ENGLISH

LG
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User Guide

LG-A395

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LG-A395 User Guide - ENGLISH

This guide will help you understand your new mobile phone. It will provide you with useful explanations of features on your phone.

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

Contents

Getting to know your phone

LED Blinker

LED indicator blink with respective color on pressing of SIM Switch Key (SSK) in the idle screen, notification Popup(Message and missed call) and glow continuously while charging.

Main screen

Soft keys

Each of these keys performs the functions indicated by the text on the display immediately above them.

OK key

Selects menu options and confirms actions.

Call key

Dials a phone number and answers incoming calls.
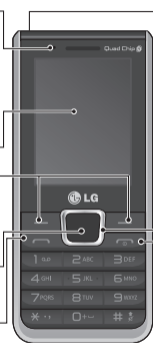
Headset jack

Navigation keys

Use for quick access to phone functions

- **In standby mode:**

  Press Up Navigation Key: Media Player
  Press Down Navigation Key: Messaging
  Press Right Navigation Key: FM Radio
  Press Left Navigation Key: Camera

- **In menu:** Scroll up, down, right & left.

End/Power key

- Ends or rejects a call.
- Returns to the home screen when you use the menu.
- Long press to turn On/Off your phone.

Charger / USB Cable connector

SIM Switch Key

SIM Switch Key is used to switch between SIM cards. You can switch to another SIM card by pressing the **SIM Switch Key** more than 0.5 seconds.

Camera lens

Back cover

Battery

MicroSD Card slot

SIM card slots
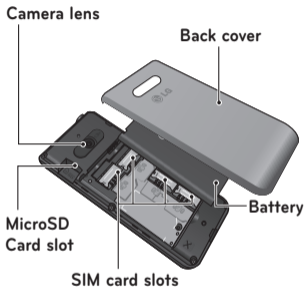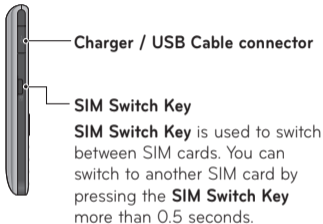
Installing the SIM Cards and Charging the Battery

Installing a Memory card

Remove the Back cover and insert a micro SD card with the golden contact area facing downwards as shown in the diagram. To remove the Memory card, gently pull it.

Note: Memory card is an optional accessory.

Formatting the Memory card

From your home screen, Press **Menu** and select **Gallery**, Select **External memory** and From **Options** choose **Format** and insert Phone password to format the Memory card.

WARNING: When you format your Memory card, all the content will be erased. If you do not want to lose the data on your Memory card, take a backup first.

Installing the SIM Cards

When you subscribe to a cellular network, you are provided with a SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

Important!
› The SIM card can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.
› Only 2G/2.5G SIM cards are supported.

Illustrations

1. Open back cover.

2. Remove the battery.

3. Insert your SIM Cards.
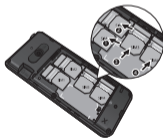
4. Insert your battery.

5. Close the back cover.

6. Charge your battery.

WARNING: Do not remove the battery when the phone is switched on, as this may damage the phone.

Turning Your Phone On and Off

You can power the phone On or Off by pressing and holding the **Power key**.

Lock/Unlock Your Keypad

To lock, press **Menu** (LSK) in main screen and then press **Key Lock** (RSK).

To Unlock, press **Unlock**(LSK) and then press **Yes**(RSK).

Calls

Making a call

1. Enter the number using the keypad. To delete a digit press **Clear**.

2. Press [icon] to initiate the call.

3. To end the call, press [icon].

TIP! To enter + when making an international call, press and hold **0**.

TIP! To control the volume during a call, press the up and down navigation keys.

TIP! You can record your conversation during a call. Press **Options** and select **Voice recorder**.

Making a call from your contacts

1. Select **Contacts** from the home screen.

2. Using the keypad, enter the first letter of the contact you want to call and scroll through the Contacts.

3. Press [icon] to begin the call.

TIP! To scroll through your contacts, use the up and down navigation keys.

TIP! You can make a call from any of the two SIM cards, by selecting SIM Switching Key.

Answering and rejecting a call

When your phone rings, press ▭ to answer the call.

While your phone is ringing, select **Silent** to mute the ringing.

This is useful if you have forgotten to change your profile to **Silent** while in a meeting.

Press ▭ or select **Silent** then **Reject** to reject the incoming call.

