



# User Guide

VN170

User Guide



VN170

XXXXXXXXXXXX(1.0)



# Guía del Usuario

VN170

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# Important Safety Precautions

Read these instructions. Breaking the rules may be dangerous or illegal. Further detailed information is given in this user guide.

**WARNING!** Violation of the instructions may cause serious injury or death.



1. Never use an unapproved battery since this could damage the phone and/or battery and could cause the battery to explode.



2. Never place your phone in a microwave oven as it will cause the battery to explode.



3. Do not dispose of your battery by fire or with hazardous or flammable materials.

4. When riding in a car, do not leave your phone or set up the hands-free kit near to the air bag. If wireless equipment is improperly installed and the air bag is deployed, you may be seriously injured.

5. Do not use a hand-held phone while driving.



6. Do not use the phone in areas where its use is prohibited. (For example: aircraft)

7. Do not use your device for long periods of time while a part of your body is making direct contact with it. The temperature of the product may increase during normal operation and this may result in harming or burning your skin.

## Important Safety Precautions



8. Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.



9. Do not use harsh chemicals (such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. This could cause a fire.

10. Do not drop, strike, or shake your phone severely. It may harm the internal circuit boards of the phone.

11. Do not use your phone in high explosive areas as the phone may generate sparks.



12. Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.



13. Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause electric shock or fire.



14. Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.



15. Do not disassemble the phone.

16. Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.



17. Do not hold or let the antenna come in contact with your body during a call.



18. Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

19. Store the battery out of reach of children.



20. Be careful that children do not swallow any parts (such as rubber plugs, earphone, connection parts of the phone, etc.) This could cause asphyxiation or suffocation resulting in serious injury or death.



21. Unplug the power cord and charger during lightning storms to avoid electric shock or fire.

22. Only use the batteries and chargers provided by LG. The warranty will not be applied to products provided by other suppliers.



23. Only authorized personnel should service the phone and its accessories. Faulty installation or service may result in accidents and consequently invalidate the warranty.



24. Your service provider programs one or more emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

25. Use and store your tablet in temperatures between 0°C/32°F and 45°C/113°F, if possible. Exposing your tablet to extremely low or high temperatures may result in damage, malfunction, or even explosion.

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Thank you for choosing the VN170 cellular phone designed to operate with the latest digital mobile communication technology, Code Division Multiple Access (CDMA). Along with the many advanced features of the CDMA system, such as greatly enhanced voice clarity, this compact phone offers:

- Built-in 1.3M Camera
- Mobile Web
- Sleek and Compact Design
- Easy-to-read LCD display with status icons
- Media Center capable of downloading games, wallpapers, and ringtones
- 23-key keypad and Directional Keys
- Long battery standby and talk time
- Easy operation using menu-driven interface with prompts
- Messaging, Voicemail, caller ID, and Social Networks
- Advanced Voice Recognition
- Quick calling functions including auto answer, auto retry, 999 speed dials, and voice commands
- Flash Wallpapers with fun animations
- Multi-language (English, Spanish, Korean and Chinese) capability
- Bluetooth® wireless technology (for certain profiles)
- Dial Search to find contacts from the Dialing screen.

**Note** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by LG Electronics is under license. Other trademarks and trade names are those of their respective owners.

### Tip

Find the interactive user guide on the web for your convenience; where you can freely surf and interactively learn how to use your phone step-by-step. Go to <http://www.verizonwireless.com> > Support > Device > choose your phone model. The interactive user guide is available. You can select Device Manual to download a copy.

### Important Information

This user's guide provides important information on the use and operation of your phone. Please read this guide carefully prior to using the phone to be able to use your phone to its greatest advantage and to prevent any accidental damage or misuse. Any unapproved changes or modifications will void your warranty.

### FCC Part15.19 statement

This device complies with part 15 of FCC rules.

Operation is subject to the following two conditions: (1)

This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that causes undesired operation.

### FCC Part15.105 statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modifications not expressly approved by the manufacturer could void the user's authority to

operated the equipment under FCC rules.

### Technical Details

The VN170 is an all digital phone that operates on both Code Division Multiple Access (CDMA) frequencies: Cellular services at 800 MHz and Personal Communication Services (PCS) at 1.9 GHz.

CDMA technology uses a feature called DSSS (Direct Sequence Spread Spectrum) that enables the phone to keep communication from being crossed and to use one frequency channel by multiple users in the same specific area. This results in a 10-fold capacity increase when compared with analog mode. In addition, features such as soft / softer handoff, hard handoff, and dynamic RF power control technologies combine to reduce call interruptions.

The Cellular and PCS CDMA networks consist of MSO (Mobile Switching Office), BSC (Base Station Controller), BTS (Base Station Transmission System), and MS (Mobile Station).

\* TSB -74: Protocol between an IS-95A system and ANSI J-STD-008

1xRTT system receives twice as many subscribers in the wireless section as IS-95. Its battery life is twice as long as IS-95.

The table on the following page lists some major CDMA standards.

CDMA Standard	Designator	Description
Basic Air Interface	TIA/EIA-95A TSB-74 ANSI J-STD-008 TIA/EIA-IS2000	CDMA Dual-Mode Air Interface 14.4kbps radio link protocol and inter-band operations IS-95 adapted for PCS frequency band CDMA2000 1xRTT Air Interface
Network	TIA/EIA/IS-634 TIA/EIA/IS-651 TIA/EIA/IS-41-C TIA/EIA/IS-124	MAS-BS PCSC-RS Intersystem operations Non-signaling data comm.
Service	TIA/EIA/IS-96-B TIA/EIA/IS-637 TIA/EIA/IS-657 IS-801 TIA/EIA/IS-707-A	Speech CODEC Short Message Service Packet Data Position Determination Service (gpsOne) High Speed Packet Data

### Part 15.21 statement

Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the

equipment.

### FCC RF Exposure Information

**WARNING!** Read this information before operating the phone.

In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to Radio Frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international

standards bodies. The design of this phone complies with the FCC guidelines and these international standards.

### **Bodily Contact During Operation**

This device was tested for typical use with the back of the phone kept 0.59 inches (1.5cm) from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.59 inches (1.5cm) must be maintained between the user's body and the back of the phone, including the antenna, whether extended or retracted. Any belt-clips, holsters, and similar accessories containing metallic components may not be used. Avoid the use of accessories that cannot maintain 0.59 inches (1.5cm) distance between the user's body and the back of the phone and have not been tested for compliance with FCC RF exposure limits.

### **Caution**

Use only the supplied antenna. Use of unauthorized antennas (or modifications to the antenna) could impair call quality, damage the phone, void your warranty and/or violate FCC regulations.

Don't use the phone with a damaged antenna. A damaged antenna could cause a minor skin burn.


Contact your local dealer for a replacement antenna.

# Phone Overview



- 1. Camera Lens** Use to take photos. Keep it clean for optimal photo quality.
  - 2. Front LCD Screen** Displays the digital clock and phone status.
  - 3. Earpiece** Lets you hear the caller and automated prompts.
  - 4. Flip** Use to make or answer calls. Flip open to reveal the keypad to dial a number or answer an incoming call. Close the flip to end the call.
  - 5. Main LCD Screen** Displays messages, indicator icons and active functions.
  - 6. OK Key / Directional Key** Use the OK Key to select the function displayed at the bottom of the LCD between the Left and Right Soft Key functions. Use the Directional Key to scroll through the menu items and highlight a specific field or object by moving up, down, left or right.
  - 7. Left Soft Key** Performs functions identified on the bottom-left corner of the screen.
  - 8. Message Key**
  - 9. Headset Jack** Allows you to plug in an optional 2.5mm headset for convenient, hands-free conversations.
  - 10. Volume Keys** Use to adjust the Master Volume in standby mode\* and the Earpiece Volume during a call. Use to adjust font sizes when viewing messages, entering phone numbers (in standby mode) or browsing menus (except for the Main menu).
  - 11. SEND Key** Use to make and answer calls. Press to access the All Calls list.
  - 12. Charger/Accessory Port** Connects the phone to the Wall/USB charger, or other compatible accessories.
  - 13. International Call Prefix Key** To make an
  - 14. Right Soft Key**
  - 15. Speakerphone Key**
  - 16. Camera Key**
  - 17. PWR/END Key**
  - 18. CLR/ Voice Commands Key**
  - 19. Alphanumeric Keypad**
  - 20. Vibrate Mode Key**
  - 21. Microphone**
- \* Standby mode is when the phone is waiting for input from you. No menu is displayed and the phone isn't performing any action. It's the starting point for all of the instruction steps.



- international call, press and hold  for 3 seconds. + is the international calling code.
- Right Soft Key** Performs functions identified on the bottom-right corner of the screen.
  - CLR/ Voice Commands Key** Deletes single spaces or characters with a quick press, or press and hold to delete entire words in text entry screens. Press to back out of menus, one level at a time. Use for quick access to Voice Commands.
  - Camera Key** Press the Camera Key to turn the handset in to camera mode to take pictures.
  - Speakerphone Key** Use to change to

speakerphone mode.

- PWR / END Key** Use to turn the power on/off and to end a call. Also returns to standby mode.
- Alphanumeric Keypad** Use to enter numbers and characters and select menu items.
- Vibrate Mode Key** Use to set Vibrate mode (from standby mode press and hold for about 3 seconds).
- Microphone** Allows other callers to hear you clearly when you are speaking to them.

## Rear view



### NOTE

- It's important to fully charge the battery before using the phone for the first time.
- Battery life and signal strength are significant factors (among others) that affect your phone's ability to send/receive calls or data transfer.

### NOTE

The antenna is located inside your phone.

### Tip

If you hold the phone enclosing the lower edge, you may interfere with the antenna's ability to receive a clear signal which affects call quality for voice or data transfer.



