

# AT&T ID-2820

# Digital Cordless Telephone with Touch Keypad USER MANUAL



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# INTRODUCTION

Thank you for selecting the AT&T ID-2820 Digital Cordless Telephone with Touch keypad. This stylish cordless phone provides the freedom to communicate from anywhere in your home. It has been designed to provide a clear and crisp calling experience and incorporates features that make phone company services like Caller ID, Call Waiting and Voice Mail easier to use.

Start using your AT&T ID-2820 Cordless Phone quickly by reading the Getting Started section in the following pages. Be sure to charge the battery for a minimum of 15 hours prior to first use. This will insure a full battery charge and long battery life.

# **MAIN FEATURES**

- Touch Keypad with Smart Key Lock
- Multiple Base and Handset Capability
- 60 Phonebook Records with Search and Edit Function
- 20 Last Number Redial Records
- 40 Incoming Caller ID Records
- 10 Polyphonic Melodies and 4 Traditional Ring Tones
- Handset Speakerphone
- Intercom / Call Transfer / Conference Call Capability
- Mute / Redial Functions
- Message Waiting / Missed Call Notification
- Clock / Alarm Functions
- Multiple Language Display
- Standby Time 120 hours
- Talk Time 5 hours

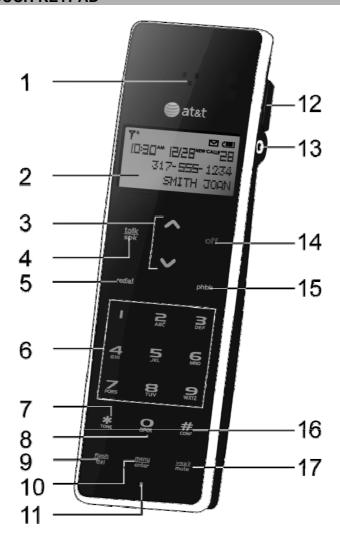
# **PACKAGE CONTENTS**

Make sure you have received the following items in the package. If any items are missing, contact the AT&T Customer Service Center at 1-800-667-2118.

- One handset
- · One base unit
- One rechargeable handset battery pack
- One base unit AC power adapter
- One base unit phone line cord
- One handset belt clip
- One user manual
- One quick start guide

**NOTE** Keep this manual handy as you use your new product. It contains practical step-by-step instructions, as well as technical specifications and warnings you should know.

# HANDSET WITH TOUCH KEYPAD



- 1. Receiver
- 2. LCD Display
- 3. No volume control, view Caller ID log, navigate menus and settings
- 4. **spk**: answer and dial calls
- 5. **redial**: view and dial previous calls
- 6. **1 9**: enter numbers and characters
- 7. **...**: enter numbers and special characters
- 8. enter special characters
- 9. **del** : answer call waiting call, delete text, exit submenu
- 10. **enter**: go to menu, enter setting, manual Key Lock
- 11. Microphone
- 12. Detachable belt clip
- 13. Headset jack
- 14. off: end call, exit to standby mode
- 15. **Phbk**: access Phonebook
- 16. cour: toggle between upper-case and lower-case letters when entering text
- 17. **mute**: dial pre-programmed voice mail access number, mute handset

#### **BASE UNIT**



- 1. Page: pages handset
- 2. Handset charging cradle
- 3. Blue indicator light: charging status and voice mail message waiting indicator

#### **LCD DISPLAY SYMBOLS**

SYMBOL	DESCRIPTION
<b>A</b> .*	Signal within range
9	Key Lock activated
2	Handset ring silenced
Ø	Alarm set
a	Lower-case letters activated
$\mathbf{\Sigma}$	Voice mail message waiting
	Battery full – icon does not flash

#### **TOUCH PHONE USE AND HANDLING**

- The touch panel handset offers a new experience in telephone communication. This Touch keypad technology is very sensitive and may take a little time to get used to. To avoid accidental key contact while talking, first lift the handset to touch your ear, pause a brief moment, and then move the lower portion of the phone closer to your mouth.
- The keypad will automatically disable when the receiver first touches your ear. This feature reduces the risk of accidental keypad activation while the phone is held against the side of your face.
- To get the best use out of your Touch phone, pick it up from the back and sides and cradle it in your hand. While talking, avoid touching the keypad area unnecessarily to prevent accidental triggering of the keypad.
- It is very easy to tell when the keypad is disabled, as the keypad backlight will be off.
- To turn keypad backlight on and activate the keypad, touch any of the number keys, wait for the backlight to come on and then dial normally.
- During a call, the keypad will automatically disable and the backlight will turn off. When you want to end the call, the first key-press of the **off** key will only wake up the keypad,

and a second press of the **off** key will be required to terminate the call.

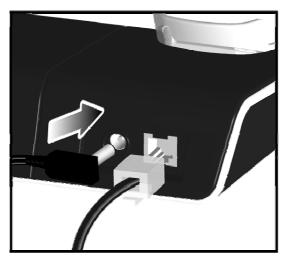
When dialing digits, hold the handset away from the LCD area as shown below.
 Touching the LCD display may trigger the automatic keypad lock sensor and prevent you from dialing. If the keypad lock sensor is triggered, a small key will appear in the top left corner of the display.

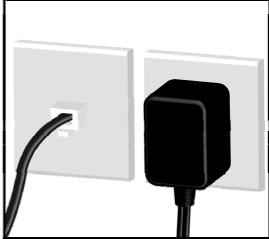


# **GETTING STARTED**

# **CONNECTING BASE UNIT AC ADAPTER AND PHONE LINE**

Plug the power adapter and phone line into the appropriate wall outlets, which should be easily accessible and near the equipment. Connect the AC adapter and phone line to the base unit.



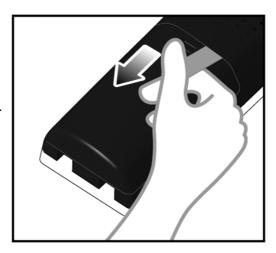


# **HANDSET BATTERY PACK**

The handset uses 1 x NiMH 650 mAh 3.6V (AAA) rechargeable battery pack. Before using the handset, you must first remove the battery protection insert.

