

Use & Care Guide
Manual de Uso y Cuidado

Kenmore Elite™

UHD TV

Models/Modelos:

348.71395610 - 50" UHD

348.71397610 - 55" UHD

348.71398610 - 65" UHD

Sears Brands Management Corporation
Hoffman Estates, IL 60179 U.S.A.
www.kenmore.com



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IMPORTANT SAFETY INSTRUCTIONS

- **Read these instructions** – All the safety and operating instructions should be read before this product is operated.
- **Keep these instructions** – The safety and operating instructions should be retained for future reference.
- **Heed all warnings** – All warnings on the appliance and in the operating instructions should be adhered to.
- **Follow all instructions** – All operating and use instructions should be followed.
- **Do not use this apparatus near water** – The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool, and the like.
- Clean only with dry cloth.
- **Do not** block any ventilation openings. Install in accordance with the manufacturer's instructions.
- **Do not** install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- **Do not** defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- Unplug this apparatus during lightning storms or when unused for long periods of time.

- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- Please keep the unit in a well-ventilated environment.


WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus should not be exposed to dripping or splashing. Objects filled with liquids, such as vases should not be placed on apparatus.


WARNING: The batteries shall not be exposed to excessive heat such as sunshine, fire or the like.


WARNING: The mains plug is used as disconnect device, the disconnect device shall remain readily operable.


WARNING: To reduce the risk of electric shock, do not remove cover (or back) as there are no user-serviceable parts inside. Refer servicing to qualified personnel.



 This lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of non-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

 The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying the appliance.

 This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

 This product contains electrical or electronic materials. The presence of these materials may, if not disposed of properly, have potential adverse effects on the environment and human health.

Presence of this label on the product means it should not be disposed of as unsorted waste and must be collected separately. As a consumer, you are responsible for ensuring that this product is disposed of properly.

IMPORTANT SAFETY INSTRUCTION

Electrical Safety

- The TV set should only be connected to a main power supply with voltage that matches the label at the rear of the product.
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on any connecting wire, which may damage the wire.
- Hold the main plug, not the wires, when removing from a socket.
- During a thunderstorm or when the television is not being used for long periods, remove the power cord from the wall receptacle.
- Do not allow water or moisture to enter the TV or power adapter. Do NOT use in wet, moist areas, such as bathrooms, steamy kitchens or near swimming pools.
- Pull the plug out immediately, and seek professional help if the main plug or cable is damaged, liquid is spilled onto the set, if the TV set accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the TV set does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside. Trying to service the unit yourself is dangerous and may invalidate the product's warranty. Qualified personnel must only service this apparatus.
- To avoid battery leakage, remove batteries from the remote control when the remote is not used for long periods, or when the batteries are exhausted.
- Do not break open or throw exhausted batteries into a fire.

- For best results, use type AAA (example-alkaline, carbon-zinc, etc.) batteries.
- Install only new batteries of the same type in your product.
- Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may shorten the life of the batteries or cause batteries to leak.
- Do not mix old and new batteries.
- Do not mix Alkaline, Standard (Carbon-Zinc) or Rechargeable (Nickel Cadmium) or (Nickel Metal Hydride) batteries.
- Batteries should be recycled or disposed of as per state and local guidelines.
- Do not attempt to recharge disposable batteries.
- Do not short circuit battery terminals.
- Keep away from children.

Physical Safety

- Do not block ventilation slots in the back cover. You may place the TV in a cabinet, but ensure at least 5cm (2") clearance all around.
- Do not tap or shake the TV screen, or you may damage the internal circuits. Take good care of the remote control.
- To clean the TV use a soft dry cloth. Do not use solvents or petroleum based fluids.
- Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
- Servicing is required if liquid has been spilled, or objects have fallen into the apparatus; when the apparatus has been exposed to rain or moisture; or if the apparatus has been dropped.
- Always connect your television to a power outlet with protective ground connection.

WARNING

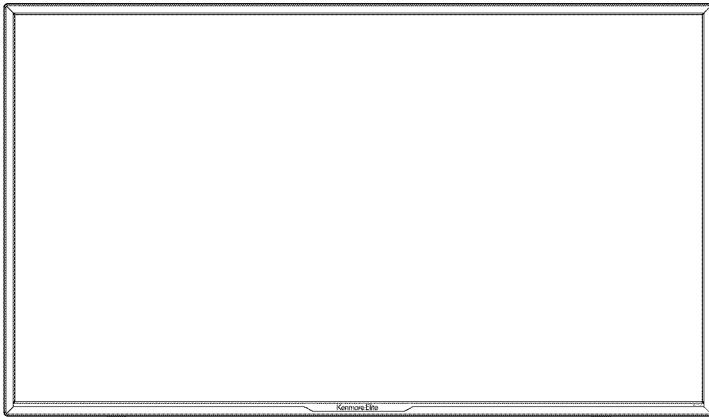
Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.

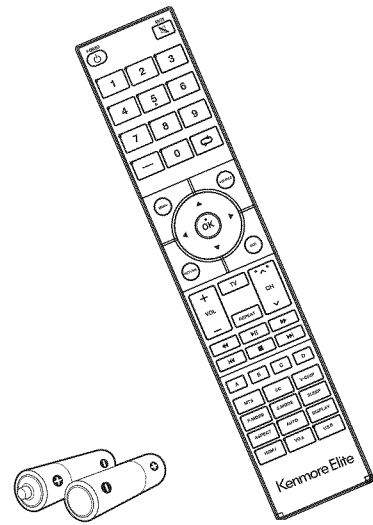
If your existing television set is being retained and relocated, the same considerations as above should be applied.

