



**We love that you are rocking JLab Audio!
We take pride in our products and fully stand behind them.**

JLAB AUDIO
NEON WIRELESS
HEADPHONES



YOUR SATISFACTION IS GUARANTEED

You may exchange or return merchandise within 30 days of the purchase date. Please return the item to the location you purchased it. If your item has been opened or used, restrictions may apply.



YOUR WARRANTY

You may register your product at jlabaudio.com/register. All warranty claims are subject to JLab Audio authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.

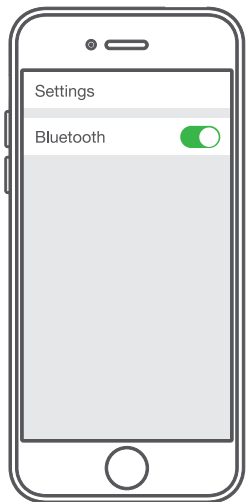


CONTACT US

Reach out to us at support@jlabaudio.com or visit jlabaudio.com/contact.

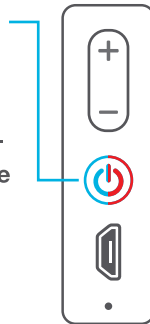
FIRST TIME SETUP: BLUETOOTH PAIRING

1 Turn on the Bluetooth in your device settings.

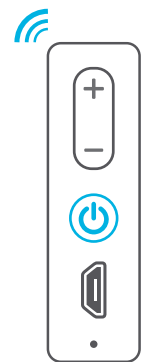
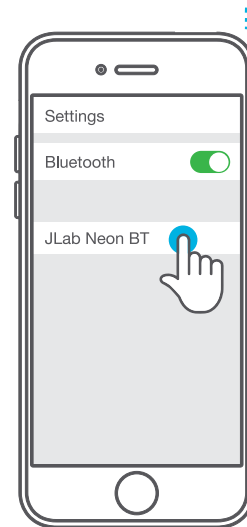


2 When the Neon Wireless Headphones are powered off, press and hold the Power Button for approximately 10 seconds.

Fast blinking red and blue light indicates searching for Bluetooth device.



3 Select "JLab Neon BT" in your device settings to connect.



When the headphones are paired, voice prompts "You are connected" and **blue light will flash slowly.**

Notes:

- Bluetooth is a wireless radio technology, which means it is sensitive to objects between the headphone and the connected device. The headphone is designed to be used within 33 feet (10 meters) of a connected device, with no major objects in between (walls, etc.).
- Once successfully connected, the headphone will memorize your device and automatically pair when turned on in the future. Only one device may be connected at a time. To pair a different device, first unpair the current one through its Bluetooth settings.
- If for any reason Bluetooth connection is lost, manually reconnect your Bluetooth device.

ACCESSORIES



MICRO USB CABLE

CHARGING

Note: For optimum performance, charge overnight with Micro USB cable prior to using. Allow about 3 hours to fully charge.

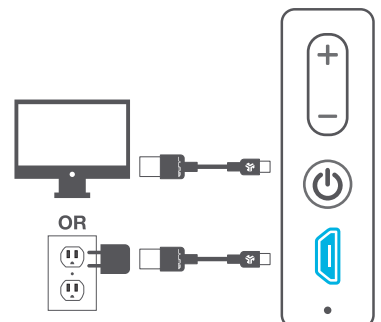
Connect the Micro USB (included) to the headphone and connect the USB into a computer or AC adaptor (not included). Make sure the USB connection has a power output source.



Solid red light indicates the headphone is charging.



Solid blue light indicates charging is complete.



BUTTON FUNCTIONS



BLUETOOTH PAIRING:

(Follow First Time Setup: Bluetooth Pairing)

POWER ON / OFF:

PRESS & HOLD 3 SECONDS

(Slow blinking blue light indicates power is on)

PLAY / PAUSE / ANSWER / HANG UP CALLS:
1 CLICK

ACTIVATE SIRI (iOS) OR

“OK GOOGLE” (ANDROID):

2 CLICK

RE-PAIRING AND ADDITIONAL DEVICES:

When power is off,

PRESS & HOLD 10 SECONDS



VOLUME UP: 1 CLICK
TRACK FORWARD: 2 SECOND HOLD

VOLUME DOWN: 1 CLICK
TRACK BACKWARD: 2 SECOND HOLD

EQ MODES: PRESS & HOLD 1+ SECOND

VOL+ AND VOL- SIMULTANEOUSLY

for different EQ settings (Neon Wireless will cycle 3 EQ settings)



JLab SIGNATURE (One Beep)

JLab C3™ signature
sound with amplified
bass and vocals



BALANCED (Two Beeps)

Even sound with
no additional
enhancements



BASS BOOST (Three Beeps)

Amplified bass
and sub-bass

WARM-UP YOUR HEADPHONES

Optional: Burn-in is the process for exercising new audio equipment. We recommend 40 hours of burn-in time for most headphones to reach optimal performance. The main purpose of the process is to loosen the diaphragm of a newly crafted headphone and to stress the headphone driver. Normal everyday use can also burn-in the headphones, though JLab's proprietary burn-in provides an ideal mix of sounds and frequency sweeps to achieve this.



Burn-in your audio equipment with the JLab Audio app available on the App Store and Google Play

Or access the burn-in method at: jlabaudio.com/burnin

CAUTIONS

- Avoid getting moisture or liquids on the headphone cups.
- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing headphones, stressing the cable by rapid pulling or extreme force, or bending the cable at a sharp angle.
- Wax may build up in headphone cups, lowering the sound quality. Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.
- If you experience discomfort or pain, try lowering the volume or discontinuing use temporarily.
- If you experience regular discomfort while using this product, discontinue use and consult your physician.
- We recommend you treat your headphones as you would a nice pair of sunglasses and keep them in safe location when not in use.