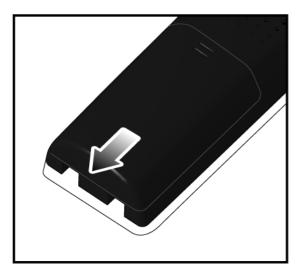
# Pull the tab to remove the battery protection insert:

**NOTE** Before using the handset and to prolong battery life, place the handset in the base handset cradle and charge for at least 15 hours.



# To change the handset battery pack:

- 1. Remove the battery door cover on the telephone handset.
- 2. Insert the battery pack as shown.
- 3. Slide the cover back on so that it clicks firmly into place.





**WARNING** There is a risk of explosion if battery pack is replaced with the incorrect battery pack type. Dispose of the used battery pack according to the instructions.

# **CHARGING HANDSET BATTERY PACK**

# To charge the handset:

- 1. Place the handset in the cradle of the base unit.
- 2. The battery icon on the display and the base indicator light will flash to indicate the handset is charging.
- 3. When the battery is fully charged, the battery icon will stop flashing and will appear.
- 4. After the initial charge, to enhance battery life and telephone performance, completely charge for 15 hours and then completely discharge the battery pack before returning the handset to the charging cradle. This will extend your battery life allowing longer talk-time and stand-by.

# **LOW BATTERY WARNING**

The battery icon indicates the battery status:







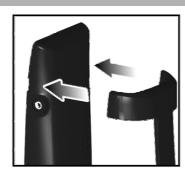




When the battery is low, 'LOW BATTERY' will appear on the screen.

#### ATTACHING THE BELT CLIP

Attach the belt clip as shown below:





To detach, spread the "arms" of the belt clip and remove.

TIP If you cannot remove the clip using your hand, use a thin blunt object such as a screwdriver (not supplied), taking care not to scratch the handset surface.





# **BASIC FUNCTIONS**

# **MAKING AND RECEIVING CALLS**

# To make a call:

- Touch **spk** and wait for a dial tone.
- Enter destination phone number using numbers 0 9. If you make an error, touch to cancel.

#### To pre-dial a call:

- Enter destination phone number using numbers 0 9. If you make an error, touch off to cancel or touch del to delete numbers and re-enter.
- You can touch **redial** to insert a 2-second pause while dialing. 'P' will appear on the screen to indicate where the pause will occur.
- Touch **talk** to dial.

# To answer a call:

Remove the handset from the base unit and touch **spk** 

**NOTE** When making or answering calls, bring the top of handset (receiver) to your ear before speaking. Once the receiver has made contact with your ear, the unit's Smart Key Lock function will automatically lock the handset keys and you may bring the bottom of the handset (microphone) closer to your lips and speak into the microphone. Handle the handset with care to avoid accidentally triggering the keys. If you encounter difficulties, use the manual Key Lock feature (see the SMART KEY LOCK section in this manual on Page XX for more

details).

# To activate speakerphone during a call:

 While in Talk mode, touch SPKR' will appear on the handset display to indicate the speakerphone is activated.

• Touch speakerphone and return to Talk mode during a call. 'TALK' will appear on the handset display to indicate talk mode is activated.

#### To end a call:

Touch off

OR

Place the handset back into the base cradle.

#### To redial a call:

To redial the last number dialed, touch spk then touch redial.

#### OR

- Touch **redial** to access a list of the previous 20 dialed numbers.
- Use or to scroll through and select the desired number.
- Touch to dial.

# Call waiting:

When you hear a call waiting tone:

• Touch d∈I to answer the incoming call and place your existing call on hold.

• Touch del to toggle between calls.

**NOTE** You must subscribe to Call Waiting service through your local phone company.

#### To adjust volume during call:

Touch or to raise or lower the volume.

#### To mute the microphone during call:

<u>vm</u>ail

Touch mute to activate and deactivate mute.

# STANDBY MODE AND SLEEP MODE

When the handset has been inactive for a while, it will enter sleep mode and the LCD backlight and key lights will switch off. Press any key to return to standby mode. The LCD backlight and key lights will activate to indicate standby mode.

To adjust the time from standby to sleep mode, please refer to the section in this manual titled CHANGE DISPLAY SETTINGS - BACKLIGHT SETTING Page XX.

**NOTE** If Key Lock is on, you will need to unlock the phone to enter standby mode.

#### **PHONEBOOK**

The Phonebook can store up to 60 phone numbers (of up to 24 digits) and names (up to 16 characters).

#### STORING NUMBERS

1. Touch **phbk** 

<u>menu</u>

2. Touch **enter**. The cursor is pointing to 'ADD RECORD'

menu

- 3. Touch **enter** again to confirm.
- 4. Enter the name using 1 9 (see TO INPUT NAMES below).

m∈nı

- 5. Touch **enter** to confirm and save name.
- 6. Enter the number using 1 9, \*, #.
- 7. The **redial** key can be used to enter a pause when dialing. 'P' will appear on the screen to indicate where the pause will occur.

MENU

8. Touch **enter** to confirm and save record.

NOTE A number can be saved without entering a name. When requested to enter the **menu** 

name, press **enter** key and move to number entry.

#### To input names:

- 1. Using the number keypad, press the appropriate digit key **1 9** as many times as necessary to display the desired character.
- 2. Wait for 1 second or touch a different key to input the next character.
- 3. Press the number 1 key to enter a space between characters
- 4. Repeat steps 1 and 2 until the name is entered.

**NOTE** For a full list of characters and their assigned numbers see the section in this manual titled HANDSET SETTINGS on Page XX.

#### **DELETING NUMBERS**

#### To delete 1 record:

- 1. Touch **phbk**
- 2. Touch or or alphabetic search to select the record you wish to delete.
- 3. Touch enter.
- 4. Use ♠ or ❤ to select 'DELETE RECORD'.
- 5. Touch **enter** to confirm selection.
- 6. Touch enter to confirm delete.

