



FB250R/FB500R

Installation and Operation User Guide

Serial number of the product

--

This serial number will be required for the all troubleshooting or service inquiries.

Intellian[®]

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REGULATORY INFORMATION

FEDERAL COMMUNICATION COMMISSION NOTICE

FCC Identifier: 2AHE2-FB250R

USE CONDITIONS:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two Conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IMPORTANT NOTE: EXPOSURE TO RADIO FREQUENCY RADIATION

This Device complies with FCC radiation exposure limits set forth for an uncontrolled environment. The Antenna used for this transmitter must be installed to provide a separation distance of at least 100cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC CAUTION:

Any Changes or modifications not expressly approved by the manufacturer could void the user's authority, which is granted by FCC, to operate this satellite Fleet-Broadband System FB250R.

CE RED Declaration of Conformity:

The CE RED DoC for the **FB250R** will be added on this page when the testing is completed.

REGULATORY INFORMATION

FEDERAL COMMUNICATION COMMISSION NOTICE

FCC Identifier: 2AHE2-FB500R

USE CONDITIONS:

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This device may not cause harmful interference, and

This device must accept any interference received, including interference that may cause undesired operation.

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- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

IMPORTANT NOTE: EXPOSURE TO RADIO FREQUENCY RADIATION

This Device complies with FCC radiation exposure limits set forth for an uncontrolled environment. The Antenna used for this transmitter must be installed to provide a separation distance of at least 2m from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC CAUTION:

Any Changes or modifications not expressly approved by the manufacturer could void the user's authority, which is granted by FCC, to operate this Marine Fleet-Broadband Antenna Systems FB500R

INTRODUCTION

Introduction

Overview of the Fleetbroadband

Main units

1. INTRODUCTION

The Intellian FB250R/FB500R User Equipment is a dedicated compact solution specifically designed to meet the FleetBroadband (FBB) services for the maritime environment providing seamless ocean coverage from 76° North to 76° South. FBB is the marine version of the highly successful BGAN (Broadband Global Area Network) from Inmarsat.

Through a maritime BGAN antenna, it provides constant, simultaneous access to voice and high-speed data in a compact solution. Allowing you to run online operation systems, and still having access to email, intranet and voice calls - achieving greater operational efficiencies and significantly reducing the cost of both business and crew communications.

The Intellian FB250/FB500 comes in two different types of below deck unit (BDU), standard type BDU and 19" rack mount type BDU; standard type BDU is designed for wall or desktop installation and 19" rack mount type BDU is designed for 19" rack installation.



Note: Radome dimension can be vary by different matching dome option.

1.1 Range of Service

- Email and webmail
- Secure communications
- Intranet and internet access
- SMS and instant messaging Video conferencing and streaming
- Phone and fax services
- Large file transfers

1.2 Features

The FB250R/FB500R offers the following features

Service	FB250R	FB500R
Coverage	Voice, fax and data are available globally except for the extreme polar regions	
Voice	4kbps AMBE + 2 3.1KHz Audio (above 20° elevation)	4kbps AMBE + 2 3.1KHz Audio (above 5° elevation)
Fax	Group 3 fax via 3.1KHz Audio (above 20° elevation)	Group 3 fax via 3.1KHz Audio. (above 5° elevation)
SMS	Standard 3G (up to 160 characters) per SMS. Maximum of 4 chained SMS.	
Data	Standard IP : Up to 284 kbps Streaming IP : 8, 16, 32, 64, 128 kbps	Standard IP : Up to 432 kbps Streaming IP : 8, 16, 32, 64, 128, 256 kbps

The UE has built-in Web Console, allowing you to manage your phone book, messages and calls, and customize the terminal to your specific needs.

1.3 Interfaces

The FB250R/FB500R UE has the following connecting interfaces:

- 100~ 240 V AC Power Connector
- Antenna Connector (ADU : N-Type, BDU : N-Type)
- SIM Card Slot for FBB SIM card
- Dedicated Primary Handset port
- I/O Port
- GPS Output Port

The number of RJ45 Ethernet ports and RJ11 ports for the BDUs of the FB250R and the FB500R is illustrated below:

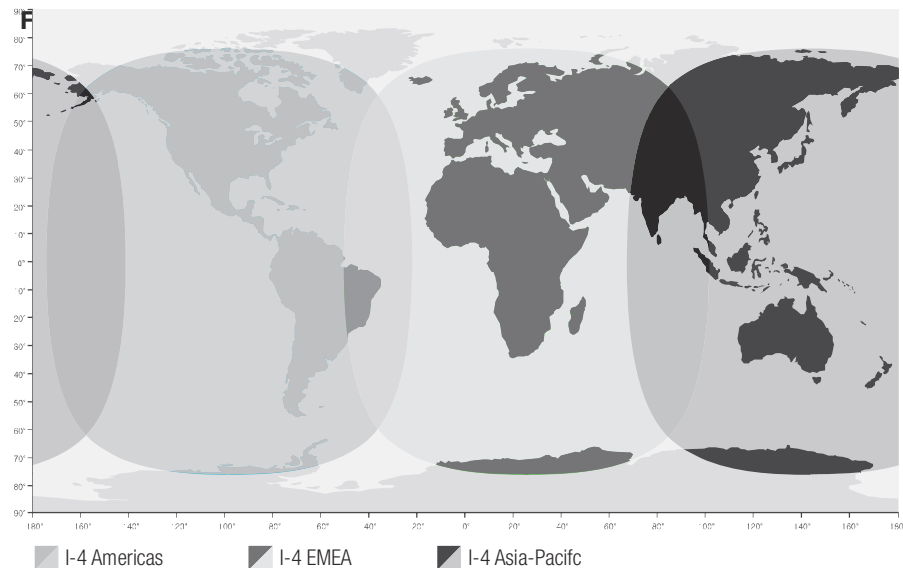
RJ45 Ethernet Ports for PC and router	4 LAN Ports (including 2 PoE)
RJ11 Phone	Yes
RJ11 Fax	Yes

2. OVERVIEW OF THE FLEETBROADBAND

BGAN Services

The Broadband Global Area Network (BGAN) is a global Satellite Internet Network using portable terminals. The terminals are usually connected to a laptop computer to access broadband Internet in remote locations, where a line-of-sight to the satellite exists. The user can make phone calls, access the Internet, check e-mail, download files, or perform any other Internet activity using the terminals. The network is provided by Inmarsat and uses three geostationary satellites called I-4 to provide almost global coverage.

The map below shows the three I-4 satellite coverage regions.



This map depicts Inmarsat's expectations of coverage, but does not represent a guarantee of service. The availability of service at the edge of coverage areas fluctuates depending on various conditions.

Note: The above map depicts Inmarsat's expectations of coverage, but does not represent a guarantee of service. The availability of service at the edge of coverage areas fluctuates depending on various conditions.

3. MAIN UNITS

The FB250R/FB500R FleetBroadband system include the following main units:

FB250R

- FB250 FleetBroadband BDU (19" rack mount type)
- FB250 FleetBroadband ADU
- Primary Handset

FB500R

- FB500 FleetBroadband BDU (19" rack mount type)
- FB500 FleetBroadband ADU
- Primary Handset

3.1 Above Deck Unit (ADU), the antenna unit

The FB series ADU is Maritime FleetBroadband 3-axis controlled antenna. The antenna is self-tracking based on patented beam squint technology. The simple and robust electromechanical system, with one motor per free axis, provides full coverage in azimuth and elevation. Tracking is accomplished by measuring signals being continuously broadcast from the satellite.

The radome covers the antenna equipments, which is composed of:

- Antenna Unit (N-Type)
- RF and GPS circuit
- Rotary joint
- Antenna pedestal

The antenna unit includes LNA (low noise amplifier), HPA (high power amplifier) and tracking receiver circuitry to ensure communication even in adverse circumstances.



All signals (and DC power) shall pass through a single coaxial antenna cable, which connects the ADU to the BDU.

3.2 Below Deck Unit (BDU)

The BDU has been developed for maximum flexibility and is the controlling unit for the FBB UE. It features a reliable industry standard interfacing field and enables users to have optimal connectivity no matter what the conditions or your position at sea.



19" Rack Mount Type BDU for FB250R/FB500R

The BDU has a built-in Web Console, which can be accessed from a computer connected to the BDU, using an Internet browser. The Web Console provides easy configuration of the BDU, firmware upgrade and daily use. For more information, see Chapter 8, using the Web Console.

The FB250R/FB500R BDU works with input voltages of 100-240V AC power supply. The BDU supplies power to the ADU via a single RF/coaxial antenna cable.

Status LEDs



There are 3 Status LEDs to indicate the operational status of the BDU at one glance.

Each LED is assigned to the following function:

- BDU Terminal Status
- ADU Status
- Registered to Network Status

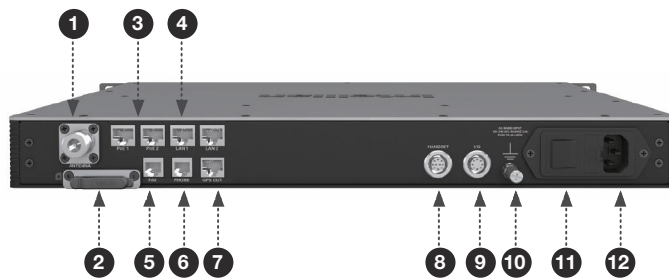
SIM Card Slot



The BDU has a SIM (Subscriber Identity Module) card slot located at the connector panel behind a small cover plate. The UE requires a dedicated FBB SIM card to access the FBB network and configure the settings of the UE.

Front panel

The following diagram shows the interface panel of the 19" rack mount type BDU.
(FB250R/FB500R)



- | | |
|-------------------------------|-------------------------|
| 1. Antenna (N-Type) Connector | 7. GPS Output Port |
| 2. SIM Card Slot | 8. Primary Handset Port |
| 3. PoE Ports (RJ 45) | 9. GPIO Port |
| 4. LAN Ports (RJ 45) | 10. Grounding Stud |
| 5. Fax Port (RJ 11) | 11. Power Switch |
| 6. Phone Port (RJ 11) | 12. AC Power Connector |

3.3 Primary Handset



The wired Primary Handset has a colour LCD and keypad for making and receiving voice calls and sending SMS using an interface similar with a mobile phone. It can serve as a remote access for user to access various BDU functions. The Primary Handset connector is plugged into the BDU primary handset port and it is powered directly from the BDU.

INSTALLATION

Installation

Connections

4. INSTALLATION

4.1. USER EQUIPMENT LISTS

FB250R Complete Standard Package

Description

- FB250 Terminal

FB500R Complete Standard Package

Description

- FB500 Terminal

FB250R/FB500R Standard Accessories

Description

- FleetBroadband Primary Handset
- Ethernet Cable (1.5m)
- Handset Wall Mount Cradle
- AC Power Cable x 2
 - EURO type and US type (each 1.8m)
- GPIO Cable 8-pin (1m)
- LMR400 Antenna Coaxial Cable (30m)

FB250R/FB500R Installation Kit

Description

FB250 Standard

- Hex. Bolt x 7 (M6 x 35L)
- Spring Washer x 7 (M6)
- Hex. Bolt x 7 (M6 x 50L)
- Flat Washer x 7 (M6)

FB250 with Intellian i4 Matching Dome

- Hex. Bolt x 5 (M8x35L)
- Flat Washer x 5 (M8)
- Spring Washer x 5 (M8)

FB500 Standard

- Hex. Bolt x 5 (M8x50L)
- Flat Washer x 5 (M8)
- Spring Washer x 5 (M8)

FB250R/FB500R only

- Rack Mount Bracket x 2
- Sems Bolt x 5 (M3x12L)
- Self-Tapping Screw x 5 (M4x16L)
- Side Bracket x 2
- Flat Head Screw x 10 (M4x12L)

Coaxial Cable Type	Attenuation (dB/100m)	Attenuation (dB/m)	Recommended Cable Length (m)
LMR 240	33.6	0.336	25m
LMR 400	17.5	0.175	50m
LMR 600	11.3	0.113	85m

4.1 Installation of ADU

Planning the Installation

Install the antenna in accordance with the following procedures to ensure maximum performance of the antenna. The antenna should be installed in a place where it has an all-around clear view of the horizon. Please be sure there are no obstacles within 15 degrees above the antenna. Any obstacles can prevent the antenna from tracking the satellite signal (Refer to the drawing on the right).

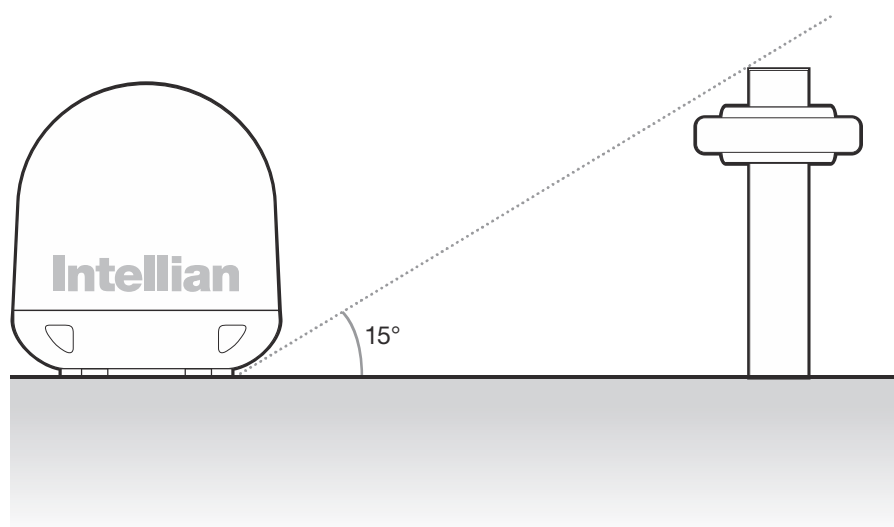
Do not install the antenna near by the radar especially on the same plane as their energy levels may overload the antenna front-end circuits. It is recommended to position the antenna at least 4 feet (1.2m) above or below the level of the radar and minimum of 15 feet (6m) away from the high power short wave radars.

The mounting platform should be rigid enough and not subjected to excessive vibration. The movement of the antenna can be minimized

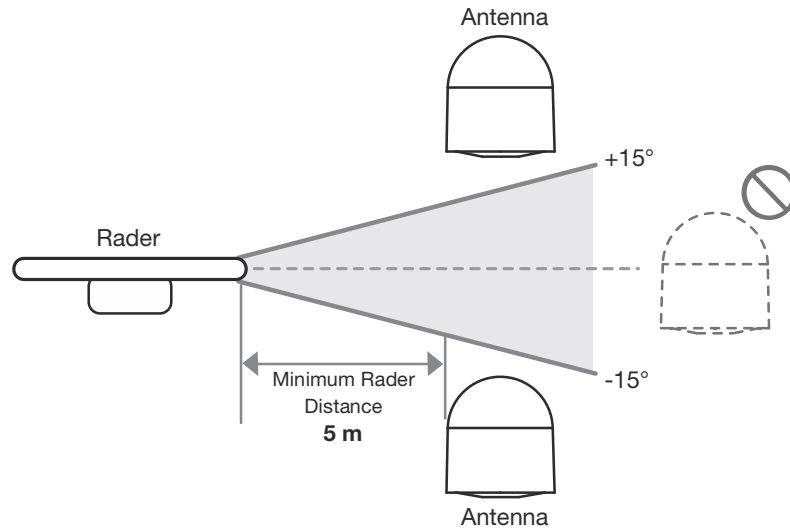
by installing at the center of the vessel. For optimal performance of the antenna, it is not recommended to install at any corner of the vessel, where the movement of the vessel is the greatest. Install the bottom

of the antenna parallel to the surface of the sea and fix tightly to the structure of the vessel. When setting the antenna down, be careful not to damage the RF connector. Striking the connectors on the bottom directly will damage the connector.

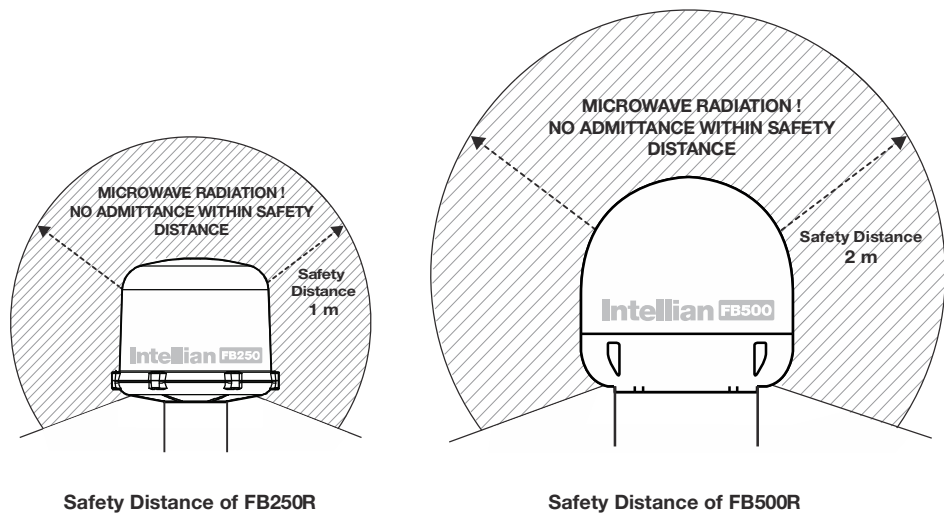
Caution: Antenna MUST be mounted on a mast and NEVER mounted flat on a deck as water may enter the antenna through drain holes.



Installation relative to radar equipment



Radiation Hazard Safety Distance



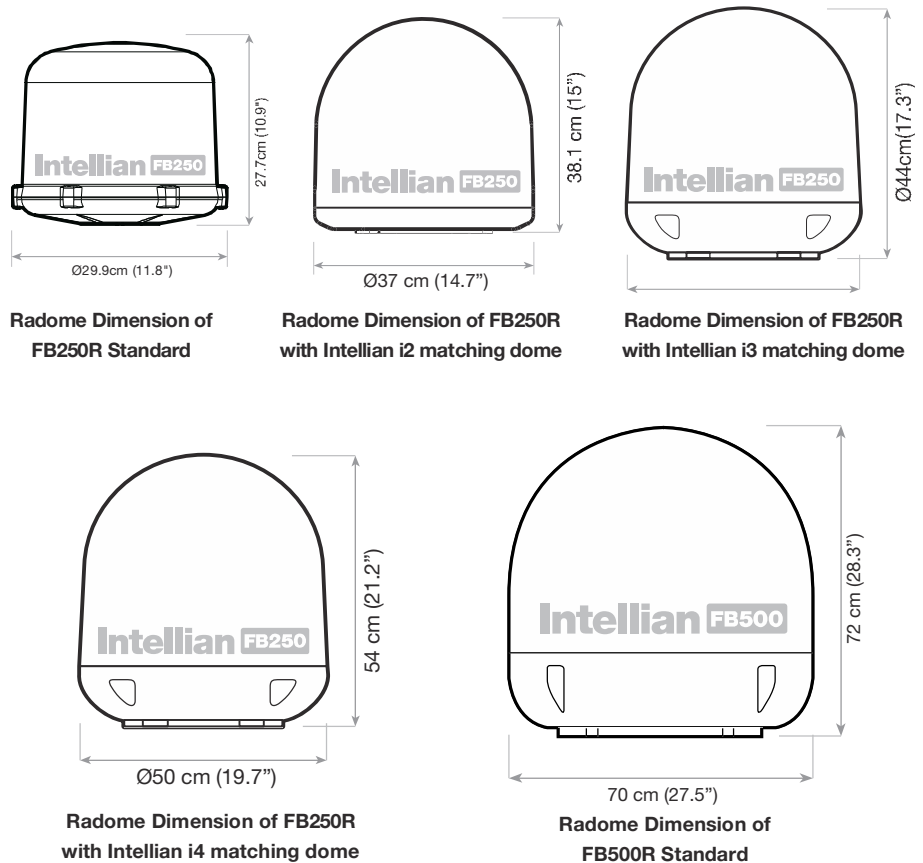
WARNING: Keep away from the antenna radome at the mentioned safe distance when it is transmitting. Microwave radiation can be harmful to human body, particularly the eyes.

Installation and Mounting of Antenna

The method of installation and mounting of antenna may vary due to vessel design but the following procedures are applicable in most situations, and will result in a secure and effective installation.

Confirmation of Size Prior to Installation

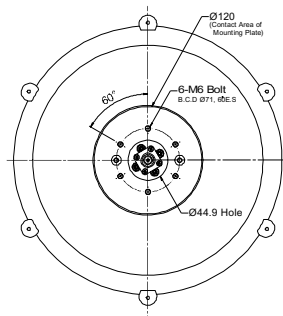
- Check the height and diameter of the bottom surface of the antenna before installing.
- The space must be sufficient for installing the antenna unit considering the height and diameter of the antenna.
- The height and the diameter of the bottom surface of the antenna are as shown in the following drawing. If possible, install the antenna using a power tower.



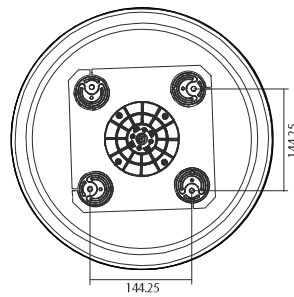
Mark of the Antenna Mounting Position

Referring to the mounting template, mark where antenna will be mounted on board (it must be a flat surface) or on a separate power tower

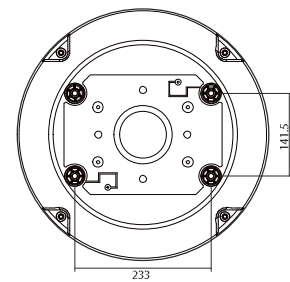
Note: If a power tower is not suitable to mount the antenna, separate cable shock and waterproofing measures must be taken to protect the RF connector from being exposed to the sea water and external shocks. An exposed cable may cause electric shock and cause serious damage to the equipment.



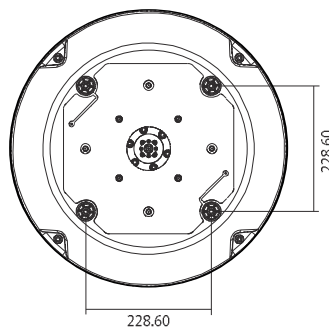
Mounting Position of
FB250R Standard



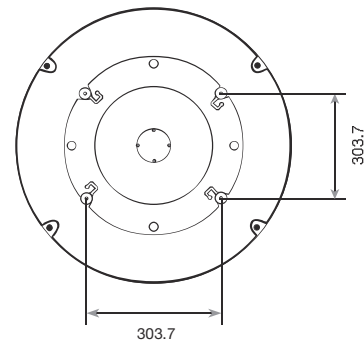
Mounting Position of FB250R
with Intellian i2 Matching Dome



Mounting Position of FB250R
with Intellian i3 Matching Dome



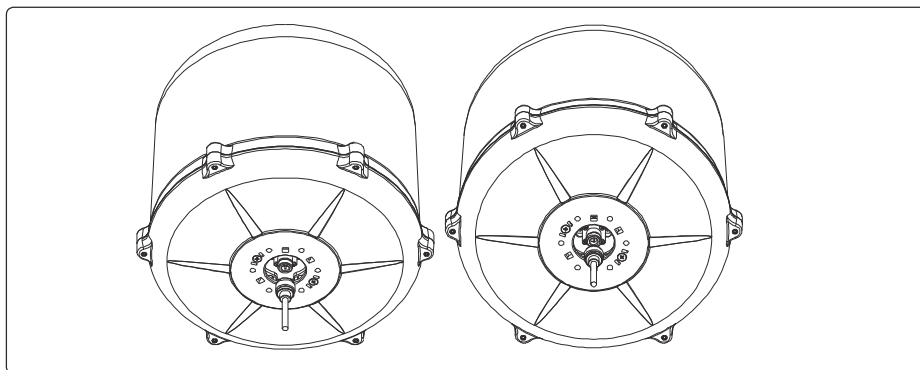
Mounting Position of FB250R
with Intellian i4 Matching Dome



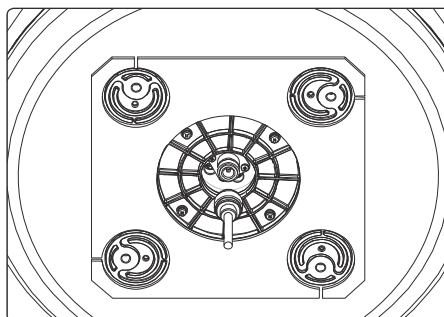
Mounting Position of
FB500R Standard

Connection of the Cable

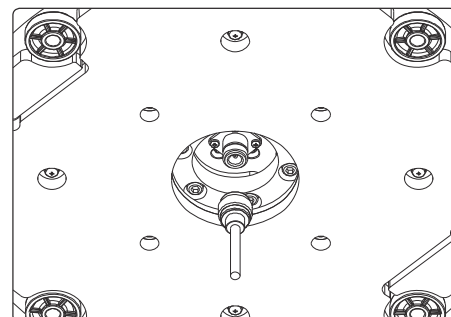
Remove the rubber cap from RF connector. Connect the RF cable to the RF connector under the base plate through the access hole. Be careful not to over tighten, as you may damage the connector.



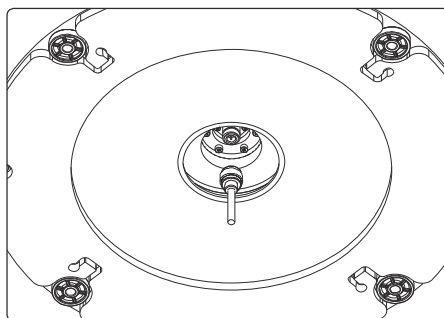
FB250R Standard Cable Connection



**FB250R Cable Connection
for Intellian i2 Matching Dome**



**FB250R Cable Connection
for Intellian i4 Matching Dome**



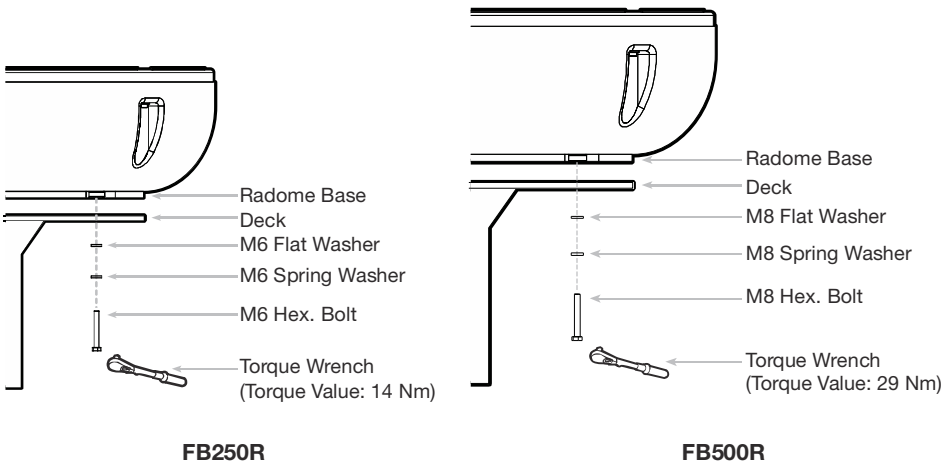
**FB500R
Standard Cable Connection**

Note: Do not tighten excessively when using the wrench, this will damage the threads. Be careful that the connectors do not touch the mounting surface of the antenna, this might cause a critical malfunction and serious damage to the equipment.