PREPARATION

What's Included



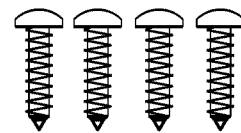
TV Set



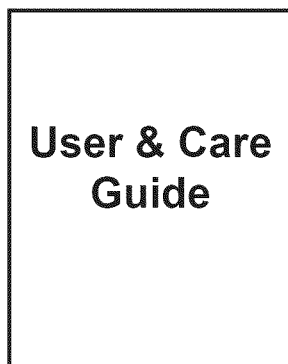
Remote Control with Batteries



TV Stand Legs

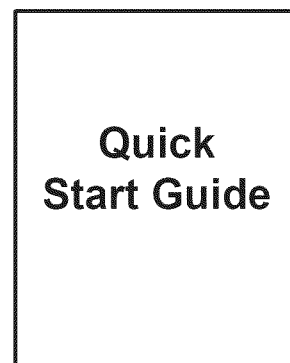


Four Screws



**User & Care
Guide**

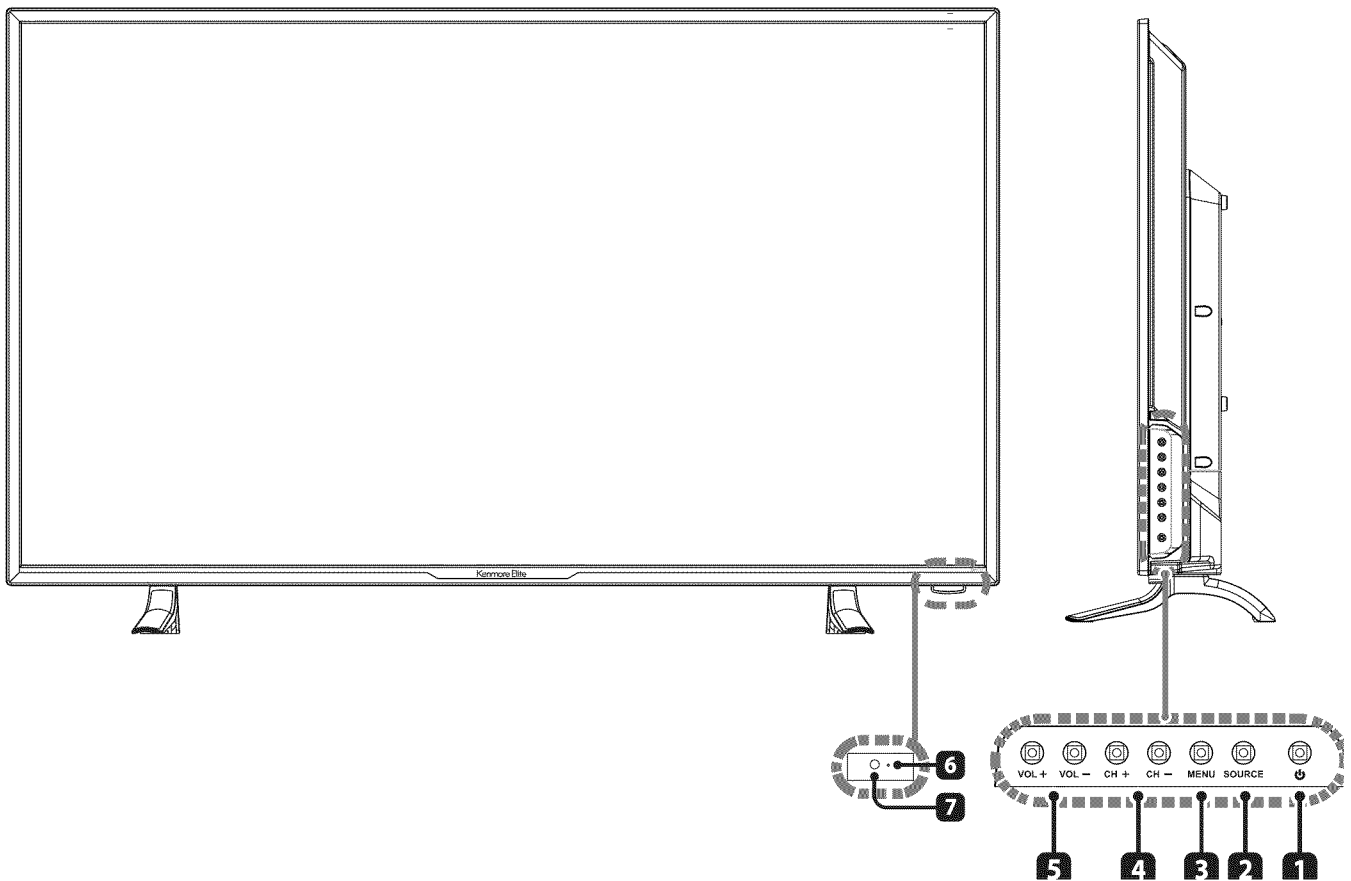
User & Care Guide




**Quick
Start Guide**

Quick Start Guide

Front View



1. **POWER** 

Switch the TV between On/Standby mode/Off.
2. **SOURCE**

Press to select among different input signal sources.
3. **MENU**

Display the main menu.
4. **CH -/+**

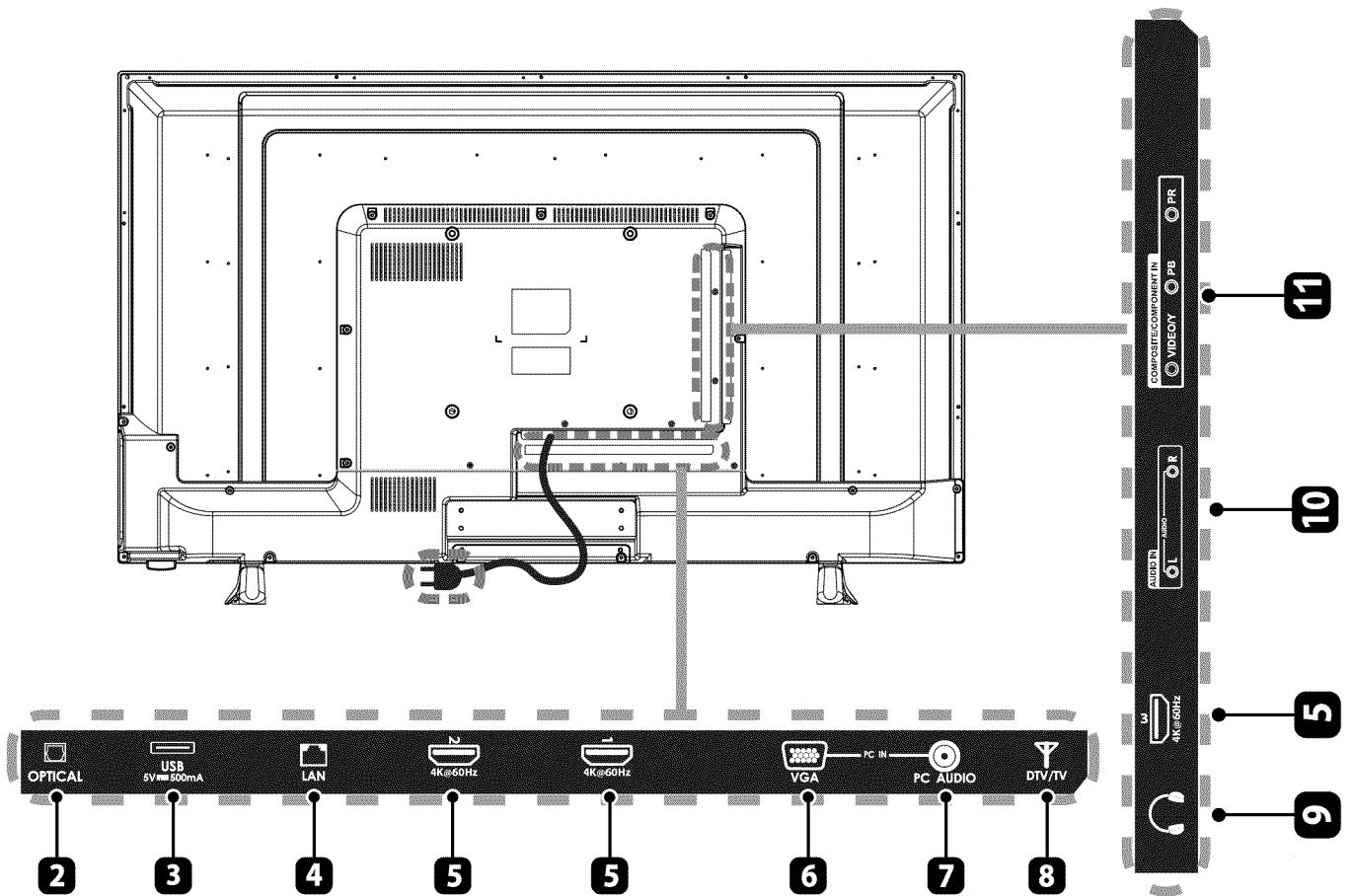
Press to select a channel.
5. **VOL -/+**

Press to adjust the volume.
6. **POWER Indicator**

Does not illuminate when the TV is in standby mode. Illuminates blue when the TV is turning on, and then turns off after 20 seconds.(This indicator will also blink during normal operation when any button on the remote is depressed.)
7. **IR (Infrared Receiver)**

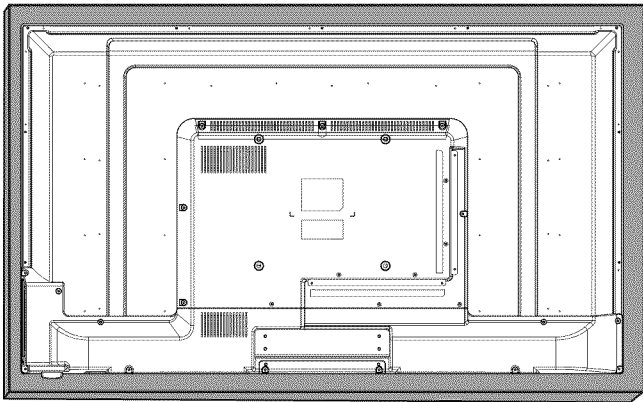
Receives IR signals from the remote control.

