KYOCERa

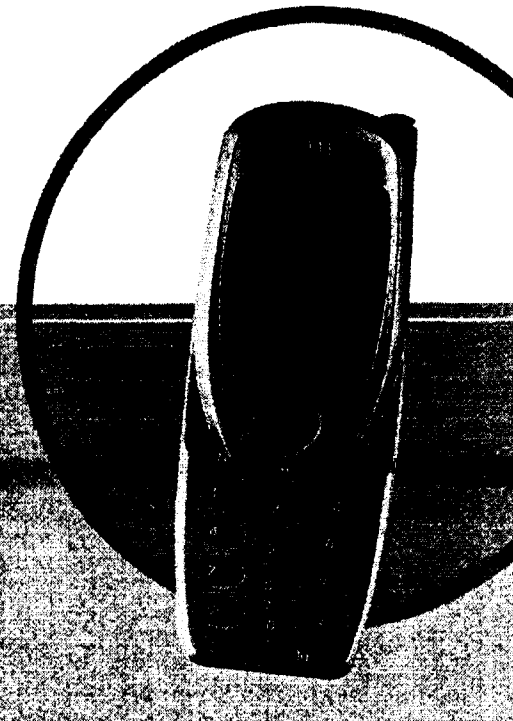## User's Guide

en

User's Guide for QCP™ 3000 Series phones

This manual is based on the production version of the QCP 3035 phone. Software changes may have occurred after this printing. Kyocera reserves the right to make changes in technical and product specifications without prior notice. The products and equipment described in this documentation are manufactured under license from QUALCOMM Incorporated under one or more of the following U.S. patents:

4,901,307	5,056,109	5,099,204	5,101,501	5,103,459
5,107,225	5,109,390	5,193,094	5,228,054	5,257,283
5,265,119	5,267,261	5,267,262	5,280,472	5,283,536
5,289,527	5,307,405	5,309,474	5,337,338	5,339,046
5,341,456	5,383,219	5,392,287	5,396,516	D356,560
5,408,697	5,414,728	5,414,796	5,416,797	5,426,392
5,437,055	D361,065	5,442,322	5,442,627	5,452,473
5,461,639	5,469,115	5,469,471	5,471,497	5,475,870
5,479,475	5,483,696	5,485,486	5,487,175	5,490,165
5,497,395	5,499,280	5,504,773	5,506,865	5,509,015
5,509,035	5,511,067	5,511,073	5,513,176	5,515,177
5,517,323	5,519,761	5,528,593	5,530,928	5,533,011
5,535,239	5,539,531	5,544,196	5,544,223	5,546,459
5,548,812	5,559,881	5,559,865	5,561,618	5,564,083
5,566,000	5,566,206	5,566,357	5,568,483	5,574,773
5,574,987	D375,740	5,576,662	5,577,022	5,577,265
D375,937	5,588,043	D376,804	5,589,756	5,590,069
5,590,406	5,590,408	5,592,548	5,594,718	5,596,570
5,600,754	5,602,834	5,602,833	5,603,096	5,604,459
5,604,730	5,606,722	5,614,806	5,617,060	5,621,752
5,621,784	5,621,853	5,625,876	5,627,857	5,629,955
5,629,975	5,638,412	5,640,414	5,642,396	5,644,591
5,644,596	5,646,991	5,652,814	5,654,979	5,655,220
5,657,420	5,659,569	5,663,807	5,666,122	5,673,259
5,675,581	5,675,644	5,680,395	5,687,229	D386,186
5,689,557	5,691,974	5,692,006	5,696,468	5,697,055
5,703,902	5,704,001	5,708,448	5,710,521	5,710,758
5,710,768	5,710,784	5,715,236	5,715,526	5,722,044
5,722,053	5,722,061	5,722,063	5,724,385	5,727,123
5,729,540	5,732,134	5,732,341	5,734,716	5,737,687
5,737,706	5,742,734	D393,856	5,748,104	5,751,725
5,751,761	5,751,901	5,754,533	5,754,542	5,754,733
5,757,767	5,757,858	5,758,266	5,761,204	5,764,687
5,774,496	5,777,990	5,778,024	5,778,338	5,781,543
5,781,856	5,781,867	5,784,406	5,784,532	5,790,589
5,790,632	5,793,338	D397,110	5,799,005	5,799,254
5,802,105	5,805,648	5,805,843	5,812,036	5,812,094
5,812,097	5,812,538	5,812,607	5,812,651	5,812,938
5,818,871	5,822,318	5,825,253	5,828,348	5,828,661
5,835,065	5,835,847	5,839,052	5,841,806	5,842,124
5,844,784	5,844,885	5,844,899	5,844,985	5,848,063
5,848,099	5,850,612	5,852,421	5,854,565	5,854,786
5,857,147	5,859,612	5,859,838	5,859,840	5,861,844
5,862,471	5,862,474	5,864,760	5,864,763	5,867,527
5,867,763	5,870,427	5,870,431	5,870,674	5,872,481
5,872,774	5,872,775	5,872,823	5,877,942	5,878,036
5,870,631	5,881,053	5,881,368	5,884,157	5,884,193
5,884,196	5,892,178	5,892,758	5,892,774	5,892,816
5,892,916	5,893,035	D407,701	5,898,920	5,903,554
5,903,862	D409,561	5,907,167	5,909,434	5,910,752
5,911,128	5,912,882	D410,893	5,914,950	5,915,235
5,917,708	5,917,811	5,917,812	5,917,837	5,920,284
D411,823	5,923,650	5,923,705	5,926,143	5,926,470
5,926,500	5,926,786	5,930,230	5,930,692	

Other patents pending.

T9 is patented under the following U.S. Patents: 5,818,437, 5,953,541, 5,187,480, 5,945,928 6,011,554 and additional patents are pending worldwide.

Kyocera is a U.S.-registered trademark of Kyocera Corporation. QCP is a trademark of Kyocera Wireless Corp. QUALCOMM is a registered trademark and registered service mark of QUALCOMM Incorporated. T9 is a registered trademark of Tegic Communications, Inc. Other product and brand names may be trademarks or registered trademarks of their respective owners.

FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To comply with FCC radiation exposure requirements, use of this device for body-worn operational configurations is limited to accessories tested and approved by Kyocera Wireless Corp. Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 22.75mm separation distance including the antenna and the user's body.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Warning

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone. Use the following guidelines to optimize the performance and life of your phone, antenna, and battery.