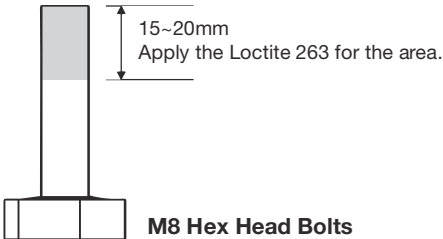
Mounting the Antenna

Attach the antenna to the post by using the hex head bolts, spring washers and flat washers, and nut supplied. For FB250R, using a 14 Nm torque wrench to tighten head bolts is recommended. For FB500R, using a 29 Nm torque wrench to tighten head bolts is recommended.

	Hex Head Bolt	Spring Washer and Flat Washer	Nut
FB250R	M6 x 35L	M6	M6
FB500R	M8 x 50L	M8	



Note: For FB250R with Intelian i4 system, use the hex head bolts (M8x35L), M8 Spring washers and M8 flat washers supplied. In this case, using a 29 Nm torque wrench to tighten head bolts is recommended. For FB500R, apply the Loctite 263 on four M8 Hex Bolts as shown in the picture below before starting the mounting procedures.



After completely applying Loctite 263 to all four bolt thread, mount or remount the FB500R Radome.

4.2 Installation of BDU

The BDU box is unpacked and the following items should be checked whether they are present:

19" Rack mount Type BDU (FB250R/500R)

- BDU
- 1 meter Wired Primary Handset with cradle
- 1.5 meters Ethernet Cable
- 1.8 meters AC Power Cables - EURO type and US type
- 1 meter GPIO (General Purpose Input/ Output) cable

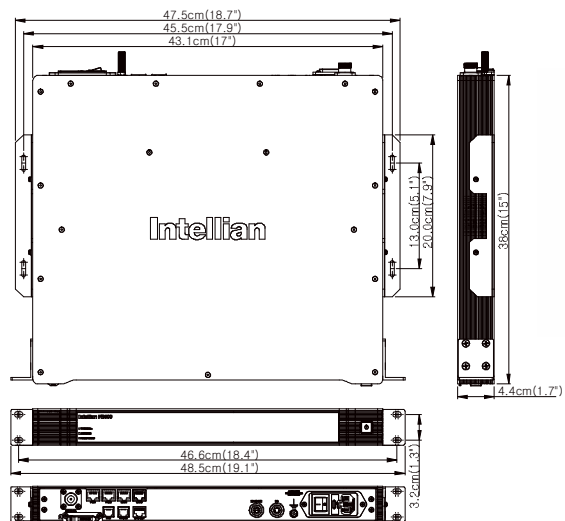
The following important notes are to be followed for the selection of a location before installing the BDU:

- The unit is not water proof and it has to be kept away from water splash.
- The ambient temperature and humidity in the selected location must the requirements given in the unit's specification.

Ambient Temperature	-25°C to +55°C
Relative Humidity	Up to 95% at +40°C

19" Rack mount Type BDU (FB250R/500R)

- Two rack mount brackets are supplied in the installation kit, which allow for simple installation into a 19" rack.
- The brackets are secured with mechanical screws, 4 per each bracket to the side of the BDU
- Slide the BDU into the rack and fix in place with 4 rack fixing screws.



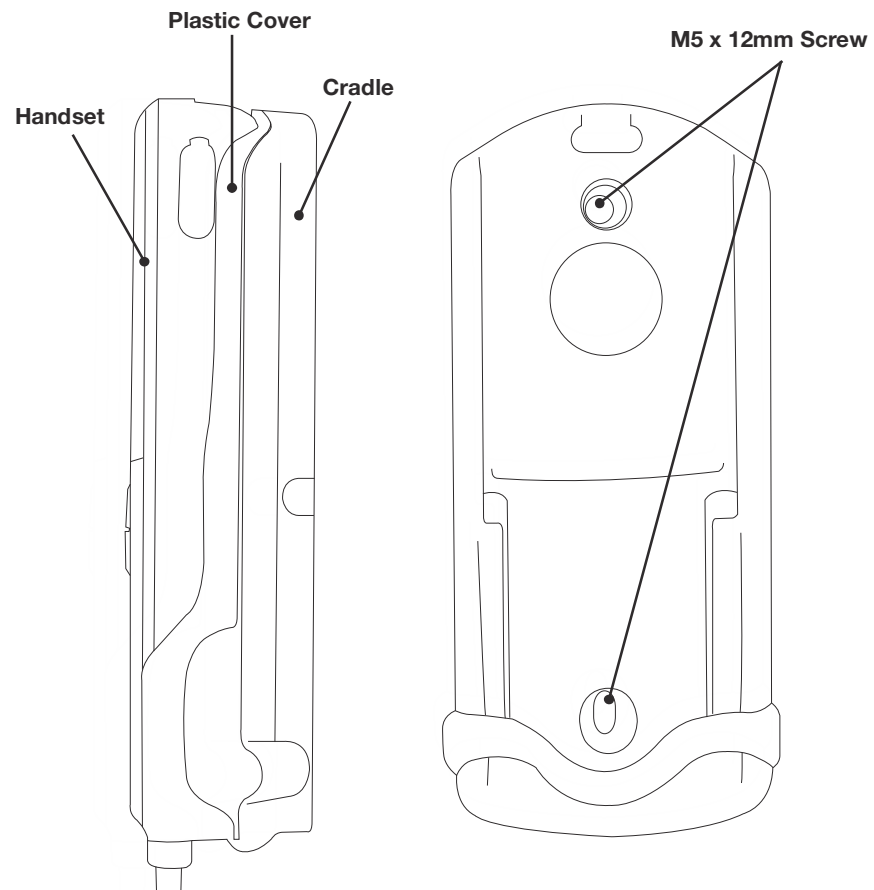
4.3 Installation of Primary Handset

The primary handset is provided with cradle. It can be mounted on a desktop, bulkhead, top ceiling or under captain's console as similar as the BDU.

The primary handset is to be separated from its cradle so that the cradle can be fixed with the M5 x 12mm self-tapping screws.

The procedure of the installing the cradle is simple as follow:

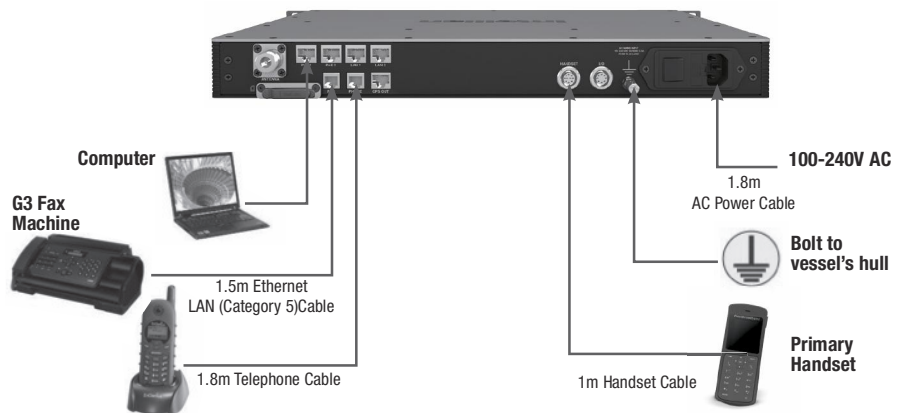
1. Separate the handset from the cradle and remove the plastic cover of the cradle.
2. Position the the cradle on the mounting areas.
3. Fix the cradle with M5 x 12mm self-tapping screws, which are supplied.
4. Reattach the plastic cover onto the cradle.
5. Secure the handset onto the cradle.



5. CONNECTIONS

Below is the interconnection diagram of FB UE with the cables.

19" Rack mount Type BDU (FB250R/500R)

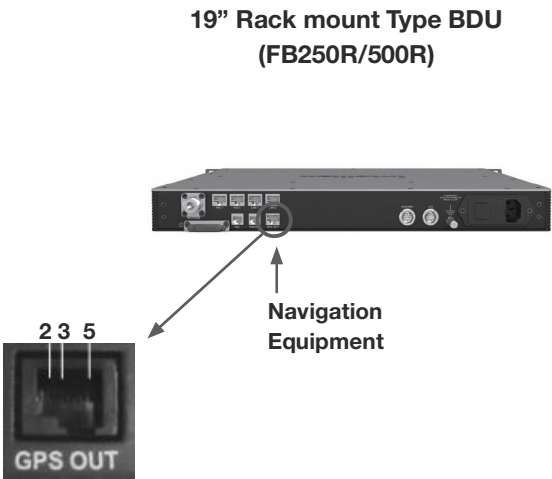


5.1 BDU's Outputs Connection

The additional information of the output ports of GPS and GPIO.

GPS Output RJ11 (Offset) Connector

The BDU has a The Transceiver Unit has a GPS output RJ11 (Offset) connector for outputting the GPS data in NMEA0183 format.



GPS Output Pinout

Pin No.	Signal
Pin 5	TX
Pin 2	RX
Pin 3	GND

RS232 Pinout

Pin No.	Signal
Pin 2	RX
Pin 3	TX
Pin 5	GND

GPIO Output

The BDU has a dedicated circular connector to provide GPIO (General Purpose Input/Output) interface to the external devices.

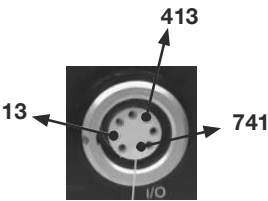


19” Rack mount Type BDU
(FB250R/500R)

GPIO Output

GPIO Port Pin	Signal Name	Dscription of Signal	Color Code
GPIO-1	RES_1	Reserve line 1	Black
GPIO-2	GND	Ground line	Brown
GPIO-3	LED_ENABLE	To enable LED ON	Red
GPIO-4	REM_ON_OFF	Remote ON / OFF	Orange
GPIO-5	BUZZER	Buzzer	Yellow
GPIO-6	GND	Ground line	Green
GPIO-7	TX_OFF	To turn off Transmitter off	Blue
GPIO-8	+5V_DC	+5V DC Output with up to 100mA	Purple

All wires for the GPIO connector shall use AWG 24 unscreened wire type.



I/O Connector Pinout

Grounding Stud

The BDU has a grounding stud with a locking screw for the earth cable (with its colors of green and yellow) with its UE lug. It is recommended to include spring washers to secure the UE lug to the grounding stud.

GETTING STARTED

Getting started

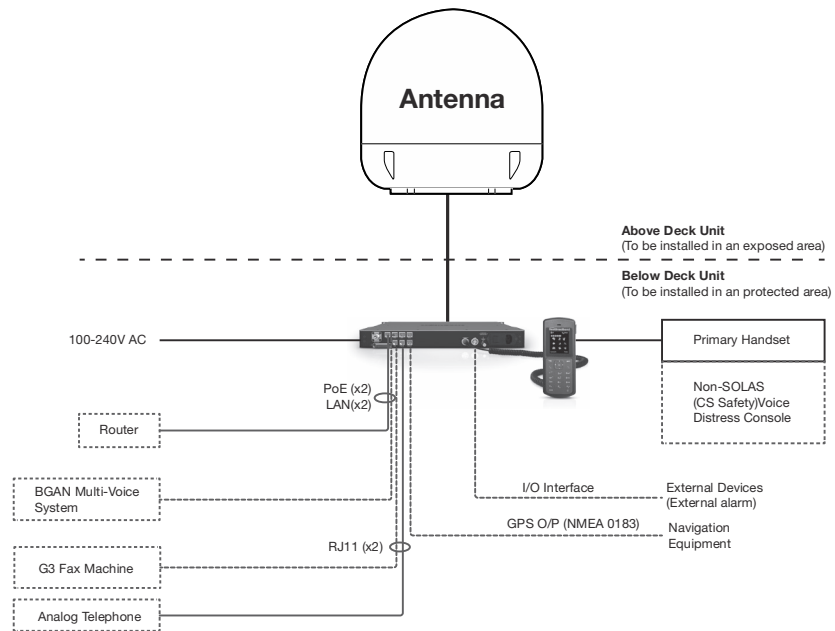
Using the primary handset

Using the web console

6. GETTING STARTED

6.1 System Configuration

19" Rack Type BDU (FB250R/500R)



Solid line refers to the basic configuration.

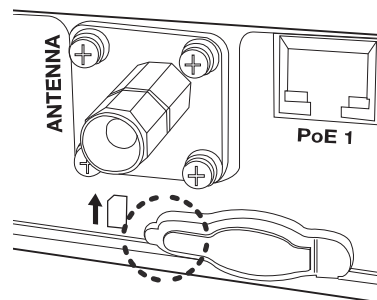
6.2 Preparation for Operation

Install the SIM card.

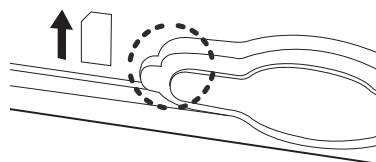
The system requires a SIM card to access the Inmarsat's FleetBroadband network and configure the settings of the BDU. Please refer to your Airtime Service Provider for more information.

1. Tilt up the SIM card slot rubber cover.

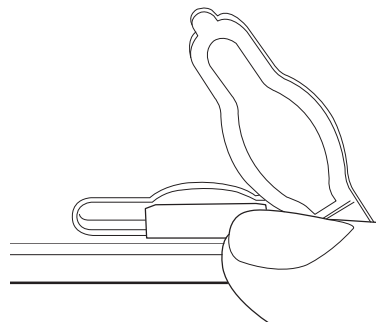
Note: Make sure the BDU is switched off before inserting or removing the SIM card.



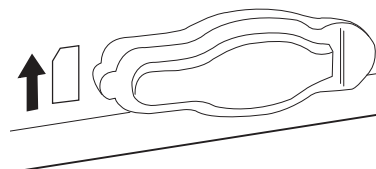
2. Position the SIM card with its gold-contacts facing down. (There is a symbol of SIM Card with its arrow on the front panel to ensure the correct orientation of the SIM Card when it is being inserted.)



3. Push the SIM card gently until it clicks and is locked in place.



4. Tilt down the SIM card cover to its original position.

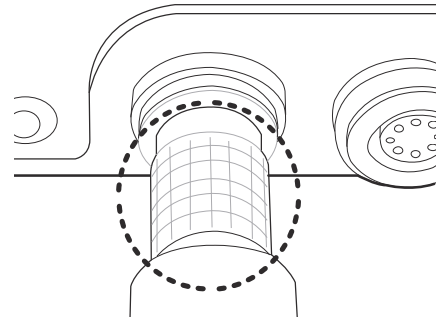


Connecting Primary Handset

The Primary Handset is powered from the BDU through the Primary Handset Port.

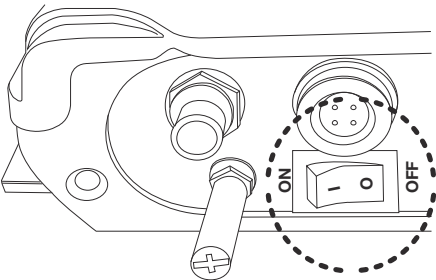
1. Plug in the Primary Handset connector into the Handset port on the BDU front panel. Make sure the key of the handset is aligned to the red mark of the handset port.

The Primary Handset is powered from the BDU through the Primary Handset Port.

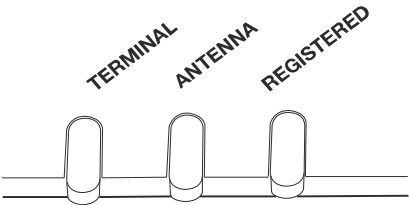


Powering Up the System

1. Use the ON/OFF switch on the BDU's front panel.



2. Wait for all LED indicators to turn green to indicate the system is completely power up. Refer the table below for meaning of the status indicators.



LED Name	Status	Meaning
TERMINAL	Steady Amber	BDU is powering up.
	Steady Green	BDU has powered up succesfully.
	Steady Red	BDU detects failure.
	Blinking Amber	Switching OFF BDU.
ANTENNA	Steady Amber	ADU is powering up.
	Steady Red	ADU is not OK/Error
	Blinking Amber	ADU is calibrating
	Blinking Green	System performs satellite search
	Steady Green	ADU has locked on to the satellite.
REGISTERED	Steady Amber	Attempting network registration
	Steady Red	Network failure/Error
	Blinking Amber	Ready for voice only
	Blinking Green	Ready for packet data only.
	Steady Green	Ready for all. (Voice and Data)

Entering your SIM PIN

When you acquire the SIM card from the Airtime Service Provider, a PIN (Personal Identification Number: 4 to 8 digits) is provided together with it.

Note: You will need to enter the PIN at start-up if the FBB BDU has been powered down.

Follow these steps to enter the SIM PIN:

Using the keypad on the Primary Handset, enter the SIM PIN.

Press **Left Selection key*** to confirm the SIM PIN.

Note: You are required to use the PUK code to unlock the SIM card and to reset your PIN code if more than three (3) incorrect attempts were used to enter the PIN code.

7. USING THE PRIMARY HANDSET

7.1 The Primary Handset

The Primary Handset is connected to the FBB UE using the dedicated HANDSET port and is powered directly from the BDU. Equipped with a large 2', 65K CSTN, 220 Liquid Crystal Display (LCD), Primary Handset not only acts as a standard phone that allows you to make/ receive voice calls, it also serves as a remote access UE (User Equipment) for you to access various configurations supported by the BDU.

Primary Handset offers the following features:

- Making standard CS voice calls
- Making standard/streaming PS background data connections
- Messaging (SMS)
- User contacts (combined SIM and BDU storage)
- Speed dial
- Call logs
- Managing BDU security settings
- Accessing BDU settings that includes:
 - o Ethernet
 - o Ciphering control
 - o Satellite selection
 - o Supplementary services
 - o Transceiver restart
 - o Limited factory reset
- Displaying various BDU status and information
- Local handset configurations



7.2 Powering Up the Primary Handset

The Primary Handset is automatically powered up once it is connected to the dedicated **HANDSET** port.

Depending on the conditions of the BDU, the Primary Handset may start in the following modes:

Full functioning mode

In full functioning mode, there is no PIN authentication required to start using the FBB system. All BDU settings including contacts, messages and call logs are loaded into local memory of the Primary Handset once the BDU is configured. You will be able to access all the menus and making voice or data calls once the Primary Handset is ready.

PIN mode

User is required to enter the correct PIN/password before proceeding to Full functioning mode, Refer to Security settings menu for more information on the types of security PIN in the BDU.

To enter the PIN:

1. Key in the PIN of the security key using the alpha-numeric keypad.
2. Press **OK key*** to confirm.

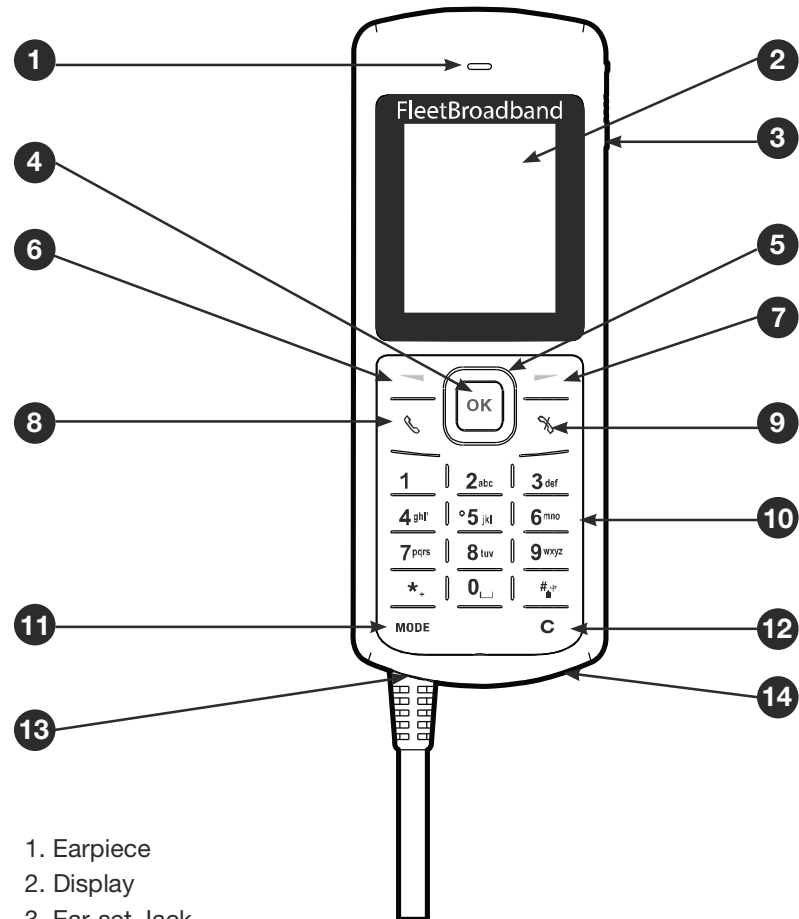
To cancel PIN entering:

1. Press the **Right selection key***.
2. Confirm to start in Emergency only mode by pressing the **OK key***.

Emergency only mode

PIN authentication is bypassed (i.e. when you have forgotten the required PIN). You can only make emergency calls or access local Phone manager menu in this mode.









7.3 Primary Handset



- 1. Earpiece
- 2. Display
- 3. Ear-set Jack
- 4. OK Key
- 5. 4-Way Navigation Ring
- 6. Left Selection Key
- 7. Right Selection Key
- 8. Call/Answer Key
- 9. Call/Menu End Key
- 10. Keypad (Alpha-numeric)
- 11. Mode Key
- 12. Clear Key
- 13. Microphone
- 14. Service Port
- 15. Ringer*

*The ringer is located at the back of the Primary Handset.

Keypad - Description and Functions

Keys	Description / Functions
	4-way navigation ring* Press the 4-way navigation ring to scroll left, right, up, and down on the display. Enables scrolling through names, phone numbers, menus or settings.
	OK key* Pressing this key selects/confirms the function highlighted on the display.
	Left selection key* The function of this key depends on the guiding text shown on the display above the key.
	Right selection key* The function of this key depends on the guiding text shown on the display above the key.
	Call/Answer key* After entering a phone number: Initiates a call to the number. From Main Display screen: Opens a list of dialed calls When Ringing: Answers the incoming call.
	Call/Menu End key* Press this key to end active calls or exits from any menus or sub menus.
	Keypad* Used to enter numbers and characters. Press 0 to add a space when writing text. The functions available depend on whether you are typing a phone number (number mode) or text (text mode).
	Star key* When entering a phone number, press this key to insert a *. Press and hold this key to insert a +. When writing text, press this key to access a list of special symbols.
	Hash key* When entering a phone number, press this key to insert a #. To quickly change the text input method when writing text, press this key repeatedly and check the indicator at the top of the display. In standby mode, press and hold this key to set the Primary Handset into silent mode.
MODE	Mode key* Unplug the handset from BDU, press and hold this key when handset unplugged and plug in the Handset. Handset power up in Firmware Upgrade Mode.
C	Clear Key* Press key once to clear one character at a time or press and hold this key to clear the whole text entry.

The Main Display Screen



1. BDU Status Indicator line

The indicator line shows status symbol informing you about the operating conditions of the BDU.

2. Satellite

The indicator line shows status symbol informing you about the satellite service.

3. Handset Status Indicator line

















The indicator line shows status symbols informing you about the operating conditions of the Primary Handset.

4. Selection Key line

The Selection key line operates using the **Left or Right selection keys*** with the **OK Key*** to access menus and controls.

Primary Handset Status Indicators




Table below explains the meaning of each status indicator displayed in the Main Display screen.

Status Indicator	Description
	New short message (SMS) in inbox.
	Available CS domain services.
	Available PS domain services.
	Data connection is inactive. (Available in Manage profiles sub menu only)
	Data connection is active.
	Ciphering is enabled.
	Radio silent is enabled.
	Primary Handset keypad lock is active.
	Primary Handset disconnected from BDU.
	Primary Handset connected to BDU.
	The terminal has locked on to Inmarsat satellite "I-4 Asia Pacific".
	The terminal has locked on to Inmarsat satellite "I-4 EMEA".
	The terminal has locked on to Inmarsat satellite "I-4 Americas".
	Primary Handset in silent mode.
	Telephony CS port is engaged.
	Signal strength.

Primary Handset Operations

Making a Voice Call

Before making a voice call, please make sure that:

- The Primary Handset is connected to the BDU.
( Status indicator should be on.)
- The Primary Handset is NOT radio silent. ( Status indicator should be off.)
- The BDU has successfully registered with the network and ready for CS domain (voice) services. ( Status indicator should be on.)

You can use the following two options for making a call:

- Manual Dial:
 1. Using the alphanumeric keypad, dial 00 <country code> <phone number>.
 2. Press **Call/Answer key***.



- Using Contacts or Call Log list from the Primary Handset:
 - Enter the Contacts list of the Primary Handset; scroll to the desired number and press **Call/Answer key***, or
 - Enter the Log list of the Primary Handset; scroll to the desired number and press **Call/Answer key***.

Note: For voice calls and SMS, you may also use '+' by pressing and holding the ***+key** instead of "00" at the beginning of dialled number string as an alternative (+ <country code> <phone number>).

To End a Call

1. Press **Call/Menu End key***



Receiving a call

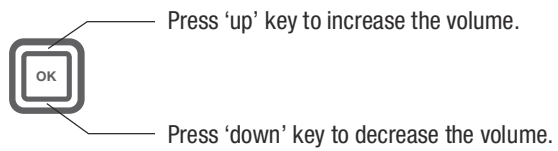
When there is an incoming call, the Primary Handset will,

- Ring.
- The calling party's number will be displayed on the screen.
If the number is stored in the contacts, the corresponding name of contact will be displayed.

To answer an incoming call, press the **Call/Answer key***

Adjusting volume during a call

Use the 4-way navigation ring **4-way navigation ring*** to adjust the volume.












Using the Menus

You can access the Menu System by pressing the **Right selection key*** in the Main Display screen.

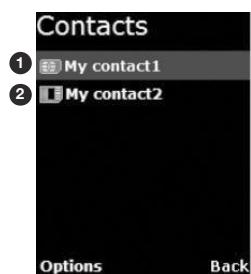
The main menu of the Primary Handset includes nine (9) menu options with each menu option having their respective sub-menus.

