticon key. An emoticon palette appears (for example, as shown in Figure 13).
2. Using the 8-Way Navigation key, select the emoticon you want and press Enter to insert it. You can also insert the selected emoticon by pressing the corresponding letter key on Ogo's keyboard.

Emoticons will appear in the view message section (upper portion) of your chat screen.

Figure 13: Sample Emoticon Palette (MSN)



Note: For MSN and Yahoo! emoticons, ALT toggles between two different emoticon palettes.

For a list of emoticons by IM community, see Section 16.

8.1.4. Closing a Chat Session

You can close chat sessions in the following ways:

- **Ogo pop-up:** Select the chat session and press CLR.

- **Options menu:** While in a chat session, press the Options menu key, select Close Conversation or Close Chat, and press Enter.
- **Log Off/Sign out:** Log off or sign out of an IM community from the Options menu to close all open chat sessions for that community.
- **Power off:** Power off your Ogo to close all open chat sessions.

Chat sessions are automatically closed when:

- There is no chat activity from either IM contact in a 24-hour period.
- The maximum number of active chats (20) is reached.

8.2. Managing IM Contacts

You can manage your IM contacts information via the IM Options menu. You can access the IM Options menu by going to an IM community, signing in, and pressing the Options menu key.

From the IM Options menu you can:

- Add an IM contact (see Section 8.2.1)
- Delete an IM contact (see Section 8.2.2)
- Block an IM contact (see Section 8.2.3)
- Personalize your MSN or Yahoo! contacts with alerticons (see Section 11.3.1)

From the IM Options menu, you can also:

- Create a new message/chat session (see Section 8.1.2)
- Log Off/Sign Out (signs you out of a selected IM community)

8.2.1. Adding an IM Contact

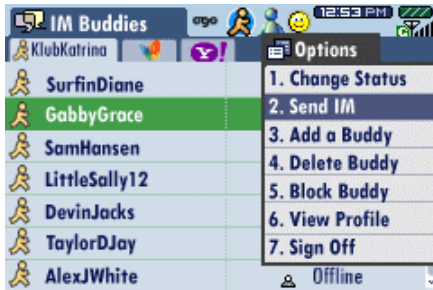
You can add a new IM contact only from within a specific community, using the Options menu.

To add a new IM contact:

1. Go to the IM community where you want to add an IM contact (if you have not signed in to the IM community, do so).
2. Press the Options menu key, select Add a Buddy, Add IM Contact, or Add a Friend, and press Enter (Figure 14).

Figure 14: IM Options Menu

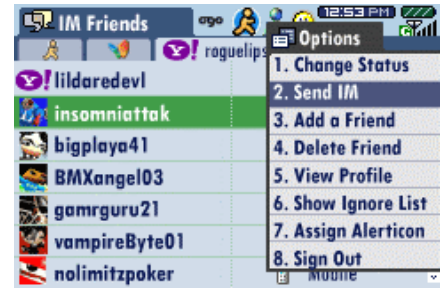
AIM



MSN



Yahoo!



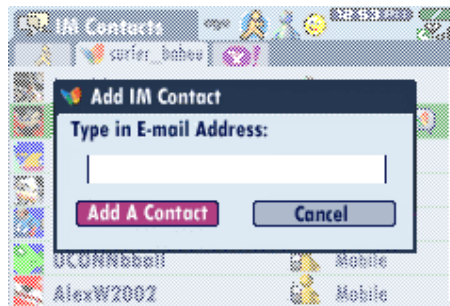
3. Enter the IM contact screen name or e-mail address as appropriate (Figure 15), then press Enter.

Figure 15: Add a New IM Contact

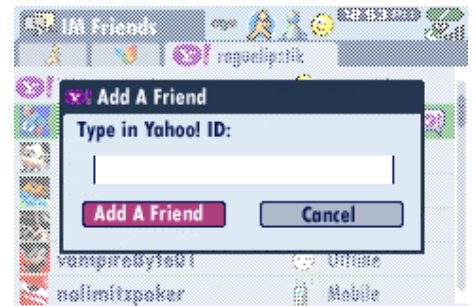
AIM



MSN



Yahoo!



8.2.2. Deleting an IM Contact

Ogo allows only a limited number of IM contacts, so removing a contact you no longer chat with is a good idea.

To delete an IM contact:

1. Go to the IM community where you want to remove an IM contact (if you have not signed in to the IM community, do so).
2. Select the IM contact you want to remove.
3. Press the Options menu key, select Delete Buddy, Delete IM Contact, or Delete Friend, and press Enter (Figure 14).
4. A confirmation pop-up appears, asking you to confirm that you want to remove the contact (Figure 16). Select Yes and press Enter.

Figure 16: Remove an IM Contact Confirmation Screen



8.2.3. Block an IM Contact (AIM and MSN)

Selecting this option from the IM Options menu allows you to restrict a contact's ability to contact you directly. Blocked IM contacts will not know you have blocked them. You will appear to be offline to a blocked contact, and will not receive messages from blocked contacts.

To block an IM contact:

1. Go to the IM community where you want to block an IM contact (if you have not signed in to the IM community, do so).
2. Select the IM contact you want to block.
3. Press the Options menu key, select Block IM Buddy or Contact, and press Enter.

Note: If you want to un-block a contact later, go to the Options menu for that IM community and un-block that contact.

9. Mailbox

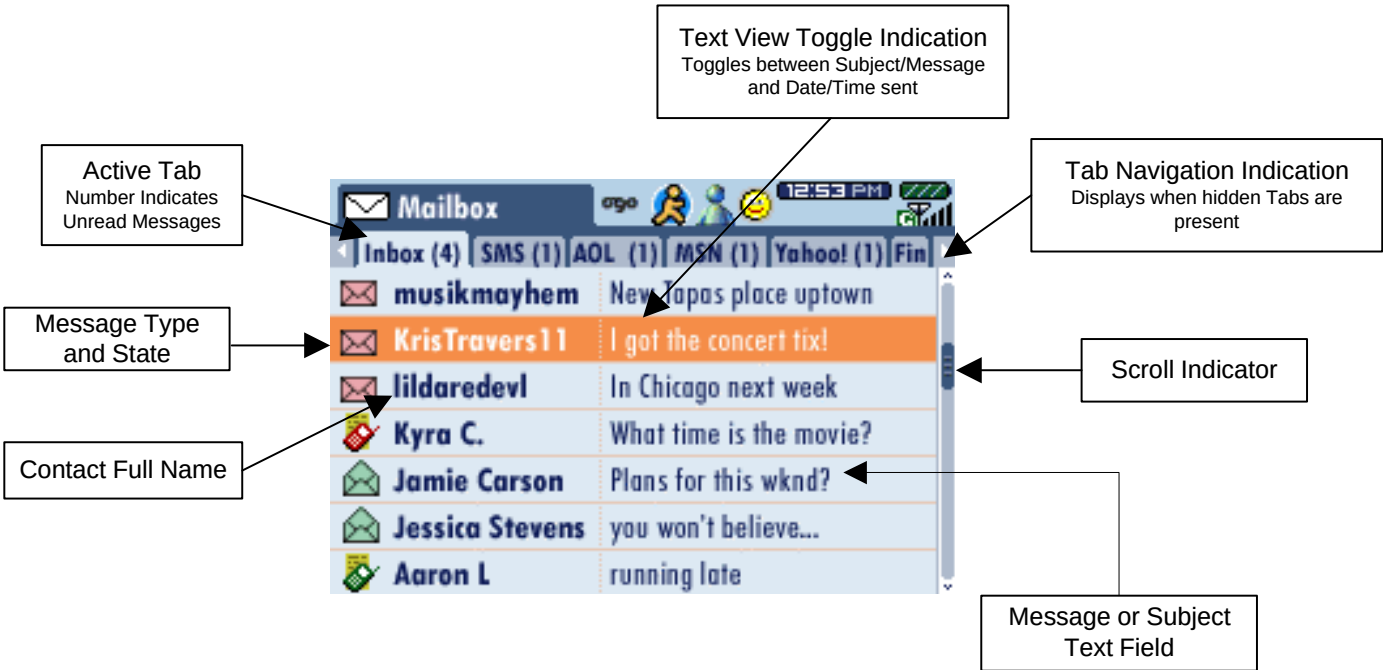
From the Mailbox screen, you can see and manage your e-mail and SMS messages. To access the Mailbox screen, press Home, and select Mailbox (see Figure 17), or press the Mailbox shortcut key.

