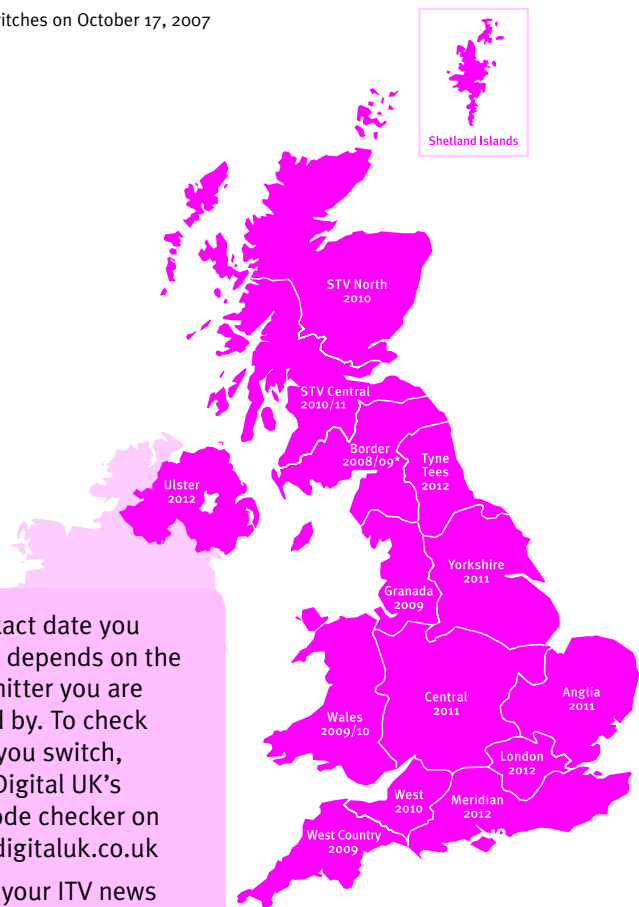


## When does switchover happen?

\*Copeland switches on October 17, 2007



The exact date you switch depends on the transmitter you are served by. To check when you switch, go to Digital UK's postcode checker on [www.digitaluk.co.uk](http://www.digitaluk.co.uk)

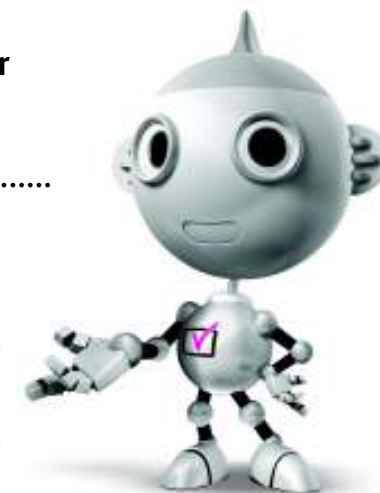
Check your ITV news service or look at Teletext page 106 to see what TV region you're in.

Visit us at [digitaluk.co.uk](http://digitaluk.co.uk) call us on 0845 6 50 50 50†

†Calls charged at BT rate of 3p per minute daytime and 1p per minute evenings and weekends. Rates may vary for calls from non-BT lines.

# Keep this important information about how to re-tune your TV during the digital TV switchover

Keep this leaflet and your instruction manual safe – you'll need them



get set for digital 

Television in the UK is going digital, bringing us all more choice and new services. Starting in late 2007 and ending in 2012, television services in the UK will go completely digital, TV region by TV region.

Please see overleaf to find out when your area switches to digital.

Digital UK is the independent, non-profit organisation leading the process of digital TV switchover in the UK. Digital UK provides impartial information on what people need to do to prepare for the move to digital, and when they need to do it.

## How the switchover affects your TV equipment:

Your new TV has a digital tuner built in, which means it is ready to receive the Freeview signal by simply plugging it into your aerial socket (check if you can get digital TV through your aerial now, or whether you'll have to wait until switchover, at [www.digitaluk.co.uk](http://www.digitaluk.co.uk)).

When the TV switchover happens in your area, there are at least two occasions when you will need to re-tune your TV in order to continue receiving your existing TV channels, and also to pick up new ones. Digital UK, the body leading the digital TV switchover, will advise you when you need to re-tune during the switchover.

If you choose to connect your TV to satellite or cable with a digital box then it will not be affected by switchover, and you won't need to re-tune.

## How to re-tune:

To find out how to re-tune your TV, check your manufacturer's instructions for details. Or see below for a typical sequence:

1. With your TV in digital TV mode, press 'Menu' on your remote control. (Some TVs will ask you for a code. If you have not already changed it, the default code is usually 0000, or check your instruction book.)
2. From the Menu options on screen, select 'Install'. Select 'Auto Setup'\* to re-tune your digital TV (not 'add channels'). You may have to wait a couple of minutes for the re-tune to complete.

\*Also sometimes referred to as 'Update', 'Rescan', 'Replace', 'Auto-Tuning', 'Channel Search', 'First Time Install', or 'Store Channels'.

3. If you do not re-tune your channels when advised to do so by Digital UK, you may lose some or all of your channels until you do re-tune. You should re-tune your TV every few months to check for any new channels.

If you are missing any channels, it may be that they are not available in your area, or that your aerial needs upgrading.

If you have any questions, please contact your equipment supplier or call Digital UK on **0845 6 50 50 50** or visit [www.digitaluk.co.uk](http://www.digitaluk.co.uk)

## **NOTE ABOUT DVB-T (Digital Video Broadcasting – Terrestrial)**

### **Aerial Installation**

Before you begin to use your DVB-T TV, please note the following points:

1. Your existing aerial may not be suitable for receiving the digital signal, and may need upgrading.
2. Your existing aerial may not be pointing in the correct direction.
3. Your house may be situated in a poor reception area to receive digital TV.

All these causes may prevent you from receiving some or all of the digital channels.

If you are having difficulty, please contact a qualified aerial installation engineer for assistance.

### **Re-Tune**

In the event you experience a loss of one or more channels, please re-scan and check the instruction book of your TV. The service provider may alter the program location without prior notice. It is recommended to re-tune your TV every few months.

Please re-tune the TV before calling for technical help.

### **Disclaimer**

Although this product complies with the DVB-T specification, functions related to DVB-T will only work in countries or areas where DVB-T (MPEG-2) digital terrestrial signals are broadcast.

Maintaining compatibility with any future digital terrestrial broadcast changes cannot be guaranteed, and therefore certain functions may not be available in some countries or areas.

### **For customers in United Kingdom**

You may need to upgrade your current aerial if you are to continue receiving these channels reliably, or at all. Seek advice from a Registered Digital Installer (RDI) who carries the digital tick logo (it means they have been trained and security checked). If you can't find an RDI installer, look for a member of the CAI or an 'associate RDI' (who has also been security checked). Otherwise, look for an installer from an industry trade body, such as IDSC. You should never agree to have work done by someone who calls without an appointment and doesn't show identification.

Please use the following contact information (Postcode Checker – Checking signal availability ) to assist with your set-up.

<http://www.digitaluk.co.uk/>

<http://www.freeview.co.uk/home>

### **For customers in other European countries**

Please check with your Regional Digital TV Broadcaster for signal availability.