TIP! You can change the settings on your phone to answer your calls in different ways. Press **Menu**, select **Settings** and choose **Call**. Select **Advanced settings** then select **Answer mode** and choose from **Any key**, **Auto answer when headset mode**.

Using the speakerphone

During a call, you can activate speakerphone by pressing RSK (H-Free) and you can use the handset in hands-free mode.

If the speakerphone is active, press RSK (H-Held) again to resume normal handset conversation mode.

Speed dialling

Press **Menu** and select **Contacts** > **Options** > **Phonebook settings**, then choose **Speed dial**. Set the **Status** and choose **Set numbers**. Assign contacts to any keys between 6 and 8.

Speed dial 1 is set to your voice mail, 9 key is set to SOS mode and 2,3,4 & 5 keys are assigned to Speed SIM Budget. so you can not change these keys.

TIP! Speed SIM budget is the function that is easy way for checking SIM budget. If you register Speed SIM budget, you can get the information of SIM budget by long press of '2' / '3' / '4' / '5' in idle screen.

Note : To activate Speed dial , status should be On (**Speed dial > Status**)

Viewing your call logs

Press [icon] to view your missed, received and dialled call logs.

Changing the call settings

You can set the menu relevant to a call. Press **Menu,** select **Settings** and choose **Call.**

Cost save mode

Every contact is added along with assigned SIM when adding in phone book. During Calling, matching operator SIM is identified and the operation is completed using the

matching operator SIM. This makes possible to use benefit from using same operator.

To use Cost save mode feature,make sure the feature is On [**Settings -> Call -> Cost save mode**]

Note: Cost save mode doesn't work during in-call.

Advanced settings

Blacklist - This menu shows you the phone numbers of person you have chosen to reject. You can add the new number in Blacklist numbers. The incoming calls received from the Blacklist numbers will be automatically rejected.

Contacts

Searching for a contact

1. Select **Contacts** from the home screen.

2. Using the keypad enter the first letter of the contact you want to call.

3. Press Up/Down navigation key to scroll through the contacts.

Adding a new contact

1. Select **Contacts** from the home screen.

2. Choose the contact storage location.

3. Then enter the Name, Number & details of your new contact, select **Options** then choose **Save**.

TIP! **Assign SIM** field is used to assign the Contact to **Default SIM/SIM1/SIM2/SIM3/SIM4**. Call will be originated via assigned SIM for the Contact when **Cost Save mode** is **ON**.

Adding a contact to a group

You can save your contacts into groups, for example, keeping your work colleagues and family separate. To make a group press Option from the Contacts menu. And select **Caller groups**. You can set the **Group name, Group picture, Group ringtone** in **Add new group**.

Messaging

Sending a message

1. Press **Menu**, select **Messaging**, and choose **Write message** to send an SMS or MMS.

2. A new message editor will open. The message editor combines text message and multimedia messages into one intuitive and easy to switch between editor. The default setting of the message editor is text message.

3. Enter your message using either the T9 predictive mode or Abc manual mode or 123 mode. You can switch text input modes by pressing the ▓▓▓ key.

4. If you want to add some images or videos etc, select **Options** and choose **Add Picture, Add sound, Add video, Add subject**.

5. From **Options** choose **Send to** then Select **Enter recipient, Add from Phonebook** or **Recent input**. You can even add multiple contacts by marking the contacts.

Note: Message can be sent to a group also. Edit the message then press **OK Key** and select **Add from phonebook**. Navigate to the right to select **Caller groups** and select the group you want.

6. Press ![Send icon] **Send** icon to send the message.

TIP! You can select your message type as SMS or MMS when you enter text by pressing **Options > Switch to MMS/SMS**.

WARNING: Image, Video clip, Sound clip or Subject is added to the message editor, it will be automatically converted to MMS mode and you will be charged accordingly.

Entering text

You can enter alphanumeric characters using the phone's keypad. The following text input methods are available in the phone: T9 mode, Abc mode and 123 mode.

To change modes, press the ![key] key.

Note: Some fields may allow only one text input mode (e.g. telephone number in address book fields).

T9 mode

T9 mode uses a built-in dictionary to recognise words you're writing based on the key sequences you press. Simply press the number key associated with the letter you want to enter, and the dictionary will recognise the word once all the letters are entered.