Rear View



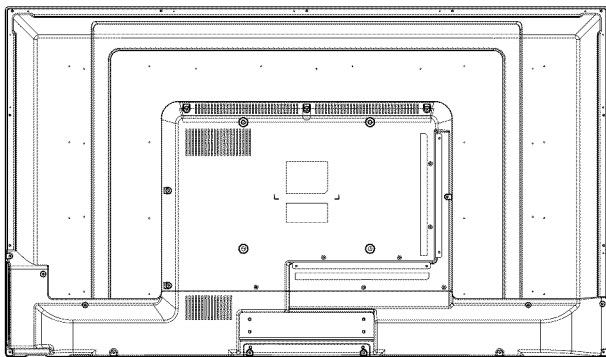
1. **Power Cord**
Connect to AC power outlet.
2. **OPTICAL Output**
Connect a digital sound system to this jack.
3. **USB Port**
Connect to a USB storage device to play music or view photos / video.
4. **LAN**
Network connection port.
5. **HDMI Input**
Connect to a High-Definition (HD) signal output device.(HDMI can support 4K60Hz Signal)
6. **VGA Input**
Connect to a computer or other devices with a VGA interface.
7. **PC AUDIO Input**
Connect to a computer audio output.
8. **DTV/TV Input**
Connect to the antenna (75Ω VHF/UHF) socket with the RF coaxial cable.
9. **Headphone Socket**
Connect to the Headphones.
10. **AUDIO Input**
Connect to the AUDIO (L/R) output sockets on external audio devices.
11. **COMPOSITE/COMPONENT IN**
Connect to AV devices with composite/component (Y/Pb/Pr) video and audio output sockets. COMPOSITE VIDEO and COMPONENT(Y/PB/PR) share with AUDIO IN (L/R).

Installing the Base Stand Legs



- 1. Lay the TV face-down on a flat, cushioned surface to avoid damaging or scratching.
- 2. Fix the Left Base Stand Leg to the main unit using 2 of the provided screws.
- 3. Fix the Right Base Stand Leg to the main unit using 2 of the provided screws.

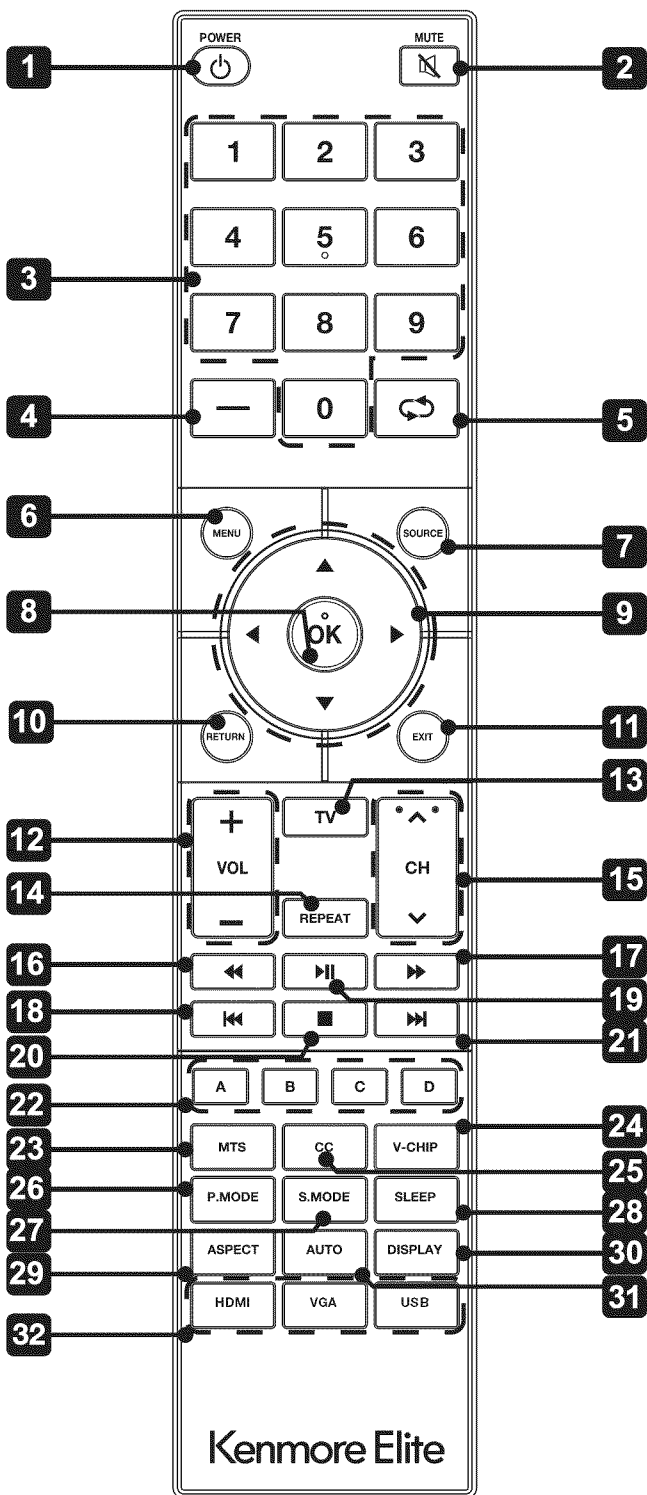
Removing the Stand for Wall-Mounting



- 1. Lay the TV face-down on a flat, cushioned surface to avoid damaging or scratching.
- 2. Loosen and remove the 4 screws from each stand leg.
- 3. Attach the wall-mount bracket to the TV using the mounting holes on the back of the TV. Mount this TV according to the instructions included in the wall-mount bracket.

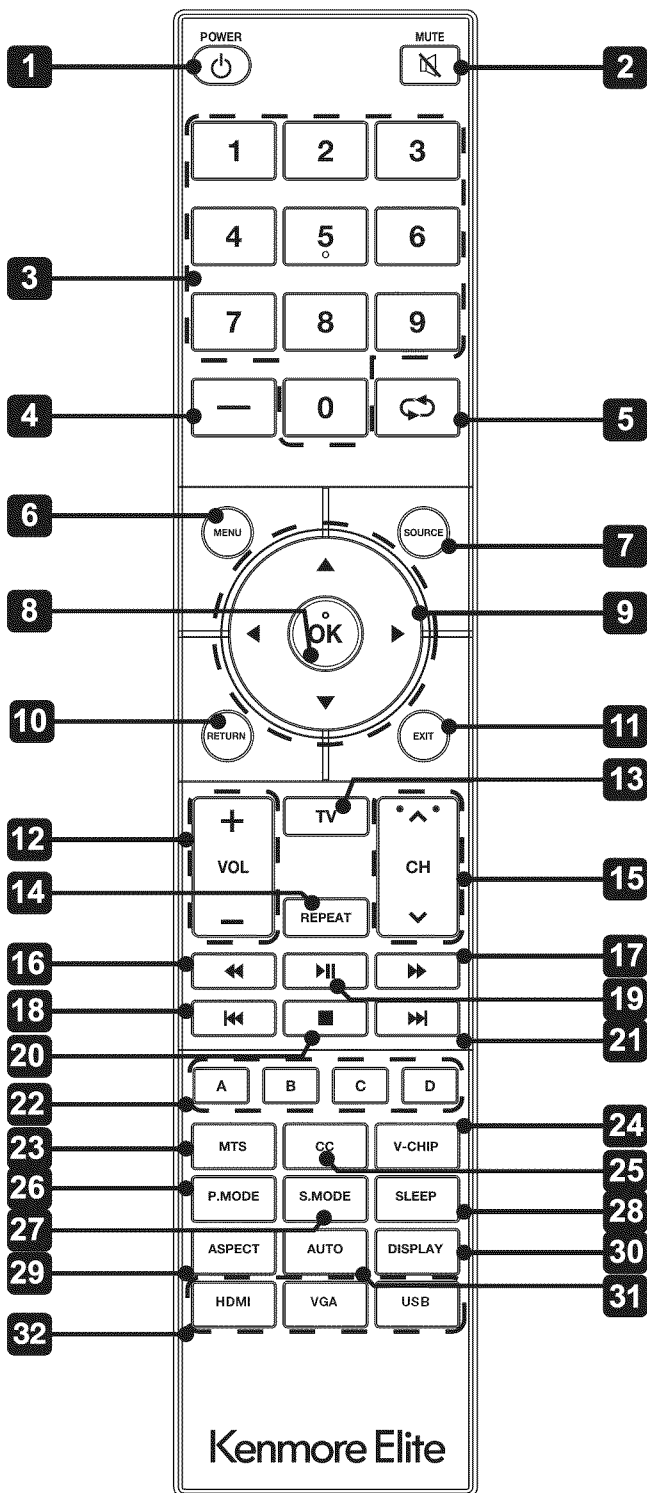
WARNING: Only use a UL Listed wall mount to support this television. A bracket that is not UL listed may result in the television falling from the wall.