# Menus Overview






---

## Contacts


1. New Contact
2. Contact List
3. Backup Assistant
4. Favorites
  1. ADD
    1. Contacts
    2. Group
5. Groups
6. Speed Dials
7. In Case of Emergency
8. My Name Card

---

## Messaging

1. New Message
  1. TXT Message
-  Add
  1. From Contacts
  2. From Received Calls
  3. Favorites
  4. Groups
2. Inbox
-  Options
  1. Messaging Menu
  2. Social Networks
3. Sent
-  Options
  1. Messaging Menu
  2. Social Networks
4. Drafts
-  Options
  1. Messaging Menu
  2. Social Networks
5. Voicemail
6. Mobile Email
7. Social Networks
-  Settings
  1. Inbox View
  2. Entry Mode
  3. Auto Save Sent
  4. Auto Erase Inbox
  5. Messaging Font Size
  6. TXT Auto View
  7. TXT Instant Reply
  8. Group Messaging
  9. TXT Auto Scroll
  10. Multimedia Auto Receive
  11. Quick Text
  12. Emergency Alert
    1. Receive Alerts
    2. Alert Reminder
    3. Alert Vibrate
  13. Voicemail #
  14. Callback #
  15. Signature
  16. Delivery Receipt
  17. TXT-Media Msg Notification

1. TXT->Media Message
2. Media->TXT Message

- 
- Options
1. Erase Inbox
  2. Erase Sent
  3. Erase Drafts
  4. Erase All

---

## Recent Calls

1. Missed
2. Received
3. Dialed
4. All
5. View Timers

---

## Internet

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### Media Center

1. Apps
2. Internet
3. Tunes & Tones
  1. My Ringtones
  2. My Sounds
    1. Record New
4. Pictures
  1. My Pictures
  2. Take PictureMobile Email

## Info

1. Application Memory
2. Phone Memory

---

## Mobile Email

---

## Apps

---

## My Pictures

### Options

1. Send
  1. New Message
  2. To Social Network
  3. Via Email
  4. Via Bluetooth
2. Set As
  1. Wallpaper
  2. Picture ID
3. Take Picture
4. Slide Show
5. Manage Pictures
  1. Erase
  2. Lock
  3. Unlock
  4. Send
6. File Info

---

## Settings & Tools

### 1. My Verizon

### 2. Master Volume

### 3. Tools

1. Voice Commands
  1. Call <Name or

Number>

2. Send Msg to <Name or Number>
3. Go to <Menu>
4. Check <Item>
5. Contacts <Name>
6. Redial
7. My Verizon
8. Help

### Settings

1. Confirm Choices
2. Sensitivity
3. Train Voice
4. Prompts
4. CLR Key Activation
2. Calculator
3. Ez Tip Calculator
4. Calendar
5. Alarm Clock
6. Info Search
7. Stopwatch
8. World Clock
9. Notepad

### 4. Bluetooth Menu

1. Add New Device

### Options

1. My Phone Info
2. Discovery Mode
3. Supported Profiles

### 5. Sounds Settings

1. Easy Set-up
2. Call Sounds

1. Call Ringtone
2. Call Vibrate
3. Caller ID Readout
3. Alert Sounds
  1. TXT Message
  2. Multimedia Message
  3. Voicemail
    1. Tone
    2. Vibrate
    3. Reminder
  4. Emergency Tone
  5. Missed Call
4. Keypad Volume
5. Digit Dial Readout
6. Service Alerts
  1. ERI
  2. Minute Beep
  3. Call Connect
  4. Charge Complete
  5. Software Update
7. Hearing Assist

### 6. Display Settings

1. Easy Set-up
2. Banner
  1. Personal Banner
  2. ERI Banner
3. Backlight
  1. Display Backlight
  2. Keypad Backlight
4. Brightness
5. Wallpaper

1. My Pictures
2. Fun Animations
3. Slide Show
6. Display Themes
7. Main Menu Settings
  1. Menu Layout
  2. Replace Menu Items
  3. Position Menu Items
  4. Reset Menu Settings
8. Font Type
9. Font Size
10. Internal Clock

## 7. Phone Settings

1. Airplane Mode
2. Set Shortcuts
  1. Set My Shortcuts
  2. Set Directional Keys
3. Voice Commands
  1. Confirm Choices
  2. Sensitivity
  3. Train Voice
  4. Prompts
    1. Mode
    2. Audio Playback
    3. Timeout
  5. CLR Key Activation
4. Language
5. Location
6. Security
7. System Select
8. NAM Select

9. Data Roaming Access

## 8. Call Settings

1. Answer Options
2. Call Forwarding
  1. Forward Call
  2. Cancel Forwarding
3. Auto Retry
4. TTY Mode
5. One Touch Dial
6. Voice Privacy
7. DTMF Tones
8. Assisted Dialing

## 9. Memory

1. Memory Usage
2. My Pictures
3. My Ringtones
4. My Sounds
5. My Contacts

## 10. Phone Info

1. My Number
2. SW/HW Version
3. Icon Glossary
  1. Status
  2. Home Screen
  3. Media Center
  4. Messaging
  5. Contacts
  6. Recent Calls
  7. Settings & Tools
4. Software Update
  1. Status

2. Check New

## 11. Accessibility

1. Phone Readout
2. Speak Passwords
3. Invert Color
4. Large Text
5. Mono Audio
6. Turn Off All Sound

## 12. Set-up Wizard

## Installing the Battery

1. Press down on indentation near the bottom of the battery cover and slide the cover upwards to remove it.
2. Align the battery contacts with the terminals near the top of the battery compartment and press until you hear the “click”.
3. Align the battery cover and slide it downwards until it clicks into place. Align the battery cover and slide it downward until it clicks into place.



## Removing the Battery

1. Turn the phone off.
2. Press down on indentation near the bottom of the battery cover and slide the cover upwards to remove it.
3. Use the fingertip opening near the bottom of the battery compartment to lift the battery out.

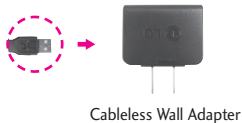
## Charging the Battery

Your device comes with a cableless wall adapter and a USB cable which connect together to charge your phone. To charge your phone:

### NOTICE

Please use only an approved charging accessory to charge your LG phone. Improper handling of the Charger/Accessory Port, as well as the use of an incompatible charger, may cause damage to your phone and void the warranty.

1. Connect the USB cable into the cableless wall adapter. When connecting as shown below, the LG logo on the USB cable should face toward you.



2. Gently uncover the Charger/Accessory Port, then plug the end of the adapter into the phone's Charger/Accessory Port and the other end into an electrical outlet.

## Getting Started with Your Phone



### NOTE

Please make sure that the 'B' side faces up before inserting a charger or USB cable into the Charger/Accessory Port of your phone.

The charge time varies depending upon the battery level.

### Charging with USB


You can use your computer to charge your phone. To be able to charge with the USB cable, you may need to have the necessary USB Driver installed on your PC first. Connect one end of the USB cable to the Charger/Accessory Port on your phone and the other end to the USB port on your PC.

**NOTE** Low-power USB ports are not supported, such as the USB ports on your keyboard or bus-powered USB hub.


### Battery Temperature Protection

If the battery gets overheated, the phone will automatically turn off. When you turn the phone back on, a message pops up alerting you that the phone was powered off for your safety.

### Battery Charge Level


You can find the battery charge level  at the top right corner of the LCD screen. When the charge level becomes low, the battery sensor sounds a warning tone, blinks the battery icon, and/or displays a warning message. As the charge level approaches empty, the phone automatically switches off without saving.

### Signal Strength


Call quality depends on the signal strength in your area. You can tell how much signal strength you have by the number of bars next to the signal strength icon : the more bars, the stronger the signal. If you're having problems with signal quality, move to an open area or, when inside a building, try moving near a window.

### Turning the Phone On and Off




#### Turning the Phone On

1. Insert the battery and connect the phone to an external power source if the battery level is low.
2. With the flip open, press the **PWR/END Key**  until the LCD screen lights up.

## Turning the Phone Off


With the flip open, press and hold the **PWR/END Key**  until the LCD screen turns off.

## Making Calls


1. Make sure the phone is turned on.  
If not, open the flip and press the **PWR/END Key**  for about three seconds.  
If necessary, enter the lock code.
2. Enter the phone number.
3. Press the **SEND Key**  to dial the call.
4. Press the **PWR/END Key**  to end the call.

**NOTE** Your phone has a Voice Commands feature that also lets you make calls by saying a phone number or Contact name.

## Correcting Dialing Mistakes

While entering a phone number, press the **CLR Key**  once to erase the last digit entered, or hold it down for at least two seconds to delete all the digits.

## Redialing Calls




With the flip open, press the **SEND Key**  twice to redial the last

number dialed.

## Receiving Calls

1. When the phone rings or vibrates, you can answer the call by simply opening the flip.

**NOTE** If the 'Flip Open' (Menu > Settings & Tools > Call Settings > Answer Options) answer option is NOT MARKED, you can:

- Open the flip and press the Left Soft Key  [Quiet] to mute the ringing or vibration for that call.
  - Open the flip and press the Right Soft Key  [Ignore] to end the call or send it directly to Voicemail.
  - Open the flip and press **OK** [TXT] to end the call and send a quick text message.
2. Press the **PWR/END Key**  to end the call, or simply close the flip.

## Screen Icons

When the phone is on, the top line of the LCD screen displays phone status icons.

To see the icon glossary, with the flip open, go to **MENU > Settings & Tools > Phone Info > Icon Glossary** on your phone.

## Quick Access to Convenient Features

### Vibrate Mode

Sets the phone to vibrate instead of ringing (📞 is displayed). To set Vibrate Mode, with the flip open, press and hold 📞. To return to Normal Mode, press and hold 📞 again.

### Sounds Off

Quickly deactivate your phone's sounds when you're in a place where phone sounds would be disruptive.

From standby mode with the flip open, press and hold the lower volume key for 3 seconds. To return to normal sounds mode, press and hold the upper volume key.

### Mute Function

The Mute Function prevents the transmission of your voice to the caller. To quickly activate Mute while on a call, press the Left Soft Key [Mute], then to unmute press the Left Soft Key [Unmute] again.

### Quick Volume Adjustment

Quickly adjust ringer and earpiece volumes by pressing the Volume Keys | on the left side of the

phone. Press the upper volume key to increase and lower volume key to decrease the volume.



**NOTE** The earpiece volume can only be adjusted during a call and Keypad Volume can only be adjusted through the Sounds Settings menu.

### Quick Font Resize

When you view messages, enter phone numbers, or view sub-menus, press the Volume Keys | up or down to quickly adjust the font size. 3 levels (small, medium, large) of font sizes are available.

**NOTE** Not supported on the Main menu.

### Call Waiting





During a call, one beep indicates another incoming call. Press the SEND Key  to answer it and put the first call on hold. Press the SEND Key  again to return to the first call.

### 3-way call

You can talk with two people at the same time with a three-way conversation on your wireless phone. Airtime and other charges, which may include toll or long distance charges, will apply for all simultaneous calls until you end




one call.

1. While on the first call, dial the 10-digit number of the second person.
2. Press the **SEND Key** . The first person is automatically put on hold while the call is made.
3. When the second person answers, press the **SEND Key**  to create a conference call.
4. If the second person does not answer, press the **SEND Key**  twice to end the connection and go back to the first person.
5. To end both conversations completely, press the **END Key** .

## Caller ID

Caller ID displays the number and/or name and picture (if applicable) of the person calling when your phone rings.

## Voice Commands

Voice Commands allow you to do things by verbal command (e.g., make calls, check Voicemail, etc.). With the flip open, press the **Voice Commands Key**  on the keypad.

1. **Call** Say "Call" and then call

someone simply by saying the name or phone number.

2. **Send Msg to** Say "Send Message" and the command will prompt you for the type of message.
3. **Go to** This allows you to access a menu within the phone.
4. **Check** This allows you to check out a wide range of items such as **Phone Status, Voicemail, Message, Missed Calls, Time, Signal Strength, Battery Level, Volume, Balance, Minutes, Payment and My Number.**
5. **Contacts** You can look up names in your Contacts as well as manage your Contact List including creating, erasing or modifying.
6. **Redial** Say "Redial" and the phone will redial the last phone number.
7. **My Verizon** This command provides you with direct access to your Verizon Wireless account information.
8. **Help** Provides a general guideline to using Voice Commands.

**NOTE** Voice Commands can also be started with the designated key on your Bluetooth® device. Please check the user

## Quick Access to Convenient Features







manual of the Bluetooth® device for further instructions.

### Dial Search


Set the Dial Search setting to **On** (see page 84) to easily find entries in your Contacts. From standby mode with the flip open, press the keypad key(s) with the first letter(s) of the Contact name you are trying to find. A list of matching names will be displayed for you to select to call, message, or view.

