



ENGLISH

User Guide

LG-C520

MFLO00000000 (1.0)

www.lg.com



This device is not intended for sale in the U.S.A

Part 15.21 statement

" Change or Modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment. "

Part 15.105 statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Part 15.19 statement

This device complies with part 15 of FCC rules and ICES-003 Class B digital apparatus requirements for Industry Canada. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Body-worn Operation

This device was tested for typical body-worn operations with the back of the phone kept 1.5cm (0.59 inches) between the user's body and the back of the phone. To comply with FCC RF exposure requirements, a minimum separation distance of 1.5cm (0.59 inches) must be maintained between the user's body and the back of the phone. Third-party belt-clips, holsters, and similar accessories containing metallic components may not be used. Body-worn accessories that cannot maintain 1.5cm (0.59 inches) separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

LG-C520 User Guide - ENGLISH

This guide will help you understand your new mobile phone. It will provide you with useful explanations of features on your phone.

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

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Getting to know your phone

Earpiece

Main LCD


Send key

- Initiates call to dialed number and answers incoming calls.
- In standby mode: Shows the call log.

SIM Switch key

Alpha numeric keys

In standby mode: Input numbers to dial.
Hold down below keys.

 - Insert '+' symbol to make international calls.

 - Connect voice mail center.

 To  - Speed dials.

 - SOS Mode.

In editing mode: Enter numbers & characters

Lock/Shortcuts key

Short press to access Shortcuts key.
Long press to Lock in any screen.

Facebook key

Soft keys (Left soft key / Right soft key)

These keys perform the function indicated in the bottom of the display.

OK key

Selects menu options and confirms actions.


Navigation key

In standby mode: Press Up, Down, Left and Right Navigation Keys to experience all features provided by your service provider.
In menu: Scroll up, down, right & left.

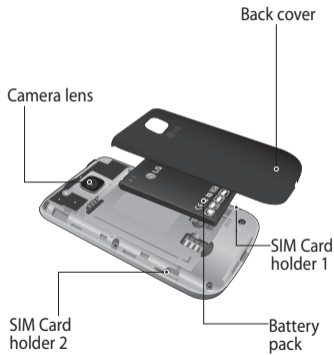
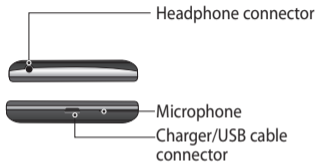
Camera hot key

End key

Switch on/off (hold down)
End or reject a call.

 - Hold the key down to activate or deactivate silent mode.





Installing the SIM Card and Charging the Battery

Installing the SIM Card

When you subscribe to a cellular network, you are provided with a SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

Installing a Memory card

Remove the Back cover and insert a micro SD card with the golden contact area facing downwards as shown in the diagram. To remove the Memory card, gently pull it.



Note: Memory card is an optional accessory.

Formatting the Memory card

From your home screen, Press **Menu** and select **Gallery**, Select **External memory** and From **Options** choose **Format** and enter Phone Password to format the Memory card.

WARNING: When you format your Memory card, all the content will be Erased. If you do not want to lose the data on your Memory card, take a backup first.

Important!

- › The SIM card can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.
- › Only 2G/2.5G SIM cards are supported.

Illustrations

1. Open back cover.



2. Remove the battery.



3. Insert your SIM Cards.



4. Insert your battery.



5. Close the back cover.



6. Charge your battery.



WARNING: Do not remove the battery when the phone is switched on, as this may damage the phone.

Turning Your Phone On and Off

You can power the phone on and off by pressing and holding the Power key.

Lock/Unlock Your Keypad

To lock, press **Menu** (LSK) in main screen and then press **Keylock** (RSK).

To Unlock, press **Unlock**(LSK) and then press **Yes**(RSK).

Calls

Making a call


1. Enter the number using the keypad. To delete a digit press **Clear**.

2. Press  to initiate the call.

3. To end the call, press .

TIP! To enter + when making an international call, press and hold **0**.

Answering and rejecting a call

When your phone rings, press  to answer the call.

While your phone is ringing, select **Silent** to mute the ringing.

This is useful if you have forgotten to change your profile to **Silent** for a meeting.

Press  or select **Reject** to reject the incoming call.