Remote Control



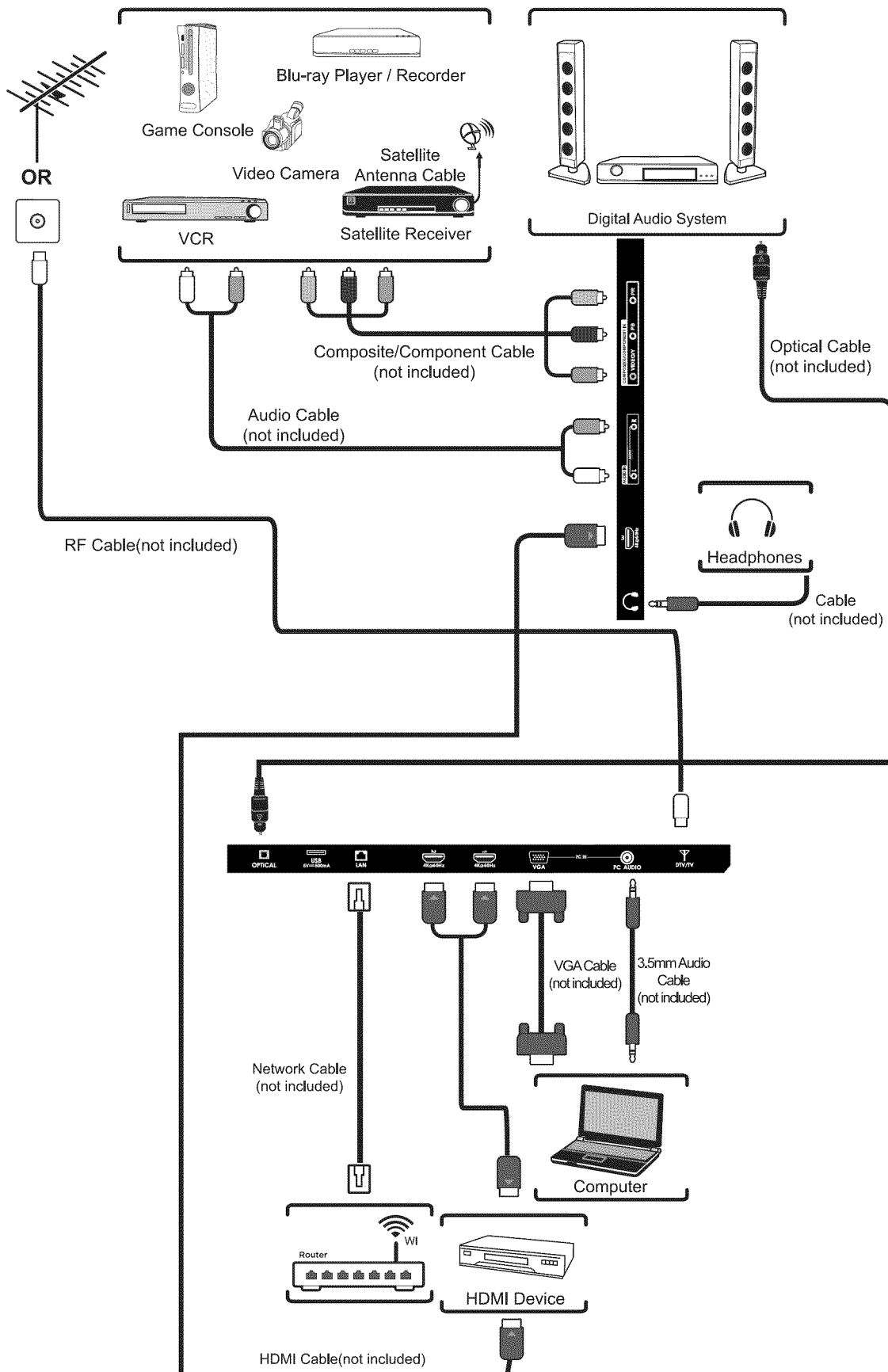
1. **⏻**: Switch the TV between on and standby mode.
2. **🔇**: Mute and restore your TV sound.
3. **0~9**: Select a program. (ATV/DTV mode)
4. **—**: Use to enter a digital subchannel such as 2-1.
5. **↻**: Return to previous viewing channel.
6. **MENU**: Display the OSD 'on screen display' menu.
7. **SOURCE**: Select among the different input signal sources: TV/ Component/AV/HDMI1/HDMI2/ HDMI3/VGA.
8. **OK**: Confirm the selection in the OSD 'on screen display' menus.
9. **◀▶**: Allows you to navigate the OSD menus and adjust the system settings to your preference.
10. **RETURN**: Return to previous menu.
11. **EXIT**: Exit the OSD menu.
12. **VOL+/-**: Adjust the volume.
13. **TV**: Press this button to turn to TV source
14. **REPEAT**: Select between different repeat modes. (USB mode)
15. **CH+/-**: Select a channel.
16. **⏮**: Reverse playback rapidly. (USB mode)
17. **⏭**: Advance playback rapidly. (USB mode)

Remote Control



- 18. **⏮**: Skip to the beginning of the previous chapter/track/photo. (USB mode)
- 19. **⏸**: Start playback or pause. (USB mode)
- 20. **■**: Stop the playback. (USB mode)
- 21. **⏭**: Skip to the beginning of the next chapter/track/photo. (USB mode)
- 22. **A/B/C/D**: Push once to select a favorite channel; push and hold to save current channel as favorite.
- 23. **MTS**: Switch among different audio channels: STEREO/MONO/SAP.
- 24. **V-CHIP**: Set up parental control.
- 25. **CC**: Closed Caption selection: ON/OFF/CC On Mute.
- 26. **P.MODE**: Select picture mode: Dynamic/Movie/Energy saving(32"&40")/Game/User/Standard.
- 27. **S.MODE**: Select sound mode: standard/music/movie/user.
- 28. **SLEEP**: Set the TV sleep timer: OFF/5/10.../180/240 min.
- 29. **ASPECT**: Select the aspect ratio settings:standard/wide/wide zoom/zoom/JUST SCAN(HDMI Only).
- 30. **DISPLAY**: Display the present screen information such as the current channel and input source.
- 31. **AUTO**: Press to adjust the picture automatically in VGA source.
- 32. **HDMI/VGA/USB**: Press the appropriate button to change inputs:HDMI, VGA or USB.

CONNECTING EXTERNAL DEVICES

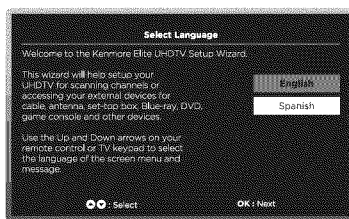


Remarks: Component/AV is sharing with Audio in (L/R).

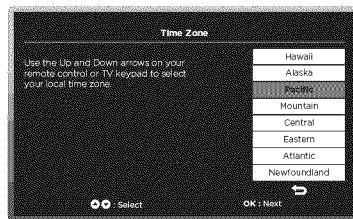
CUSTOMIZING TV SETTINGS

Initial Setup

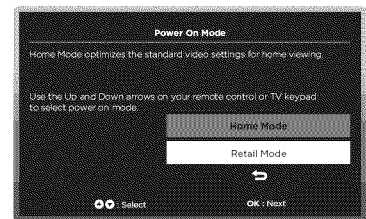
- Plug the power cord into a power socket after you have completed all the physical connections. Once plugged in, the TV will enter Standby Mode and the LED indicator will not illuminate.
- In Standby Mode, press the **U** button on the main unit or on the remote control to turn the TV on. The LED indicator will turn blue, and then turns off 3-5 seconds later.
- The first time you turn the TV on, it will go into the Setup Wizard. Press **▲/▼/◀/▶** buttons to select your desired mode and press **OK** to confirm.