## Text Input

The following key functions are available to help with text entry:

-  **Left Soft Key:** Left Soft Key: Press to change the text input mode.
-  **Shift:** Press to change capitalization (initial cap, caps lock, lowercase).
-  **Next:** Press to display other matching words in the database in T9 word mode.
-  **Space:** Press to complete a word and insert a space.
-  **Clear:** Press to delete a single space or character. Hold to delete words.
-  **Punctuation:** Press to insert punctuation symbols.

## Text Input Modes

In a text field, press the Left Soft Key  to select a text input mode:







T9 Word/ Abc/ ABC/ 123/  
T9 Palabra/ Symbols/  
Quick Text/ Simplified Chinese/  
Korean

### NOTE

- T9 Palabra is the Spanish counterpart of T9 Word which utilizes accents, tildas, etc. for correct Spanish word spelling.
- Simplified Chinese supports PinYin as entry mode.
- Korean provides a key guide. To use the key guide, select Options > Show Key Guide.





# Contacts in Your Phone's Memory


## Storing Basics

1. With the flip open, enter a number (max. 48 digits), then press the Left Soft Key  [Save].
2. Use the Directional Key  to highlight **Add New Contact/Update Existing**, then press .
3. Use the Directional Key  to highlight **Mobile 1/ Home/Business/ Mobile 2/ Fax**, then press .
4. Enter a name (max. 32 characters), and any additional information, then press  [SAVE].

**NOTE** If you selected Update Existing after you select the number type, the contact information is automatically updated.













## Customizing Individual Entries

1. With the flip open, press the Right Soft Key  [Contacts], then use the Directional Key  to highlight an entry.
2. Press the Left Soft Key  [Edit].
3. Use the Directional Key  to highlight the information to customize.

4. Change the entry as you want, then press  [SAVE] to save your changes.


## Speed Dial

Allows you to set up your Speed Dials.





1. With the flip open, press the Right Soft Key  [Contacts], then use the Directional Key  to highlight an entry.
2. Press the Left Soft Key  [Edit].
3. Use the Directional Key  to highlight a phone number, then press the Right Soft Key  [Options].
4. Use the Directional Key  to highlight **Set Speed Dial**, then press .
5. Select a Speed Dial digit.
  - Enter a digit using the keypad, then press  [SET].
  - Use the Directional Key  to highlight the Speed Dial digit, then press  [SET].
6. Press  **Yes** to confirm, then press  [SAVE] to update your contact entry.

## Storing a Number with Pauses


Pauses allow you to enter additional series of numbers to access automated systems such as Voicemail or credit billing numbers. Pause types are:

**Wait (W)** The phone stops dialing until you press the Left Soft Key  [Release] to advance to the following series of numbers.









**2-Sec Pause (P)** The phone waits two seconds before dialing the next string of digits.

1. With the flip open, enter the phone number, then press the Right Soft Key  [Options].
2. Use the Directional Key  to highlight Add 2-Sec Pause or Add Wait, then press .
3. Enter the additional number(s) (e.g., pin number, credit card number, etc.).
4. Press the Left Soft Key  [Save].
5. Choose Add New Contact/ Update Existing.
6. Choose Mobile 1/ Home/ Business/ Mobile 2/ Fax.
7. Continue entering information for the Contact entry as necessary.

**NOTE** If you selected Update Existing after you select the number type, the contact information is automatically updated. You do not have the option to enter additional information.



8. Press  [SAVE] to update your contact entry.

## Adding a Pause to an Existing Contact Entry

1. With the flip open, press the Right Soft Key  [Contacts].
2. Use the Directional Key  to highlight a Contact entry, then press the Left Soft Key  [Edit].
3. Use the Directional Key  to highlight the number, then press the Right Soft Key  [Options].
4. Press  Add 2-Sec Pause or  Add Wait.
5. Enter the additional number(s), then press  [SAVE] to update your contact entry.





## Adding Another Phone Number

### From standby mode






1. With the flip open, enter a phone number, then press the Left Soft Key  [Save].
2. Use the Directional Key  to highlight Update Existing, then

## Contacts in Your Phone's Memory

press .




3. Use the Directional Key  to highlight an existing entry then press  [SAVE] to update your contact entry.
4. Use the Directional Key  to highlight **Mobile 1/ Home/ Business/ Mobile 2/ Fax**, then press  [SAVE] to update your contact entry.



### From the Contact List Screen

1. With the flip open, press the Right Soft Key  [Contacts].
2. Use the Directional Key  to highlight an entry, then press the Left Soft Key  [Edit].
3. Use the Directional Key  to highlight the phone number field you wish to add. Then enter the number and press  [SAVE] to update your contact entry.

### Changing Saved Information










To edit any information you stored, access the Edit Contact screen:

1. With the flip open, press the Right Soft Key  [Contacts].
2. Use the Directional Key  to highlight a Contact entry, then press the Left Soft Key  [Edit].

3. Use the Directional Key  to highlight the field you want to change.
4. Make the changes, then press  [SAVE] to update your contact entry.






### Changing the Default Number

The Default Number is the phone number you first entered when you created the Contact. However, another number can be saved as the Default Number.









1. With the flip open, press the Right Soft Key  [Contacts].
2. Use the Directional Key  to highlight an entry.
3. Press the Left Soft Key  [Edit].
4. Use the Directional Key  to highlight a phone number, then press the Right Soft Key  [Options].
5. Use the Directional Key  to highlight Set As Default, then press .
6. Press  [Yes] to confirm the new number as the default. A confirmation message is displayed.
7. Press  [SAVE] to update your contact entry.

## Deleting

### Deleting a Contact Entry

1. With the flip open, press the Right Soft Key  [Contacts].
2. Use the Directional Key  to highlight an entry.
3. Press the Right Soft Key  [Options].
4. Press  Erase.
5. Press  [Yes] to confirm.

### Removing a Speed Dial

1. With the flip open, press the Right Soft Key  [Contacts].
2. Use the Directional Key  to highlight a Contact entry to edit and press  [VIEW].
3. Highlight the phone number with the Speed Dial, then press  [EDIT].
4. Press the Right Soft Key  [Options].
5. Press  Remove Speed Dial.
6. Press  [Yes] to confirm.
7. Press  [SAVE] to update your contact entry.

## Speed Dialing

Allows you to make phone calls quickly and easily to numbers



stored in Contacts.


**NOTE** Speed Dial 1 is reserved for Voicemail.

### Single Digit Speed Dials

Press and hold the Speed Dial digit. Your phone recalls the phone number from your Contacts, displays it, and dials it for you.

### Multiple Digit Speed Dials

When you press and hold a number key, it signals the phone to call a Speed Dial. To dial Speed Dials with multiple digits, press the first digit(s), then press and hold the last digit. For example, to call Speed Dial 25, press , then press and hold .

**NOTE** You can also enter the Speed Dial digit(s) and press the SEND Key .

### Speed Dials 95, 96, 97, 98, and 99

Speed Dials 95, 96, 97, 98, and 99 are preset to access certain phone account information: 95 (#Warranty Center), 96 (#DATA), 97 (#BAL), 98 (#MIN), 99 (#PMT) and 411 (Directory Assistance). Unlike Speed Dial 1, these can be changed if you want.

## Contacts






The Contacts menu allows you to store names, phone numbers and other information in your phone's memory.

**Shortcut** The Right Soft Key  is a shortcut key to the Contact List.

### 1. New Contact

Allows you to add a new contact to your Contact List.








**NOTE** Using this submenu, the number is saved as a new Contact, not into an existing Contact.

1. Open the flip and press  [MENU].
2. Press  Contacts.
3. Press  New Contact.
4. Enter the name and press the Directional Key  downward until the phone number type you want is highlighted.
5. Enter the number and any additional contact information and press  [SAVE] to update your contact entry.

**NOTE** For more detailed information, see page 26.

### 2. Contact List

Allows you to view your Contact List.

1. Open the flip and press  [MENU].
2. Press  Contacts.
3. Press  Contact List.
4. Use the Directional Key  to scroll through your Contacts alphabetically.
  - Press the Right Soft Key  [Options] to select one of the following:
    - New Contact/ Erase/  
New TXT Message/ New  
Picture Message/ New  
Voice Message/ Set As ICE  
Contact/ Call/ Manage  
Contacts/ Set As Favorite/  
Search Entry Mode
    - Press the Left Soft Key  [Edit] to edit.
    - Press  [VIEW] to view the entry details.

**TIP** Use the Go To field, for quick access to an entry without scrolling. For example, to go to "Vet", enter the letter V.






### 3. Backup Assistant

Backup Assistant safeguards your mobile phone's address book and automatically saves a copy of the names, phone numbers, and email addresses stored in your phone. You can also view, print, add, delete, and edit your Contacts online. If you lose, damage, or upgrade your phone, Backup Assistant will restore your Contact List to a new or replacement phone.

Additional fees may apply. See your service provider for details.

**NOTE** To use the Backup Assistant service, you are required to activate the service from your phone.




1. Open the flip and press  [MENU].
2. Press  **Contacts**.
3. Press  **Backup Assistant**.
4. Follow the instructions to download the application.

### 4. Favorites







Allows you to add Contact entries or Contact groups to your list of Favorites to easily view, call, or send messages.

1. Open the flip and press 

[MENU].






2. Press  **Contacts**.
3. Press  **Favorites**.
4. Press  [ADD].

**TIP** You can add up to 10 Contacts and/or Contact groups as Favorites to easily make calls, send messages, and view messages.

5. Select whether you want to add a favorite from your **Contacts** or **Group**.
6. Use the Directional Key  to scroll through your Contacts or Groups alphabetically and press  [MARK].
7. Press the Left Soft Key  [Done]. Once you have added Contacts to the Favorites list, the following options will become available in the Favorites menu:  
Left Soft Key : **View**  
OK Key : **New Message/View Messages**  
Right Soft Key : **Options**  
**Move Position/ Remove/ Remove All/ Set As ICE Contact**

## 5. Groups


Allows you to view your grouped Contacts, add a new group, change the name of a group, delete a group, or send a message to everyone in the selected group.

1. Open the flip and press  [MENU].
2. Press  **Contacts**.
3. Press  **Groups**.
4. View a Group  
Use the Directional Key  to highlight a group, then press  [VIEW].

### Add a New Group





Press the Left Soft Key  [New] to add a new group to the list. Select Enter new name/ Picture and press  [SAVE].

### Group's options

Press the Right Soft Key  [Options] to select one of the following:










New TXT Message/ New Picture Message/ New Voice Message/ Edit Group Name & ID/ Edit Members / Erase Group/ Set As Favorite/ Send Name Card/ Search Entry Mode

## Adding Contacts to a Group

1. From Groups submenu, press  [VIEW] and press  [ADD] again.
2. Highlight a desired contact list and press  [MARK].
3. Press Left Soft Key  [Done] to add contact to a group.










## 6. Speed Dials

Allows you to view your list of Speed Dials or designate Speed Dials for numbers entered in your Contacts.


1. Open the flip and press  [MENU].
2. Press  **Contacts**.
3. Press  **Speed Dials**.
4. Use the Directional Key  to highlight the Speed Dial position, or enter the Speed Dial digit and press  [SET].
5. Use the Directional Key  to highlight the Contact then press . (For Contacts with multiple numbers, highlight the number for the Speed Dial, then press .)
6. Press  [Yes] to confirm. A confirmation message is displayed.








