LG

Some of the features described in this
manual may differ from those available
on your phone depending on its
software and on your service provider.

KS500Q User Guide

Part 15.21 statement

" Change or Modifications that are not expressly approved by the manufacturer could void

the user's authority to operate the equipment. "

Part 15.105 statement

This equipment has been tested and found to comply with the limits for a class B digital device,
pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a

residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used

in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. if this

equipment does cause harmful interference or television reception, which can be determined by

turning the equipment off and on, the user is encouraged to try to correct the interference by one or

more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to

which the receiver is connected

- Consult the dealer or an experienced radio/TV technician for help.

LIMITED WARRANTY STATEMENT

1. WHAT THIS WARRANTY COVERS:
LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:
(1) The limited warranty for the product extends for ONE (1) year beginning on the data of purchase of the product.
(2) The limited warranty extends on to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user.
(3) This warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories and Canada.
(4) The external housing and cosmetic parts shall not be covered under these limited warranty terms.
(5) Upon request from LG, the consumer must provide information to reasonably prove the date of purchase.
(6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

2. WHAT THIS WARRANTY DOES NOT COVER:
(1) Defects or damages resulting from use of the product in other than its normal and customary manner.
(2) Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping blown fuses spills of food or liquid.
(3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
(4) That the Customer Service Department at LG was net notified by consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.
(5) Products which have had the serial number removed or made illegible.
(6) The limited warranty is in lieu of all other warranties, express or implied either in fact or by operations law, statutory or otherwise, including, but limited to any implied warranty of marketability or fitness for a particular use.
(7) Damage resulting from use of non-LG approved accessories.
(8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
(9) Products operated outside published maximum ratings.
3
(10) Products used or obtained in a rental program.
(11) Consumables (such as fuses).

3. STATE LAW RIGHTS:
No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG INFOCOMM INC. SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, RISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY APPLICABLE TO THIS PRODUCT. Some states do not allow the exclusive of imitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.
4. HOW TO GET WARRANTY SERVICE:
To obtain warranty service, please call the following web address:
www.lgeservice.com

For Your Safety

Important Information

This user guide contains important information on the use and operation of this phone. Please read all the information carefully for optimal performance and to prevent any damage to or misuse of the phone. Any changes or modifications not expressly approved in this user guide could void your warranty for this equipment.

Before You Start

Safety Instructions

WARNING! To reduce the possibility of electric shock, do not expose your phone to high humidity areas, such as the bathroom, swimming pool, etc.

Always store your phone away from heat. Never store your phone in settings that may expose it to temperatures less than 32°F or greater than 104°F, such as outside during extreme weather conditions or in your car on a hot day. Exposure to excessive cold or heat will result in malfunction, damage and/or catastrophic failure.

Be careful when using your phone near other electronic devices. RF emissions from your mobile phone may affect nearby in adequately shielded electronic equipment. You should consult with manufacturers of any personal medical devices such as pacemakers and hearing aides to determine if they are susceptible to interference from your mobile phone.

Turn off your phone in a medical facility or at a gas station. Never place your phone in a microwave oven as this will cause the battery to explode.

IMPORTANT! Please read the TIA SAFETY INFORMATION on page 78 before using your phone.

Safety Information

Read these simple guidelines. Breaking the rules may be dangerous or illegal. Further detailed information is given in this user guide.

▶ Never use an unapproved battery since this could damage the phone and/or battery and could cause the battery to explode.

▶ Never place your phone in a microwave oven as it will cause the battery to explode.

▶ Do not dispose of your battery by fire or with hazardous or flammable materials.

▶ Make sure that no sharp-edged items come into contact with the battery. There is a risk of this causing a fire.

▶ Store the battery in a place out of reach of children.

▶ Be careful that children do not swallow any parts such as rubber plugs (earphone, connection parts of the phone, etc.). This could cause asphyxiation or suffocation.

▶ Unplug the power cord and charger during lightning storms to avoid electric shock or fire.

▶ When riding in a car, do not leave your phone or set up the hands-free kit near to the air bag. If wireless equipment is improperly installed and the air bag is activated, you may be seriously injured.

▶ Do not use a hand-held phone while driving.

▶ Do not use the phone in areas where its use is prohibited. (For example: aircraft).

▶ Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.

▶ Never store your phone in temperatures less than- 4°F or greater than 122°F.

▶ Do not use harsh chemicals (such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. There is a risk of this causing a fire.