Changing the call settings

You can set the menu relevant to a call. Press **Menu**, select **Settings** and choose **Call**.

Cost save mode

Every contact is added along with assigned SIM when adding in phone book. During Calling, matching operator SIM is identified and the operation is completed using the matching operator SIM. This makes possible to use benefit from using same operator.

To use Cost save mode feature, make sure the feature is On [**Settings** -> **Call** -> **Cost save mode**]

Note: Cost save mode doesn't work during in-call.

Contacts

Searching for a contact

1. Select **Contacts** from the home screen.
2. Using the keypad enter the first letter of the contact you want to call.
3. Press Up/Down navigation key to scroll through the contacts.

Adding a new contact

1. Select **Contacts** from the home screen. Select **Add new contact**.


2. Enter the first and last name of your new contact.
3. Enter the number and select **Options** then choose **Save**.

TIP! Assign SIM field is used to assign the Contact to Default SIM/SIM1/SIM2. Call will be originated via assigned SIM for the Contact when Cost Save mode is ON.

Messaging

Sending a message

1. Press **Menu**, select **Messaging**, and choose **Write message** to send an SMS or MMS.

2. If you want to add some images or videos etc, select **Options** and choose **Add picture, Add sound, Add video, Add subject**.
3. From **Options** choose **Send to** then Select **Enter recipient** or **Add from Phonebook**. You can even add multiple contacts by marking the contacts.
4. Press  **Send** icon to send the message.

WARNING: Image, Video clip, Sound clip or Subject is added to the message editor, it will be automatically converted to MMS mode and you will be charged accordingly.

Facebook

Your device has SNS that lets you enjoy and manage your social network. You can update your own SN place status and view your friend's SN updates.

Note: SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

E-mail

Sending an e-mail using your new account

To send/receive an e-mail, you should set up an e-mail account.

1. From **Menu** Select **Messaging** and choose **E-mail**.
2. From **Options** Choose **Write e-mail** and a new e-mail editor screen will open.
3. Enter the recipient's address and write a subject.
4. Enter your message.
5. Press **Options**, select **Add attachments** to add a file.

6. From **Options** Choose **Send** to send your e-mail.

Camera

You can take photos with the built in camera and adjust its settings to suit your needs.

Video camera

You can record a video clip through the built-in camera.

Media Player

Your LG-C520 has a built-in Media player so you can play all your favourite music.

FM radio

Your LG-C520 has an FM radio feature so you can tune into your favourite stations and listen on the move. Listens to FM radio station.

You can enjoy listening FM without using headset as phone supports wireless FM service.

Voice recorder

Use your Voice recorder to record voice memos or other sounds.

Applications

Your LG-C520 comes with preloaded games to keep you amused when you have time

to spare. If you choose to download any additional games or applications they will be saved into this folder. Press **Menu** and select **Applications**. Choose **My games & apps**.

Organizer

Setting your alarm

(Menu > Organizer > Alarm clock)

You can set up to 5 alarms to invoke on a specified time.

Using the calendar

(Menu > Organizer > Calendar)

When you enter this menu, a calendar appears. A square cursor is located on the

current date. You can move the cursor to another date using the navigation keys.

Adding an item to your to do list

(Menu > Organizer > To-do list)

You can view, edit and add tasks to do.

Adding a note

(Menu > Organizer > Notes)

You can register your own notes here.

Using your calculator

(Menu > Organizer > Calculator)

The calculator provides the basic arithmetic functions: addition, subtraction, multiplication and division .

Using the stopwatch

(Menu > Organizer > Stopwatch)

This option allows you to use the function of a stopwatch.

Converting a unit

(Menu > Organizer > Converter)

This converts any measurements into a unit you want.

Adding a city to your world time

(Menu > Organizer > World time)

You can check the current time of major cities around the world.

Shortcuts

(Menu > Organizer > Shortcuts)

It helps you to go to the menu you search for. You can set the item as Shortcuts.

Internet

Accessing the internet browser

You can launch the **Opera Mini** browser for accessing web pages over the internet. Press **Menu** and select **Internet**.

Alternatively, you can also launch Obigo browser by pressing **Menu > Applications > Browser > Internet service** and access the homepage of the activated profile on

Internet Profiles. You can also manually enter an URL address and access the associated browser page.