Figure 17: Accessing the Mailbox



The Mailbox screen (Figure 18) displays one or more tabs, depending on the services to which you subscribe. The Inbox tab is selected by default; this tab shows all of your e-mail and SMS messages. Each of the other tabs displays a single category of messages—all messages for a single e-mail provider, all SMS messages, all outgoing messages, etc.

Figure 18: Mailbox Tabs



9.1. Using Mailbox Options

From the Mailbox screen, press the Options menu key to see the selections listed in Table 6.

Table 6: Mailbox Options

Option	More Information
Reply (to the selected e-mail or SMS)	Opens a Compose message addressed to the sender of the original message.
Delete this Message	Removes the message from Ogo's Mailbox and the provider's server.
Forward (the selected e-mail or SMS)	Opens a Compose message with a blank address line where you can type or insert new e-mail address(es).
Sort by Sender Sort by Date/Time	Sorts messages by the Sender field (alphabetically) or by the Date/Time field. When you sort by one option, the other option becomes available on the menu.
Reply to All	Opens a Compose message addressed to the sender and all recipients of the original message.
Delete Locally	Removes the message from Ogo's Mailbox. The message will remain on the provider's server.
New Msg to Sender	Opens a blank Compose message addressed to the sender of the original message.
Delete all Read Messages	Removes all opened e-mail messages from both Ogo's Mailbox and the provider's server.

9.2. Mail and SMS Icons

Table 7 lists the e-mail and SMS icons that may appear in your Inbox.

Note: The Save on AOL option will appear only when you are in the AOL mailbox folder. When you mark a message to be saved on the AOL server, it will be saved on the AOL server the next time your Ogo synchronizes with the AOL server. The Save on AOL option is also provided on the View E-mail screen.

Table 7: Mail and SMS Icons

Icon	Definition
	Unread e-mail
	Read e-mail
	Sent e-mail

Icon	Definition
	Outgoing e-mail
	Sent failure
	Unread partial e-mail
	Read partial e-mail
	Unread SMS
	Read SMS
	Sent SMS
	Outgoing SMS
	Sent SMS failure
	Draft
	Marked to save on AOL Server (unread)
	Saved on AOL Server (unread)
	Marked to save on AOL Server (read)
	Saved on AOL Server (read)

9.3. Using the Find Function

You can search in your Mailbox for a particular e-mail or SMS message by using the Find function. The Find function searches on the following fields:

- Address fields
- Subject
- Message body

To search for a message:

1. From the Mailbox screen, select the Find tab.
2. Type the search text and press Enter. You can search for up to 32 characters (including symbols).

The Find results will be displayed until you initiate a new Find or until you select Clear Results on the Options menu. To sort the search results, press the Options menu key and choose a sorting option.

9.4. E-mail Attachments

When an attachment is received in an e-mail message, a notice is included at the end of the message stating that the attached file cannot be delivered to your Ogo. The file name of the attachment will be shown in the e-mail.

10. E-mail and SMS

Before you can send an e-mail message, you must first set up an e-mail account with a premium portal provider. If you have not set up an e-mail account during registration, you'll see "SMS Only" in the From line on the Compose screen.

For information about setting up an e-mail account, see Section 5.4.2.3.

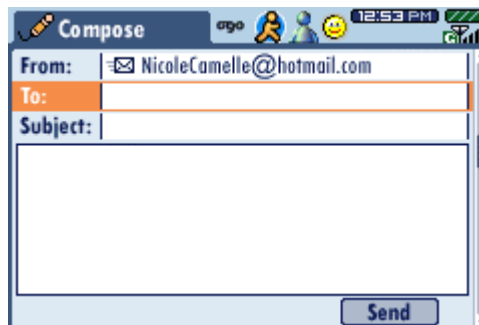
Note: SMS messages may be referred to as Text messages; your SMS number may also be referred to as your Text number.

10.1. Sending an E-mail or SMS Message

To send an e-mail or SMS message:

1. Press the Compose shortcut key, or from the Home screen, select Compose.

Figure 19: Compose Screen



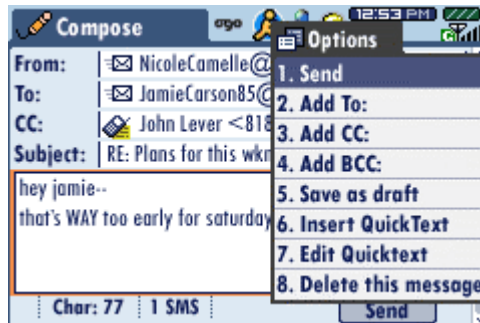
2. Add an address to the To field. Do one of the following:
 - Type the e-mail or SMS address in the To field.
 - With the cursor in the To field, long-press Enter and then select the desired contact and address from your contact list.
3. Use the inner ring of the 8-Way Navigation key to move to the Subject field, then type the subject of your message.
4. Move to the Message text box and type your message.

Note: SMS messages have a limit of 640 characters.

5. Select Send and press Enter.

Note: You can also press the Options menu key and select Send (see Figure 20).

Figure 20: Sending a Message from the Options Menu



For more information on addressing e-mail or SMS messages, see Section 10.6.1.

Note: An e-mail message can include up to 4000 characters. E-mail messages that exceed this limit will result in the following pop-up message: "This message exceeds the maximum allowed text limit and will be trimmed accordingly."

10.1.1. Choosing an E-mail Address in the From Field

If you have more than one e-mail account, you can choose the address you want to send your message from:

1. On the Compose screen, select the From field and press Enter.
2. Select the e-mail address for the message and press Enter.

Your message will now reflect the new address in the From field.

10.1.2. Changing Your Default E-mail Address for Sending Messages

When composing an e-mail message, your default e-mail address (in the From field) will be the address of the *first* (or the only) e-mail account you originally set up on your Ogo.

If you have more than one e-mail account and wish to change your default e-mail address:

1. From the Home screen, select Settings and press Enter.
2. Select the Email tab.
3. Select the name of the e-mail account you want to make your default account and press Enter.
4. In the Mailbox Settings screen, scroll down to select the Default Account check box.
5. Press Enter to select the check box.
6. Scroll down to select Done and press Enter.

Your Compose e-mail screen will now list the new default address in the From field.

10.1.3. Sending SMS Messages

If all of the recipient addresses of your message are mobile phone numbers, your message will be sent as an SMS. The From address that the recipients will see will be your SMS number (MSISDN). The From address you will see when sending the message from your Ogo will be your default e-mail address.