Using the T9 Mode

1. When you are in the T9 predictive text input mode, start entering a word by pressing keys ▢ to ▢. Press one key per letter.
   - If the word is still incorrect after typing completely, press the Up & Down navigation keys to scroll through the other word options.
   - If the desired word is missing from the word choices list, add it by using the Abc mode.
2. Enter the whole word.
   - To delete letters, press **Clear**.
   - Complete each word with a space by pressing the ▢ key.

Abc mode

This mode allows you to enter letters by pressing the key labeled with the required letter once, twice, three or four times until the letter is displayed.

123 mode

Type numbers using one keystroke per number. You can also add numbers while remaining in letter modes by pressing and holding the desired key.

Inserting symbols

If you want to insert symbols, press the ⬚ key, then you can choose a symbol. Or you can press **Options** and then choose **Insert symbol.**

Changing the language

LG-A395 supports various languages.

There are two ways to change the writing language from the writing screen. You can press **Options**, go to **Writing language** and then set the language you want or long press ⬚ key in editor.

Message folders

Press **Menu,** select **Messaging**. And select the folder you want.

Inbox - You will be alerted when you have received messages. They will be stored in Inbox.

TIP! Messages can be sorted with the given sorting options for an easy access of messages (**Inbox** > **Options** > **Sort by** : Sender, Subject, Unread/read, Message size and Message type).

Drafts - If you don't have time to finish writing a message, you can save what you have written so far in here.

Outbox - This is a temporary storage folder used while messages are being sent.

Sent messages - After sending out the message, the text message or multimedia message is saved in the Sent folder.

Archive - You can access your saved messages.

Broadcast messages - Choose whether to receive, block, view or edit channels to receive information service messages (broadcast messages). Also choose the languages of information service messages.

Message settings - Your message settings are pre-defined so that you can send messages immediately. If you would like to change the settings, you can do this using the settings options.

E-mail

Setting up your e-mail

You can stay in touch on the move using e-mail on your LG-A395. It's quick and simple to set up a POP3 or IMAP4 e-mail account.

1. Press **Menu** Select **Messaging** and choose **E-mail**.

2. The first time you open the **E-mail,** you need to setup an email account. A setup wizard opens to help you add an e-mail account.

3. Follow the pop up instruction and enter the information required.

Sending an e-mail using your new account

To send/receive an e-mail, you should set up an e-mail account.

1. From **Menu** Select **Messaging** and choose **E-mail**.

2. From **Options** Choose **Write e-mail** and a new e-mail editor screen will open.

3. Enter the recipient's address and write a subject.

4. Enter your message.

5. Press **Options**, select **Add attachments** to add a file.

6. From **Options** Choose **Send** to sent your e-mail.

Camera

Taking a quick photo

1. Press **Menu** and select **Multimedia**. Select **Camera** to open the viewfinder.
2. Hold the phone and, point the lens towards the subject of the photo.
3. Press ▬ key to take a photo.

Video camera

Shooting a quick video

1. Press **Menu** and select **Multimedia**, then choose **Camera**, Press **Down Navigation Key** to change camera mode to **Video Camera**.

2. Point the camera lens towards the subject of the video.
3. Press ▬ key to start recording.
4. Recording will start in the viewfinder and a timer will show the length of your video.
5. Select **LSK** [▐▐] to Pause recording and **RSK** [■] to Stop and save the recorded Video.

Media Player

Your LG-A395 has a built-in Media player so you can play all your favourite music.

Playing a song

1. Press **Menu** and select **Multimedia,** then choose **Media Player**.

2. Choose **My playlists** then select the song you want to play.

3. Select ❚❚ to pause the song.

4. Select ▶▶❙ to skip to the next song.

5. Select ❙◀◀ to skip to the previous song.

6. Select **Back** to minimise the music and return to the **Media player** menu.

Note: Music is copyright protected in international treaties and national copyright laws. It may be necessary to obtain permission or license to reproduce or copy music. In some countries national law prohibits private copying of copyrighted material.
Please check the national legislation of the applicable country concerning the use of such materials.

FM radio

Your LG-A395 has an FM radio feature so you can tune into your favourite stations and listen on the move.

During listening to the FM radio, you can also record a short clip and save it.

Note: You will need to insert your headset in order to listen to the radio. Insert the plug into the headset connector in order to listen to the radio and keep the good radio reception.

Searching for stations

1. Press **Menu** and select **Multimedia,** then choose **FM radio**.

2. Select **Options** and choose **Auto search**. You can also use the left and right navigation keys to search for stations.