Note: An additional cost is incurred when connecting to this service and downloading content. Check your data charges with your network provider.

Changing your phone settings (Menu > Settings > Phone)

Enjoy the freedom of adapting how your LG-C520 works for your own style.

- **UART settings** - User will be able to perform the operation from PC using modem for selected SIM card in UART settings (like AT command using HyperTerminal, PC dialup). User will be able to make the GPRS dialup on PC using the SIM which is selected in UART setting for e.g. if SIM1 is selected then user will be able to make the connection using selected SIM card.

- **Misc. settings** - You can set the brightness and time of the display screen.

Changing your security settings (Menu > Settings > Phone > Security)

Change your security settings to keep your LG-C520 and the important information safe.

- **Anti-theft mobile tracker** - When the handset is stolen, handset sends the SMS to the numbers configured by real owner. To activate the ATMT(Antitheft mobile tracker) feature, enter the security code. And you will need to set ATMT on, and configure the ATMT settings with Sender name, numbers. Default security

code is "0000." ATMT SMS will contain information about the stolen phone IMEI & number of the person who is using that handset.

Changing your display settings (Menu > Settings > Display)

You can change the settings for the phone display.

Changing your connectivity settings (Menu > Settings > Connectivity > Data account)

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone from switch on. If you want to change any settings, use this menu. You can configure the Data account in this menu.

Changing your Bluetooth settings (Menu > Settings > Connectivity > Bluetooth)

- **Power** - Select **Power** as **On/Off**.
- **Visibility** - Choose whether to **Permanent visible**, **Temporary visible** or **Off** your device to others.
- **my device** - View new device by choosing search new device.
- **search audio device** - View search audio device.
- **My name** - Enter a name for your LG-C520.
- **Advanced** - Set your Bluetooth settings for **Audio path**, **Storage**, **Sharing permission**

and View your Bluetooth address by choosing **My address**.

Note: When you use a Bluetooth headset , A2DP and AVRCP profiles are not supported while you play video. It means you will not listen video sound if you use Bluetooth headset.

Note: Bluetooth file transferring function will be blocked under some applications running. (Voice call, Camera, Music Player, UMS/PCSync)

Resetting your phone

(Menu > Settings > Restore factory settings)

You can initialize all factory defaults. You need Security code to activate this function.

Installing LG PC Suite on your computer

- 1.** Go to **www.lg.com** and choose your country.
- 2.** Select **Support** and Go to **Mobile Support**.
- 3.** Follow the instructions on screen to complete the LG PC Suite Installation on your PC.

Phone Software update

LG Mobile Phone Software update from internet

For more information on using this function, please visit the <http://update.lgmobile.com> or <http://www.lg.com/common/index.jsp> ----> select country.

This Feature allows you to update the firmware of your phone to the latest version conveniently from the internet without the need to visit a service centre.

As the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage your mobile phone.

Guidelines for Safe and Efficient Use

Important Information

This user's guide contains important information about the use and operation of this phone. Read all information carefully for optimal performance and to avoid any damage or misuse of the phone. Any changes or modifications not expressly approved in this user's guide could void your warranty for this equipment.

Safety Guidelines



WARNING

To reduce the possibility of electric shock, do not expose your product to high humidity areas, such as bathroom or swimming pool.

Keep the phone away from heat. Never store your phone in environment that may expose it to temperatures below 0°C or above 40°C, such as outdoor during snowstorm, or in your car in hot days. Exposure to cold or heat will result in malfunction, damage or permanent failure. Be careful when using your phone near other electronic devices. The RF emissions from mobile phones may

affect nearby electronic equipment that not adequately shielded. You should consult manufacturers of any personal medical devices, as in the case of pacemakers and hearing aides, to determine whether they are susceptible to interference from cell phones. Turn off your phone in medical facilities or at gas stations. Never place your phone in microwaves, as it will cause the battery to explode.

Important! Before using your phone, please read the SAFETY INFORMATION OF THE TELECOMMUNICATIONS INDUSTRY ASSOCIATION (TIA).

Safety Information

Read these simple guidelines. Breaking the rules may be illegal or dangerous.

More detailed information is provided in this user's guide.