OR

- 1. Touch **phbk**
- 2. Touch or or alphabetic search to select the record you wish to delete.
- Touch d∈I

<u>menu</u>

4. Touch **enter** to confirm delete.

#### To delete all records:

1. Touch **phbk** 

MENU

- 2. Touch **enter**.
- 3. Use or to select 'DELETE ALL'.

<u>menu</u>

4. Touch **enter** to confirm.

menu

5. Touch **enter** again to delete all records stored in Phonebook.

# **EDITING RECORDS**

- 1. Touch **phbk**
- 2. Touch or or alphabetic search to select the record you wish to edit.
- 3. Touch enter.



- 5. Touch **enter** to confirm.
  - flas
- 6. Press the **del** key to delete any characters or numbers you wish to edit.

# menu

- 7. Use **0 9** keys to edit the name, touch **enter** to confirm. If the name does not need to be menu modified, press **enter** to edit the number.
- 8. Use **0 9** keys to edit the number or press **del** to delete and edit the number before saving.

#### MENU

9. Touch **enter** to confirm.

#### **CALLING STORED NUMBERS**

- 1. Touch **phbk**
- 2. Touch or to select the record you wish to dial.

OR

Touch the 1 - 9 key corresponding to the first letter of the record and use or to select name you are seeking. For example, for names beginning with the letter 'R' press the 7 key three times.

3. Touch **talk** to dial.

#### **CALLER ID DISPLAY**

If you subscribe to Caller ID service through your local phone company, the handset will display details in accordance with your Caller ID service. If the number of the incoming call is stored in the Phonebook, the name as it is entered will also be displayed.

#### **VIEWING AND CALLING CALLER ID RECORDS**

The call log records the caller name, number, date and time for the previous 40 calls.

## To view the call log:

- 1. Touch or to enter the call log during standby mode. The number of new and total calls will be displayed.
- 2. Use or to review individual call details.

# To dial the reviewed number:

- 1. To dial the number selected, touch
- 2. The display will show 'DIAL' and 'DIAL 1+' options. Touch ♠ or ✔ to toggle between dialing a local call (DIAL) or a long distance call (DIAL 1+). Once you have selected the

dialing option, press the **spk** key again. The number will be dialed as shown on the display.

- DIAL: dials the number for a local call
- **DIAL 1+:** dials the number for a long distance call

#### OR

1. To edit the number before dialing, touch **enter**.

Use or to select 'EDIT TO DIAL' and press enter again.

3. Edit the number using **0 - 9** and **del** to delete. Touch **n** or **v** keys to move the cursor left or right to edit the phone number to dial.

4. Touch **talk** to dial.

**NOTE** The 'NEW' icon indicates that the call details have not previously been reviewed. The 'REPT' icon indicates that you have received repeat calls from the same number.

#### **FORMATTING CALLER ID NUMBERS**

The number stored in Caller ID can be reformatted prior to dialing. To edit the number:

- 1. Touch or to select the number you wish to dial from Caller ID memory.
- 2. Touch **redial**. The number you selected can now be reformatted by touching **redial** again to choose the format you prefer.

For example: The caller ID number 206-123-4567 can be reformatted by pressing the **redial** key as shown below. (NOTE: For details on how to edit Phonebook entries please see the section in this manual titled PHONEBOOK on Page XX.)

Press **redial**, Caller ID shows 206-123-4567.

Press **redial** again, Caller ID shows 061234567.

Press **redial** again, Caller ID shows 61234567.

Press **redial** again, Caller ID shows 123-4567.

Press **redial** again, Caller ID shows 206-123-4567 again.

- 3. To dial the formatted number, Touch Spk and using the ♣or ✔ keys select DIAL or DIAL 1+
- 4. Touch spk to dial the number.

#### SAVING CALLER ID RECORDS TO PHONEBOOK

- Touch or or view the call log. The number of new and total calls will be displayed.
- 2. Use or to select the number you wish to save.
- 3. Touch **enter**. The cursor is pointing to 'ADD RECORD'
- 4. Touch **enter** to confirm.
- 5. Touch **enter** to confirm name or press **del** to edit the name before saving.
- 6. Touch **enter** to confirm number or press **del** to edit the number before saving. For long distance calls, you must add a 1 at the start of the number for correct dialing.
- 7. Touch **enter**. The record is now saved.

**NOTE:** For details on how to edit Phonebook entries please see the section in this manual titled PHONEBOOK on Page **XX**.

#### **DELETING CALLER ID RECORDS**

- 1. Touch \( \shcap \) or \( \subseteq \) to review the call log.
- 2. Use or to select the Caller ID record you wish to delete.
- 3. Touch **←nter**. Touch **←** or **∨** until 'DELETE RECORD' appears.
- 4. Touch **enter** to confirm. **menu**
- 5. Touch **enter** to confirm and delete the Caller ID record.

OR

- Touch or to review the call log. The number of new and total calls will be displayed.
- 2. Use or to select the Caller ID record you wish to delete.
- 3. Touch del to delete.

m∈nu

4. Touch **enter** to confirm.

#### **DELETING ALL CALLER ID RECORDS**

- 1. Touch or ✓ to enter the call log. Touch or ✓ again to select any record.
- 2. Touch **enter**. Touch **^** or **∨** until 'DELETE ALL' appears.
- 3. Touch **enter** to confirm. **menu**
- Touch enter to confirm and delete all Caller ID records.

#### MISSED CALLS

If you miss a call, the number of missed call(s) will be displayed. To view your missed calls, use or to enter and browse the call log (see the section in this manual titled VIEWING AND CALLER ID RECORDS Page XX for more details).

When you view the Caller ID of your missed calls, the following notifications will appear:

- 'NEW' indicates that the call details have not previously been reviewed.
- 'REPT' indicates that you have received repeat calls from this same number.

