

TIPS, HINTS AND SHORTCUTS

MC551 USB Modem

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GETTING STARTED

Just the basics; we'll get into the fun stuff later on.

1. LED INDICATOR
2. USB CONNECTOR
3. ACCESSORY HOOK
4. BACK PANEL (REMOVABLE)
5. 4G SIM CARD SLOT



INSTALLING THE 4G SIM CARD*

If you have not already done so, please follow these instructions to install your new 4G SIM Card.

1. Open the protective cover. Look for a small divot at the end of the back panel closest to the USB Connector, into which you can insert a fingernail.



2. Insert the 4G SIM Card with the contact points (typically gold-colored) facing toward the USB modem. Position the card with the notched corner as circled below and slide the card into the slot.



3. Gently push the 4G SIM Card forward until the spring catches and the card remains securely in the slot.
4. Replace the back panel on the USB modem.

The SIM Card must remain in the USB modem when in use.

*A Subscriber Identity Module (SIM Card) is a "smartcard" that houses personal information, such as your mobile phone number, calling plan, account information, and content, such as contacts, text messages, and call history.

REMOVING THE 4G SIM CARD

If you need to remove the 4G SIM Card, follow these instructions.

1. Open the protective cover. Look for a small divot at the end of the back panel closest to the USB Connector, into which you can insert a fingernail.
2. Gently push the 4G SIM Card forward until the spring releases and then pushes the card out of the slot. You might need to use a fingernail to pull the card completely out of the USB modem.



3. Replace the back panel on the USB modem.






NOTE: Should your SIM Card be lost or damaged, visit verizonwireless.com/myverizon to order a replacement SIM Card. You can also call 1-800-922-0204 to speak with a Customer Service Representative. For toll-free support outside of the U.S. call +1-908-559-4899 for 24/7 global support.

For additional information about 4G SIM Cards, visit verizonwireless.com/4GSIM.

The Verizon Wireless 4G SIM Card is compatible with any Verizon Wireless 4G certified device. You can move the 4G SIM Card from one device to another and your wireless service will work seamlessly as long as you have a compatible device and service plan. To see which devices are compatible with the Verizon Wireless 4G SIM Card, visit verizonwireless.com/certifieddevice.

LED INDICATOR

The LED indicates the modem status.

| LED Color | Status | Description |
|--|---|--|
| No Light  | | The modem is powered off or otherwise is not getting power. |
| Green  | Solid Slow blinking Intermittent blinking | The modem is powered on but is not transmitting or receiving data. The modem is searching for a 3G data network. The modem is transmitting or receiving data on a 3G data network; the blink rate is proportional to the data speed. |
| Blue  | Solid Slow blinking Intermittent blinking | The modem is powered on but is not transmitting or receiving data. The modem is searching for a 4G data network. The modem is transmitting or receiving data on a 4G data network; the blink rate is proportional to the data speed. |
| Red  | | Service error; no service is available. |
| Yellow  | | Error; reinsert the modem. |

SYSTEM REQUIREMENTS

In order to set up VZAccess Manager, you need the following minimum system requirements:

- Windows® XP (SP3) 32-Bit
- Windows® Vista (SP2) 32/64-Bit
- Windows® 7 32/64-Bit

- One Type-A USB Port
- Memory (RAM): 128 MB
- Hard Disk Space: 100 MB
- CD-ROM

IMPORTANT!

VZACCESS MANAGER SOFTWARE MUST BE INSTALLED BEFORE YOU INSERT THE USB MODEM INTO THE COMPUTER FOR THE FIRST TIME. ONLY AFTER THE SOFTWARE HAS BEEN INSTALLED CORRECTLY CAN THE COMPUTER'S OPERATING SYSTEM SUCCESSFULLY DETECT AND CONFIGURE THE USB MODEM.

Getting started with your new USB modem is simple. All you have to do is insert the VZAccess Manager CD into your computer's CD-ROM drive. The Device Detection Wizard will guide you through the simple installation process and help you set up your user preferences.

INSTALL VZACCESS MANAGER

- 1.** Insert the VZAccess Manager CD into your computer and proceed with the VZAccess Manager setup.
- 2.** Choose the **Install VZAccess Manager** option to begin the installation process. Click **Next**.
- 3.** A License Agreement dialog box appears. If you agree to the terms, click **I agree...** followed by **Next** to continue.
- 4.** You can choose to create a VZAccess Manager shortcut on your desktop by selecting **Install Desktop Shortcut** button. Click **Next**.
- 5.** It is recommended that you leave the default path as is and click **Next**.
- 6.** Click **Next** to start the installation process.

After the files are copied to your computer, the Installation Complete dialog box appears. When you press **Finish**, VZAccess Manager automatically starts.

NOTE: On most computers, VZAccess Manager launches automatically on your screen once the software is properly installed. If VZAccess Manager does not open automatically, you can launch it from your Start menu. (Refer to the VZAccess Manager Software User Guide on your VZAccess Manager CD for complete details.)

CONNECTING TO THE NETWORK

ESTABLISHING CONNECTIONS

1. Once your USB modem is properly inserted, launch **VZAccess Manager** from your computer's programs/applications list, or from the desktop/dock, if you created a shortcut to **VZAccess Manager**.
2. **VZAccess Manager** attempts to complete configuration of your USB modem. Wait until your USB modem is configured and the **Connect WWAN** button is active. If **VZAccess Manager** does not detect your USB modem, click the **Detect Device** button followed by the **Start** button.
3. The **VZAccess Manager** application window displays the connection options. Select the connection: **Verizon Wireless—VZAccess**. Then just click the **Connect** button when it becomes enabled. **VZAccess Manager** may take a moment to establish a connection.

TERMINATING CONNECTIONS

Once you're connected, the **Connect** button changes to show **Disconnect**. To end your session, click this button. **VZAccess Manager** returns to its "ready" state.