- Never use an unapproved battery that could cause damages to the phone or the battery itself, or even explode.
- Never place your phone in a microwave oven, as this will result in an explosion of the battery.
- Do not dispose of your battery in fire or with hazardous or flammable materials.
- Make sure the battery does not come into contact with sharp-edged items, such as

animal teeth or claws. This could cause a fire.

- Store the battery in a place out of the reach of children.
- Be careful so that children do not swallow any parts of the phone, such as rubber plugs (earpiece, parts that connect to the phone, etc.). This could cause asphyxiation or suffocation.
- Disconnect the plug and charger from the outlet when the phone shows that the battery has been fully charged, because it may cause electric shock or fire hazard.
- When in the car, do not leave your phone, or install a hands-free kit, near the airbag. If wireless equipment is improperly

installed, you can be seriously injured if the airbag is deployed.

- Do not use mobile phone while driving.
- Do not use the phone in areas where its usage is prohibited. (For example: in airplanes).
- Do not expose the battery charger or adapter to direct sunlight, or use it in places with high humidity, such as bathroom.
- Never store your phone in temperatures lower than -20°C or higher than 50°C .
- Do not use harsh chemicals (such as alcohol, benzene, solvents, etc.) or detergents to clean the phone. This could

cause fire.

- Do not drop the phone, strike it, or shake it hard. Such actions may harm the phone's internal circuit boards.
- Do not use your phone in high explosive areas, as this may generate sparks.
- Do not damage the power cord by bending, twisting, pulling, or heating it. Do not use the plug if it is loose as it may cause fire or electric shock.
- Do not handle the phone with wet hands while it is charging. This can cause electric shock or seriously damage your phone.
- Do not disassemble the phone.
- Do not make or answer calls while charging

the phone, which can cause a short circuit, electric shock, or fire.

- Use only batteries and chargers provided by LG. The warranty does not apply to products provided by other providers.
- Only authorized personnel should service the phone and its accessories. Installation or service may result in accidents and consequently invalidate the warranty.
- Do not hold or let the antenna come in contact with your body during a call.
- Emergency calls can be made only within a service area. To make an emergency call, make sure you are within a service area and the phone is on.

- Use your accessories, such as headphones or headsets, with caution, ensuring that the cables are plugged properly and that they do not touch the antenna unnecessarily.

Information about the RF exposure from FCC

WARNING! Read this information before operating the phone.

In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are

consistent with the safety standard previously set by both international and U.S. standards.

The design of this phone complies with FCC guidelines and these international standards.

Caution

Use only the supplied antenna. Use of unauthorized antennas, or modifications, could impair call quality, damage the phone, void your warranty, or result in a violation of FCC regulations.

Do not use the phone with a damaged antenna. A damaged antenna in contact with the skin could cause a singe. Contact your local dealer for an antenna replacement.

Battery Precautions

- Do not disassemble.
- Do not short-circuit.
- Do not expose to high temperatures, over 60 °C (140 °F).
- Do not incinerate.

Battery Disposal

- Please dispose of your battery properly, or bring it to your wireless provider for recycling.
- Do not dispose of your battery in fire or with hazardous or flammable materials.

Adapter Precautions (Charger)

- Using the wrong battery charger could damage your phone and void your warranty.
- The adapter or battery charger is only designed for indoor use.
- Do not expose the battery charger or adapter to direct sunlight, or use it in places with high humidity, such as the bathroom.

Avoid damage to your ear

- Damage to your hear can occur due to constant exposure to excessive high sound. We, therefore, recommend that you do not turn on or off the phone near your ear. We also recommend you be reasonable with the music and volume level.
- If you listen to music, please ensure that the

volume level is adequate, so that you are aware of your surroundings. This is particularly important when attempting to cross a street.

Notice: Open Source Software

To obtain the corresponding source code under GPL, LGPL, MPL and other open source licences, please visit <http://opensource.lge.com/>
All referred licence terms, disclaimers and notices are available for download with the source code.

TIA's Safety Information

This includes complete security information on wireless phones from TIA (Telecommunications Industry Association).

It's required, for CTIA Certification, the inclusion in the user manual of text covering pacemakers, hearing aids and other medical devices. It's encouraged the use of the remaining TIA language when relevant.

