

# **LG-B525 User Guide** - ENGLISH

This guide will help you understand your new mobile phone. It will provide you with useful explanations of features on your phone.

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

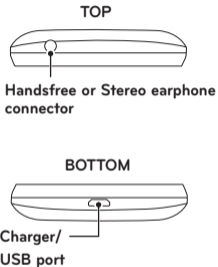
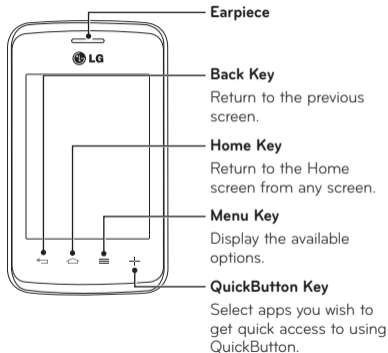
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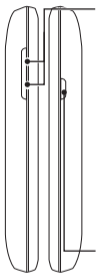
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# Phone Components





#### **Volume keys**

- **In the Home screen:** Ring tone and touch tone volume.
- **During a call:** Earpiece volume.
- **Down volume key:** Press and hold to activate/ deactivate Silent mode.
- **How to start QuickMemo:**  
Press Volume up and down key simultaneously. QuickMemo allows you to write a memo on a captured image

#### **Power/Lock key**

- Short press to turn on/off the screen.
- Long press for power on/off.

# Using your touch screen

## Touch screen tips

- To select an item, touch the centre of the icon.
- Do not press too hard; the touch screen is sensitive enough to pick up a light, yet firm touch.
- Use the tip of your finger to touch the option you require. Be careful not to touch any other keys.
- Whenever your LG-B525 is not in use, it will return to the lock screen.

## Control the touch screen

The controls on the LG-B525 touch screen change dynamically depending on the task you are carrying out.

### Opening Applications

To open any application, simply touch its icon.

### Scrolling

Drag from side to side to scroll. On some screens, such as the Logs list, you can also scroll up or down.

## Installing the SIM Card

When you subscribe to a cellular network, you are provided with a SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

### Important!

- › The SIM card can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.
- › Only 2G/2.5G SIM cards are supported.

## Installing a Memory card

Remove the Back cover and insert a micro SD card with the golden contact area facing downwards as shown in the diagram. To remove the Memory card, gently pull it.

**NOTE:** Memory card is an optional accessory.

## Formatting the Memory card

Select **Settings** from Menu, go to **Device settings** Choose **Memory info**, then select **External memory** and tap **Format**. Enter phone password when prompted to formatting the Memory card.





**WARNING:** When you format your Memory card, all the content will be Erased. If you do not want to lose the data on your Memory card, take a backup first.



# Calls


## Making a Call


1. Touch  to open the keypad.
2. Enter the number using the keypad.
3. Touch  to initiate the call.

**TIP!** To enter + for making an international call, touch and hold "0".

Press the power key to lock the touch screen to prevent calls being made by mistake.

## Making a call from your contacts


1. From the home screen touch  to open the **Contacts**.

2. Tap the search field box on the top of the screen and enter the first few letters of the contact you would like to call using the keypad.
3. From the filtered list, touch the contact ,then touch Call icon to make a call. The call will use the default number if there is more than one number for that contact.
4. Or you can touch the contact name and touch the number to call,if there is more than one number for that contact. You can also touch  key to initiate the call to the default number.

### NOTE:

**Self call** - Self call imitates a real incoming call. Enter '#\*#' on the Dialpad to activate a self call. This doesn't charge any fee.

## Answering and rejecting a call

When your phone rings, touch  key to answer the call.

To mute the ringing, touch on **Silent** tab in alerting screen. This is useful if you forgot to change your profile to Silent for a meeting. Touch on **Reject** tab to reject an incoming call in alerting screen.

## Cost save mode

Every contact is added along with assigned SIM when adding in phone book. During Calling, matching operator SIM is identified and the operation is completed using the matching operator SIM. This makes possible to use benefit from using same operator.