# **VOICE MAIL**

#### PROGRAMMING VOICE MAIL ACCESS NUMBER

<u>vmai</u>

You can store your voice mail access number for easy one-touch dialing using the **nute** key. Your voice mail access number is stored in your Phonebook under the name 'VMAIL'

#### To program your voice mail number:

vmail vmail

- 1. Press the **mut** key. When the **mut** key is first pressed, and there is no Vmail number programmed, the unit displays 'NO VMAIL SET' and will automatically add a Phonebook record with default Phonebook name VMAIL.
- 2. Enter your Voice Mail access number you dial to retrieve your Voice Mail messages.
- 3. If you would like to automatically enter your PIN code, press the **redial** key to create a pause then enter your PIN. 'P' will appear on the screen to indicate where the pause will occur. More than one pause entry may be necessary. (For additional information on storing numbers in the Phonebook, see the section in this manual titled PHONEBOOK STORING NUMBERS on Page XX.)
- 4. Touch **enter** to confirm

# To call your pre-programmed voice mail number: <a href="mailto:vmail">vmail</a>

- 1. Touch **mute**, your voice mail number will appear.
- 2. If you have pre-programmed your voice mail access number, it will be automatically dialed.

#### To edit your voice mail number:

- 1. Touch **phbk**
- Touch or or alphabetic search to select the VMAIL record.
- 3. Touch **enter** to confirm.
- Use or to select 'EDIT RECORD'.

# menu

- 5. Touch **enter** to confirm.
- MENU
- 6. Do not change the VMAIL name. Press **enter** to confirm the name without changes.
- 7. Use **0 9** keys to edit the number or press **del** to delete and edit the number before saving.

#### <u>menu</u>

8. touch **enter** to confirm.

**NOTE** You must subscribe to Voice Mail service through your local phone company.

#### **MESSAGE WAITING**

If you subscribe to Voice Mail service through your local phone company and have a voice mail message waiting:

- will appear on the screen and the backlight will flash.
- The base unit Indicator Light will flash.

**NOTE** will disappear and the Indicator Light will stop flashing automatically once all new messages have been saved or deleted.

**NOTE** You must subscribe to this service through your local phone company.

# To manually clear the message waiting indicator:

#### <u>menu</u>

- 1. Touch **enter** and select the **Security Set** menu > **Clear Msg Wait**.
- 2. Use or to select 'YES'.

# <u>menu</u>

- 3. Touch **enter** to confirm.
- 4. 'ACCEPTED' indicates that base has been selected. 'RETRY?' indicates that selection

has failed. Touch enter to retry or off to quit.

**NOTE** Clearing the message waiting indicator without deleting or saving the new voice mail message(s) will only turn the indicator light off until next new call is received. You must first delete or save all new voice mail messages for the message waiting indicator light to turn off.

# **HANDSET SETTINGS**

#### **USING HANDSET KEYS TO ENTER TEXT**

Characters are entered by touching the 0 - 9, \* and # keys. A consecutive touch of the same key will enter a different character according to the table below:

KEY	UPPER-CASE LETTERS	LOWER-CASE LETTERS
1	space 1 , . ; :	space 1 , . ; :
2	A B C 2 ( [	a b c 2 ( [
3	DEF3)]	d e f 3 ) ]
4	G H I 4 \$ <	g h i 4 \$ <
5	J K L 5 ' >	j k l 5 ' >
6	M N O 6 + -	m n o 6 + -
7	P Q R S 7 %	pqrs7%
8	T U V 8 ~ ^	t u v 8 ~ ^
9	W X Y Z 9 =	w x y z 9 =
0	0 / \ &   _	0 / \ &   _
SIC TOME	* # ? ! { }	* # ? ! { }
<b>#</b> CONF	Toggle between upper-case and lodisplay on the screen when lower-	ower-case letters. The <b>a</b> icon will case letters are activated.

<u>flash</u> del	Delete the previous character
wevn	Enter text
enter	
off	Exit to the main menu

NAVIGATE HANDSET MENUS	
KEY	FUNCTION
^	Scroll up through current menu and submenu
<b>\</b>	Scroll down through current menu and submenu
wenn	Confirm selection
<u>enter</u>	
<u>flash</u> del	Exit to previous menu
off	Exit and return to standby mode

# How to navigate menus:

# <u>menu</u>

- 1. During Standby mode, touch **enter** to enter a menu or submenu.
- 3. Use **enter** to confirm or select the next menu. Use **del** to exit to the previous menu.

#### TIP

- You cannot enter the menu if you are making a call or have pre-dialed any part of a phone number.
- When you have changed a setting, the handset will beep and exit the menu.

# List of submenus:



	Smart Key Lock
	Auto Answer
	Dial Mode
	Flash Time
	Handset Name
	Backlight Time
Security Set	_
	Registration
	Deregistration
	Clear Msg Wait
	Select Base
Set Default	<u>-</u>
Danie Manitan	
Room Monitor	=
Intercom Call	

#### **CHANGE DISPLAY SETTINGS**

The handset can display information in English, Spanish or French language.

# To change language:

- 1. Go to **Language** menu.
- 2. Use or to select desired language.
- 3. Touch **enter** to confirm.

# To adjust screen contrast:

- 1. Go to **Phone Setup** menu > **Set Contrast**.
- 2. Use or to change contrast.
- 3. Touch **enter** to confirm.

#### To alter backlight time:

- 1. Go to Phone Setup menu > Backlight Time.
- 2. Use or to change select backlight time (20, 30, 40, 50 or 60 seconds).
- 3. Touch enter to confirm.

# **CHANGE RING AND KEY TONES**

There is a choice of 10 polyphonic ring melodies and 4 ring tones. You can also choose from 4 key tones.

#### To adjust ring volume:

- 1. Go to Ring Setting menu > Ring Volume.
- 2. Select 'EXTERNAL CALL' or 'INTERCOM CALL'.
- 3. Use or to select volume level. (Select 'OFF' to silence the ring tone).
- 4. Touch **enter** to confirm.

NOTE will appear to indicate ring tone is silenced if 'OFF' is selected.

#### To adjust ring tone:

- 1. Go to Ring Setting menu > Ring Tone
- 2. Select 'EXTERNAL CALL' or 'INTERCOM CALL'.
- 3. Use or to select ring tone.
- 4. Touch **enter** to confirm.

# To adjust key tone:

Adjusting the key tone allows you to change the sound the key makes when touched.