Exposure to Radio Frequency Signal

Your wireless handheld portable telephone is a lowpower radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety

standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) *

NCRP Report 86 (1986)

ICNIRP (1996)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

* American National Standards Institute;
National Council on Radiation Protection

and Measurements; International Commission on Non-Ionizing Radiation Protection.

The design of your phone complies with the FCC guidelines (and those standards).

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Suggestions for a more efficient operation

For your phone to operate most efficiently:

- Do not touch the antenna unnecessarily, when the phone is in use. The contact with the antenna affects call quality, and may cause the phone to operate at a higher power level than otherwise would be need.

Driving

Check the laws and regulations related to the use of wireless phones in the areas where you drive. Always obey these regulations. Also, if using your phone while

driving, make sure to:

- Pay full attention to driving; driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park, before making or answering a call, if driving conditions demand so.

Electronic Devices

Most modern electronic equipment is shielded from RF signals.

However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemaker

The Medical Industry Manufacturers Association recommends a minimum distance of fifteen (15) centimeters, or six (6) inches, between a handheld wireless phone and a pacemaker, in order to avoid potential interference between them.

These advices are consistent with independent researches, and with recommendations based on wireless technology research.

People with pacemakers should:

- ALWAYS keep the phone at least fifteen centimeters (six inches) from their pacemaker, whenever the phone is turned on;
- Not carry the phone in a shirt pocket;
- Use the ear opposite to the pacemaker, to minimize the potential interference;
- If you have any reason to suspect that interference is taking place, switch off your phone immediately.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, we recommend that you contact your service provider.

Other Medical Devices

If you use any other personal medical devices, consult your device manufacturer to determine if they are adequately shielded from external RF energy. Your doctor can help you obtain this information.

Health Care Facilities

Turn off your phone in health care facilities, whenever there are signs asking you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded devices in motor vehicles.

Check with the manufacturer, or its representative, regarding your vehicle.

You should also consult the manufacturer about any equipment that has been added to your vehicle.

Facilities with signs

Turn off the phone in any facility where warning signs request you to do so.

Airplanes

FCC regulations prohibit the use of phones while in the air. Turn off your phone before boarding an airplane.

Blasting Areas

To avoid interfering with blasting operations, turn your phone off when in a 'blasting area' or in areas with signs that read: 'Turn off two-way radios' . Obey all signs and instructions.

Potentially Explosive Atmosphere

Turn off the phone when in an area with a potentially explosive atmosphere, and obey all signs and instructions.

Sparks in such areas could cause an explosion or fire that could result in personal injury or death.

Areas with a potentially explosive atmosphere are often clearly marked, but not always. Among the potentially dangerous areas are:

Fueling areas (such as gas stations), areas below deck on boats, facilities where chemical products are transferred or stored, vehicles using liquefied petroleum gas (as propane or butane), areas where the air contains chemicals or particles (such as grain, dust or metal powders), and any other areas where you would normally be advised to turn off your vehicle engine.

For vehicles equipped with air bags

Air bags inflate with strong force. Do not place objects in the area over the air bag or in its deployment area, including wireless equipment, either installed or portable.

Serious injuries could occur if wireless equipment is improperly installed into the car when the air bag inflates.

Safety Information

Read and observe the following information for the safe and proper use of your phone, and to prevent any damage.

Also, keep the user's guide in an accessible place at all times after reading it.

Charger, Adapter and Battery Security

- The charger and adapter are designed only for indoor use.
- Dispose of your battery properly, or bring it to your wireless provider for recycling.
- The battery doesn't need to be fully discharged before recharging.
- Only use LG approved chargers that are specifically made for your phone model, since they are designed to maximize the battery life.
- Do not disassemble or short-circuit it.
- Keep the metal contacts on the battery clean.
- Replace the battery when it no longer

provides acceptable performance. The battery can be recharged several hundred times before replacement.

- Charge the battery after long periods without use to maximize its life.
- The battery life will vary depending on usage patterns and environmental conditions.
- Intensive use of backlighting, browser, and packet data connectivity affect battery life and talk/standby times.

- The role of self-protection interrupts the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn on the phone.