To use Cost save mode feature, make sure the feature is On [**Settings** > **Call settings** >

## Common settings > Cost save mode]

**NOTE:** Cost save mode doesn't work during in-call.

## Contacts

### Searching for a contact

1. Touch **Contacts**.
2. Enter the first few letters of the contact's name you want to call by touching Search

### Adding a new contact

1. Touch **Contacts** and touch **Add**.
2. Choose whether to save the contact to your **Internal memory**, **SIM1** or **SIM2**.
3. Enter your First and Last name.



4. You can enter up to five different numbers per contact.
5. Add an email addresses. You can enter up to two different email addresses per contact.
6. Assign the contact to one or more groups.
7. Touch **Save** to save the contact.

## Messaging

Your LG-B525 combines SMS and MMS into one intuitive and easy-to-use menu.

### Sending a message

1. Touch **Messages** in menu and touch **Write message** to begin composing a new message.
2. Touch **Insert** to add an Image, Video, Sound, Template and so on.

3. Touch **To:** field at the top of the screen to enter the recipients, then enter the number or touch  to select a contact. You can even add multiple contacts.
4. Touch  when ready.

**NOTE:** To send a message from SIM2 touch the forward arrow mark on  icon.






**WARNING:** If an image, video, sound, New slide and so on is added to an SMS it will be automatically converted to an MMS and you will be charged accordingly.

**TIP:** User can copy a selected text from any editor and can paste the same in any other editor  
Ex: Go to Message editor, type some text. Now select the text you want to copy by scrolling over the text and go to Option and tap on **Copy** . Now place the cursor at a point you want to paste the text. Go to Option and tap on **Paste**, so that copied text will get pasted.

**NOTE: Spam message** - You can block the unwanted messages by giving **Spam numbers** or **Spam words**. Those messages will get stored in **Spam message** Folder.

## Entering Text

You can choose your input method by tapping  and **Input method**.

Touch  to turn on T9 mode. This icon is only shown when you choose **Keypad** as the input method. Touch to  change between numbers, symbols and text input. Use **Shift** key to change between capital or lowercase input.

**TIP:** You can send SMS to many contacts at a time. User can select/deselect contacts for sending the message. Only 20 contacts can be marked and if user choose **Select all** only first 20 contacts will be marked.

To send the SMS to a particular group of contacts select **Groups** and select particular group.

**NOTE: Excuse message** - During Incoming call alert, a preset message can be send by taping on **Excuse msg.**

**NOTE: SMS Sorting** - Inbox Messages can be sorted with the given sorting options for an easy access of messages. (**Date, Sender, Read and unread**)

## Setting up your email

Touch **E-mail** from Apps Menu Screen 2.  
If the email account is not set up, start the email set up wizard and finish it. You can check and edit settings also you can check the additional settings that were filled in automatically when you created the account.

## Camera

### Taking a quick photo

1. Touch **Camera** icon.
2. When the camera has focused on your subject, touch  to take a photo.

**TIP:** To switch to the camera mode or video mode, slide up/down the camera or video icon on the centre-right of the viewfinder.

### After taking a photo

Your captured photo will appear on the screen.

The following options are available.

Touch .

**Upload** - Touch to upload the photo.

**Send Via** - Touch to send the photo as a **Message, E-mail** or via **Bluetooth**.

**Set as** - Touch to set as **Home screen wallpaper, Lock screen wallpaper, Contacts image**.



Touch to delete the image.




Touch to take another photo immediately.



Touch to view a gallery of your saved photos.

## Using the advanced settings





From the viewfinder, touch  to open all advanced settings options.

After selecting the option, touch the **OK** button.

## Video camera

### Making a quick video


To switch to the camera mode or video mode, slide up/down the camera or video icon on the right centre of the viewfinder.

1. Holding the phone horizontally, point the lens towards the subject of the video.
2. Touch the red dot .
3. ● **REC** will appear at the bottom of the viewfinder with a timer at the bottom showing the length of the video.
4. To pause the video, touch  and resume by selecting .
5. Touch  on screen to stop video recording.

## After making a video


A still image representing your captured video will appear on the screen. The name of the video is displayed at the bottom of the screen.