▶ Do not drop, strike, or shake your phone severely. Such actions may harm the internal circuit boards of the phone.

▶ Do not use your phone in high explosive areas as the phone may generate sparks.

▶ Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.

▶ Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause fire or electric shock.

▶ Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.

▶ Do not disassemble the phone.

▶ Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.

▶ Only use the batteries, antennas, and chargers provided by LG. The warranty will not be applied to products provided by other suppliers.

▶ Only authorized personnel should service the phone and its accessories. Faulty installation or service may result in accidents and consequently invalidate the warranty.

▶ Do not hold or let the antenna come in contact with your body during a call.

▶ An emergency call can be made only within a service area. For an emergency call, make sure that you are within a service area and that the phone is turned on.

FCC RF Exposure Information

WARNING! Read this information before operating the phone.

In August 1996, the Federal Communications (FCC) of he United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies.

The design of this phone complies with the FCC guidelines and these international standards.

CAUTION

Use only the supplied and approved antenna. Use of unauthorized antennas or modifications could impair call quality, damage the phone, void your warranty and/or result in violation of FCC regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with skin, a minor burn may result. Contact your local dealer for a replacement antenna.

Body-worn Operation

This device was tested for typical body-worn operations with the back of the phone kept 0.79 inches (2cm) between the user's body and the back of the phone. To comply with FCC RF exposure requirements, a minimum separation distance of 0.79 inches(2cm) must be maintained between the user's body and the back of the phone. Third-party belt-clips, holsters, and similar accessories containing metallic components should not be used. Body-worn accessories that cannot maintain 0.79 inches(2cm) separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

**Vehicle Mounted External Antenna
(optional, if available)**

A minimum separation distance of 8 inches (20cm) must be maintained between the user/bystander and the vehicle mounted external antenna to satisfy FCC RF exposure requirements. For more information about RF exposure, visit the FCC website at www.fcc.gov

FCC Part 15 Class B Compliance

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device and its accessories may not cause harmful interference, and (2) this device and its accessories must accept any interference received, including interference that may cause undesired operation.

Cautions for Battery

▶ Do not disassemble.

▶ Do not short-circuit.

▶ Do not expose to high temperature: 60°C (140°F).]

▶ Do not incinerate.

Battery Disposal

▶ Please dispose of your battery properly or bring to your local wireless carrier for recycling.

▶ Do not dispose in fire or with hazardous or flammable materials.

Adapter (Charger) Cautions

▶ Using the wrong battery charger could damage your phone and void your warranty.

▶ The adapter or battery charger is intended for indoor use only.

Do not expose the adapter or battery charger to direct sunlight or use it in places with high humidity, such as the bathroom.

Getting to know your phone

**Charger, USB Cable,
Handsfree connector**

MicroSD card

Front   Front

Main screen

Clear key

Deletes a character with
each press.

Call key

Dials a number or
answers an incoming
call.

End/Power key

Ends or rejects a call.
Turns the phone on/off.
Press once to return to
the standby screen.

Capture button

Volume

Battery cover

Camera lens

Battery

SIM card

Inserting the SIM and Battery

1 Remove the battery cover
Slide the battery cover towards the bottom of the phone and away from it.

⚠ **WARNING:** Do not use your fingernail when removing the battery.

⚠ **WARNING:** Do not remove the battery when the phone is switched on, as this may damage the phone.

2 Remove the battery
Lever the bottom edge of the battery and remove it carefully from the battery compartment.

3 Insert the SIM card
Slide the SIM card into the SIM card holder. Make sure that the gold contact area on the card is facing downwards.
To remove the SIM card, pull it gently in the reverse direction.

4 Insert the battery

Insert the top of the battery into the
top edge of the battery compartment.
Ensure the battery contacts align with
the terminals on the phone. Press down
the bottom of the battery until it clips into
place.

6 Charging your phone

Pull open the cover of the charger socket
on the side of your KS500Q Insert the
connector on your charger, and plug into
a mains electricity socket. Your KS500Q
will need to be charged until the message
"Battery full" appears on the screen.

5 Replace the battery cover

Slide the battery cover towards the top of
the phone until it clicks into place.

Memory card

Inserting a memory card

You can expand the memory space available on your phone using a memory card. The KS500Q will support a memory card of up to 4 GB.

> **TIP!** A memory card is an optional accessory.

To insert the memory card, slide it into the slot at the top until it clicks into place, making sure that the gold contact area is facing upwards.