Explosion, Shock and Fire Danger

- Do not place the phone in a place exposed to excessive dust, and keep the minimum required distance between the power cord and heat sources.
- Unplug the power cord before cleaning the phone, and clean the power plug whenever it is dirty.
- When using the power plug, make sure it is firmly connected. Otherwise, it can overheat or start a fire.
- Placing the phone in a pocket or bag without covering the receptacle (power plug pin), metallic articles (such as a coin, clip or pen) may short-circuit the phone. Always cover the receptacle when not in use.

- Do not short-circuit the battery. Metal items, such as coins, paper clips, or pens, in your pocket or bag may cause a shortcircuit between the + and - terminals of the battery (metal strips on the battery). The short-circuit of the terminals may damage the battery and cause an explosion.

General Notice

- Using a damaged battery, or inserting it into the mouth can cause serious injuries.
- Do not place the phone in proximity to items containing magnetic components, such as credit cards, calling cards, bank books, or subway tickets. The phone

magnetism may damage the data stored in the magnetic strip.

- Talking on the phone for a long period of time may reduce call quality, because of the heat generated during use.
- When the phone has not been in use for a long time, store it in a safe place, with the power cord unplugged.
- Using the phone close to a receiving equipment (such as TV or radio) may cause interference.

- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight singe. Contact an LG Authorized Service Facility to replace the damaged antenna.
- Do not immerse your phone in water. If this happens, immediately turn it off and remove the battery. If your phone does not work, take it to an LG Authorized Service Facility.
- The power supply contains elements that could be harmful to your health, if components are handled directly. If this happens, we recommend immediate hand-washing.
- Do not paint the phone.
- Data stored in your phone might be deleted due to careless use, hardware repair or software upgrade. Please backup your important phone numbers (ringtones, text or voice messages, images, and videos might also get deleted). The manufacturer is not liable for damages due to loss of data.

- When using the phone in public places, you may set the ringer on vibrate to avoid disturbing others.
- Do not switch the phone on/off while it is in your ear.

Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

Travel Adapter



Standard Battery



**User Guide
LG-C520**



Headset



NOTE

- Always use genuine LG accessories. Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further enquires.

Troubleshooting

Problem	Possible Solution
Telephone cannot be switched on	Please take out battery and insert again. Then press Power key to power on the phone.
Battery empty	Charge battery. Check charging indicator on display.
The battery doesn't charge properly or the phone sometimes turns itself off	Wipe the charging contacts, both on the phone and on the battery, with a clear soft cloth.
Usage time of battery becomes shorter	If the battery time is short, it may be due to the user environment, a large volume of calls, or weak signals.
Charging error— Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.

Problem	Possible Solution
Charging error— Wrong charger	Only use original LG accessories.
Charging error— Battery defective	Replace battery.
Charging error—No battery icon appears when charging	The battery is empty or has been not used for a long time. It may take a while before the battery icon appears on the screen.
Forgot the phone code or password	The default phone code is "0000".
Enter PUK	The PIN code has been entered incorrectly three times in succession, and the phone is now blocked. Enter the PUK supplied by your service provider.

Problem	Possible Solution
Loss of Network	You may be in a weak signal area. Move and try again. You are trying to access an option for which you have no subscription with your service provider. Contact the service provider for further details.
You have entered a number but it was not dialed	<p>Be sure that you have pressed Call key.</p> <p>Be sure that you have accessed the right network service.</p> <p>Be sure that you have not set an outgoing call barring option.</p> <p>Be sure that you have entered the area code.</p>
Your correspondent cannot reach you	Be sure that your phone is switched on. Be sure that you are accessing the network service. Be sure that you have not set an incoming call barring option.

Problem	Possible Solution
Your correspondent cannot hear you speaking	Be sure that you have switched off the loudspeaker. Be sure that you are holding the phone close enough to your mouth. The microphone is located at the bottom of the phone.
The voice quality of the call is poor	Check the signal strength indicator on the display. The number of bars indicates the signal strength. Try moving the phone slightly or moving closer to a window if you are in a building.
No number is dialed when you recall a contact	Use the Phonebook Search feature to ensure the number has been stored correctly. Resave the number, if necessary.
Cannot use the Browser	Your subscription does not include data capability. You will need to contact your service provider to enable the service.

Problem	Possible Solution
If the above guidelines do not help you to solve the problem	Take note of the model number of your mobile phone and a clear description of the problem. Contact your phone dealer or LG Service Center for help.