⚠ ACN 003 852 444

Road safety comes first

While driving a car, driving is your first responsibility. A wireless phone can be an invaluable tool, but good judgment must be exercised at all times. Check the local laws and regulations on the use of wireless phones in vehicles. Always obey them, and exercise caution while driving.

The following guidelines are based on recommendations of the Cellular Telecommunications Industry Association (CTIA):

1. Get to know your wireless phone and its features, such as speed dial and redial (page 18).
2. Use a hands-free device. You can purchase these online at www.kyocera-wireless.com/store.
3. Position your wireless phone within easy reach.
4. Suspend conversations during hazardous driving conditions or situations.
5. Do not take notes or look up phone numbers while driving.
6. Dial sensibly and assess the traffic. If possible, place calls when you are not driving.
7. Do not engage in stressful or emotional conversations that may be distracting.
8. Use your wireless phone to call for help.
9. Use your wireless phone to help others in emergencies.
10. Call roadside assistance or a special non-emergency wireless assistance number when necessary.

Air bags

If you have an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to

determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Don't bend the antenna or touch it unnecessarily. Pull out the antenna when on a call and push it in when the phone is not in use. Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and return it to the dealer for service.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, return it to the dealer for service.

Qualified service

Changes or modifications not expressly approved by the party responsible for compliance could void the warranty and the user's authority to operate the equipment.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

To shop online for phone accessories, visit www.kyocera-wireless.com/store. To order by phone, call (800) 211-1537 (U.S.A. only) or (510) 683-4004.

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

Kyocera Wireless Corp.
10300 Campus Point Drive, San Diego, CA 92121 U.S.A.
Visit us at www.kyocera-wireless.com
To purchase accessories, visit
www.kyocera-wireless.com/store

Contents

1   Getting Started

① Home screen

② **Send/Talk key** starts or answers a call.

③ **Speakerphone key** activates the speakerphone.

④ Use the **keypad** to enter numbers, letters, or symbols.

⑤ **Shift key** changes case in text entry mode.

⑥ Extend the **antenna** to make or answer a call. Push the antenna in when the phone is not in use.

⑦ **Navigator key** adjusts volume; scrolls up, down, left or right through lists and menus; selects a menu item or option when pressed in.

⑧ **End/Power key** turns on and turns off the phone, ends a call, or returns to the home screen.

⑨ **Clear key** erases the last character in text entry, or returns to the previous menu.

⑩ **Space key** enters a space during text entry.

⑪ **0 key** cycles through word choices during T9® text entry.

⑫ **Jacks** for Travel Charger (included) and data cable (sold separately).
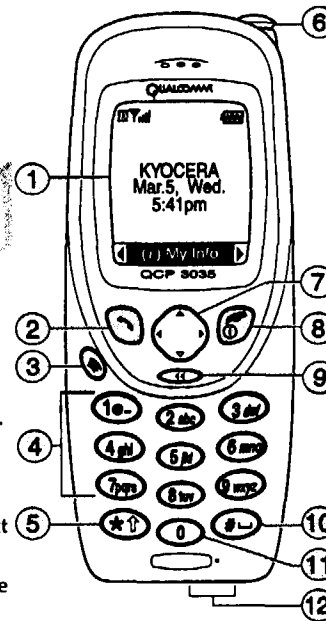
Screen icons

The following icons may appear on your phone screen:

D The phone is operating in CDMA digital mode.

Yill The phone is receiving a signal. You can make and receive calls.

X The phone is not receiving a signal. You cannot make or receive calls.

C A call is in progress.

Q The alarm clock is set.

N The phone ringer is silenced. The phone vibrates or lights up instead of ringing.

R The phone is outside of its home area.

M You have a text message, voice mail, or page.

A Enhanced CDMA voice privacy is on, if available from your service provider. This icon also indicates when you are in a secure web browser session.

[battery] The battery is fully charged. The more black bars you see, the greater the charge.

↑ Press ◯ up.

↓ Press ◯ down.

● Press ◯ in to select an item.

◀▶ Press ⬭ .

T9 Enter text using T9 rapid text entry.

abc Enter text using normal alpha text entry.

&?! Enter symbols.

123 Enter numbers.

Menus

To view any of these menus from the home screen, press ⊙ in to select **Menu**. Press left or right to select a menu option.

▩▩▩ Web Browser

▦ Contacts
- View All
- Add New
- Find Name
- Speed Dial List
- Voice Dial List
- Business List
- Personal List
- Information
▦ Recent Calls

▦ Settings
- Silence All
- Keyguard
- Sounds

- Display
- Security
- Call Information
- Network
- Extras
- Messaging
- Accessories
▦ Tools
- Voice Memos
- Scheduler
- Alarm Clock
- Tip Calculator
- Calculator
- Countdown
- Stopwatch
- Text Memos
- Brick Attack
▦ Messages
- Voicemail
- Text In-Box
- Send New
- Send Preformat
- Text Out-Box
- Filed

- Erase Msgs
- Msg Settings
- (i) **Phone Info**
- Phone number
- Roaming/Service Status

Using menus

- From the home screen, press ◯ in to see menus.
- Press ◯ in to select a menu or menu item.
- Once you have selected a menu, press ◯ up or down to scroll through the menu items.
- Press ⊂⊃ to return to the top level of the current menu.
- Press 🔘 to return to the home screen.
- In this guide, → tells you to select an option from a menu. For example, **Menu**→ **Settings** means select the **Menu**, then the **Settings** menu.

Basic functions

This document describes how to use the basic functions of the QCP 3035 trimode phone, with CDMA digital service at 800 and 1900 MHz, and analog service at 800 MHz.

To turn on the phone

- Press 🔘 . M and the home screen appear when the phone is turned on and is ready to make or receive a call.

To turn off the phone

- Hold down 🔘 until "Powering off" appears (about three seconds).

To find your phone number

- From the home screen, select **Menu** → **Phone Info**. Your phone number will appear.

To make a call

1. Extend the antenna.
2. Enter the phone number.
3. Press 🔘 .

To end a call

- Press ☎ .

To answer a call

- Press ☎ .

To silence the ringer or alert

- To silence the ringer or stop the vibration alert during an incoming call, press ☎ . Press ☎ to answer the call.

Note—To silence all sounds, see "Silence All" on page 26.

To mute and unmute during a call

- To turn Mute on, press ○ in.
- To turn Mute off, press ○ in to select UnMute.

