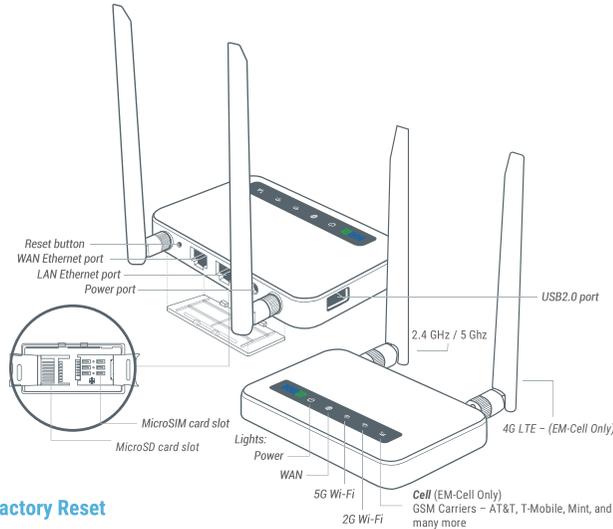


四个角做5mm圆角

## SUPPORT



### Factory Reset

If you are unable to access the KE2 Dashboard or cannot connect to the Edge Manager (EM), you can press the **Reset button**:

- Press and hold for **3 seconds**, and then release to **Reset the EM**
- Press and hold for **10 seconds**, and then release to reset the EM to factory settings. Caution - all User Data will be cleared!!



### Technical Support

If you are unable to access the KE2 Dashboard or cannot connect to the Edge Manager, you can press the **Reset button**:

- For more detailed / updated instructions, please visit our website [ke2therm.com](http://ke2therm.com)
- For additional questions, you can get help using the following:
  - Email to [techsupport@ke2therm.com](mailto:techsupport@ke2therm.com)
  - Our YouTube channel <https://www.youtube.com/user/KE2Therm/videos>
  - If your product is still under warranty, call us at 636-266-0140 (8am - 5pm CST)

If calling, please make sure you are running the latest version and have access to the EM.

94\*140mm

## WARRANTY

- We provide **one year limited warranty** for KE2 Edge Managers and **3-month limited warranty** for accessories.
- We recommend using the included **12V/1.5A** power adapter.
- Any damage to the KE2 Edge Manager caused by not following the instructions will render this warranty null and void.
- Any damage to the KE2 Edge Manager caused by any modification including: replacement of external antenna(s), replacement of MicroSim Card, replacement of MicroSD card, will render this warranty null and void.
- Any damage to the KE2 Edge Manager caused by inappropriate use, e.g. inappropriate voltage input, high temperature, low temperature, water damage, or enclosure damage will render this warranty null and void.
- Pictures used on the instructions are for reference only. We reserve the right to change or modify these materials without further notice.
- Issues caused by third-party devices may not receive official support from KE2 Therm \ KE2 Connect.

FCC ID: 2AOPP-21902 IC: 23545-21902

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
3. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help important announcement.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
  2. This device must accept any interference, including interference that may cause undesired operation of the device.
- L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
1. L'appareil ne doit pas produire de brouillage;
  2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
- Innovation, Science and Economic Development Canada ICES-003 Compliance Label: CAN ICES-3 (A)/NMB-3(A)

### Radiation Exposure Statement

This equipment complies with FCC/ISED RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. Cet équipement est conforme aux limites d'exposition aux rayonnements RF FCC / ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 centimètres entre le radiateur et votre corps.

For ISED Only:

the device for operation in the band 5150-5250 MHz is only for indoor use; l'appareil fonctionnant dans la bande 5150-5250 MHz est uniquement destiné à une utilisation en intérieur



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94\*140mm