Listening to the radio

1. Press **Menu** and select **Multimedia,** then choose **FM radio**.

2. Select the channel number of the station you would like to listen to.

TIP! You can listen to the radio via built-in speaker. Press **Options**, select **Settings** then choose **Loud speaker** status as **On**.

Recording your radio

1. Press ▮ key during listening to the radio.

2. The recording time is displayed on your phone. If you want to stop the recording, press **Stop**.
The recorded contents will be saved in **Gallery** as .amr/.wav file.

Note: After recording your radio, you can listen to all of the radio recordings by selecting **Options** and Choose **File list**.

TIP! To configure your settings such as the **Background play, Loud speaker, Audio quality** or **Record storage**, press **Options** and select **Settings**.

Voice recorder

Use your Voice recorder to record voice memos or other sounds.

Recording your voice memo

1. Press **Menu** and select **Multimedia,** then choose **Voice recorder**.

2. Press ■ key to begin recording.

3. Choose **Stop** to end the recording and Press **Yes** to Save audio.

4. Press **Options** and select **Play** to listen to the last recorded audio.

Applications

Your LG-A395 comes with preloaded games to keep you amused when you have time to spare. If you choose to download any additional games or applications they will be saved into this folder. Press **Menu** and select **Applications**. Choose **My games & apps**.

• **Steps to be followed to set the required language in Facebook Application:**

After login:

Menu > **Settings** > **Language**, user can select the language.

Before Login:

In login screen , the last option "**Language**" , user can select the language.

Organizer

Setting your alarm
(Menu > Organizer > Alarm clock)

You can set up to 5 alarms to invoke on a specified time.

Using the calendar
(Menu > Organizer > Calendar)

When you enter this menu, a calendar appears. A square cursor is located on the current date. You can move the cursor to another date using the navigation keys.

Adding an item to your To-do list
(Menu > Organizer > To-do list)

You can view, edit and add tasks to do.

Adding a note
(Menu > Organizer > Notes)

You can register your own notes here.

Using your calculator
(Menu > Organizer > Calculator)

The calculator provides the basic arithmetic functions: addition, subtraction, multiplication and division.

Using the stopwatch
(Menu > Organizer > Stopwatch)

This option allows you to use the function of a stopwatch.

Converting a unit
(Menu > Organizer > Converter)

This converts any measurements into a unit you want.

Adding a city to your world time
(Menu > Organizer > World time)

You can also check the current time of major cities around the world.

Shortcuts
(Menu > Organizer > Shortcuts)

It helps you to go to the menu you search for. You can set the item as Shortcuts.

Internet

Accessing the internet browser

You can launch the wap browser and access the homepage of the activated profile on Internet Profiles. You can also manually enter an URL address and access the associated wap page. Press **Menu** and select **Internet**.

Note: An additional cost is incurred when connecting to this service and downloading content. Check your data charges with your network provider.

Settings

Switching your SIM cards
(Menu > Settings > Quad SIM > Quad SIM switch)

You can choose which SIM card you're going to use between manually or automatically.

Activating SIM cards
(Menu > Settings > Quad SIM >
Quad SIM Settings)

You can choose one or all of SIM cards you would like to activate.

Setting Phone Profile
(Menu > Settings > Profiles)

You can adjust and customize the phone profile for different events or environments.

Changing your display settings
(Menu > Settings > Display)

You can change the settings for the phone display.

Changing your connectivity settings
(Menu > Settings > Connectivity >
Data account)

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone from switch on. If you want to change any settings, use this menu. You can configure the Data account in this menu.

Changing your Bluetooth settings
(Menu > Settings > Connectivity >
Bluetooth)

• **Power** - Select **Power** as **On/Off**.

- **Visibility** - Choose whether to **Permanent visible**, **Temporary visible** or **Off** your device to others.
- **My name** - Enter a name for your LG-A395.
- **Advanced** - Set your **Bluetooth settings** for **Audio path, Storage, Sharing permission** and View your Bluetooth address by choosing **My address**.

Pairing with another Bluetooth device

1. Check your Bluetooth is **On** and **Visible**. You can change your visibility in the **Bluetooth** menu, by selecting **Visibility**, then **Permanent Visible** or **Temporary visible**.

2. Select **My device** and choose **Search new device** from the **Bluetooth** menu.

3. Your LG-A395 will search for devices. When the search is completed **Pair** and **Back** will appear on screen.

4. Choose the device you want to pair with, then handset create passcode by default everytime you connect.

5. Your phone will then connect to the other device.

6. Your passcode protected Bluetooth connection is now ready.

Changing your phone settings
(Menu > Settings > Phone)

Enjoy the freedom of adapting how your LG-A395 works for your own style.

