Start Here

jetpack™

MiFi® 5510L

Welcome

You're now connected to Verizon 4G LTE. Lightning fast, Lightning strong. For more information, visit verizonwireless.com/4GLTE.

My Verizon

My Verizon allows you to manage your account, pay your bill, purchase accessories & more.

REGISTER at verizonwireless.com/myverizon, to learn how to use your device.

- Go to My Verizon
- Click on Support
- Click on Get Help with Your
- Click on Device
- Click on Select Another Device

Customer Service is at your disposal at 1-800-922-0204 or at any Verizon Wireless Store.

A Device Manual for your Jetpack is available online at verizonwireless.com/support.

Jetpack Overview

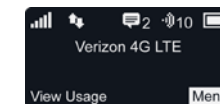microUSB charging port

power

FPO

status display

scroll left/right

select button

NOTE: Appearance of device may vary.

WARNING! Please use only an approved charging accessory to charge your device. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

Jetpack Home Screen

Verizon 4G LTE

View Usage — Menu

Status Display Indicators

Icon	Description
	Network Signal Strength
	Activity Indicator
	Extended Network
	Roaming
	Messages
	Connected Devices
	Battery
	Wi-Fi Name/Password
	Mobile Network
	Software Update
	About Jetpack
	Home
	Data Usage

Setting Up Your Jetpack

Installing 4G LTE SIM Card*

CAUTION: Do not bend or scratch your SIM Card. Avoid exposing your SIM Card to static electricity, water or dirt.

1. Open the cover located on the underside of the MiFi 5510L Jetpack device.
2. Remove SIM Card from the outer card, lift the microSIM tab, and insert the SIM Card as shown below.

*Your SIM (Subscriber Identity Module) Card is a small rectangular plastic card that stores your phone number and important information about your wireless service.

NOTE: In the event you need to remove your SIM Card from your Jetpack, please reference the Device Manual at verizonwireless.com/support.

Installing/Charging Battery

1. Remove the back cover to open the battery compartment. Align the gold-colored contacts.
2. Replace the back cover and connect the charger to the Jetpack device. Charge for a minimum of 3.5 hours.

Passwords

Your default Wi-Fi Name (SSID) and Wi-Fi Password can be found on the Jetpack display upon powering up.

You can access your Wi-Fi Name (SSID) and Wi-Fi Password using the following steps.

1. Power on your Jetpack.
2. Select **Menu** and scroll to the Wi-Fi icon.
3. Select **Open** to display the Wi-Fi Name/Password.

System Requirements

To use Wi-Fi mode, your computer needs Wi-Fi capability and Internet browser software only.

- Compatible with all major operating systems.
- Works with the latest versions of browsers, including Android™, Chrome™, Firefox®, Internet Explorer®, Safari™ and Mobile Safari™.

Connecting to the Internet

1. Turn on your Jetpack using the power button and holding for two seconds. The Jetpack display will light up.
2. Open the Wi-Fi application or controls on the computer or Wi-Fi enabled device that you want to connect to your Jetpack and find the Jetpack's Wi-Fi Name (SSID).
3. When prompted, enter your Wi-Fi Password. The Jetpack screen should now show an additional connected device. Your Wi-Fi enabled device is now connected to the Internet.

Resetting Your Jetpack

To restore your Jetpack to the factory settings, follow the steps below.

1. Verify that your Jetpack is powered on, and find the master RESET button located under the back cover slightly above and to the right of the battery removal divot.
2. Place one end of an unfolded paper clip into the master reset button and press down until the Jetpack screen shows "resetting to factory defaults." This will take approximately five seconds.

Web User Interface

To access advanced Jetpack settings you can log into the Web User Interface by following the steps below.

1. Connect your Wi-Fi enabled device to the Verizon Jetpack using the steps outlined in the Connecting to the Internet section.
2. Open your web browser and enter http://my.jetpack or http://192.168.1.1.
3. Login using the Jetpack Admin PW which can be found using the following steps:
   1. Power on your Jetpack.
   2. Select **Menu** and scroll to the About Jetpack icon.
   3. Select **Open > More > More** to display the Jetpack Admin PW.

Monitoring Data Usage

You can monitor your Jetpack data usage and setup usage alerts through your My Verizon account. You can also see current data usage details on your Jetpack by scrolling to **View Usage** on the Home screen and pressing the select button.

Customer Information

Notes

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