- 1. Go to **Phone Setup** menu > **Key Tone**.
- 2. Use or to select key tone. (Select 'OFF' to silence the key tone)
- 3. Touch **enter** to confirm.

#### **ASSIGNING A NAME TO A HANDSET**

# <u>menu</u>

- 1. Touch **enter** and select the **Phone Setup** menu > **Handset Name**.
- Use the 0 9 keys to enter a name. Press the appropriate digit key as many times as necessary to enter the first letter of the name. The cursor will move to the right and the next letter can be entered after about 1 second or if another key is pressed. Spaces can be added by pressing the number 1 key. (For additional information on entering text, see the section in this manual titled USING HANDSET KEYS TO ENTER TEXT on Page XX).
- 3. Touch **enter** to confirm.

# HANDSET RECEPTION

The range of your handset is 300 meters (984 feet) from the base unit. Interference from other electrical appliances such as a TV, microwave or computer should be avoided. If you are out of range or the signal is interrupted will disappear and 'OUT OF RANGE' will be displayed.

**NOTE** Due to radio interference, occasional loss of synchronization between the handset and base unit may occur. If this happens, the base unit will very quickly switch to another channel and automatically restore synchronization.

# **RESET**

#### To reset the handset to the default setting:

# <u>wenn</u>

- 1. Touch **enter** and select the **Set Default** menu.
- Use or to select 'YES'.

#### menu

Touch enter to confirm.

Note Resetting the handset will not delete Caller ID, Redial, Phonebook or Vmail data.

# **DEFAULT SETTINGS**

SETTING	DEFAULT VALUE
Language	English
Intercom & External Ring Volume	3
External Ring Tone	Ring Tone 3
Intercom Ring Tone	Tone 1
Alarm	Off
Alarm time	12:00 AM
Display format	12-hour
Month-Date display format	MM / DD
Key Click Tone	Pattern 3
Smart Key Lock	On
Auto Answer	Off
Dial Mode	Tone Dial
Handset Name	Clear
Backlight Time	60s
Room monitor	OFF

Handset volume	Level 1
Speaker phone volume	Level 1

# **HANDSET SPECIAL FEATURES**

In addition to the basic functions, your handset also has a number of special features.

#### **PHONE SETUP**

#### To select between pulse and tone dial modes:

- 1. Go to Phone Setup menu > Dial Mode.
- 2. Use or to select 'PULSE' or 'TONE'.
- 3. Touch **enter** to confirm.

#### To change flash time:

- 1. Go to **Phone Setup** menu > **Flash Time**.
- 2. Use or to change select flash time (100, 270, 300 or 600ms).
- 3. Touch **enter** to confirm.

#### **SMART KEY LOCK**

Smart Key Lock prevents accidental key activation during a call. A sensor inside the top of the handset where the receiver is located senses when your ear touches the receiver and automatically locks the keypad. To ensure the Smart Key Lock function is activated, make sure to place the handset receiver to your ear first before speaking into the handset microphone and avoid touching the keypad with your fingers until the handset receiver rests on your ear. Smart Key Lock will disengage as soon as you remove the handset receiver from your ear.

# To activate / deactivate Smart Key Lock function:

- 1. Go to Phone Setup menu > Smart Key Lock.
- 2. Touch **enter** to confirm.
- 3. Use or to select 'ON' / 'OFF'.
  - MENU
- 4. Touch **enter** to confirm.

#### To activate / deactivate manual Key Lock:

In standby mode touch **enter** then immediately touch **...** will appear in the top left corner of the display to indicate manual Key Lock is activated.

NOTE Upon receiving an incoming call, the seek key will automatically unlock to enable the answering of the call. Key Lock is temporarily deactivated when an emergency number is

dialed and spk is pressed. When Key Lock is activated, for safety purposes, user can still enter and dial out digits 1, 11, 112, 9, 91 or 911.

#### **AUTO ANSWER**

When auto answer is activated, incoming calls are answered automatically when the handset is lifted from the base cradle.

#### To activate auto answer:

- 1. Touch **enter** and select the **Phone Setup** menu > **Auto Answer**.
- **menu**2. Touch **enter** to confirm.
- 3. Use or to select 'ON' / 'OFF'.
- 4. Touch **enter** to confirm.

# **CLOCK AND ALARM SETTINGS**

If you subscribe to Caller ID through your local phone company, there is no need to enter the time as it is transmitted and updated automatically when Caller ID data is received. (After receiving the first call, the current time will be entered and will automatically appear on the display).

If you do not subscribe to Caller ID, you will need to set the time manually.

#### To set the time:

menu

- Touch enter and select the Set Time menu > Clock Setting.
- 2. Touch **enter** to confirm.
- 3. Use **0 9** to enter the time. (Use to change AM / PM if 12 hour display format is selected).

MENU

4. Touch **enter** to confirm.

#### To set the alarm:

m€nu

1. Touch enter and select the Set Time menu > Alarm.

<u>menu</u>

- 2. Touch **enter** to confirm.
- 3. Use or to select 'ON'.

<u>menu</u>

- 4. Touch **enter** to confirm.
- 5. Use **0 9** to enter alarm time. (Use to change AM / PM if 12 hour display format is selected)

<u>menu</u>

6. Touch **enter** to confirm.

**NOTE** indicates alarm is set. To turn alarm off, simply touch the keypad. If the keypad is not touched, alarm will ring for 2 minutes and then automatically turn off.

# To change time display format:

m€nu

- 1. Touch **enter** and select the **Set Time** menu > **Display Format**.
- 2. Use or to select 12 / 24 hour format.

MENU

- 3. Touch **enter** to confirm.
- Use or to select day-month format.

<u>menu</u>

5. Touch **enter** to confirm.

# **PAGING THE HANDSET**

- To locate a misplaced handset, press PAGE on the base unit.
- All of the handsets registered to the base will beep and the display will show PAGING.
- Once the handset is located, touch any key to discontinue paging.