- **Date & Time** - You can set functions relating to the date and time.

- **Language** - You can change the language for the display texts in your phone. This change will also affect the Language Input mode.

- **Greeting text** - This menu allows you to customize the greeting text upon the phone's power on. You can also set the **Greeting text** On or Off.

- **Dedicated key** - Allows you to change the preferences on the Hotkeys that are currently assigned for your navigation keys (when in standby mode).
- **Flight mode** - You can use this function to switch the flight mode on. You will not be able to make calls, connect to the Internet, send messages when flight mode is switched on.
- **UART settings** - User will be able to perform the operation from PC using modem for selected SIM card in UART settings (like AT command using HyperTerminal, PC dialup). User will be able to make the GPRS dialup on PC using the SIM which is selected in UART setting for e.g. if SIM1 is selected then user will be able to make the connection using selected SIM card.
- **Misc. settings** - You can set the brightness and time of the display screen.

Changing your security settings (Menu > Settings > Phone > Security)

Change your security settings to keep your LG-A395 and the important information safe.

- **SIM1, SIM2, SIM3 , SIM4 Security** - You can change security setting for each SIM card.
- **Phone security** - You can change password or set phone lock on/off.

- **Auto keypad lock** - You can set keypad lock Off or On for 10Sec, 30Sec, 1Min, 5Min.
- **Anti-theft mobile tracker** - When the handset is stolen, handset sends a SMS to the numbers configured by real owner. To activate the ATMT(Antitheft mobile tracker) feature, configure the ATMT settings with **Sender name, Sending number list** and **Set anti-theft** to **On**. Default security code is "0000". ATMT SMS will contain information about the stolen phone IMEI & Phone number of the person who is using that handset.

Resetting your phone
(Menu > Settings > Restore factory settings)

Use **Restore factory settings** to reset all the settings to their factory definitions. You need the security code to activate this function. The default security code is set to "0000".

Phone Software update

LG Mobile Phone Software update from internet

For more information on using this function, please visit the http://www.lg.com/common/index.jsp → select country.

This feature allows you to update the Software of your phone to the latest version conveniently from the internet without the need to visit a service centre.

As the mobile phone Software update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage your mobile phone.

Synchronise your phone with your PC

You can synchronise your phone with your PC to make sure all your important details and dates match, but also to backup your files to put your mind at ease.

Installing "LG Phone Suite" PC application

"LG Phone Suite" PC application can be downloaded from the webpage of LG.

1. Go to www.lg.com and select a country of your choice.

2. Go to **Support** > **Mobile Phone Support** > Select the Model (LG-A395).

3. Click PC Sync from Download, and click WINDOW PC Sync Download to download "LG Phone Suite" PC software.

For Your Safety

Important Information

This user's guide contains important information about the use and operation of this phone. Read all information carefully for optimal performance and to avoid any damage or misuse of the phone. Any changes or modifications not expressly approved in this user's guide could void your warranty for this equipment.

Before you begin
Safety Guidelines

⚠ WARNING

To reduce the possibility of electric shock, do not expose your product to high humidity areas, such as bathroom or swimming pool.

Keep the phone away from heat. Never store your phone in environment that may expose it to temperatures below 0°C or above 40°C, such as outdoor during snowstorm, or in your car in hot days. Exposure to cold or heat will result in malfunction, damage or permanent failure. Be careful when using your phone near other electronic devices. The RF emissions from mobile phones may

affect nearby electronic equipment that not adequately shielded. You should consult manufacturers of any personal medical devices, as in the case of pacemakers and hearing aides, to determine whether they are susceptible to interference from cell phones.

Turn off your phone in medical facilities or at gas stations. Never place your phone in microwaves, as it will cause the battery to explode.

Important!

Before using your phone, please read the SAFETY INFORMATION OF THE TELECOMMUNICATIONS INDUSTRY ASSOCIATION (TIA).

Safety Information

Read these simple guidelines. Breaking the rules may be illegal or dangerous.

More detailed information is provided in this user's guide.

• Never use an unapproved battery that could cause damages to the phone or the battery itself, or even explode.

• Never place your phone in a microwave oven, as this will result in an explosion of the battery.

• Do not dispose of your battery in fire or with hazardous or flammable materials.

