



Start Here

jetpack™

MiFi® 5510L

## Welcome

You're now connected to Verizon 4G LTE. Lightning fast, Lightning strong. For more information, visit [verizonwireless.com/4GLTE](http://verizonwireless.com/4GLTE).

### My Verizon

My Verizon allows you to manage your account, pay your bill, purchase accessories & more.

REGISTER at [verizonwireless.com/myverizon](http://verizonwireless.com/myverizon), to learn how to use your device.

- Go to [My Verizon](#)
- Click on [Support](#)
- Click on [Get Help with Your Device](#)
- Click on [Device](#)
- Click on [Select Another Device](#)

Customer Service is at your disposal at 1-800-922-0204 or at any Verizon Wireless Store.

A Device Manual for your Jetpack is available online at [verizonwireless.com/support](http://verizonwireless.com/support).

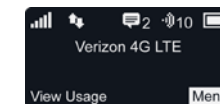
## Jetpack Overview



NOTE: Appearance of device may vary.

WARNING! Please use only an approved charging accessory to charge your device. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.



## Jetpack Home Screen



## Status Display Indicators

|  |                         |
|--|-------------------------|
|  | Network Signal Strength |
|  | Activity Indicator      |
|  | Extended Network        |
|  | Roaming                 |
|  | Messages                |
|  | Connected Devices       |
|  | Battery                 |
|  | Wi-Fi Name/Password     |
|  | Mobile Network          |
|  | Software Update         |
|  | About Jetpack           |
|  | Home                    |
|  | Data Usage              |

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PN: 90026640 Rev.A

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|  <p>Novatel Wireless Technologies Ltd.<br/>Suite 200, 6715 - 8th Street NE<br/>Calgary, AB Canada T2E 7H7<br/>Phone: 403.295.4800</p> | <p><b>NOTES</b></p> <p>FLAT SIZE: 360.0 mm X 121.0 mm (14.17" X 4.76")<br/>FINISHED ASSEMBLED SIZE: 60.0 mm X 121.0 mm (2.36" X 4.76")<br/><b>QSG PRINTS BLACK AND WHITE</b></p>   |
| <p>TITLE: QSG MiFi5510L VZW<br/>P/N: 90026640    PRECO: 12200</p>  | <p>COLOR: 2/2 + Varnish</p>  |
| <p>Rev.A 10/10/12 - LZalasky - Initial Draft</p>   | <div data-bbox="792 1313 1007 1445">  <p>WHITE (0/0/0/0)    BLACK (0/0/0/100)</p> </div> <p><b>LINKS</b><br/>All images included in 'LINKS' folder</p> <p><b>FILES</b><br/>90026640 Rev A Master QSG MiFi5510L VZW.indd (CS5)<br/>90026640 Rev A Print QSG MiFi5510L VZW.pdf (PRINT READY PDF)<br/>90026640 Rev A View QSG MiFi5510L VZW.pdf (VIEW ONLY. DO NOT PRINT)</p> <p><b>MATERIAL:</b><br/>70# Book or 105 GSM</p> <p><b>FINISHED:</b><br/>Gloss-oil varnish</p> <p>This Proof indicates Approximate Color Only. For Accurate Color Match, Use Approved Color Standard.<br/><b>DO NOT USE COLOR FORMULAS ON THIS FILE.</b></p> |

## Setting Up Your Jetpack

### Installing 4G LTE SIM Card\*

CAUTION: Do not bend or scratch your SIM Card. Avoid exposing your SIM Card to static electricity, water or dirt.

1. Open the cover located on the underside of the MiFi 5510L Jetpack device.
2. Remove SIM Card from the outer card, lift the microSIM tab, and insert the SIM Card as shown below.



\*Your SIM (Subscriber Identity Module) Card is a small rectangular plastic card that stores your phone number and important information about your wireless service.

NOTE: In the event you need to remove your SIM Card from your Jetpack, please reference the Device Manual at [verizonwireless.com/support](http://verizonwireless.com/support).

### Installing/Charging Battery

1. Remove the back cover to open the battery compartment. Align the gold-colored contacts.
2. Replace the back cover and connect the charger to the Jetpack device. Charge for a minimum of 3.5 hours.

### Passwords

Your default Wi-Fi Name (SSID) and Wi-Fi Password can be found on the Jetpack display upon powering up.

You can access your Wi-Fi Name (SSID) and Wi-Fi Password using the following steps.

1. Power on your Jetpack.
2. Select **Menu** and scroll to the Wi-Fi icon.
3. Select **Open** to display the Wi-Fi Name/Password.

### System Requirements

To use Wi-Fi mode, your computer needs Wi-Fi capability and Internet browser software only.

- Compatible with all major operating systems.
- Works with the latest versions of browsers, including Android™, Chrome™, Firefox®, Internet Explorer®, Safari™ and Mobile Safari™.

### Connecting to the Internet

1. Turn on your Jetpack using the power button and holding for two seconds. The Jetpack display will light up.
2. Open the Wi-Fi application or controls on the computer or Wi-Fi enabled device that you want to connect to your Jetpack and find the Jetpack's Wi-Fi Name (SSID).
3. When prompted, enter your Wi-Fi Password. The Jetpack screen should now show an additional connected device. Your Wi-Fi enabled device is now connected to the Internet.

### Resetting Your Jetpack

To restore your Jetpack to the factory settings, follow the steps below.

1. Verify that your Jetpack is powered on, and find the master RESET button located under the back cover slightly above and to the right of the battery removal divot.
2. Place one end of an unfolded paper clip into the master reset button and press down until the Jetpack screen shows "resetting to factory defaults." This will take approximately five seconds.

### Web User Interface

To access advanced Jetpack settings you can log into the Web User Interface by following the steps below.

1. Connect your Wi-Fi enabled device to the Verizon Jetpack using the steps outlined in the Connecting to the Internet section.
2. Open your web browser and enter <http://my.jetpack> or <http://192.168.1.1>.
3. Login using the Jetpack Admin PW which can be found using the following steps:
  1. Power on your Jetpack.
  2. Select **Menu** and scroll to the About Jetpack icon.
  3. Select **Open > More > More** to display the Jetpack Admin PW.

### Monitoring Data Usage

You can monitor your Jetpack data usage and setup usage alerts through your My Verizon account. You can also see current data usage details on your Jetpack by scrolling to **View Usage** on the Home screen and pressing the select button.

## Customer Information

### Your Wireless Device and Third Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. It is recommended that you use the available encryption options for added security when provisioning your device for use as a Wi-Fi gateway. See your user manual for details. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

## Notes

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