#### **HEADSET**

The ID-2820 may be used with any industry standard two-band 2.5mm headset , you must buy it separately . To purchase a headset, visit us on the web at http://att.com/store/ or call AT&T Phone Store at 1-888-708-0874.

Connect the headset to the jack located on the side of the handset. Your phone is now ready for headset use.

#### **MULTI-HANDSET OPERATION**

#### **USING MULTIPLE BASE UNITS AND HANDSETS**

The ID-2820 provides multiple handset capability supporting up to 4 handsets. Each additional handset (model AT&T ID-282H) comes with a charging cradle you can plug into any electrical outlet. No extra phone jack is required. Many extra functions become possible when there is more than one handset in your system. Call the AT&T Customer Service Center find out how to purchase additional handsets (AT&T ID-282H) at 800-667-2118.

#### To select a base unit for your handset:

#### menu

- Touch enter and select the Security Set menu > Select Base.
- 2. Use or to select the base number.
- 3. Touch **enter** to confirm.
- 4. 'ACCEPTED' indicates that base has been selected. 'RETRY?' indicates that selection has failed. Touch **enter** to retry or **off** to quit.

#### **REGISTRATION**

The handset and base unit are factory pre-registered with each other. Therefore, the unit should be in full working order when it is received. When you purchase an additional handset (model ID-282H), it will be necessary to register it to the base unit in order to make and receive calls.

You can register up to 3 more handsets to make and receive calls via the same base unit. Handsets are numbered 1 to 4.

If your handset is too far away that lost registration from the base or the handset is not yet proceeded registration to base, "Not registered" will shown on the handset.

# To register a new handset:

#### MENU

- 1. Touch **enter** and select the **Security Set** menu >**Registration**.
- 2. Use or to select the handset number for registration.



- 3. Touch **enter** to confirm.
- 4. You will see the message: 'REGISTERING...'. Press and hold the **PAGE** key on the cradle of the base unit.
- 5. 'REGISTRATION ACCEPTED' indicates that handset is registered. 'RETRY?' indicates that registration has failed. Touch **enter** to retry or **off** to quit.

**NOTE** The base unit will then send a signal to the handset registering the handset to the base unit. Once the Registration function has been completed, the handset will return to Standby Mode.

#### To de-register a handset:

#### <u>menr</u>

- 1. Touch enter and select the Security Set menu > Deregistration.
- 2. Use or to select the handset number for deregistration.
- 3. Touch **enter** to confirm. Wait for handset to deregister from the base unit.
- 4. 'DEREGISTRATION ACCEPTED' indicates that handset is deregistered.

#### **USING THE INTERCOM FUNCTION**

m∈nu

- 1. Touch **enter** and select the **Intercom Call** menu.
- 2. Use A and to select a handset and touch or dial the handset number you wish to call.

NOTE Intercom calls are answered identically to external calls (see the section in this manual titled BASIC FUNCTIONS on Page XX). If an external call is received during an intercom call, touch off to terminate the intercom call. The external ringer will then sound and the external call can be answered by pressing spk.

#### To transfer a call to another handset:

MENU

- 1. Touch enter and select the INTERCOM CALL menu.
- 2. Use and to select a handset and touch or dial the handset number you wish to call.
- 3. Touch off or place the handset back into the base cradle once the other handset has answered.

#### To establish an intercom conference call with an outside line:

- 1. Connect to an outside line by making or answering a call.
- 2. Touch spk on the second handset to join the call.
- 3. Touch **off** on either handset to finish the intercom conference call. The connection will remain between the remaining handset and the outside line.

#### **ROOM MONITOR**

The Room Monitor feature can be used to listen through another handset located in a nearby room. When the Room Monitor feature is set, another handset user can listen to the sound surrounding the room monitor unit by using the Intercom function. The called handset with Room Monitor set connects the intercom automatically. The called handset will display 'ROOM MONITOR' in the middle of the screen and transmit the microphone signal to the calling handset. It will not generate the audio signal received from the calling handset.

# Enable / disable the Room Monitor handset:

<u>menu</u>

- 1. Touch **enter** and select the **Room Monitor** menu
- 2. Use or to select 'ON' / 'OFF'.

m∈nu

Touch enter to confirm.

# To listen to the room monitor handset:

1. Place the enabled handset in the room you wish to monitor.

<u>menu</u>

- Touch enter and select the Intercom Call menu.
- 3. Use And to select a handset number you wish to monitor and touch the handset number.

**NOTE**: When the Room Monitor is active, 'ROOM MONITOR' will appear on the display to indicate the feature is activated. The handset speaker will be turned off so only the microphone will be activated.

# **TROUBLESHOOTING**

See below for some common problems and their remedies. Whatever the problem, you

# should first check that:

- The base unit is connected to the power supply and phone line.
- The main power is switched on at the electrical outlet.
- The handset battery is installed and has not run out of power.