## 7. In Case of Emergency (ICE)


This menu allows you to store names, phone numbers and other information, which will be very helpful in case of emergency.

1. Open the flip and press  [MENU].
  2. Press  **Contacts**.
  3. Press  **In Case of Emergency**.
  4. Use the Directional Key  to highlight **Contact 1, 2, or 3**, then press  [ADD].
  5. Press  **From Contacts or From Favorites** to add a Contact from your Contact List. Highlight the Contact, then press .
- OR
- Press  **New Contact** to enter information not stored in your Contact List.
  6. Select the contact and press .
  7. The Contact label changes to the specified name.




### Entering Your ICE Personal Info

1. Open the flip and press  [MENU].

2. Press  **Contacts**.
3. Press  **In Case of Emergency**.
4. Use the Directional Key  to highlight **Personal Info**, then press  [VIEW].
5. Use the Directional Key  to highlight one of the **Note** entries, then press  [ADD].
6. Enter information that would be helpful in an emergency (e.g., your medical record number), then press  [SAVE]. The note label changes to the text entered.

**TIP** When you've assigned ICE Contacts and your phone is locked, the Left Soft Key  appears as [ICE] allowing the emergency information to be viewed without unlocking the phone.

### To unassign an ICE Contacts







From the ICE Contacts menu, press the Right Soft Key  [Options], then press  **Unassign**. Then press  [Yes].


### To delete Personal Info entry

From the Personal Info menu, press the Right Soft Key  [Erase]. Then press  [Yes].

## 8. My Name Card


Allows you to create, edit, and view your own personal Contact information including name, phone numbers, and email address in one entry.

1. Open the flip and press  [MENU].
2. Press  **Contacts**.
3. Press  **My Name Card**.
4. Press  [EDIT] to enter your personal Contact information.
5. Use the Directional Key  to scroll to the information you want to enter.
6. Enter your information as necessary, then press  [SAVE].


**NOTE** Press the Right Soft Key  [Send] to send your name card.

## Messaging

### SHORTCUT


From standby mode, pressing the Left Soft Key  is a shortcut to your Messaging.


Depending on the content and size of your messages, the phone can store up to 500 messages (including a max. of 300 SMS , 100 emergency alerts and 100 MMS messages in the Inbox). Content stored in the message may be limited by phone model and service capability. Other limits to available characters per message may exist. Please check with your service provider for system features and capabilities.

- When viewing a received message, you can call the sender back by pressing the SEND Key .

### New Message Alert

Your phone can alert you when you have new messages. Options include:

1. The phone displays a message on the screen.
2. The message icon  is displayed on the display screen.




In the case of a high priority message, the icon  will flash.

## 1. New Message


Allows you to send messages (Text, Picture, and Voice). Each message has a destination (Address) and information (Message). Depending on the type of message you choose to send, you can also attach files to your messages including pictures, sounds, and name cards.


### 1.1 TXT Message

The Basics of Sending a Text Message

1. Open the flip and press the Left Soft Key  [Message].
2. Press  New Message.
3. Press  TXT Message.
4. Enter the phone number of the recipient or the email address for an email message. You can enter up to 20 addresses for a single message.


**NOTE** If you enter a phone number or email address saved in your contacts, the contact name will appear in the To field.

5. Press the Directional Key  downward to access the text field.


6. Type your message in the Text field.
7. Press  [SEND].

## Using Messaging Options

### • 'To' Field Options

1. With the 'To' field highlighted, press the Right Soft Key  [Add].
2. Select from the following add option(s).  
From Contacts/ From Recent Calls/ Favorites/ Groups/ Social Networks/ To Contacts

### • Text Field Options

1. With the Text field highlighted, press the Right Soft Key  [Options].
2. Select from the following option(s).

**Insert Quick Text** Allows you to add Quick Text.

**Save As Draft** Saves the message into the Drafts folder.

**Add** Allows you to add Graphic, Animation, Sound, Name Card, or Contact Number/Email.

**Copy Text** Allows you to copy text.

**Paste** Allows you to paste the

text you last copied into a text field.


**Format Text** Allows you to change the look of the text.  
**Alignment/ Font Size/ Font Style/ Text Color/ Background**


**Priority Level** Allows you to set the priority level for the message.  
**High/ Normal**

**Callback #** Inserts a pre-programmed callback number with your message.  
**On/ Off/ Edit**

**Save Quick Text** Allows you to save the message as a Quick Text.









**Cancel Message** Cancels message editing and goes to the previous menu.

3. Complete and then press  [SEND] to send the message.

**NOTE** Refer to page 25 for the Left Soft Key  [Abc] options when in a text field.

## Using Contacts to Send a Message

You can designate an entry saved in your Contacts as the address instead of manually entering the destination.





1. Open the flip and press the the Left Soft Key  [Message].
2. Press  New Message.
3. Press  TXT Message.
4. Press the Right Soft Key  [Add].
5. Use the  to highlight From Contacts and press .
6. Use the Directional Key  to highlight the Contact entry containing the destination and press  [MARK].
7. Press the Left Soft Key  [Done].

**NOTE** The Address feature allows a maximum of 20 total addresses.















8. Complete the message as necessary.

## 1.2 Picture Message

The Basics of Sending a Picture Message


1. Open the flip and press the Left Soft Key  [Message].
2. Press  New Message.
3. Press  Picture Message.
4. Enter the cellular phone number or email address of the recipient.
5. Press the Directional Key  downward to access the text

field.

6. Type your message in the Text field.
  7. Use the Directional Key  to highlight the Picture field and press the Left Soft Key  [My Pics]. Use the Directional Key  to highlight the image you want to send, then press .
  8. Use the Directional Key  to highlight Sound, then press the Left Soft Key  [Sounds]. Use the Directional Key  to highlight the audio file you want to send and press .
  9. Use the Directional Key  to highlight Name Card, then press the Left Soft Key  [Add]. Use the Directional Key  to choose My Name Card or From Contacts and select an entry.
  10. Use the Directional Key  to highlight Subject and enter the subject.
  11. Press  [SEND].  
A confirmation message is displayed.
- 'To' Field Options
    1. With the To field highlighted, press the Right Soft Key  [Add].

2. Select from the following add option(s).  
**From Contacts/ From Recent Calls/ Favorites/ Groups/ To Online Album/ Social Networks**

- **Text Field Options**

1. With the Text field highlighted, press the Right Soft Key  [Options].
2. Select from the following option(s).

**Preview** Displays the Picture message as it would be seen by the recipient.

**Save As Draft** Saves the message into the Drafts folder.  
**Insert Quick Text** Allows you to add Quick Text.

**Copy Text** Allows you to copy already-entered text.

**Paste** Allows you to paste the text you last copied into a text field.

**Add Slide** Insert multiple pictures into a picture message.

**Priority Level** Allows you to set the priority level for the message.

**High/ Normal**


**Callback #** Inserts a

preprogrammed callback number with your message.


**On/ Off/ Edit**

**Cancel Message** Cancels message editing and returns to the Messaging menu.


- **Picture Field Options**

1. With the Picture field highlighted, press the Right Soft Key  [Options].
2. Select from the following option(s).  
**Preview/ Save As Draft/ Add Slide/ Priority Level/ Remove Picture/ Cancel Message**

- **Sound Field Options**

1. With the Sound field highlighted, press the Right Soft Key  [Options].
2. Select from the following option(s).  
**Preview/ Save As Draft/ Add Slide/ Priority Level/ Remove Sound/ Cancel Message**


- **Name Card Field Options**

1. With the Name Card field highlighted, press the Right Soft Key  [Options].
2. Select from the following option(s).  
**Preview/ Save As Draft/ Add**









## Slide/ Priority Level/ Remove Name Card/ Cancel Message






- **Subject Field Options**

1. With the Subject field highlighted, press the Right Soft Key  [Options].
2. Select from the following option(s).  
Preview/ Save As Draft/ Insert Quick Text/ Copy Text/ Paste/ Add Slide/ Priority Level/ Cancel Message


### 1.3 Voice Message

The Basics of Sending a Voice Message

1. Open the flip and press the Left Soft Key  [Message].
2. Press  **New Message**.
3. Press  **Voice Message**.
4. Press  to start recording.
5. Record your voice message.
6. Press  [STOP] to end recording.
7. Enter the cellular phone number or email address of the recipient.
8. Press the Directional Key  downward to access the text field.
9. Type your message.

10. Use the Directional Key  to highlight **Name Card**, then press the Left Soft Key  [Add]. Use the Directional Key  to choose **My Name Card** or **From Contacts** and select an entry.
11. Use the Directional Key  to highlight **Subject** and enter the subject.
12. Press  [SEND] to send.

- **Voice Memo**


The voice memo can be activated by long pressing the CLR Key .

The saved Voice messages are saved as memo.

The voice memo allows you to record voice and sounds.

Once recording has started, the following options are available: stop/pause.

Once the recording has stopped, the audio file will be automatically saved.






You are allowed to record up to 1 Minute or 60 Minutes by pressing the Right Soft Key  **Options > 1. Recording Time**.

## 2. Inbox

The phone alerts you in up to 3 ways when you receive a new message:

- By displaying a notification message on the screen.
- By sounding a tone or vibration, if set.
- By displaying (The icon will be when you get a high priority message.)

### Viewing Your Inbox

1. Open the flip and press the Left Soft Key  [Message].
2. Press  **Inbox**.
3. Highlight a message. The following options are available.
  - Press  [OPEN] to view the message.
  - Press the Left Soft Key  [Erase] to erase the highlighted message.
  - Press the Right Soft Key  [Options] to access the following options:

**Reply** Replies to the sender's address of the received message.

**Reply With Copy** Replies to the

sender's address with a copy of the original message text included.

**Forward** Forwards the message to other destination address(es).

**Add To Contacts** Stores the callback number, email address, and numbers from the address of the received message into your Contacts.

**Extract Addresses** Allows you to extract addresses.





**Sort By Sender/Time** Allows you to sort messages alphabetically by sender's name or by time received.





















**Settings** Refer to Messaging settings.

**Manage Inbox** Allows you to manage (lock, erase and more) multiple messages.

**Message Info** Allows you to check the received message information.

### Message Icon Reference






-  New/ TXT Message
-  TXT Message Read
-  New Media Message
-  New Media Message Received

-  Media Message Unread
-  Media Message Read
-  Message Delivered
-  Message Failed
-  Pending Message
-  Message Sent
-  New Webmail
-  Webmail Read
-  Multiple Messages Delivered
-  Multiple Messages Failed
-  Multiple Messages Delivered Incomplete
-  Multiple Pending Messages
-  Multiple Messages Sent
-  TXT Message Draft
-  Media Message Draft
-  Namecard
-  High Priority
-  Lock
-  Unlock
-  Mobile Web Mail

\* Multimedia Message indicates Picture/Voice Message.

### 3. Sent

Depending on the content and size of your messages, you can save up to 150 messages (100 SMS/50 MMS). This menu lists your Sent messages. Content stored in the message may be limited by phone model and service capability. Other limits, such as available characters per message, may exist. Please check with your service provider for system features and capabilities. Use it to verify whether the transmission was successful or not and view message contents.

1. Open the flip and press the Left Soft Key  [Message].
2. Press  Sent.
3. Highlight a message. The following options are available.
  - Press  [OPEN] to view the message.
  - Press the Left Soft Key  [Erase] to erase highlighted message.
  - Press the Right Soft Key  [Options].

