

USRobotics®

USB Internet Mini Phone



User Guide

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USB Internet Mini Phone

User Guide

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Installation

Package Contents

- USRobotics USB Internet Mini Phone
- Installation CD-ROM
- USB cable
- Quick Installation Guide

System Requirements

To use the USRobotics USB Internet Mini Phone and Skype™ Internet telephony service, your computer system and environment must meet the following minimum requirements:

- Windows® Vista, XP, or 2000
- 128 MB RAM
- 400 MHz processor speed
- High speed Internet connection
- USB 1.1 or USB 2.0 port
- CD-ROM drive
- 15 MB available disk space
- Skype software

Phone Features



Skype



Displays Skype window on computer
Navigates Skype window tabs

Up/Down



Adjusts voice volume during calls



Scrolls through contacts and call history

Backspace



Press to delete entered digits
Press and hold to delete all digits
Press to select ring tone for phone

End



Closes Skype window
Ends calls

Send



Accepts and places calls
Puts active calls on hold
Makes calls on hold active

Mute



Enters * as a digit
Press and hold to mute/unmute phone microphone



—



Enter digits 1 - 9



Enter digit 0
Press and hold to enter + prior to entering digits

Warning:

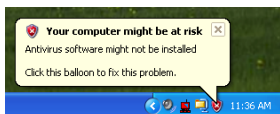
Skype is not a telephony replacement service. Any VoIP service used in conjunction with the USRobotics USB Internet Mini Phone cannot be used for calls to emergency services or emergency telephone numbers (311, 911, 112, 999, etc.). Use a land line for calls to emergency services, such as police, fire, or ambulance.

Installation Instructions

Step One: Install the phone

1. Clear your screen

Balloons such as the one shown below may interfere with those that show the progress of your Internet Mini Phone installation.



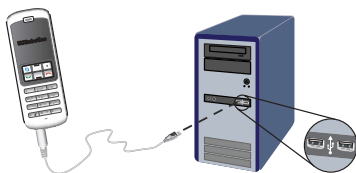
Close any balloon in your system tray.

2. Connect the phone.
 - A. Insert the USB cord into the Internet Mini Phone. Make sure it clicks into place so that no metal on the connector is visible.



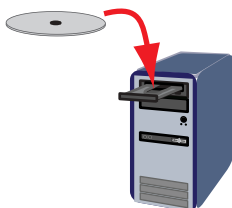
Installation

- B. Connect the other end of the USB cable to your computer's USB port.



Wait for an indication that installation is complete. If you are prompted to reboot your computer, click **Yes**.

3. Insert the Installation CD-ROM.



If the CD does not start automatically, start it manually as follows:

- **Windows Vista:** Click **Start > Computer**, then double click the CD drive icon.
- **Windows XP:** Click **Start > My Computer**, then double click the CD drive icon.
- **Windows 2000:** On the desktop, double click **My Computer**, then double click the CD drive icon.

Step Two: Install Skype

If Skype is already installed on your computer, go to go to “Step Three: Install the USRobotics USB Internet Mini Phone Software.”

1. If prompted, select your language and accept the End User License Agreement.
2. Select **Install Skype**.



3. Follow the on-screen instructions to install Skype.

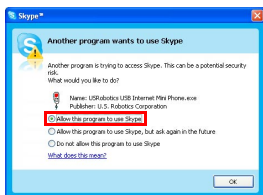
Step Three: Install the USRobotics USB Internet Mini Phone Software

1. Select **Install** USRobotics USB Internet Mini Phone.




Installation

- Follow the instructions to install the USRobotics USB Internet Mini Phone. When you see the screen below, select **Allow this program to use Skype**.



- If multiple sound cards are installed on your computer, make sure that the correct sound card is selected as the Windows default device.

Windows Vista:

- Click Windows **Start** .
- Click **Control Panel**.
- Click **Hardware and Sound > Sound**.
- Select the Playback device and the Recording device that you want to use for your computer sounds.
- Select **Set Default**
- Click **OK** to close the Sound window.