**DO NOT** attempt to make repairs yourself. This will void your warranty.

PROBLEM	POSSIBLE CAUSES / REMEDIES	
Unable to make a call -	The handset is out of range of base unit - move to closer to	
"NOT REGISTERED" appears on the handset	the base	
appears on the natioset	<ul> <li>Interference due to environment - position base unit to reduce interference (move higher)</li> </ul>	
	De-synchronization has occurred. The base unit will	
	reset synchronization automatically. Occasional loss of	
	synchronization between the handset and base unit is	
	normal if there is significant interference from the	
	surrounding environment.	
	Handset may not be registered to base unit (see the section	
	in this manual titled BASE UNIT – REGISTRATION Page XX)	
Unable to enter the	Ensure unit is not in the base cradle	
submenus	Return to standby mode by pressing off	
Caller ID is not	Check your network subscription to Caller ID	
displayed	Wait until the phone rings twice before answering	
	Full name and number (including area code) need to be stored in Phonebook for name display if the name is	
	unavailable through Caller ID	
Caller ID is not	You must subscribe to the Call Waiting Caller ID service for	
displayed during a Call	this feature to work. Contact your local phone company	
Waiting call	confirm you have signed up for Call Waiting Caller ID service.	
	While receiving the Call Waiting call, a second line was also	
	off hook. The ID-2820 cannot receive Call Waiting ID data when a second line is also off hook.	
Handset does not ring	Ring Volume is set to 'OFF' (see the section in this manual)	
Transcot door not mig	titled HANDSET SETTINGS - CHANGE RING AND KEY	
	TONES Page XX)	
Keys activated while	Activate the Smart Key Lock feature (see the section in this	
talking	manual titled HANDSET SPECIAL FEATURES Page XX)	
	Make sure that your ear is touching the top section of the handset (receiver) while you are talking	
	Handset (receiver) writte you are talking	
Mute, intercom and	Check if manual Key Lock or Smart Key Lock is engaged (see	
speakerphone features	the section in this manual titled HANDSET SPECIAL	
do not work during a call	FEATURES Page XX)	
Battery indicator	Battery pack may need to be replaced. Do not mix new and	
displays low, even if	old battery packs or battery packs of different types. Replace	
recharged	battery pack with the same or equivalent type recommended	
	by the manufacturer: NiMH 650mAh 3.6V (AAA) battery pack.	
Unable to register new	A maximum of 4 units can be registered at one time. De-	
handset	register a handset and try again	
	Make sure you select a base number that has not been assigned	
	<ul> <li>Make sure that you are attempting to register only an AT&amp;T</li> </ul>	
	ID-282H handset.	
Unable to make an	Only one external call and one internal intercom call can take	
intercom call	place at once. Make sure no other handset is making a call.	

# **SAFETY INFORMATION**

**Warning!** AT&T DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture. Observe the following safety precautions and warnings when setting up and using this product.

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this product near water, for example, near a bathtub, sink, or laundry tub, in a wet basement, or near a swimming pool.
- 5. If the base unit ever falls into water, **do not** retrieve it until you have unplugged both the power cord and phone line from their wall outlets; then, pull the base out by the unplugged cables.
- 6. Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
- 7. Install this product in a protected location where no one can step on or trip over the line cord. Protect cords from damage or abrasion.
- 8. Use only the power source marked on the power supply (adapter). If you are unsure of the power supplied to your home consult your power company. **Do not** place objects on the power cord.
- 9. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified serviceperson when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- 10. Never use this unit near a gas leak as this can cause explosions.
- 11. Unplug this product from the wall jack and refer servicing to qualified service personnel under the following conditions:
  - a) If liquid has been spilled into the product.
  - b) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - c) If the product has been exposed to rain or water.
  - d) If the product has been dropped or the cabinet has been damaged.
  - e) If the product exhibits a distinct change in performance.
- 12. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- 13. Do not use the telephone to report a gas leak in the vicinity of the leak.
- 14. Caution: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 20 cm from nearby persons.
- 15. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- 16. Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible.
- 17. CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. Dispose of used batteries according to the instructions.

#### SAVE THESE INSTRUCTIONS

#### **Battery Safety Precautions:**

Caution! To reduce the risk of fire or injury to persons by the battery, read and follow these instructions:

- 1. Use only the AT&T battery pack specified in the user's manual. Do not use Alkaline or Lithium battery pack, or mix battery pack of different sizes or from different manufacturers in this product. Do not use a non-rechargeable battery pack.
- 2. Do not dispose of the battery pack in a fire; the cells may explode. Do not expose battery pack to water. Dispose of old, defective battery packs in an environmentally-friendly manner in accordance with the relevant legislation.
- 3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
- 4. Exercise care in handling the battery pack in order not to short the battery pack with conducting materials such as rings, bracelets, and keys. The battery pack or conducting material may overheat and cause burns or fire.
- 5. Change the battery pack provided with, or identified for use with, this product only in accordance with the instructions and limitation specified in the user's manual. Do not attempt to charge the battery pack with any means on than that specified in the user's manual.

# Rechargeable Nickel-Metal-Hydride Battery Warning:

- This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- Nickel is a chemical known to state of California to cause cancer.
- The rechargeable Nickel-Metal-Hydride battery contained in this equipment may explode if disposed of in a fire.
- Do not short-circuit the battery
- Do not charge the rechargeable Nickel-Metal-Hydride battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

**CARE AND MAINTENANCE** 

The following suggestions for care for your handset will enable you to enjoy many years of problem-free use.



Keep the handset dry. If it gets wet, wipe it dry immediately. Liquids might contain minerals that can corrode the electronic circuits.



Use and store the handset only in normal temperature environments. Temperature extremes can shorten the life of electronic devices, and distort or melt plastic parts.



Handle the handset gently and carefully. Dropping it can damage circuit boards and cases and can cause it to malfunction.



Keep the handset away from excessive dust and dirt, which can cause premature part wear.



Occasionally wipe the handset with a damp cloth to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents...

Modifying or tampering with the handset's internal components can cause a malfunction and might invalidate the warranty and void your FCC authorization to operate it.

#### **CARING FOR YOUR PRODUCT**

- Do not clean any part of your phone with benzene, thinner or other solvent chemicals as this may cause permanent damage and will not be covered by warranty. When necessary, clean with a damp cloth.
- Keep your phone away from hot, humid conditions or strong sunlight.
- The LCD display panel is made of glass, and may break if the unit is dropped. Place the unit securely on a stable surface.
- Keep the product away from heat sources, such as radiators, stoves, heaters, and other heat-generating products.
- Never immerse the unit in water, use your phone outdoors in the rain, or handle it with wet hands.
- Do not subject the base unit to extreme force, shock, or fluctuations in humidity.
- Do not tamper with the internal components or disassemble the unit.
- Do not mix new and old battery pack or battery packs of different types. Replace battery pack with the same or equivalent type recommended by the manufacturer.

Every effort has been made to ensure the highest standards of reliability for your phone.
 However, if something does go wrong, do not try to repair it yourself – consult your supplier.