**Forward** Forwards a sent message to other destination address(es).

**Reply To All** Replies to all recipients of the selected message.

**Send/Resend** Allows you to retransmit the selected message.

**Add To Contacts** Stores the callback number, email address, and numbers from the address of the message into your Contacts.

**Sort By Recipient/Time** Allows you to sort alphabetically by recipient's name or by time sent.



**Settings** Refer to Messaging settings.

**Manage Sent** Allows you to manage (erase or lock) multiple messages.




**Message Info** Allows you to check the sent message information.

## 4. Drafts

Saved message drafts are stored here.

1. Open the flip and press the Left Soft Key  [Message].
2. Press  Drafts.
3. Highlight a message. The

following options are available.

- Press  [EDIT] to continue editing the message.
- Press the Left Soft Key  [Erase].
- Press the Right Soft Key  [Options].

**Send** Sends the selected message.

**Add To Contacts** Stores the number, email address, and numbers from the address included in the message into your Contacts.

**Manage Drafts** Allows you to manage (erase or lock) messages.

## Message Icon Reference







 Draft Text Message

 Draft Multimedia Message





## 5. Voicemail

Allows you to view the number of new voice messages recorded in the Voicemail box. Once you exceed the storage limit, old messages are overwritten. When you have a new voice message, your phone will alert you.


Checking Your Voicemail Box



1. Open the flip and press the Left Soft Key  [Message].
2. Press  Voicemail.
3. The following options are available.
  - Press the Left Soft Key  [Clear] to clear the Voicemail Counter, then then press  [Yes].
  - Press the SEND Key  or  [CALL] to listen to the message(s).

OR

1. Enter    (\*VM) and press the SEND Key  from your phone or dial your wireless phone number from any touch-tone phone.

OR




Press and hold  from your phone, as a speed dial to your voicemail.

2. When the recorded announcement begins, press  to interrupt (if applicable).
3. When prompted, enter your password, then .

## 6. Mobile Email



Allows you to send an email via Mobile Web. You can also send

and receive emails through Mobile Email after downloading the application.

1. Press the Left Soft Key  [Message].
2. Press  Mobile Email.
3. Subscribe to the service (if necessary).
4. Accept the Terms of Service.
5. Highlight an email provider and press .
6. Follow the instructions to set up your account(s).





## 7. Social Networks

The upgraded "Text based SNS" that allow user to update "Wall" and "Message" on the social network site.

1. Open the flip and press the Left Soft Key  [Message].
2. Press  Social Networks.
3. Select one of the social networking service providers.
4. Update your information as desired.

## Messaging Settings

Allows you to configure settings for your messages.

1. With the flip open, press the Left Soft Key  [Message].
2. Press the Left Soft Key  [Settings].
3. Use the Directional Key  to highlight one of the settings and press  to select it.

## Message Settings Sub-Menu Descriptions

### 1. Inbox View

Select **Time** to display messages chronologically in Inbox and Sent folders. Select **Contact** to sort all messages alphabetically by Contact in one message folder.

**NOTE** By default, Time is set as the Inbox View setting. If changed to Contact, the Messaging menu will appear differently.

### 2. Entry Mode

Select **T9 Word**, **Abc**, **ABC**, **123**, **T9 Palabra**, **Simplified Chinese** or **Korean** to be your default input method.

### 3. Auto Save Sent

Select **On** to automatically save your Sent messages. Select **Off** if you don't want to save automatically. Select **Prompt** to be asked to save.

### 4. Auto Erase Inbox

Select **On** to automatically delete read messages when you exceed the storage limit. Or, select **Off**.

### 5. Messaging Font Size

Select **Resizable**, **Small**, **Normal** or **Large** for the size of the Messaging characters.

### 6. TXT Auto View

Select **On** to automatically display message content on the screen. Select **On + Readout** to automatically display content and read it aloud.

Select **Off** for more security and privacy by requiring the message to be opened to view it.

### 7. TXT Instant Reply

Select **On** to text a reply instantly. Or, select **Off**.

### 8. TXT Auto Scroll

Select **On** to automatically scroll text down while viewing messages. Or, select **Off**.

### 9. Multimedia Auto Receive

Select **On** to automatically download attachments to Multimedia messages. Or, select **Off**.

## 10. Quick Text

Displays your list of Quick Text phrases to help you to reduce manual input into messages. Use this submenu to edit and add text.

## 11. Emergency Alert

Set your configuration for receiving emergency alerts. This menu has three options : **Receive Alerts/ Alert Reminder / Alert Vibrate**

## 12. Voicemail #

Allows you to manually enter the access number for Voicemail Service. This number should be only used when a VMS (Voicemail Service) access number is not provided by the network.

## 13. Callback #

Select **On** to automatically send a designated callback number with your messages. Or, select **Off**.

## 14. Signature




Select **Custom** to create/edit a signature to automatically send with your messages. Select **None** for no signature.

## 15. Delivery Receipt

When **Delivery Receipt** is set to **On**, you can see if your sent messages have been delivered. Or select **Off**.

## Erasing Messages

You can erase messages stored in your Inbox, Sent, or Drafts folders. You can also erase all messages at the same time.

1. Open the flip and press the Left Soft Key  [Message].
2. Press the Right Soft Key  [Options] then select one of the following:  
**Erase Inbox/ Erase Sent/ Erase Drafts/ Erase All**
3. Press  [Yes] to confirm the deletion.

A confirmation message is displayed.

## Recent Calls

The Recent Calls menu is a list of the last phone numbers or Contact entries for calls you placed, accepted, or missed. It's continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

### 1. Missed

Allows you to view the list of missed calls; up to 90 entries.

1. Open the flip and press **OK** [MENU].
2. Press **Def** Recent Calls.
3. Press **1** Missed.
4. Use the Directional Key **Up** to highlight an entry, then
  - Press **OK** [OPEN] to open the entry.
  - Press the **SEND Key** **SEND** to place a call to the number.
  - Press the Right Soft Key **Options** to select:  
Save To Contacts (Contact Info)/ Erase/ Lock(Unlock)/ Erase All/ View Timers

- Press the Left Soft Key **Message** to select:  
TXT Message/ Picture Message/ Voice Message

### 2. Received









Allows you to view the list of incoming calls; up to 90 entries.

1. Open the flip and press **OK** [MENU].
2. Press **Def** Recent Calls.
3. Press **abc** Received.
4. Use the Directional Key **Up** to highlight an entry, then
  - Press **OK** [OPEN] to open the entry.
  - Press the **SEND Key** **SEND** to place a call to the number.
  - Press the Right Soft Key **Options** to select:  
Save To Contacts (Contact Info)/ Erase/ Lock(Unlock)/ Erase All/ View Timers
  - Press the Left Soft Key **Message** to select:  
TXT Message/ Picture Message/ Voice Message





### 3. Dialed

Allows you to view the list of outgoing calls; up to 90 entries.


1. Open the flip and press  [MENU].
2. Press  Recent Calls.
3. Press  Dialed.
4. Use the Directional Key  to highlight an entry, then
  - Press  [OPEN] to open the entry.
  - Press the SEND Key  to place a call to the number.
  - Press the Right Soft Key  [Options] to select:  
Save to Contacts(Contact Info)/ Erase/ Lock(Unlock)/ Erase All/ View Timers
  - Press the Left Soft Key  [Message] to select:  
TXT Message/ Picture Message/ Voice Message





### 4. All


Allows you to view the list of all calls; up to 270 entries.

1. Open the flip and press  [MENU].
2. Press  Recent Calls.

3. Press  All.





4. Use the Directional Key  to highlight an entry, then

- Press  [OPEN] to open the entry.
- Press the SEND Key  to place a call to the number.
- Press the Right Soft Key  [Options] to select:  
Save to Contacts(Contact Info)/ Erase/ Lock(Unlock)/ Erase All/ View Timers
- Press the Left Soft Key  [Message] to select:  
TXT Message/ Picture Message/ Voice Message



**Shortcut** To view a quick list of all your recent calls, press the SEND Key  from standby mode.

### 5. View Timers

Allows you to view the duration of selected call types.

1. Open the flip and press  [MENU].
2. Press  Recent Calls.
3. Press  View Timers.
4. Use the Directional Key  to highlight a call list.  
Last Call/ All Calls/ Received

Calls/ Dialed Calls/ Roaming  
Calls/ Transmit Data/  
Received Data/ Total Data/  
Last Reset/ Lifetime Calls/  
Lifetime Data Counter


5. Press the Left Soft Key  [Reset] to reset the highlighted timer.
6. Reset all the recorded timers by pressing the Right Soft Key  [Reset All].



**NOTE** Lifetime Calls and Lifetime Data Counter cannot be reset.

## Mobile Web

Allows you to access news, sports, weather, and email from your Verizon Wireless device. Accessibility and selections within this feature are dependent upon your service provider. For specific information on Mobile Web access through your phone, contact your service provider.

**Shortcut** Pressing the Directional Key


 Left is the shortcut to accessing the Browser when the flip is open.

1. Open the flip and press  [MENU].
2. Press  Mobile Web.

## Media Center

Media Center allows you to do more than just talk on your phone. Media Center is a technology and service that allows you to use applications on your phone. With Media Center, it's quick and easy to personalize your phone to your lifestyle and tastes. Just download the applications that appeal to you. With a wide range of software available, you can be assured that you can find something useful, practical, or entertaining.


Anything Unclear?




From the Media Center menu, press the Right Soft Key  [Info] to see your memory status, and Media Center status. Use the **Help** option to view information from buying new applications to expired applications.

### 1. Mobile Web


The Mobile Web feature allows you to access news, sports, weather and email from your Verizon Wireless device. Access and selections within this feature are dependent upon your service provider. For specific information on Mobile Web through your

phone, contact your service provider.

**Shortcut** Pressing the Directional Key  Left is the shortcut to accessing the Browser when the flip is open.


1. Open the flip and press  [MENU].
2. Press  **Media Center**.
3. Press  **Mobile Web**.

### Ending a Browser Session


End a Browser session by pressing the PWR/END Key .

### Navigating Through the Mobile Web


On-screen items appear in one of the following ways:

- **Numbered options**  
You can use your numeric keypad or you can select the items by moving the cursor and pressing the appropriate Soft Keys.
- **Links embedded in content**  
You can act on the options or the links using the Soft Keys just below the display screen.
- **Text or numbers**  
You can select the items by moving the cursor and pressing .

## Scrolling

Use the Directional Key . The browser's cursor will highlight currently selected items.



## Fast Scrolling

Press and hold the Directional Key  to quickly move the cursor up and down on the current screen.

## Scrolling by Page

Press the Volume Keys | to move up and down a page at a time.


## Home Page



Press Right Soft Key  [Menu] and select 1. VZW Home or press and hold  to go to the Home Page.

## Soft Keys



To use (if available) special functions press the Soft Keys. The function, associated with the Soft Keys can change for each page and depends on each highlighted item.

## Entering Text, Numbers, or Symbols


When prompted to enter text, the current text entry method appears above the Right Soft Key  as Word, Abc, ABC, 123 or Symbols.

To change the input mode, press the Right Soft Key . To enter an upper case character, press .

## Deleting Text/Number Entered

When entering text or numbers, press  to clear the last number, letter, or symbol. Press and hold  to clear the input field completely.


