

User Guide

Wireless Home Phone

LG-AF300

Wireless Home Phone ("WHP") is a mobile device designed to provide service consistent with other AT&T wireless devices. 911 calls are routed based on the wireless network's automatic location technology. For emergency calls, you may have to provide your location address to the 911 operator. WHP device has a backup battery in the event of a power outage. However, a landline phone requiring separate electric power to operate (e.g., cordless phones) connected to a WHP device will not place or receive calls (including 911 calls) during a power outage. Corded/cordless landline home phone equipment is not included. WHP device provides voice service only. Not compatible with data or messaging services, and other services including but not limited to home security systems, fax service, medical alert systems, medical monitoring systems, credit card machines, IP/PBX Phone systems, or dial-up Internet service. May not be compatible with your DVR/Satellite systems, please check with your provider. DSL customers should contact their provider before transferring a phone number to ensure uninterrupted DSL Internet service. This device is sold for use on the AT&T wireless network and is not compatible with other wireless networks, except when used for roaming.

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Welcome to AT&T

Thank you for purchasing an AT&T Wireless Home Phone Base. To get the most from your new device, check out our interactive tutorials at att.com/whpsupport.

Getting Started

Getting to Know Your Device



Power
Voicemail
Battery
Charge
Signal Strength












Back-up Battery Cover



Power
Telephone
On/Off

LED Indicators

The table below describes possible states for each of the LED indicators.

| Icon Name | Key | Status | Condition |
|-----------------|---|----------------|-----------------------|
| Power |  | Green Solid | On |
| | | Off | No power |
| Voicemail |  | Green Blinking | New message waiting |
| | | Off | No message waiting |
| Battery Charge |  | Green Solid | High |
| | | Yellow Solid | Medium |
| | | Red Solid | Low |
| | | Off | Battery not connected |
| Signal Strength |  | Green Solid | Very Strong |
| |  | Green Solid | Strong |
| |  | Green Solid | Moderate |
| |  | Green Solid | Weak |
| |  | Green Solid | Very Weak |
| |  | Red Solid | No Service |
| | | Red Blinking | Check SIM |

How It Works

Wireless Home Phone Base uses the AT&T cellular network to provide phone service to your corded or cordless home phone(s). Place it anywhere in your house where you have a wireless signal. It does not require the use of a home phone wall jack like traditional home phone service.

Wireless Home Phone Base provides many calling services, such as voicemail, Caller ID, Call Waiting, Call Forwarding, and 3-way Calling for your corded or cordless home phone(s). It also includes a back-up battery in case of a power outage.

Device Installation

Before You Begin

Wireless Home Phone Base works exclusively with the AT&T cellular network and DOES NOT use your home phone wall jacks.

Your device should be located:

- Where you have a strong cellular signal from a cell tower, typically near a window or outside wall. Signal strength may vary in different parts of your home.
- Near an electrical wall outlet.

Select which phone(s) you will use with the Wireless Home Phone Base:

- A cordless phone system with multiple handsets should be used to place phones throughout your home.
- If using an existing phone, unplug it from the wall jack.

1. Install the Back-up Battery

Remove the back-up battery cover.

Insert the back-up battery into the back-up battery port.

During a power failure, the back-up battery enables voice calling using a standard corded phone that does not require external supplied power.

Notes:

- The back-up battery is intended for backup purposes only and may take approximately five (5) hours to fully charge.
- Charge time may be impacted by environmental factors and the back-up battery will stop charging when the ambient temperature is outside of the temperature range allowed for charging (32 °F - 131 °F).
- Remove the back-up battery if the device will be disconnected from AC power for 15 days or more to avoid possible damage.

Cautions for Battery

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified
- Only use the battery with a charging system that has been qualified with the System per CTIA Certification Requirements for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations
- Battery usage by children should be supervised.

- Avoid dropping Wireless Home Phone Base or battery. If Wireless Home Phone Base or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

2. Turn on Your Device

Plug the power cord into an electrical wall outlet that is not controlled by a wall switch. Insert the small end of the power cord into the Power Input port on the back of your Wireless Home Phone Base.

Push the On/Off button to the left side(ON).

3. Check the Wireless Signal

Raise antenna to an upright position.

Confirm all signal strength lights  are green for optimal performance.

4. Connect the Device to a Phone

- 1) Unplug your phone from your home phone wall jack.
- 2) Plug your phone into the "Phone 1" port on the Wireless Home Phone Base, using your existing phone cable or included phone cable.

IMPORTANT: DO NOT plug the Wireless Home Phone Base into your home phone wall jack.