Menu map

GAMES & APPS
1 My games & apps
2 Settings

CALLING
1 Make video call
2 Call logs
3 Call durations
4 Data volume
5 Call costs
6 Call divert
7 Call barring
8 Fixed dial numbers
9 Call waiting
0 Common settings
* Video call settings

ORGANISER
1 Calendar
2 To do
3 Memo
4 Secret memo
5 Date finder
6 Settings

MULTIMEDIA
1 Camera
2 Video camera
3 Music
4 Voice recorder

MESSAGING
1 Create new message
2 Inbox
3 Mailbox
4 Drafts
5 Outbox
6 Sent items
7 My folders
8 Templates
9 Emoticons
0 Settings

MY STUFF
1 My images
2 My sounds
3 My videos
4 My games & apps
5 SVG contents
6 Others
7 My memory card

CONTACTS
1 Add new
2 Search
3 Speed dials
4 Groups
5 Service dial numbers
6 Own number
7 My business card
8 Settings

TOOLS
1 Quick menu
2 Alarms
3 Calculator
4 Stopwatch
5 Converter
6 World time

BROWSER
1 Home
2 Enter address
3 Bookmarks
4 RSS reader
5 Saved pages
6 History
7 Settings

CONNECTIVITY
1 Bluetooth
2 Server sync
3 USB connection

SETTINGS
1 Profiles
2 Phone
3 Screen
4 Date & Time
5 Network
6 Internet profiles
7 Access points
8 Packet data conn.
9 Security
0 Memory manager
* Streaming settings
# Reset settings

01
02
03
04
05
06
07
08
09

Setup

13

Your standby screen

From here you can access menu options, make a quick call or change your profile - as well as many other things.

Optical sensor

Your KS500Q has a special feature; an optical sensor. You can use this to navigate menus as well as your web browser. Use the optical sensor by rubbing the panel with your thumb to drag the cursor around the screen. There's no need to press too hard as the optical sensor is sensitive enough to pick up on a light touch.

From the main menu, select **Settings**, **Phone**, then **Optical sensor settings**. From here you can choose **All** to enable its use in the browser and the menus, **Browser only**, or you can turn it **Off**.

> ⚠ **WARNING:** When the optical sensor is directly exposed to the sun, its function can be malfunctioned.

s Standby screen

s Optical sensor panel

The main menu

The main menu provides twelve menu options.

1 Select **Menu**.

2 Use the arrow keys to select the required menu option.

3 When the option you require is selected, press **OK** to open.

Your standby screen

The status bar

The status bar displays various icons to indicate, amongst other things, signal strength, remaining battery life and new messages.

Icon	Description
	Multitasking
	Network signal strength (number of bars will vary)
	No network signal
	Remaining battery life
	Battery empty
	New text message
	New voice message
	New email
	New multimedia message
	An alarm is set

Icon	Description
	Normal profile in use
	Outdoor profile in use
	Silent profile in use
	External memory
	Calls are diverted
	GPRS available
	EDGE in use
	Roaming
	Bluetooth is active
	Calls are rejected
	HSDPA available
	3G available
	Flight mode is selected

Calls

Making a call

1 Enter the number using the keypad.
   To delete a digit press .

2 Press the green key to dial the entered
   number.

3 To end the call, press the red key.

> **TIP!** To enter + for making an international
> call, press and hold **0**.

Making a call from your contacts

1 From the main menu, press the down-
   arrow to open your contacts.

2 Using the keypad, enter the first letter
   of the contact you want to call. So, for
   'Office', press **6** (MNO) three times.

3 Use the arrow keys to scroll through your
   contacts.

4 Press the green key to call the selected
   contact.

Answering or rejecting a call

When your phone rings, press the green key
to answer the call.

Press the red key to reject the incoming call.

> **TIP!** You can change the settings on your phone
> to change how you answer a call.
> From the main menu, select **Calling**, then
> **Common settings**, and select **Answer mode**.
> You can choose from **Press send key**, **Slide
> up** and **Press any key**.

Calls

Speed dialing

You can assign a frequently-called contact to a speed dial number.

1 From the main menu, select , then **Speed dials**.

2 Your voicemail is set to speed dial 1. Choose any other number to assign to a contact.

3 Your address book will open. Select the contact you'd like to assign that number to and press **OK**.

To call a speed dial number, press and hold the assigned number until the contact appears on screen. The call will initiate automatically.

Viewing your call logs

From the main menu, select and choose **Call logs**.

All calls - View the complete list of all of your dialled, received and missed calls.