## Initiating a Phone Call From the Mobile Web

You can make a phone call from the Mobile Web if the site you are using supports the feature (the phone number or Call can be highlighted). Highlight the link and press  to place the call. The browser connection is terminated when you initiate the call. After you end the call, your phone returns to the screen from which you initiated the call.

## 2. Tunes & Tones

Personalize your phone with ringtones. A wide variety of choices are available, such as current hits, pop, hip-hop, and more.

## Access and Options

1. Open the flip and press  [MENU].

2. Press **5 jkl** **Media Center**.
3. Press **2 abc** **Tunes & Tones**.
4. Select a submenu by pressing the number that corresponds with the submenu.

## 2.1 Get New Ringtones

Allows you to connect to Media Center and download various ringtones.

1. Open the flip and press **OK** **[MENU]**.
2. Press **5 jkl** **Media Center**.
3. Press **2 abc** **Tunes & Tones**.
4. Press **1 2** **Get New Ringtones**.
5. Press **1 2** **Get New Applications** to shop for ringtones and ringtone applications.

- Playing the ringtone
- Press **OK** **[Play]** you can listen to the tone prior to selecting.

- Removing the ringtone

1. Highlight the ringtone you would like to delete.
2. Press the Right Soft Key **Options**.
3. Highlight Erase or Erase All and press **OK**.
4. Highlight Yes and press **OK** to

delete the ringtone.

## 2.2 Get Ringback Tones

Allows you to select a desired ringback tone or download a new ringback tone.

1. Open the flip and press **[MENU]**.
2. Press **5 jkl** **Media Center**.
3. Press **2 abc** **Tunes & Tones**.
4. Press **2 abc** **Get Ringback Tones**. Follow the on-screen prompts.

## 2.3 My Ringtones

Allows you to select a desired ringtone.

1. Open the flip and press **OK** **[MENU]**.
2. Press **5 jkl** **Media Center**.
3. Press **2 abc** **Tunes & Tones**.
4. Press **3 def** **My Ringtones**.
5. Use the Directional Key **Up** to highlight a ringtone and press **OK** **[PLAY]** to play the ringtone or the Left Soft Key **Set As** to set the ringtone as:
  - **1 2** **Ringtone**
  - **2 abc** **Contact ID**: Highlight and select the Contact to be identified by the ringtone you selected.

- **Alert Sounds:** Press the corresponding number key to set the ringtone for one of the following:

All Messages/ TXT Message/  
Multimedia Message/  
Voicemail

## 2.4 My Sounds

Allows you to record a new sound or select a desired sound.

### How to record a new sound

1. Open the flip and press **OK** [MENU].
2. Press **5 jkl** Media Center.
3. Press **2 abc** Tunes & Tones.
4. Press **4 ghj** My Sounds.
5. Press **1 \* 0** Record New and press **OK** to start recording, then press **OK** [STOP] to end recording.

### How to select a sound

1. Open the flip and press **OK** [MENU].
2. Press **5 jkl** Media Center.
3. Press **2 abc** Tunes & Tones.
4. Press **4 ghj** My Sounds.
5. Use the Directional Key **⬇** to scroll and highlight a preloaded sound.

### Options with a sound file highlighted:

- Press the Left Soft Key **⬅** [Set As] to set it as the Ringtone, Contact ID or Alert Sounds.
- Press **OK** [PLAY].
- Press the Right Soft Key **➡** [Options] to select:  
Send/ Send via Email/ To Online Album/ File Info

## 3. Pictures

View, take, and trade digital pictures right from your wireless phone.

### Access and Options

1. Open the flip and press **OK** [MENU].
2. Press **5 jkl** Media Center.
3. Press **3 def** Pictures.
4. Browse the submenu.

### 3.1 Get New Pictures

Allows you to download a variety of images for My Pictures.

1. Open the flip and press **OK** [MENU].
2. Press **5 jkl** Media Center.
3. Press **3 def** Pictures.

4. Press **[1/2]** **Get New Pictures**.
5. Press **[1/2]** **Get New Applications**.
6. Select the Application you wish to use to download new pictures and press **[OK]**. Follow the on-screen prompts.

## 3.2 My Pictures

Allows you to view and manage photos stored in the phone.

1. Open the flip and press **[OK]** **[MENU]**.
2. Press **[5/11]** **Media Center**.
3. Press **[3/12]** **Pictures**.
4. Press **[2/abc]** **My Pictures**.
5. Highlight a picture with the Directional Key **[D]**.

**The following options are available:**

- Press **[OK]** **[VIEW]** to view it.
- Press the Left Soft Key **[E]** **[Erase]** to delete it.
- Press the Right Soft Key **[O]** **[Options]** to select one of the following options:

**Send** Picture Message/ To Online Album/ To Social Network/ Send via Email/ Via Bluetooth

**Set As** Wallpaper/ Picture ID

**Take Picture** Turns on the camera function.

**Get New Pictures** Allows you to connect to picture downloading services.

**Slide Show** Plays all pictures as a slide show.

**Manage Pictures** Allows you to mark multiple pictures to be erased, sent or locked/unlocked.

**Rename** Allows you to change the file name.

**\*Lock (Unlock)** Allows you to lock or unlock. Locked files can't be erased accidentally.

**File Info** Name/ Date/ Time/ Resolution/ Size

\* Only appears when the picture is stored on the phone.

## Editing a Picture

Access My Pictures, then use the Directional Key **[D]** to highlight a picture. Press **[OK]** **[VIEW]** and then press the Right Soft Key **[O]** **[Options]** to access:








**Edit** Allows you to zoom, rotate and crop the photo.



### 3.3 Take Picture

Lets you to take digital pictures.

**Shortcut** Press the Camera Key from the Home screen to open the camera function.

1. Open the flip and press  [MENU].
2. Press  Media Center.
3. Press  Pictures.
4. Press  Take Picture.
5. Set the brightness by pressing the Directional Key  up and down , zoom by pressing the Directional Key  left and right, and press the Right Soft Key  [Options] to change other settings.

**NOTE** Zooming is not available on the highest resolution.

- Select the option(s) to customize.

**RESOLUTION** 1280X960/  
640X480/ 320X240

**SELF TIMER** Off/ 3 Seconds/  
5 Seconds/ 10 Seconds

**WHITE BALANCE** Auto/  
Sunny/ Cloudy/ Fluorescent/  
Glow

**SHUTTER SOUND** Shutter/  
No Sound /Say "Cheese"/  
Ready! 1 2 3



**COLOR EFFECTS** Normal/  
Negative/ Aqua/ Sepia/  
Black&White

**NIGHT MODE** On/ Off

**NOISE REDUCTION** On/ Off  
Turning this setting on provides improved picture quality in low-lighting shots.





**AUTO SAVE** On/ Off

**PREVIEW** Actual view/ Full screen

6. Take a picture by pressing  [TAKE].
7. Press the Left Soft Key  [Save]. The picture is stored in My Pictures.

### 3.4 Online Album





Use to access the Online Album (PIX Place).

1. Open the flip and press  [MENU].
2. Press  Media Center.
3. Press  Pictures.
4. Press  Online Album.
5. Login with your mobile number and password, as applicable.




### 4. Games

Allows you to download games and applications. Games already on

your phone are listed in this menu.




1. Open the flip and press  [MENU].
2. Press  **Media Center**.
3. Press  **Games**.
4. Press  **Get New Applications**. Follow the on-screen prompts.  
Or select one of the preloaded games.

### Removing a download application or game

1. Highlight the application or game you would like to delete.
2. Press the Right Soft Key  [Options].
3. Highlight **Remove** and press .
4. Highlight **Yes** and press  to delete the application or game.


## 5. Browse & Download

Browse & Download allows you to find applications for your phone. It also allows you to use any other downloaded applications.

1. Open the flip and press  [MENU].
2. Press  **Media Center**.
3. Press  **Browse & Download**.

4. Select one of the applications already on your phone.

OR

Press  **Get New Applications** and follow the on-screen prompts.

### Backup Assistant

Backup Assistant safeguards your mobile phone's address book and automatically saves a copy of the names, phone numbers, and email addresses stored in your phone. See page 31 for additional details.

### City ID

City ID is an enhanced Caller ID feature on select Verizon Wireless handsets that automatically displays the city and state of every wireless call received. City ID reads the area code and local exchange of an incoming call and displays the location associated with that number. City ID includes over 20,000 cities, towns and neighborhoods in North America and over 200 country codes from around the world - providing mobile subscribers with a remarkably accurate tool to help identify incoming callers. After the free trial period, subscribers will receive a message to purchase

the application. Subscribers are then presented with the available purchase options. If after purchasing City ID a subscriber decides to cancel the application, the subscriber can follow the standard Media Center process to cancel a subscription.

### Daily Scoop

Daily Scoop is an application available in the Browse & Download menu. It allows you to receive interesting and valuable information and offers from restaurants and retailers in your area. You will receive exclusive discounts on products and services useful to you, when and where they are most useful. For details, visit [www.verizonwireless.com](http://www.verizonwireless.com).

### Mobile Email

Mobile Email is an application downloadable from the Browse & Download Menu. Don't miss an important email. Thanks to Mobile Email, you can get your emails on your phone while you're on the go. Mobile Email works with many providers, including Yahoo!, AOL, Verizon.net and others. Get alerts from your Phone when new email has arrived. Additional fees may apply.

### VZ Navigator®





Now you can find the address of a great restaurant or the nearest ATM, check movie times, discover the latest hot spots, and know exactly how to get to where you're going. VZ Navigator® puts all the advanced features of the latest GPS devices and systems on your wireless device — at a fraction of the price.

#### NOTES

- To use VZ Navigator®, you must turn Location On (see page 77)
- Download and subscription required for use only in National Enhanced Service Coverage Area: accuracy and completeness of information is not guaranteed; information about the location of the device will be used to deliver service. Additional fees may apply. See brochure for details or visit [www.verizonwireless.com](http://www.verizonwireless.com).



## 6. Extras

Allows you to access extra applications.

1. Open the flip and press  [MENU].
2. Press  Media Center.
3. Press  Extras.
4. Press  Get New Applications. Follow the on-screen prompts.



### Mobile Email

The Mobile Email menu allows you to set up your email account and conveniently exchange emails wirelessly using your device. To use this feature, you may need to download the application first; read the instructions on your device and follow them.

1. Open the flip and press  [MENU].
2. Press  Mobile Email. Follow the on-screen prompts.



### V CAST Tones

Download and use of this app (including browsing and previewing content) will be build on a per-megabyte basis, or according to any data package you may have. Content cost is displayed at time of purchase. Monthly subscription required to buy Ringback Tones, valid for one year. You may cancel your subscription at any time. Ringback Tones require voicemail. Verizon Wireless may provide a default tone and greeting with your subscription. You agree not to copy, sublicense, transfer or use tones for any unauthorized purpose.

1. Open the flip and press  [MENU].
2. Press  V CAST Tones. Follow the on-screen prompts.

### My Pictures




Allows you to view and manage the pictures stored in your phone. You can also take new photos and download new pictures.

1. Open the flip and press  [MENU].
2. Press  My Pictures.

## Settings & Tools






### 1. My Verizon

Check your subscription information ranging from your payment plan to your software upgrade or other available service.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  My Verizon.