Note: The "Phone 2" port can be used to connect an additional phone or answering machine. This port uses the same telephone number as the "Phone 1" port.

5. Place a Test Call

Place a test call from your connected home phone. Make sure to use 10-digit dialing even for local calls.

For best results, place the cordless phone base at least 12 inches from the Wireless Home Phone Base.

Note: Keep your cordless phone plugged into a power outlet.

Useful Tips

- Voicemail is included with your service. Dial "1" to set up and access. Be sure to create a password for security and remote access. If using an answering machine, set it to fewer than five (5) rings.
- Transferring a landline phone number can take five (5) days or more. Outgoing calls can be made immediately, while incoming calls will continue through your old service until the transfer is complete. Check status at www.att.com/port.
- Your AT&T Wireless Home Phone Base does not support incoming or outgoing fax service.
- Your AT&T Wireless Home Phone Base supports voice only over the AT&T cellular network.
- Your AT&T Wireless Home Phone Base does not support rotary or pulse-dialing phones.

Details on using voicemail and transferring a landline phone number can be found on the following pages.

Voicemail

Your Wireless Home Phone Base comes with standard wireless voicemail. Follow the steps below to setup and use your voicemail.

Setup

Dial 1 on any home phone connected to the Wireless Home Phone Base and wait four (4) seconds to connect to your AT&T wireless voicemail. Simply follow the voice prompts to complete setup. *To enable remote voicemail retrieval and for added security be sure to create a password during setup.*

Message Waiting

There are two indicators for a new message waiting: 1) the voicemail icon; and 2) an intermittent dial tone.

The voicemail icon on your Wireless Home Phone Base flashes when a voicemail message is waiting. You will also hear an intermittent dial tone on any connected phone handset before placing a call.

Retrieving Messages

To retrieve voice messages, dial 1 on any home phone connected to the Wireless Home Phone Base and wait four (4) seconds to connect to your AT&T wireless voicemail box. Simply follow the voice prompts to listen to and manage your messages. (Alternately, you may dial your 10-digit home phone number to access your voicemail box.)

Remote Retrieval

To retrieve voicemail messages from a phone not connected to the Wireless Home Phone Base, dial the number associated with your Wireless Home Phone Base service. When voicemail picks up, press *. You will then be prompted to enter your

password. Simply follow the prompts to listen to and manage your voicemail messages.

Transferring a Phone Number

Transferring a landline phone number to your Wireless Home Phone Base can take five (5) days or more. Outgoing calls can be made immediately using your Wireless Home Phone Base, however incoming calls will continue through your old service until the transfer is complete. It is recommended that a phone be kept connected to your existing home wiring or prior service to continue to receive incoming calls until the transfer is complete. To check the status of your transfer, visit www.att.com/port.

Using Your Device

Calling

Making Calls

Using a phone connected to your Wireless Home Phone Base, place and receive calls as you normally would. The Wireless Home Phone Base supports both cordless and corded phone dialing methods.

Note: You will need to dial 10 digits even for local numbers.

Three-Way Calling

While on an existing call, press the Flash (or Talk) key on your phone to put the first party on hold. When you hear a dial tone, dial the second parties' number (wait up to four [4] seconds). When the second party answers, press the Flash (or Talk) key again to complete the three-way connection. If the second party does not answer, press the Flash (or Talk) key to end the connection and return to the first party.

Note: If your phone does not have a Flash (or Talk) key, use the off-hook mechanism supported by your phone instead.

Call Waiting

You will hear two tones if someone calls while you are already on a call.

To hold the current call and accept the waiting call, press the Flash (or Talk) key.

You can press the Flash (or Talk) key anytime to switch back and forth between calls.

To clear the current call and accept the waiting call, enter 1 and press the Flash (or Talk) key.

To reject (User Busy) the waiting call, enter 0 and press the Flash (or Talk) key.

Notes:

- Your Wireless Home Phone Base comes with standard three-way calling and call waiting. Operation of these features will vary depending on your home phone equipment.
- If your phone does not have a Flash (or Talk) key, then use the off-hook mechanism supported by your phone.

Call Forwarding

To forward all calls, dial:

- 1) *21*
- 2) The 10-digit number to which you wish to forward your calls
- 3) # key

(Example: *21*1234567890# forwards your calls to the phone number 123-456-7890)

Please wait at least three (3) seconds and you hear a confirmation tone for the forwarding to complete before hanging up.

To un-forward calls, dial #21#, please wait at least three (3) seconds and you hear a confirmation tone for the un-forwarding to complete before hanging up.

