



Integration Station

Operating Instructions V 310

Prepared for Olive Garden Restaurants



HME Wireless, Inc
Customer Service 800.925.8091
1400 Northbrook Parkway Suite #320 • Suwanee, GA 30024

INSTALLATION INSTRUCTIONS

INTRODUCTION

Your HME Computer Controlled Paging System has the following capabilities:

- PC controlled operation via RS-232 serial port
- 2-Watts effective radiated power with approximately 1-mile open field range
- Operating Frequency 457.5750 MHz
- Industry standard protocol covering the full range of paging functions
- PC controlled automatic switching between tone/vibe only, numeric, and alphanumeric paging message formats, including multiple tone/vibe cadences
- PC controlled automatic switching between 512, 1200, and 2400 bps RF data rates
- Optional unique paging transmitter IDs available for use by VARs/Distributors
- Communications protocol designed to ensure reliable communications No paging receiver database programming is required within the paging transmitter. The unique communications protocol in the HME paging transmitter allows you to operate the transmitter with an unlimited quantity of paging receivers.

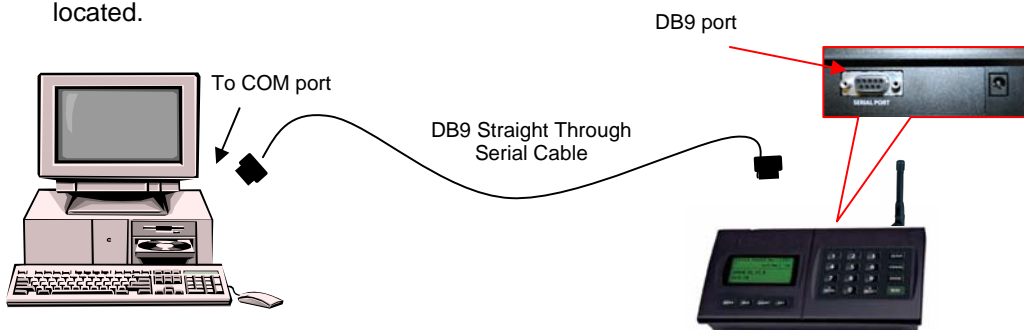
Your **HME Computer Controlled Paging System** allows you to use 3rd Party software to send paging messages to one or more persons via pagers, and other devices that incorporate paging data receivers. You can use a wide variety of paging receiver types with HME Paging Systems, including tone/vibe, numeric and alphanumeric pagers. For the list of pager capcodes please refer to the capcode list on the next page.

INSTALLATION – SERIAL TRANSMITTER

- Unwrap all equipment. Lock the antenna into the antenna jack on the right hand corner of the receiver unit.



- Connect one end of the DB9 serial cable to the serial DB9 port on the back of the transmitter. Connect the other end to the serial COM port of the PC where your table management software is located.



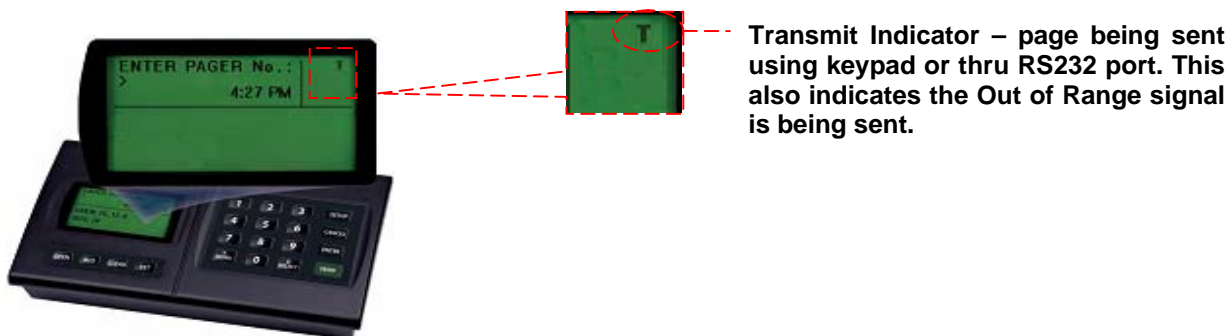
- Plug the power supply with the large tip into a standard 110 outlet and plug it into the power supply connector of the sending unit. The LCD display should turn ON.



TESTING THE DEVICE WITH PAGING SOFTWARE

This device had been tested to work with QSR, Radiant, Open Table, Pro-Host or any software product that utilizes the standard TAP, WaveWare, or Scope Paging protocols. To test the device using your paging software, follow the procedure below...

- Add the pagers to the pager list or paging configuration of your existing software. Refer to the list of pager capcodes on the next page. Be sure to check the pager number, capcode, baud rate and pager type when you enter the information into your software. The procedure to add pagers to your paging list is dependent on what software you have. Contact your software reseller for this procedure if you do not have it.
- Anytime you send a page with your software the “Transmit Indicator” **T** will show on the display. This will confirm that you transmitter was connected properly and compatible with your software.



USING THE DEVICE AS STANDALONE TRANSMITTER

This device can be used as a standalone transmitter in case of software failures. To alert a pager, simply press the pager number on the transmitter keypad followed by the “send” key. For example, press, “**11 - send**” and pager # 11 will signal.