Dialled calls - View the list of all the numbers you have called.

Received calls - View the list of all the numbers that have called you.

Missed calls - View the list of any calls you have missed.

To view other information on your calls, select the following in the menu:

Call duration - View details of how long you have spent on your calls.

Call costs - View the charges applied to your dialled numbers (this service is network-dependent, some operators are unable to support it) and the duration of all your calls; received and dialled.

Data volume - View the amount in kilobytes of all your received and sent data.

> **TIP!** From any call log, select Options to delete selected or all logged items.

Using call divert

1 From the main menu, select .

2 Select **Call divert**.

3 Choose whether you would like to divert all calls when the line is busy, when there is no answer or when you are not reachable.

4 Choose whether to divert to your voicemail or to another number.

5 Enter your divert number or select **Search** to browse for your divert number.

Note: Charges may be incurred for diverting calls. Please contact your network provider for details.

> **TIP!** To turn off all call diverts, choose **Deactivate all** from the **Call divert** menu.

Using call barring

1 From the main menu, select .

2 Select **Call barring**.

3 Choose any or all of the following options for **Voice calls** or **Video calls**:

All outgoing

Outgoing international

O/G international calls except home country

All incoming

Incoming when abroad

4 Select **Activate** and enter the call barring password. Please check with your network operator for this service.

> **TIP!** If you only want to allow calls to specific numbers from your phone, you can turn on the **Fixed dial numbers** feature. To do so, select **Fixed dial numbers** from the **Calling** menu and then choose **Turn on**. Please note, you'll need your PIN2 code from your operator.

Calls

Changing the common settings

1 From the main menu, select and then choose **Common settings**.

2 From here you can amend the settings for:

Call reject - You can set which incoming calls to reject.

Send my number - Choose whether your number will be displayed when you call someone.

Auto redial - Choose **On** or **Off**.

Answer mode - Choose whether to answer the phone using the accept key, any key or by sliding your handset open.

Minute minder - Select **On** to hear a tone every minute during a call.

BT answer mode - You can choose whether calls should be answered by the handset or by a Bluetooth headset, if one is connected.

Save new number - Choose whether to save the phone number when ending a call, if the phone number is not already saved in your phonebook.

Slide close setting - Choose whether or not to end the active call when the slide is closed.

Searching for a contact

1 From the main menu, select and choose **Search**.

2 Using the keypad enter the first letter of the contact you want to call. So, for 'Office', press **6** (MNO) three times.

3 Scroll through the contacts and their different numbers using the arrow keys.

Adding a new contact

1 From the main menu, select and choose **Add new**.

2 Choose whether to store your new contact on your **Handset** or **USIM**.

3 Enter the information you would like to store about the contact and select **Done**.

Or, use the following shortcut:

1 Enter the number you wish to store and select **Options**.

2 Choose **Save number** and then select whether you would like to create a new contact or update an existing one by choosing **New contact** or **Update contact**.

3 Enter the relevant information as above and select **Done**.

Note: When it comes to storing a contact's email address, press the key on the keypad to get access to symbols such as '@'.

Contact options

There are many things you can do when viewing a contact. Here's how to access and use those features:

1 Open the contact you'd like to use. See **Searching for a contact** above.

2 Select **Options** to open the list of options. From here you can:

Send message - Send a message to the contact. If the contact has an email address, you can send them an email from here, too.

Send business card - Send the contact's details as a business card.

Make voice call - Make a voice call to the contact.

Make video call - Make a video call to the contact.

Add new contact - Add a new contact.

Edit - Change the contact's details.

Mark/unmark - Mark/unmark the selected contact.

Calls

Search by - Search a contact by name, number or group.

Save to USIM/Handset - Choose to move or copy to the SIM card or phone (depending on where you originally saved the contact).

Delete - Delete the contact. Select **Yes** to confirm.

Text input - Options for **Insert symbol**, **Input method**, **Writing language** and **Add to dictionary**.

Adding a contact to a group

You can collect your contacts into groups, keeping your work colleagues and family members separate, for example. There are a number of groups including Family; Friends and Colleagues; School; and VIP already set up on the phone.

1 From the main menu, select and choose **Groups**.

2 Scroll to the group you wish to add a contact to, select it and choose **Add**.

3 Your contact list will open. Scroll to the contacts you would like to add to the group and select **Mark**, then **Done**.

> **TIP!** You can assign a ringtone to a group. Select the group you wish to assign the ringtone to and select **Options**.

