![Swann logo] **Swann®**
Security Made Smarter

1080p Pan & Tilt Wi-Fi Camera

Quick Start Guide

Limited Warranty Terms & Conditions

Swann Communications warrants this product against defects in workmanship and material for a period of one (1) year from its original purchase date. You must present your receipt as proof of date of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labour or replaced at the sole discretion of Swann. The end user is responsible for all freight charges incurred to send the product to Swann's repair centres. The end user is responsible for all shipping costs incurred when shipping from and to any country other than the country of origin.

The warranty does not cover any incidental, accidental or consequential damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this product by a tradesman or other person or any other costs associated with its use are the responsibility of the end user. This warranty applies to the original purchaser of the product only and is not transferable to any third party. Unauthorized end user or third party modifications to any component or evidence of misuse or abuse of the device will render all warranties void.

By law some countries do not allow limitations on certain exclusions in this warranty. Where applicable by local laws, regulations and legal rights will take precedence.

For Australia: Our goods come with guarantees which cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to major failure.
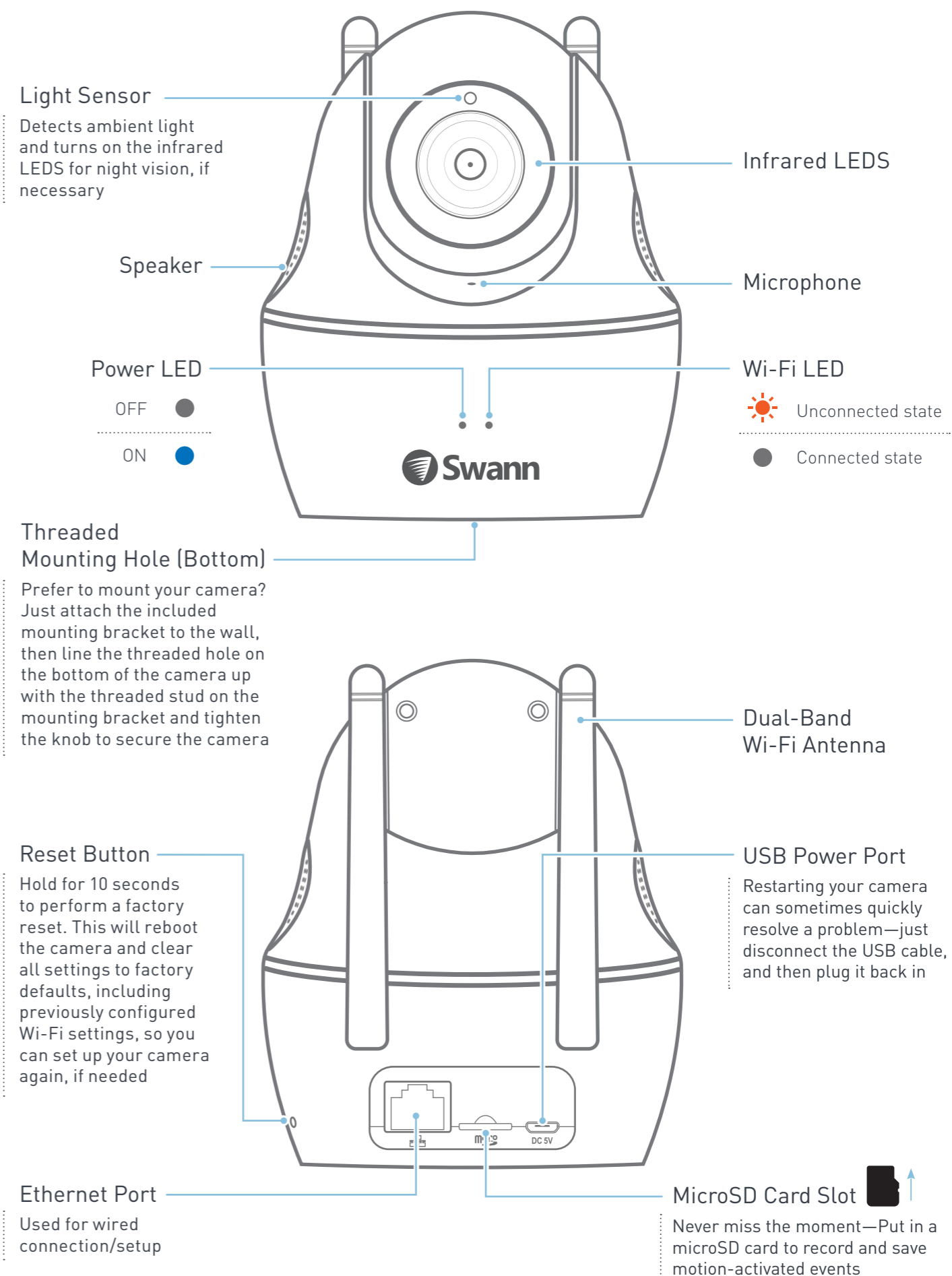
FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

NEED HELP?