10.2. Replying to an E-mail or SMS Message

To reply to an e-mail or SMS message:

1. Open the message and do one of the following:
 - Press Enter to select Reply.
 - Press the Options menu key, select Reply, and press Enter.
2. Type the subject of your message (SMS only).
3. Move to the message text box and type your reply.
4. Select Send and press Enter.
Note: You can also press the Options menu key and select Send.

10.3. Forwarding an E-mail or SMS Message

To forward an e-mail or SMS message:

1. Open the message, press the Options menu key, and select Forward.
2. Do one of the following:
 - Type the e-mail or SMS address in the To field.
 - With the cursor in the To field, long-press Enter and then select the desired contact and address from your contact list.
3. Type the subject of your message (SMS only).
4. Move to the message text box and type your reply.
5. Select Send and press Enter.
Note: You can also press the Options menu key and select Send.

10.4. Saving a Draft of a Message

After composing a message, if you want to save it as a draft, press the Options menu key, select Save as draft, and press Enter.

You can find your draft later by pressing the Mailbox shortcut key.

In the Mailbox's message list, drafts are indicated by the draft icon: 

Note: You can also quickly save your draft while in the Compose screen by pressing the UP key. You will see a pop-up that asks you if you want to save changes to the draft (see Figure 21).

Figure 21: Save Draft Pop-up



10.5. Deleting a Draft of a Message

If you decide not to keep a draft message, do one of the following:

- While composing a message, press the Options menu key and select Delete this message.
You will see a pop-up asking you to confirm that you want to delete the message.
- From the Mailbox screen, select the message, press the Options menu key, and select Delete this Message.
- Press the Ogo shortcut key, select the draft message to be deleted and press Clear.

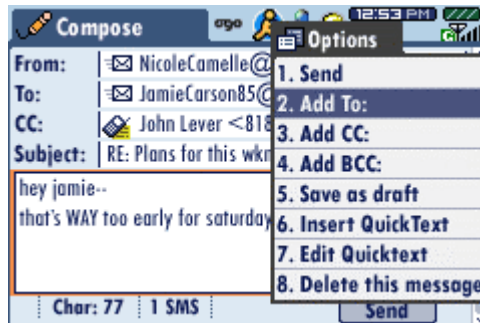
10.6. Addressing a Message

10.6.1. Adding Multiple Recipients to the Same Field

If you want to address an e-mail or SMS message to more than one recipient in the To, CC, or BCC fields:

1. Press the Options menu key, then select the field where you would like to add a destination address.

Figure 22: Adding Additional E-mail or SMS Addresses



2. Press Enter to access your contacts.
 3. Choose the e-mail address or mobile phone number of the next recipient.
- Each time you want to add another recipient, you will need to repeat steps 1 through 3.

10.6.2. Sending a Message to a New Recipient (Address Clipboard)

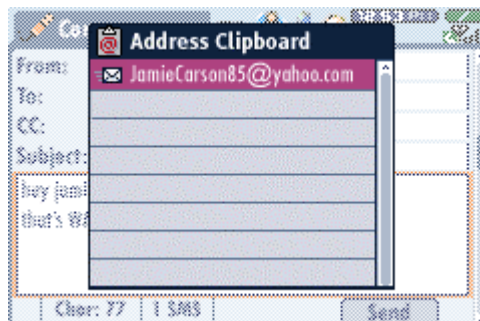
When you send an e-mail or SMS to an address that is not already in your contact list, a pop-up appears asking if you want to add that address to your contact list before sending the message.

Figure 23: Update Contacts



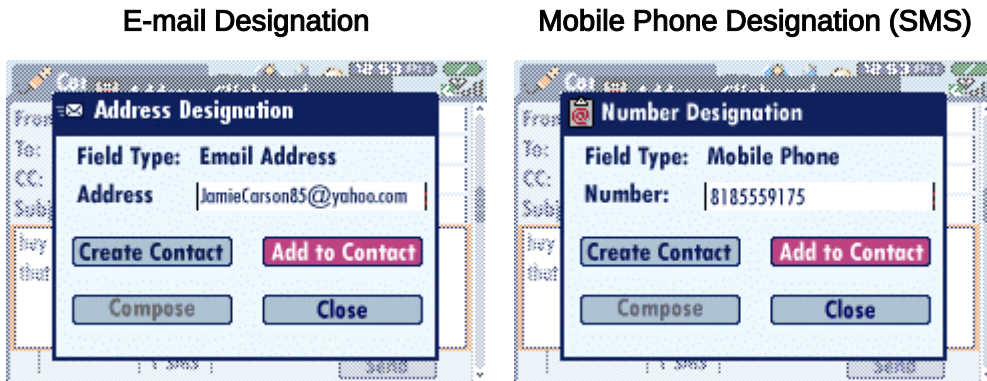
1. If you select Skip and press Enter, your message will be sent, but the recipient's address will not be saved to your contact list. Selecting Save and pressing Enter takes you to the Address Clipboard.

Figure 24: Address Clipboard



2. Select the address you want to save and press Enter.

Figure 25: Address Designation (E-mail or SMS)



3. From the Address Designation screen, you can add the address to an existing contact, create a new contact, or close.

Note: If you select Close and press Enter, your message will be sent, but the recipient's address will not be saved to your contact list.
4. Create Contact takes you to the Contact Profile screen (for more information, see Section 11.2).

Add to Contact activates a pop-up that shows you a list of your existing contacts to which the address can be added.

Figure 26: Contact List



5. Select the contact to which you want to add this address and press Enter. A confirmation screen appears, indicating that the e-mail address or mobile phone number has been added to the contact profile.

When you are finished adding e-mail addresses and/or mobile phone numbers in the Address Clipboard to your contacts (or when you select Close and press Enter), your message will be sent.

10.6.3. Clearing and Editing Addresses in Messages

To quickly delete an address from a message, use a long press on CLR. This deletes the entire address from the field. (You can delete a whole message in the message field using this method.)

You can also use the 8-Way Navigation key to place the cursor to the right of the last character in the recipient address. You can then edit, delete, or type new address text.

11. Contacts

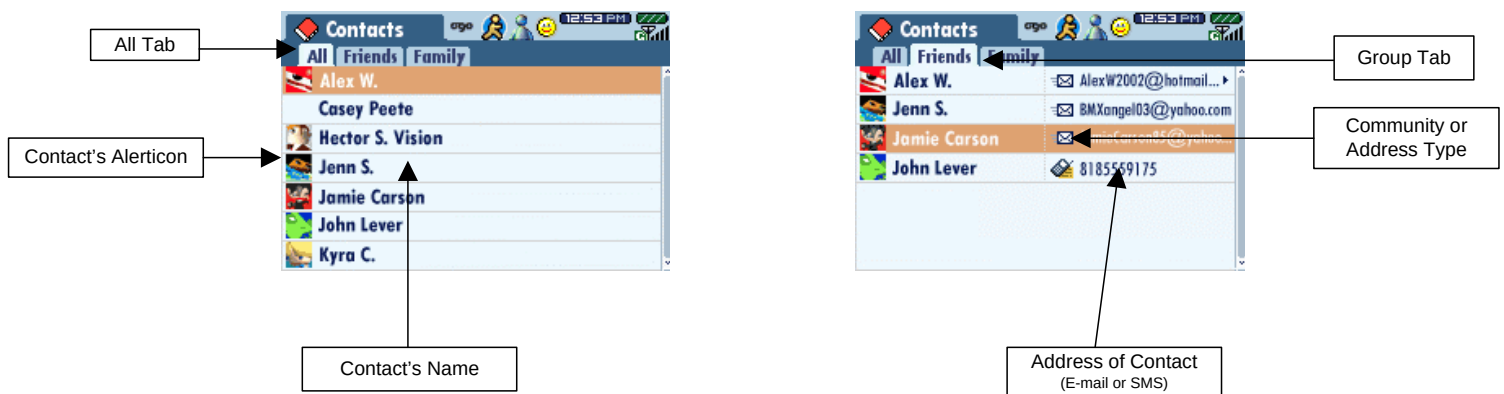
Contacts lets you set up, find, and manage contact information for people with whom you exchange e-mail and SMS messages. Contacts for IM are separate. For more information on IM contacts, see Section 8.2.

