#### 10 Warranty

#### 1 YEAR WARRANTY

William A McNeil & Co Pty Ltd undertake for a period of 1 year from the purchase date to make good, free of charge, by repair or replacement.

This warranty covers any defects arising from faulty design, material or workmanship on the following conditions.

- 1. The blanket is returned immediately on being found defective.
- It has been used for domestic purpose only and strictly in accordance with the instruction in this leaflet
- 3. It has been connected to a suitable electricity supply.
- 4. It has not been subject to misuse, neglect or accident.
- 5. It has not been modified, repaired or tampered with, by an unauthorised person.

This warranty is additional to other rights and remedies of the consumer under the Australian consumer law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer law. You are entitled to a replacement or refund for major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

TO ENABLE US TO FULFIL THIS UNDERTAKING, THE PURCHASERS ARE ASKED TO PROVIDE PROOF OF PURCHASE WITH THE FAULTY BLANKET WHEN IT IS RETURNED.

SUCH PROOF SHOULD TAKE THE FORM OF THE RETAILERS RECEIPT. THIS

WARRANTY IS OFFERED AS AN EXTRA BENEFIT.

For all Warranty claims please take purchase back to Store of Purchase along with

Proof of purchase.

All enquires may be directed to our customer service phone number:

03 8390 3333 or via email info@mcneil.com.au



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# INSTRUCTIONS Fully Fitted Polyester Detachable Controller

# **Model Number**

PLFTW1C-TWK-1/T4E Single (TH193x91-1XC)
PLFTW2C-TWK-1/T4E Double (TH193x137-2XC)
PLFTW2C-TWK-1/T4E Queen (TH203x152-2XC)
PLFTW2C-TWK-1/T4E King (TH203x182-2XC)

Note: The specifications and/or components of this product are subject to change without prior notice



PO BOX 307 DEER PARK VICTORIA 3023 AUSTRALIA
400 FOLEYS ROAD DERRIMUT 3023
WWW.WAMHOMEDECOR.COM.AU



# 8 Storage

When storing the blanket, allow it to cool down before folding. Fold neatly (or rolled) but not tightly without sharp bends in the heating elements and store where no other heavy objects will be placed upon it. Store is a dry place where it cannot be damaged.

# 9 Troubleshooting

If none of the remedies in the following table, or a call to our service center, fix the problem, and the product has not been misused causing the failure and still within the warranty period, we please ask that that:

- The unit is packed carefully back into its original packaging.
- Original proof of purchase is attached.
- O A brief note attached to the blanket explaining the reason why it is being returned.

Problem	Cause	Remedy
No Power to Controller / No Indicator Lights	The Temperature Slide Knob is in the "O" position	Slide the knob to setting 1, 2 or 3. The corresponding front display Lights should illuminate.
	The Power Plug may not be plugged in to the power source and switched on.	Ensure the power plug is inserted into the power source correctly and switch on.
	There may be no power to the power point	Ensure there is power to the power point. Test With another appliance such as a table lamp.
	The internal current fuse has blown due to the elements in the blanket being damaged during use. This will cause the controller and blanket to <u>permanently</u> shut down. Please read "Important safeguards" and "Securing Your electric blanket" to prevent any misuse.	A new blanket must be purchased
The indicator light is on but the blanket is not heating	The selected heat is too low	Increase the Heat setting
	Pre- Heat time is too short.	Allow the blanket more time to heat on the bed. More time is required depending on the ambient temperature and the bed temperature.
	The bed covers are not pulled up over the mattress and blanket.	Pull the bed covers up over the mattress and blanket. Do not Cover the controller.
Controller Slide Knob is in the 1,2 or 3 heat setting but the indicator light is not on.	The power plug may not be plugged in to the power point and switched on.	Please follow the same steps as under "No power to controller/ No indicator light"
	The internal current fuse has blown in the controller.	Please follow the same steps as under "No power to controller/ No indicator light"
The controller is Warm to Touch	This is normal.	Nothing to Do. It is no cause for alarm.
The tube from the blanket to the controller is warm	This is normal. The elements run inside the tube from the blanket to the controller and will get warm when in operation.	Nothing to Do. It is no cause for alarm.
Blue Flash from inside the controller when changing heat settings	This is normal. It is the copper contacts switching on and off from heat setting to heat setting.	Nothing to Do. It is no cause for alarm.