You can use the 4-way navigation **4-way navigation ring*** to navigate to the desired menu option and press **OK Key*** to confirm your selection. You can also end the menu or sub menus and return to the Main Display screen at any time by pressing the **Call/Menu End Key***.

Table below summarizes the functionalities within each menu option:

Status Indicator	Description
	Contacts This menu manages your user contacts.
	Log This menu allows you to view call histories.
	Telephony This menu configures settings related to CS voice telephony services.
	Data This menu configures settings or connections related to PS data services.
	Messaging This is menu is for SMS related services.
	Settings This menu configures general BDU settings.
	Transceiver This menu displays general BDU information.
	Security settings This menu configures security settings related to the BDU.
	Phone manager This menu configures local handset settings.

Contacts Menu



The Contacts menu allows you to store, retrieve and update names and phone numbers of your contacts in the Primary Handset memory and in the SIM card memory. You can also access this menu by pressing **Left selection key*** in Main Display screen. This menu lists all the contacts saved in both the BDU and SIM card memory where.

- ① Indicates contacts that are saved in BDU and
- ② Indicates contacts that are saved in SIM card.

The following options are available when pressing the **Left selection key*** while browsing through the contacts:

- **New contact**

Add new contact to the memory. To add contact:

1. Select **New contact**.
2. Select where you want to store the contact (BDU or SIM).
3. Enter the name for the contact.

Note: Press Star key* to browse for symbols.

4. Enter the number for the contact.

Note: Stored number can be in any one of the following formats:

- '+' <country code> <phone number>
- 00 <country code> <phone number>

Press Star key* to insert '+' sign.

Saving of contact without number is not allowed.

5. Select **Save (Left selection key*)** or pressing the **OK key*** to save the contact to the selected memory.

Note: Refer to “Tips for writing the text” section under New message for more information on text writing.

- **Search** : Select this to enter a specific name to search within the contact list.
- **Delete** : Delete selected contact.

Note: You can also delete the selected contact by pressing the **Clear key***.

- **Copy** : Select this to copy the selected contact from SIM card memory to BDU memory or vice versa.
- **View number** : Display the number of the selected contact.
- **Assign Speed Dial** : Add the selected contact to the speed dial list.
- **Reload Contacts** : Select this to reload contacts from the BDU/SIM card into the local memory of the Primary Handset.
- **Memory Status** : Select this to view the memory status of the contacts.

While browsing through the contact list, press the **OK key*** to view the phone name and number or the selected contact. The following options are available when pressing the **Left selection key*** while viewing the selected contact:

- **Call** : Make a voice call to this contact.
- **Send message** : Open a SMS editor to send a text message to this contact.
- **Edit contact** : Edit information of this contact.
- **Delete** : Delete this contact.
- **Copy** : Select this to copy this contact from SIM card memory to BDU memory or vice versa.
- **Forward contact** : Forward information of this contact using SMS.
- **Assign Speed Dial** : Add this contact to the speed dial list.

Note: You can also make a voice call to the selected contact when browsing through or viewing the contacts by pressing the **Call/Answer key***.

Log Menu



The Log menu allows you to view historical information about phone calls and data usage in chronological order with the following sub menus:

- ① Missed calls
- ② Received calls
- ③ Dialled calls

Call history of the particular category is displayed in chronological order when selected. Up to 5 latest entries of each category can be saved.

The following options are available when pressing the **Left selection key*** while browsing through or viewing the call log:

- **Delete**
Delete the selected log entry from the list.
Note: You can also delete the entry by pressing the **Clear key***.
- **Call**
Call the number in the selected log entry.
- **Send**
Send an SMS to the number in the selected log entry.
- **Save**
Save the number from the selected log entry to the contact list.

Note: This option is not available when the log entry already has an entry in the contact list.

Note: You can also make a voice call to the number of the selected log entry when browsing through or viewing the call log by pressing the **Call/Answer key***.

Clear call lists

Select this to clear the call log entries. Available log options are:

Missed calls

- **Received calls**
- **Dialled calls**
- **All calls**

Delete all logs including **Missed**, **Received** and **Dialled** logs.

Call/Data usage

Display the accumulated call and data duration. Press **Left selection key*** to clear the call or data duration.

Telephony Menu



The Telephony menu allows you to configure telephony related settings with the following sub menus:

Port Settings

- Primary Handset
Contain options for incoming and outgoing call types.
Select this to configure the call type settings. The following options are available when pressing the **Left selection key*** while browsing through the list:
 - Standard
 - NONE
- Phone Port
Contain options for incoming and outgoing call types.
Select this to configure the call type settings. The following options are available when pressing the **Left selection key*** while browsing through the list:
 - Standard
 - High quality [Note: only applicable if fax is purchased]
 - BOTH (only for incoming) [Note: only applicable if purchase fax]
 - NONE
- Fax (OPT) Port
Contain options for incoming and outgoing call types.
Select this to configure the Fax type settings.
The following options are available when pressing the **Left selection key*** while browsing through the list:
 - High quality [Note: only applicable if purchase fax]
 - NONE

Speed dial

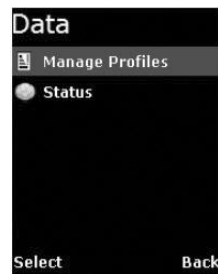
- Setting
Contain options to enable/disable the speed dial feature
- Speed Dial List
Select this to configure the speed dial list. The following options are available when pressing the **Left selection key*** while browsing through the list:
- Assign
Assign a contact to the selected entry. To assign a contact:
 1. Select Speed Dial List.
 2. Browse through the list to locate an empty entry.
 3. Select Options by pressing **Left selection key***.
 4. Select Assign and press **OK key*** from the option.
 5. Select the desired contact to assign to the speed dial list.
 6. Press **OK key*** to confirm your selection.
- Delete
Remove contact from the selected entry. This option is not available for empty entry.

Note: You can also delete the entry by pressing the **Clear key***.
- Call
Make call using the number from the selected entry.
This option is not available for empty entry.

Note: You can also make a voice call to the number of the selected entry by pressing the **Call/Answer key***.

You can make a voice call directly from the Main Display screen by pressing the corresponding speed dial entry number + **Call/Answer key*** once the speed dial feature is enabled with a valid contact entry.

Data Menu



The Data menu provides the following sub menus to manage and configure data connections (PDP profiles) for the BDU:

Manage profiles

Allow you to manage the Primary and Secondary PDP profiles.

- **Primary profiles**
One Standard Primary PDP profile has been created in the Primary profile list as a default profile. The profiles listed in the list are:
 - Standard
 - 32k Streaming
 - 64k Streaming
 - 128k Streaming

You can press the **Left selection key*** for options available when browsing through the profile list. The list of options is:

- **Edit**
Edit the selected profile.
- **Delete**
Delete the selected profile.
- **Add**
Add new profile into the list.
- **Reset table**
Reset profile list. All profiles will be deleted and a default profile is created.

Adding / Editing profiles

You can press the **Left selection key*** or **OK key*** from the option list to add new or edit existing profile settings.

- **Profile name**
Specify the name of the profile.
- **Connection type**
Both **Standard** and **Streaming** connection types are supported.
- **APN**
Specify information of the APN (Access Point Name). Further available settings are:

APN: Specify the Access Point Name for the connection. Default APN is according to SIM card. Enter your own APN if you do not want to use the default APN from the SIM card.

Username: Specify the user name for **Static** IP configuration.
Default is blank for **Dynamic** IP configuration.

Password: Specify the password for **Static** IP configuration. Default is blank for **Dynamic** IP configuration.

You can press the **Left selection key*** for the following options:

- **Edit**
Edit the selected APN setting
 - **Fetch from SIM**
Fetch the APN from the SIM card. This option is only available when APN is highlighted.
-
- **IP configuration**
Contain options for **Static** or **Dynamic** IP. Default is **Dynamic** IP configuration.
 - **IP address**
Specify the IP address for **Static** IP configuration.
This field is ignored for **Dynamic** IP configuration. Default is blank for **Dynamic** IP configuration.
 - **Header comp.**
Contain options to enable or disable header compression.
Default is **Enabled**.

Note: For 32k, 64k and 128k Streaming profiles, there are three additional options when selecting editing their settings. The additional options are:



- **Desired rate**
Choose the desired rate for the different profiles. Note that the default setting for each profile is the profile chosen. For example, for 32k Streaming, the default rate is 32k.
- **Minimum rate**
Choose the minimum rate for the different profiles. Note that the default setting for each profile is the profile chosen. For example, for 32k Streaming, the default rate is 32k.
- **Error correction**
Contain options to enable or disable error correction.
Default is disabled.
- **Secondary Profiles**
The profiles listed in the list are:
 - FTP
 - Quick Link
 - Quick Time Media
 - Real Media
 - Stream Box
 - Win Media

Adding/Editing profiles

You can press the **Left selection key*** or **OK key*** from the option list to add new or edit existing profile settings.

- **Profile name**
Specify the name of the profile.
- **TFT**
Choose desire type of connection.
- **Desired rate**
Choose the desired rate for the profile. Default settings for all secondary profiles are set as 32K.
- **Minimum rate**
Choose the minimum rate for the profile. Default settings for all secondary profiles are set as 32K.
- **Error correction**
Contain options to enable or disable error correction.
Default is Disabled.

Note: You will be prompted to save the changed settings before exiting the sub menu. Press **Left selection key*** or **OK key*** to save the changes.

Icon  in the profile list indicates that the profile is not active and icon  indicates that the profile is currently active in use.

Status

Allow you to check the status of the data connection. You can also activate / de-active a specific profile in the status display list.

Note: You will not be able to enter this sub menu if the BDU has not been registered for PS data service.

The status list shows you the current active data connection. Depending on whether there is an active connection, you can press the **Left selection key*** for the following options:

- **Activate Primary**
This option is available when there is no active data connection. Select this to choose from the profile list for activation.
- **Deactivate**
This option allows you to deactivate an active data connection.

To active a primary data connection when there is no active connection:

1. From the data status list, select Options using the **Left selection key***.
2. Select Activate primary using **Left selection key*** or **OK key***.
3. Select from a list of configured primary profile for activation.
Press **Left selection key** or **OK key*** to confirm.
4. You are prompted to confirm activation. Confirm activation by selecting yes using the **Left selection key** or **OK key***.

Note: It may take a while to active a data connection.

To de-activate a primary data connection when there is an active connection:

1. From the data status list, select Options using the **Left selection key***.
2. Select Deactivate using **Left selection key*** or **OK key***.
3. You are prompted to confirm de-activation. Confirm de-activation by selecting Yes using the **Left selection key*** or **OK key***.

Messaging Menu



The **Messaging** menu allows the user to write a new messages, view stored messages from **Inbox**, **Drafts** and/or **Sent** folders and configure settings related to SMS with the following sub menus:

1 New Message

Select this to create and send a new message. To create new message:

1. Select **New Message** by pressing the **OK key***.
A SMS editor will be displayed on the Primary Handset screen for writing new message.
2. Type in your SMS message using the alphanumeric keypad.
3. To send the message, press the **OK key*** and select Send.
4. Enter the recipient's phone number, and press the **OK key***.
Alternatively you can select **Search** by pressing the **Left selection key*** to select the phone number from the contacts.

Options:

You can press the **Left selection key*** to select options available when writing the message.

- **Send**
Select this when you are ready to send your message.
- **Save**
Select this to save the message into the **draft** folder.
- **Clear screen**
Select this to clear all the written text.

Tips for writing the text:

- Press the **0** key to add a space.
- To quickly change the text input mode when writing text, press **Hash key*** repeatedly and check the indicator at the top of the display:
 - o <ABC>: Capital letters
 - o <123>: Numbers
 - o <abc>: Small letters
 - o <Abc>: Initial Capital letter followed by small letters
- To add a number in alphabet mode, press and hold the desired number key.

Inserting symbols to your message:

- To get a list of special symbols, press the **Star key***.
- Using the **4-way navigation ring***, navigate to the desired symbol.
- Press **Ok key*** to confirm selection.

Clearing text:

- To clear text, press **Clear key*** once to clear one character at a time.
- To clear the whole text entry, press and hold **Clear key*** to clear the whole text entry.

② Inbox

Contain new/opened text messages that you have received. When browsing through the messages list using the **4-way navigation ring***,



Indicates an unread (new) message and



Indicates read (opened) text messages.

The following are available options when pressing the **Left selection key*** while browsing through or viewing the messages in this folder:

The following are available options when pressing the **Left selection key*** while browsing through or viewing the messages in this folder:

- **Open**
Open selected message. You can also press **OK key*** while browsing through or viewing the messages in this folder:
- **Reply**
Select this to reply to the selected message sender.
- **Delete**
Delete selected message.

Note: You can also delete the selected message by pressing the **Clear key***.

- **Forward**
Forward this message to another recipient.
- **Call**
Make a voice call to the selected message sender.
- **Save**
Save the selected message into the Draft folder.
- **Details**
Display the details of the selected message.
- **Add to contact**
Select this to add the phone number of the selected message into the contact list.

Note: You can also make a voice call to the selected message contact when browsing through the messages list by pressing the **Call/Answer key***.

Sent

Contain text messages that you have sent. The following are available options when pressing the **Left selection key*** while browsing through or viewing the messages in this folder:

- **Open**
Open selected message. You can also press **OK key*** while browsing through the message list to open the selected message (This option is not available when viewing the message).
- **Delete**
Delete selected message.

Note: You can also delete the selected message by pressing the **Clear key***.

- **Send**
Send the selected message to another recipient.
- **Save**
Save the selected message into the Draft folder.
- **Add to contact**
Select this to add the phone number of the selected message into the contact list.

Note: You can also make a voice call to the selected message contact when browsing through the message list by pressing the **Call/Answer key***.

Draft

Contain text messages that you have saved. The following are available options when pressing the **Left selection key*** while browsing through or viewing the messages in this folder:

- **Open**
Open selected message. You can also press **OK key*** while browsing through the message list to open the selected message (This option is not available when viewing the message).
- **Delete**
Delete selected message.

Note: You can also delete the selected message by pressing the **Clear key***.

-
- **Send**
Send this message to another recipient.
 - **Save**
Save the selected message into the Draft folder.
 - **Add to contact**
Select this to add the phone number of the selected message into the contact list.

Note: You can also make a voice call to the selected message contact when browsing through the message list by pressing the **Call/Answer key***.

OPTIONS

The following settings are available in this sub menu:

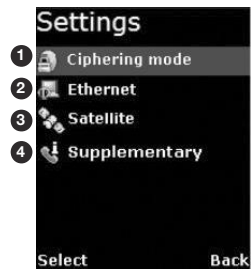
- **Message Centre**
Select this to set the number of the SMS service centre.
- **Save sent message**
Select this to enable or disable the saving of sent messages.
When this option is enabled, all successfully sent messages are saved in the Sent folder.
- **Memory status**
Select this to view the memory status of the messages.
- **Reload Messages**
Select this to reload messages from the BDU into the local memory of the Primary Handset.

DELETE ALL

Select this to clear the messages in a particular folder. Available folder options are:

- **All messages**
Delete messages in all folders including Inbox, Sent and Draft.
- **Inbox**
- **Sent**
- **Draft**


Settings Menu



The Settings menu provides the following sub menus to configure the BDU:

Ciphering mode

Contain options to enable/disable the use of ciphering mode between the network and BDU.

Note: Status icon  is displayed in the Main Display screen when ciphering is enabled.

Ethernet

Allow you to configure settings related to Ethernet connection.

- **Transceiver IP Address**
Specify the IP address of the BDU.
The default IP address of the BDU is 192.168.1.35
- **Subnet Mask**
Specify the subnet mask of the BDU.
The default subnet mask of the BDU is 255.255.255.0
- **DHCP settings**
Display the status and settings of the DHCP server.
 - **DHCP server:** Display the status of the DHCP server.
 - **Start IP address:** Display the start IP address of the DHCP server.
Default start IP address is 192.168.1.40.
 - **End IP address:** Display the end IP address of the DHCP server.
Default end IP address is 192.168.1.59.
 - **Primary DNS:** Display primary DNS server address.
Default primary server is 172.30.66.7.
 - **Secondary DNS:** Display secondary DNS server address.
Default secondary server is 172.30.34.7.

- Lease time

Display the lease time. Default lease time is 60.

Except for DHCP server, the rest of the display settings can be edited by pressing the **Left selection key*** or **Ok key*s**.

Note: Make sure that the format is correct when entering an IP address. Press the **Star key*** multiple times to insert the “.” sign.

Satellite

Manage settings related to Inmarsat satellites.

- **Satellite selection**
Allow you to select the preferred satellite to lock on to.
Default is AUTO where the BDU automatically searches for the best satellite in view to lock on to.

Note:

Satellites visible to the BDU are marked with *. The BDU will de-register from the network with all the CS (voice) and PS (data) services terminated whenever a new satellite is manually selected from the list. The BDU can only re-register with the network once it has successfully locked onto the newly selected satellite.

Satellite status

Display current satellite status. The following information is displayed:

- Status

Display status of the BDU. The BDU can be either searching or locked on to a particular satellite.

- Satellite ID

Satellite ID that the BDU is currently searching for or locked on.

- Satellite Name

Satellite Name that the BDU is currently searching for or locked on.

Supplementary

Configure settings related to supplementary services. These settings are applicable to standard CS voice services.

Note: Depending on the network, some settings may not be available or may prevent other settings from being activated.

The following information is available:

- **Call forwarding**
Allow you to configure for call forwarding services depending on various conditions. The following forwarding conditions are available for configurations:
 - **All Calls**
All calls are unconditionally forwarded.
 - **Busy**
Calls are forwarded when the BDU is busy.
 - **No answer**
Calls are forwarded when no answer from the BDU for a specific time.
 - **Not reachable**
Calls are forwarded when BDU is not reachable.

You can press the **Left selection key*** for options available when browsing through the list of forwarding conditions. The list of options is:

- **Retrieve all**
Retrieve network settings of all the listed conditions.
- **Update all**
Update configured settings of all the listed conditions to the network.
- **Cancel all**
Deactivate all condition settings.

Note: Operations on this level affect all forwarding conditions and hence it may take some time to process.

Pressing the **OK key*** configures a particular forwarding condition. The following settings can be configured:

Status: Display active or inactive status of the selected forwarding condition. Press the **OK key*** to change the status.

Number: Display number to forward calls to when selected forwarding condition is active. Press the **OK key*** to change the number.

Time: Only applicable to No answer forwarding condition. To forward calls to selected number if call no answer for a specific period of time. Press the **OK key*** to change the time.

You can press the **Left selection key*** for options available when configuring a particular forwarding condition. The list of options is:

- **Retrieve**
Retrieve network settings of the selected condition.
- **Update**
Update configured settings to the network for the selected condition.

Note: Always use Retrieve all or Retrieve options to retrieve the latest settings from the network. Use Update all or Update options to update the network settings after configurations.

- **Call barring**
Allow you to configure for call barring services depending on various barring conditions. The following conditions are available for activations/deactivations by pressing the key:
 - **Outgoing calls**
Barring of all outgoing calls.
 - **Incoming calls**
Barring of all incoming calls.
 - **Int. except home**
Barring of all outgoing international calls except to home country.
 - **Incoming if abroad**
Barring of all incoming when roaming.

You can press the **Left selection key*** for options available when browsing through the list of barring conditions. The list of options is:

- **Retrieve**
Retrieve network settings of the highlighted condition.
- **Retrieve all**
Retrieve network settings of all the listed conditions.
- **Update**
Update configured settings to the network for the highlighted condition.
- **Update all**
Update configured settings of all the listed conditions to the network.
- **Cancel all**
Deactivate all condition settings.

You will be asked to enter the call barring password when updating the settings to the network. Consult your equipment distributor if necessary.

Note: Always use Retrieve all or Retrieve options to retrieve the latest settings from the network. Use Update all or Update options to update the network settings after configurations.

-
- **Call Waiting**
Contain options to enable/disable call waiting services.
You can also press the Left selection key for the following options:
 - **Retrieve**
Retrieve network settings of the call waiting service.
 - **Update**
Update configured settings to the network.

Note: Always use Retrieve option to retrieve the latest settings from the network.
Use Update option to update the network settings after configurations.

- **Caller ID**
Allow you to configure settings that are related to caller identifications.
 - **Setting**
Contain options to configure for USA or Europe caller ID type.
- **Send Caller ID**
Allow you to enable/disable sending of your caller ID to the recipient when making a call. Default is AUTO where the default network settings are used. You can also press the **Left selection key*** for the following options:
 - **Retrieve**
Retrieve network settings of the waiting service.
 - **Update**
Update configured settings to the network.

Note: Always use Retrieve option to retrieve the latest settings from the network. Use Update option to update the network settings after configurations.




Terminal Menu



The **Transceiver** menu provides the following sub menus to check for information and perform resets on the BDU:

Signal strength

Show graphical representation of current signal strength and GPS type. Table below describes the available GPS type icons used in this sub menu:

	This icon shows that the BDU is in the process of acquiring a GPS fix when there is no previously stored GPS fix.
	This icon shows that the BDU is using New GPS coordinates.
	This icon shows that the BDU is using previously stored GPS coordinates.

GPS status

Show current Latitude and Longitude coordinates, the GPS type and Time of acquisition on the BDU.

Transceiver Info

Display a list of information of the BDU.

- Manufacturer: Manufacturer name of the BDU
- Software version: Software version of the BDU
- Model: Model name of the BDU
- IMEI number: IMEI number of the BDU
- IMSI number: IMSI number of the SIM card
- Subscriber number: Subscriber's telephone number
- Serial number: Serial number of the BDU

Antenna Unit Info

Display a list of information of the Antenna.

- **Serial number**

Serial number of the Antenna

Transceiver restart

Soft restarting the BDU

Limited reset

Perform limited reset on the BDU. Apart from full factory reset that is not available in Primary Handset, limited reset only resets a small portion of the BDU settings. Stored GPS status, contacts, call logs and event logs are not cleared during limited reset.

You are also required to key in the password when performing the reset. The default password is 0000.

Note: This password is the same as Terminal PIN.

Security settings Menu



The Security Settings menu provides the following sub menus to configure the security settings of the BDU using different PIN:

- ① Terminal PIN
- ② SIM PIN

There are three options available for selection under each sub menus to manage the PIN and security settings for the BDU:

- **Enable**

Enable the selected PIN. Table below summarizes the default PIN codes for each security setting:

Terminal PIN	0000
	Note: Terminal PIN is the same PIN that has to be entered when performing Limited Reset on the BDU.
SIM PIN	Depends on your SIM card. Consult your equipment distributor if necessary.
	Note: You have to enter the PUK (PIN Unblocking Key) to access the SIM card if a wrong PIN for SIM PIN has been entered for three times. You will be asked to enter the new PIN code once you have entered the correct PUK. However, the SIM card is no longer usable if you have entered wrong PUK for 10 times.

You will be asked to key in the existing PIN (or default PIN if it has not been changed) before the PIN can be enabled.

- **Disable**
Disable the selected PIN. You will be asked to key in the existing PIN (or default PIN if it has not been changed) before the PIN can be disabled.
- **Change**
Change the PIN to a new one. You will be asked to key in the existing PIN (or default PIN if it has not been changed) before the PIN can be changed.

Note: PIN has to be enabled before it can be changed.

Phone manager Menu



The Phone manager menu provides the following sub menus to configure settings that are local to the Primary Handset:

Display

Configure settings that are related to Primary Handset display.

- **Backlight**

To set the duration of the display backlight to remain on.

Settings range from Always On (Backlight permanently turned on), 15 seconds to 1 minute.

Note: The backlight will be slightly dimmer and finally off when there is no keypad activity after sometime. However, this feature is not available when the setting is set to Always On.

Tone

Configure tone setting for the standard and ring tones.

- **Standard tone**

- **Key tone**

Contain options to enable/disable the key tone.

- **Message tone**

Contain options to enable/disable the message tone.

- **Volume**

Configure the volume for the standard tones (both key and message tones).

Using the **4-way navigation ring***, press up/right to increase and down/left to decrease the volume.

- **Ring tone**

- **Tone**

- Select desired ring tone pattern.

- **Volume**

- Configure the volume of the ring tone. Using the **4-way navigation ring***, press up/right to increase and down/left to decrease the volume.

Language

Allow you to change the menu display language.

Factory settings

Allow you to configure default factory settings of the Primary Handset.

Contains the following settings:

- **Factory reset**

- Perform factory reset on the Primary Handset

About

Display a list of information of the Primary Handset.

- **Model**

- Model name of the Primary Handset

- **Software version**

- Software version of the Primary Handset

- **Hardware version**

- Hardware version of the Primary Handset

- **Technical support**

- Web address for technical support

- **Copyright**

- Contain Copyright message

8. USING THE WEB CONSOLE

8.1 Register to the Network

1. Connect your computer to the FBB BDU using a LAN cable.
2. When the connection has been established, open the web browser.
3. Type `http://192.168.1.35` in the Address field and press Enter.

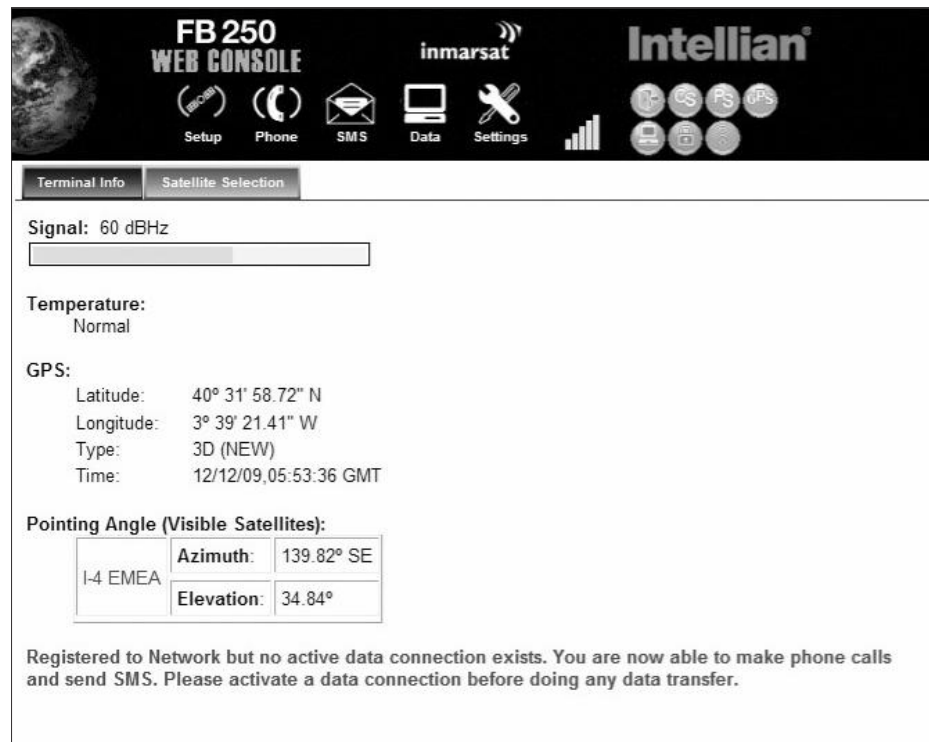


4. When the Login screen appear, type in admin in the Username field and 1234 in the password field.

A screenshot of a login screen enclosed in a rectangular box. It contains two input fields: 'Username:' with the text 'admin' and 'Password:' with five dots. To the right of the password field is a small icon with the text 'addvalue' and 'enabled' below it. Below the password field is a 'Login' button.