Note: You can quickly compose a message to a contact by selecting the contact's name, pressing the Options menu key, and selecting Compose Message.

The Contacts screen (Figure 27) has several tabs. In the All tab, each line shows a contact name and an alerticon.

You can also create groups for your contacts.

Figure 27: Contacts Screen



11.1. Creating a Contact

To create a contact:

1. From the Home screen, select Contacts and press Enter.
2. Press the Options menu key, select New Contact, and press Enter.
3. A Contact Profile screen appears (Figure 28).

Figure 28: Contact Profile Screen



4. Type your contact's name (you must type either the first or last name).
5. To add additional fields, select Add Field and press Enter, or press the Options menu key and select Add Field.
6. A pop-up appears, showing a list of fields such as Mobile Phone, Main Phone, and E-mail Address. Select the desired field and press Enter.
7. The field is added to your contact's profile. Type the text that you want in the new field.
8. To add more fields, repeat steps 5 through 7.
9. When you have added all the information you want into the contact profile, select Save & Close and press Enter.

11.2. Contact Profile Fields

A contact profile must include a first or a last name, and can also include the types of information listed in Table 8.

Table 8: Contact Profile Fields

Alerticon	E-mail Address2
Nickname	Fax Number
Mobile Phone	Page Number
Main Phone	Company
Home Phone	Postal Address
Work Phone	Notes
E-mail Address1	Web Address

For more information about contact profile field characteristics, see Section 17.

11.3. Alerticons

Alerticons are used to personalize your IM contacts and e-mail/SMS contacts.

11.3.1. Choosing Alerticons for IM Contacts

A picture of the alerticon you choose for an IM contact appears next to their name on your IM contacts list. When a contact sends you a message or comes online, the alerticon animation plays as the message alert banner is displayed.

Note: You cannot choose alerticons for your AIM Buddies. AIM Buddies always use the AOL alerticon.

To assign an alerticon to an IM contact:

1. You must be signed in to an IM community.
2. Select the contact. Press the Options menu key, then select View IM Contact ID, and press Enter.
3. Select the Alerticon field and press Enter to access the alerticon palette (see Figure 29).
4. Select an alerticon to play the animation associated with it.
5. When you have selected the alerticon you want to associate with a contact, press Enter.
6. Select Close and press Enter.

Figure 29: Alerticon Palette



11.3.2. Choosing Alerticons for E-mail/SMS Contacts

A picture of the alerticon you choose for an e-mail or SMS contact appears next to their name in your contacts list. When that contact sends you a message, the alerticon animation plays as the message alert banner is displayed.

To assign an alerticon to an e-mail/SMS contact:

1. From the Home screen, select Contacts and press Enter.
2. Select a contact and press Enter to access the profile.
3. Select the Alerticon field and press Enter.
4. Select an alerticon to play the animation associated with it.

5. When you have selected the alerticon you want to associate with the contact, press Enter.
6. Select Save & Close and press Enter.

11.4. Creating or Removing a Group

Groups are useful when you want to send an SMS or e-mail message to several contacts at the same time. In the Group tab, each line contains the contact's alerticon and name, the community or e-mail/SMS icon, and the address of the contact for this group.

Note: You can define up to 10 groups. When you reach 10 groups, this option becomes disabled.

To create a group:

1. From the Contacts screen, press the Options menu key.
2. Select New Group from the Options menu. You will see the New Group pop-up (Figure 30).

Figure 30: New Group Pop-up



3. Insert a name into the New Group field in the screen, select OK, and press Enter. This action creates a new tab in your contacts.
4. Press the Options menu key, select Add Contact to Group, and press Enter. This brings up a list of all of your contacts. Contacts that have more than one SMS or e-mail address will have an arrow symbol > next to the name of the contact.
5. Select the e-mail or SMS address for each of the contacts you want to add to your newly created group and press Enter.
6. Press the Options menu key and select Add Contact to Group to select additional contacts.

You can add contacts to a group at any time, and a single contact can be assigned to multiple groups.

To remove a group:

1. Go to the tab of the group that you want to remove.
2. Press the Options menu key and select Remove Group.

A pop-up appears, asking you to confirm that you want to delete that group.

Note: When in the Compose screen, if you want to send a message to a group, you can select the group from your list of contacts. Groups appear in the list with the rest of your contacts, with a group icon displayed next to them.

11.5. Number of Contacts Available

Ogo can hold approximately 500 contact profiles. The total number of contacts you can have depends on the number of fields you use in each contact profile (or record).

To determine the approximate number of contact records you currently have and to see an estimate of how many more contact records you can store:

1. From the Home screen, select Settings.
2. Using the outer ring of the 8-Way Navigation key, select the System tab.
3. On the Contact Records line, you will see the number of contacts in use and an estimate of how many additional contacts you can store.

As you add new contacts, Ogo recalculates how many additional contact records can be stored.

12. QuickText

QuickText messages are a fun and fast way to communicate at the touch of a key. Use Ogo's predefined messages or customize messages with your favorite phrases.

There are eight predefined QuickText messages available for quick insertion into any IM message or message text field (E-mail or SMS):

1. What's your number?
2. Where should we meet?
3. When should we meet?
4. Talk to you soon.
5. Where are you?
6. I'm running late.
7. No problem.
8. Call me when you get this.

Note: QuickText messages can have a maximum of 60 characters.

12.1. Inserting QuickText

To insert QuickText:

1. While chatting or composing a message, place your cursor in the message text field.
2. Press the Options menu key, select QuickText, and press Enter.
3. The Insert QuickText pop-up appears, listing the available QuickText messages. Select the QuickText message you want to insert and press Enter, or press ALT and then the number of the QuickText message.

The Insert QuickText pop-up closes, and the QuickText is inserted into the IM message or e-mail or SMS message text field.

12.2. Editing QuickText

To edit a QuickText message:

1. While chatting or composing a message, place your cursor in the message text field.
2. Press the Options menu key, select Edit QuickText, and press Enter.
3. The Choose QuickText to Edit screen appears, listing your current QuickText messages. Select the QuickText message you want to edit and press Enter, or press ALT and then the number of the QuickText message.
4. Edit the message by typing your changes into the QuickText edit pop-up. (Use CLR to delete extra characters.)
5. Select Save and press Enter.

Your new QuickText message is ready to use!

13. Settings

You can control many aspects of how your Ogo looks, sounds, and behaves by customizing your settings.

From the Home screen select Settings, then press Enter.

The Settings screen includes the following tabs:

- IM
- E-mail
- Device
- Sounds
- Time & Date
- Network
- Personal Mobility Gateway (PMG)
- System

13.1. IM

Use settings on the IM tab to manage your IM accounts.