### 2. Master Volume

Allows you to set the Master Volume settings.


4. Open the flip and press  [MENU].
5. Press  Settings & Tools.
6. Press  Master Volume.
7. Adjust the volume with the Directional Key  and press  [SET] to save the setting.





### 3. Tools

Your phone tools include Voice Commands, Calculator, Ez Tip Calculator, Calendar, To Do List, Alarm Clock, Info Search, Stopwatch, World Clock, and Notepad.


1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.


#### 3.1 Voice Commands

This feature provides you with the following options equipped with AVR (Advanced Voice Recognition) technology. Each option has its detailed information on the phone and you can check it out by pressing the Left Soft Key  [Info].

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.
4. Press  Voice Commands.

#### Access and Options

With the flip open, press the Voice Command Key  on the keypad.

The Voice Commands feature has several settings which allow you to customize how you want to use it. Access Voice Commands, then press the Right Soft Key  [Settings].

**Confirm Choices** Automatic/  
Always Confirm/ Never Confirm

**Sensitivity** Set the sensitivity as **More Sensitive/ Automatic/ Less Sensitive**.


**Adapt Voice** If the phone often asks you to repeat voice command, train the phone to recognize your voice patterns.

**Train Words/ Train Digits**

**Prompts Mode/ Audio Playback/ Timeout**

- For Mode, set **Prompts/ Readout + Alerts/ Readout/ Tones Only**.
- For Audio Playback, set **Speakerphone or Earpiece**.
- For Timeout, set **5 seconds or 10 seconds**.

**CLR Key Activation On/ Off**

By default, the **CLR Key**  on the keypad activates the Voice Command feature. To deactivate, change the CLR Key Activation setting to Off.

### 3.1.1 Call <Name or Number>

Say "Call" and then call someone simply by saying the name or phone number. Please speak clearly and say the name or number exactly as it is entered in your Contact List. When you have more than one contact number, you can

state the name and number type of the contact (for example, 'Call John Work').

### 3.1.2 Send Msg to <Name or Number or Group>

Say "Send Message" and the command will prompt you for the type of message. After choosing the message type, you will be prompted for the contact name, number or group. It will automatically start a message. If you say a full-sentence command, such as 'Send Message to Bob', it will automatically start a text message without asking for the message type. When using 'Send Message' command, speak clearly and say the name, number or group exactly as it is entered in your Contact List.

### 3.1.3 Go to <Menu>

The 'Go to' command allows you to access a menu within the phone (for example, 'Go to Calendar').

If no menu option is stated, a list of options will be provided.

### 3.1.4 Check <Item>

The 'Check' command allows you to check out a wide range of items such as **Phone Status, Voicemail,**

Messages, Missed Calls, Time, Signal Strength, Battery Level, Volume, Balance, Minutes, Payment and My Number.

### 3.1.5 Contacts <Name>

You can look up names in your Contacts (for example, 'Contacts John') as well as manage your Contact List including creating, erasing or modifying.

Call/ Read out/ Create New/ Modify/ Erase

### 3.1.6 Redial

Say "Redial" and the phone will redial the last phone number.

### 3.1.7 My Verizon


The 'My Verizon' command provides you with direct access to your Verizon Wireless account information.








### 3.1.8 Help



Provides a general guideline to using Voice Commands.





## 3.2 Calculator

Allows you to perform simple mathematical calculations.

1. Open the flip and press  [MENU].






2. Press  Settings & Tools.
3. Press  Tools.
4. Press  Calculator.
5. Enter the numbers to get the value you want. To clear entered items, press the Left Soft Key  [Clear].
6. Use the Right Soft Key  [Operators] to add other operators.
7. Use the Directional Key  to enter an operation between numbers and press  [=] for the result.

**NOTE** To insert a decimal, press . To insert + and -, press .

- Press the Directional Key  Up for + (addition).
- Press the Directional Key  Down for - (subtraction).
- Press the Directional Key  Left for ÷ (division).
- Press the Directional Key  Right for x (multiplication).






## 3.3 Ez Tip Calculator






Allows you to quickly and easily calculate bill amounts using the bill total, tip % and number of people as variables.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.
4. Press  Ez Tip Calculator.
5. Enter the variable fields (Total Bill, Tip (%), Split) and the corresponding calculation fields (tip and total for each person) appear automatically.
6. Press the Left Soft Key  [Reset] for another calculation.




### 3.4 Calendar

Allows you to keep your agenda convenient and easy to access. Simply store your appointments and your phone will alert you with a reminder you set.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.
4. Press  Calendar.
5. Use the Directional Key  to highlight the scheduled day.  
Left : Previous Day  
Right : Next Day  
Up : Previous Week  
Down : Next Week

6. Press the Left Soft Key  [Add].
7. Enter the Subject, then scroll down to set the remaining settings.
8. Highlight a Calendar setting field, then press the Left Soft Key  [Set]. For each Calendar event you can set:
  - Subject
  - Start Date
  - Start Time
  - End Date
  - End Time
  - Repeat
  - Until
  - Alerts
  - Tones
  - Vibrate
9. Use the Directional Key  to highlight the setting you want, then press .
10. Press  [SAVE] when Calendar information is complete.











### Editing and Deleting calendar entries

1. From the calendar entry list, press  [VIEW].
2. Press  [EDIT] to edit the calendar entry or press the Left Soft Key  [Erase] to delete the calendar entry.




### 3.5 To Do List

Allows you to add tasks to a To Do List.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.
4. Press  To Do List.
5. Press the Left Soft Key  [Add].
6. Enter the subject in the Subject field, then press the Directional Key  Down to highlight Due Date.
7. Press the Left Soft Key  [Date].
8. Enter the due date using numeric keypad. (For example, press the key ,  for NOV.) And use the Directional Key  to move the cursor to the date or year.








OR

Press the Right Soft Key  [More] to enter more specific information such as Subject, Start Date, Due Date, Priority, Alert, Alert Date, Alert Time, or Tones.

9. Press  [SAVE] when completed.

### 3.6 Alarm Clock

Allows you to set up to 10 alarms. At the alarm time, your alarm will be displayed on the LCD screen and the alarm will sound.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.
4. Press  Alarm Clock.
5. Press the Left Soft Key  [Add].
6. Use the Directional Key  to highlight the information you want to set, then press the Left Soft Key  [Set] to view your setting choices.


Enter the alarm information including:

- Turn On/Off
- Set Time
- Repeat
- Ringtone

7. Press  [SAVE] after setting all of the Alarm fields as necessary.

**NOTE** Snooze or Dismiss the alarm using the Soft Keys (flip open).

#### How to delete alarms

1. From the Alarm Clock list, press the Right Soft Key  [Options] to view the available

options.

2. Press **Erase** to delete an alarm or **Erase All** to delete all alarm entries.
3. Press **[Yes]**.

### How to edit alarms

1. From the Alarm Clock list, press **[VIEW]** and then press **[EDIT]**.

### 3.7 Info Search

Allows you to search items stored on the phone.

1. Open the flip and press **[MENU]**.
2. Press **Settings & Tools**.
3. Press **Tools**.
4. Press **Info Search**.
5. Enter two or more characters in the search field and press **[SEARCH]**.
6. By default, the phone will search all the categories. To specify the categories, highlight All and press the Left Soft Key **[Set]**. Use the Directional Key to highlight a category and press **[MARK]** to mark/unmark the category. After specifying the categories, press the Left Soft Key **[DONE]**.

7. To view a search result, highlight the desired results and press **[VIEW]**. If you want to retry the search, press the Right Soft Key **[Retry]**. If you want to start a new search, press the Left Soft Key **[Search]**, enter your key word, then press **[OK]**.
8. If no results are found, you will be prompted to try again. Choose **Yes** to try again or **No** to return to the Tools menu.

### 3.8 Stopwatch


Allows you to use your phone as a typical stopwatch.

1. Open the flip and press **[MENU]**.
2. Press **Settings & Tools**.
3. Press **Tools**.
4. Press **Stopwatch**.
5. Press **[START]**.
6. Pressing **[STOP]** will stop or resume Stopwatch time.
7. While measuring time, press the Left Soft Key **[Lap]** to record a lap.
8. After time has stopped, press the Right Soft Key **[Reset]**.

### 3.9 World Clock




Allows you to determine the current time in another time zone or country.





1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.
4. Press  World Clock.
5. Press the Right Soft Key  [Cities] for a list of available cities.
6. Highlight a city from the list, then press .
7. The display shows the position of the city on a global map.
8. Press  again to zoom in on the city and view its date and time information.

**NOTE** Press the Left Soft Key  [Set DST], to set daylight saving time. Select Yes and press  to set DST.

### 3.10 Notepad

Allows you to add, read, edit, and erase notes to yourself.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Tools.

4. Select 10. Notepad.
5. Press the Left Soft Key  [Add] to write a new note.
6. Press the Left Soft Key  to change the entry mode. Or press the Right Soft Key  [Options] to copy and paste text or to cancel the notepad entry.
7. After filling in the note, press  [SAVE] to save it.

### 4. Bluetooth® Menu

The VN170 is compatible with devices that support the Headset, Handsfree, Phonebook Access, Object Push for vCard and vCalendar, File Transfer, and Message Access profiles.

You may create and store 20 pairings within the VN170 and connect to one device.

The approximate communication range for Bluetooth® wireless technology is up to 30 feet (10 meters).

**NOTE** Read the user guide of each Bluetooth® accessory that you are trying to pair with your phone because the instructions may be different.





**NOTE** Your phone is based on the Bluetooth® specification, but it is not guaranteed to work with all devices

enabled with Bluetooth® wireless technology.  
Phone does not support ALL Bluetooth® OBEX Profiles.

\* For vehicle/accessory compatibility go to [www.verizonwireless.com/bluetoothchart](http://www.verizonwireless.com/bluetoothchart)

## Turn On Bluetooth®

Allows you to set the phone's Bluetooth® power On/Off.



1. Open the flip and press  [MENU].
2. Press  **Settings & Tools**.
3. Press  **Bluetooth**.
4. Press the Left Soft Key  [Turn On].






**NOTE** By default, your device's Bluetooth® functionality is turned off.

### 4.1. Add New Device

Pairing is the process that allows the handset to locate, establish, and register 1-to-1 connection with the target device.

#### For pairing with a new Bluetooth® device








1. Follow the Bluetooth® accessory instructions to set the device to pairing mode.
2. Open the flip and press  [MENU].
3. Press  **Settings & Tools**.

4. Press  **Bluetooth Menu**.
5. Press  **Add New Device**.
6. Set the desired device to discovery mode.
7. The device will appear in Add New Device menu once it has been located. Highlight the device and press  [PAIR].
8. The handset will prompt you for the passcode. Consult the Bluetooth® accessory instructions for the appropriate passcode (typically "0000" - 4 zeroes). Enter the passcode and press . When Auto Pair Handsfree is set to On, the device will try to autopair for headsets.
9. When pairing with the PC or PDA is successful, highlight either **Always Ask** or **Always Connect** and press  to connect with the device.
10. Once connected, you will see the device listed in the Bluetooth® Menu and when the pair is transferring information the Bluetooth® indicator will show up on your screen.

## Icon Reference in Adding New Device

When the Bluetooth® wireless connection is built and paired devices are found, the following icons are displayed.



