

RP457 Mobile Payment Terminal

This device supports magnetic stripe, chip as well as contactless transactions. The reader only work with select ROAM supported mobile devices. An additional layer of encryption is added to the reader to guarantee the card data is protected as it travels from the reader to the mobile device. Therefore, the readers cannot be used for any other merchant service and must be purchased from ROAM.

ROAM Data is not liable for any harm caused by the reader to your mobile device.

You agree that neither ROAM nor our vendors, suppliers or licensors are responsible for any damages resulting from: (a) anything done or not done by someone else; (b) providing or failing to provide Services, including, but not limited to, deficiencies or problems with a Device or network coverage (for example, dropped, blocked, interrupted calls/messages, etc.); (c) traffic or other accidents, or any health-related claims relating to our Device or Services; (d) Data Content or information accessed while using our Device or Services; (e) an interruption or failure in accessing or attempting to access emergency services from a Device, including through 911, Enhanced 911 or otherwise; (f) interrupted, failed, or inaccurate location information services, (g) information or communication that is blocked by a spam filter, or (h) things beyond our control, including acts of God (for example, weather-related phenomena, fire, earthquake, hurricane, etc.), riot, strike, war, terrorism or government orders or acts.

© 2007-2017 ROAM Data, Inc., All Rights Reserved

Usage

(a) Battery Status

A Red LED is present next to the USB connector for battery status.

-Battery charge: DC 5.0V from USB port to charge the battery

-*Battery full*: Red LED is on all the time

-*Battery low*: Red LED On and Off for 1s every 3s alternatively

-*Battery very low*: Red LED On and Off for 1s every 6s alternatively

-*Battery out of capacity*: Red LED Off (and Green LED Off)

-*Battery charging*: Red LED On and Off every 1sec alternatively

(b) Reader during Swipe/Tap/Dip

There are 4 LEDs on the top of the reader to indicate progress of a contactless transaction. In addition, there is a buzzer inside the reader to prompt Swipe/Tap/Dip.

-*Reader ready*: The Red LED on the side of the reader will be On.

-*Reader waiting for card*: The reader will generate a beep prompting user to Swipe/Tap/Dip. One LED light on top of the reader will turn on (Only for Contactless).

-*Reader reading the card*: 2 LED lightsturn On.

-*Card read successful*: 3 LED lightsturn On.

-*Card Processing Error/Multiple Contactless Cards detected*: All lights are turned off to indicate thatthe contactless interface is not acceptablefor this transaction.

-*Card Processing Error*: Only fourth LED light turns On indicating conditionsfor use of the contactless interface havenot been satisfied (ex: As an added security measure, transaction amounts over apre-set threshold may require a card swipe or insert.).

Pairing& Connecting

- a) Turn on the Mobile application and the reader.
- b) Open the pairing feature in the application.
- c) Select the right reader by matching the reader serial number and the serial number shown in the mobile application.
- d) Click on OK to confirm phone and reader to pair and connect with each other via Bluetooth.
- e) The Blue LED on the reader will turn solid indicating successfully connection.

Troubleshooting

- Make sure the application is running on the phone.
- Make sure that the reader is charged before using.
- Make sure the correct mobile application is running.
- Make sure the magstripe/contactless card/device is facing the right direction when using.
- Make sure the correct version of the mobile application is running.
- Make sure recharge the battery once a month minimum.

Need help?

<http://www.roamdata.com>

Customer Care: 1.888.589.5885 + Option 2

support@roamdata.com



FCC Warning

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.