5. Click the Login button.

The FBB BDU **Web Console** will appear on your screen.



The FBB BDU will automatically register to the network. This process will include GPS acquisition, satellite tracking and registration with the network, which will take a few minutes.

Once the process is completed, you will see the following message appearing at the bottom line of the Web Console.

“Registered to Network but no active data connection exists. You are now able to make phone calls and send SMS. Please activate a data connection before doing any data transfer”

Upon successful registration, with all three BDU's LED indicators lit in green, the UE will be ready for normal operation.

8.2 Navigating the Web Console

Menu Overview



Below you can see all of the sub menu tabs, under each icon menu item.

Setup	Phone	SMS	Data	Settings
Terminal Info	Phonebook	Compose	Network Management	Language
Satellite Selection	Call History	Inbox	Connection	Terminal Info
		Sent	Primary Profiles	Ethernet
		Draft	Secondary Profiles	Telephony
			Port Forwarding	PIN
			Firewall	SMS
			PPPoE	Wi-Fi
			Misc	Tracking
				Admin
				Support
				Accounts
				About





Status/Action Indicators



These icons indicate the status of the FBB BDU.

- Orange indicates the item is active.
- Grey indicates the item is inactive.






Status Icons

Status Indicator	Description	
	Circuit Switch Icon	Indicates the Circuit Switch service status (Voice calls, SMS, FAX).
	Packet Switch Icon	Indicates the Packet Switch service status (Internet Browsing, FTP, email.)
	GPS Icon	Indicates if a new GPS fix is available or not.
	Tracking Mode Icon	Tracking mode is enabled. (Icon is not shown if tracking is not enabled.)

These icons indicate the status of the FBB BDU and also function as shortcut buttons to the respective menu as indicated below.

- Orange indicates the item is active.
- Grey indicates the item is inactive.

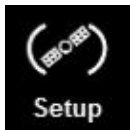
Action Status Icons

Status Indicator	Description	
	Logout Icon	Click on this icon to log out from the web console.
	Internet Icon	Indicate whether the unit is connected to the internet. Click on this icon to go to Data menu.
	Ciphering Icon	Indicate that ciphering is enabled or disabled. Click on this icon to Ciphering Menu.
	New message received	Indicates if a new message is received and unread. Click on this icon to go to Inbox Menu. (Icon is not shown if there is no unread message.)
	Radio Silence Icon	Indicates if radio silence is enabled or disabled. Click on this icon to trigger radio silence enable and disable.

8.3 Navigating the Web Console


Setup Menu

Viewing Terminal Information




1. Click on Setup icon.
2. Click **Terminal Info**.


The terminal information tab shows Signal strength, Temperature, GPS Status, Elevation angle and Registration status.





FB 500


WEB CONSOLE


 Setup


 Phone


 SMS

 Data

 Settings







Terminal Info

Satellite Selection

Signal: 60 dBHz

Temperature:

Normal

GPS:

Latitude: 40° 31' 58.72" N

Longitude: 3° 39' 21.41" W

Type: 3D (NEW)

Time: 12/12/09,05:53:36 GMT

Pointing Angle (Visible Satellites):

I-4 EMEA

Azimuth: 139.82° SE

Elevation: 34.84°

Registered to Network but no active data connection exists. You are now able to make phone calls and send SMS. Please activate a data connection before doing any data transfer.

Signal	Indicates the received signal strength (C/No in dB Hz).
Temperature	Indicates the UE's current operating temperature status.
GPS	Indicates the latitude, longitude, type and time of the GPS acquisition.
Pointing Angle	Indicates the azimuth and elevation angle of the antenna with the corresponding satellite in view.

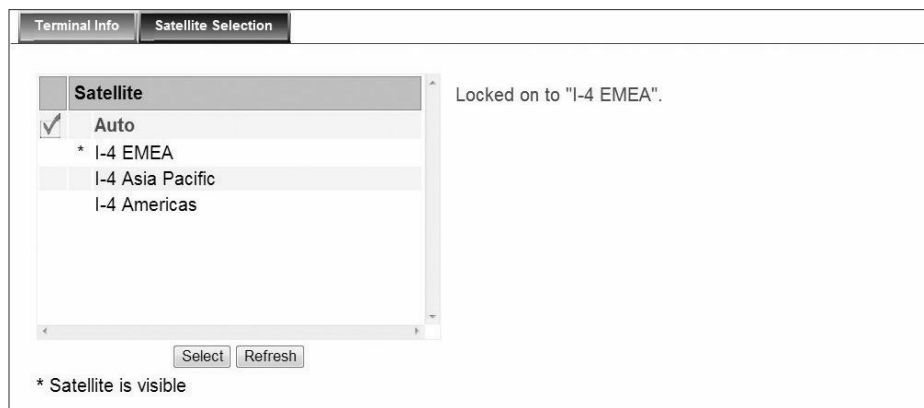
Satellite Selection

The default Satellite Selection is in **Auto** mode. In **Auto** mode, the UE will scan all the visible satellites and track the satellite with the most optimum elevation angle or the last used satellite.

Note: Changing the satellite selection will terminate any existing active voice/fax call or data connections.

Follow these steps to change your satellite selection

1. Click on Setup icon
2. Click the **Satellite Selection** to view the visible satellites.
The visible satellites will be displayed for your selection.
It also displays the satellite information that your Antenna Unit's is locked on to.



3. Click on your choice of visible satellites.
4. Click the Select button to point the antenna to the selected satellite in exclusive mode. The satellite selection will be saved, and each time you power up the UE, the satellite selection choice will remain until you make the next selection change. The UE will track the newly selected satellite even if the elevation angle is not optimum.
5. Click Refresh to refresh the Satellite list.

Phone Menu



1. Click on Phone icon
Phone menu provide the following options:

I. PhoneBook

- The Phonebook entries can be stored on the SIM card or the FBB BDU.
- Allows you to view, add, edit and delete entries on your Phonebook list.
- You can make and send SMS messages directly from your Phonebook entries.

Phonebook

Call History

View option:

All

Storage Usage: (SIM - 0/250) (Terminal - 0/100)

Name	Phone no.
------	-----------

Add

Edit

Delete

Send SMS

Refresh

View option

The View option allows you to view the Phonebook entries from the different storage locations.

From the drop-down menu, select:

All	To view the entries stored in the SIM card and FBB BDU.
SIM only	To view the entries stored in the SIM card.
Transceiver only	To view the entries stored in the FBB BDU.

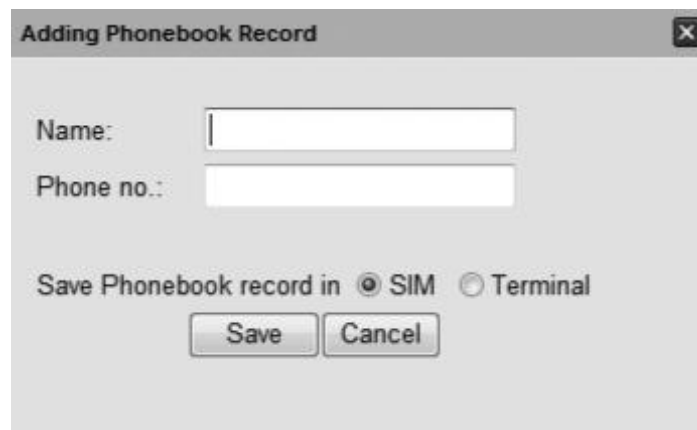
Storage Usage

Shows the number for Phonebook entries used in the SIM card and TU locations.

For example: **(SIM -2/150)** indicates: Storage location – **SIM** card

Total number of entries used = **2**

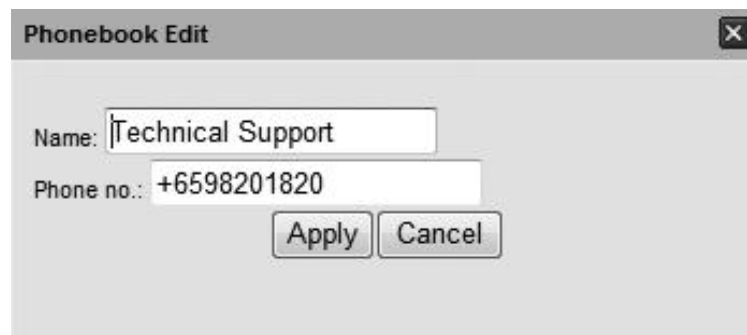
Total number of entries available = **150**



A dialog box titled "Adding Phonebook Record" with a close button (X) in the top right corner. It contains two text input fields: "Name:" and "Phone no:". Below these fields, there is a label "Save Phonebook record in" followed by two radio buttons: "SIM" (which is selected) and "Terminal". At the bottom, there are two buttons: "Save" and "Cancel".

Adding a new Phonebook entry

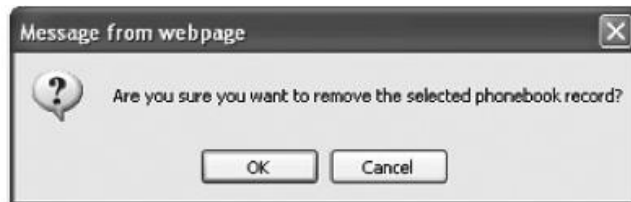
- Click Add.
- Enter the Name and Phone number.
- Select the storage location and click Save.



A dialog box titled "Phonebook Edit" with a close button (X) in the top right corner. It contains two text input fields: "Name:" with the text "Technical Support" and "Phone no.:" with the text "+6598201820". Below these fields, there are two buttons: "Apply" and "Cancel".

Editing a Phonebook entry

- Select the entry from the Phonebook list.
- Click Edit.
- Proceed to change the Name and/or Phone number.
- Click Apply.



Deleting a Phonebook entry

- Select the entry from the Phonebook list
- Click Delete.
- Click Ok to confirm to delete the entry

Sending SMS from the Phonebook

Follow these steps to send SMS from the Phonebook:

1. Select the entry from the Phonebook list.
2. Click Send SMS.
3. The Phonebook console switches over to the Compose SMS console.

The screenshot shows the 'Compose' tab selected in a navigation bar. Below the bar, there is a text input field for 'Phone no.' containing '+9512345678' and a status indicator '73 /160'. A large text area contains the message content: 'Lat:+40.53298, Long:-3.65595, 12/09/12, 00:36:55 GMT' and 'ETA PORT SEA BOUY 22:30'. At the bottom, there are four buttons: 'Send', 'Save', 'Clear', and 'Append GPS'. Below these buttons is a checkbox labeled 'Store a sent copy in SIM' which is checked.

4. Type in the text message and click Send.

II. Call History

To check history log of calls made and received.

The screenshot shows the 'Call History' tab selected in a navigation bar. Below the bar, there is a 'View option:' dropdown menu set to 'All'. A table displays the call history with two columns: 'Phone no.' and 'Time'. The table contains one entry: 'Technical Support' with phone number '006598201820' and time '10/10/04 03:44:48'. At the bottom, there are three buttons: 'Send SMS', 'Delete', and 'Refresh'.

Phone no.	Time
Technical Support 006598201820	10/10/04 03:44:48

View option

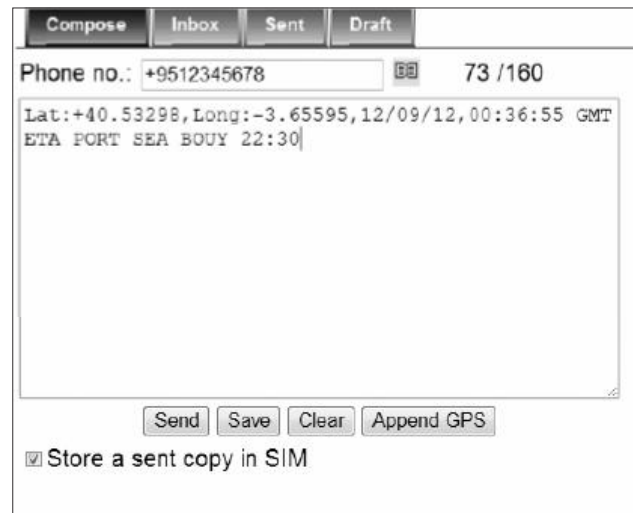
The View option allows you to view the Call History entries.
From the drop-down menu, select:

All	To view the list of the dialed, received and missed calls.
Dialed Call	To view the list of dialed calls only.
Received Call	To view the list of received calls only.
Missed Call	To view the list of missed calls only.

Sending SMS from the Call History list

Follow these steps to send SMS from the Call History list:

1. Select the entry from the list.
2. Click Send SMS.
3. The Call History console switches over to the Compose SMS console.



The screenshot shows the 'Compose' tab of an SMS interface. At the top, there are four tabs: 'Compose', 'Inbox', 'Sent', and 'Draft'. Below the tabs, the 'Phone no.' field contains '+9512345678' and a status indicator '73 / 160'. The main text area contains the message: 'Lat:+40.53298,Long:-3.65595,12/09/12,00:36:55 GMT' followed by 'ETA PORT SEA BOUY 22:30'. At the bottom, there are four buttons: 'Send', 'Save', 'Clear', and 'Append GPS'. Below the buttons, there is a checkbox labeled 'Store a sent copy in SIM' which is currently checked.

4. Type in the text message and click Send.

Deleting a Call History entry

Follow these steps to delete a call History entry:

1. Select the entry from the Call History list.

The screenshot shows a web interface for managing call history. At the top, there are two tabs: 'Phonebook' and 'Call History'. Below the tabs is a 'View option:' dropdown menu currently set to 'All'. The main area contains a table with two columns: 'Phone no.' and 'Time'. The table lists several entries, some with icons (a phone handset) and some with exclamation marks. Below the table, there are three buttons: 'Send SMS', 'Delete', and 'Refresh'.

Phone no.	Time
☎ 0019257987982	12/01/27 22:24:34
☎ 0019257987982	12/01/27 22:23:13
☎ 006596227072	12/01/20 03:43:09
☎ 006591468876	12/01/20 03:29:41
☎ 006565095701	12/01/20 03:28:55
! +6591468876	12/01/20 03:28:18
! +6591468876	12/01/20 03:27:31

2. Click **Delete**.
3. Click **Ok** to confirm or click **Cancel** to abort deleting the entry.
4. Click Refresh to refresh the Call History list.

SMS Menu



1. Click on SMS icon.

SMS menu provide the following options:

I. Compose

To compose and send text messages.

Simply enter a mobile number, type your message and click Send.

II. Inbox

Shows the details (Sender information, Message, Date and Time stamp) of all SMS received.

III. Sent

Shows the details (Receiver information, Message, Date and Time stamp) of all SMS sent.

IV. Draft

Stores unsent messages for retrieval later.



Compose Inbox Sent Draft

Phone no.: 0 /160

Send Save Clear Append GPS

☒ Store a sent copy in SIM

I. Compose

Composing a New Message

Follow these steps to compose a new SMS:

1. Enter the receiver's Phone number in the Phone no. field or click the Phonebook icon if the receiver's number is listed in the Phonebook.
2. Type the message in the text editor box.

Compose Inbox Sent Draft

Phone no.: +9512345678 73 /160

Lat:+40.53298,Long:-3.65595,12/09/12,00:36:55 GMT
ETA PORT SEA BOUY 22:30

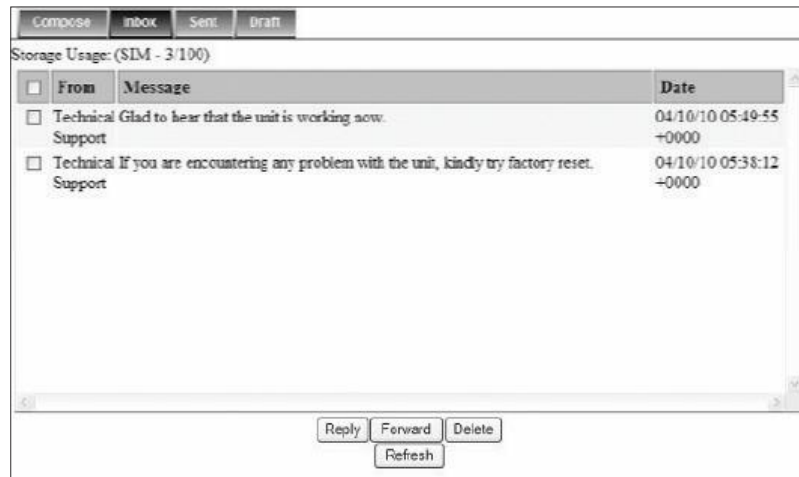
☒ Store a sent copy in SIM

Note: Message is limited to 160 characters (using 7 bit encoded default alphabets) including spaces between words. But it is limited to 70 characters per message using Unicode (UCS2) text message (such as message typed in Chinese, Japanese, etc). For sending a long SMS to another BGAN transceiver, the message is limited to 608 characters (using 7 bit encoded default alphabet) or 266 characters using Unicode (UCS2) text messages including spaces between words. If you do not wish to store a copy of the sent SMS into SIM card uncheck Store a copy in the SIM checkbox. Click Send to send the SMS.

3. Click the Send button to send the SMS.
4. To save an unsent SMS, click the Save button and the unsent SMS will be saved in Draft.
5. To clear the typed message on the text editor, click the Clear button.

II. Inbox

Shows the details (Sender information, Message, Date and Time stamp) of all SMS received.



Replying to a SMS

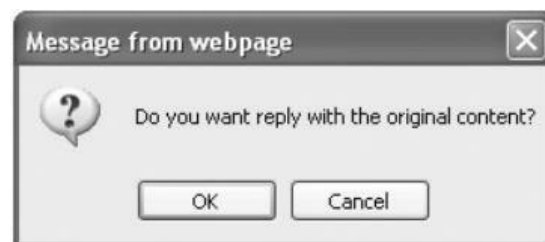
Follow these steps to reply a SMS:

1. Click on a SMS to select it.

The selected SMS will be highlighted in light blue.

2. Click **Reply**.

3. Click **OK** to reply with the original contents or **Cancel** to reply without the original content.



The Inbox console switches over to the Compose console.

4. Enter your reply in the text editor.

5. Click Send to send your reply SMS. The reply SMS will be sent to the recipient.

Forwarding an SMS

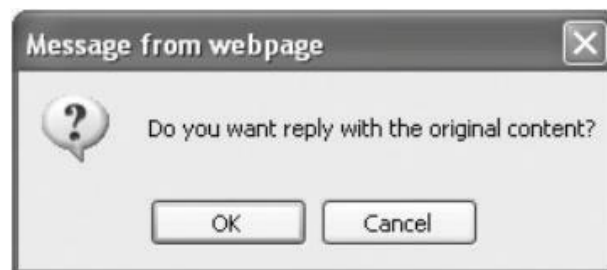
Follow these steps to forward an SMS:

1. Click on a SMS to select it.
The selected SMS will be highlighted in light blue.
2. Click **Forward**.
The Inbox console switches over to the Compose console.
3. Enter the receiver's number in the **Phone No.** field.
4. Click **Send** to forward the SMS. The SMS will be sent to the recipient.

Deleting a single SMS from the Inbox list

Follow these steps to delete a single SMS from the Inbox list:

1. Click on a SMS to select it.
2. Click Delete.
3. Click OK to confirm or click Cancel to abort deleting the SMS.



Deleting multiple SMS from the Inbox list

Follow these steps to delete multiple SMS from the Inbox list:

1. Select the message by checking the checkboxes beside each SMS.
2. Click **Delete**.
3. Click OK to confirm the delete, or Cancel to abort the delete.
4. Click Refresh to refresh the Inbox list.

III. Sent

Shows the detail (Receiver information, Message, Date and Time stamp) of all SMS sent.



Resending a sent SMS


Follow these steps to resend a sent SMS (sending the same SMS to the same receiver):

1. Click on a SMS to select it.
2. Click Resend.
3. The SMS will be sent to the recipient.

Forwarding a sent SMS

Follow these steps to forward a sent SMS to another recipient:

1. Click on a SMS to select it.
2. Click Forward.
3. The Sent console switches over to the Compose console.



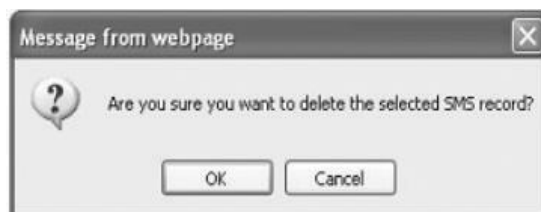
The screenshot shows the 'Compose' tab selected in a window with tabs for 'Compose', 'Inbox', 'Sent', and 'Draft'. The 'Phone no.' field contains '+6592384077' and a status indicator shows '55/160'. The message body contains the text 'Will be reaching the port in about 15 minutes from now.' At the bottom, there are 'Send', 'Save', and 'Clear' buttons, and a checkbox labeled 'Store a sent copy in SIM' which is checked.

4. Enter the receiver's number in the Phone No. field.
5. Click Send. The SMS will be sent to the recipient.

Deleting a SMS from the Sent list

Follow these steps to delete a single SMS from the Sent list:

1. Click on a SMS to select it.
2. Click Delete.
3. Click OK to confirm or click Cancel to abort deleting the SMS.



Deleting multiple SMS from the Sent list

Follow these steps to delete multiple SMS from the sent list:

1. Select the message by checking the checkboxes beside each SMS.
2. Click Delete.
3. Click OK to confirm the delete, or Cancel to abort the delete.
4. Click Refresh to refresh the Sent list.

IV. Draft

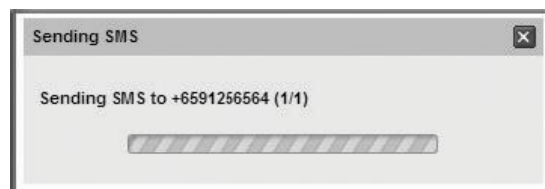
Stores SMS saved from the Compose console.



Follow these steps to send a draft SMS:

1. Click on a SMS to select it.
2. Click Send.

The SMS will be sent to the recipient.



Forwarding a draft SMS another recipient

Follow these steps to forward a draft SMS to another recipient:

1. Click on a SMS to select it.
2. Click Forward.

The Draft console switches over to the Compose console.



The screenshot shows the 'Compose' console with tabs for 'Compose', 'Inbox', 'Sent', and 'Draft'. The 'Phone no.' field contains '+6592384077' and a status indicator shows '55/160'. The message body contains the text 'Will be reaching the port in about 15 minutes from now.' At the bottom, there are 'Send', 'Save', and 'Clear' buttons, and a checkbox labeled 'Store a sent copy in SIM' which is checked.

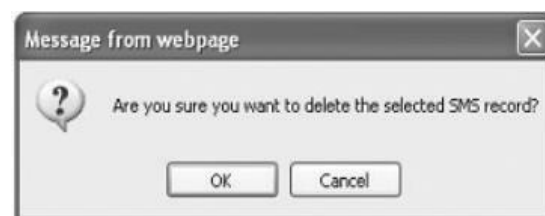
3. Enter the receiver's number in the Phone No. Field.
4. Click Send to forward the SMS.

The SMS will be forwarded to the recipient.

Deleting a SMS from the Draft list

Follow these steps to delete a SMS from the Draft list:

1. Click on a SMS to select it.
2. Click **Delete**.
3. Click **OK** to confirm or click **Cancel** to abort deleting the SMS.



Deleting multiple SMS from the Draft list

Follow these steps to delete multiple SMS from the Draft list:

1. Select the message by checking the checkboxes beside each SMS.
2. Click Delete.
3. Click OK to confirm the delete, or Cancel to abort the delete.
4. Click Refresh to refresh the Draft list.

Data Menu



1. Click on Data icon.

Data menu provides the following options:

I. Network Management

II. Connection

III. Primary Profiles

IV. Secondary Profiles

V. Port Forwarding

VI. Firewall

VII. PPPoE

VIII. Misc



I. Network Management

The terminal can support up to 11 different Network User Groups for different types of services with their desired configuration and settings. Each Network User Group has their own profile and settings such as QOS (Standard/Streaming) and IP addressing (Static/Dynamic).

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc
Network Classification							
Network User Group							
Traffic Statistics							
Attached Devices							
	MAC Address	IP Address Range	Subnet	Network User Group			
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
					Create		
	ANY	ANY	ANY	Default Group			
					Refresh		

II. Connection

1. To activate the default profile, click Activate Default Profile. The PDP context will be activated.

Network Management

Connection

Primary Profiles

Secondary Profiles

Port Forwarding

Firewall

PPPoE

Misc

User Activated PDP(s):
List of activated PDP(s) used for normal internet usage such as: web-browsing, email, FTP, etc.

No connection exists

Activate Default Profile

When connected, APN and the assigned public IP Address details will be displayed. You can proceed to access the Internet and use the related features.

Activate Profile

In progress...

SN	APN (Access Point Name)	IP Address	Profile Name	CID	Action	Remarks
1	BGAN.INMARSAT.COM	161.30.180.5	Default Group	5	Disconnect	Primary PDP Context

2. To disconnect the data connection, click Disconnect. The PDP context will be deactivated.

Deactivate PDP context

In progress...

III. Primary Profiles

Primary profiles define the connection type.

You can select from a list of profiles to be the default primary profile and connection type. From Profile 7 to Profile 10, you can create your own customized primary profile.

The screenshot displays the 'Primary Profiles' configuration interface. On the left, a vertical list of profiles is shown, with 'Standard' highlighted. The main area contains configuration options for the selected profile. The 'Profile Name' is 'Standard'. Under 'Connection Type', 'Standard' is selected. The 'Access Point Name (API)' is 'BGAN.NIMARSAT.COM'. There are input fields for 'Static IP Address API Username' and 'Static IP Address API Password'. A note states that these are not login credentials for the WebConsole but are for static IP address subscription. Under 'IP Configuration', 'Dynamic IP Address' is selected. The 'Limited Connection' section has two sub-sections: 'Time' with 'Duration' (10 ~ 720 minutes) and 'Notification Before Expired' (0 ~ 8 minutes), and 'Volume' with 'Traffic Volume' (1 ~ 1024 MB). At the bottom, there are 'Update Settings' and 'Cancel' buttons.