The following options are available.

 Touch to play the video.

Touch  to


**Send Via** - To send the video as a **Message**, **E-mail** or via **Bluetooth**.

 Touch to delete the video you have just made and confirm by touching **Yes**. The viewfinder will reappear.

 Touch to shoot another video immediately. Your current video will be saved.

 Touch to view a gallery of saved videos and images.

## Using the advanced settings

From the viewfinder, touch  to open all advanced settings options. You can change the video camera setting after selecting the option, touch the **OK** button.

## Music

To access the music player, touch **Music**. From here, you can access a number of folders:

**Recently played** - List of songs that you have played recently.

**All tracks** - Contains the songs you have on your phone except the pre-loaded default music.

**Artists** - Browse through your music collection by artist.

**Albums** - Browse through your music collection by album.

**Genres** - Browse through your music collection by genre.

**Folders** - Contains all the folders you have created.

**Playlists** - Contains all the playlists you have created.

**Shuffle tracks** - Play your tracks in a random order.

## Managing files

You can store multimedia files in your phone's memory so you have easy access to all your images, sounds, videos, documents and other content. You can also save your files to a memory card. Using a memory card allows you

to free up space in your phone's memory.

By touching **My stuff**, you can open a list of the folders that store all your multimedia files.

## QuickMemo

The QuickMemo allows you to create memos and capture screen shots. Capture screens, draw on them, and share them with family and friends with QuickMemo.

To start QuickMemo press Volume up & down keys simultaneously.

## Banner

You can use it as a cheering tool in the concert hall or performance theatre.



## Safety Care

Go to **Menu > Settings > Device settings > Safety Care.**

Safety care let people around you know your emergency situations.

Safety care provides services as follow:

- Emergency call forwarding
- Phone non-usage notice

## Games and apps

You can install new games and applications on your phone to keep you amused when you have spare time. Touch **Games and apps** and choose **Games, Applications, Phantom browser.**

## Setting your alarm

1. Touch **Alarms.**
2. Touch **Add**, then you can set and save your alarm in this menu.

## Voice recorder

Use your **Voice recorder** to record voice memos or other audio files.

## Using your calculator

1. Touch **Calculator.**
2. Touch the number keys to enter numbers.

## Converting a unit

1. Touch **Unit converter.**
2. Choose whether you want to convert **Currency, Area, Length, Weight,**

**Temperature, Volume or Velocity.**

3. Then select the unit and enter the value you would like to convert from.

## Installing LG PC Suite on your computer

1. Go to **www.lg.com** and choose your country.
2. Select **Support** and Go to **Mobile Support**.
3. Follow the instructions on screen to complete the LG PC Suite Installation on your PC.

## The web

**Internet** gives you a fast, colourful world of games, music, news, sport, entertainment and loads more, straight to your mobile phone.

Wherever you are and whatever you're into.

## Accessing the web

1. Touch the **Internet**.
2. To go straight to the internet home page touch Yes. In the page tap on option button present at the right bottom corner for more options.

**NOTE:** You will incur extra cost by connecting to these services and downloading content. Check data charges with your network provider.

## Dual SIM setting

You can see two Network Signal icons on the left-top of the screen when you insert two SIM-Card.

To Activate/Deactivate the SIM card, Touch **Dual SIM settings** from Menu.

## Settings

### Changing your phone settings

Use the freedom of adapting the LG-B525 to your own preferences.

Touch **Settings** then select **Device settings**.

**Anti-theft mobile tracker** - When the handset is stolen, handset sends the SMS to the numbers configured by real owner. To activate the ATMT feature, you will need to set ATMT on, and configure the ATMT settings with **Sender name** and **Sending number list**. Default ATMT Code is "0000".

**NOTE:** Anti Theft Mobile Tracker - (**Settings > Device settings > Security > Anti-theft Mobile tracker**) When the handset is stolen, handset sends the SMS to the predefined numbers configured by real owner. ATMT SMS will contain information about the stolen phone **IMEI, Owner name & phone number** of the person who is using that handset.