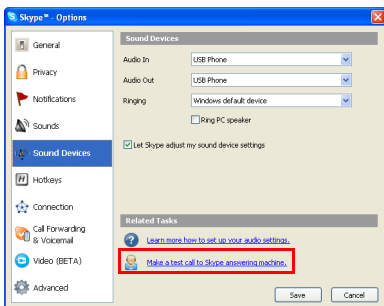
Windows XP:

- Click Windows **Start**.
- Click **Control Panel**.
- Double click **Sounds and Audio Devices**.
- On the **Audio** tab, select the desired sound card as the Windows Sound playback and Sound recording Default device.
- Click **OK** to make the change and close the window.

Windows 2000:

- On the desktop, double click **My Computer**.

- B. Double click **Control Panel**.
 - C. Double click **Sounds and Multimedia**.
 - D. On the **Audio** tab, select the desired sound card as the Windows sound playback and sound recording preferred device.
 - E. Click **OK** to make the change and close the window.
4. Verify the installation by making a test call.
 - A. Open the Skype window.
 - B. Select **Tools, Options**. Then select **Sound Devices**.
 - C. In the Skype - Options window, click **Make a test call to Skype answering machine** and follow the instructions.





Note: Incoming calls ring on your Windows default sound device. If you prefer your Internet Mini Phone to ring instead of your Windows default sound device, see “Troubleshooting” in the *User Guide* on the USRobotics Installation CD-ROM.


Congratulations. You have successfully completed the installation procedure. Please register your USRobotics USB Internet Mini Phone at www.usr.com/productreg/.

Operation

System Tray Icons

A red phone icon in the system tray  indicates that your Internet Mini Phone is properly installed.

A grey phone icon in the system tray  indicates that your Internet Mini Phone is not properly connected. If you see this icon, check the USB cable.

A green Skype icon in the system tray  indicates that you are logged into Skype. Double click the Skype icon to open the Skype window. Refer to on-line Skype help by clicking **Help** in the Skype window.

Internet Mini Phone Keys



You can use the keypad on the phone to dial digits, control the volume, put a call on hold, set the ring tone, select a contact from your contact list, and more. Refer to “Phone Features” on page 2 for key functions.



Placing a Call

Using Your Contact List

1. Press the Skype key on your Internet Mini Phone or double click the Skype icon in the system tray.

If you do not have any contacts in your contact list, click **Add Contact** or **Search for Skype Users** and follow the prompts to create a contact.

2. Select a contact in the Skype contact list and click send in Skype  or press send on your Internet Mini Phone  to call the contact.

3. When you are done, click end in Skype  or press end on your Internet Mini Phone .

Using speed dial

To assign a speed-dial number:

1. Open the Skype window and select the **Contacts** tab.
2. Right-click a contact and click **Set Speed-Dial**.
3. Enter a one or two digit speed-dial number and click **OK** to assign it to the contact.

To call a contact using speed dial:

1. Enter that contact's speed dial digit(s).
2. Press or click send to call.

Calling from call history

1. Open the Skype window and select the **History** tab. You can use the Skype key on your Internet Mini Phone to select a tab.
2. Scroll through your call history and select a call.
3. Press or click send to call.

Calling a traditional landline or mobile phone

You can call traditional landline or mobile numbers using Skype.

1. If you do not have Skype Credit, go to www.skype.com and buy "Skype Credit."
2. To dial a landline or mobile phone, first press 00 or + on the Internet Mini Phone keypad.
3. Enter the country code and phone number that you are calling. (Go to <http://support.skype.com> for information on international dialing.)
4. Press or click send.

Receiving a call

To accept the call, click send in Skype or press send on the phone.

To reject the call, click end in Skype or press end on the phone.

Placing a call on hold

If you receive a call while you are already talking on another call, you can place the first call on hold to take the second call.

1. Press send to place the first call on hold.
The first call is placed on hold and the second call becomes active.
2. Talk to the second caller. When you are done, press end.
3. Press send to resume the first call.

You can also right-click the call tabs in Skype to place a call on hold and then resume the call.

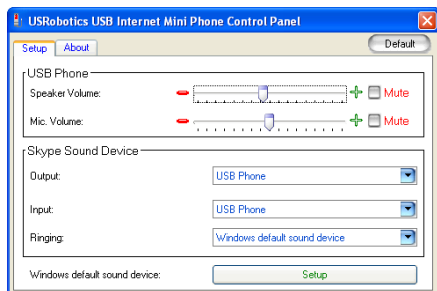
Muting a call

1. Press and hold the * key to mute the microphone.
The Internet Mini Phone blinks to show that it is muted.
2. Press the * key again to unmute the microphone.