- Make sure the battery does not come into contact with sharp-edged items, such as animal teeth or claws. This could cause a fire.
- Store the battery in a place out of the reach of children.
- Be careful so that children do not swallow any parts of the phone, such as rubber plugs (earpiece, parts that connect to the phone, etc.). This could cause asphyxiation or suffocation.
- Disconnect the plug and charger from the outlet when the phone shows that the battery has been fully charged, because it may cause electric shock or fire hazard.

- When in the car, do not leave your phone, or install a hands-free kit, near the airbag. If wireless equipment is improperly installed, you can be seriously injured if the airbag is deployed.
- Do not use mobile phone while driving.
- Do not use the phone in areas where its usage is prohibited. (For example: in airplanes).
- Do not expose the battery charger or adapter to direct sunlight, or use it in places with high humidity, such as bathroom.
- Never store your phone in temperatures lower than -20°C or higher than 50°C.

- Do not use harsh chemicals (such as alcohol, benzene, solvents, etc.) or detergents to clean the phone. This could cause fire.
- Do not drop the phone, strike it, or shake it hard.
  Such actions may harm the phone's internal circuit boards.
- Do not use your phone in high explosive areas, as this may generate sparks.
- Do not damage the power cord by bending, twisting, pulling, or heating it. Do not use the plug if it is loose as it may cause fire or electric shock.

- Do not handle the phone with wet hands while it is charging. This can cause electric shock or seriously damage your phone.
- Do not disassemble the phone.
- Do not make or answer calls while charging the phone, which can cause a short circuit, electric shock, or fire.
- Use only batteries and chargers provided by LG. The warranty does not apply to products provided by other providers.
- Only authorized personnel should service the phone and its accessories. Installation or service may result in accidents and consequently invalidate the warranty.

- Do not hold or let the antenna come in contact with your body during a call.
- Emergency calls can be made only within a service area. To make an emergency call, make sure you are within a service area and the phone is on.
- Use your accessories, such as headphones or headsets, with caution, ensuring that the cables are plugged properly and that they do not touch the antenna unnecessarily.

Information about the RF exposure from FCC

⚠️ **WARNING**

Read this information before operating the phone.

In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent

with the safety standard previously set by both international and U.S. standards.

The design of this phone complies with FCC guidelines and these international standards.

Caution

Use only the supplied antenna. Use of unauthorized antennas, or modifications, could impair call quality, damage the phone, void your warranty, or result in a violation of FCC regulations.

Do not use the phone with a damaged antenna.

A damaged antenna in contact with the skin could cause a singe. Contact your local dealer for an antenna replacement.

Body effects

This device was tested for typical body operation, keeping a distance of 1.5 cm (0.59 inch) between the user's body and the back of the phone. To comply with RF exposure requirements of the FCC standards, a minimum distance of 1.5 cm (0.59 inch) between the user's body and the back of the phone is required.

Belt-clips, holsters, and similar accessories containing metallic components from others manufacturers should not be used.

Accessories worn close to the body, without keeping a minimum distance of 1.5 cm (0.59 inch) between the user's body and the back of the phone, and that have not been

tested for typical body operation, may not comply with FCC's RF exposure limits and should be avoided.

External antenna mounted on the vehicle (optional, if available)

It must keep a minimum distance of 20 cm (8 inches) between the user / bystander and the vehicle mounted external antenna, in order to satisfy FCC's RF exposure requirements.

For more information about RF exposure, visit the FCC Website at www.fcc.gov

Part 15.19 statement

This device complies with part 15 of FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that causes undesired operation.

Part 15.21 statement

Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Part 15.105 statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

* Service not available everywhere.

* Information subject to change.

Battery Precautions

- Do not disassemble.
- Do not short-circuit.
- Do not expose to high temperatures, over 60 ℃ (140 ℉).
- Do not incinerate.

Battery Disposal

- Please dispose of your battery properly, or bring it to your wireless provider for recycling.
- Do not dispose of your battery in fire or with hazardous or flammable materials.

Adapter Precautions (Charger)

- Using the wrong battery charger could damage your phone and void your warranty.
- The adapter or battery charger is only designed for indoor use.
- Do not expose the battery charger or adapter to direct sunlight, or use it in places with high humidity, such as the bathroom.

Cautions for Battery

- Do not disassemble or open crush, bend or deform, puncture or shred.

- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.