To adjust the volume

- To manually adjust the earpiece volume during a call, press ○ up or down.
- To automatically adjust the earpiece volume based on the amount of noise around you or the other person's voice volume level:

a. Place a call from a quiet environment.

b. Press ○ up or down to set the volume to a comfortable level.

c. Select Menu → Settings → Sounds → Smart Sound.

d. Select one of the following:

- Enabled adjusts the volume automatically. The volume you have just set is used as a baseline. You can manually adjust the volume during a call.

- Disabled keeps the volume level the same unless you adjust it using ○ .

e. Press ○ in to save the setting.

To lock the keypad

- To protect your phone from accidental keypresses when a call is not in progress, press ○ up and hold for several seconds.

To unlock the keypad

- Press ⊙ → ⊙ → ⊙ in this order.

To turn on the speakerphone

- You may turn on the speakerphone at any time.
- During an incoming call alert, pressing ⊛ will answer the call and turn on the speakerphone simultaneously.
- Once the speakerphone is turned on, XX will be displayed on the screen. Obtain graphic from Scott Beith)

To turn off the speakerphone

- Press ⊛ to turn off the speakerphone.
- A message appears: "Speakerphone turned off." (Verify with Scott Beith)

2 Battery

Your phone comes with an external lithium ion (LiIon) battery. The battery is partially charged when you receive the phone.

Before using your phone, fully charge the battery. Connect the travel adapter to the proper jack on the bottom of the phone as shown below, then connect the adapter's plug to a wall outlet.

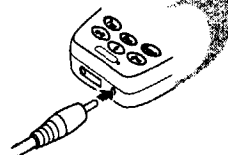**Note**—You must have at least a partial charge in the battery to make or receive calls, regardless of whether or not the travel charger is connected to the phone. The battery icon is animated as the battery is charging. The battery is fully charged when the battery icon

looks like ▐▓▓▌. You can safely recharge the battery at any time, even if it has a partial charge.

Power-save mode

Your phone switches to power-save mode after several unsuccessful attempts to locate a signal. When the phone is in power save mode, you cannot make or receive calls. "Power Save Mode" and ✘ appear on the screen. Press any key to exit.

Battery guidelines

Follow these guidelines to improve battery performance.

■ Do not disassemble, puncture, or short-circuit the battery.

■ Keep the metal contacts of the battery clean.

- If you have not used a battery for more than a month, recharge it before using your phone.
- Avoid extreme temperatures, direct sunlight, and high humidity.
- Never dispose of any battery in or near a fire. It could explode.

3   Contacts

Use your phone's Contacts directory like a set of phone index cards to store information about a person or company. Before using the Contacts directory, see "To enter letters, numbers and symbols" on page 20.

The Contacts Directory stores a minimum of 100 cards. On each card you can store a name and a phone number, as well as street addresses, email addresses, URLs and notes about the person or company. You can also set up a speed dial number, designate each card as personal or business to help you find numbers by type, and set up phone numbers and cards as secret so you can only access them with a security code.

Working with contact cards

To save a phone number

1. From the home screen, enter the phone number you want to save.

2. Press ◯ in to **Save New**
   Note: To add to an existing contact, select **Add to...** after you enter the number. Select the contact you want to add to, then proceed to step 4.

3. Enter a name for the contact. If you need to know how to use the keypad to enter letters, see page 20.

4. Press ◯ in to **Save**.
   -or-
   Press ◯ right then press ◯ in to select **Options**. Press ◯ up or down to select an option from the list:
   - **Save**—Save information and return to the home screen.

- **Number Type**— Select **work**, **home**, **mobile**, **pager**, or **fax**.

- **Voice Dialing**—Select **Yes** to activate, or **No** to cancel. If you select **Yes**, see "Voice tags" on page 44.

- **Speed Dialing**—Select a speed dial location from the list.

- **Secret**— Select **Yes** to lock the phone number. If a phone number is locked, you must enter your four-digit lock code to view, edit or call the number. Select **No** to leave the number unchanged.

- **Primary Number**— Classify this number as the primary number for the contact.

- **Classify Contact**—Classify the contact as **business** or **personal**.

5. If finished, press ◯ in to select **Save**. A message appears: "Contact Successfully Saved!"

-or-

If you want to continue entering information, select another option.

Note—You may also save a phone number through the Contacts directory as follows:

1. From the home screen, select **Menu** → **Contacts** → **Add New**.

2. Select **Phone Number**.

3. Enter the phone number up to as many digits as will fit on the screen.

4. Select **Next**.

5. Proceed to step 3 in "To save a phone number" on page 15.

To edit a contact card

1. From the home screen, select **Menu** → **Contacts**.

2. Find the contact you want to edit by selecting either **View All** or **Find Name**.

3. Press ◯ in to select the contact card to want to edit.

4. Select **Options** to edit the entire contact card, or select the specific information (such as the phone number) you want to edit.

5. Enter the new information

6. If finished, press ◯ in twice to select **Save**.

To erase information from a contact card

1. From the home screen, select **Menu → Contacts → View All**.

2. Press ◯ in to select a card.

3. Select **Options** to edit the entire contact card, or select the specific information (such as the phone number) you want to edit.

4. To erase the entire contact card, select **Erase Contact**. To erase specific information, select **Erase**.

5. If finished, press ◯ in to select **Exit**.

To search the Contacts directory

The Contacts directory lists entries alphabetically. To search, you can look through a list of all contacts, speed dial entries, or cards of a specific type, or you can enter the name you are searching for.

1. From the home screen, select **Menu → Contacts**.

2. Press ◯ down to select a search method:

   ■ To look through a list of names, select **View All, Speed Dial List, Business List,** or **Personal List.**

   -or-

   ■ To search for a specific name, enter all or part of the name and select **Find Name**. A list of matching names appears.

3. Press ◯ down until you find the name you want.

- To call the contact, select the number and press ◉ .
- To display the full contact card, press ◯ in.

To call from the Contacts directory or Recent Calls list

1. From the home screen, select **Menu** → **Contacts** → **View All**.
2. Select a name from the list.
3. Select the number and press ◉ .

Speed Dialing and 1-Touch Dialing

Speed Dialing and 1-Touch Dialing allow you to quickly dial a stored phone number by entering the memory location and pressing ◉ .

To set a speed dial location

1. Open a saved contact card.
2. Select the phone number to assign a speed dial location.
3. Select **Speed Dialing**.

4. Select a speed dial location.
5. Press ◯ in to **Assign**.

Note—The speed dial location "1" is reserved for your voicemail.