Note: The Standard profile is set as the default primary profile and the default connection type is standard (this is charged by the volume [in kilobytes] of data used).

Profile Name

Change the profile name as desired.

Connection Type

Change the type of connection. By default the connection type will be standard.

Access Point Name (APN)

By default, the APN from the SIM will be selected.

Follow these steps to change the Access Point Name (APN):

1. Select User Defined.
2. Enter the new APN in the field space provided (e.g. BGAN inmarsat.com).
3. Enter the username and password if required.

IP Configuration

By default, the Dynamic IP Address is selected.

Follow these steps to use Static IP Address:

1. Select Static IP Address and enter the IP Address in the space provided.
2. Check the Header Compression checkbox if it is required to use Header Compression.

IV. Secondary Profiles

The screenshot shows the 'Secondary Profiles' configuration window. On the left is a sidebar with a tree view containing 'FTP', 'Quick Link', 'Quick Time', 'Real Media', 'Streambox', 'Win Media', 'Profile 7', 'Profile 8', 'Profile 9', and 'Profile 10'. The main area is titled 'Profile Name: FTP'. Below this are 'Streaming Parameters' with 'Desired Rate' and 'Minimum Rate' both set to '32k' via dropdown menus, and an unchecked 'Use error correction' checkbox. The 'Destination Port Ranges' section contains a table with columns 'From', 'To', and 'Protocol'. The first row shows 'From: 20', 'To: 21', and 'Protocol: TCP', with a 'Delete' button to its right. Below the table are input fields for 'From' and 'To', a 'Protocol' dropdown set to 'TCP', and 'Add' and 'Delete All' buttons. There is also a link 'Add from Templates'. The 'Limited Connection' section has two options: 'Time' (checked) and 'Volume'. Under 'Time', 'Duration' is set to '0' minutes and 'Notification Before Expired' is set to '0' minutes. Under 'Volume', 'Traffic Volume' is set to '0' MB. At the bottom are 'Update Settings' and 'Cancel' buttons.

Secondary profiles setting are used mainly for streaming connection. You may select one of the secondary profiles to be used during streaming connection. You may also create a customized secondary profile; choose from profile 7 to 10.

It also had the same time/volume limited data connection feature as the Primary Profiles.

Note: If the user requires a Secondary PDP profile, the SIM card QoS should be provisioned to QoS Streaming Symmetrical 256. If not provisioned, user will encounter a Secondary Profile network rejection with error code "QoS Not Accepted" and charges will occur for activation/deactivation.

Pre-defined Secondary Profiles

The screenshot shows the 'Secondary Profiles' configuration page. On the left, a list of templates is available: FTP, Quick Link, Quick Time Media, Real Media, Streambox, Win Media, Profile 7, Profile 8, Profile 9, and Profile 10. The 'FTP' template is selected. The main configuration area includes:

- Profile Name:** FTP
- Streaming Parameters:**
 - Desired Rate: 32k
 - Minimum Rate: 32k
 - ☐ Use error correction
- Destination Port Ranges:**

From	To	Protocol
20	21	TCP
- Limited Connection:**
 - ☐ Time
 - Duration: 0 minutes
 - Notification Before Expired: 0 minutes
 - ☐ Volume
 - Traffic Volume: 0 MB

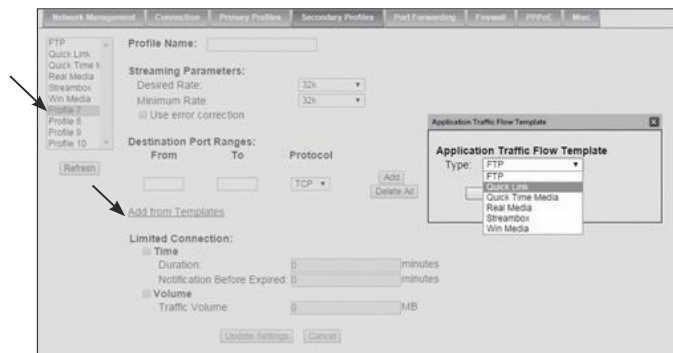
Buttons at the bottom include 'Update Settings' and 'Cancel'. A red box highlights the 'Add from Templates' button.

The following Traffic Flow Template have been pre-defined for the following profiles.

- FTP
- Quick Link
- Quick Time Media
- Real Media
- Streambox
- Win Media

User can define settings from Profile 7 to Profile 10. User can also click on **Add from Templates** to choose pre-defined settings.

1. Select Profile 7.
2. Click on Add from Templates.



3. The pre-defined settings of the selected profile will be updated on the webconsole. User can either make any further required changes to the settings.

FTP

Quick Link

Quick Time H

Real Media

Streambox

Win Media

Profile 7

Profile 8

Profile 9

Profile 10

Refresh

Profile Name:

Streaming Parameters:

Desired Rate:

Minimum Rate:

☐ Use error correction

Destination Port Ranges:

From	To	Protocol	
21	22	TCP	Delete
7070	7071	TCP	Delete
7070	7071	UDP	Delete
8000	8050	TCP	Delete
<input type="text"/>	<input type="text"/>	TCP ▾	Add Delete All

Add from Templates

Limited Connection:

☐ Time

Duration: minutes

Notification Before Expired: minutes

☐ Volume

Traffic Volume: MB

Update Settings Cancel

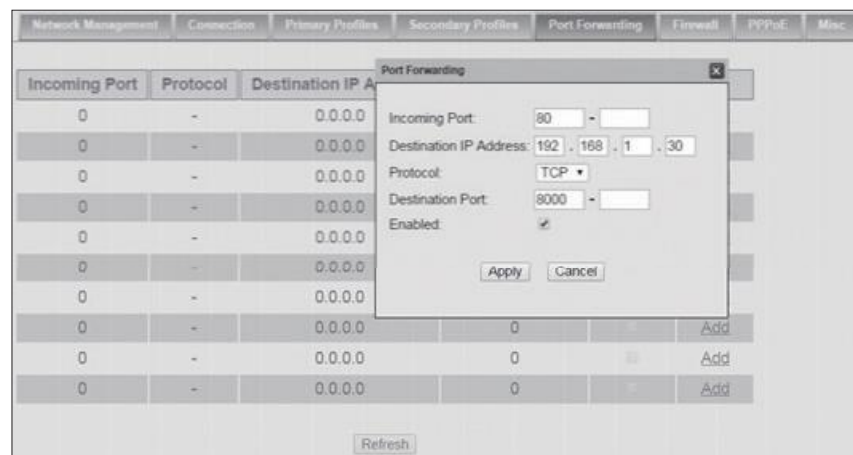
V. Port Forwarding

Port Forwarding is a feature for Router (multiple-user) mode.

This feature sets the FBB BDU to direct incoming traffic on certain TCP/UDP port to a specific port on a local PC (IP Address).

Follow these steps to add a new forwarding rule:

1. Click the Add button.



2. Enter the Incoming Port number in the space provided.

(For example, the user expecting HTTP traffic, the port is 80).

3. Enter the Destination IP Address.

(For example, the IP Address of the PC that is connected to the FBB BDU).

4. Select the Protocol type TCP (e.g. for HTTP, it will be TCP) UDP.

5. Enter the Destination Port number in the space provided (For example: listening port of the particular service (for example TCP port 80 for web server) on the PC that is connected to the FBB BDU).

6. Click Apply to allow the settings to take effect.

VI. Firewall

By default, the **Firewall** is disabled.



Enable Firewall Settings

1. Navigate to **Data>Firewall>Setup** to enable Firewall protection.
2. Select **Enable**.
3. Click **Update**.



Incoming Rule

To add and define up to 10 rules to allow or reject incoming packets.

Network Management | Connection | Primary Profiles | Secondary Profiles | Port Forwarding | **Firewall** | PPVUE | Misc

Setup | Incoming Rule | Outgoing Rule | DoS Protection | Port Scan Protection | Service Filtering | Administrator Control

Incoming Rule

Default Action for Incoming Packets: ☒ Accept ☐ Reject

Rule Name	Protocol	Source IP Address	Source Port	Destination IP Address	Destination Port	Action	Enabled	
Default Rule	ANY	ANY	ANY	ANY	ANY	Allow	<input checked="" type="checkbox"/>	
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add

Refresh Update

Network Management | Connection | Primary Profiles | Secondary Profiles | Port Forwarding | **Firewall** | PPVUE | Misc

Setup | Incoming Rule | Outgoing Rule | DoS Protection | Port Scan Protection | Service Filtering | Administrator Control

Incoming Rule

Default Action for Incoming Packets: ☒ Accept ☐ Reject

Add Incoming Firewall Rule

Rule Name	Protocol	Source IP Address	Source Port	Destination IP Address	Destination Port	Action	Enabled	
Default Rule	ANY	ANY	ANY	ANY	ANY	Allow	<input checked="" type="checkbox"/>	
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add

Refresh Update

Note: IP Addresses, Ports with value 0 means ANY.
eg. IP (0.0.0.0 - 0.0.0.0) means ANY IP, Port (0 - 0) means ANY Port.

Outgoing Rule

To add and define up to 10 rules to allow or reject outgoing packets.

Network Management

ConnectionPrimary ProfilesSecondary ProfilesPort ForwardingFirewallIPsecMisc

Setup

Incoming Rule

Outgoing Rule

Out Protection

Port Scan Protection

Service Filtering

Administrator Control

Outgoing Rule

Default Action for Outgoing Packets ☒ Accept ☐ Reject

Rule Name	Protocol	Source IP Address	Source Port	Destination IP Address	Destination Port	Action	Enabled	
Default Rule	ANY	ANY	ANY	ANY	ANY	Allow	<input checked="" type="checkbox"/>	
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add
							<input type="checkbox"/>	Add

RefreshUpdate

Network Management

ConnectionPrimary ProfilesSecondary ProfilesPort ForwardingFirewallIPsecMisc

Setup

Incoming Rule

Outgoing Rule

Out Protection

Port Scan Protection

Service Filtering

Administrator Control

Outgoing Rule

Default Action for Outgoing Packets ☒ Accept ☐ Reject

Add Outgoing Firewall Rule

Rule Name: Rule 1

Protocol: ☐ TCP ☐ UDP ☐ ICMP ☒ ANY

Source IP Address: 0 . 0 . 0 . 0 - 0 . 0 . 0 . 0

Source Port: 0 - 0

Destination IP Address:

Destination Port: 0 - 0

Action: ☐ Allow ☒ Reject

Enabled: ☒

ApplyCancel

Note: IP Addresses. Ports with value 0 means ANY.
eg. IP (0.0.0.0 - 0.0.0.0) means ANY IP, Port (0 - 0) means ANY Port.

Rule Name	Pr	Action	Enabled	
Default Rule		Allow	<input checked="" type="checkbox"/>	
			<input type="checkbox"/>	Add
			<input type="checkbox"/>	Add
			<input type="checkbox"/>	Add
			<input type="checkbox"/>	Add
			<input type="checkbox"/>	Add
			<input type="checkbox"/>	Add
			<input type="checkbox"/>	Add

RefreshUpdate

DoS Protection

To protect the terminal and the private network against unnecessary DoS attacks from the untrusted public network by:

- Block packets with spoofed source IP addresses from public network (protects against LAND attack and others that use reserved/private source IP addresses).
- Block broadcast packets from public network (protects against Smurf and Fraggle type flooding attacks).

By default, the DoS is disabled.

The screenshot shows the 'DoS Protection' configuration page. The 'Status' is set to 'Disabled'. The page lists two main categories of blocked packets:

- Block packets with spoofed source IP addresses from public network**
 - ☐ Block packets from Historical Broadcast addresses (0.0.0.0/8)
 - ☐ Block packets from Unallocated and Broadcast addresses (248.0.0.0/5)
 - ☐ Block packets from RFC 1918 Class A private addresses (10.0.0.0/8)
 - ☐ Block packets from RFC 1918 Class B private addresses (172.16.0.0/12)
 - ☐ Block packets from RFC 1918 Class C private addresses (192.168.0.0/16)
 - ☐ Block packets from Class D Multicast addresses (224.0.0.0/4)
 - ☐ Block packets from Class E Reserved addresses (240.0.0.0/5)
 - ☐ Block packets from Link Local addresses (169.254.0.0/16)
 - ☐ Block packets from TEST-NET addresses (192.0.2.0/24)
 - ☐ Block packets claiming to be from our own private network
 - ☐ Block packets claiming to be from UT's public address
- Block broadcast packets from public network**
 - ☐ Block packets (sent) to limited broadcast address (255.255.255.255/32)
 - ☐ Block packets (sent) to public network broadcast address

An 'Update' button is located at the bottom right of the configuration area.

Port Scan Protection

To protect the terminal from port scanning attacks by blocking packets with illegal TCP flag or illegal TCP flag combinations from public network (protects against Xmas scan, NULL scan and similar types of port scanning).

By default the **Port Scan Protection** is disabled.

The screenshot shows the 'Port Scan Protection' configuration page. The 'Status' is set to 'Disabled'. The page lists one main category of blocked packets:

- Block packets with illegal TCP flags or illegal TCP flag combinations from public network**
 - ☐ Block packets with all flags set - XMAS Scan
 - ☐ Block packets with no flags set - NULL Scan
 - ☐ Block packets with SYN and FIN set
 - ☐ Block packets with SYN and RST set
 - ☐ Block packets with FIN and RST set
 - ☐ Block packets with FIN set, but ACK not set
 - ☐ Block packets with PUSH set, but ACK not set
 - ☐ Block packets with URG set, but ACK not set

An 'Update' button is located at the bottom right of the configuration area.

Service Filtering

To prevent external network accessing the terminal by blocking packets such as Ping, Telnet, access web console and access to AT command service.

By default, the **Service Filtering** is disabled.

The screenshot shows a web interface for configuring network settings. At the top, there is a navigation bar with tabs: Network Management, Connection, Primary Profiles, Secondary Profiles, Port Forwarding, Firewall, PPPoE, and Misc. The 'Firewall' tab is selected. On the left side, there is a vertical menu with options: Setup, Incoming Rule, Outgoing Rule, DoS Protection, Port Scan Protection, Service Filtering, and Administrator Control. The 'Service Filtering' option is highlighted. The main content area is titled 'Service Filtering'. It contains a 'Status' section with two radio buttons: 'Enabled' (which is selected) and 'Disabled'. Below this, there is a text prompt: 'Select the following service(s) if you would like to block it'. Underneath the prompt are four checkboxes, all of which are checked: 'Ping from External Network', 'Telnet from External Network', 'Access webconsole from External Network', and 'Access AT command service from External Network'. At the bottom right of the configuration area, there is an 'Update' button.

Administrator Control

To block any keyword in the content of the accessing page.

The screenshot shows the 'Keyword Block' configuration page. At the top, there is a navigation bar with tabs: Network Management, Connection, Primary Profiles, Secondary Profiles, Port Forwarding, Firewall, PPPoE, and Misc. On the left side, there is a sidebar menu with options: Setup, Incoming Rule, Outgoing Rule, DoS Protection, Port Scan Protection, Service Filtering, and Administrator Control. The main content area is titled 'Keyword Block' and contains the following elements:

- A section titled 'Block website access based on keywords specified below'.
- A checkbox labeled 'Enable Keyword Block' which is checked.
- A text input field labeled 'Enter Keyword:' with the value 'myspace' and an 'Add' button.
- A list box labeled 'Blocked Keyword(s)' containing the value 'youtube' and a 'Delete' button.
- An 'Update' button at the bottom right.

VII. PPPoE

By default, the PPPoE is disabled.

The screenshot shows the 'PPPoE Setup' page. At the top, there is a navigation bar with tabs: Network Management, Connection, Primary Profiles, Secondary Profiles, Port Forwarding, Firewall, PPPoE, and Misc. On the left side, there is a sidebar menu with options: Setup, Incoming Rule, Outgoing Rule, DoS Protection, Port Scan Protection, Service Filtering, and Administrator Control. The main content area is titled 'PPPoE Setup' and contains the following elements:

- A section titled 'PPPoE Setup'.
- A radio button labeled 'PPPoE' with two options: 'Enabled' (selected) and 'Disabled'.
- An 'Update' button.
- A note at the bottom: 'Note: Changes only take effect after terminal reboots.'

1. Select Enable.
2. Click Update.
3. Once the PPPoE service is enabled, a pop-up message box indicates the PPPoE service is activated and requires rebooting of terminal for the service to take effect

VIII. Misc

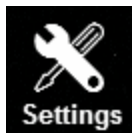
This feature requires the activation of the next PDP to take effect. User has to enable the VPN Passthrough first then activate the PDP context.

1. Select IPsec or PPTP.
2. Click Update.



3. Once the required option is updated, a pop-up message box indicates the the update is successful. Reboot terminal for the service to take effect.

Settings Menu



1. Click on Settings icon.

Setting menu provides the following options:

I. Language

II. Terminal Info

III. Ethernet

IV. Telephony

V. PIN

VI. SMS

VII. Wi-Fi

VIII. Tracking

IX. Admin

X. Support

XI. Accounts

XII. About

I. Language

Select the desired language for the Web Console to be displayed. (Language options available may differ due to different firmware version.)

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
<div><input checked="" type="radio"/> English <input type="radio"/> 简体中文 <input type="radio"/> 繁體中文 <input type="radio"/> Español <input type="radio"/> Dutch <input type="radio"/> 日本語 <input type="radio"/> 한국어 <input type="button" value="Apply"/></div>											

II. Terminal Info

This tab shows general information about the UE, Error/Event Logos and Call Logs.

Information

Displays information about the Manufacture ID, Software version, Model ID, IMEI number, IMSI number (only when a SIM card is inserted), Subscriber number and Antenna Unit's serial number.

Language

Terminal Info

Ethernet

Telephony

PN

IMS

Wi-Fi

Tracking

Admin

Support

Accounts

About

Information

Logs

Call Log

Call/Data Usage

Manufacture ID:	Addvalue
Software Version:	R01.7.2
Hardware Version:	2
Model ID:	FB 250
IMEI Number:	352574050003605
IMSI Number:	901112114169867
Subscriber Number:	Not available
BDU Serial Number:	EBF252M134000360
MAC Address:	00:0B:68:01:D8:82

Logs

Displays event and error logs of the UE.

Language	Terminal Info	Ethernet	Telephony	PN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About	
Information		Log Type: Event										
Logs		Date/Time		Logs								^
Call Log		① Mon Dec 8 2014, 06:41:43 +0900		requested service option not subscribed								
Call/Data Usage		① Mon Dec 8 2014, 06:41:43 +0900		Primary PDP context activation failed 5[5],21,0								
		① Mon Dec 8 2014, 06:41:38 +0900		UE initiated a Primary PDP context activation 5[5]								
		① Mon Dec 8 2014, 06:39:38 +0900		requested service option not subscribed								
		① Mon Dec 8 2014, 06:39:38 +0900		Primary PDP context activation failed 5[5],21,0								
		① Mon Dec 8 2014, 06:39:33 +0900		UE initiated a Primary PDP context activation 5[5]								
		① Mon Dec 8 2014, 06:37:33 +0900		requested service option not subscribed								
		① Mon Dec 8 2014, 06:37:33 +0900		Primary PDP context activation failed 5[5],21,0								
		<										>
				Delete All								Export All Logs

Call Log

Displays the call history including standard voice calls, high-quality / fax calls, standard data sessions. (By default, Pin is "0000")

User can retrieve choose to delete or export the CS or PS logs in this menu.

Call Log Type: CS

Index	Phone no.	Call Service	Call Type	Date/Time	Duration	Cause
1	+6591132319	Standard	Incoming	Thu Nov 21 2013, 10:52:15 +0800	000:00:00:14	Normal
2	006591132319	Standard	Outgoing	Thu Nov 21 2013, 10:51:43 +0800	000:00:00:12	Normal
3	+6591132319	Standard	Incoming	Thu Nov 21 2013, 10:51:07 +0800	000:00:00:10	Normal
4	006591132319	Standard	Outgoing	Thu Nov 21 2013, 10:50:29 +0800	000:00:00:11	Normal
5	+6566347090	High Quality	Incoming	Thu Nov 21 2013, 10:44:32 +0800	000:00:02:18	Normal
6	006566347090	High Quality	Outgoing	Thu Nov 21 2013, 10:40:35 +0800	000:00:02:11	Normal
7	006565093975	Standard	Outgoing	Thu Nov 21 2013, 10:29:38 +0800	000:00:04:38	Normal
8	+6591550204	Standard	Incoming	Thu Nov 21 2013, 10:15:11 +0800	000:00:00:12	Normal

Delete Export Refresh

Call / Data Usage

Displays the total call usage and total data usage.

Click clear to reset counter.

III. Ethernet

1. Click **Ethernet** to view and edit the Ethernet settings.
2. Click **Update** to allow the settings to take effect.

The screenshot shows a web interface with a top navigation bar containing tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. The 'Ethernet' tab is selected. On the left, there is a sidebar with buttons for Ethernet, DHCP, MAC Filtering, and Static Route. The main content area displays the following settings:

- Terminal IP Address: 192 . 168 . 1 . 35
- Terminal Subnet Mask: 255 . 255 . 255 . 0
- Terminal Gateway: 1 . 2 . 3 . 4

Below these fields is an 'Update' button. At the bottom right, there is a status indicator that says 'ethernet enabled'.

DHCP

1. Click **DHCP** to view and edit the DHCP settings.
2. Click **Update** to allow the settings to take effect.

The screenshot shows the same web interface as before, but with the 'DHCP' tab selected in the sidebar. The main content area displays the following settings:

- DHCP: ☒ Enabled ☐ Disabled
- Primary DNS: 8 . 8 . 8 . 8
- Secondary DNS: 8 . 8 . 4 . 4
- DHCP IP Pool Start: 192 . 168 . 1 . 40
- DHCP IP Pool End: 192 . 168 . 1 . 69
- IP Lease Time: 0 second(s)

Below these fields is an 'Update' button.

Mac Address Filtering

1. Click Mac Filtering to view and edit the Mac Filtering settings.
2. Click Update to allow the settings to take effect.

The screenshot shows the same web interface as before, but with the 'MAC Filtering' tab selected in the sidebar. The main content area displays the following settings:

- MAC Filtering: ☒ Enabled ☐ Disabled
- Use: ☒ Reject List ☐ Allowed List

Below these fields is an 'Update' button. Further down, there is a section titled 'Reject List' with a table containing one entry:

MAC Address	Action
11:22:33:44:55:66	Delete

Below the table is an 'Add' button. At the bottom, there is a 'Delete All' button and a status indicator that says '*Your MAC Address: 98:76:54:32:10:12'.

Reject List

All PCs/Laptops (also applicable for WiFi access) will be allowed to access the BDU except for those (MAC addresses) listed in the Reject List.

Reject List

11:22:33:44:55:66 [Delete](#)

[Add](#)

*Your MAC Address: **98:76:54:32:10:12**

Allow List

All PCs/Laptops (also applicable for WiFi access) will be denied access to the BDU except for those (MAC addresses) listed in the Allow List.

Note: When selecting this list, at least one entry should be there to access the BDU.

Allowed List

66:55:44:33:22:11 [Delete](#)

[Add](#)

*Your MAC Address: **98:76:54:32:10:12**

3. Click Update to allow the settings to take effect.

Static Route

Users can configure the static route to create a new entry route in the router's routing table.

It allows the network to forward packets to the IP address destination stored in the routing table.

The screenshot shows a web interface with a top navigation bar containing tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. On the left, there is a sidebar with buttons for Ethernet, DHCP, MAC Filtering, and Static Route. The main area displays a table with the following columns: Destination, Netmask, Gateway, and Enabled. The table contains four rows of data, each with an 'Add', 'Edit', and 'Delete' link. The first row shows Destination 1.2.3.4, Netmask 5.6.7.8, Gateway 9.0.1.2, and Enabled checked. The second row shows Destination 1.2.3.4, Netmask 5.6.7.8, Gateway Default Group, and Enabled checked. The third row shows Destination 1.2.3.4, Netmask 5.6.7.8, Gateway Profile5, and Enabled checked. The fourth row shows Destination 1.2.3.4, Netmask 5.6.7.8, Gateway Terminal IP Address, and Enabled checked. Below the table is a 'Refresh' button.

Destination	Netmask	Gateway	Enabled
1.2.3.4	5.6.7.8	9.0.1.2	<input checked="" type="checkbox"/>
1.2.3.4	5.6.7.8	Default Group	<input checked="" type="checkbox"/>
1.2.3.4	5.6.7.8	Profile5	<input checked="" type="checkbox"/>
1.2.3.4	5.6.7.8	Terminal IP Address	<input checked="" type="checkbox"/>

1. Click **Add** to setup new Static Route.

The screenshot shows the 'Add' dialog for the Static Route configuration. The top navigation bar and sidebar are the same as in the previous screenshot. The main area displays the 'Add' dialog with the following fields: Enabled (checked), Destination (2.2.2.2), Netmask (255.255.0.0), Gateway (Manual), and a dropdown menu for Terminal IP Address. The 'Add' button is highlighted.

Enabled: ☒
Destination: 2.2.2.2
Netmask: 255.255.0.0
Gateway: ☒ Manual
☐ Auto Detect (Dynamic)
Terminal IP Address:
Add

2. Click **Add** to allow the settings to take effect.

IV. Telephony

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
<div> <div>Interface</div> <div>Port Configuration</div> <div>Caller ID</div> <div>Call Waiting</div> <div>Call Barring</div> <div>Call Forwarding</div> <div>Call Restriction</div> </div> <div> <div>Telephone Interface Configurations:</div> <div>US Caller Line ID Phone connected</div> <div>Update</div> </div>											

Interface

1. Select European Caller Line ID Phone connected or US Caller Line ID Phone connected from the Telephone Interface Configuration drop-down menu.
2. Click Update to allow the setting to take effect.

Port Configuration

For each of the 3 ports, a choice of the quality calls can be selected. Select your ideal call quality and click **Update**.

Primary Handset

Port	Call Type	Service Type	Enable External Ringing?	
Primary Handset	Incoming Call	Standard voice call Standard voice call None	<input type="checkbox"/>	Update
	Outgoing Call	Standard voice call		Update

Phone Port

PHONE Port	Incoming Call	Standard voice call	<input type="checkbox"/>	Update
	Outgoing Call	Standard voice call		Update

Fax Port

For the fax port, if no subscription is made, there will be no choices.

FAX Port	Incoming Call	None ▾	<input type="checkbox"/>	Update
	Outgoing Call	None ▾		Update

If fax subscription is made, 3.1 KHz high quality fax call will be available.