Option	Description
Auto delete chat	To control whether chat sessions are automatically deleted when you check other messages, select Auto delete chat, then press Enter to select or clear the check box.
Add IM account	To add an IM account, select Add IM account, then press Enter.
Remove IM account	To remove an IM account, select Remove IM account, then press Enter.
IM Provider options	If you subscribe to one or more IM providers, the IM tab will include Sign In options for each of your providers: • AIM Sign On • MSN Sign In • Yahoo! Sign In

13.2. E-mail

Use settings on the E-mail tab to manage your e-mail accounts and the stored e-mail messages you have sent.

Option	Description
Add E-mail account	To add an e-mail account, select Add E-mail account and press Enter.
Remove E-mail account	To remove an e-mail account, select Remove E-mail account and press Enter.
Brand autosignature	When this box is checked, the following message will be inserted at the end of your e-mail messages: These words brought to you by Ogo. Find out more at www.ogo.com
Sent items to keep	To tell Ogo how many sent items you want to keep, select Sent items to keep and press Enter, then from the pop-up select the number of items (from 10 to 50), and press Enter again.

13.3. Device

Use the settings on the Device tab to control the look of your Ogo screen and how it will display alerts when messages are received, sent, or deleted.

Note: You can get to the Device tab directly from the Home screen.

Option	Description
Contrast	To set the contrast level for your Ogo screen, select Contrast, and then use the inner ring of the 8-Way Navigation key and press left or right to decrease or increase the level. The contrast level of Ogo's screen changes immediately as you move from one level to the next. Six levels of contrast are available.
Message font size	To choose a font size for messages, select Message font size and press Enter, then from the pop-up choose either Normal or Large, and press Enter. <i>Normal text mode:</i> Five lines of text fit into the view area of the chat screen and three lines of text fit into the typing area of the chat screen. Eight lines of text fit in an e-mail message screen. <i>Large text mode:</i> Four lines of text fit in the view area of a chat screen and two lines of text fit in the typing area. Seven lines of text fit in an e-mail message screen.

Option	Description
SIM PIN required	For security purposes, enabling this option prompts you to enter a PIN when the device is powered on. The initial SIM PIN for all SIMs is 1111. WARNING! If you forget your SIM PIN, you will have only three opportunities to remember it. After three failed attempts, your device will be locked and you must contact Ogo Customer Care to reactivate your SIM.
Change PIN Code	Use this option to change your PIN code from the default setting (1111). Be sure to keep a record of your new code in a safe place.
Banner Settings	Use this setting to control whether banners appear when new messages are received or IM contacts come online. See Section 7 for more information.
Reset Device	The Reset Device option allows you to remove all personal and account information from your Ogo permanently (for example, if you are preparing to give the device to someone else). This option deletes all IM and e-mail accounts and all contact information, and restores all default settings (for sounds, alerts, etc.). To reset the device, from the pop-up select OK and press Enter. The message displayed in the confirmation pop-up is as follows: Resetting this device will return it to the original factory settings. All e-mail and IM accounts will be deleted along with your contacts. Resetting the device does not cancel your Ogo service, please contact customer care at 866-293-4634 if you need to make changes to your account. NOTE: THE DEVICE WILL RESTART AFTER RESETTING.
Confirm msg. delete	To have Ogo ask you for confirmation when you delete a message, select Confirm msg. delete, then press Enter to select or clear the check box.
Prompt to add contacts	When you send an e-mail or SMS to an address that is not already in your contacts list, you can have Ogo ask whether you want to add that address to your contacts list before sending the message. To be prompted to add new addresses to your contacts, select Prompt to add contacts, then press Enter to select or clear the check box.
Restore canceled pop-ups	To restore canceled pop-ups, select Restore canceled pop-ups, then press Enter to select or clear the check box.

13.4. Sounds

Use the settings on the Sounds tab to control the different kinds of sounds your Ogo makes.

Option	Description
Volume	To set the volume level for all of Ogo's sounds, select Volume, then use the inner ring of the 8-Way Navigation key to move the level up or down. The volume level of Ogo's sounds changes immediately as you move from one level to the next. Nine volume levels are available.
Mute	To make Ogo operate silently, select Mute, then press Enter to select the check box.
Vibration	To turn vibration on or off, select Vibration, then press Enter to select or clear the check box.
Key tones	To turn on or off the sounds Ogo makes whenever you press a key, select Key tones, then press Enter to select or clear the check box. <i>Note:</i> When you select Mute, all of Ogo's sounds are muted, including key tones.
Alerticon sounds	To turn on or off the sounds associated with alerticons, select Alerticon sounds, then press Enter to select or clear the check box.
Message events	To turn on or off the sounds Ogo makes when messages are received, select Message events, then press Enter to select or clear the check box.
Presence events	To turn on or off the sounds Ogo makes when IM contacts come online, select Presence events, then press Enter to select or clear the check box.
System sounds	To turn on or off the sounds Ogo makes when you power on, or when you open or close the two halves of the device, select System sounds, then press Enter to select or clear the check box.

13.4.1. Volume/Vibration Shortcuts

You can set the volume, choose mute/un-mute, or turn on/off vibration for your Ogo from the Volume/Vibration pop-up. You can activate the Volume/Vibration pop-up (see Figure 31 and Figure 32) from any screen by pressing ALT and any portion of the 8-Way Navigation key at the same time.

Note: After the Volume pop-up appears, it will remain visible for two seconds.

With the Volume/Vibration pop-up activated:

- To increase or decrease the volume (with audio tone), use the inner ring of the 8-Way Navigation key, and press up or down.
- To mute your Ogo, press down on the outer ring of the 8-Way Navigation key. To un-mute, press up.

- To turn vibration on or off, use the inner ring of the 8-Way Navigation key, and press left or right.

Figure 31: Volume/Vibrate Pop-up
Vibrate On Indicator

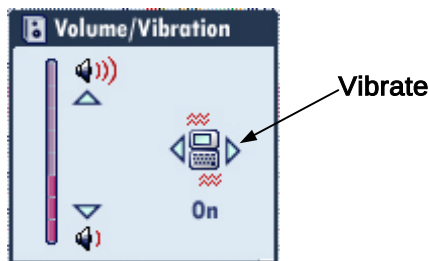
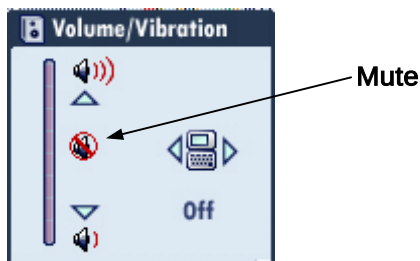


Figure 32: Volume/Vibrate Pop-up
Mute Indicator



13.5. Time & Date

When your Ogo is powered on, it automatically synchronizes with the current time from the AT&T Wireless network. If for some reason the network is not available, you can set the time and date manually using the settings on the Time & Date tab.

Option	Description
Device Time	Device Time shows the time as it is currently set on your Ogo.
Network time	Network Time shows the current time on the AT&T Wireless network.
Set time	You can set the time manually or copy the network time. In most cases you will want to copy the network time. To set the time by copying the network time: 1. Select Set time and press Enter. 2. Select Copy network time and press Enter. 3. Select Done and press Enter. To set the time manually: 1. Select Set time and press Enter. 2. Select Time. 3. Type numbers for the hour and minute. Note: Only numbers can be typed in the hour and minute fields, so using the ALT key to type numbers is not necessary. 4. Select the AM/PM pop-up and press Enter. Select either AM or PM and press Enter again. After you set the time, you can toggle to select AM or PM.