Locate / All Page Feature

This feature causes **ALL** pagers (**that are not charging**) to signal at once. This feature is useful when you are closed and would like to locate any misplaced pagers around your facility. To locate ALL pagers, press,

1. “**1249 – send**” – for IQ, Coaster pagers
2. “**912 – send**” – for belt clip (Mgr) pagers

Any pager not on a charger will signal. Search for the missing pagers by listening for the beep or voice call and looking for flashing lights. Remember to check the parking lot and look in the bushes! After finding all the missing pagers, put them on a charger to stop the “locate” alert. **Never use the locate feature while pagers are with the guest as all the pagers will alert at once!!!**

OLIVE GARDEN PAGER CAPCODE CONFIGURATION

FREQ: 457.5750 MHz

BAUD RATE: 1200 bps

Pager Type: Guest: Vibe Only

Staff: Numeric Pagers

Customer Base ID: 063

GUEST PAGERS

PAGER #	CAPCODE / ID	PAGER #	CAPCODE / ID	PAGER #	CAPCODE / ID
1	0630008	21	0630168	41	0630328
2	0630016	22	0630176	42	0630336
3	0630024	23	0630184	43	0630344
4	0630032	24	0630192	44	0630352
5	0630040	25	0630200	45	0630360
6	0630048	26	0630208	46	0630368
7	0630056	27	0630216	47	0630376
8	0630064	28	0630224	48	0630384
9	0630072	29	0630232	49	0630392
10	0630080	30	0630240	50	0630400
11	0630088	31	0630248	51	0630408
12	0630096	32	0630256	52	0630416
13	0630104	33	0630264	53	0630424
14	0630112	34	0630272	54	0630432
15	0630120	35	0630280	55	0630440
16	0630128	36	0630288	56	0630448
17	0630136	37	0630296	57	0630456
18	0630144	38	0630304	58	0630464
19	0630152	39	0630312	59	0630472
20	0630160	40	0630320	60	0630480

STAFF PAGERS

PAGER #	CAPCODE / ID	PAGER #	CAPCODE / ID
91	0630728	101	0630808
92	0630736	102	0630816
93	0630744	103	0630824
94	0630752	104	0630832
95	0630760	105	0630840
96	0630768	106	0630848
97	0630776	107	0630856
98	0630784	108	0630864
99	0630792	109	0630872
100	0630800	110	0630880

CUSTOMER SERVICE

Technical Support

1. This product is programmed specifically for Darden Restaurants (Olive Garden)
2. If you require technical support please call HME Level 2 support at **800-925-8091 x1753 or x1750** and speak to Mel Canlas or Charlie Luangkhot
3. For any questions about this project (non technical) please call Darden's account manager, Scott Hubbard at **800-925-8091 x 1710**
4. Make certain the integration station and pagers have power. Check the outlet & circuit breaker.
5. Are the pagers fully charged? They should all have the red charge indicator light on while on the charger. Make certain they are charging when not in use. A minimum of 2 hours charge time is needed if the pager is run down.
6. Unplug the integration station, wait 30 seconds & plug it back in. (Reboot)

For basic support call:
HME Wireless Customer Service: 800.919.9903.
Mon - Fri 8:00 am to 10 pm EST / Sat & Sun 10:00 am to 6:30 pm EST

After hours please leave a message and we will get back to you as soon as we can.

Need a repair or replacement components?

Ship malfunctioning components to the following address:

HME Wireless, Inc.
1400 Northbrook Parkway Suite #320
Suwanee, GA 30024

1. Call 800.919.9903 and follow the prompts to Customer Service to obtain an HME RMA number.
2. Pack the components securely
3. Write the RMA number clearly and boldly on the outside of the package
4. *Make certain your company information is in the box and on the return label – especially if you ship from a Pack & Ship store.
5. Ship the equipment in a traceable manner for your protection. (i.e. UPS Ground Track). HME is not responsible for packages lost in transit. Save the tracking number!
6. Insure the shipment for replacement value.

All products are shipped ground from HME. *Overnight or 2 day Shipping is available at an additional charge.

**THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES.
OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS :**
(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND
(2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED,
INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.
IQ TRANSCEIVER INSTRUCTION MANUAL

NOTE: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

NOTICE

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All information provided in this document is carefully prepared and offered in good faith as a guide in the installation, use and servicing of our products. Installers must ensure that the final installation operates satisfactorily within the relevant regulatory requirements. Lee Technology accepts no responsibility for incorrect installation. Lee Technology reserves the right to change products, specifications and installation data at any time without notice.

Lee Technology makes certain limited warranties with respect to defective diskettes, documentation and electronic circuitry. Please see the associated information contained on this page.

LIMITED WARRANTY

With respect to the physical documentation and physical electronic circuitry enclosed herein, Lee Technology warrants the same to be free of defects in materials and workmanship for a period of one year from the date of purchase. In the event of notification within the warranty period of defects in material or workmanship, Lee Technology will replace the defective diskettes, documentation and electronic circuitry. The remedy for breach of this warranty shall be limited to replacement and shall not encompass any other damages including but not limited to loss of profit and special incidental, consequential, or other similar claims.

Lee Technology Korea specifically disclaims all other warranties, expressed or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose with respect to defects in the documentation and electronic circuitry and the program license granted herein, in particular, and without limiting operation of the program license with respect to any particular application, use or purpose.

IMPORTANT SAFETY INFORMATION

RF EXPOSURE STATEMENT

Your Pager Transmitter contains a radio frequency transmitter.

When the button is pushed the transmitter sends out RF signals.

CAUTION : To comply with FCC RF exposure compliance requirements,

A separation distance of at least 8 inches(20cm) must be maintained

Between the antenna of this transmitter and all persons, during

Normal operation. The antenna used for this transmitter must not be co-

located or operating in conjunction with any other antenna of transmitter.

Unauthorized antennas, modifications, or attachments could damage the

Transceiver and may violate FCC regulations.

For a Class A digital device or peripheral, the instructions furnished to the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

Note : This equipment has been tested and found to comply with the limits for a Class A Digital device. Pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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