Adding a picture to a contact

You can change the appearance of your contacts in your address book to include a picture.

1 From the main menu, select and choose **Settings**.

2 Select **Contact list settings** and select **Off** or **On** from the **Show picture** tab.

3 Return to the address book and select the contact to which you want to add a picture.

4 Choose **Options** and select **Edit**.

5 Scroll down to the **Image** section. Choose **Edit** and select an option. If you select **Take a picture**, your camera viewfinder will open, so you can take a picture of your contact.

Copying your contacts to your SIM

You can copy your contacts from your SIM to your handset or from your handset to your SIM.

1 From the main menu, select and choose **Settings** and then **Copy**.

2 Choose between **Handset to USIM** or **USIM to handset**.

3 Choose whether to copy all the contacts together or one at a time.

Deleting all of your contacts

1 From the main menu, select and choose **Settings** and then **Clear contacts**.

2 Select to delete contacts from **USIM** or **Handset**.

3 Select **Yes** to confirm your selection.

Viewing information

1 From the main menu, select and choose one of the options to view your **Service dial numbers**, your **Own number** or your own business card.

> **TIP!** If you haven't yet created a business card, the **My business card** screen will give you the option to create one. Select **Add** and enter your details as you would for any other contact. Select **Done** when you are finished.

Messaging

Messaging

Your KS500Q combines SMS, MMS and email into one intuitive and easy-to-use feature.

Sending a message

1 From the main menu, select and then **Create new message**.

2 Choose to send a **Message** or **Email**.

3 A new, blank message will open.

4 Enter your message using T9 predictive or Abc manual.
   See **Entering text** below to see how to switch between the different text entry modes.

5 From the **Options** menu, select **Insert** to add an image, video, sound or symbol.

6 Select **Send**.

7 Enter the phone number or select **Contacts** to open your contacts list. You can add multiple contacts.

8 Select **Send**.

Entering text

There are two ways to enter text:
T9 predictive and Abc manual.

To turn on T9 predictive text, begin a new message, choose **Options**, select **Input method** and choose **T9 mode**.
With T9 on, you can only switch between T9 and Abc mode by pressing **Options**, **Input method** and then select **Abc mode**.

T9 predictive

T9 mode uses a built-in dictionary to recognise the words you are writing based on the key sequences you enter. Simply touch the number key associated with the letter you want to enter, and the dictionary will recognise the word once all the letters are entered. For example, press 8, 3, 5, 3, 7, 4, 6, 6, 3 to write 'telephone'.

If the word you want doesn't appear, choose Options and select **Add to dictionary**. Enter the word using Abc manual mode and your word or name will be added to the dictionary.

Abc manual

In Abc mode you must press the key repeatedly to enter a letter. For example, to write 'hello', press 4 twice, 3 twice, 5 three times, 5 three times again, then 6 three times.

Setting up your email

You can stay in touch on the move by using the email facility on your KS500Q. It's quick and simple to set up a POP3 or IMAP4 email account.

1 From the main menu, select and then **Settings**.

2 Select **Email** then **Email accounts**.

3 Select **Options** then **Edit**.

4 You can now choose how your account works:

   My name - Enter your name.

   Username - Enter the account username.

   Password - Enter the account password.

   Email address - Enter the account email address.

Reply email address - Enter the 'reply to' email address.

Outgoing mail server - Enter the account's mail sever address.

Incoming mail server - Enter the account details.

Maximum receive size - Choose the size limit of your emails, the maximum is 1MB.

Mailbox type - Enter the mailbox type, POP3 or IMAP4.

Save to server - Choose whether to save your emails to the server. For IMAP4 accounts copies are always saved.

Save sent mail into - Choose where to save your IMAP4 emails. For POP3 accounts copies are always saved on the phone.

Access point - Choose your Internet access point.

Auto retrieve - Choose whether to retrieve your mail.

Advanced settings - Choose whether to use the advanced settings.

Messaging

SMTP port number - Normally, this will be 25.

Incoming server port - Normally, this is 110 for POP3 accounts and 143 for IMAP4 accounts.

SMTP authentication - Choose the security settings for the outgoing mail server.

SMTP username - Enter the SMTP username.

SMTP password - Enter the SMTP password.

APOP secure login - Choose to activate APOP secure login for a POP3 account. IMAP4 accounts are always set to off.

Retrieving your email

You can check for new email automatically or manually. See **Changing your email settings** for details on how to check for new email automatically.