Option	Description
Set date	You can set the date manually or copy the date from the network. In most cases you will want to copy the network date. To set the date by copying the network date: 1. Select Set date and press Enter. 2. Select Copy network date and press Enter. 3. Select Done and press Enter. To set the date manually: 1. Select Set date and press Enter. 2. Type numbers in the Date fields (for example, 8/24/2004). 3. Select Done and press Enter.

13.6. Network

Network settings are primarily used by Customer Care to help troubleshoot issues with your Ogo.

Option	Description
Active network	Shows the number of the active network.
Network Selection	Select Network Selection, then press Enter. From the pop-up, select Auto or Manual, then press Enter.
Scan for networks	To scan for available networks, select Scan for networks and press Enter.
MSISDN	Shows the number that people can use to send SMS messages to your Ogo.
Messaging center	Customer Care uses the messaging center number to troubleshoot your device.
Edit SMSC number	Customer Care uses the SMSC number to troubleshoot your device.
GPRS status	Customer Care uses this indicator of GPRS connection to troubleshoot your device.

13.7. Personal Mobility Gateway (PMG)

Your Ogo is capable of Bluetooth connections. Information regarding Bluetooth functionality will be added as peripherals become available.

13.8. System

System settings show capacities and identifying characteristics for your Ogo.

Option	Description
Available RAM	Shows percentage of memory available.
File storage	Shows percentage of storage capacity available.
Contact Records	Shows percentage of storage available for contact records.
Software Info	Shows the version number of the software on your Ogo (for example, 1.0.70.2750).
Device Version	Shows the device version (for example, 1.1.69.2240).
IMSI	This is the International Mobile System Identity number for your Ogo.
IMEI	This is the International Mobile Equipment Identification number for your Ogo.
Battery	Shows battery level as a percentage (for example, 56% of full charge).

14. Battery Charging and Low Battery Warning

When your Ogo is powered off and the charger is connected, the screen will indicate that the battery is charging. The charging indicator shows one of two states: Battery Charging (Figure 33) or Battery Fully Charged (Figure 34). These screens do not indicate the percentage of battery charging completed.

Figure 33: Battery Charging Screen

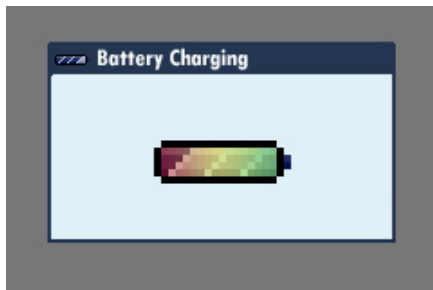
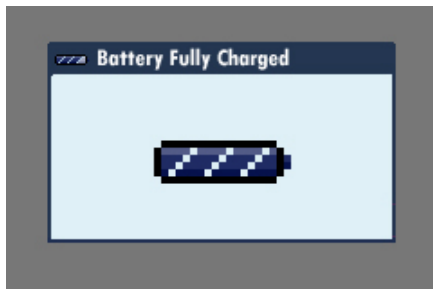


Figure 34: Battery Fully Charged Screen



14.1. Battery Charging Level

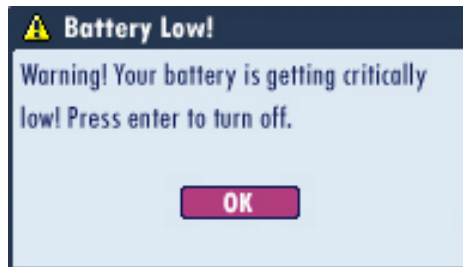
To check battery-charging level when Ogo is powered on:

1. From the Home screen, select Settings and press Enter.
2. Using the outer ring of the 8-Way Navigation tab, select the System tab.
3. Select Battery to read the battery level (percentage of full charge).

14.2. Low Battery Warning

Pop-ups will appear to warn you when battery level is low. If the battery level becomes critically low, the Battery Low screen will appear (Figure 35).

Figure 35: Low Battery Warning



Press Enter to shut down the device. Connect the charger to recharge your Ogo (see Section 5.2.2).

When the battery life remaining drops to approximately 17%, the battery will need to be recharged before you can continue to use Ogo. Ogo will power down to conserve enough battery life to save your contacts, settings, and other information. Once Ogo shuts down, you will need to recharge its battery before using it again.

14.3. Battery Life

Ogo's battery life is dynamically calculated based on your current usage. For example, when you are sending a lot of e-mails or participating in numerous chat sessions, the battery will drain faster than when your device is inactive but powered on.

You may see the battery status icon on the taskbar fluctuate (minimally) when you go from frequent activity to no activity.

To determine the approximate remaining percentage of battery life:

1. From the Home screen, select Settings.
2. Using the outer ring of the 8-Way Navigation key, select the System tab.
3. Scroll down to Battery to see the remaining percentage of battery life.

Again, this battery life percentage may fluctuate based on current activity.

15. Ogo Help

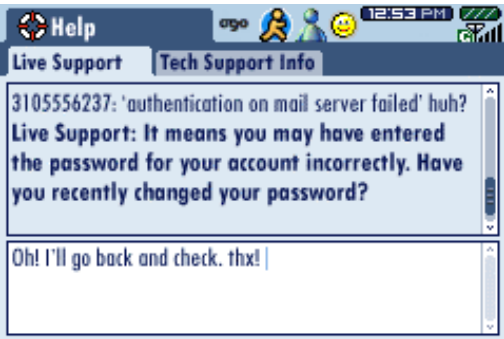
If you have questions about using Ogo, from the Home screen, select Help.

The Help screen includes two tabs: one for live support via IM, and the other for technical support resources available by phone and for FAQ information available on the Internet.

15.1. Live Support Chat

Live Support functions as a normal chat, but you will not see the Help contact's online status because Help chat is always online. Your status is also always online with respect to Help chat.

Figure 36: Live Support Chat Screen



Note: Because online help is considered a separate community, Help chat messages do not appear when the Ogo shortcut key is pressed. However, you will see a number indicating new unread Help chat messages both on the Help icon on the Home screen and on the Live Support tab of the Help screen. You will be alerted to newly received Help chat messages by a banner.

15.2. Technical Support Information

This screen displays Ogo's technical support phone number and Internet contact information.

Figure 37: Technical Support Information



16. Emoticon Reference Tables–By IM Community

Table 9 through Table 11 list the emoticons currently available for each IM community. Check with your provider for updates.

Emoticon palettes are arranged according to the keyboard layout. To insert an emoticon, you can press the corresponding key on the keyboard. The following tables identify which key you would press to insert each emoticon.

If there is no key listed in the Key column, you will need to type the sequence of keys listed in the Shortcut column to insert the emoticon.

If a key is preceded by ALT in the Key column, to insert the emoticon you must first press the Emoticon key, then ALT, and then the corresponding letter or symbol.