Note: Applicable wireless minute plan rates apply to forwarded calls.

Adjusting Volume

Use your home phone's volume adjustment if available. Alternately, the volume of the Wireless Home Phone Base can be adjusted if necessary. While on a call, press **n to set the volume. Three volume levels are available.

- n = 1: Low
- n = 2: Medium
- n = 3: High

Powering On/Off

The On/Off button is used to turn your Wireless Home Phone Base on or off. When powered off, the Wireless Home Phone Base will no longer send or receive calls, but it will continue to charge the back-up battery if still connected to the wall outlet.

To turn the Wireless Home Phone Base on, push the On/Off button to the left side(ON). To turn it off, push the On/Off button to the right side(OFF).

TTY Support

TTY (Text Telephony) and TDD (Telecommunications Device for the Deaf) are supported by the Wireless Home Phone Base. In order to use the TTY network, you must have a TTY-compatible phone and be in TTY mode. Note that most digital wireless devices are TTY-compatible.

Dial *543*889*n# to set the TTY mode.

- n = 0: TTY off mode. The standard voice speaking mode and listening mode. This is the default setting.
- n = 1: TTY full mode. Transmit and receive the TTY characters.
- n = 2: VCO mode. Receive TTY characters but transmit by speaking into the speaker.
- n = 3: HCO mode. Transmit TTY characters but receive by listening to the receiver.

Important Information

E911 Service

911 services are supported just as they are on any wireless device. You should expect to provide your home address to the emergency response center responsible for sending first responders (e.g., police, medical assistance, or fire) to your location.

Power Outages

Wireless Home Phone Base has a back-up battery with talk time of up to three and a half (3.5) hours depending on environmental factors. Please note you'll need a standard corded phone that doesn't require external power to function with the back-up battery for all calling, including 911.

If you experience a power outage and your battery is fully depleted, it will be necessary to restart your device when power is restored by pressing and holding the On/Off button for five (5) seconds.

Device Compatibility

Wireless Home Phone Base does not support your home security systems, fax machines, dial-up or DSL internet service, DVR services, medical alert services (e.g., Life Alert), or credit card machines. The service cannot be used to make 500, 700, 900, 976, 0+ collect, operator assisted, or dial-around calls (e.g., 1010-XXXX).

The device does not support data services (e.g., texting, multimedia message services (MMS), and data tethering).

In-Home Wiring

Interconnecting to home telephone wiring is not necessary, but is possible; however, it is not recommended unless you possess sufficient knowledge of electrical systems. Use with home wiring requires the physical disconnection from other services, including the landline coming into your home. Use of a qualified licensed electrician is highly recommended. Improper installation may result in phone equipment damage or even a fire.

Specifications

| | |
|--------------------|--------------------------------------|
| Dimensions (W×D×H) | 4.73" (W) × 4.73" (D) × 1.00" (H) |
| Weight | 6.35 oz. (including back-up battery) |
| Back-up Battery | 1,650 mAh |
| Talk time | |
| Standby time | |

Safety Instructions

- Keep the device and the external antenna at least eight (8) inches from people.
- During a thunderstorm, disconnect the external power supply and do not use the device.
- Some electronic devices are susceptible to electromagnetic interference sent by devices that may not be adequately shielded. For best performance, position the Wireless Home Phone Base as far from these types of devices (TV sets, radios and other automated office equipment) as possible so as to avoid possible electromagnetic interference.
- Do not use the device in hospitals.
- Do not use the device on board aircraft.
- Operating of the device may interfere with medical devices like hearing aids and pacemakers. Consult a physician or the manufacturer of the medical device before using.
- Be aware of usage limitations when using the device at places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed. Even if your terminal is in idle state, it still transmits radio frequency (RF) energy.
- Do not touch the antenna while calling.
- Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.
- Please put the device in a safe place. The device may cause injury if used as a toy by children.
- Do not put other things on the terminal to avoid overheating.
- Please use original accessories or accessories that are approved by vendor. Using any unapproved accessories may affect your device's performance, damage your terminal, or even cause danger to you and violate related national regulations about telecom terminals.
- Because the device can produce an electromagnetic field, do not place it near magnetic items such as computer disks.

- Do not expose the device to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquids from leaking into the device.
- Do not attempt to disassemble the device by yourself. Non-expert handling of the device may cause bodily injury or device damage.
- Do not install or remove the SIM card when the power is on.

Radio Frequency (RF) Energy

This equipment complies with radio frequency (RF) exposure limits adopted by the Federal Communications Commission for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference. Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC

Warranty