Audio settings

Internet Mini Phone Utility Settings

Double click the phone icon in the system tray to display the Internet Mini Phone utility.



- Use the controls under **USB phone** to adjust call audio. The microphone sensitivity adjusts automatically and cannot be set using the slider.
- Specify whether calls are directed to your sound card or your Internet Mini Phone with the **Output** and **Input** pull-down menus under **Skype Sound Device**.
- Specify whether your Internet Mini Phone or computer speakers ring for incoming calls with the **Ringing** pull-down menu.
 - **Windows Vista:** Click the Ringing pull-down menu and select **USB Phone**.
 - **Windows XP:** Click the Ringing pull-down menu and select **USB Phone**.
 - **Windows 2000:** Click the Ringing pull-down menu and select **USB Audio Device**.

Note: The Internet Mini Phone initially uses the default Windows sound device for ringing. Typically, this is your sound card. Using your sound card and speakers for ringing allows you to use Skype ring tones.

Operation

- The **Setup** button at the bottom of the Internet Mini Phone utility window is a shortcut to the Windows audio properties control panel. You can use this control panel to select which sound device is used as the Windows default. Typically, this is set to your computer's sound card.

Skype Audio Settings

The Internet Mini Phone utility overrides audio settings made in the Skype Sound Devices window.

Troubleshooting

I do not see a phone icon in my system tray

The Internet Mini Phone utility must be running for the icon to appear in the system tray. Click Start and select the Internet Mini Phone from the programs list. If the USB Internet Mini Phone is not in the programs list, you must install the utility. Repeat the installation procedure.

The USRobotics USB Internet Mini Phone system tray icon is grey

Make sure the USB cable is connected to the phone and your computer. The USB connector should snap into the phone when you connect it. When it is inserted properly, the metal part of the USB connector should not be visible from the front of the phone.

When I press the phone keys nothing happens

Solution 1:

Make sure the USB cable of the phone is securely connected to a USB port on your computer.

Solution 2:

Make sure that Skype is running and that you are logged in.

Solution 3:

1. In Skype, select **Tools > Options**.
2. Click **Privacy > Manage other programs' access to Skype**.
3. Select **USROBOTICS USB INTERNET MINI PHONE.exe** and click **Change**.

Troubleshooting

4. Select **Allow this program to use Skype** and click **OK**.
5. Click **OK** and **Save**.

Solution 4:

There may have been an error during the installation process. Unplug the phone from your computer, uninstall the software, and repeat the installation procedure.

When I receive a call, my phone blinks but I do not hear it ring

Solution 1:

The Internet Mini Phone utility allows you to specify where an incoming call's ring tone is played.

1. Double-click the phone icon in the system tray.
2. **Windows Vista:** Click the **Ringling** pull-down menu and select **USB Phone**.

Windows XP: Click the **Ringling** pull-down menu and select **USB Phone**.

Windows 2000: Click the **Ringling** pull-down menu and select **USB Audio Device**.

Solution 2:

If the ringing device is your sound card, make sure that your speakers are switched on and no headset is plugged into your speaker or sound card.

My phone does not play the ring tone that I selected in Skype

Solution 1:

Ring tones that are selected in Skype do not play through the USRobotics USB Internet Mini Phone. You can select a ring tone on the phone by pressing the top right key on the keypad.

Solution 2:

You can play Skype ring tones through your sound card.


1. Double click the phone icon in the system tray.
2. In the Internet Mini Phone utility, click the **Ring** pull-down menu and select your sound card.

My computer sounds and music are playing back through the phone instead of my speakers**Solution 1:**

1. In the Internet Mini Phone utility, click **Setup**.
2. In the Windows audio control panel, click **Audio** and set the sound playback default device to be your sound card.

Solution 2:

Windows Vista automatically selects the new phone as your speakers (that is, default audio playback device). To select your original speakers again, follow these steps:

1. Click Windows **Start**  .
2. Click **Control Panel**.
3. Click **Hardware and Sound > Sound**.
4. Select the playback device that you want to use for your computer sounds.
5. Click **Set Default**.
A green checkmark appears next to the selected device.
6. Click **OK** to close the Sound window.

Skype does not open when I press the Skype key on my phone

Skype must be running and you must be logged in to a Skype account.