Avoid damage to your ear
- Damage to your hear can occur due to constant exposure to excessive high sound. We, therefore, recommend that you do not turn on or off the phone near your ear. We also recommend you be reasonable with the music and volume level.
- If you listen to music, please ensure that the volume level is adequate, so that you are aware of your surroundings. This is particularly important when attempting to cross a street.

Safety instructions

TIA's Safety Information

This includes complete security information on wireless phones from TIA (Telecommunications

Industry Association).

It's required, for CTIA Certification, the inclusion in the user manual of text covering pacemakers, hearing aids and other medical devices. It's encouraged the use of the remaining TIA language when relevant.

Exposure to Radio Frequency Signal

Your wireless handheld portable telephone is a lowpower radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) *

NCRP Report 86 (1986)

ICNIRP (1996)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the

available body of research to develop the ANSI Standard (C95.1).

* American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection.

The design of your phone complies with the FCC guidelines (and those standards).

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Driving

Check the laws and regulations related to the use of wireless phones in the areas where you drive. Always obey these regulations. Also, if using your phone while driving, make sure to:

• Pay full attention to driving; driving safely is your first responsibility;

• Use hands-free operation, if available;

• Pull off the road and park, before making or answering a call, if driving conditions demand so.

Electronic Devices

Most modern electronic equipment is shielded from RF signals.

However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemaker

The Medical Industry Manufacturers Association recommends a minimum distance of fifteen (15) centimeters, or six (6) inches, between a handheld wireless phone and a pacemaker, in order to avoid potential interference between them.

These advices are consistent with independent researches, and with recommendations based on wireless technology research.

People with pacemakers should:

• ALWAYS keep the phone at least fifteen centimeters (six inches) from their pacemaker, whenever the phone is turned on;

• Not carry the phone in a shirt pocket;

• Use the ear opposite to the pacemaker, to minimize the potential interference;

• If you have any reason to suspect that interference is taking place, switch off your phone immediately.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, we recommend that you contact your service provider.

Other Medical Devices

If you use any other personal medical devices, consult your device manufacturer to determine if they are adequately shielded from external RF energy. Your doctor can help you obtain this information.

Health Care Facilities

Turn off your phone in health care facilities, whenever there are signs asking you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded devices in motor vehicles.

Check with the manufacturer, or its representative, regarding your vehicle.

You should also consult the manufacturer about any equipment that has been added to your vehicle.

Facilities with signs

Turn off the phone in any facility where warning signs request you to do so.

Airplanes

FCC regulations prohibit the use of phones while in the air. Turn off your phone before boarding an airplane.

Blasting Areas

To avoid interfering with blasting operations, turn your phone off when in a 'blasting area' or in areas with signs that read: 'Turn off two-way radios' . Obey all signs and instructions.

Potentially Explosive Atmosphere

Turn off the phone when in an area with a potentially explosive atmosphere, and obey all signs and instructions.

Sparks in such areas could cause an explosion or fire that could result in personal injury or death.

Areas with a potentially explosive atmosphere are often clearly marked, but not always. Among the potentially dangerous areas are:

Fueling areas (such as gas stations), areas below deck on boats, facilities where chemical products are transferred or stored, vehicles using liquefied petroleum gas (as propane or butane), areas where the air

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contains chemicals or particles (such as grain, dust or metal powders), and any other areas where you would normally be advised to turn off your vehicle engine.

For vehicles equipped with air bags

Air bags inflate with strong force. Do not place objects in the area over the air bag or in its deployment area, including wireless equipment, either installed or portable.

Serious injuries could occur if wireless equipment is improperly installed into the car when the air bag inflates.

Safety Information

Read and observe the following information for the safe and proper use of your phone, and to prevent any damage.

Also, keep the user's guide in an accessible place at all times after reading it.

Charger, Adapter and Battery Security

- The charger and adapter are designed only for indoor use.
- Dispose of your battery properly, or bring it to your wireless provider for recycling.
- The battery doesn't need to be fully discharged before recharging.

- Only use LG approved chargers that are specifically made for your phone model, since they are designed to maximize the battery life.
- Do not disassemble or short-circuit it.
- Keep the metal contacts on the battery clean.
- Replace the battery when it no longer provides acceptable performance. The battery can be recharged several hundred times before replacement.
- Charge the battery after long periods without use to maximize its life.

- The battery life will vary depending on usage patterns and environmental conditions.
- Intensive use of backlighting, browser, and packet data connectivity affect battery life and talk/standby times.
- The role of self-protection interrupts the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn on the phone.