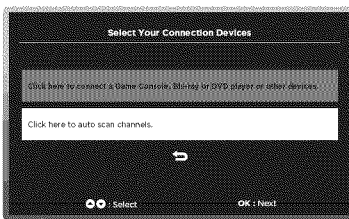
1



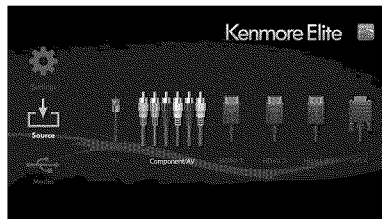
2



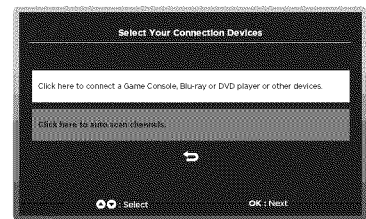
3



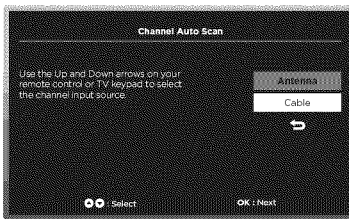
4



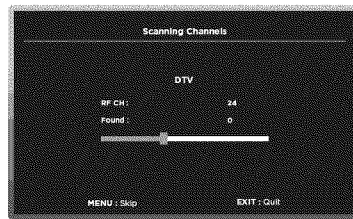
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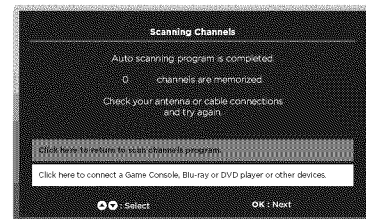
6



7



8



9

- If channels cannot be found, this frame will be displayed automatically.

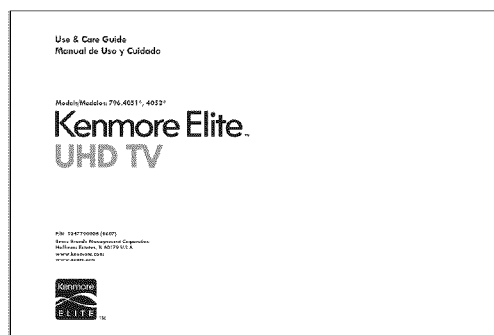
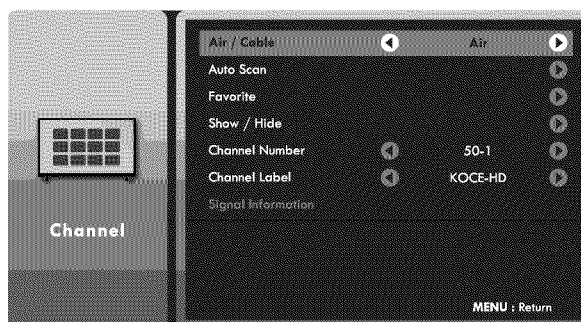
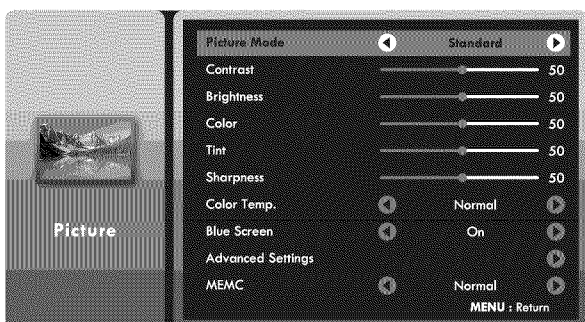
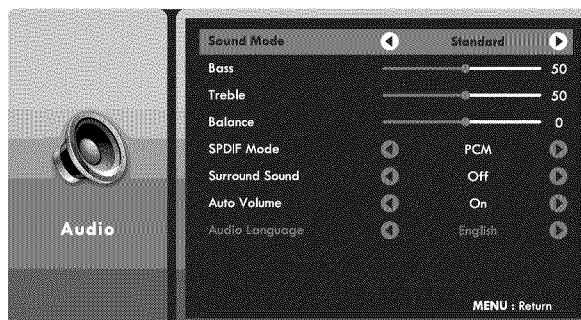
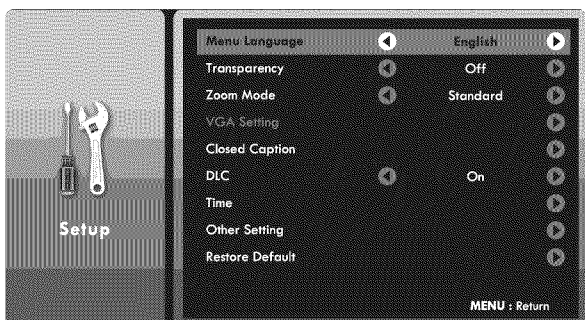
Home Mode : The picture mode will be Standard if you select this mode.

Retail Mode : Select Dynamic Mode if you would like your picture to be brighter. At times this mode may use more energy to operate the Volume/Sound Mode and Picture Mode.

- The **SLEEP-MODE** Power should be less than 0.5 W.

Navigating the On-screen Display

- Press the **MENU** button to display the main menu and use **▲/▼** buttons to select **Settings**.
- Use **◀/▶** buttons to navigate and select the available menus.

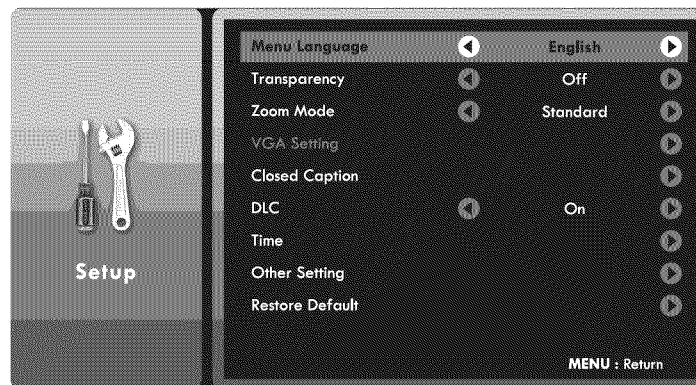


Settings



- Press the **MENU** button on the main unit or on the remote control to display the main interface. Then press **▲/▼** buttons to select **Settings** menu and press **OK** buttons to enter. Then use **◀/▶** buttons to select the desired option.

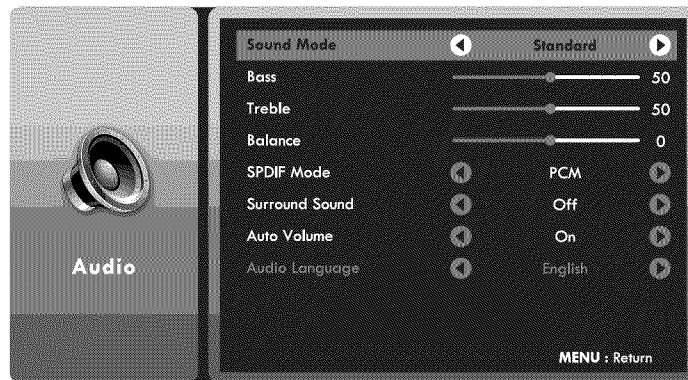
Setup



- Press **◀/▶** buttons to select **Setup** menu and then press **OK** button to enter. Press **▲/▼** buttons to select from the setup options listed below and then use **◀/▶** buttons to set each option setting.

Menu Language	Select menu language: English or Spanish. The default on-screen menu language is English or Español.	
Transparency	Select to turn on/off transparency function.	
Zoom Mode	Select zoom mode: Wide/Wide Zoom/Zoom/Standard. Note: With a different input source, the zoom mode options may differ.	
VGA Setting	Adjust advanced option settings: Horizontal Pos./Vertical Pos./Clock/Phase/Auto. (VGA source mode only)	
Closed Caption (Available when TV source is selected)	CC Mode	Select CC mode: On, Off or CC on Mute.
	Basic Selection	Basic Selection: CC1, CC2, CC3, CC4, Text1, Text2, Text3, Text4.
	Advanced Selection	Advanced Selection: Service1, Service2, Service3, Service4, Service5, and Service6.
	Option	Options: Mode, Font Style, Font Size, Font Edge Style, Font Edge Color, FG Color, BG Color, FG Opacity and BG Opacity.
DLC	Select to turn the dynamic luminance control On/Off.	
Time	Sleep Timer: Select a period of time after which the TV automatically switches to standby mode: Off/5/10/.../180/240 min. Alternative: You may press the SLEEP button repeatedly to select the number of minutes directly. Time Zone: Select a Time Zone: Hawaii/ Alaska/ Pacific/ Mountain/ Central/ Eastern/ Atlantic/ Newfoundland. Daylight Saving Time: Select to turn daylight saving time On/Off.	
Other Setting	Set other settings: HDMI EDID: select the HDMI version: HDMI 2.0/HDMI 1.4. INlink: set the following settings: INlink Control, Device Power Off, TV Power On, Audio Receiver, INlink Device List, Root Menu. DBC: Select the Dynamic Backlight Control between On/Off. Input Label: Rename the Input Label: HDMI1/HDMI2/HDMI3/Component//AV. Auto Input Sensing: Auto Input Sensing: Select an auto input sensing option.	
Restore Default	Restore the TV to factory default settings.	