Troubleshooting

Start Skype by clicking **Start** and then selecting **Skype**. If you do not have a Skype account, follow the on-screen instructions to create a Skype user account.

I cannot hear any sound through the phone or the caller cannot hear my voice

Solution 1:

Make sure the USB cable is connected to the Internet Mini Phone and your computer.

Solution 2:

- **Windows Vista:** In the Internet Mini Phone utility, make sure the **Skype Sound Device** is set to **USB Phone** for both Input and Output.
- **Windows XP:** In the Internet Mini Phone utility, make sure the **Skype Sound Device** is set to **USB Phone** for both Input and Output.
- **Windows 2000:** In the Internet Mini Phone utility, make sure the **Skype Sound Device** is set to **USB Audio Device** for both Input and Output.

Solution 3:


1. Open Skype.
2. Select **Tools > Options > Sound Devices**.
3. **Windows Vista:** Select **USB Phone** for Audio In and Audio Out.

Windows XP: Select **USB Phone** for Audio In and Audio Out.

Windows 2000: Select **USB Audio Device** for Audio In and Audio Out.

I can no longer use my system microphone

Windows Vista automatically selects the new phone as your microphone. To select your original microphone again, follow these steps:

1. Click Windows **Start**  .
2. Click **Control Panel**.
3. Click **Hardware and Sound > Sound**.
4. Click the **Recording** tab.
5. Select the recording device that you want to use for your computer recording.
6. Click **Set Default**.
A green checkmark appears next to the selected device.
7. Click **OK** to close the Sound window.

Support

If you experience any problems with your Skype software, refer to <http://support.skype.com/>.

To obtain support for your USRobotics USB Internet Mini Phone:

1. Know your model and serial number. The model number of your phone is 9602. If you ever need to call for technical support, you will need your phone's serial number. Please write your serial number below.

Model Number	Serial Number
9602	

2. Go to the Support section of the USRobotics Web site at www.usr.com/support/.

Many of the most common difficulties that users experience have been addressed in the FAQ and Troubleshooting Web pages for your product.

3. Submit your technical support question using an on-line form, or contact the USRobotics Technical Support Department at www.usr.com/emailsupport/.

Regulatory and Warranty

Regulatory Information

Skype is not a telephony replacement service. Any VoIP service used in conjunction with the USB Internet Mini Phone cannot be used for calls to emergency services or emergency telephone numbers (311, 911, 112, 999, etc.). Use a landline telephone for calls to emergency services, such as police, fire, or ambulance.

Declaration of Conformity

U.S. Robotics Corporation
935 National Parkway
Schaumburg, IL 60173
U.S.A.

declares that this product conforms to the FCC's specifications:

Part 15, Class B

Operation of this device is subject to the following conditions:

1. this device may not cause harmful electromagnetic interference, and
2. this device must accept any interference received including interference that may cause undesired operations.

This equipment complies with FCC Part 15 for Home and Office use.

Caution to the User: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Radio and Television Interference:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy. If this equipment is not installed and used in accordance with the manufacturer's instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- "Reorient or relocate the receiving antenna.
- "Increase the separation between the equipment and receiver.
- "Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- "Consult the dealer or an experienced radio/TV technician for help.

Regulatory and Warranty

UL Listing/CUL Listing:

This information technology equipment is UL Listed and C-UL Listed for both the US and Canadian markets respectively for the uses described in the User Guide. Use this product only with UL Listed Information Technology Equipment (ITE).

For Canadian Users

Industry Canada (IC)

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the interference-causing equipment standard entitled Digital Apparatus, ICES-003 of Industry Canada.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Users should not attempt to make electrical ground connections by themselves, but should contact the appropriate inspection authority or an electrician, as appropriate.



CE Compliance

Declaration of Conformity

We, U.S. Robotics Corporation of 935 National Parkway, Schaumburg, Illinois, 60173-5157 USA, declare under our sole responsibility that the product, USRobotics USB Internet Mini Phone, Model 9602, to which this declaration relates, is in conformity with the following standards and/or other normative documents.

EN55022

EN55024

We hereby declare that the above named product is in conformity with the essential requirements and other relevant provisions of Directive 89/336/EC.