FAX Port	Incoming Call	3.1kHz high quality voice/fax call ▾ 3.1kHz high quality voice/fax call None	Update
	Outgoing Call	3.1kHz high quality voice/fax call ▾ 3.1kHz high quality voice/fax call None	Update

Caller ID

1. Click **Retrieve** to get current setting of the **Allow called party to see your number configuration**.
2. To change the setting, select **Yes**, **No**, or **According to network subscription** for the **Allow called party to see your number** configuration.
3. Click **Apply** to allow the setting to take effect.

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
Interface		Allow called party to see your number?									
Port Configuration		<input type="radio"/> Yes									
Caller ID		<input type="radio"/> No									
Call Waiting		<input type="radio"/> According to network subscription									
Call Barring		Retrieve Apply									
Call Forwarding											
Call Restriction											

Call Waiting

1. Click **Retrieve** to get current setting of the **Enable call-waiting** configuration.
2. To change the setting, select **Yes** or **No** for the **Enable call waiting** configuration.
3. Click **Apply** to allow the new setting to take effect.

The screenshot shows the 'Telephony' tab selected in the top navigation bar. On the left, a sidebar lists configuration options: Interface, Port Configuration, Caller ID, Call Waiting, Call Barring, and Call Forwarding. The 'Call Waiting' option is highlighted. The main content area is titled 'Enable call waiting?' and contains two radio buttons: 'Yes' and 'No'. Below these buttons are 'Retrieve' and 'Apply' buttons.

Call Barring

1. Click any individual **Retrieve** option to get the current setting of the corresponding scenario in which the calls would be barred.
2. Select the scenario in which the calls would be barred, or deselect the scenario to disable the corresponding call barring.
3. In the **Barring PIN** field, input a PIN for call barring setup.
4. Click **Apply** to allow the corresponding setting to take effect.
5. Clicking **Retriever All** will retrieve the current settings of all four call barring scenarios at the same time.
6. Clicking **Apply All** will allow the settings of all four call barring scenarios to take effect at the same time.

The screenshot shows the 'Call Barring' configuration page. The 'Telephony' tab is selected. The sidebar on the left has 'Call Barring' highlighted. The main area contains four checkboxes for different barring scenarios: 'Bar all outgoing calls', 'Bar all outgoing international calls except those directed to the home country', 'Bar all incoming calls when roaming outside the home country', and 'Bar all incoming calls'. To the right of these checkboxes is a 'Barring PIN' field. Below the checkboxes are 'Retrieve All' and 'Apply All' buttons. On the right side, there are four individual 'Retrieve' and 'Apply' buttons corresponding to each scenario. At the bottom right, there is a 'Save' button.

Call forwarding

1. Click any individual **Retrieve** option to get current setting of the corresponding scenario in which incoming calls would be forwarded.
2. Select the scenario in which the calls should be forwarded, or deselect the scenario to disable the corresponding call forwarding setting.
3. In the **Divert to Number** field, input the phone number where the incoming calls should be forwarded to (+<country code><telephone number>).
4. If the **Divert if not answered** option is selected, select from the **Divert After (seconds)** drop- down list, the period of time the network should wait before forwarding the calls.
5. Click **Apply** to allow the setting to take effect.
6. Clicking **Retrieve All** will retrieve the current settings of all four scenarios in which the calls would be forwarded, at the same time.
7. Clicking **Apply All** will allow the settings of all four scenarios to take effect at the same time.

The screenshot shows a web-based configuration interface for a device. At the top, there is a navigation bar with tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. The 'Telephony' tab is currently selected. On the left side, there is a vertical menu with options: Interface, Port Configuration, Caller ID, Call Waiting, Call Barring, Call Forwarding, and Call Restriction. The 'Call Forwarding' option is highlighted. The main content area displays the configuration for call forwarding. It has a table-like structure with columns: 'Divert To Number' and 'Divert After (seconds)'. There are four rows of settings, each with a checkbox and a 'Retrieve' button. The first row is 'Divert all calls'. The second row is 'Divert if busy'. The third row is 'Divert if not answered', which has a dropdown menu set to '30'. The fourth row is 'Divert if out of reach'. At the bottom of the configuration area, there are two buttons: 'Retrieve All' and 'Apply All'.

	Divert To Number	Divert After (seconds)	Retrieve	Apply
<input type="checkbox"/> Divert all calls			Retrieve	Apply
<input type="checkbox"/> Divert if busy			Retrieve	Apply
<input type="checkbox"/> Divert if not answered		30	Retrieve	Apply
<input type="checkbox"/> Divert if out of reach			Retrieve	Apply

Retrieve All Apply All

Call Restriction

The Call Restriction is only enabled for outgoing call.

There are 2 types of restriction:

1. Phonebook - The user is only able to make outgoing calls from the phonebook list.
2. Call List - In this segment, it further categorised into Allowed List and Blocked List for the 3 types of telephony functions.

a. Allowed List - The administrator can either enter the telephone numbers or simply the country and/or area code to limit other users to make outgoing calls. If the administrator can only enter one number or country code, users can only call this number or within the country.

b. Blocked List - Similar to the Allowed List, once the number or country and/or area code is entered, users are unable to make any outgoing calls through the number or within the country and/or area code specified in the list.

I. Select **Enabled** or **Disabled** to activate or deactivate call restriction respectively.

II. Select **Call List** or **Phonebook** to choose which directory you want to be restricted by.

III. Select **Allowed List** or **Blocked List** for each of the 3 ports to choose if that particular port numbers are the allowed or block list.

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About																		
<div> <div> Interface Port Configuration Caller ID Call Waiting Call Barring Call Forwarding Call Restriction </div> <div> <p>Call Restriction: <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled</p> <p>Restrict By: <input checked="" type="radio"/> Call List <input type="radio"/> Phonebook</p> <p>Primary Handset: Use as <input type="radio"/> Allowed List <input checked="" type="radio"/> Blocked List</p> <table> <tr><td>0234567890</td><td>10234567890</td></tr> <tr><td>1234567890</td><td>11234567890</td></tr> <tr><td>2234567890</td><td>12234567890</td></tr> </table> <p>RJ11 PHONE Port: Use as <input type="radio"/> Allowed List <input type="radio"/> Blocked List</p> <table> <tr><td>0234567890</td><td>10234567890</td></tr> <tr><td>1234567890</td><td>11234567890</td></tr> <tr><td>2234567890</td><td>12234567890</td></tr> </table> <p>RJ11 FAX Port: Use as <input type="radio"/> Allowed List <input type="radio"/> Blocked List</p> <table> <tr><td>0234567890</td><td>10234567890</td></tr> <tr><td>1234567890</td><td>11234567890</td></tr> <tr><td>2234567890</td><td>12234567890</td></tr> </table> </div> </div>												0234567890	10234567890	1234567890	11234567890	2234567890	12234567890	0234567890	10234567890	1234567890	11234567890	2234567890	12234567890	0234567890	10234567890	1234567890	11234567890	2234567890	12234567890
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V. PIN

Terminal PIN

1. Click Transceiver PIN to configure the Transceiver PIN settings.
2. Select **Disabled** if you do not need to set the Transceiver PIN.
3. Select **Enabled** to set the Transceiver PIN.
4. Enter the PIN number in the Enter PIN field and click **Update PIN**.

Follow these steps to change the Transceiver PIN:

1. Enter the old PIN number in the Enter Old PIN field.
2. Enter the new PIN number in the Enter New PIN field.
3. Re-enter the new PIN number in the Re-enter New PIN field.
4. Click Change PIN Password.

The Transceiver PIN is now changed.

Note: The default Terminal PIN is “0000”

The screenshot shows a web interface for configuring the Terminal PIN. At the top, there is a navigation bar with tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. The 'PIN' tab is selected. On the left side, there is a sidebar with links: Terminal PIN, SIM PIN, and SIM PIN2. The main content area is titled 'Terminal PIN' and contains two sections. The first section, 'Terminal PIN', has radio buttons for 'Enabled' (selected) and 'Disabled'. Below this is a text input field labeled 'Enter PIN:' and an 'Apply' button. The second section, 'Change PIN Password:', contains three text input fields labeled 'Enter Old PIN:', 'Enter New PIN:', and 'Re-enter New PIN:'. Below these fields is a 'Change PIN Password' button.

SIM PIN

1. Click SIM PIN to configure the SIM PIN settings.
2. Select Disabled if you do not need to set the SIM PIN.
3. Select Enabled to set the SIM PIN.
4. Enter the PIN number in the space provided and click Update PIN.

Note: The SIM PIN depends on the SIM card. Consult your equipment distributor if necessary.

The screenshot shows a web-based configuration interface for a device. At the top, there is a horizontal menu bar with the following tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. The 'PIN' tab is currently selected and highlighted. On the left side of the main content area, there is a vertical sidebar with three buttons: Terminal PIN, SIM PIN, and SIM PIN2. The 'SIM PIN' button is highlighted. The main content area is titled 'SIM PIN' and contains the following elements: a radio button group with 'Enabled' selected and 'Disabled' unselected; a text input field labeled 'Enter PIN:' followed by an 'Apply' button; a section titled 'Change PIN Password:' which includes three text input fields labeled 'Enter Old PIN:', 'Enter New PIN:', and 'Re-enter New PIN:', followed by a 'Change PIN Password' button.

SIM PIN2

1. Click SIM PIN2 to configure the SIM PIN2 settings.
2. Select **Disabled** if you do not need to set the SIM PIN2.
3. Select **Enabled** to set the SIM PIN2.
4. Enter the PIN number in the space provided and click **Update PIN**.

Follow these steps to change the PIN Password:

1. Enter the old PIN number in the Enter Old PIN field.
2. Enter the new PIN number in the Enter New PIN field.
3. Re-enter the new PIN number in the Re-enter New PIN field.
4. Click Change PIN Password.
5. The Transceiver PIN is now changed.

Note: The SIM PIN2 depends on the SIM card. Consult your equipment distributor if necessary.

The screenshot shows a web interface with a top navigation bar containing tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. The 'PIN' tab is selected. On the left, there is a sidebar with 'Terminal PIN' and 'SIM PIN2' highlighted. The main content area is titled 'SIM PIN2' and contains two radio buttons: 'Enabled' (selected) and 'Disabled'. Below this is an 'Enter PIN:' field with an 'Apply' button. Further down, there is a 'Change PIN Password:' section with three input fields: 'Enter Old PIN:', 'Enter New PIN:', and 'Re-enter New PIN:'. A 'Change PIN Password' button is located at the bottom of this section.

VI. SMS

To change the SMS service Center Address number, enter the new number in the space provided and click Update.

The screenshot shows a web interface with a top navigation bar containing tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Tracking, Admin, Support, Accounts, and About. The 'SMS' tab is selected. On the left, there is a sidebar with 'Setup' and 'Remote Control' highlighted. The main content area is titled 'Service Center Address' and contains two radio buttons: 'SIM' (selected) and 'User Defined'. Below these are two input fields: one for 'SIM' containing '+870772001799' and one for 'User Defined' containing '+882161900000'. An 'Update' button is located at the bottom of the section.

Note: Please contact your distributor or service provider if you do not know the Service Center Address.

Remote control

Select Allow only listed numbers for secure mode, allowing only authorised mobile numbers to send commands to the BDU.

Select ACK SMS remote command to receive SMS acknowledgement from the BDU, after sending a SMS command.

SMS Command Syntax

The following SMS commands are supported (case sensitive):

SMS Command Syntax	Action
BGAN, CONNECT	To establish an IP data connection
BGAN, DISCONNECT	To terminate an IP data connection
BGAN, REBOOT	To soft-reboot the User Terminal

SMS Acknowledgment

Action		Action
CONNECT	BGAN,ACK,CONNECT,OK, <Activated IP Address>	BGAN,ACK,CONNECT,ERROR
DISCONNECT	BGAN,ACK,DISCONNECT,OK	BGAN,ACK,DISCONNECT,ERROR
REBOOT	BGAN,ACK,REBOOT,OK	BGAN,ACK,REBOOT,ERROR

Example of a SMS acknowledgement on successful IP data connection:

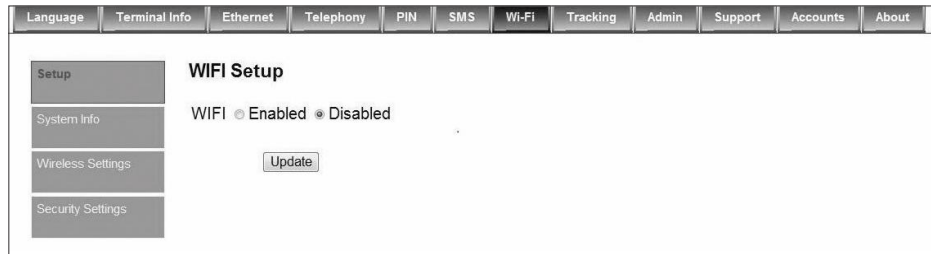
BGAN, ACK, CONNECT, OK, "161.30.23.87"

Example of a SMS acknowledgement on unsuccessful IP data connection:

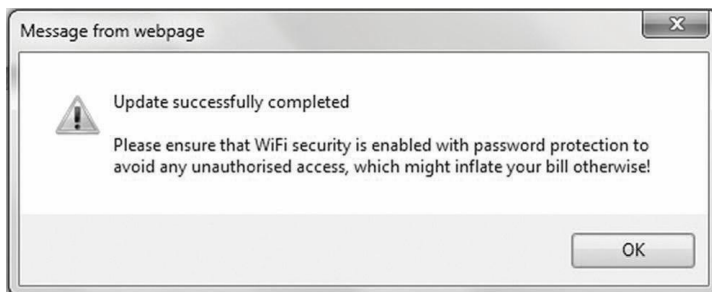
BGAN, ACK, CONNECT, ERROR

VII. Wi-Fi

By default, the Wi-Fi is disabled.



1. Select Enabled to turn on the Wi-Fi module.
(Go to Wireless Setting to enable Wi-Fi to be accessible by other devices.)
2. Click Update.
3. Once the Wi-Fi service is enabled, a pop-up message box indicates the Wi-Fi service is activated.



System Info

Shows you software version and MAC address.



Wireless Settings

1. Select Enabled to allow the Wi-Fi network access to Wi-Fi enabled devices.
2. Choose ideal network mode, channel bandwidth and channel.
3. If required, Network Name can be renamed by user.

The screenshot shows the 'Wireless Settings' page of a device's web interface. At the top is a navigation bar with tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi (selected), Tracking, Admin, Support, Accounts, and About. On the left is a sidebar with links: Setup, System Info, Wireless Settings (selected), and Security Settings. The main content area is titled 'Wireless Settings:' and contains the following fields:

- Wireless Settings:** Two radio buttons, 'Enabled' (selected) and 'Disabled'.
- Network Mode:** A dropdown menu showing '802.11g'.
- Network Name (SSID):** A text input field containing 'Wideye-GenericAP'.
- Allow SSID Broadcast:** A checked checkbox.
- Channel Bandwidth:** A dropdown menu showing '20Mhz'.
- Channel:** A dropdown menu showing '1'.

 An 'Update' button is located at the bottom right of the settings area.

Security Settings

Follow the steps to configure the security settings of the Wi-Fi module.

1. Select the security mode and authentication key.

Note: There are four sets of security passwords available for your security configuration and you can only select one set of password.

2. Select the default key to enable the desire password from Key 1 to Key 4 respectively.

The screenshot shows the 'Security Settings' page of the device's web interface. It features the same navigation bar and sidebar as the previous screenshot. The main content area is titled 'Security Settings:' and contains the following fields:

- Security Mode:** A dropdown menu showing 'WEP'.
- Authentication Type:** A dropdown menu showing 'Open Key'.
- Default Key:** A dropdown menu showing '1'.
- Key 1:** A text input field containing '12345678901234567890123456'.
- Key 2:** An empty text input field.
- Key 3:** An empty text input field.
- Key 4:** An empty text input field.

 An 'Update' button is located at the bottom center. Below the settings area, there is a section titled 'WEP Key Instructions:' with the following text:

Enter 10 hex characters for 40/64 bits security.
 Enter 26 hex character for 108/128 bits security.
 Valid hex characters are digit 0 through 9 and letters A through F.

VIII. Tracking

Settings

1. Select **Disabled** if you do not need GPS reporting.
2. Select **Enabled** if you need GPS reporting.
3. Select either IP Data or SMS mode.
4. Key in the desire frequency in seconds. (The time interval to update the server.)
5. Key in the server phone number (SMS mode only).
6. Key in the server IP address (IP Data mode only).
7. Key in server Port number (IP Data mode only).
8. Server Connection type is fixed to TCP (IP Data mode only).
9. Key in the Distance interval.
10. Key in the speed limit alarm.
11. Key in 3 authorized phone numbers (SMS mode only).
12. Key in number of Retries when the alert fails to send out due to unexpected error.

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Tracking	Admin	Support	Accounts	About
<div>Settings</div> <div>Geo Fence</div> <div>APN (Access Point Name)</div> <div>GPS Reporting: <input type="radio"/> Enabled <input checked="" type="radio"/> Disabled</div> <div>Mode: IP Data ▼</div> <div>Tracking ID: E70Q0t</div> <div>Frequency: 1800</div> <div>Server Phone Number:</div> <div>Server IP Address:</div> <div>Server Port: 0</div> <div>Server Connection Type: TCP ▼</div> <div>Distance Interval: 0 m</div> <div>Speed Limit (Alarm): 0 km/h</div> <div>Authorized Phone Number (1/3):</div> <div>Authorized Phone Number (2/3):</div> <div>Authorized Phone Number (3/3):</div> <div>Number of Retries: 2 (0 - 255)</div> <div>Update</div>										

Geo Fence

- There are two ways to enter latitude/longitude:
 - Degrees, minutes, seconds.
 - Decimal degrees.
- Select the desire latitude/longitude format.
- Click the Add.
- Select the alarm trigger type:
 - In
 - Out
 - In and Out
- Select the type of Geo Fence:
 - Circle (1 points, radius)
 - Rectangle (2 points)
 - Polygon (minimum 3 points. maximum 10 points)
- Key in the Latitude and Longitude values. Click Apply to confirm.

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Tracking	Admin	Support	Accounts	About
<div>Settings</div> <div>Geo Fence</div> <div>APN (Access Point Name)</div>										
Latitude/Longitude view format: <input checked="" type="radio"/> dddmm.mmmmm <input type="radio"/> ddd.dddddd										
<input checked="" type="checkbox"/>	Out	Circle	Latitude: 112.0601 Longitude: 10332.0214 Radius: 300 m				Edit Delete Apply			
<input checked="" type="checkbox"/>	In	Rectangle	Latitude1: 112.0601 Longitude1: 10332.0214 Latitude2: 123.0601 Longitude2: 10354.0214				Edit Delete Apply			
							Add Delete Apply			
							Add Delete Apply			
<input checked="" type="checkbox"/>	In/Out	Polygon	Latitude, Longitude 100, 5000 100, 15000 5000, 7500				Edit Delete Apply			
							Add Delete Apply			
							Add Delete Apply			
							Add Delete Apply			

APN (Access Point Name)

This APN is configured to channel the tracking data traffic unlike the APN defined under DATA> Primary profile which is used for user data traffic such as Web browsing, FTP, Email etc.

By default, the SIM is selected which mean the APN stored in the Sim card will be used for the tracking function.

Follow these steps to change the Access Point Name (APN):

1. Select User Defined.
2. Enter the new APN in the field space provided (e.g. BGAN-AU.INMARSAT.COM).
3. Enter the username and password if required.

The screenshot shows the 'Access Point Name (APN)' configuration page. At the top, there is a navigation bar with tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Tracking, Admin, Support, Accounts, and About. On the left side, there is a sidebar menu with options: Settings, Geo Fence, and APN (Access Point Name). The main content area is titled 'Access Point Name (APN):'. It contains two radio buttons: 'SIM' (selected) and 'User Defined'. The 'SIM' option is followed by the text 'BGAN.INMARSAT.COM'. The 'User Defined' option is followed by a text input field. Below these, there are two more text input fields labeled 'Username:' and 'Password:'. At the bottom right of the form, there is an 'Update' button.

IX. Admin

Change Password

Follow these steps to change the Web Console login Password:

1. Enter the old password in the Old Password field.
2. Enter the new password in the New Password field.
3. Re-enter the new password in the Re-type Password field.
4. Click Update.
5. The Web Console login password is now changed.

The screenshot shows the 'Change Password' page in the web console. At the top, there is a navigation bar with tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. On the left side, there is a sidebar menu with options: Change Password, Firmware Upgrade, Reboot Terminal, Factory Reset, Save Settings, GPS Output, Clipping, and Remote Access. The main content area is titled 'Change Password'. It contains three text input fields: 'Old Password:', 'New Password:', and 'Re-type Password:'. Below these fields, there is an 'Update' button.

Firmware Upgrade

Firmware upgrade is to update your FBB BDU with the latest firmware. Please refer to your respective distributor for your firmware download.

Warning: DO NOT abort the upgrading process or unplug the power of the FBB BDU during the firmware upgrade process at any time. Doing so will corrupt the existing firmware loaded onto the FBB BDU.

Follow these steps to upgrade the firmware for your FBB BDU:

1. Download or acquire the new firmware from your respective distributor and save it in your computer's hard drive.

Note: Make sure the FBB BDU is switched on and connected to the desktop/laptop computer using the LAN cable.

2. Select Firmware Upgrade.

Read the Disclaimer message carefully before proceeding with the Firmware Upgrade.



3. Click **Firmware Upgrade**.

The FBB BDU will reboot into Safe mode.

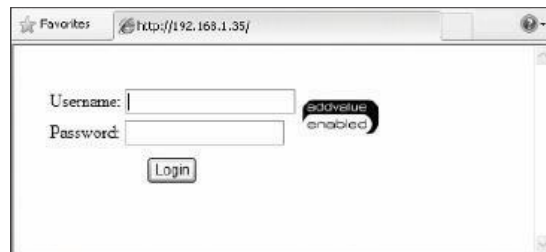
Note: All LEDs will turn to amber colour and start blinking, which means it's on Safe mode.

Waiting for Terminal to reboot into safe mode.

110

The FBB Web console will appear. Re-log in using the provided username and password.

Note: If the FBB BDU web console didn't appear, you can manually re-fresh the web console by clicking the F5 on your keyboard.

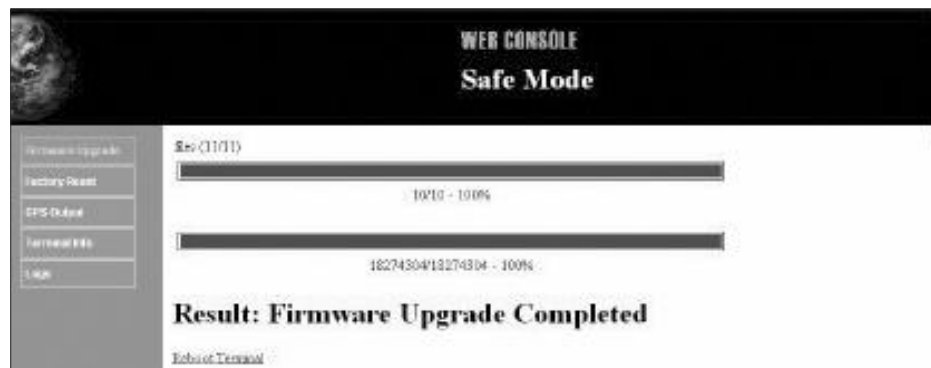


A screenshot of a web browser window showing the login page for the FBB BDU web console. The address bar displays 'http://192.168.1.35/'. The page has a 'Favorites' button on the left. The main content area contains a 'Username:' label next to a text input field, a 'Password:' label next to another text input field, and a 'Login' button below them. To the right of the password field, there is a small icon with the text 'advalue enabled'.

4. Browse to the location of the new firmware, select, and click Upload.
5. Firmware upgrade will take approximately 10 to 12 minutes to complete.
6. You will be prompted with the Result: Firmware Upgrade Completed message.



1. Click **Reboot Terminal** to reboot the FBB BDU.



Reboot Terminal

If you wish to reboot the FBB BDU, click Reboot Terminal. Click Reboot and wait for a few minutes to allow the TU to reboot. Refresh your browser to update the Web Console page after reboot.

The screenshot shows the 'Admin' tab selected in the top navigation bar. On the left sidebar, 'Reboot Terminal' is highlighted. The main content area displays the text 'Click on the button to reboot the Terminal:' followed by a 'Reboot' button. Other options like 'Change Password', 'Firmware Upgrade', and 'Reboot Terminal' are listed in the sidebar.

Factory Reset

To perform a Factory Reset, enter the Security code 0000 and click Factory Reset.

Warning: All the settings and user data (e.g., Phone Book, GPS, etc.) of the FBB BDU will be cleared and reset to the default settings. If you do not wish to lose critical user data such as Phone Book, please use limited reset option available via Primary Handset.

The screenshot shows the 'Admin' tab selected. The 'Factory Reset' option is highlighted in the left sidebar. The main content area shows a 'Security code:' input field with '0000' entered, and a 'Factory Reset' button below it. A 'NOTE' states: 'Executing "Factory Reset" will reset all of the system configuration settings to default values and clear all user data from the non-volatile memory (e.g., phone book, call history, call logs, etc.).' At the bottom, there is a 'Maximum enabled' status indicator.

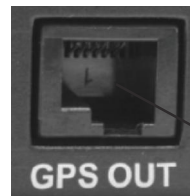
Save Settings

To power down the FBB BDU Terminal Unit using the main power switch, it is recommended to save the recent setting changes. To save the recent changes, click Save Now.

The screenshot shows the 'Admin' tab selected. The 'Save Now' option is highlighted in the left sidebar. The main content area displays the text 'Save Now' at the top, followed by a 'NOTE' that reads: 'If you intend to power off the BDU using the main power switch, it is recommended to save the recent changes in settings by clicking on this button. Otherwise, changes made in last 15 minutes might not be saved in persistent storage memory. If you use the Primary Handset to power off the BDU, this action is not required.' A 'Maximum enabled' status indicator is visible at the bottom.

GPS Output

By default, FBB BDU Transceiver Unit outputs the GPS data in NMEA format (at 9600bps) via the **NMEA 0183 Connector for GPS output**. For technician who wants to diagnose the system, he/she may collect the debug log messages by selecting Output Debug Log. Since the debug mode is not required for normal users, it is recommended not to make any changes to this setting.



GPS output

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
<div>Change Password</div> <div>Firmware Upgrade</div> <div>Reboot Terminal</div> <div>Factory Reset</div> <div>Save Settings</div> <div>GPS Output</div>											
<div>Output Debug Log (@ 115200bps)</div> <div>Output GPS Data (NMEA)</div> <div><input type="radio"/> 4800</div> <div><input type="radio"/> 9600</div> <div><input type="radio"/> 19200</div> <div><input type="radio"/> 38400</div> <div><input type="radio"/> 57600</div> <div><input type="radio"/> 115200</div> <div>Update</div>											

Ciphering

Enabling the Ciphering option will make the FBB BDU to exchange voice and data in secure mode by encrypting them over the air. To enable/disable the Ciphering, select the option Enabled or Disabled respectively and click Update to make the change to take effect.