To remove a speed dial location

1. From the home screen, select **Menu** → **Contacts** → **Speed Dial List**.
2. Press ◯ in to select the speed dial location.
3. Press ◯ in to select the number to remove.
4. Select **Speed Dialing**.
5. Choose the speed dial location and press ◯ right to select **Remove**.
6. Press ◯ in.

To speed dial

- From the home screen, enter the one- or two-digit speed dial number and press ◉ .

To call your voice mail number

■ From the home screen after receiving a notification, press and hold your voicemail speed dial number. (🔘 is the default.)

To enable 1-Touch Dialing

1. Select Menu → Settings → Extras → 1-Touch Dialing → Enabled.

2. Press 🔘 in.

To use 1-Touch Dialing

■ Enter the one- or two-digit speed dial number and hold down the last number. For example, if the speed dial number is 15, press 1, then press and hold 5.

To redial the last number called

■ Press 🔘 twice.

To change your voicemail speed dial number

1. Select Menu → Settings → Messaging → Voicemail Number → Edit.

2. Enter or change the voicemail speed dial number.

3. Select Save.

4. Press 🔘 in.

Working with the Recent Calls list

The Recent Calls list shows the last 15 calls made. Calls are identified by type. (Some types may not be available on all phones. Check with your service provider.)

Each type of call in the list is identified by an icon as shown below.

📲→	Call to
📲←	Call from
📲◄	3-way call

☒K Forwarded call

☒☜ Call waiting

☒X Missed call

To view the Recent Calls list

1. From the home screen, select Menu → **Recent Calls**.
2. To view details about a call, select a call entry.
3. Select an option (Save New, Add to,Time, or Number).
4. Press ◯ in.

Note—If the number has been saved as "secret," you will need to enter your four-digit lock code to view, edit, or call the number. For more information about making a phone number secret, see page 16.

To dial from the Recent Calls list

1. From the home screen, select Menu → **Recent Calls**.
2. Select the call entry in the list or display the call detail.
3. Press ◯.

To enter letters, numbers and symbols

You can enter letters, numbers, and symbols in a contact card. The default text entry mode is $^a b^c$.

- To enter spaces between words, press (�1).
- To move the cursor, press ◯.
- To erase characters, press ⊂☱.

To change cases

- Press (☆介) once to capitalize the next letter. A ⇧ appears.
- Press (☆介) twice to capitalize every letter. A ⬆ appears. Press (☆介) again to return to normal text entry mode.

- Press ⊛ three times to capitalize the first letter of each sentence. A ⬆ appears. Press ⊛ again to return to normal text entry mode.

abc To change text entry modes

1. From a text entry screen, press ◯ in to highlight the options at the bottom of the screen.
2. Press ◯ right to find the active text entry mode. Press ◯ in.
3. Select the text entry mode you want from the list.

To use normal text entry

Normal text entry allows you to enter text using one keypress per letter.

- Press the key once for the first letter, twice for the second letter, and so on.
- After you have cycled through the letters, you may enter the number shown on the key. For example, if you press ⊙ twice, the letter *b* appears. If you press it four times,

the number 2 appears. Two seconds after you choose a character or number, the cursor moves one space to the right.

T9 To use rapid text entry

Tegic T9 rapid text entry mode allows you to enter text quickly. For example, to enter the word "how," press keys 4-6-9. The software will suggest words as you type.

- Wait until you have typed the entire word before checking the screen to see if the word shown is correct.
- Press ⊙ to cycle through words.
- Once you see the correct word, press ◯ right to move the cursor and continue entering text.
- For detailed instructions on how to use Tegic T9 rapid text entry, go to www.tegic.com.

&?! To enter symbols

1. From the text entry screen, press ⊙ in to highlight the options at the bottom of the screen.
2. Press ⊙ right to the text entry mode you are currently using.
3. Press ⊙ in to select the mode.
4. Press ⊙ down through the list of modes.
5. Highlight &?! and press ⊙ in to select it.
6. Press ⊙ down through the list. Each character is matched to a number key. Press the number key corresponding to the symbol you want to use. For example, to enter a period, press ⬤.
7. To exit the list without entering a symbol, press ⊙ in.

123 To enter numbers

The number setting allows you to enter numbers using the number keys.

• Press the key once for each number.

• To enter numbers in abc mode, see page 21.

To change language and enter special characters

Your phone may support English, French, Spanish and Portuguese languages. If you select English, enter the letters printed on the keys. If you select another language, you can also enter letters with other marks. The special characters corresponding to each key are shown here:

French

⬤   A À Â B C Ç 2
⬤   D E Ë È É Ê F 3
⬤   G H I Ï Î 4
⬤   M N O Ô Œ 6
⬤   T U Ü Ú V 8

Spanish

(2)	A Á B C 2
(3)	D E É F 3
(4)	G H I Í 4
(6)	M N Ñ O Ó 6
(8)	T U Ü Ú V 8

Portuguese

(2)	A À Á Â B C Ç 2
(3)	D E È É Ê F 3
(4)	G H I Í 4
(6)	M N Ó Ô Õ 6
(8)	T U Ú V 8

To select a language

1. From the home screen, select **Menu** → **Settings** → **Display** → **Language.**
2. Select the language from the list and press ◯ in.
3. Press the appropriate keys to enter special characters.

To enter pauses

You can include a pause in a phone number. A **timed pause** causes the phone to stop dialing for two seconds. A **hard pause** causes the phone to stop dialing until you select **Release.** When you save the phone number of an automated service, such as voicemail, you may include a pause where you would be required to select an option or enter a password. For example, you could enter a phone number, then a pause, then a voicemail extension or calling card number.

1. Enter the first portion of the phone number.
2. Press ◯ right through the list of options at the bottom of the screen.
3. Press ◯ in to select a type of pause.
    - A 🅣 will appear in the phone number for a timed pause.
    - A ⊕ will appear in the phone number for a hard pause.

4. Enter the remaining numbers.

4   Settings

The Settings menu includes the following options.