Explosion, Shock and Fire Danger

- Do not place the phone in a place exposed to excessive dust, and keep the minimum required distance between the power cord and heat sources.
- Unplug the power cord before cleaning the phone, and clean the power plug whenever it is dirty.
- When using the power plug, make sure it is firmly connected. Otherwise, it can overheat or start a fire.

- Placing the phone in a pocket or bag without covering the receptacle (power plug pin), metallic articles (such as a coin, clip or pen) may short-circuit the phone. Always cover the receptacle when not in use.
- Do not short-circuit the battery. Metal items, such as coins, paper clips, or pens, in your pocket or bag may cause a shortcircuit between the + and - terminals of the battery (metal strips on the battery). The short-circuit of the terminals may damage the battery and cause an explosion.

General Notice

- Using a damaged battery, or inserting it into the mouth can cause serious injuries.
- Do not place the phone in proximity to items containing magnetic components, such as credit cards, calling cards, bank books, or subway tickets. The phone magnetism may damage the data stored in the magnetic strip.
- Talking on the phone for a long period of time may reduce call quality, because of the heat generated during use.
- When the phone has not been in use for a long time, store it in a safe place, with the power cord unplugged.

- Using the phone close to a receiving equipment (such as TV or radio) may cause interference.
- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight singe. Contact an LG Authorized Service Facility to replace the damaged antenna.
- Do not immerse your phone in water. If this happens, immediately turn it off and remove the battery. If your phone does not work, take it to an LG Authorized Service Facility.

- The power supply contains elements that could be harmful to your health, if components are handled directly. If this happens, we recommend immediate hand-washing.
- Do not paint the phone.
- Data stored in your phone might be deleted due to careless use, hardware repair or software upgrade.
  Please backup your important phone numbers (ringtones, text or voice messages, images, and videos might also get deleted). The manufacturer is not liable for damages due to loss of data.

- When using the phone in public places, you may set the ringer on vibrate to avoid disturbing others.
- Do not switch the phone on/off while it is in your ear.

Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

Travel Adapter

Standard Battery

User Guide LG-A395

Headset

NOTE

• Always use genuine LG accessories. Failure to do this may invalidate your warranty.

• Accessories may be different in different regions; please check with our regional service company or agent for further enquires.

Troubleshooting

Problem	Possible Solution
Telephone cannot be switched on	Please take out battery and insert again. Then press **Power key** to power on the phone.
Battery empty	Charge battery. Check charging indicator on display.
The battery doesn't charge properly or the phone sometimes turns itself off	Wipe the charging contacts, both on the phone and on the battery, with a clear soft cloth.
Usage time of battery becomes shorter	If the battery time is short, it may be due to the user environment, a large volume of calls, or weak signals.
Charging error— Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.

Problem	Possible Solution
Charging error—Wrong charger	Only use original LG accessories.
Charging error—Battery defective	Replace battery.
Charging error—No battery icon appears when charging	The battery is empty or has been not used for a long time. It may take a while before the battery icon appears on the screen.
Forgot the phone code or password	The default phone code is "0000".
Enter PUK	The PIN code has been entered incorrectly three times in succession, and the phone is now blocked. Enter the PUK supplied by your service provider.

Problem	Possible Solution
Loss of Network	You may be in a weak signal area. Move and try again. You are trying to access an option for which you have no subscription with your service provider. Contact the service provider for further details.
You have entered a number but it was not dialed	Be sure that you have pressed **Call key**. Be sure that you have accessed the right network service. Be sure that you have not set an outgoing call barring option. Be sure that you have entered the area code.
Your correspondent cannot reach you	Be sure that your phone is switched on. Be sure that you are accessing the network service. Be sure that you have not set an incoming call barring option.

Problem	Possible Solution
Your correspondent cannot hear you speaking	Be sure that you have switched off the loudspeaker. Be sure that you are holding the phone close enough to your mouth. The microphone is located at the bottom of the phone.
The voice quality of the call is poor	Check the signal strength indicator on the display. The number of bars indicates the signal strength. Try moving the phone slightly or moving closer to a window if you are in a building.
No number is dialed when you recall a contact	Use the Phonebook Search feature to ensure the number has been stored correctly. Resave the number, if necessary.
Cannot use the Browser	Your subscription does not include data capability. You will need to contact your service provider to enable the service.

Problem	Possible Solution
If the above guidelines do not help you to solve the problem	Take note of the model number of your mobile phone and a clear description of the problem. Contact your phone dealer or LG Service Center for help.