An electronic copy of the original CE Declaration of Conformity is available at U.S. Robotics website: <http://www.usr.com/>

USRobotics Corporation 90 Day Limited Warranty

1.0 GENERAL TERMS:

1.1 This Limited Warranty is extended only to the original end-user purchaser (CUSTOMER) and is not transferable.

1.2 No agent, reseller, or business partner of U.S. Robotics Corporation (U.S. ROBOTICS) is authorised to modify the terms of this Limited Warranty on behalf of U.S. ROBOTICS.

1.3 This Limited Warranty expressly excludes any product that has not been purchased as new from U.S. ROBOTICS or its authorised reseller.

1.4 This Limited Warranty is only applicable in the country or territory where the product is intended for use (As indicated by the Product Model Number and any local telecommunication approval stickers affixed to the product).

1.5 U.S. ROBOTICS warrants to the CUSTOMER that this product will be free from defects in workmanship and materials, under normal use and service, for **NINETY (90) DAYS** from the date of purchase from U.S. ROBOTICS or its authorised reseller.

1.6 U.S. ROBOTICS sole obligation under this warranty shall be, at U.S. ROBOTICS sole discretion, to repair the defective product or part with new or reconditioned parts; or to exchange the defective product or part with a new or reconditioned product or part that is the same or similar; or if neither of the two foregoing options is reasonably available, U.S. ROBOTICS may, at its sole discretion, provide a refund to the CUSTOMER not to exceed the latest published U.S. ROBOTICS recommended retail purchase price of the product, less any applicable service fees. All products or parts that are exchanged for replacement will become the property of U.S. ROBOTICS.

1.7 U.S. ROBOTICS warrants any replacement product or part for **NINETY (90) DAYS** from the date the product or part is shipped to Customer.

1.8 U.S. ROBOTICS makes no warranty or representation that this product will meet CUSTOMER requirements or work in combination with any hardware or software products provided by third parties.

1.9 U.S. ROBOTICS makes no warranty or representation that the operation of the software products provided with this product will be uninterrupted or error free, or that all defects in software products will be corrected.

1.10 U.S. ROBOTICS shall not be responsible for any software or other CUSTOMER data or information contained in or stored on this product.

2.0 CUSTOMER OBLIGATIONS

2.1 CUSTOMER assumes full responsibility that this product meets CUSTOMER specifications and requirements.

2.2 CUSTOMER is specifically advised to make a backup copy of all software provided with this product.

2.2 CUSTOMER assumes full responsibility to properly install and configure this product and to ensure proper installation, configuration, operation and compatibility with the operating environment in which this product is to function.

Regulatory and Warranty

2.3 CUSTOMER must furnish U.S. ROBOTICS a dated Proof of Purchase (copy of original purchase receipt from U.S. ROBOTICS or its authorised reseller) for any warranty claims to be authorised.

3.0 OBTAINING WARRANTY SERVICE:

3.1 CUSTOMER must contact U.S. ROBOTICS Technical Support or an authorised U.S. ROBOTICS Service Centre within the applicable warranty period to obtain warranty service authorisation.

3.2 Customer must provide Product Model Number, Product Serial Number and dated Proof of Purchase (copy of original purchase receipt from U.S. ROBOTICS or its authorised reseller) to obtain warranty service authorisation.

3.3 For information on how to contact U.S. ROBOTICS Technical Support or an authorised U.S. ROBOTICS Service Centre, please see the U.S. ROBOTICS corporate Web site at: www.usr.com

3.4 CUSTOMER should have the following information / items readily available when contacting U.S. ROBOTICS Technical Support:

- Product Model Number
- Product Serial Number
- Dated Proof of Purchase
- CUSTOMER contact name & telephone number
- CUSTOMER Computer Operating System version
- U.S. ROBOTICS Installation CD-ROM
- U.S. ROBOTICS Installation Guide

4.0 WARRANTY REPLACEMENT:

4.1 In the event U.S. ROBOTICS Technical Support or its authorised U.S. ROBOTICS Service Centre determines the product or part has a malfunction or failure attributable directly to faulty workmanship and/or materials; and the product is within the ninety (90) day warranty term; and the CUSTOMER will include a copy of the dated Proof of Purchase (original purchase receipt from U.S. ROBOTICS or its authorised reseller) with the product or part with the returned product or part, then U.S. ROBOTICS will issue CUSTOMER a Return Material Authorisation (RMA) and instructions for the return of the product to the authorized U.S. ROBOTICS Drop Zone.