📞 USA & Canada 1800 627 2799   Australia 1800 788 210
UK & Europe 0808 168 9031   New Zealand 0800 479 266

✉ tech@swann.com   🖥 support.swann.com

Getting to know your Pan & Tilt Wi-Fi Camera

Light Sensor — Detects ambient light and turns on the infrared LEDS for night vision, if necessary

Infrared LEDS

Speaker

Microphone

Power LED
OFF ●
ON 🔵

Wi-Fi LED
☀ Unconnected state
● Connected state

Threaded Mounting Hole (Bottom) — Prefer to mount your camera? Just attach the included mounting bracket to the wall, then line the threaded hole on the bottom of the camera up with the threaded stud on the mounting bracket and tighten the knob to secure the camera

Dual-Band Wi-Fi Antenna

Reset Button — Hold for 10 seconds to perform a factory reset. This will reboot the camera and clear all settings to factory defaults, including previously configured Wi-Fi settings, so you can set up your camera again, if needed

USB Power Port — Restarting your camera can sometimes quickly resolve a problem—just disconnect the USB cable, and then plug it back in

Ethernet Port — Used for wired connection/setup

MicroSD Card Slot — Never miss the moment—Put in a microSD card to record and save motion-activated events

Quick start: Setup via Wi-Fi

Setting up your camera is quick and easy. Just follow these simple steps.

1 Download and install the latest version of the AlwaysSafe app from the Apple App Store or Google Play Store on your smartphone.
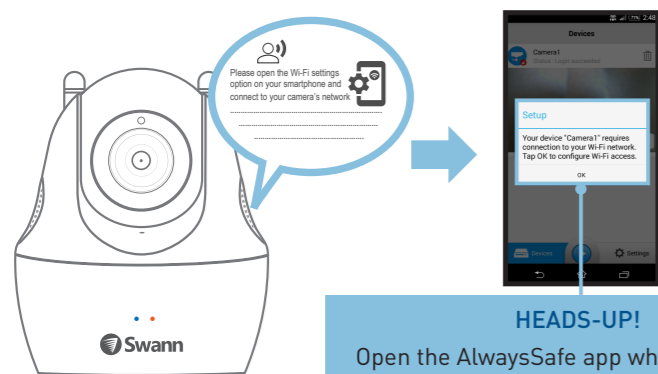

Download on the **App Store**

ANDROID APP ON **Google play**

"AlwaysSafe"
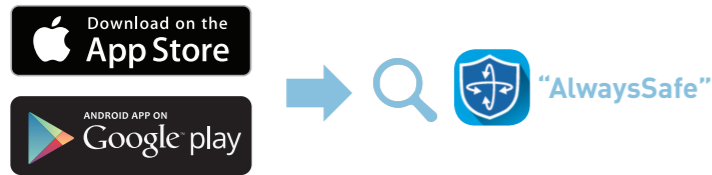
2 Connect the camera to the power adapter using the included USB cable, then plug the power adapter into a power outlet.

Power Adapter

Micro-USB Connector

USB Cable
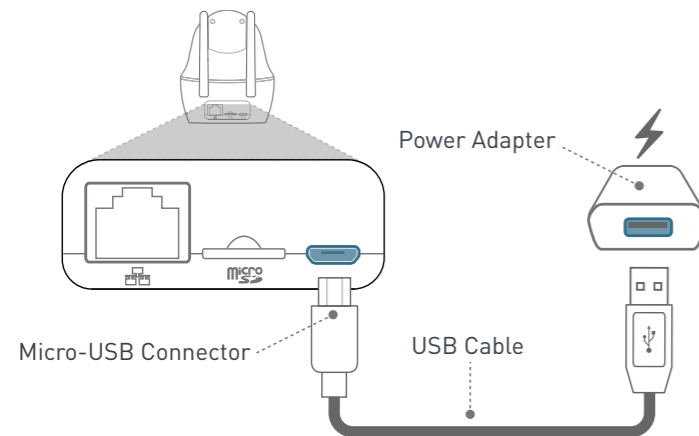
3 The camera will begin rotating as part of its startup sequence.