# **SPECIFICATIONS**

TYPE	DESCRIPTION
Handset L x W x H	5.55 x 1.73 x 0.94 in
Handset weight	4.41oz (with battery)
Base L x W x H	4.96 x 4.48 x 1.50 in
Base Weight	5.29 oz
Standard	Worldwide Digital Cordless Telecommunication (WDCT)
Frequency range	2.4GHz ISM
Channel bandwidth	1.729MHz
Modulation	GFSK
Communication range	Up to 984ft in open area
Base power supply	120V / 60Hz
Handset power supply	1 x NiMH 650mAh 3.6V (AAA) battery pack
Operating time	Standby: Approximately 120 hours
	Talk: Approximately 5 hours
Operating temperature	32°F to 113°F
Storage temperature	-4°F 140°F

#### **FCC STATEMENT**

# **DECLARATION OF CONFORMITY**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**WARNING** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

**NOTE** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

**CAUTION** To maintain the compliance with the FCC's RF exposure guideline, place the base unit at least 20 cm from nearby persons.

#### **CONSUMER INFORMATION**

- a. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the **bottom** of this equipment is a label that contains, among other information, a product identifier in the format **US:AAAEQ##TXXXX**. If requested, this number must be provided to the telephone company.
- b. An applicable certification jack Universal Service Order Codes (USOC) for the equipment is provided (i.e., *RJ11C*) in the packaging with each piece of approved terminal equipment. The mounting of the approval unit in the final assembly must be made so that the approved unit is isolated from exposure to any hazardous voltages within the assembly. Adequate separation and restraint of cable and cords have provided.
- c. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d. The REN (Ring Equivalence Number) is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact AT&T Customer Service. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]
- e. If this equipment ID-2820 causes harm to the telephone network, the telephone company shall make reasonable efforts to notify you in advance that temporary discontinuance of service may be required. However, if advance notice is not practical, the telephone company will notify the customer as soon as possible. In addition, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g. Should you experience trouble with this equipment, please contact the AT&T Customer Service Center at 800-667-2118 for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.
- i. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j. **NOTICE** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this *Digital Cordless Telephone* does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult AT&T Customer Service or a qualified alarm company.
- k. Privacy of communications may not be ensured when using the phone."

**NOTICE** According to telephone company reports, AC electrical surges, typically resulting

from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

NOTICE TO HEARING AID WEARERS: This telephone has been registered with the FCC as hearing aid compatible.

#### LIMITED WARRANTY

**Warranty Term:** This limited, non-transferable warranty is provided to the original purchaser. The product is warranted to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

If the unit should prove defective within the warranty period, please call the AT&T Customer Service Center at 1-800-667-2118 for product return information.

**Statement of Remedy:** AT&T's obligation under this warranty is limited to repair or replacement (at AT&T's option) of the product or any part(s) which are defective provided that the product is returned to the AT&T Customer Service Center during the warranty period. A copy of the purchase receipt must accompany products returned. In the absence of a purchase receipt, the warranty period shall be one (1) year from the date of manufacture. Repair or replacement of the product is your sole and exclusive remedy.

If the product is repaired, reconditioned component parts or materials may be used. If the product is replaced, AT&T may chose to replace it with a new or reconditioned product of the same or similar design. The repaired or replacement product will be warranted for either (a) 90 days or (b) the remainder of the original one (1) year warranty period, whichever is longer. Battery pack is warranted to be free from defects at the time of purchase.

This warranty does not apply to defects outside of AT&T's control, including but not limited to acts of God, fire, flood, damage while in transit to service facility. We do not warranty that the product will be compatible with any telephone equipment or systems or party lines.

This warranty shall be void if the product is damaged as a result of defacement, misuse, abuse, neglect, accidents, destruction, or alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than AT&T's authorized service facility or any violation of instructions furnished by AT&T.

This warranty is also void if this product is removed from the country in which the original purchaser purchased it, if it is used in a country, which it not registered for use, or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. AT&T assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

THIS ONE-YEAR LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. WE DISCLAIM ANY LIABILITY FOR DAMAGES FOR LOSS OF USE OF THE PRODUCTS, LOSS OF TIME, INCONVENIENCE, INJURY TO CUSTOMER OR ANY OTHER PERSON, OR DAMAGE TO CUSTOMER PROPERTY CUASED BY THE PRODUCT, LOSS OF REVENUE OR PROFIT, OR DAMAGES FOR ANY FAILURE TO PERFORM. IN NO EVENT SHALL AT&T BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES EVEN IF WE ARE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty is the sole and exclusive warranty provided for the product. There are no other express warranties. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

# PROCEDURE FOR WARRANTY REPAIR

#### Q & A:

#### WHAT DOES OUR WARRANTY COVER?

· Any defect in material or workmanship.

#### FOR HOW LONG AFTER THE ORIGINAL PURCHASE?

• To the original purchaser only - ONE YEAR.

#### WHAT WILL AT&T DO?

• At our option, repair or replace your unit.

#### **HOW DO I SEND MY UNIT, IN OR OUT OF WARRANTY?**

- In the U.S., call the AT&T Customer Service Center for Return Authorization at: 1-800-667-2118.
- Properly pack your unit. Include any cables and accessories that were originally provided with the product. We recommend using the original carton and packing materials.
- Include in the package a copy of the sales receipt or other evidence of date of original purchase (if the unit was purchased within the last twelve months).
- Print your name and address, along with a description of the defect, and include this in the package.
- Include payment for any service or repair not covered by warranty, as determined by AT&T.

#### WHAT DOES OUR WARRANTY NOT COVER?

- Battery pack
- Damage from misuse, neglect, or acts of nature (lightning, floods, power surges, etc.)
- Products, which may have been modified or incorporated into other products.
- Products purchased and/or operated outside the USA, its territories, or Canada.
- Products serviced by the owner or a service facility not expressly authorizes by AT&T Communications.
- Products purchased more than 12 months from current date.
- Units purchased in "AS IS" condition, or units purchased as "Distressed Merchandise".

# HOW DOES STATE LAW OR PROVINCIAL LAW RELATE TO THIS WARRANTY?

• This warranty gives you specific rights. You may also have other rights that vary from state to state or province to province.

#### SAVE THESE INSTRUCTIONS

For questions regarding the operation of this product, customer care or for problem resolution, call the AT&T Customer Service Center at 1-800-667-2118.