

Suggested Language For Manual or Insert

Hearing Aid Compatibility (HAC) with Mobile Phones

Some mobile phones and hearing devices (hearing aids and cochlear implants), when used together, can result in buzzing, humming, or whining noises detected by the user. Some hearing devices are more immune than others to interference, and phones may vary in the amount of interference they generate.

The wireless telephone industry has developed ratings to assist hearing device users find phones compatible with their hearing devices. Not all phones are rated. Rated phones have the rating on their box.

The ratings are not guarantees and results may vary depending on the user's hearing device and hearing loss. If your hearing device is vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate for compatibility.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are expected to generate less interference with hearing devices than phones not labeled. M4 is the better of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are expected to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better of the two ratings. (Not all hearing devices have telecoils.)

Hearing devices can also be measured for immunity to interference. Your hearing device manufacturer or hearing health professional can help you choose the proper rating for your mobile phone. The more immune your hearing device is, the less likely you will experience interference from your mobile phone.

For more information about hearing aid compatibility, visit the FCC's Consumer & Governmental Affairs Bureau Web site at www.fcc.gov/cgb/dro.

Suggested Label for packaging

Hearing Aid Compatibility (HAC) Rating: Mx

OR

Rated for Hearing Aids: Mx

Where x is 3 or 4 from HAC report