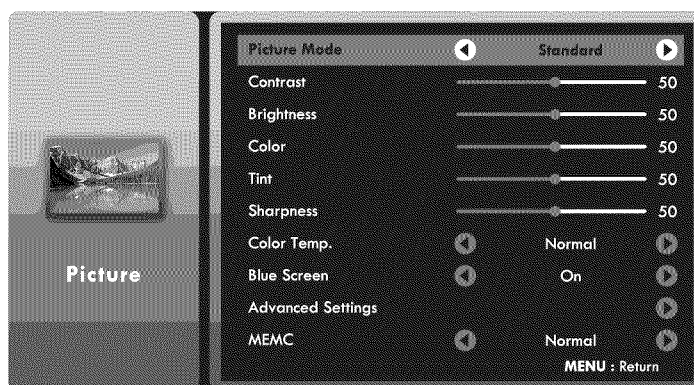
■ Sound



- Press ◀/▶ buttons to select **Sound** menu and then press **OK** button to enter. Press ▲/▼ buttons to select from the sound options listed below and then press ◀/▶ buttons to adjust each option setting.

Sound Mode	Allow the selection of an audio-enhancement technique: Standard/ Music/Movie/User. Alternative: You may press the S.MODE button on the remote to select sound mode directly.
Bass	Control the relative intensity of lower-pitched sounds.
Treble	Control the relative intensity of higher-pitched sounds.
Balance	Adjust the relative volume of the speaker in a multiple speaker system.
SPDIF Mode	Select the digital audio output mode between RAW/PCM.
Surround Sound	Provide an enhanced listening experience
Auto Volume	Volume levels are automatically controlled.
Audio Language (Only available when TV source is selected)	Select audio language among English and Spanish.

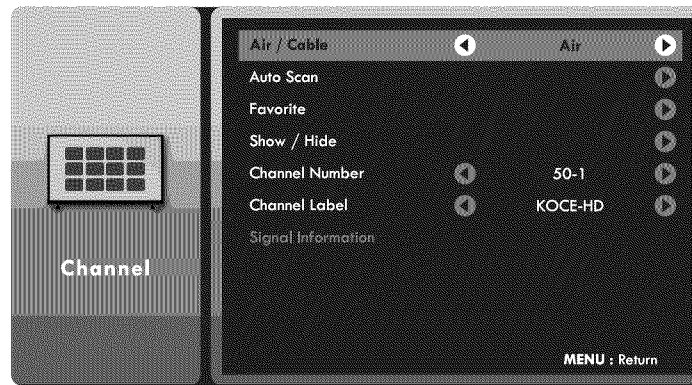
■ Picture



- Press ◀/▶ buttons to select **Picture** menu and then press **OK** button to enter. Press ▲/▼ buttons to select from the picture options listed below and then press ◀/▶ buttons to adjust each option setting.

Picture Mode	Cycle among picture mode: Standard/Movie/Game Mode/User/Dynamic. Alternative: You may press the P.MODE on the remote to select the picture mode directly.
Contrast	Adjust the difference between light and dark levels in the picture.
Brightness	Increase or decrease the amount of white in the picture.
Color	Control the color intensity.
Tint	Adjust the balance between red and green levels.(For AV mode and ATV mode)
Sharpness	Adjust the level of crispness in the edges between light and dark areas of the picture.
Color Temp.	Cycle among color temperatures: Cool/Normal/Warm.
Blue Screen	Allow the blue background to turn On/Off during weak or no signal conditions.
Advanced Settings	Noise Reduction: Reduce the noise level of the connected device: Off/Weak/Middle/Strong. WHITE BALANCE: Adjusts the white balance. Color Management System: To set Color Mode, Color, Hue, Saturation, Brightness or reset the color space. Color Space: Select between Wide or Standard . Backlight: To adjust the backlight. Gamma: To set the value of gamma: 2.0/2.2/2.4/. Factory-reset: Reset the TV to factory default settings.
MEMC	Cycle among Motion Estimate and Motion Compensation modes: Off/Low/Middle/High.

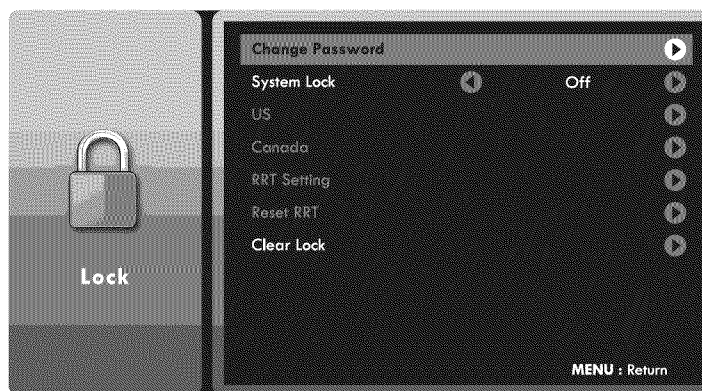
■ Channel



- Press ◀/▶ buttons to select **Channel** menu and then press **OK** button to enter. Press ▲/▼ buttons to select from the channel options listed below and then press ◀/▶ buttons to adjust each option setting.

Air/Cable	Select antenna Air/Cable.
Auto Scan	Select the Auto Scan feature to scan your available air / cable channels.
Favorite	Set the selected channel as a favorite channel.
Show/Hide	Show/Hide the selected channel.
Channel Number	Display the current channel number.
Channel Label	Display the current channel label.
Signal Information	Display the current signal information.

■ Lock

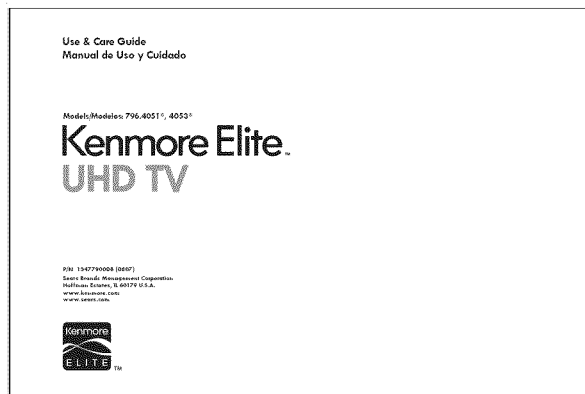


- Press ◀/▶ buttons to select **Lock** menu and then press **OK** button to enter. Press ▲/▼ buttons to select from the lock options listed below and then press ◀/▶ buttons to adjust each option setting.

Note: The default password is “0000”.

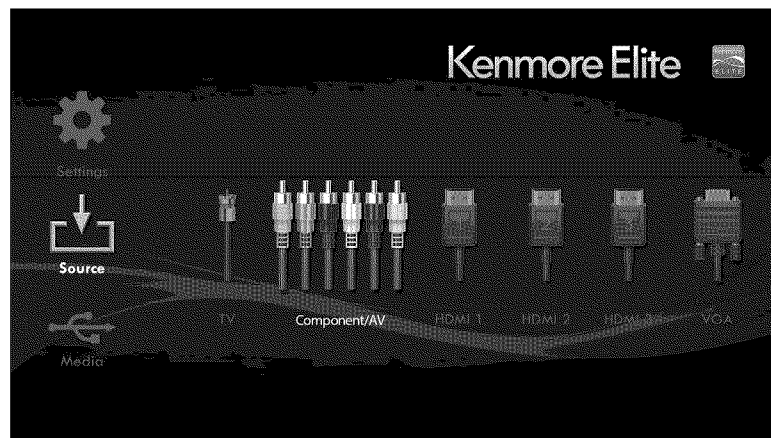
Change Password	Use 0-9 buttons to input the old password and then input the new 4-digit password. Re-enter new password for confirmation.	
System Lock	Select to turn on/off system lock. The following options (USA, Canada, RRT Setting and Reset RRT) will only be accessible when you turn the system lock on.	
USA	TV	TV RATING: Press OK button to lock or unlock TV rating.
	MPAA	Select MPAA rating : N/A,G, PG, PG-13, R,NC-17,or X.
Canada	Canada English	Select MPAA rating for English-speaking Canada : E, C, C8+, G, PG, 14+, 18+.
	Canada French	Select MPAA rating for Quebec Canada : E, G, 8 ans+, 13 ans+, 16 ans+, 18 ans+.
RRT Setting	Set Rating Region Table.	
Reset RRT	Select to reset the RRT setting.	
Clear Lock	Clear all lock settings.	