Table 9: AOL Emoticons

Icon	Name	Shortcut	Key
	Innocent	O:-)	A
	Crying	:'(	D
	Embarrassed	:-[	E
	Frowning	:-(or :(	F
	Foot-in-mouth	:-!	G
	Cool	8-)	H
	Money-mouth	:-\$	I
	Surprised	=-O	J
	Kissing	:-*	K
	Laughing	:-D	L
	Lips-are-sealed	:-X	R
	Happy	:-) or :)	S
	Sticking-out-tongue	:-P	T
	Undecided	:/ or :-\	U
	Wink	;-) or ;)	W
	Yelling	>:O	Y

Table 10: MSN Emoticons

Icon	Name	Shortcut	Key
	Angel	(A) or (a)	A (angel)
	Secret telling	:-*	B
	Baring teeth	8o	C
	Crying	:'(	D
	Embarrassed	:-\$ or :\$	E
	Sad	:-(or :(	F (frown)
	Angry	:-@ or :@	G
	Hot	(H) or (h)	H
	Sick	+o(	I
	Surprised	:-O or :O or :-o or :o	J
	Red lips	(K) or (k)	K (kiss)
	Open-mouthed	:-D or :D or :-d or :d	L (laugh)
	I don't know	:^)	M
	Nerd	8-	N (nerd)
	Eye-rolling	8-)	O
	Thinking	*-)	P (ponder)
	Disappointed	:- or :	Q
	Don't tell	:-#	R
	Smile	:-) or :)	S (smile)
	Tongue out	:-P or :P or :-p or :p	T (tongue)
	Confused	:-S or :S or :-s or :s	U
	Red heart	(L) or (l)	V
	Wink	;-) or ;)	W
	Devil	(6)	X
	Sarcastic	^o)	Y

Icon	Name	Shortcut	Key
	Sleepy	-)	Z
	Cat face	(@)	ALT ,
	Auto	(au)	ALT A
	Beer mug	(B) or (b)	ALT B
	Coffee cup	(C) or (c)	ALT C
	Martini glass	(D) or (d)	ALT D
	E-mail	(E) or (e)	ALT E
	Red rose	(F) or (f)	ALT F
	Gift with a bow	(G) or (g)	ALT G
	Mobile Phone	(mp)	ALT H
	Light bulb	(l) or (i)	ALT I
	Island with a palm	(ip)	ALT J
	Birthday cake	(^)	ALT K
	Dog face	(&)	ALT L
	MSN Messenger	(M) or (m)	ALT M
	Thumbs down	(N) or (n)	ALT N
	Clock	(O) or (o)	ALT O
	Right hug	(})	ALT P
	Left hug	({)	ALT Q
	Airplane	(ap)	ALT R
	Sleeping half-moon	(S)	ALT S
	Telephone receiver	(T) or (t)	ALT T
	Broken heart	(U) or (u)	ALT U
	Pizza	(pi)	ALT V
	Wilted rose	(W) or (w)	ALT W
	Star	(*)	ALT X
	Thumbs up	(Y) or (y)	ALT Y
	Sun	(#)	ALT Z

Icon	Name	Shortcut	Key
	Girl	(X) or (x)	
	Boy	(Z) or (z)	
	Vampire bat	:-[or :[	
	Camera	(P) or (p)	
	Filmstrip	(~)	
	Note	(8)	
	Snail	(sn)	
	Black Sheep	(bah)	
	Plate	(pl)	
	Bowl	(ll)	
	Soccer ball	(so)	
	Umbrella	(um)	
	Computer	(c o)	
	Stormy cloud	(st)	
	Lightning	(li)	
	Money	(mo)	
	Party	<:o)	,

Table 11: Yahoo! Emoticons

Icon	Name	Shortcut	Key
	Angel	O:-)	A
	Batting eyelashes	::)	B
	Applause	=D>	C
	Crying	:((or :-(	D
	Blushing	:">	E
	Sad	:(or :-(	F
	Angry	X-(or X(	G
	Cool	B-)	H
	Sick	:-&	I
	Shock	:O or :-O	J
	Kiss	:*	K
	Laughing	:)) or :-))	L
	Talk to the hand	=;	M
	Nerd	:-B	N
	Rolling eyes	8-	O
	Thinking	:-?	P
	Big grin	:D :-D	Q
	Not talking	[-(	R
	Happy	:) or :-)	S
	Tongue	:p	T
	Confused	:-/ or :-\	U
	Love struck	:x or :-x	V
	Wink	;) or ;-)	W
	Devilish	>:)	X
	Raised eyebrow	/:)	Y
	Sleepy	-)	Z
	Liar	:^O	ALT Z
	Clown	:o)	,
	Sigh	:-<	ALT A

Icon	Name	Shortcut	Key
	Drooling	=P~	ALT D
	Silly	8-}	ALT E
	Straight face	: or :-	ALT F
	Broken heart	=((	ALT G
	Hug	>:D<	ALT H
	Waiting	:-w	ALT I
	Party	<:-P	ALT J
	Cowboy	<):)	ALT K
	Loser	L-)	ALT L
	Nail biting	:-SS	ALT O
	phbbbt!	>:P	ALT P
	Smug	:> or :->	ALT Q
	Rolling on the floor laughing	=))	ALT R
	shhh	:-\$	ALT S
	Tired	(:	ALT T
	Whew!	#:-S	ALT U
	Worried	:-s	ALT W
	Hypnotized	@-)	ALT X
	D'oh!	#-o	ALT Y

17. Contact Profile Field Characteristics

Table 12: Contact Profile Fields

Field Name	Number Allowed	Characters Allowed	Notes
First Name	1	25	The following characters cannot be used in this field <> , ; @
Last Name	1	25	The following characters cannot be used in this field <> , ; @
Alerticon	1	N/A	N/A
Nickname	1	25	All characters can be used
Mobile Phone	2	25	Fields will be named Mobile Phone 1, Mobile Phone 2. The following characters can be used 0 - 9 * +
Main Phone	1	25	The following characters can be used 0 - 9 * +
Home Phone	1	25	The following characters can be used 0 - 9 * +
Work Phone	1	25	The following characters can be used 0 - 9 * +
E-mail Address	2	50	Fields will be named E-mail Address 1, E-mail Address 2. The following characters can be used: a-z A-Z 0-9 @ - .
Fax Number	1	25	The following characters can be used 0 - 9 * +
Page Number	1	25	The following characters can be used 0 - 9 * +
Company	1	50	All characters can be used
Postal Address	1	50	All characters can be used
Notes	1	50	All characters can be used
Web Address (URL)	1	50	All characters can be used

18. Important Safety Information

18.1. Radio Frequency (RF) Energy

When your device is powered on, it receives and transmits RF energy. While this device complies with U.S. regulatory requirements concerning exposure of human beings to RF energy, you always want to minimize exposure. To minimize your exposure to this RF energy, follow these procedures:

- Use only the antenna supplied with the device or an approved replacement.
- For body-worn operation, place the device in a supplied or approved clip, holder, holster, case, etc.
- Use AT&T Wireless-approved accessories.

For more information on RF, see www.fda.gov/cellphones.

18.1.1. RF Interference/Compatibility

In some instances, your device will cause interference with other electronic devices. Here are a few rules to follow:

- Power off your device in any facility or area, such as hospitals or in blasting areas, where posted notices instruct you to do so. This includes notices saying, "Turn off two-way radio."
- Follow instructions from airline crew for use of this device on an airplane.
- If you use a pacemaker, hearing aid or other medical device that may be affected by RF, consult your health care provider or the manufacturer's recommendations before using this device. Generally, they recommend that you hold a device that is ON more than six inches from the pacemaker and do not carry it in your breast pocket.
- Check your vehicle owner's manual or your dealer to be sure that you can use this device in your vehicle and it will not interfere with any of your vehicle's electronic systems. For any equipment added to your vehicle, check with the equipment manufacturer or where you purchased it.