4.2 Any product or part returned to U.S. ROBOTICS without an RMA issued by U.S. ROBOTICS or its authorised U.S. ROBOTICS Service Centre will be returned.

4.3 CUSTOMER agrees to pay shipping charges to return the product or part to the authorised U.S. ROBOTICS Return Centre; to insure the product or assume the risk of loss or damage which may occur in transit; and to use a shipping container equivalent to the original packaging.

4.4 Responsibility for loss or damage does not transfer to U.S. ROBOTICS until the returned product or part is received as an authorised return at an authorised U.S. ROBOTICS Return Centre.

4.5 Authorised CUSTOMER returns will be unpacked, visually inspected, and matched to the Product Model Number and Product Serial Number for which the RMA was authorised. The enclosed Proof of Purchase will be inspected for date of purchase and place of purchase. U.S. ROBOTICS may deny warranty service if visual inspection of the returned prod-

uct or part does not match the CUSTOMER supplied information for which the RMA was issued.

4.6 Once a CUSTOMER return has been unpacked, visually inspected, and tested U.S. ROBOTICS will, at its sole discretion, repair or replace, using new or reconditioned product or parts, to whatever extent it deems necessary to restore the product or part to operating condition.

4.7 U.S. ROBOTICS will make reasonable effort to ship repaired or replaced product or part to CUSTOMER, at U.S. ROBOTICS expense, not later than TWENTY ONE (21) DAYS after U.S. ROBOTICS receives the authorized CUSTOMER return at an authorised U.S. ROBOTICS Return Centre.

4.8 U.S. ROBOTICS shall not be liable for any damages caused by delay in delivering or furnishing repaired or replaced product or part.

5.0 LIMITATIONS

5.1 **THIRD-PARTY SOFTWARE:** This U.S. ROBOTICS product may include or be bundled with third-party software, the use of which is governed by separate end-user license agreements provided by third-party software vendors. This U.S. ROBOTICS Limited Warranty does not apply to such third-party software. For the applicable warranty refer to the end-user license agreement governing the use of such software.

5.2 **DAMAGE DUE TO MISUSE, NEGLIGENCE, NON-COMPLIANCE, IMPROPER INSTALLATION, AND/OR ENVIRONMENTAL FACTORS:** To the extent permitted by applicable law, this U.S. ROBOTICS Limited Warranty does not apply to normal wear and tear; damage or loss of data due to interoperability with current and/or future versions of operating system or other current and/or future software and hardware; alterations (by persons other than U.S. ROBOTICS or authorized U.S. ROBOTICS Service Centres); damage caused by operator error or non-compliance with instructions as set out in the user documentation or other accompanying documentation; damage caused by acts of nature such as lightning, storms, floods, fires, and earthquakes, etc. Products evidencing the product serial number has been tampered with or removed; misuse, neglect, and improper handling; damage caused by undue physical, temperature, or electrical stress; counterfeit products; damage or loss of data caused by a computer virus, worm, Trojan horse, or memory content corruption; failures of the product which result from accident, abuse, misuse (including but not limited to improper installation, connection to incorrect voltages, and power points); failures caused by products not supplied by U.S. ROBOTICS; damage cause by moisture, corrosive environments, high voltage surges, shipping, abnormal working conditions; or the use of the product outside the borders of the country or territory intended for use (As indicated by the Product Model Number and any local telecommunication approval stickers affixed to the product).

5.3 **TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. U.S. ROBOTICS NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, WARRANTY, OR USE OF ITS PRODUCTS.**

Regulatory and Warranty

5.4 LIMITATION OF LIABILITY. TO THE FULL EXTENT ALLOWED BY LAW, U.S. ROBOTICS ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF U.S. ROBOTICS OR ITS AUTHORISED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT U.S. ROBOTICS OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

6.0 DISCLAIMER: Some countries, states, territories or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for personal injury, so the above limitations and exclusions may be limited in their application to CUSTOMER. When the implied warranties are not allowed by law to be excluded in their entirety, they will be limited to the NINETY (90) DAY duration of this written warranty. This warranty gives CUSTOMER specific legal rights, which may vary depending on local law.

7.0 GOVERNING LAW: This Limited Warranty shall be governed by the laws of the State of Illinois, U.S.A. excluding its conflicts of laws principles and excluding the United Nations Convention on Contracts for the International Sale of Goods.

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