Wait ~30s
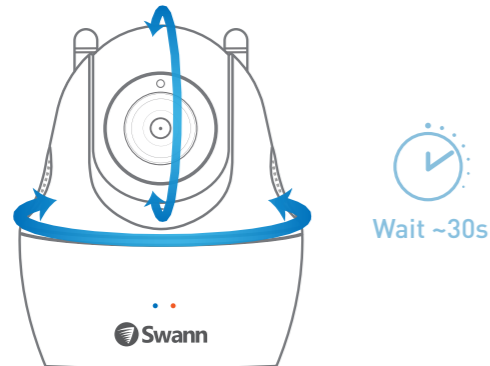
4 Once ready, the camera goes into Wi-Fi configuration mode and talks you through the setup process. Listen carefully and follow the voice prompts to complete the setup of the camera.

Please open the Wi-Fi settings option on your smartphone and connect to your camera's network

Setup
Your device "Camera1" requires connection to your Wi-Fi network. Tap OK to configure Wi-Fi access.
OK

HEADS-UP!
Open the AlwaysSafe app when prompted, then wait for the app to detect the camera, and tap OK once the setup box appears on the screen to continue with the setup.

Note: The camera's Wi-Fi configuration mode times out in 10 minutes. Simply restart the camera if you need more time to set it up.


Tips & tricks

- If you have problems setting up the camera with the app, try turning off "Mobile Data" or "Cellular Data" on your smartphone first. This will prevent your smartphone from automatically switching to cellular data for internet connection once it detects the SWANN_xxx network has no internet access.

- The camera supports both 2.4GHz and 5GHz Wi-Fi networks. Try experimenting with both bands to see which one gives you better performance. As a general rule, the 5GHz band has a shorter range but is great for high bandwidth activities like online video streaming. The 2.4GHz band is better for long range but is more prone to interference from other wireless devices.

- If your home Wi-Fi network does not immediately appear in the list of available Wi-Fi networks during the in-app setup, simply tap ⟳ to scan again and refresh the list.

- Create a password for the camera when prompted by the app. (Please note the username of the camera is "admin".) Password protection is designed to prevent someone from accessing your camera on another device.

- Want to securely share access to your camera with family members? We've made it easy—simply install the AlwaysSafe app on their smartphone, open the app, then tap **+** and scan the QR code you are sharing on your smartphone (tap Camera Menu ⋮ > <). The app will automatically pick up your camera. To log into your camera, provide your camera's password (one-time process). From here on, your camera can be viewed at anytime from their smartphone as long as there is internet access.

Alternative setup via Ethernet connection

If, for any reason, you're having trouble joining the camera to your Wi-Fi network wirelessly, try using Ethernet instead to configure the camera's initial Wi-Fi settings.
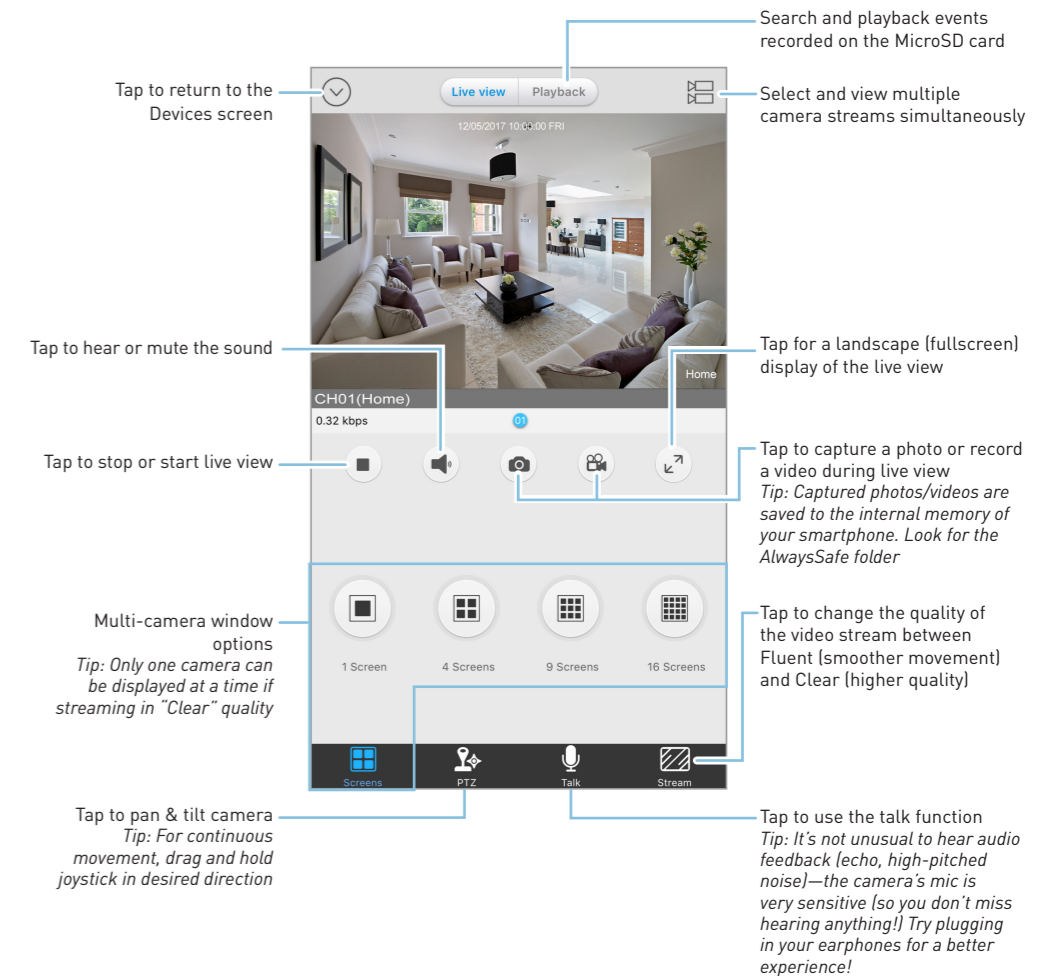
1 Connect the camera to your Wi-Fi router using the included Ethernet cable, and if you have not already done so, connect the camera to power. **Note:** You will not hear instructions from the camera when it detects the Ethernet connection.