18.2. Potentially Explosive Atmospheres

In rare cases, your device can emit a spark that could cause an explosion or fire. To minimize this risk, do the following:

- Do not use your device and do not remove, replace or charge batteries when you are in an area with a potentially explosive atmosphere. Such areas are not always marked and include fueling areas like gas stations, below deck on boats, fuel or chemical transfer or storage facilities, vehicles using LP gas, or areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Do not transport or store flammable gas, liquids, or explosives in your vehicle, especially if you plan to use your device.

18.3. Using Device Safely While Driving

Note to Parents: Review this section with your child and establish guidelines for their use of this device when they are driving.

Using your device while driving can distract you and could result in an accident.

Consider your alternatives:

- Let device receive your messages and then respond to them at your convenience.
- Ask a passenger to view your messages.
- Pull off road and park in a safe location before using device.

18.4. Accessories

Only use AT&T Wireless-approved accessories. Using unapproved accessories may cause the device to not operate properly resulting in property damage or even injury.

18.4.1. Batteries and Battery Chargers

Lithium ion batteries can become very hot and cause serious injury or property damage if the battery terminals touch metal objects such as jewelry, keys or chains.

Be careful when putting a charged battery that is separated from the device inside a pocket, purse, or other container that may have metal objects.

Follow all safety information on the battery. Do not puncture battery or place battery or device in a fire and dispose of the battery and device in accordance with local regulations. Keep battery away from children.

Only use AT&T Wireless-approved batteries and battery chargers. Use of unapproved batteries and chargers could result in damage to the battery or charger, and, in extreme circumstances, to a battery explosion.

Only use charger indoors and with an acceptable power source. See Section 5.2 for more information on using the battery charger.

18.5. Repetitive Motion Injuries

Your fingers, thumbs, and hands, arms, shoulders or neck may start to hurt if you use this device, either for messaging or for games, for a long time.

To minimize this discomfort, take a 15-minute break for each hour of device use, and stop for several hours if any part of your body starts to hurt. If you still have discomfort after stopping for a few hours, see your doctor.

18.6. Caring for Your Device and Charger

- Do not allow foreign objects or liquids to get in your device. These can cause a short and result in fire, electrical shock or damage to your device or its battery.
- Unplug the charger before cleaning the device or charger. Do not use liquid or aerosol cleaners or solvents to clean. Use only a dry cloth.

- Place the device and the charger on a stable, level surface so it doesn't fall, possibly causing damage or injury. Do not place on or near a heat source or on an electrical product that produces heat.

18.7. Device Service

Bring your device, charger or accessories to the AT&T Wireless authorized service facility if any of these have been dropped or damaged or have been exposed to liquid/water or extreme heat.

- Also, bring it in for service if any of these become very hot to the touch or do not operate normally after following the instructions.
- Do not disassemble the device, charger, or any accessories. Doing so could cause further damage and could void the warranty.

18.8. Radio Frequency Signals

A wireless phone operates by sending and receiving Radio Frequency (RF) signals, and therefore emits low levels of RF energy when the phone is on. Many studies have been conducted concerning RF exposure.

Based on these studies, the U.S. Food and Drug Administration (FDA) has concluded that the available scientific evidence doesn't show that any health problems are associated with using wireless devices, although there is no proof that they're absolutely safe. Further scientific research is ongoing, and AT&T Wireless supports this research. For more information, you can review the FDA's Consumer Update on Wireless Phones, which is available from the FDA at 1 888 463-6332. Additional consumer information on wireless phones and RF safety is available online at the joint FDA FCC Web site, Cell Phone Facts, at www.fda.gov/cellphones.

The Federal Communications Commission (FCC) has established guidelines setting limits for RF exposure from wireless phones (these limits are called the Specific Absorption Rate or SAR). AT&T Wireless sells only those phones and devices that have been certified by the manufacturers as complying with FCC guidelines. For more information about FCC guidelines and SAR limits, you can visit the FCC's Web site at www.fcc.gov/cellphones or contact the FCC at 1 202 418-2464.

18.9. FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID: SOW-0411CT10

Statement according to FCC part 15.21.

Modifications not expressly approved by CMCS could void the user's authority to operate the equipment.

Statement according to FCC part 15.105.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet that is on a circuit different from the receiver.
- Consult the dealer or an experienced radio/TV technician for help.

18.10. Battery Safety Precautions

For the safe use of lithium ion batteries always follow the instructions provided below. Improper handling of lithium ion batteries may result in injury or damage from electrolyte leakage, heating, ignition, or explosion.

Danger!

- Never use the batteries with anything other than specifically designed equipment.
- Always use the battery charger provided with the device.
- Never impact, pierce or crush the battery.
- Handle a damaged or leaking battery with extreme care. If you come in contact with the electrolyte, wash the exposed area with soap and water. If it contacts the eye, flush the eye with water for 15 minutes and seek medical attention.
- When discarding a battery, contact your local waste disposal provider regarding local restrictions on the disposal or recycling of batteries.
- Never disassemble or modify the battery. The battery contains a circuit designed to enhance safety. Damaging this circuit may cause overheating, fire or bursting.
- Never expose or charge a battery under high temperature conditions, such as near a fire or in the direct sunlight. If the ambient temperature is too high, the protection circuit may be actuated, preventing further charging, or damaged.
- Never short-circuit the battery by connecting the positive and negative terminals with a metal material. Do not store or carry the battery where it could come into contact with metal objects such as a key chain or necklace.
- Never allow the battery to get wet or be immersed in water.
- Do not place the battery in a microwave oven or high-pressure container.
- Stop charging if the battery is not charged after the prescribed charge time.
- If leakage of the electrolyte occurs, or if there is an offensive odor, immediately keep the battery away from any source of fire or spark.

- If you become aware of any abnormal phenomena, such as odor, discoloration, or deformation, during use, while charging or when storing the battery, remove the battery from the device or charger and stop using.
- In the event the electrolyte comes into contact with the eyes, flush thoroughly with clean water, without rubbing. Consult with a physician immediately.

18.11. RF Exposure

Tests for Specific Absorption Rate (SAR) are conducted using standard operating positions specified by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operation can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. (Body-worn measurements may differ among device models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement for safe exposure. For body worn operation, to maintain compliance with FCC RF exposure guidelines, use only accessories that contain no metallic components and provide a separation distance of 1.5cm (0.6 inches) to the body. Use of other accessories may violate FCC RF exposure guidelines and should be avoided.

18.12. Health and Safety Information

18.12.1. Exposure to Radio Frequency (RF) Signals

Your wireless device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992
- National Council on Radiation Protection and Measurement (NCRP). Report 86.1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.
- The exposure standard for wireless mobile devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg*.

*In the U.S. and Canada, the SAR limit for mobile devices used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in.

18.12.2. SAR Information

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless mobile GSM device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.
- National Council on Radiation Protection and Measurement (NCRP). Report 86.1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile GSM device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg*.

This device was tested for typical body-worn operations. To comply with FCC RF exposure requirements, a minimum separation distance of 1.5 cm must be maintained between the user's body and the terminal, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with FCC RF exposure requirements and should be avoided.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID SOW-0411CT10. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications and Internet Association (CTIA) Web site at <http://www.devicefacts.net>.

*In the U.S. and Canada, the SAR limit for mobile GSM device used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in.