Silence All
- No, normal
- Yes, vibe only
- Yes, lights only

Keyguard
- Guard Now
- 15s auto-guard
- 30s auto-guard
- 1m auto-guard
- Auto-guard off

Sounds
- Call Ring/Vibe
- Ringer Volume
- Ringer Type
- Roaming Ringer
- Key Beep Volume
- Earpiece Volume
- Key Beep Length
- Missed Call Alert

- Smart Sound (for more information, see page 11.)
- Key Beep Sound
- Business Call Ring
- Personal Call Ring
- Minute Alert

Display
- Backlighting
- My Banner
- Auto-Hyphenation
- Language
- Time/Date Format
- Main Menu View

Security
- Lock Phone Use
- Limit Calls Out
- Change Lock Code
- Erase All Contacts
- Erase Recent Call
- Phone Reset

Call Information
- Recent Calls Timer
- All Calls Timer
- Browser Timer

Network
- Digital or Analog
- Roam Option
- Roam/Srvc Alert
- Privacy Alert
- Data/Fax Calls In

Extras
- 1-Touch Dialing
- Voice Training
- Browser Prompt

Messaging
- Voicemail Number
- Auto-Erase
- Msg Auto-Save
- Voicemail Alert
- Page Alert
- Message Alert
- Internet Alert

Accessories
- Power Backlighting
- Headset Ringing
- Car Auto-Answer
- Voice Wake-Up

Silence All

You may silence all phone sounds, including the ringer and all alerts, while leaving the phone on. You can replace the sounds by setting the phone to vibrate or light up and flash.

1. Select **Menu → Settings → Silence All.**

2. Highlight and select one of the options. (**Normal** returns the alert to the ringer.) indicates the phone is in **Silence All** mode. The flashing indicates the **Lights Only** option is set.

3. Press in to save your selection.

Keyguard

The Keyguard locks your keypad to protect your phone against accidental keypresses when the phone is turned on and a call is not in progress. Keyguard does not prevent you from answering or silencing an incoming call.

To turn keyguard on

1. Select Menu → Settings → Keyguard.
2. Highlight one of the locking options and press ◯ in to save:
   - **Guard Now** locks the keypad immediately.
   - **15s auto-guard** locks the keypad if no keys are pressed for 15 seconds.
   - **30s auto-guard** locks the keypad if no keys are pressed for 30 seconds.
   - **1m auto-guard** locks the keypad if no key is pressed for one minute.
   - **Auto-guard off** unlocks the keypad and restores it to normal.

Shortcut—To turn the keyguard on quickly from home screen, press ◯ up and hold for several seconds.

To turn keyguard off

1. Press ⬤ → ⬤ → ⬤ .

Sounds

You may change the alert sounds your phone makes.

- Select **Menu** → **Settings** → **Sounds**, then the setting you want. For a list of options, see page 25. For information about the automatic volume adjustment, see "To adjust the volume" on page 11.

Display

You may change the appearance of your phone's screen.

- Select **Menu** → **Settings** → **Display**, then the option you want. For a list of options, see page 25.
- To change the appearance of the menus you see when you select **Menu** from the home screen, select **Main Menu View**, then the option you want.
  - Small Icons
  - Large Icons
  - List

Security

You must enter your four-digit lock code (typically 0000 or the last 4 digits of the phone number) to set any of the options on the Security menu.

To lock and unlock the phone

When you lock your phone, you can only call a number set up as an emergency number, a service provider number, or a priority number. You can still receive incoming calls.

To lock the phone

1. Select **Menu** → **Settings** → **Security** → **Lock Phone Use**.
2. Select an option:
   - **Never**- Do not lock the phone.
   - **On power up**- Lock the phone every time you turn it on.
   - **Now**- Lock the phone immediately.
3. Press ◯ in.

To unlock the phone

- Select **Unlock** and enter your four-digit lock code.

To limit calls out

- Select **Menu** → **Settings** → **Security** → **Limit Calls Out**. Select **No** for unlimited calls, or select **Yes, to Contacts** to allow calls to contacts only.

To change your lock code

1. Select **Menu** → **Settings** → **Security** → **Change Lock Code**.
2. A message appears: "Change Lock Code?"
   - Select **Yes** and enter a new code, then press ⊙ in. Enter your new lock code again to verify it.
   - Select **Exit** to leave your lock code unchanged.

To erase all contacts

- Select **Menu** → **Settings** → **Security** → **Erase All Contacts**.

  Select **No** to leave contacts unchanged.

- Select **Yes** to erase all contacts. A message appears: "Erase ALL contacts?" Select **No** to cancel or **Yes** to erase all contacts.

To erase recent calls

- Select **Menu** → **Settings** → **Security** → **Erase Recent Call**.
- Select **No** to leave the Recent Calls list unchanged
- Select **Yes** to erase all recent calls. A message appears: "Erase ALL recent calls list entries?" Select **No** to cancel or **Yes** to erase all recent calls.

To reset the phone

1. Select **Menu** → **Settings** → **Security** → **Phone Reset**.
   - Select **No** to cancel.
   - Select **Yes** to reset the phone. A message appears: "Reset ALL phone settings?" Select **No** to cancel or **Yes** to reset phone.

Note—Your four-digit lock code, Recent Calls timer, Contacts directory, InBox and OutBox contents, memos, and service programming are **not** reset when you reset your phone.

Call Information

This setting allows you to view information about calls and alerts.

Recent Calls Timer

This timer displays the total number and duration of recent calls you have made and received. Press ◯ in to select **Reset**. This resets the timer to zero.

All Calls Timer

This timer displays the total number and duration of all calls you have made and received. You cannot reset this timer.

Browser Timer

This timer displays the total number and duration of data calls you have

made. Press **Reset** to reset the timer to zero.

Network

Use this setting to view or change options such as roaming and privacy alerts. Some settings may not be available on all phones.

To select digital or analog mode

1. Select **Menu** → **Settings** → **Network** → **Digital** or **Analog**.

2. Press ◯ in to select an option:
   - **Automatic** automatically switches the phone between digital and analog.
   - **Analog only** sets the phone to work in analog mode only.
   - **Analog call** forces a call into analog mode for the duration of the next call.
   - **Digital only** sets the phone to work in digital mode only.

Roam Option

This setting determines which signals your phone will accept.

1. Select **Menu** → **Settings** → **Network** → **Roam Option**.
2. Press ⬤ in to select an option:
   - **Automatic** (recommended setting) accepts any system the phone service provides.
   - **No Roaming** prevents you from making or receiving calls outside of your home service area.

Roam/Service Alert

Use this setting to have the phone alert you if you roam outside of your home service area.

1. Select **Menu** → **Settings** → **Network** → **Roam/Srvc Alert**.
2. Press ⬤ in to select an option:
   - **Disabled** will not alert you if you roam outside your home service area.