To check manually:

1 From the main menu, select **Messaging** and then **Mailbox**.

2 Select the account for which you would like to check your email and then select **Retrieve**.

3 Your KS500Q will connect to your email account and retrieve your new messages.

Changing your email settings

You can use the following settings to configure your email preferences.

1 From the main menu, select **Messaging** and then **Settings**.

2 Select **Email** - from there you change the following settings:

Allow reply email - Choose to allow the sending of 'read confirmation' messages.

Request reply email - Choose whether to request 'read confirmation' messages.

Retrieve interval - Choose how often your KS500Q checks for new email messages.

Include message in Fwd & Reply - Choose whether or not to include the original message in your replies.

Include attachment - Choose whether or not to include the original attachment.

Auto retrieval in roaming - Choose to auto retrieve your messages when abroad, or stop auto retrieval.

New email notification - Choose whether to be alerted to new emails.

Signature - Create an email signature and switch this feature on.

Priority - Choose the priority level of your email messages.

Message folders

From the main menu, select .

Inbox - All received messages are placed in your inbox. From here you can send replies, forward and perform other actions, see page 28 for details.

Mailbox - The mailbox folder contains folders for each email account configured on the phone.

Drafts - If you don't have time to finish writing a message, you can save what you've done so far.

Outbox - This is a temporary storage folder and contains messages that are being sent.

Sent items - All sent messages are placed into your **Sent items** folder.

Messaging

My folders - Allows you to group messages as you prefer.

Templates - A list of useful messages, to be used for quick replies.

Emoticons - A list of useful emoticons.

You can also access your messaging settings by selecting **Settings**.

Managing your messages

You can use your Inbox to manage your messages.

1 From the main menu, select **Messaging** and then **Inbox**.

2 Select **Options** and then choose to:

Reply - Send a reply to the selected message.

Forward - Send the selected message on to another person.

Call - Call the person who sent you the message.

Delete - Delete selected messages.

Create new message - Create a new message or Email.

Mark/unmark - Mark/unmark the selected messages.

Move to my folder - Move the selected message to one of the folders you have created.

Filter - Sort messages depending on whether they are SMS or MMS.

> **TIP!** If you see the message **No space for messages** you can delete either messages or saved files to create space.

Using templates

You can create templates for the SMS and MMS messages you send most frequently. You'll find some templates already on your phone, and you can edit these if you wish.

1   From the main menu, select **Messaging** and then **Templates**.

2   Choose **Text templates** or **Multimedia templates**. Once you've selected a message, choose **Options** and then **Edit** to change an existing template. You can also choose **Add new** to create a new template or **Delete** to delete and existing template.

3   You can use a template when you create a new message by selecting **Options**, followed by **Insert** and then **Templates**.

Changing your text message settings

Your KS500Q message settings are pre-defined so that you can send messages immediately.

If you'd like to change the settings, see below for more information.

From the main menu, select **Messaging**, then choose **Settings** and then **Text message**. You can make changes to:

Text message centre - Enter the details for your message centre.

Delivery report - Choose to receive confirmation that your message was delivered.

Validity period - Choose how long your message is stored at the message centre.

Message types - Convert your text into Text, Voice, Fax, X.400 or Email.

Character encoding - Choose how your characters are encoded; note that this impacts the size of your message and may therefore affect data charges.

Send long text as - Choose how to send long messages (by multiple SMS or by single MMS).

Messaging

Changing your multimedia message settings

From the main menu, select **Messaging**, then choose **Settings**, followed by **Multimedia message**.

You can make changes to:

Retrieval mode - Choose whether to automatically or manually download multimedia messages depending on whether you are at home or roaming.

Delivery report - Choose to allow and/or request a delivery report.

Read reply - Choose to allow and/or send a read report.

Priority - Choose the priority level of your MMS.

Validity period - Choose how long your message is stored at the message centre.

Slide duration - Choose how long your slides appear on screen.

Delivery time - Choose from **Immediately**, **After 1 hour**, **After 1 day** and **After 1 week**.

Multi msg centre - Select an operator-specific network profile for the sending of multimedia messages.

Changing your other settings

From the main menu, select **Messaging**, choose **Settings** and then choose from the following:

Videomail or **Voicemail** - Your Videomail and/or Voicemail numbers are stored here. Contact your network operator for more information on the service they provide.

Service message - Here you can switch off 'push' messaging; your messages will no longer be pushed directly to your device as they are received, only when you check for new messages.

Info. service - Choose the reception status, alerts and language of your info messages.