User Guide



- Press ◀/▶ buttons to select **user guide** menu and enter to view the electronic user manual.

Source



- Press **MENU** button on the main unit or on the remote control to display the main menu, then press ▲/▼ buttons to select **SOURCE**, select the desired input source among **TV/Component/AV/HDMI 1/HDMI 2/HDMI 3/VGA**, and then press **OK** button to confirm.

Media

- Press **MENU** button on the main unit or on the remote control to display the main menu, then press **▲/▼** buttons to select **Media**, and press **OK** button to enter, then use **◀/▶** buttons to select the desired option among Photo, Music and Video.

Note: Portable drives should be inserted before entering **Media** menu.

Viewing Photos



- After selecting **Photo**, select the desired disk to enter. Then use **▲/▼/◀/▶** buttons to navigate in the folder to select the picture file and press **OK** to enter. You may use **MENU** button to display the control bar, then select the desired photo and press (playing) button to play the photo.

Note: File format supported: JPEG, BMP, PNG.

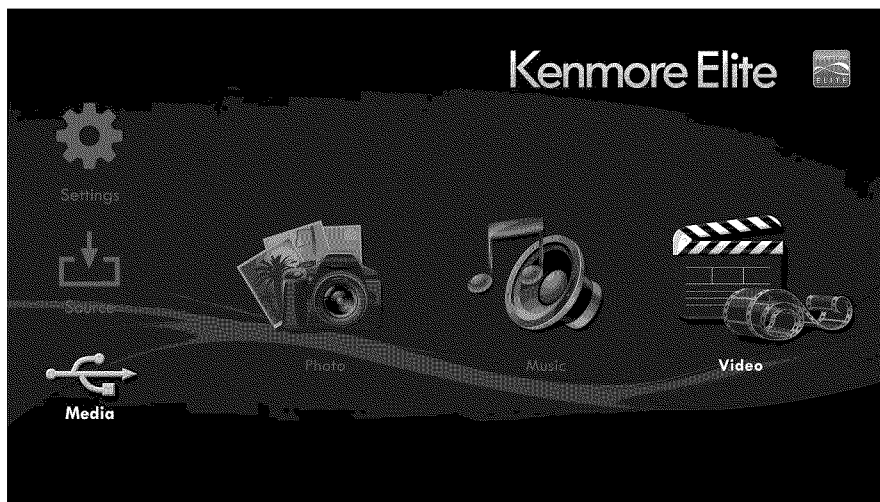
■ Listening to Music



- After selecting **Music**, select the desired disk to enter. Then use **▲/▼ / ◀/▶** buttons to navigate in the folder to select the audio file and press **OK** to enter. You may use **MENU** button to display the control bar, then select the desired music, a subscreen will pop up to display the music information, and press (playing) button to play the music.

Note: File format supported: MP3.

■ Watching Videos



- After selecting **Video**, select the desired disk to enter. Then use **▲/▼ / ◀/▶** buttons to navigate in the folder to select the video file and press **OK** to enter. You may use **MENU** button to display the control bar, then selecting the desired video, a subscreen will pop up to display the video information, Press **OK** button to play the video.

Note: File format supported: MPEG4,H265,MOV.

PARENTAL CONTROL

Press the **MENU** button on the main unit or on the remote control and then press ◀/▶ buttons to select **LOCK** menu. Use the **0-9** buttons to input the 4-digit password to enter the **LOCK** menu. If used, this option feature can "block" undesirable programming from appearing on the TV.

Parental Control offers users a wide variety of options and settings that restrict or "block" the programming that can appear on the TV. Parental Control allows users to define which program rating they consider acceptable for a younger more sensitive viewer. It can be preset and turned either on or off by the user who specifies the secret 4-number password code. The number of hours blocked can also be specified.

General audience and children block should both be programmed into the TV memory. Separate different viewer ratings are specified for both TV and the motion picture Industry; both rating systems should be used and based on the ages of children.

Overview

To ensure complete coverage for all TV programs (movies and regular TV show) using the Age Block option, choose a rating from both the MPAA and TV Parental Guideline tables on the next page. In addition, you may wish to add other restrictions selected from the content block menu and submenus.

Things to Consider before Setting up Parental Control

Determine which ratings you consider are acceptable for different viewers. For example, if you choose TV-PG, more restrictive ratings will be automatically blocked; some viewers will not be able to see: TV-PG, TV-14, or TV-MA rated programs. You may block the auxiliary video source entirely.

Use the Content Blk option to block program Content based on individual parameters such as: Strong Dialog, Bad Language, Sex Scenes, Violence Scenes or Fantasy.

Go into the Set Password option and use the numeric keys on the remote control to set a secret password, then save the password, it is the only way to access the Parental Control menu and change ratings setting, or turn off Parental Control.

- You can set different Parental Control viewing restrictions for general audiences and for children; both can be active at the same time;
- Simply specifying one content block such as Sex Scenes, will not automatically restrict the programming that appears from the video sources;
- Even If you choose to leave the AUX Inputs unblocked, the ratings you specify will automatically restrict the programming that appears from the video sources;
- You cannot disable Parental Control by disconnecting the TV from power. Block hours will be automatically reset to the original block time setting specified if power is disconnected.

- **Motion Picture Association of America (MPAA) Rating System**

Grade		Meaning
G	General Audiences	Content not offensive to most viewers.
PG	Parental Guidance Suggested	Content is such that parents may not want their children to view the program.
PG-13	Parents Strongly Cautioned	Program is inappropriate for preteens, with a greater degree of offensive material suggested than a PG rated program.
R	Restricted	Not for children under 17-contains strong element of sex and/or violence.
NC-17	No children under age 17	Not for children under 17-under any circumstances. Contains strong sexual content.
X	Hard Core Films	Same as NC-17 rating.
No Rating	No Rating	MPAA did not rate

- **TV Parental Guideline Rating System**

Grade		Meaning
TV-Y	All Children	Content not offensive to most viewers.
TV-Y7	Directed to Older Children	Considered suitable for children over 7- may contain fantasy violence scenes.
TV-G	General Audience	Considered suitable for all audience; children may watch unattended.
TV-PG	Parental Guidance Suggested	Suggested unsuitable for younger children-may contain suggestive language, bad language, sex and violence scenes.
TV-14	Parents Strongly Cautioned	unsuitable for children under 14 - may contain strong language, bad language, sex, and violence scenes.
TV-MA	Mature Audience Only	Adults only- may contain strong language, bad language, sex, and violence scenes.

Canadian Rating:

Canadian English is used throughout all English-speaking Canada (E,C, C8+,G, PG,14+, 18+).

Canadian French is used in Quebec (E,G,8 ans+, 13 ans+,16 ans+, 18 ans+)

Note: The V-Chlp will automatically block certain categories that are "more restrictive".If you block TV-Y category,then TV-Y7 will be automatically blocked. Similarly,if you block TV-G category,then all the categories in the "young adult" will be blocked (TV-G, TV-PG,TV-14,and TV-MA).

TV-NO:The channel is not locked

TROUBLESHOOTING

If your TV does not operate normally or cannot be turned on, please check the following troubleshooting questions. Remember also to check any other connected electronic device, such as a DVD or Blu-ray player to pinpoint the problem. If the TV still fails to operate normally, contact customer assistance at 1-855-697-3454.

The TV does not operate properly

The TV does not respond when pressing any buttons	<ul style="list-style-type: none"> The TV may freeze up during use. Disconnect the power cord from the power socket for a few minutes. Reconnect the power cord and try to operate it again as usual.
TV cannot be switched on	<ul style="list-style-type: none"> Check that the TV is connected to the power supply. Make sure all connected AV devices are switched off before switching on your TV.
The remote control does not work	<ul style="list-style-type: none"> Check to see if there are any objects between the TV and the remote control causing an obstruction. Ensure that you are pointing the remote control directly at the TV. Ensure that the batteries are installed with the correct polarity (+ to +, - to -). Install new batteries.
Power is suddenly turned off	<ul style="list-style-type: none"> Check the power of the TV. The power supply maybe interrupted. Check if the sleep timer is set. Check whether the Auto Standby is activated.