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#### 6.2 Hand Washing (Recommended)

Never Use Hot Water as the blanket may shrink and will void your warranty.

- Place the Blanket in <a href="Lukewarm"><u>lukewarm</u></a> (30°C Max) water (bathtub or large laundry tub is ideal) mixed with either a natural wool detergent or with mild soap flakes.
- Soak the blanket for approximately five minutes, and then <u>gently</u> squeeze the soapy water through.
- Rinse the blanket thoroughly with clean <u>lukewarm</u> water until no more suds are visible and allow water to drain off.
- Refer to the section "Drying" for drying instructions

With normal use it is recommended that you hand wash your blanket once a year.

Do Not Wring or Spin Dry the Blanket.

#### 6.3 Machine Washing

- Place the Blanket in the washing machine with either a natural wool detergent or with mild soap flakes.
- Set your machine to the Delicate Wool or Gentle cycle (without Spin Dry) and set the water temperature to warm (30°C Max). Do Not Wash With HOT Water.
- When the cycle has finished, allow water to drain off.
- · Refer to the section "Drying" for drying instructions

Do Not Wring the Blanket. Do Not Spin Dry.

#### 6.4 Drying

- Spread the blanket out on a clean surface (e.g. a large table) to dry in a shady area.
- Your blanket can also be dried on a clothes line provided the blanket is not creased or folded.
- Ensure pegs are not used on the element areas of the blanket if hanging on the line.
   Note: The blanket must be thoroughly dried including controller sockets before being re-fitted to your bed.
- With normal use it is recommended you hand wash your blanket once a year

Do Not Wring the Blanket. Do Not Spin Dry.

# 7 Servicing Your Blanket and Controller/s

NOTE: There are no user serviceable parts in this blanket or controller/s.

- The blanket should be examined frequently for signs of wear, either of the blanket, controller or flexible cord. If wear is visible or if any abnormality or defect in operation in the blanket is observed, discontinue use immediately and consult a qualified and registered person for service.
- It is recommended that your electric blanket is inspected by a qualified and registered person after 3 years of use.
- If the blanket is not operating correctly, please check the Troubleshooting Guide in the back of this
  manual before contacting our service department.

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# Important Instructions: Retain for future use.

Thank you for purchasing our Electric Blanket. Each unit is manufactured to ensure safety and reliability. Before using for the first time, please read the instruction manual carefully and keep it for future reference.

#### 1 IMPORTANT SAFEGUARDS

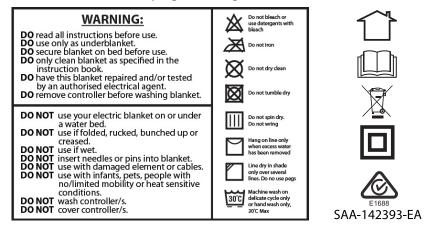
- Before connecting and switching on the blanket, ensure that the voltage indicated on the rating label corresponds to the mains voltage in your home.
- Read the instructions carefully, in conjunction with the illustrations, before fitting the blanket and using for the first time.
- If the cord of this blanket is damaged, unplug and discontinue use of the product then contact the
  manufacturer.
- Check daily that your blanket is flat, fully spread out and secured before switching it on.
- Failure to observe these instructions will result in overheating. This will activate the overheat safeguard system, thus leaving the blanket inoperative.
- . Misuse of this blanket will invalidate your warranty.
- Use as an under-blanket only.
- These blankets are not recommended for futons.
- When storing the blanket, allow it to cool down before folding. Fold neatly but not tightly (or rolled)
  without sharp bends in the heating elements and store where no other heavy objects will be
  placed upon it.
- The blanket should not be used on an adjustable bed. However, if the blanket is used on an
  adjustable bed, check that the blanket and cord do not become trapped or rucked, for example, in
  hinges.
  - The Blanket is Not to be used by very young children (0-3 years)
- The Blanket is not to be used by young children over the age of three unless the controls have been pre-set by a parent or guardian, or unless the child has been adequately instructed on how to operate the controls safely.
- This Blanket is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- This Blanket must not be used by persons insensitive to heat and other very vulnerable persons
  who are unable to react to overheating.
- Make sure that the heating area (on any side of the bed) does not fall over the edge of the
  mattress, that the attachments are adequate and suited to the mattress, and that the instructions
  are read before using the blanket.
- This blanket is not intended for use by young children or infirm persons without adequate supervision.
- Electric Blankets are intended for human use only. Not for animals and pets.
- Do Not Allow Pets or Animals To Lie or Chew On This Product or On The Electrical Cords Etc.