### SOS Service settings

- **SOS Service** - Enable "SOS service" at SOS Service settings. After enabling, press down volume key 4 times when screen is locked, the SOS message is sent and the phone stays in SOS Mode.

In the emergency situation SOS message will be sent to the assigned receivers and incoming calls by them will be automatically

accepted. All notification sound will be muted. To exit the SOS mode, press the End key in Homescreen.

## Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. To change any settings, use **Settings > Connectivity**.

## Sending and receiving your files using Bluetooth

### To send a file:

1. Open the file you want to send, typically this will be a photo, video or music file.
2. Choose **Send via**. Choose **Bluetooth**.

3. If you have already paired the **Bluetooth** device, your LG-B525 will not automatically search for other **Bluetooth** devices. If not, your LG-B525 will search for other **Bluetooth** enabled devices within range.
4. Choose the device you want to send the file to.
5. Your file will be sent.

### To receive a file:

1. To receive files, your Bluetooth must be both **ON** and **Visible**. See **Bluetooth settings** for more information.
2. A message will prompt you to accept the file from the sender. Touch **Yes** to receive the file.
3. You will see where the file has been saved. For image files, you can choose to **View**

the file. Files will usually be saved to the appropriate folder in **My stuff**.

**TIP!**

1. When you use a Bluetooth headset , A2DP and AVRCP profiles are not supported while you play video. It means you will not listen video sound if you use Bluetooth headset.
2. Bluetooth file transferring function will be blocked under some applications running. (Voice call, Camera, Music Player, UMS/PCSync).

## Wi-Fi

Wireless Manager allows you to manage Internet connections your phone's Wi-Fi (a wireless LAN). It allows the phone to connect to local wireless networks or access the Internet wirelessly. Wi-Fi is faster and has a greater range than Bluetooth wireless technology. It allows fast emailing and Internet browsing.

**NOTE:** The LG-B525 supports WEP and WPA/WPA2-PSK security. If your Wi-Fi service provider or network administrator sets encryption for network security, fill in the key in the pop-up window. If encryption is not set, this pop-up window will not be shown. You can obtain the key from your Wi-Fi service provider or network administrator.

# Phone Software update

## LG Mobile Phone Software update from internet

For more information on using this function, please visit the <http://update.lgmobile.com> or <http://www.lg.com/common/index.jsp> ----> select country.

This Feature allows you to update the firmware of your phone to the latest version conveniently from the internet without the need to visit a service centre.

As the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage your mobile phone.

# Guidelines for Safe and Efficient Use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Should a fault occur, a software tool is built into your device that will gather a fault log.

This tool gathers only data specific to the fault, such as signal strength, cell ID position in sudden call drop and applications loaded. The log is used only to help determine the cause of the fault. These logs are encrypted and can only be accessed by an authorized LG Repair centre should you need to return your device for repair.

## Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information. This mobile phone model LG-B525 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based

on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over 10g of tissue.

- This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 cm away from the body. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the product at least 1.5 cm away from your body. In order to transmit data files or messages, this device requires a quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions are followed until the transmission is completed.

## Product care and maintenance



### WARNING

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Repairs under warranty, at LG's discretion, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as



TVs, radios, and personal computers.

- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required to by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the

unit (do not use solvents such as benzene, thinner or alcohol).

- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.

- Do not use, touch or attempt to remove or fix broken, chipped or cracked glass. Damage to the glass display due to abuse or misuse is not covered under the warranty.
- Your phone is an electronic device that generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your phone during or immediately after operation.

## Efficient phone operation

### Electronic devices

All mobile phones may receive interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission.

Avoid placing the phone over pacemakers, for example, in your breast pocket.

- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.
- Use your phone in temperatures between 0 °C and 40 °C, if possible. Exposing your phone to extremely low or high temperatures may result in damage, malfunction, or even explosion.

## Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Use a hands-free kit, if available.

- Pull off the road and park before making or answering a call if driving conditions require you to do so.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- If your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is of particular importance when near roads.