- **When no service** alerts you with three tones, decreasing in intensity, when service is lost. When service is acquired again, you will hear three tones in increasing intensity.
- **On roam change** alerts you with two tones, decreasing in intensity, when roaming service is acquired. When home area service is acquired again, you hear three tones, increasing in intensity.
- **On any change** alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if the phone loses service.

Privacy Alert

1. Select **Menu** → **Settings** → **Network** → **Privacy Alert**.
2. Press ⬤ in to select an option:

- **Disabled** does not play any alerts.
- **Enabled** plays an audible alert whenever enhanced privacy is lost or regained and a call is in progress.

Note—An alert message always appears on the screen regardless of these settings.

Set Phone Line

This allows you to change what number is displayed on your phone if you have more than one phone number (check with your service provider to see if your phone supports more than one phone number.) For example, you may want to set the phone to use one number when you are at home and one number when you are traveling.

Data/Fax Calls In

These settings tell the phone how to handle voice and data calls.

1. Select **Menu → Settings → Network → Data/Fax Calls In.**
2. Press ⊙ in to select an option:
   - **Voice Only** allows only voice calls.
   - **Fax, next call** sets the phone to fax mode for the next incoming call or the next ten minutes.
   - **Data, next call** sets the phone to data mode for the next incoming call or the next ten minutes.
   - **Fax, until off** forces the phone into fax mode until the phone is turned off.
   - **Data, until off** forces the phone into data mode until the phone is turned off.

Extras

These settings allow you to program various options.

1-Touch Dialing

See "Speed dial and 1-Touch Dial" on page 18.

Voice Training

For information on Voice Training, refer to "Training the VR" on page 43.

Browser Prompt

You may receive a prompt whenever you attempt to start or exit the browser.

1. Select Menu → Settings → Extras → Browser Prompt.

2. Press ◯ in to select an option:
   - **At Start** prompts you when you start the browser.
   - **At End** prompts you when you exit the browser.
   - **Both** prompts you when you start the browser and exit the browser.
   - **No Prompts** means you do not receive any prompts.

Messaging

The messaging setting allows you to send, receive, and store messages. You may create your own or use preformatted messages. For detailed information on how to use messaging, visit www.kyocera-wireless.com.

To change your voicemail number

1. Select Menu → Settings → Messaging → Voicemail Number → Edit.

2. Enter a new voicemail speed dial number and press ◯ in to save.

To erase messages automatically

Use this setting to have old, read messages automatically erased from the phone if space is needed to store new messages. (This setting does not affect voice mail notifications.)

1. Select Menu → Settings →Messaging → Auto-Erase.

2. Press ◯ in to select an option:

- Disabled
- Old in-box text

Alerts

For voice mail, pages, text messages, and Internet browser alerts, choose the alert type as follows:

1. Select **Menu** → **Settings** → **Messaging**, then the type of alert (Voicemail, Page, Message, or Browser).
2. Press ⊙ in to select an option:
   - Disabled
   - Vibrate once
   - Vibe & remind
   - Low beep once
   - Low beeps
   - Loud beep once
   - Loud beeps

Accessories

Your phone comes with several features for additional convenience.

Power Backlighting

This allows backlighting to remain on when external power, such as a Travel Adapter, is used with the phone.

1. Select **Menu** → **Settings** → **Accessories** → **Power Backlighting**.
2. Select **Normal** to keep the default setting, or **Always on** to keep backlighting on.

Headset Ringing

When a headset is attached to the phone, you may choose to have alert sounds come out of either the phone or the headset.

1. Select **Menu** → **Settings** → **Accessories** → **Headset Ringing**.
2. Select **Out of phone** to have the alerts come out of the phone, or **Out of headset** to have alerts come out of the headset.

Car Auto-Answer

If your phone is attached to a Hands-free Car Kit (sold separately), you may set it to answer an incoming call after 5 seconds.

■ Select Menu → Settings → Accessories → Car Auto-Answer → After 5 seconds.

5   Tools

The Tools menu offers a variety of helpful items.

🎙️ Voice Memos

For information on Voice Memos, see page 45.

📅 Scheduler

The Scheduler allows you to schedule events, such as meetings or appointments. You can then view these events, and use the alarm to alert you of upcoming events.

1. Select **Menu** → **Tools** → **Scheduler**.
2. Select **Add Event** and enter the event's name using the keypad.
3. Select **Next** to set the time and date of the event.
   - Press ⃝ up or down to select an hour and minutes.

- Press ⃝ left or right to switch between hours, minutes, and a.m./p.m.
4. Select **Next** to set the alarm.
5. You can add a note to the event, or select **Next** to finish.

Once events are entered into the Scheduler, you may edit or erase them as desired.

⏰ Alarm Clock

Use the Alarm Clock to set an alert for a specific time. The alert occurs only if the phone is on.

1. Select **Menu** → **Tools** → **Alarm Clock** → **Set**.
   - Press ⃝ up or down to select an hour and minutes.
   - Press ⃝ left or right to switch between hours, minutes, and a.m./p.m.

2. Press ⭕ in to save.
3. When the alarm rings, select **Snooze** to silence the alarm for 15 minutes, or select **Off** to turn off the alarm.

▣ Tip Calculator

1. Select **Menu → Tools → Tip Calculator.**
2. Enter the amount of your bill and press ⭕ in.
3. Select the amount you want to include as a tip (15%, 18%, 20%, 10%, 5%, 0%, Other) and press ⭕ in.
4. Your total bill including tip, is calculated and displayed.

▣ Calculator

Use the calculator for basic mathematical equations.

1. Select **Menu → Tools → Calculator.**
2. Use the keypad to enter numbers.

3. Press ⭕ in to select mathematical operations.

=	Performs the "equals" function.
+	Inserts the division character after the last number entered.
-	Inserts the subtraction character after the last number entered.
+	Inserts the addition character after the last number entered.
X	Inserts the multiplication character after the last number entered.
.	Inserts the decimal point after the last number entered.
C	Clears all numbers entered and displays a zero.
MR	Displays the value currently stored in memory.
M+	Adds the displayed digit to the value stored in memory.
MC	Clears the value currently stored in memory.
±	Changes the sign of the displayed number.

Clears one function or one digit from the screen and returns the calculator to digit entry mode. Hold down to clear all of the digits and operations and display a zero.

Exits the calculator and returns to the home screen.

Countdown

This timer counts down for a specified amount of time. It beeps, using the volume set for alerts, when that amount of time has elapsed.