# 6 Recommended Cleaning Instructions

DO NOT DRY CLEAN, DO NOT WRING, DO NOT SPIN DRY

Ensure all controllers are unplugged from the power point and from the electric blanket before cleaning.

Ensure the controller/s and plugs do not get wet.



#### 6.1 Treatment For Localised Soiling

Never Use Hot Water as the blanket may shrink and will void your warranty.

The area affected should be sponged gently using a natural wool detergent or mild soap flakes dissolved in <u>lukewarm</u> water (30°C Max), followed by two consecutive sponging's using clean, soap-free lukewarm water.

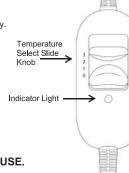
Lightly compress the treated area between two towels to absorb excess water.

Do Not Wring or Spin Dry the Blanket.

- Refer to the section "Drying" for drying instructions.
- The connections to the blanket must be kept free of moisture.

## 4 Using the Controller

- Use your Electric Blanket with Detachable Controller Model TWK-1/T4E Only.
  - · Do not use any other controller for this blanket.
  - 0 = Off
  - 1 = Low Heat (Suitable for all night use)
  - 2 = Medium Heat
  - 3 = High Heat (For preheating the bed only)
  - 0 = Off
    - To select the required heat setting, slide the "Temperature Select Slide Knob" up or down to your desired setting.



#### TURN OFF AND UNPLUG THE BLANKET WHEN NOT IN USE.

Keep the controller away from external heat sources. i.e. a heater, fire place etc.

#### 4.1 Pre Heat

The controller has a pre-heat facility in order for you to warm your bed prior to getting into it.

The time taken to pre-heat the bed will depend on the ambient temperature of the bedroom and whether an electric blanket has been used to air the bed on a regular basis.

At normal ambient temperature you should allow approximately 30 - 60 minutes on Heat Setting "3" (Pre Heat).

You may get into bed sooner while the bed is still warming up, but please **DO NOT** leave the blanket set on the Preheat setting (No. 3) while you are in the bed.

A cold room or bed that has not been used for some time may require a greater length of time on the pre-heat.

#### 5 Overheat / Element Protection

- The blanket is fitted with numerous overheat safeguard systems. This offers protection against
  overheating or damage to the elements by disengaging the power to the elements before overheating
  hazards occur.
- Should there ever be a problem with the heating element in the Blanket, it will automatically
  close down the operation and the Blanket will turn off.
- The controller must not be covered. The controller has built in protection, so that if the controller overheats, or the heating element is damaged, it will automatically close down the operation Permanently.

NOTE: Keep the controller away from external heat sources. i.e. a heater, fire place etc.

Please refer to the Troubleshooting Guide in the back of this manual before calling the service department or before returning the Blanket.