## Avoid damage to your hearing



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Damage to your hearing can occur if you are exposed to loud sounds for long periods of time. We therefore recommend that you do not turn the handset on or off close to your ear. We also recommend that music and call volumes are set to a reasonable level.

- When using headphones, turn the volume down if you cannot hear the people speaking near you, or if the person sitting next to you can hear what you are listening to.

**Note:** Excessive sound pressure from earphones and headphones can cause hearing loss.

## **Glass Parts**

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by an authorised service provider.

## **Blasting area**

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

## **Potentially explosive atmospheres**

- Do not use your phone at a refuelling point.
- Do not use near fuel or chemicals.

- Do not transport or store flammable gas, liquid or explosives in the same compartment of your vehicle as your mobile phone or accessories.

## **In aircraft**

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

## **Children**

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

## Emergency calls

Emergency calls may not be available on all mobile networks. Therefore you should never depend solely on your phone for emergency calls. Check with your local service provider.

## Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, as this may deteriorate battery performance.
- There is risk of explosion if the battery is replaced with an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household

waste.

- If you need to replace the battery, take it to your nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire

# Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

**Travel Adapter**



**Standard Battery**



**User Guide  
LG-B525**



**Headset**



## NOTE

- Always use genuine LG accessories. Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further enquires.

# Technical Data

## DECLARATION OF CONFORMITY

Hereby, LG Electronics declares that this **LG-B525** product is in compliance with the essential requirements and other relevant provisions of Directive **1999/5/EC**. A copy of the Declaration of Conformity can be found at <http://www.lg.com/global/declaration>

## NOTE:

- Illustrations may differ from those you see on actual phone.
- Always use genuine LG accessories. Failure to do this may void your warranty.
- Available accessories may vary depending on your region, country or service provider.
- Some features and service may vary by region, phone, service provider and software version.
- All information in this document is subject to change without notice.



## Troubleshooting

Problem	Possible Solution
Telephone cannot be switched on	Please take out battery and insert again. Then press <b>Power key</b> to power on the phone.
Battery empty	Charge battery. Check charging indicator on display.
The battery doesn't charge properly or the phone sometimes turns itself off	Wipe the charging contacts, both on the phone and on the battery, with a clear soft cloth.
Usage time of battery becomes shorter	If the battery time is short, it may be due to the user environment, a large volume of calls, or weak signals.
Charging error— Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.

Problem	Possible Solution
Charging error—Wrong charger	Only use original LG accessories.
Charging error—Battery defective	Replace battery.
Charging error—No battery icon appears when charging	The battery is empty or has been not used for a long time. It may take a while before the battery icon appears on the screen.
Forgot the phone code or password	The default phone code is "0000".
Enter PUK	The PIN code has been entered incorrectly three times in succession, and the phone is now blocked. Enter the PUK supplied by your service provider.

Problem	Possible Solution
Loss of Network	You may be in a weak signal area. Move and try again. You are trying to access an option for which you have no subscription with your service provider. Contact the service provider for further details.
You have entered a number but it was not dialed	<p>Be sure that you have pressed <b>Call key</b>.</p> <p>Be sure that you have accessed the right network service.</p> <p>Be sure that you have not set an outgoing call barring option.</p> <p>Be sure that you have entered the area code.</p>
Your correspondent cannot reach you	Be sure that your phone is switched on. Be sure that you are accessing the network service. Be sure that you have not set an incoming call barring option.
Your correspondent cannot hear you speaking	Be sure that you have switched off the loudspeaker. Be sure that you are holding the phone close enough to your mouth. The microphone is located at the bottom of the phone.

Problem	Possible Solution
The voice quality of the call is poor	Check the signal strength indicator on the display. The number of bars indicates the signal strength. Try moving the phone slightly or moving closer to a window if you are in a building.
No number is dialed when you recall a contact	Use the Phonebook Search feature to ensure the number has been stored correctly. Resave the number, if necessary.
Cannot use the Browser	Your subscription does not include data capability. You will need to contact your service provider to enable the service.
If the above guidelines do not help you to solve the problem	Take note of the model number of your mobile phone and a clear description of the problem. Contact your phone dealer or LG Service Center for help.