1. Select Menu → Tools → Countdown Timer.
2. Press ◯ in to Set.
3. Press ◯ up or down to set the hours, minutes, and seconds. To move the cursor, press ◯ left or right.
4. Select Start to begin the countdown. Select Stop to pause the countdown.
5. When the alarm rings, press ∅ to silence it.

Stopwatch

1. Select Menu → Tools → Stopwatch.
2. Select Start to have the stopwatch begin counting.
3. Select Stop to quit counting.
4. Select Reset to set the counter back to zero and have the stopwatch begin counting again.
5. Press ◁▷ when finished.

Text Memos

Text Memos allows you to create and retrieve short text messages.

1. Select Menu → Tools → Text Memos.
2. Select Add New to create a message.
3. Enter text as described on page 20, "To enter letters, numbers, and punctuation marks."
4. Select OK to enter a Title.
5. Select OK again when finished.

Note- If you do not enter a title, the first line of your text message is used as the default title.

Once you have entered messages in Text Memos, you may edit or erase them as desired.

1. Select **Menu** → **Tools** → **Text Memos**.
2. Highlight the appropriate message, and press ◯ in to select it.
3. Edit or erase the message as desired.

☺ **Brick Attack**

1. Select **Menu** → **Tools** → **Brick Attack**.
2. To start the game, press ◯ In.
3. To pause the game, press ⊂⊃, then press ◯ in to **Resume**.

The goal of this game is to eliminate bricks arranged in levels. To do this, you send a moving ball upward using a paddle at the bottom of the screen. To move the paddle, press ◯ left or right. If an incoming call alert is received, the game is paused and exited. You can return to play once the incoming call alert is ended. The game cannot be paused while the phone is off.

6   Web Browser

You can use your phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.

Using the Web browser

To learn how to enter text in the Web Browser, see "To enter letters, numbers and symbols" on page 20.

Note—You cannot receive incoming calls while you are in the browser and a data call is in progress.

To start the browser
• Select **Menu** → **Web Browser**.

To exit the browser
• Press 📵 .

Browser options
The following options may appear on your screen:

• **Home** returns you to the main browser window, or home page.
• **Mark Site** saves the current location as a bookmark for easy access.
• **Bookmarks** displays a list of your saved web sites.
• **Go to New URL** allows you to enter a new URL and go to that location immediately. This option may not be available on all phones.
• **Setup**
  – **Show URL** displays the entire URL.
  – **Phone.com** displays information about your browser version.
  – **Encryption** should not be used unless you are instructed to do so by your service provider.
  – **Set UP.Link** allows you to choose from a list of links. You may use this option if you have more than

one browser account, such as one for business and one for personal use.

- **Restart** restarts the browser.

Indicators and alerts

Beowser screen Indicators

- The 🔒 appears in a secure browser session.
- Links are identified with an underline and an arrow:

Net Alerts

If your service provider activated Internet services on your phone and you are in an area that provides over-the-air Internet access, you may receive Net Alerts. These short messages allow you to quickly access information on the Internet.

7   Voice Features

The Voice features of your QCP 3035 phone allow you to originate calls. To use these functions, you must first train the Voice Recognition (VR) feature.

The following options are available to create and edit your memos:

▶ Play   ‖ Pause

● Record   ≪ Rewind

■ Stop   ≫ Fast
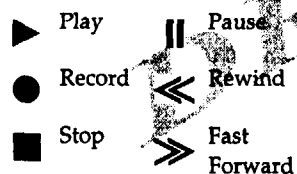   Forward

Voice Training

During Voice Training, you speak a series of commands and the VR "learns" your voice.

You may use the phone's microphone or any accessory microphone. Perform Voice Training in a quiet environment, and speak naturally into the microphone.

If you do not respond to a prompt within 4 seconds, the VR repeats the tone. If you do not respond again, it goes into sleep.

If the voice commands you repeat during training do not match, VR will ask you to repeat the command. Do not speak a command until the prompt is complete. If you speak too soon, you will hear three tones. Repeating this mistake will shut down Voice Training.

1. Select **Menu** → **Settings** → **Extras** → **Voice Training**.

2. Select the option you wish to use, and press ⬡ in to select it.

3. Say the command you hear clearly into the microphone and listen for a tone. Say the command again until you hear two tones.

4. Repeat these steps for all commands until Voice Training is completed.

To end Voice Training at any time, press ⬭ in. If you do not train the VR feature, the "Yes" and "No" commands can be activated by anyone. You must train the "Wake Up" command.

Voice tags

You can use the VR to initiate a call to one of your entries in the **Contacts** directory.

1. Insert the number you wish to add a voice tag to, or press ⬭ in to select an existing contact number.

2. Under **Options**, select **Voice Dialing** → **Yes**.

3. Follow the voice instructions and wait for a tone. Repeat the name as

instructed. If a word match is completed, you will hear "(Name) added." If a match is not made, you will be instructed to try again.

To view which entries have name tags, select **Menu** → **Contacts** → **Voice Dial List**.

To activate VR

Once VR training is complete, you can activate the system in one of two ways:

- From the home screen, press ⬊ .
- If you are using your phone with a hands-free car kit or a headset, say "Wake Up" and listen for a tone. Say "Wake Up" again until you hear two tones.

To make a call

1. From the home screen, press ⬊ .
2. The VR responds "Name please".
3. Say the name of the person you wish to call.

4. The VR responds "Calling [Name]".
   Remain silent to make the call, or
   say "No" to cancel the call.

If there are multiple matches to the
name that you requested, the VR will
ask you to verify which name you want
to call. Reply "Yes" or "No" until you
hear the desired name.

To receive a call

To use VR to receive incoming calls, the
vibrate feature of your phone *must be
off*. See page 27 on how to disable the
vibrate feature. If you use a headset
with your phone, the **Out of Headset**
setting under **Accessories** must be
enabled. The phone automatically
answers after two rings.

The VR alerts you in two ways:

"Incoming call, answer?"

   -or-

Incoming roam call, answer?"

To answer a call

■ Say "Yes" or press any key except
  🎧 .

To ignore a call

You may ignore an incoming call in two
ways:

■ Say "No" or press 🎧 .
  The voice alert is silenced.

■ Remain silent.
  *The voice alert repeats twice and the
  phone rings twice, then returns to the
  home screen.*

To end a call

To end a call, press 🎧 . You cannot
use voice recognition to end a call.

Voice Memo

The Voice Memo tool provides you
with one minute of voice recording
time. You can record and name
multiple memos. You can also record

---

and play back memos during a voice call.