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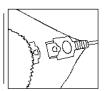
- Prolonged application at the highest heat setting can result in skin burns.
- Do not tuck the edges of the blanket in.
- Do not use the blanket rucked (creased) or folded.
- Keep the control away from an open window.
- Keep the controller/s away from external heat sources. i.e. a heater, fire place etc.
- Do not use pins as these may damage the electric wiring.
- Be sure that this blanket is used only on an alternating current supply circuit of the correct voltage.
   Refer to the rating label for specifications. (Foot end of the blanket)
- The flexible supply cord and switch must, as far as practicable, be kept outside of the bed covers.
- Do not switch the power on if the blanket is wet or in a folded or creased state.
- Switch off at the power outlet and remove the plug from the mains when the blanket is not in use.
- Bed clothes should not be folded back when the blanket is switched on.
- Do not leave heavy objects on the bed, e.g. folded blankets, suitcases etc. when the blanket is switched on as this will trigger the over temperature device and render the Blanket PERMANENTLY inoperable. This may also invalidate the warranty.
- Arrange the blanket so that the elements are not under the pillows and/or bolsters.
- Do not dry-clean this blanket. Cleaning liquid may have a damaging effect on the insulation covering of the heating element. Follow washing directions located on the blankets rating label. (Foot end of the blanket) and in this Instruction Manual.
- Persons suffering from bed-wetting should not use this blanket.
- If any abnormality or defect in operation is observed, discontinue its use immediately and consult the distributor regarding its examination and/or repair.
- The blanket should be examined frequently for signs of wear, either of the blanket, controller or flexible cord. If wear is visible or if any abnormality or defect in operation in the blanket is observed, discontinue use immediately and consult a qualified and registered person for service.
- The blanket must not be used over or under a water bed.
- Depending on the controller type, you may notice a blue flash in the switch when moving from one setting to another. This is NOT dangerous and is caused by the copper parts making contact.
- It is recommended that your electric blanket is inspected by a qualified and registered person after 3 years of use.
- This blanket is for domestic use only. It is not intended for use in hospitals or the like.
- Only use the controllers supplied with this blanket.
- For additional protection, it is strongly recommend that the use of a residual current device (RCD) with a tripping current not exceeding 30mA be used on the circuit supplying this product. If you are unsure if your home has this device, please contact your nearest Electrical Contractor.
- Always treat Electrical Appliances with the upmost care. Do not use this product in any other fashion or for any other purpose other than stated in these instructions.

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# 2 Connecting the Controller Turn Off Power and Remove the Plug from the Power Source

- To fit the controller plug, simply hold the socket with one hand and push the controller plug all the way until it's firmly in place.
- Please use two hands to unplug the controller plug directly out of the blanket docking plug.
   Do Not pull the controller cable and docking plug out with one hand.



- Do Not fold, roll or kink the cable. Allow the cable to hang freely.
- Ensure the cable is not pulled so tight that it bends hard at the blanket connector end.

**NOTE:** Ensure that the electric blanket is sized to suit your mattress i.e. queen sized electric blanket must be used on a queen sized mattress.

Do not use a single bed blanket on a Double, Queen or King size mattress. The blanket top must not hang over the edges of the mattress.

## 3 Securing Your Electric Blanket

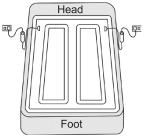
**Note:** Your electric blanket must be placed directly onto the mattress. If using a mattress protector, this goes over the electric blanket.

#### IMPORTANT:

 Place the blanket onto the mattress with the controller connection/s at the HEAD END of the bed.

**NOTE:** Electric blankets **MUST NOT** be used on top of the user (as with a normal blanket), instead they must be firmly secured to the mattress.

 Fit the side skirts around the edges of the mattress then use the elastic skirt to ensure that the blanket fits snugly around the sides and underneath the mattress.



• Spread the skirt around the mattress edge ensuring even tension and making sure the blanket is placed evenly over the mattress then ensure that the blanket is flat and crease free.

FAILURE TO FOLLOW THESE FITTING INSTRUCTIONS MAY TRIGGER THE OVERHEAT PROTECTION SYSTEM AND RENDER THE BLANKET PERMANENTLY INOPERATIVE. THIS MAY INVALIDATE THE WARRANTY.

**Note:** Care should also be taken if you are using a continental quilt because heat will build up more quickly than with other bed coverings. A short period may only be needed to reach maximum temperature depending on the insulation density of your quilt. This also applies if using additional bed blankets.

- The electric blanket should not be tucked in at the sides.
- Make your bed in the usual manner.
- After the blanket is secure and fitted correctly, plug the controller/s into the wall power socket and turn on.

IMPORTANT: DO NOT COVER THE CONTROLLERS AT ANY TIME.

Keep the controller away from external heat sources, i.e. a heater, fire place etc.