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
<div>Change Password</div> <div>Firmware Upgrade</div> <div>Reboot Terminal</div> <div>Factory Reset</div> <div>Save Settings</div> <div>GPS Output</div> <div>Ciphering</div>											
<div>Ciphering: <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled</div> <div>Update</div> <div>addvalue enabled</div>											

Remote access

By enabling the Remote Access option, user can remotely (from shore) access the terminal's web console via internet. In order to have a remote access, the terminal should be set in Router Mode (multi-user) and a PDP context active. If there is no active PDP context, the user can activate the PDP context by means by SMS command.

Language	Terminal Info	Ethernet	Telephony	PIN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
Change Password	Remote Access: <input checked="" type="radio"/> Enabled <input type="radio"/> Disabled <input type="button" value="Update"/>										
Firmware Upgrade											
Reboot Terminal											
Factory Reset											
Save Settings											
GPS Output											
Ciphering											
Remote Access											

To access the web console remotely, the user has to use the public IP address of the PDP context.

SN	APN (Access Point Name)	IP Address	Profile Name	CID	Action	Remarks
1	BGAN.INMARSAT.COM	161.30.180.5		5	Disconnect	Primary PDP Context

<http://161.30.180.5/>

Username:
 Password:

Backup/Restore

Data backup and restore refers to the copying and archiving of data so it may be used to restore the device settings after a data loss event. Partial backup option is a time saving method to replicate the same set of setting across different terminals of the same model

It is recommended to save the backup data of the terminal in a storage media so that in the event the there is any loss of data on the UT or primary computer, the backup files will still be accessible.

Data backup/restore is easy to perform and can save the user a great amount of time during the event of attempting service recovery after data loss.

There are 2 types of backup options.

1. Full backup – This apply only on the same terminal and not for distribution.
2. Partial backup – It allows distribution of certain settings to many terminals of the same Model and Firmware version.

To restore the previous backup settings, you may click on Browse to locate the backup file and restore accordingly.

The screenshot displays a web-based configuration interface for a terminal. At the top, a horizontal menu bar contains the following tabs: Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. The 'Admin' tab is currently selected. On the left side, a vertical sidebar lists various system functions: Change Password, Firmware Upgrade, Reboot Terminal, Factory Reset, Save Settings, GPS Output, Clustering, Remote Access, Backup/Restore (which is highlighted), and Web. The main content area is titled 'Backup:' and contains the following options: 'Full backup (can only be restore on the same Terminal)', 'Partial backup (able to restore on another Terminal of the same Model)', 'Selective backup' (with sub-options for Network Management, Port Forwarding, and Firewall), and 'System Configuration'. A 'Backup' button is positioned to the right of these options. Below the 'Backup:' section, the 'Restore:' section is visible, featuring a 'Backup package:' label, a 'Choose File' button, and the text 'No file chosen'. A 'Restore' button is located below the file selection area. A large, empty rectangular box is present at the bottom of the interface, likely intended for displaying backup files or logs.

Web

This tab allows user to configure the web access.

- HTTP

For remote access of web console, the user can configure the port number different from the default Port number: 80 if user wants to host a web server on the PC attached to the UT.

- HTTP Redirect

When enabled is selected, a warning message will prompt user to activate PDP connection before web browsing.

The screenshot displays the 'Web' configuration page. At the top, a navigation bar includes tabs for Language, Terminal Info, Ethernet, Telephony, PIN, SMS, Wi-Fi, Tracking, Admin, Support, Accounts, and About. The 'Web' tab is active. On the left, a vertical sidebar lists various system functions: Change Password, Firmware Upgrade, Reboot Terminal, Factory Reset, Save Settings, GPS Output, Cphering, Remote Access, Backup/Restore, Feature, and Web. The main content area is titled 'HTTP' and shows a 'Port' field set to '80' with a range '(1 ~ 65535)'. Below this, the 'HTTP Redirect' section has a 'Status' with radio buttons for 'Enabled' (selected) and 'Disabled'. An 'Update' button is positioned below the status options.

X. Support

Display information of the support telephone number, support email address, Support URL and Services URL. (The information shown is for sample purpose only.)

Language	Terminal Info	Ethernet	Telephony	PN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
Inmarsat Distribution Partner Name:		ALPHA TEST DATA									
Phone Number For Support:		+442077281653									
Support E-Mail Address:		BGANTEST1@INMARSAT.COM									
Support URL:		http://SUPPORT.INMARSAT.COM/MMI1.ASPX									
Services URL:		http://SUPPORT.INMARSAT.COM/MMI2.ASPX									

XI. Accounts

Select Add to add new user.

1. Select **Delete** to delete specific user.
2. Select **Change Password** to change specific user's password.

Language	Terminal Info	Ethernet	Telephony	PN	SMS	Wi-Fi	Tracking	Admin	Support	Accounts	About
Accounts		Users: /10									
		<div><div></div><div>Add</div><div>Delete</div><div>Change Password</div></div>									

9. USING THE NETWORK MANAGEMENT

The network management system enables the system administrator to setup different user groups and manage how each profile is connected to the Inmarsat BGAN network. The UT can support up to 11 different Network User Groups for different types of services with their desired configuration and settings. Each Network User Group has their own profile and settings such as QOS (Standard/Streaming) and IP addressing (Static/Dynamic).

There are different types of connections to be chosen:

1. Shared Mode
2. Direct Mode
3. DMZ Mode
4. No Internet Access Mode

Shared Mode (Multi-user Mode)

Shared Mode is also known as Router Mode or Multi-user Mode. Routers which operate at the Network Layer (level 3) understand routed protocols. A router passes traffic between two logically separated networks whereas a bridge passes traffic between two networks, which are logically the same. Therefore, if the interface is in Router Mode, Network User Group and Network Classification will allow connecting several PCs to LAN.

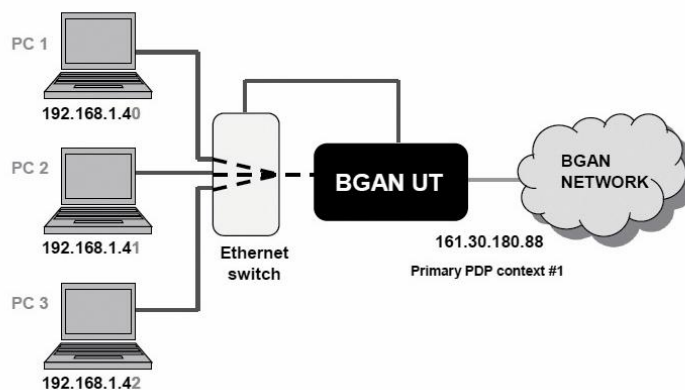


Figure 1: Shared Mode overview diagram

- NAT enabled; DHCP enabled
- When there is no active PDP context, PC 1 to PC N get a private IP address each from the DHCP pool (Default range: 192.168.1.40 ~ 192.168.1.59)
- After a primary PDP context is activated, the private IP address will remain unchanged.
- LAN IP to WAN IP address translation is handled by S-NAT
- WAN-IP to LAN-IP address translation is handled by D-NAT coupled with Port-Forwarding.
- All secondary PDP context will ride over the primary PDP context (up to a maximum of 11 PDP contexts, including the primary PDP context)
- All connected PCs share the PDP context activated on the Router Mode (multi-user)
- It is not possible to activate a second Primary PDP context in Router Mode (multi-user) for another external device to access

Direct Mode (Single User Mode)

Direct Mode is also known as the Bridge Mode or Single User. Bridges operate at the Data Link Layer (level 2) and do not understand anything about any communications protocol other than the physical medium (MAC), which is typically an Ethernet. Therefore, if the interface is in Direct Mode, Network User Group can get Global IP address and directly access the internet. Thus, it is possible to log in from a remote location.

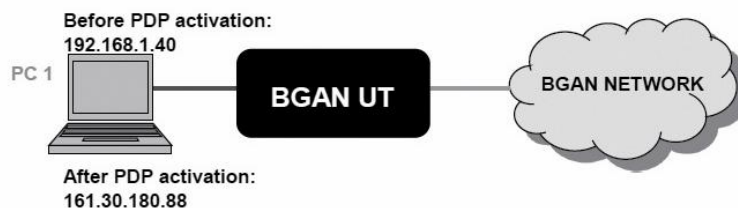


Figure 2: Direct Mode overview diagram

- NAT disabled; DHCP enabled
- When there is no active PDP context, PC 1 gets a private IP address from the DHCP pool (Default range: 192.168.1.40 ~ 192.168.1.59)
- After a primary PDP context is activated, WAN IP address (generally public IP address) is assigned to the PC1 (E.g. 161.30.23.X for APN: "bgan.inmarsat.com")
- All secondary PDP context will ride over the primary PDP context (up to a maximum of 11 PDP contexts, including the primary PDP context)
- It is not possible to activate a second Primary PDP context in the Modem Mode for another external device to access

DMZ Mode

DMZ stands for demilitarized zone and it allows full bi-directional communication between one client computer and the Internet. Therefore, if a computer is added to routers DMZ, it will forward all incoming connections to that computer.

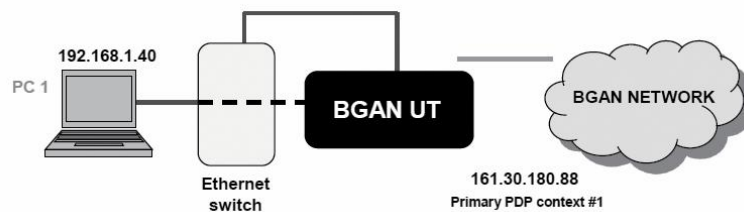


Figure 3: DMZ Mode overview diagram

- NAT disabled; DHCP enabled
- In this mode, only one PC is connected and it shares the PDP context on DMZ mode
- When there is no active PDP context, PC 1 gets a private IP address from the DHCP pool
- After a primary PDP context is activated, the private IP address remains unchanged

No Internet Access

No Internet Access Interface is also used for Network User Group like IP Handsets because voice calls are terminated in built-in SIP server and converted to Standard or Premium circuit switched calls. The user can access only the local network.

Network Classification identifies which devices or computers are part of which Network User Group and its entry classifies how it will register on the Inmarsat BGAN network. The following configurations have to be defined:

- | Network Management | Connection | Primary Profiles | Secondary Profiles | Port Forwarding | Firmware | PPPoE | Mac |
|------------------------|------------|------------------|--------------------|-----------------|----------|-------|--------|
| Network Classification | | | | | | | |
| Network User Group | | | | | | | Create |
| Traffic Statistics | | | | | | | Create |
| Attached Devices | | | | | | | Create |
| | | | | | | | Create |
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| | | | | | | | Create |
| | | | | | | | Create |
| ANY | ANY | ANY | | Default Group | | | Create |

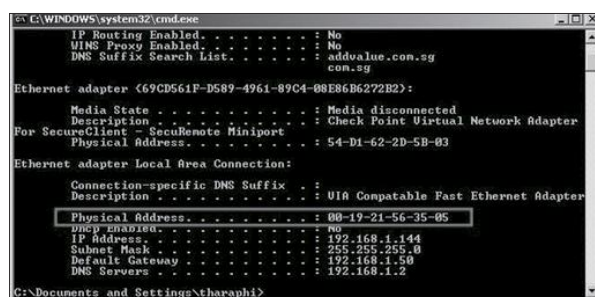
Refresh

Select **Edit** to change an existing Profile setting.

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc.
<div>Network Classification</div> <div>Network User Group</div> <div>Traffic Statistics</div> <div>Attached Devices</div>	<div> <div> <div>MAC Address:</div> <div> <input type="text"/> </div> </div> <div> <div>IP Address Range:</div> <div> <div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> </div> <div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> </div> </div> </div> <div> <div>Subnet:</div> <div> <div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> </div> <div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> </div> </div> </div> </div> <div> <div>Network User Group:</div> <div> <div>Profile1</div> </div> </div> <div> <div>Schedule</div> <div> <div> <input checked="" type="radio"/> Any Time of Day <input type="radio"/> Specific Time of Day </div> <div> <input type="checkbox"/> Everyday <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday <input type="checkbox"/> Saturday <input type="checkbox"/> Sunday </div> <div> <div>Time (24-Hour Format):</div> <div> <div>From:</div> <div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> </div> <div>To:</div> <div> <div><input type="text"/></div> <div><input type="text"/></div> <div><input type="text"/></div> </div> </div> </div> <div> <div>Update</div> <div>Cancel</div> </div> </div> </div>						

Obtaining MAC Address

1. Open Command Prompt and type ipconfig /all.
2. The MAC address will fall under Ethernet adapter Local Area Connection > Physical Address.
3. Physical Address is the MAC address, where the dash (-) should be replaced with colon (:). In the example below, it should be written as 00:19:21:56:35:05.



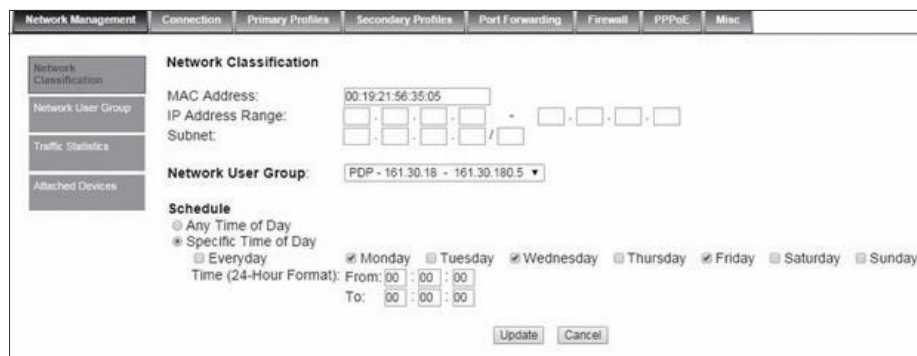
Each device (IP address or MAC) and/or Schedule is classified to a certain Network User Group.

Schedule filtered by day and time

The user can specify at the specific time frame and specific day/days of the week for this rule to be active.

1. Any Time of Day
2. Specific Time of Day

The figure below shows that the Network User Group identified as PDP-1 can access the network at any time on Monday, Wednesday and Friday.



Network User Group

Network User Group defines the group of computers and devices sharing one common method for registration. In addition, it specifies how they are being registered to the Inmarsat BGAN network. It consists of the following parameters:

- Automatic or Manual registration with Inmarsat Network
- Global or Local IP address, i.e. Shared Mode or Direct Mode
- Quality of Service (QOS), i.e. Standard Data or Streaming Data

The UT can support up to 11 PDP contexts simultaneously.

For example,

1. One primary and 10 secondary for one group
2. 2 groups each consisting of (One primary + 4 secondary) +1 PPPoE.

Click on Edit for Default Group as shown the figure below.

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc
Network Classification							
Network User Group							
Traffic Statistics							
Attached Devices							
Profile Name	Status	Connection Type	Auto Activation				
Default Group	Disabled	Shared	Disabled	Edit			
Profile1	Disabled	Shared	Disabled	Edit			
Profile2	Disabled	Shared	Disabled	Edit			
Profile3	Disabled	Shared	Disabled	Edit			
Profile4	Disabled	Shared	Disabled	Edit			
Profile5	Disabled	Shared	Disabled	Edit			
Profile6	Disabled	Shared	Disabled	Edit			
Profile7	Disabled	Shared	Disabled	Edit			
Profile8	Disabled	Shared	Disabled	Edit			
Profile9	Disabled	Shared	Disabled	Edit			
Profile10	Disabled	Shared	Disabled	Edit			
Refresh							

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc							
Network Classification														
Network User Group														
Traffic Statistics														
Attached Devices														
Network User Group														
Profile Name: Default Group														
Status: <input checked="" type="radio"/> Activate PDP Context <input checked="" type="radio"/> Deactivate PDP Context <input type="checkbox"/> Always On (Auto PDP Context Activation) <input type="checkbox"/> Firewall <input type="checkbox"/> Port Forwarding <input type="checkbox"/> Remote Access <input type="checkbox"/> Statistics Report														
Connection Mode: Shared														
DMZ IP Address: . . .														
Primary Profile: Standard														
Secondary Profile: <input type="checkbox"/> FTP <input type="checkbox"/> Quick Link <input type="checkbox"/> Quick Time Media <input type="checkbox"/> Real Media <input type="checkbox"/> Streambox <input type="checkbox"/> Win Media <input type="checkbox"/> Profile 7 <input type="checkbox"/> Profile 8 <input type="checkbox"/> Profile 9 <input type="checkbox"/> Profile 10														
Update Cancel														

Profile Name:

User will not be able to change profile name for Default group. Profile names from Profile 1 to Profile 10 can be changed as required.

Status:

Select **Activate PDP Context** for allowing internet access and **Deactivate PDP Context** to forbid internet access.

Select **Always On (Auto PDP Context Activation)** to enable internet connect after every time terminal is powered up.

Note: When Always On (Auto PDP Context Activation) is selected, Time or Volume limit will not be effective. (Navigate to Data > Primary Profiles, under Limited Connection.)

Select **Firewall** to enable Firewall setting for the profile. (Navigate to Data> Firewall.)

Select **Port Forwarding** to enable the Port forwarding rules for the profile. (Navigate to Data> Port Forwarding.)

Select **Remote Access** to enable the Remote access setting for the profile. (Navigate to Settings> Admin> Remote Access.)

Select **Statistics Report** to enable Traffic statistics for the Profile.

Traffic Statistics

Traffic Statistics screen displays the detailed traffic information of each network user group, which allows the user to monitor the traffic and locate faults promptly.

Network Management																			
Connection		Primary Profiles			Secondary Profiles			Port Forwarding		Firewall		PPPoE		Misc					
Network Classification		Group Profile	Duration	Bytes Rx	Bytes Tx	NAT Rx	NAT Tx	Direct Rx	Direct Tx	DMZ Rx	DMZ Tx	Denied	Dropped	ICMP Rx	ICMP Tx	TCP Rx	TCP Tx	UDP Rx	UDP Tx
Network User Group		Default Group	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Traffic Statistics		PDP - 161.30.18	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Attached Devices		161.30.180.5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile2	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile3	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile4	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile6	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile7	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile8	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile9	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Profile10	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<div>Refresh</div>																			

Description of the items in Traffic Statistics

The items associated with the Traffic Statistic are defined below:

- Group Profile: Displays the name of the Network User Group.
- Duration: Displays the time duration of PDP context.
- Bytes Rx: Displays the total number of the received raw packets (including error frames).
- Bytes Tx: Displays the total number of the transmitted raw packets (including error frames).
- NAT Rx: Displays the number of the NAT processed inbound packets.
- NAT Tx: Displays the number of the NAT processed outbound packets.
- Direct Rx: Displays the number of the processed inbound packets without network address translation (NAT).
- Direct Tx: Displays the number of the processed outbound packets without network address translation (NAT).
- DMZ Rx: Displays the number of the DMZ processed inbound packets.
- DMZ Tx: Displays the number of the DMZ processed outbound packets.
- Denied: Displays the number of the denied packets (received or transmitted).
- Dropped: Displays the number of the dropped packets (received or transmitted).
- ICMP Rx: Display the number of the processed inbound ICMP packets.
- ICMP Tx: Display the number of the processed outbound ICMP packets.
- TCP Rx: Display the number of the processed inbound TCP packets.
- TCP Tx: Display the number of the processed outbound TCP packets.
- UDP Rx: Display the number of the processed inbound UDP packets.
- UDP Tx: Display the number of the processed outbound UDP packets.

Enabling Traffic Statistics

To enable the tracking of traffic statistics, navigate to **Data> Network Management> Network User Group**.

Select **Statistics Report** under Status label.

Click on **Update** for the settings to take effect.

The screenshot shows the 'Network User Group' configuration page. The top navigation bar includes 'Network Management', 'Connection', 'Primary Profiles', 'Secondary Profiles', 'Port Forwarding', 'Firewall', 'PPPoE', and 'Misc'. On the left, a sidebar lists 'Network Classification', 'Network User Group' (selected), 'Traffic Statistics', and 'Attached Devices'. The main content area is titled 'Network User Group' and contains the following fields:

- Profile Name:** Default Group
- Status:**
 - ☒ Activate PDP Context
 - ☐ Deactivate PDP Context
 - ☐ Always On (Auto PDP Context Activation)
 - ☐ Firewall
 - ☒ Port Forwarding
 - ☒ Remote Access
 - ☒ Statistics Report
- Connection Mode:** Shared
- DMZ IP Address:** Four input boxes for IP address
- Primary Profile:** Standard
- Secondary Profile:**
 - ☐ FTP
 - ☐ Quick Link
 - ☐ Quick Time Media
 - ☐ Real Media
 - ☐ Streambox
 - ☐ Win Media
 - ☐ Profile 7
 - ☐ Profile 8
 - ☐ Profile 9
 - ☐ Profile 10

At the bottom right, there are 'Update' and 'Cancel' buttons.

After enabling the Traffic Statistics in Network User Group page, go to the Traffic Statistics page and refresh the page for the changes to take effect.

Attached Devices

Attached devices display the list of devices that is connected to the UT.

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc
Network Classification							
Network User Group							
Traffic Statistics							
Attached Devices							

	Device Name	IP Address	MAC Address
1	MABELLEE-PC	192.168.1.40	74:2B:62:6C:03:30
2	TESTTEAMACER	192.168.1.43	00:0A:E4:FA:09:4C

Refresh

Examples of Network Management Configuration Setup

The following are examples for setting up the configuration for the following connection types.

1. NAT or Shared Mode: The user can access the internet from NAT(Network Address Translation) and sent and receive the packets from NAT.
2. Direct Mode: The user can access the internet and directly sent and receive the packets to/from internet.
3. DMZ Mode: The user can access the internet from DMZ and sent and receive the packets from DMZ.
4. No Internet Access Mode: The user can access only the local network.

To activate the traffic statistics, user need to activate the PDP context for each of the Network User Group and choose the appropriate connection mode. Refer to section under **“Enabling Traffic Statistics”**.

The Traffic Statistics for Default Group will be illustrated in the first three modes (NAT or shared mode, Direct mode and DMZ mode). Two network user groups identified as Default Group and No Network group will be created to illustrate for “No Internet Access Mode”.

NAT or Shared Mode

Navigate to Network User Group and click on Edit for Default Group as shown the following figure.

Network Management		Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc
Network Classification								
Network User Group								
Traffic Statistics								
Attached Devices								
Profile Name	Status	Connection Type	Auto Activation	Edit				
Default Group	Disabled	Shared	Disabled	Edit				
Profile1	Disabled	Shared	Disabled	Edit				
Profile2	Disabled	Shared	Disabled	Edit				
Profile3	Disabled	Shared	Disabled	Edit				
Profile4	Disabled	Shared	Disabled	Edit				
Profile5	Disabled	Shared	Disabled	Edit				
Profile6	Disabled	Shared	Disabled	Edit				
Profile7	Disabled	Shared	Disabled	Edit				
Profile8	Disabled	Shared	Disabled	Edit				
Profile9	Disabled	Shared	Disabled	Edit				
Profile10	Disabled	Shared	Disabled	Edit				
Refresh								

The following are the configurations to be made:

- Profile Name – Default Group
- Status – Activate PDP context
- Connection Mode – Shared

Click on Update for the settings to take effect.

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc							
Network Classification														
Network User Group														
Traffic Statistics														
Attached Devices														
Network User Group														
Profile Name: Default Group														
Status: <input checked="" type="radio"/> Activate PDP Context <input type="radio"/> Deactivate PDP Context														
<input checked="" type="checkbox"/> Always On (Auto PDP Context Activation)														
<input type="checkbox"/> Firewall														
<input checked="" type="checkbox"/> Port Forwarding														
<input checked="" type="checkbox"/> Remote Access														
<input checked="" type="checkbox"/> Statistics Report														
Connection Mode: Shared														
DMZ IP Address: . . .														
Primary Profile: Standard														
Secondary Profile:														
<input type="checkbox"/> FTP														
<input type="checkbox"/> Quick Link														
<input type="checkbox"/> Quick Time Media														
<input type="checkbox"/> Real Media														
<input type="checkbox"/> Streambox														
<input type="checkbox"/> Win Media														
<input type="checkbox"/> Profile 7														
<input type="checkbox"/> Profile 8														
<input type="checkbox"/> Profile 9														
<input type="checkbox"/> Profile 10														
Update Cancel														

Next, open command prompt and enter the ping 8.8.8.8 -n 1 for sending the one packet. If you want to send 10 packets, you can write 10 instead of 1, i.e. ping 8.8.8.8. -n 10. You will see successful pinging session with reply.

```

C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\Administrator\MAINING1>ping 8.8.8.8 -n 1
Pinging 8.8.8.8 with 32 bytes of data:
Reply from 8.8.8.8: bytes=32 time=115ms TTL=50
Ping statistics for 8.8.8.8:
    Packets: Sent = 1, Received = 1, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 115ms, Maximum = 115ms, Average = 115ms
C:\Documents and Settings\Administrator\MAINING1>

```

Go to the Traffic Statistics page.

Network Management																
Connection Primary Profiles Secondary Profiles Port Forwarding Firewall PPPoE																
Network Classification																
Network User Group																
Traffic Statistics																
Attached Devices																
Group Profile	Duration	Bytes Rx	Bytes Tx	NAT Rx	NAT Tx	Direct Rx	Direct Tx	DMZ Rx	DMZ Tx	Denied	Dropped	ICMP Rx	ICMP Tx	TCP Rx	TCP Tx	
Default Group 161.30.23.57	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 1	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 2	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 3	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 4	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 6	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 7	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 8	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 9	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Group 10	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

Click on **Refresh** and you will observe that the time duration, Bytes (Tx & Rx), NAT (Tx & Rx), ICMP packets (Tx & Rx) and TCP packet (Tx) have increased.

Connection Primary Profiles Secondary Profiles Port Forwarding Firewall PPPoE																	
Group Profile	Duration	Bytes Rx	Bytes Tx	NAT Rx	NAT Tx	Direct Rx	Direct Tx	DMZ Rx	DMZ Tx	Denied	Dropped	ICMP Rx	ICMP Tx	TCP Rx	TCP Tx	UDP Rx	UDP Tx
Default Group 161.30.23.71	00:00:38	60	403	1	2	0	0	0	0	0	0	1	1	0	1	0	0
Group 1	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 2	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 3	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 4	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 6	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 7	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 8	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 9	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 10	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

To receive TCP packets, open Internet Explorer and enter any web page URL.
i.e. www.yahoo.com



Go to the Traffic Statistics page and click on **Refresh**. You will observe that other than the increase in duration, Bytes (Tx & Rx), NAT (Tx & Rx), ICMP packets (Tx & Rx), TCP packet (Tx), TCP packets (Rx) and UDP (Tx & Rx) have increased too.