Ethernet Cable

Wi-Fi Router

LAN
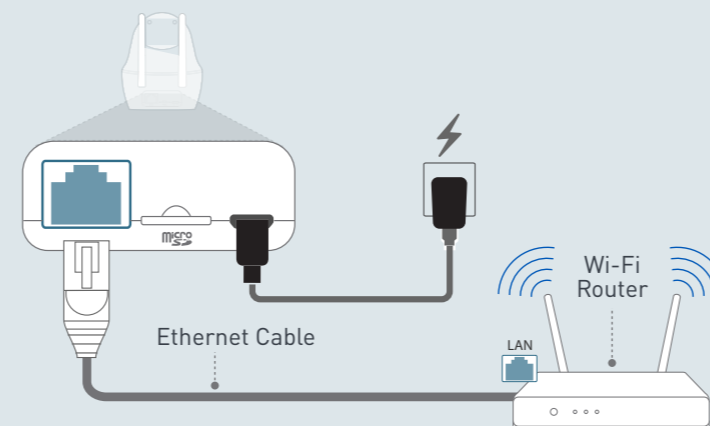
2 Make sure your smartphone is connected to the same Wi-Fi router as the camera, then open the AlwaysSafe app. The app will automatically detect and add the camera.

3 From the preview window of the camera, tap 🛜, then choose a Wi-Fi network for the camera to join. Make sure to tap 💾 at the top right to save the camera's new Wi-Fi settings.

4 You can now unplug the Ethernet cable and move the camera to the desired location—as long as it is within range of your Wi-Fi router, the camera will automatically reconnect. Or you can also continue using the Ethernet connection—it can often provide a faster and more reliable internet connection but camera placement will be limited by the length of the Ethernet cable.

Quick start: AlwaysSafe App

Live View screen

Tap to return to the Devices screen

Search and playback events recorded on the MicroSD card

Select and view multiple camera streams simultaneously

Tap to hear or mute the sound

Tap for a landscape (fullscreen) display of the live view

Tap to stop or start live view

Tap to capture a photo or record a video during live view
Tip: Captured photos/videos are saved to the internal memory of your smartphone. Look for the AlwaysSafe folder

Multi-camera window options
Tip: Only one camera can be displayed at a time if streaming in "Clear" quality

Tap to change the quality of the video stream between Fluent (smoother movement) and Clear (higher quality)

Tap to pan & tilt camera
Tip: For continuous movement, drag and hold joystick in desired direction

Tap to use the talk function
Tip: It's not unusual to hear audio feedback (echo, high-pitched noise)—the camera's mic is very sensitive (so you don't miss hearing anything!) Try plugging in your earphones for a better experience!

Devices screen

Manually add a camera using the QR code scan method

Camera name and connection status

Tap to share camera, edit camera name & login password, or delete camera.
Tip: Deleting the camera does not remove the camera from your Wi-Fi network. If your smartphone is on the same network, the app will automatically detect and add the camera again

Preview window. Tap to start live view

Manage camera settings and features such as date & time, camera password, motion detection sensitivity, email notifications, and more
Tip: For the Email Alerts feature to work properly, you may need to review your email account settings (e.g., Gmail) and give permission for the app to use your email account so it can send out alerts

Check or change the current Wi-Fi connection
Tip: Setting up the camera using Ethernet? Once the camera is detected, tap this to configure Wi-Fi settings

Quickly start live view of the last watched camera

Access app settings and view general information
Tip: Want to learn more about using the AlwaysSafe app? Download the AlwaysSafe App Guide from our Support Center at: support.swann.com