The video function does not work

No picture & No Sound	<ul style="list-style-type: none"> Check whether the TV is switched on. Try another channel. The problem may be caused by the broadcaster.
Picture appears slowly after switching on	<ul style="list-style-type: none"> This is normal; the image is muted during the TV startup process. Contact a qualified service center if picture has not appeared after five minutes.
No or poor color or poor picture	<ul style="list-style-type: none"> Adjust the settings in the Picture menu. Try another channel. The problem may be caused by the broadcaster. Check if video cables are connected properly.
Horizontal/Vertical bar or picture shaking	<ul style="list-style-type: none"> Check for local interference such as an electrical appliance or power tool.
Poor reception on some channels	<ul style="list-style-type: none"> The station or cable channel may be experiencing problems; tune to another station. Station signal may be weak, reposition the antenna for better reception. Check for sources of possible interference.

Lines or streaks in pictures	<ul style="list-style-type: none"> • Check antenna (change the position of the antenna.)
No pictures when connecting HDMI	<ul style="list-style-type: none"> • Check if the input source is HDMI1/HDMI2/HDMI3.
Pictures appear in wrong ratio	<ul style="list-style-type: none"> • Adjust the Aspect Ratio settings in the Setup menu or press the ASPECT button on the remote control.

The audio function does not work

Picture OK but no sound	<ul style="list-style-type: none"> • Press the VOL +/- buttons. • Sound muted? Press the MUTE button. • Try another channel. The problem may be caused by the broadcaster.
No output from one of the speakers	<ul style="list-style-type: none"> • Adjust the Balance settings in the Audio menu.
Unusual sound from inside the TV	<ul style="list-style-type: none"> • A change in ambient humidity or temperature may result in an unusual noise when the TV is switched on or off and does not indicate a fault with the TV.
No sound when connecting HDMI	<ul style="list-style-type: none"> • Check if the input source is HDMI1/HDMI2/HDMI3.
Audio noise	<ul style="list-style-type: none"> • Keep the RF coaxial cable away from the other connected cables.

Password

Lost password	<ul style="list-style-type: none"> • Select the SET Password setting in the Lock menu, then enter the following master password "8899". The master password clears your previous password and allows you to enter a new password.
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There is a problem in PC mode

The signal is out of range (invalid format)	<ul style="list-style-type: none"> • Adjust the resolution, horizontal frequency, or vertical frequency.
Vertical bar or stripe on background & Horizontal Noise & Incorrect position	<ul style="list-style-type: none"> • Use Auto configures or adjust clock, phase, or H/V position.
Screen color is unstable or show a single color	<ul style="list-style-type: none"> • Check the signal cable. • Reinstall the PC video card.

MAINTENANCE

- Do not use your TV in areas that are too hot or too cold, because the cabinet may warp or the screen may malfunction. Your TV works best in temperatures that are comfortable to you.
- Storage temperatures are 32° to 122°F(0° to 50°C)
- Working temperatures are 32° to 95°F(0° to 35°C)
- Do not place your TV in direct sunlight or near a heat source

■ Clean the screen

- A great tip to dust off your screen: wet a soft cloth in a mixture of lukewarm water and a little fabric softener or dish washing detergent. Wring the cloth until it's almost dry, and then use to wipe the screen.
- Make sure the excess water is off the screen, then let air-dry before you turn on the TV.

SPECIFICATIONS

Panel Size	50 inch diagonally	55 inch diagonally	65 inch diagonally
Display Type	LED	LED	LED
Panel Technology	TFT	TFT	TFT
Panel 60 Hz Vs. 120 Hz	60 Hz	60 Hz	60 Hz
Display Resolution	720 P	1080 P	1080 P
Component and HDMI Support	Up to 720P	Up to 1080P	Up to 1080P
Panel Resolution	1366 x 768	1920 x 1080	1920 x 1080
Aspect Ratio	16:9	16:9	16:9
Response Time (G To G)	7 ms	8 ms	6.5 ms
Lamp Life (Typ. Hours)	30,000 hours	30,000 hours	30,000 hours
Horizontal Viewing Angle (At CR>10)	178	178	178
Vertical Viewing Angle (At CR>10)	178	178	178
Wall-mount(LxW-mm)	200 x 200 VESA(mm)	200 x 200 VESA(mm)	400 x 200 VESA(mm)

The FCC Wants You to Know



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: 1) Reorient or relocate the receiving antenna;

2) Increase

the separation between the equipment and receiver; 3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected; 4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

WARRANTY STATEMENTS

KENMORE LIMITED WARRANTY - 50 inch screen - Model 71385

FOR ONE YEAR from the date of sale this product is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions.

WITH PROOF OF SALE a defective product will receive free repair or replacement at option of seller.

For warranty coverage details to obtain free repair or replacement, visit the web page: www.kenmore.com/warranty

This warranty applies for only 90 DAYS from the date of sale if this product is ever used for other than private household purposes.

This warranty covers ONLY defects in material and workmanship, and will NOT pay for:

1. A service technician to clean or maintain this product, or to instruct the user in correct product installation, operation and maintenance.
2. Damage to or failure of this product if it is not correctly installed, operated or maintained according to all supplied instructions.
3. Damage to or failure of this product resulting from power line surges, accident, alteration, abuse, misuse or use for other than its intended purpose.
4. Damage to or failure of this product resulting from natural or other catastrophe, such as lightning strike, flood, fire, earthquake or storm.
5. Damage to or failure of parts or systems resulting from unauthorized modifications made to this product.
6. Damage to or failure of this product resulting from installation not performed by Sears authorized service agents.
7. Service calls to correct product installation not performed by Sears authorized agents.
8. Signal reception problems not caused by the product.
9. Markings or images on the product viewing screen resulting from fixed images, including but not limited to 4:3 images, or data or images from banners, video games or broadcast networks.
10. Batteries, which are expendable parts that can wear out from normal use.

Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty is product replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

Seller shall not be liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears Brands Management Corporation, Hoffman Estates, IL 60179

WARRANTY STATEMENTS

KENMORE LIMITED WARRANTY - 40 and 32 inch screen - Models 71384 and 71360

FOR ONE YEAR from the date of sale this product is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions.

WITH PROOF OF SALE a defective product will be replaced free of charge.

For warranty coverage details to obtain free replacement, visit the web page: www.kenmore.com/warranty

This warranty does not cover batteries, which are expendable parts that can wear out from normal use within the warranty period.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears Brands Management Corporation, Hoffman Estates, IL 60179

MASTER PROTECTION AGREEMENTS

Congratulations on making a smart purchase. Your new Kenmore® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

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- ☑ **Parts and labor** not just for repairing defects, but to help keep products operating properly **under normal use**. Our coverage goes **well beyond the product warranty**. No deductibles, no functional failure excluded from coverage— **real protection**.
- ☑ **Expert service** by a force of more than **10,000 authorized Sears service technicians**, which means someone you can trust will be working on your product.
- ☑ **Unlimited service calls and nationwide service**, as often as you want us, whenever you want us.
- ☑ **“No-lemon” guarantee** – replacement of your covered product if four or more product failures occur within twelve months.
- ☑ **Product replacement** if your covered product can't be fixed.
- ☑ Annual Preventive Maintenance Check at your request – no extra charge.
- ☑ **Fast help by phone** – we call it Rapid Resolution – phone support from a Sears representative on all products. Think of us as a “talking owner's manual.”
- ☑ **Power surge protection** against electrical damage due to power fluctuations.
- ☑ **\$250 Food Loss Protection** annually for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- ☑ **Rental reimbursement** if repair of your covered product takes longer than promised.
- ☑ **25% discount** off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call anytime day or night, or schedule a service appointment online. The Master Protection Agreement is a risk free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund. Or, a prorated refund anytime after the product warranty period expires. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply. For prices and additional information in the U.S.A. call 1-800-827-6655.

*Applicable only for screen sizes greater than 40 inches.

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