Connection		Primary Profiles		Secondary Profiles		Port Forwarding		Firewall		PPPoE							
Group Profile	Duration	Bytes Rx	Bytes Tx	NAT Rx	NAT Tx	Direct Rx	Direct Tx	DMZ Rx	DMZ Tx	Denied	Dropped	ICMP Rx	ICMP Tx	TCP Rx	TCP Tx	UDP Rx	UDP Tx
Default Group 161.30.23.71	00:06:22	633898	67535	832	735	0	0	0	0	0	0	1	32	772	638	59	65
Group 1	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 2	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 3	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 4	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 6	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 7	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 8	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 9	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Direct Mode

Navigate to **Network User Group**, click **Edit** in the Default Group row and select the **Direct** in connection type.

Click on **Update** for the settings to take effect.

Network Management
Connection
Primary Profiles
Secondary Profiles
Port Forwarding
Firewall
PPPoE
Misc

Network Classification
Network User Group
Traffic Statistics
Attached Devices

Network User Group

Profile Name: Default Group

Status:

☒ Activate PDP Context
☐ Deactivate PDP Context

☒ Always On (Auto PDP Context Activation)
☐ Firewall

☒ Port Forwarding
☒ Remote Access
☒ Statistics Report

Connection Mode: Direct

DMZ IP Address: . . .

Primary Profile: Standard

Secondary Profile:

☐ FTP
☐ Quick Link
☐ Quick Time Media
☐ Real Media
☐ Streambox
☐ Win Media
☐ Profile 7
☐ Profile 8
☐ Profile 9
☐ Profile 10

Update
Cancel

You will see the changes in the following figure. Under the Auto Activation column, the PDP IP address (161.30.23.232) is shown.

Network Management				
Connection Primary Profiles Secondary Profiles Port Forwarding Firewall PPPoE				
Network Classification				
Network User Group				
Traffic Statistics				
Attached Devices				
Profile Name	Status	Connection Type	Auto Activation	
Default Group	Enabled	Direct	Enabled - 161.30.23.232	Edit
Group 1	Disabled	Shared	Disabled	Edit
Group 2	Disabled	Shared	Disabled	Edit
Group 3	Disabled	Shared	Disabled	Edit
Group 4	Disabled	Shared	Disabled	Edit
Group 5	Disabled	Shared	Disabled	Edit
Group 6	Disabled	Shared	Disabled	Edit
Group 7	Disabled	Shared	Disabled	Edit
Group 8	Disabled	Shared	Disabled	Edit
Group 9	Disabled	Shared	Disabled	Edit
Group 10	Disabled	Shared	Disabled	Edit
Refresh				

In direct mode, the packets are sent directly to the internet, which means that there are no interfaces like NAT or firewall. Therefore, there is a need to change the PC's IP address to the PDP's IP address.

To change the PC's IP address,

1. Go to control panel and click on View network status and task.
2. Click on Local Area Connection.



3. Click on Properties.



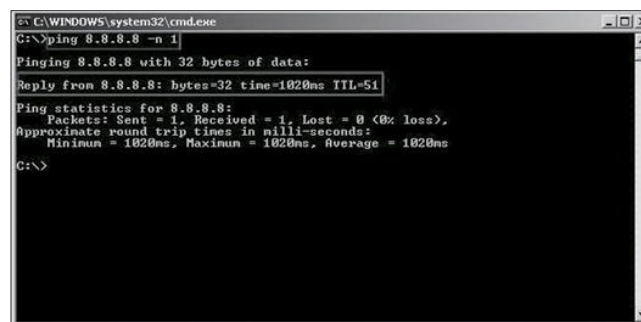
4. Double click on Internet Protocol Version 4 (TCP/IPv4).



5. Change the PC's IP address to the PDP's IP address.



Next, open command prompt and enter `ping 8.8.8.8 -n 1`. You will see successful pinging session with reply.



Connection

Primary Profiles

Secondary Profiles

Port Forwarding

Firewall

PPPoE

Group Profile	Duration	Bytes Rx	Bytes Tx	NAT Rx	NAT Tx	Direct Rx	Direct Tx	DMZ Rx	DMZ Tx	Denied	Dropped	ICMP Rx	ICMP Tx	TCP Rx	TCP Tx	UDP Rx	UDP Tx
Default Group 161.30.23.232	00:03:46	315472	24085	0	0	346	296	0	0	0	0	1	16	309	218	36	62
Group 1	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 2	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 3	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 4	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 6	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 7	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 8	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 9	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 10	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Refresh

Refresh

DMZ mode

Navigate to **Network User Group**, click **Edit** in the Default Group row and select the **DMZ** in connection type. Input your computer IP address in the DMZ IP address box.

Click on **Update** for the settings to take effect.

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	PPPoE	Misc
--------------------	------------	------------------	--------------------	-----------------	----------	-------	------

Network Classification

Network User Group

Traffic Statistics

Attached Devices

Network User Group

Profile Name:

Default Group

Status:

☒ Activate PDP Context
 ☐ Deactivate PDP Context
☒ Always On (Auto PDP Context Activation)
☐ Firewall
☒ Port Forwarding
☒ Remote Access
☒ Statistics Report

Connection Mode:

DMZ

DMZ IP Address:

192 · 168 · 1 · 30

Primary Profile:

Standard

Secondary Profile:

☐ FTP
☐ Quick Link
☐ Quick Time Media
☐ Real Media
☐ Streambox
☐ Win Media
☐ Profile 7
☐ Profile 8
☐ Profile 9
☐ Profile 10

Update

Cancel

The following figure shows that connection type is updated to **DMZ**.

Network Management				
Connection				
Primary Profiles				
Secondary Profiles				
Port Forwarding				
Firewall				
PPPoE				
Network Classification				
Network User Group				
Traffic Statistics				
Attached Devices				
Profile Name	Status	Connection Type	Auto Activation	
Default Group	Enabled	DMZ	Enabled - 161.30.22.72	Edit
Group 1	Disabled	Shared	Disabled	Edit
Group 2	Disabled	Shared	Disabled	Edit
Group 3	Disabled	Shared	Disabled	Edit
Group 4	Disabled	Shared	Disabled	Edit
Group 5	Disabled	Shared	Disabled	Edit
Group 6	Disabled	Shared	Disabled	Edit
Group 7	Disabled	Shared	Disabled	Edit
Group 8	Disabled	Shared	Disabled	Edit
Group 9	Disabled	Shared	Disabled	Edit
Group 10	Disabled	Shared	Disabled	Edit
Refresh				

Next, open command prompt and enter ping 8.8.8.8 -n 1. You will see successful pinging session with reply.

```

C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Administrator.MANINGI>ping 8.8.8.8 -n 1
Pinging 8.8.8.8 with 32 bytes of data:
Reply from 8.8.8.8: bytes=32 time=3595ms TTL=50

Ping statistics for 8.8.8.8:
    Packets: Sent = 1, Received = 1, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 3595ms, Maximum = 3595ms, Average = 3595ms
C:\Documents and Settings\Administrator.MANINGI>

```

Navigate to the Traffic Statistics page and click on Refresh. You will notice that the duration, Bytes (Tx & Rx), DMZ (Tx and Rx), ICMP packets (Tx & Rx), TCP packets (Tx & Rx) and UDP packets (Tx & Rx) have increased.

Connection Primary Profiles Secondary Profiles Port Forwarding Firewall PPPoE																	
Group Profile	Duration	Bytes Rx	Bytes Tx	NAT Rx	NAT Tx	Direct Rx	Direct Tx	DMZ Rx	DMZ Tx	Denied	Dropped	ICMP Rx	ICMP Tx	TCP Rx	TCP Tx	UDP Rx	UDP Tx
Default Group 161.30.22.72	00:03:18	933600	46393	0	0	0	0	1355	722	0	0	1	1	1353	720	1	1
Group 1	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 2	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 3	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 4	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 6	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 7	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 8	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 9	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 10	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Refresh

No Internet mode

In No Internet access mode, you will see how it works using two network user groups called Default group and No Network group to do the illustration.

2 profiles will be created to demonstrate the differences between Shared mode and No internet access mode. Navigate to Network User Group and click on the Edit on the first row to create the Default Group.

Network Management Connection Primary Profiles Secondary Profiles Port Forwarding Firewall PPPoE				
Network Classification	Profile Name	Status	Connection Type	Auto Activation
Network User Group	Default Group	Disabled	Shared	Disabled Edit
Traffic Statistics	Group1	Disabled	Shared	Disabled Edit
Attached Devices	Group2	Disabled	Shared	Disabled Edit
	Group3	Disabled	Shared	Disabled Edit
	Group4	Disabled	Shared	Disabled Edit
	Group5	Disabled	Shared	Disabled Edit
	Group6	Disabled	Shared	Disabled Edit
	Group7	Disabled	Shared	Disabled Edit
	Group8	Disabled	Shared	Disabled Edit
	Group9	Disabled	Shared	Disabled Edit
	Group10	Disabled	Shared	Disabled Edit

The following are the configurations to be made:

- Profile Name – Default Group
- Status – Activate PDP context
- Connection Mode – Shared

Click on **Update** for the settings to take effect.

Network Management

Connection

Primary Profiles

Secondary Profiles

Port Forwarding

Firewall

PPPoE

Misc

Network Classification

Network User Group

Traffic Statistics

Attached Devices

Network User Group

Profile Name: Default Group

Status:

Activate PDP Context

 Deactivate PDP Context

Always On (Auto PDP Context Activation)

Firewall

Port Forwarding

Remote Access

Statistics Report

Connection Mode: Shared

DMZ IP Address: . . .

Primary Profile: Standard

FTP

Quick Link

Quick Time Media

Real Media

Streambox

Win Media

Secondary Profile:

Profile 7

Profile 8

Profile 9

Profile 10

Update

Cancel

The figure below shows the configuration settings for No_Network Group in No Internet Access mode.

Network Management

Connection

Primary Profiles

Secondary Profiles

Port Forwarding

Firewall

PPPoE

Misc

Network Classification

Network User Group

Traffic Statistics

Attached Devices

Profile Name	Status	Connection Type	Auto Activation	
Default Group	Enabled	Shared	Enabled	Edit
Profile1	Disabled	Shared	Disabled	Edit
Profile2	Disabled	Shared	Disabled	Edit
Profile3	Disabled	Shared	Disabled	Edit
Profile4	Disabled	Shared	Disabled	Edit
Profile5	Disabled	Shared	Disabled	Edit
Profile6	Disabled	Shared	Disabled	Edit
Profile7	Disabled	Shared	Disabled	Edit
Profile8	Disabled	Shared	Disabled	Edit
Profile9	Disabled	Shared	Disabled	Edit
Profile10	Disabled	Shared	Disabled	Edit

Refresh

Click on the **Edit** at the second row to create another group called No Network.

The following are the configurations to be made:

- Profile Name – Default Group
- Status – Deactivate PDP context
- Connection Mode – No Internet Access

Click on **Update** for the settings to take effect

Network User Group

Profile Name:

Status:

- ☐ Activate PDP Context
- ☒ Deactivate PDP Context
- ☐ Always On (Auto PDP Context Activation)
- ☐ Firewall
- ☐ Port Forwarding
- ☐ Remote Access
- ☒ Statistics Report

Connection Mode:

DMZ IP Address:

Primary Profile:

Secondary Profile:

- ☐ FTP
- ☐ Quick Link
- ☐ Quick Time Media
- ☐ Real Media
- ☐ Streambox
- ☐ Win Media
- ☐ Profile 7
- ☐ Profile 8
- ☐ Profile 9
- ☐ Profile 10

The figure below shows the configuration settings for No_Network Group in No Internet Access mode.

Profile Name	Status	Connection Type	Auto Activation	
Default Group	Enabled	Shared	Enabled	<input type="button" value="Edit"/>
No-Network	Disabled	No Internet Access	Disabled	<input type="button" value="Edit"/>
Profile2	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile3	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile4	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile5	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile6	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile7	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile8	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile9	Disabled	Shared	Disabled	<input type="button" value="Edit"/>
Profile10	Disabled	Shared	Disabled	<input type="button" value="Edit"/>

Next, navigate to the Network Classification Page to create the network classification for both of the user groups..

[illegible]

Click **Create** on the first row to create the Network Classification for Default Group. IP address Range – 192.168.1.40 – 192.168.1.50

i.e. the IP address range that you wish to be active the PDP in shared mode

Network User Group – Default Group

Click on **Update** for the settings to take effect.

Network Management	Connection	Primary Profiles	Secondary Profiles	Port Forwarding	Firewall	DDoSE	Misc
--------------------	------------	------------------	--------------------	-----------------	----------	-------	------

Network Classification
Network User Group
Traffic Statistics
Attached Devices

Network Classification

MAC Address:

IP Address Range: -

Subnet: /

Network User Group:

Schedule

☒ Any Time of Day
☐ Specific Time of Day

☐ Everyday

☐ Monday
☐ Tuesday
☐ Wednesday
☐ Thursday
☐ Friday
☐ Saturday
☐ Sunday

Time (24-Hour Format):

From: : :

To: : :

You will see the updated information on the **Network Classification** page.

Network Management					
Connection Primary Profiles Secondary Profiles Port Forwarding Firewall PPPoE Misc					
Network Classification	MAC Address	IP Address Range	Subnet	Network User Group	
Network User Group		192.168.1.40 - 192.168.1.50		Default Group	Edit Delete
Traffic Statistics		192.168.1.30 - 192.168.1.34		No_Network	Edit Delete
Attached Devices					Create
					Create
					Create
					Create
					Create
					Create

Next, open command prompt and enter ping 8.8.8.8 -n 1. You will see unsuccessful pinging session with reply. You will notice that the reply is “Destination host unreachable” as the IP address of the computer in use for No-Network user group is 192.168.1.30 (within the pre-set IP address range), it cannot ping to the Internet.

```

C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Administrator\MANING1>ping 8.8.8.8 -n 1

Pinging 8.8.8.8 with 32 bytes of data:
Reply from 192.168.1.35: Destination host unreachable.

Ping statistics for 8.8.8.8:
    Packets: Sent = 1, Received = 1, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\Documents and Settings\Administrator\MANING1>_

```

After that, go to the Traffic Statistics page and click on Refresh. You will notice that packets transmitted and received in Default Group and packets are denied in No_Network Group.

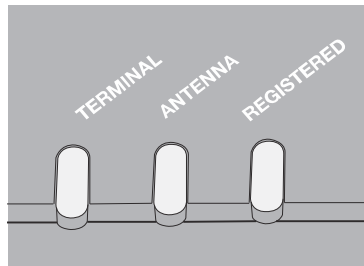
Connection Primary Profiles Secondary Profiles Port Forwarding Firewall PPPoE																	
Group Profile	Duration	Bytes Rx	Bytes Tx	NAT Rx	NAT Tx	Direct Rx	Direct Tx	DMZ Rx	DMZ Tx	Denied	Dropped	ICMP Rx	ICMP Tx	TCP Rx	TCP Tx	UDP Rx	UDP Tx
Default Group 161.30.22.77	00:05:56	779	576	5	6	0	0	0	0	0	0	0	0	0	0	5	6
No_Network	00:00:00	0	0	0	0	0	0	0	0	13	0	0	0	0	0	0	0
Group 2	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 3	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 4	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 5	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 6	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 7	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 8	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 9	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Group 10	00:00:00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Refresh

TROUBLESHOOTING

10 TROUBLESHOOTING

General LED status



BDU LED

LED behavior	Descriptions / Remedial Actions
Off	BDU is in power-off state.
Steady amber	BDU is powering up.
Steady green	BDU successfully powered up.
Steady red	System failure during boot up or operation. User action required.

Antenna LED

LED behavior	Descriptions / Remedial Actions
Off	ADU status is unknown.
Steady amber	ADU is powering up.
Blinking amber	ADU is calibrating.
Blinking green	System is searching for satellite.
Steady green	System is locked onto a satellite and ready for use.
Steady red	System failure in ADU. User action required.

Network Registered LED

LED behavior	Descriptions / Remedial Actions
Off	System is not registered to the network. Network service is unknown.
Blinking green	Ready for packet data only.
Steady green	Network registration succeeded. Full network service available.
Blinking amber	Ready for voice only.
Steady red	System failure in network registration. User action required.

SIM Card

Symptoms	Descriptions / Remedial Actions
SIM Card cannot be detected BDU	<ul style="list-style-type: none">• Ensure that a correct Inmarsat SIM card is used.• Ensure that a SIM card is properly inserted into SIM Card slot.• Retry by re-inserting the SIM card into SIM Card Slot before powering up the BDU.
BDU indicates "Wrong SIM Card"	<ul style="list-style-type: none">• Ensure that a correct SIM card is used.

GPS Output

Symptoms	Descriptions / Remedial Actions
Unable to acquire GPS even after a long time	<ul style="list-style-type: none">• Ensure that there is no blockage for the antenna.• Ensure that the antenna cable is secured properly.
No NMEA string output from the GPS output port	<ul style="list-style-type: none">• Ensure that there is a proper connection at the GPS output port.• Ensure that the GPS output is set to Output NMEA data via the Web Console.

PoE LAN Port (RJ45)

Symptoms	Descriptions / Remedial Actions
No LAN indication	<ul style="list-style-type: none">• Ensure that the Ethernet Cable is plugged into the PoE LAN port (RJ45) or the standard LAN port (RJ45) correctly.• Check to ensure that the Ethernet Port on your PC / Laptop is working fine.
Unable to acquire IP address. PC shows "Limited connectivity"	<ul style="list-style-type: none">• Try to unplug and reconnect the Ethernet Cable.• Try to reboot the BDU.• Try to restart your PC/Laptop.
Unable to ping my BDU	<ul style="list-style-type: none">• Ensure that the LAN indication LED is active.• Ensure that the IP address of the BDU is set correctly.• Make sure that there is no firewall or proxy settings in your PC/laptop that prevent access to the BDU.

RJ11 Phone Port for Standard Call

Symptoms	Descriptions / Remedial Actions
Unable to make outgoing call	<ul style="list-style-type: none"> • Make sure that there is dial tone before making the call. For the case of busy tone, <ul style="list-style-type: none"> ◦ Ensure that the line is not engaged by any other telephone services. ◦ Ensure that all other telephony devices are hung up properly. For the case of no dial tone, <ul style="list-style-type: none"> ◦ Ensure that the phone line is connected to the phone port of the BDU. • Hang up and retry the call again.
Unable to receive incoming call	<ul style="list-style-type: none"> • Ensure that the line is not engaged by any other telephony devices. • Ensure that all other telephony devices are hung up properly. • Ensure proper BDU LED states. • Ensure the phone ports are configured correctly.
Distorted audio during outgoing/incoming call	<ul style="list-style-type: none"> • The audio may clip when use with some phones in high volume. Please lower the volume of the phone in such situation. • Please temporarily disconnect any data connection since high throughput may affect the quality of the audio. • Hang up and retry the call again.

Primary Handset

Symptoms	Descriptions / Remedial Actions
No display/power for Primary handset	<ul style="list-style-type: none"> • Check the DC power supply input to the BDU. • Check the primary handset is properly inserted to the handset port.
Unable to connect to the BDU	<ul style="list-style-type: none"> • Ensure the primary handset is inserted to the handset port.
Unable to make outgoing call	<ul style="list-style-type: none"> • Ensure a correct number format is being dialed. • Ensure proper BDU LED states. • Hang up and retry to make the call.
Unable to receive incoming call	<ul style="list-style-type: none"> • Ensure that the line is not engaged by any other telephony devices. • Ensure that all other telephony devices are hung up properly. • Ensure proper BDU LED states. • Ensure the phone ports are configured correctly.
No audio during incoming/outgoing call	<ul style="list-style-type: none"> • Ensure the Primary Handset connector is inserted into the handset port properly. • Hang up and retry the call again. • Try to reboot the BDU.
Distorted audio during incoming/outgoing call	<ul style="list-style-type: none"> • Lower the volume of the Primary Handset. • Please temporarily disconnect any background data connection since high throughput may affect the quality of the audio. • Hang up and retry the call.

Web Console

Symptoms	Descriptions / Remedial Actions
Unable to access Web Console	<ul style="list-style-type: none">• Ensure that there is no problem with the Ethernet connectivity.• Ensure that IP address is entered correctly.• Try to refresh the browser after correcting the problem.
Unable to login	<ul style="list-style-type: none">• Ensure that correct username and password are used (Password and username are case sensitive).• Ensure that you do not open more than the maximum Web Console sessions allowed.• Retry by closing and reopening the web browser.
Web page does not seem to be updated or there are unexpected errors occurred.	<ul style="list-style-type: none">• Refresh the web page.• Update the web browser to the latest version and retry.

Data Connection

Symptoms	Descriptions / Remedial Actions
Unable to active Primary PDP context	<ul style="list-style-type: none">• Ensure you are using a valid APN.• Ensure that the signal strength is good.• Ensure that the PS status icon is highlighted.• Ensure your SIM card supports PS services.• Ensure your prepaid credit is not exhausted
Unable to access internet after successfully Primary PDP context activation	<ul style="list-style-type: none">• Ensure proper PC/laptop Ethernet settings.• Ensure no firewall/proxy settings are preventing access to the BDU.• Ensure that the PC/laptop is configured to obtain IP address automatically (DHCP) or with static IP address in the range: 192.168.0.1 - 192.168.254.254
“Always On” feature is not working	<ul style="list-style-type: none">• Ensure feature is enabled via Web Console.• A standard background connection has to be manually activated for the first time after enabling this feature.

Data Connection

Symptoms	Descriptions / Remedial Actions
Unable to enter safe mode. BDU continues to start in normal mode.	<ul style="list-style-type: none">• Make sure that the safe mode button (the button besides the SIM card slot) is pressed and held securely until all LEDs turn into amber colour.
Firmware upgrade fails	<ul style="list-style-type: none">• Make sure that you are using the correct firmware upgrade package.• Make sure that there is no interruption of power supply during firmware upgrade.• Retry firmware upgrade.

Antenna / Satellite Signal Level

Symptoms	Descriptions / Remedial Actions
Low Signal Strength	<ul style="list-style-type: none">• Check any obstruction such as the hull or monkey bridge of the vessel that may block the ADU's line of sight.• Check any interference signal from other electronics devices that are close to the ADU• Check to ensure that the antenna cable is properly secured.• Depending on the antenna's location on the vessel, the vessel's route may cause the ADU's line of sight to be blocked by any structure of the vessel, depending on the elevation of the satellite.

System fails to power up

Symptoms	Descriptions / Remedial Actions
No light appear on BDU LED.	<ul style="list-style-type: none">• Ensure the power switch on the front panel is at "On" position.• To reset the circuit breaker on the front panel by depressing the lever of the circuit breaker inward fully and release.• Check to ensure that the input DC power will have at least +24VDC, 10A or +12VDC, 20A.

Technical Specification

Model		Specifications
Intellian FB250R/500R		Fleetbroadband Terminal
Dimension and Weight		
ADU	FB250R Standard: 11.8 x 10.9 in (29.9 x 27.7cm) / 6.6 lbs (3.0kg) FB250R Intellian i2 Matching Dome: 14.7 x 15 in (37 x 38.1cm) / 7.27 lbs (3.3kg) FB250R Intellian i3 Matching Dome: 16.9 x 17.3 in (43 x 44cm) / 10.58 lbs (4.8kg) FB250R Intellian i4 Matching Dome: 19.7 x 21.2 in (50 x 54cm) / 11.02 lbs (5kg)	
	FB500R: 28.3 x 27.6 in (72cm x 70cm) / 34.1 lbs (15.5kg)	
BDU	FB250R/500R - 19" Rack mount Type BDU: 43.1 x 38.1 x 4.4cm (17 x 15 x 1.7 in) / 4.8kg (10.5lbs)	
Handset	5.5 x 2.2 x 0.8 in (14.2 x 5.6 x 2.2 cm) / 0.8 lbs (0.39 kg)	
Environmental Conditions		
Operating Temperature	-25°C ~ +55°C / -13°F ~+131°F	
Operating Humidity	[ADU] EN60945, [BDU] 95% non-condensing at +40°C	
Water Ingress	[ADU] IP56, [BDU] IP31	
Approvals	Inmarsat FleetBroadband / RED / CE / FCC	
Warranty	3 Years Parts and 1 Year Labor	
Global Services		
Voice	Digital 4 kbps Voice	
Standard IP	FB250R: Up to 150 kbps	
	FB500R: Up to 432 kbps	
SMS	Up to 160 characters (3G standard)	
FAX	Group 3 (via 3.1KHz Audio)	
Airtime Service	Inmarsat airtime	
Frequency Band		
Rx	1518.0 MHz – 1559.0 MHz	
Tx	1626.5MHz – 1660.5MHz, 1668 MHz – 1675 MHz (Transmit Power: FB250R - 15.1dBW EIRP, FB500R - 22.0dBW EIRP)	
Ch. Width	[Rx] 10.5 - 189 kHz, [Tx] 21 - 189 kHz	
Power Supply and Consumption		
19" Rack mount Type BDU (FB250R/FB500R)	AC Input Range	100~ 240 VAC (50/60Hz): 3.3A
	Power (max)	250W (including antenna)
ADU	DC Input Voltage Rating	43V DC

Warranty

This product is warranted by Intellian Technologies Inc., to be free from defects in materials and workmanship for a period of THREE (3) YEARS on parts and TWO (2) YEARS on labor performed at Intellian Technologies, Inc. service center from the purchased date of the product.

Intellian Technologies, Inc. warranty does not apply to product that has been damaged and subjected to accident, abuse, misuse, non-authorized modification, incorrect and/ or non-authorized service, or to a product on which the serial number has been altered, mutilated or removed.

It is required to present a copy of the purchase receipt issued by Intellian Technologies, Inc. that indicates the date of purchase for after-sales service under the warranty period. In case of failure to present the purchase receipt, the warranty period will begin 30 days after the manufacturing production date of the product purchased.

Any product which is proven to be defective in materials or workmanship, Intellian Technologies, Inc. will (at its sole option) repair or replace during the warranty period in accordance with this warranty. All products returned to Intellian Technologies, Inc. under the warranty period must be accompanied by a return material authorization (RMA) number issued by the dealer/distributor from Intellian Technologies, Inc. and a copy of the purchase receipt as a proof of purchased date, prior to shipment. Alternatively, you may bring the product to an authorized Intellian Technologies, Inc. dealer/distributor for repair.

Additional Terms and Conditions:

The warranty(THREE (3) YEARS on parts and TWO (2) YEARS on labor) is effective only for products purchased since January 1st, 2017.