To record a memo

1. Select **Menu** → **Tools** → **Voice Memo**.
2. Press 🔘 in to select **Record New**. The screen will show the duration of the current memo, as well as how much time is available.

Select **❙❙** to pause or **■** to stop recording at any time.

To name a memo

Once you finish recording a memo, you may give your memo a name.

1. Press 🔘 in to select **Name**.
2. You may enter up to 12 characters for your memo.
3. Press 🔘 in to select **Done** when finished.

DRAFT

8   Troubleshooting

What is my lock code?

The default lock code is usually either 0000 or the last four digits of your phone number. If you forget your lock code, call your service provider.

How do I lock and unlock the phone?

For detailed instructions, see page 28.

How do I turn my ringer on?

Select Menu → Settings → Silence All → Normal.

How do I change the ringer volume?

For detailed instructions, see page 11.

How do I change the ringer type?

For detailed instructions, see page 27.

How do I store phone numbers?

From the home screen, enter a phone number and press ⟨○⟩ in.

How do I change my banner?

Select Menu → Settings → Display → My Banner. Type your text and press ⟨○⟩ in.

How do I speed dial?

Enter the one- or two-digit speed dial number and press ⟨○⟩ .

How do I erase all recent calls?

For detailed instructions, see page 29.

What do the icons on the top of the screen mean?

See page 8 for screen icon descriptions.

My phone displayed the message "Reading Info. Please wait ..." when I turned it on. What does this mean?

Your phone is performing routine maintenance. This normally takes a few minutes.

My phone is out of memory. What do I do?

Erase old messages or contacts. See "To erase messages automatically" on page 33 and "To erase information from a contact card" on page 17.

How do I get accessories for my phone?

To shop for phone accessories, visit **www.kyocera-wireless.com/store**, or call (800) 211-1537 (U.S.A.) or (510) 683-4004 (outside U.S.A.)

Where to find help

Your service provider's customer support department may be accessible directly from your phone when you dial a number such as *611. They can answer questions about your phone, phone bill, call coverage area, and specific features available to you (such as call forwarding or voice mail).

For questions about the phone features, refer to the materials provided with your phone. Visit

www.kyocera-wireless.com for the most current materials.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center as follows:

- Web site: **www.kyocera-wireless.com**
- Email: phone-help@kyocera-wireless.com
- Phone: (800) 349-4478 (U.S.A. and Canada only) or (858) 882-1401.

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.

- The phone's Electronic Serial Number (ESN). To find the ESN, remove the battery as follows:
  1. Hold the phone in your hand with the home screen facing away from you.
  2. Place your finger on the upper ridge of the battery door.
  3. Push down with your finger and pull the battery door toward you until it dislodges from the phone.
  4. The ESN is visible after the battery is removed. It is on the sticker on the inside of the phone, and should start with "179-" or "B3-."

To replace the battery:
  1. Realign the battery door to the groove on the bottom of the phone.
  2. Rotate the battery towards the top of the phone.

3. Push the battery in until it clicks closed.
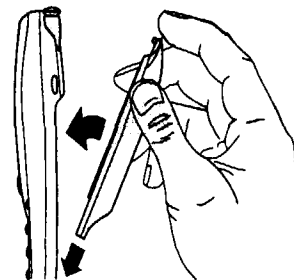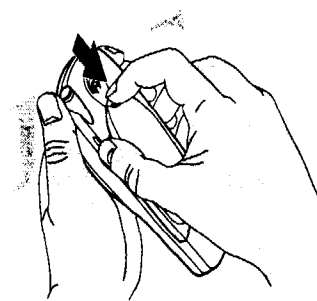
Glossary

AC adapter	A cable that connects the phone to a wall outlet and charges the phone battery.
analog mode	A state in which a phone communicates at 800 MHz and sends voices and key beeps as analog sounds.
CDMA	Code Division Multiple Access, a technology that digitally encodes the sound of voices and key beeps to ensure callers' privacy.
call forwarding	A programmable phone option that sends incoming calls to another phone number.
call waiting	A service-provider feature which causes your phone to beep if another call comes in while you are on the phone.
contacts directory	A feature of your phone that works like a set of phone index cards, allowing you to save phone numbers and other information.
digital mode	A state in which a phone communicates at 1900 MHz and sends voices and key beeps as digitally encoded signals instead of analog sounds. See **CDMA**.
domain name	The address of a network connection, often in the format **server.business.com**
dual band	Able to operate in two frequency ranges, the 800 MHz band and the 1900 MHz band.

dual-mode	Able to operate in either CDMA digital service or analog cellular service at 800 MHz, and able to switch between digital mode and analog mode.
enter	To save information in the phone's memory. Press keys to enter information.
home screen	The screen that appears when the phone is first turned on.
keyguard	A feature which can be turned on to protect the phone from accidental keypresses when a call is not in progress.
lock code	A four-digit sequence (usually 0000 or the last four digits of your phone number) that lets you restrict access to certain phone numbers or all phone numbers.
menu	A list of choices on the phone screen.
menu item	A choice within a menu on the phone screen.
power-save mode	A low energy consumption state indicated by the message "Power Save Mode." Press any key to exit.
recent calls list	A list of phone numbers from recent incoming or outgoing calls, when the phone number is available.
roaming	⧇ Using telephone services outside of the area covered by your home service provider. When you are roaming, the cost of phone calls and level of service may vary.
service area	An area in which a service provider's terms of use apply uniformly.

service provider	A company which provides certain phone services, such as basic phone service, long distance, call waiting, and three-way calling. Phones may have the ability to perform these functions, but they cannot do so unless the service provider makes them available.
signal strength	**Yill** The degree of radio frequency energy available to the phone. Both weather and distance affect signal strength. If signal strength is weak, call quality may decrease or the call may be disconnected.
Silence All mode	A state in which all phone sounds are silenced, including the ringer and alerts. You can set the phone to vibrate or light up.
Smart Sound	A feature which allows the phone to automatically adjust the earpiece volume based on the amount of noise around you or the voice volume of the person to whom you are speaking.
talk time	The amount of time that you can talk on a wireless phone when the battery is fully charged.
three-way calling	A service-provider feature which allows phone calls between three people instead of two.
trimode	Able to operate in CDMA digital service at 800 and 1900 MHz, and analog cellular service at 800 MHz.
URL	Uniform Resource Locator, the address of an Internet location. A URL typically takes the form **http://www.locationname.com**
web browser	A tool which allows you to browse the Internet.