## Icon References When a Bluetooth® Wireless Connection is Searched (neither connected nor paired).

	When a carkit device is found by your VN170 device
	When an audio device is found by your VN170 device
	When a PC is found by your VN170 device
	When a PDA is found by your VN170 device
	When another phone device is found by your VN170 device
	When a printer is found by your VN170 device
	When other undefined devices are found by your VN170 device

## Icon References When Successfully Connected

The following options are available in the paired device.

1. **Remove Device:** You can remove the device from the pairing list.
2. **Rename Device:** You can rename the paired device.
3. **Incoming Security:** Allows you to set permission before connecting an incoming device.
4. **Service Discovery:** Allows you to search for the services that the selected device supports.
5. **Device Info:** Shows the device information.


**NOTES** While in the Bluetooth Menu, you can turn the Bluetooth functionality off by pressing the Left Soft Key  [Turn Off]. Reversely, you can turn it on by pressing the Left Soft Key  [Turn On] again.

When connected with a Phone or PC supporting OPP, the following menus are possible:

- Send Name Card: Allows my contact data to send other device up to 1000 Contacts.
- Get Name Card: Allows you to pull name card of other device.
- Exchange Name Card: Allows you to exchange the handset's name card with other device.
- Send Calendar Event: Allows you to send Calendar events to other devices.

## My Device Info

Allows you to view and/ or edit the name of the Bluetooth® device.

1. Open the flip and press  [MENU].

2. Press **9 myd** **Settings & Tools**.
3. Press **4 ght** **Bluetooth Menu**.
4. Press the Right Soft Key **☰** **[Options]**.
5. Press **1 2** **My Device Info**.
6. Press **cust** to clear the existing name.
7. Use the keypad to enter a new custom name.
8. Press **OK** to save and exit.

### Discovery Mode

Allows you to set whether your device is able to be discovered/found by other Bluetooth® devices in the area.

1. Open the flip and press **OK** **[MENU]**.
2. Press **9 myd** **Settings & Tools**.
3. Press **4 ght** **Bluetooth Menu**.
4. Press the Right Soft Key **☰** **[Options]**.
5. Press **2 abc** **Discovery Mode**.
6. Use the Directional Key **⬇** to highlight a setting, then press **OK**.

#### On/ Off

**NOTE** If you choose On for Discovery Mode, your device is able to be searched by other in-range Bluetooth® devices.

### Supported Profiles

Allows you to see profiles that your VN170 phone can support.

1. Open the flip and press **OK** **[MENU]**.
2. Press **9 myd** **Settings & Tools**.
3. Press **4 ght** **Bluetooth Menu**.
4. Press the Right Soft Key **☰** **[Options]**.
5. Press **3 def** **Supported Profiles**.


### 5. Sounds Settings

Provides options to customize the phone's sounds.

#### 5.1 Easy Set-up

Allows you to quickly set the main Sounds Settings for keypad volume, incoming calls and messages (text, multimedia, and voicemail).





1. Open the flip and press **OK** **[MENU]**.
2. Press **9 myd** **Settings & Tools**.
3. Press **5 jkl** **Sounds Settings**.
4. Press **1 2** **Easy Set-up**.
5. Read each setting description. Press the Right Soft Key **☰** **[Skip]** to go to the next menu item. Press the Left Soft Key **☰**

[Play] to listen to the volume setting. Highlight the setting you want, then press  [SET].








**NOTE** Set each alert separately with Ring Only, Vibrate Only, Ring and Vibrate, and Be Silent.


## 5.2 Call Sounds

Allows you to set how the phone alerts you for types of incoming calls.








1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Sounds Settings.
4. Press  Call Sounds.

### 5.2.1 Call Ringtone








1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Sounds Settings.
4. Press  Call Sounds.
5. Press  Call Ringtone.
6. Use the Directional Key  to highlight a ringtone then press  to save the sound.

**TIP** To hear a ringtone before you set it, press the Left Soft Key  [Play].

### 5.2.2 Call Vibrate


1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Sounds Settings.
4. Press  Call Sounds.
5. Press  Call Vibrate.
6. Use the Directional Key  to highlight a setting, then press . On/ Off

### 5.2.3 Caller ID Readout

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Sounds Settings.
4. Press  Call Sounds.
5. Press  Caller ID Readout.
6. Use the Directional Key  to highlight a setting, then press . Ring Only/ Caller ID + Ring/ Name Repeat

## 5.3 Alert Sounds

Allows you to select the alert type sounds.

1. Open the flip and press  [MENU].

2. Press **[Settings]** Settings & Tools.
3. Press **[Sounds]** Sounds Settings.
4. Press **[Alerts]** Alert Sounds.
5. Select TXT Message/  
Multimedia Message/  
Voicemail/ Emergency Tone/  
Missed Call
6. The Alert Sounds menu has these options:  
Tone/ Vibrate/ Reminder  
The exception for this is the Emergency Tone menu. This menu has these options:  
Alert/ Vibrate/ Off

### 5.4 Keypad Volume

Allows you to set the keypad volume.

1. Open the flip and press **[OK]** **[MENU]**.
2. Press **[Settings]** Settings & Tools.
3. Press **[Sounds]** Sounds Settings.
4. Press **[Keypad]** Keypad Volume.
5. Adjust the volume with the Directional Key **[Up]** and press **[OK]** **[SET]** to save the setting.

### 5.5 Digit Dial Readout

Allows you to set the Digit Dial Readout.

1. Open the flip and press **[OK]**

**[MENU]**.

2. Press **[Settings]** Settings & Tools.
3. Press **[Sounds]** Sounds Settings.
4. Press **[Digit]** Digit Dial Readout.
5. Use the Directional Key **[Up]** to highlight a setting, then press **[OK]**.

On/ Off

### 5.6 Service Alerts

Allows you to set any of the five Alert options to either On or Off.

1. Open the flip and press **[OK]** **[MENU]**.
2. Press **[Settings]** Settings & Tools.
3. Press **[Sounds]** Sounds Settings.
4. Press **[Service]** Service Alerts.
5. Select an alert option.

**ERI** Alerts you to the status of cellular service.

ERI: Enhanced Roaming Indicator

**Minute Beep** Alerts you 10 seconds before the end of every minute during a call.



**Call Connect** Alerts you when the call is connected.

**Charge Complete** Alerts you when the battery is completely charged.




**Software Update** Alerts you of an OTA software update to the device.

**NOTE** Prepay Phone does not support Software Update function.








6. Use the Directional Key  to highlight a setting, then press .

### On/ Off

**NOTE** When highlighting On, you can play the alert option by pressing the Left Soft Key  [Play].

## 5.7 Power On/Off

Allows you to set the phone to sound a tone when the phone is powered on/off.







1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Sounds Settings.
4. Press  Power On/Off.
5. Highlight **Power On** or **Power Off** and press .
6. Use the Directional Key  to highlight a setting, then press .

### On/ Off

## 5.8 Voice Clarity

Allows you to set the phone to automatically adapt to noisy environments by adjusting the listening level and improving speech intelligibility.




**NOTE** The Voice Clarity feature is automatically disabled when you use the speakerphone or the hands-free devices.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Sounds Settings.
4. Press  Voice Clarity.
5. Use the Directional Key  to highlight a setting, then press .

### On/ Off





## 6. Display Settings

Provides options to customize the phone's display screen.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Display Settings.

### 6.1 Easy Set-up



Allows you quickly set the main Display Settings.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Display Settings.
4. Press  Easy Set-up.

Customize the following display settings:




- **PERSONAL BANNER**  
Allows you to enter a string of up to 18 characters which displays on the screen.
- **DISPLAY BACKLIGHT**  
Set Backlight duration for the Main screen.  
7 Seconds/ 15 Seconds/ 30 Seconds/ Always On/ Always Off
- **KEYPAD BACKLIGHT**  
Set Backlight duration for keypad.  
7 Seconds/ 15 Seconds/ 30 Seconds/ Always On/ Always Off
- **WALLPAPER**  
Allows you to set the wallpaper for your phone.
- **DISPLAY THEMES**  
Select your device Display Theme.

Classic/ Luna

- **MENU LAYOUT**  
Select your Main Menu Layout.  
Grid/ List/ Tab
  - **FONT SIZE**  
When resizable is set, you can use the side up and down keys to adjust the font size.  
Dial Digits/ Menu & List/ Message
  - **INTERNAL CLOCK**  
Select the format of the Internal clock.  
Analog/ Digital 12/ Large Digital 12/ Digital 24/ Large Digital 24/ Dual City/ Off
5. Read each setting description, highlight the setting you want, then press  [SET]. When finished, press the Right Soft Key  [Done].

### 6.2 Banner

Allows you to enter a string of up to 18 characters which displays on the LCD screen.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Display Settings.

4. Press **[2abc]** Banner.

### 6.2.1 Personal Banner

1. Open the flip and press **[OK]** [MENU].
2. Press **[9xyz]** Settings & Tools.
3. Press **[6mno]** Display Settings.
4. Press **[2abc]** Banner.
5. Press **[1p]** Personal Banner.
6. Enter your own banner text.

**NOTE** Press the Directional Key **[↑]** to change the color of the text. Use the Directional Key **[←]** to select the color you want.  
Black/ White/ Yellow/ Orange/ Red/  
Brown/ Blue/ Green/ Sky Blue

7. Press **[OK]** to save the setting.

### 6.2.2 ERI Banner

If you use ERI Service, ERI Text is shown on the sub banner.

1. Open the flip and press **[OK]** [MENU].
2. Press **[9xyz]** Settings & Tools.
3. Press **[6mno]** Display Settings.
4. Press **[2abc]** Banner.
5. Press **[2abc]** ERI Banner.
6. Use the Directional Key **[↑]** to highlight a setting, then press **[OK]**.

On/ Off

## 6.3 Backlight

Allows you to set the duration for illuminating the backlight for the main display, front display, and keypad. Each is set separately.

1. Open the flip and press **[OK]** [MENU].
2. Press **[9xyz]** Settings & Tools.
3. Press **[6mno]** Display Settings.
4. Press **[3def]** Backlight.
5. Highlight a Backlight submenu and press **[OK]**.

### Display Backlight/ Keypad Backlight

- **Display Backlight:** 7 Seconds/ 15 Seconds/ 30 Seconds/ Always On/ Always Off
- **Keypad Backlight:** 7 Seconds/ 15 Seconds/ 30 Seconds/ Always On/ Always Off

## 6.4 Brightness

Allows you to set the backlight levels.

1. Open the flip and press **[OK]** [MENU].
2. Press **[9xyz]** Settings & Tools.
3. Press **[6mno]** Display Settings.

4. Press **4gh** **Brightness**.
5. Use the Directional Key **⬇** to highlight a setting, then press **OK**.

**NOTE** Brightness level can be 1 to 7.

### 6.5 Wallpaper

Allows you to choose the kind of background to be displayed on the phone's LCD in standby mode.

1. Open the flip and press **OK** [MENU].
2. Press **9xyz** **Settings & Tools**.
3. Press **6mno** **Display Settings**.
4. Press **5jkl** **Wallpaper**.
5. Highlight a Wallpaper submenu and press **OK**.

My Pictures/ Fun Animations/  
Slide Show

6. Press **OK** to set.

### 6.6 Display Themes

Allows you to choose between the different themes for the phone's menus.

1. Open the flip and press **OK** [MENU].
2. Press **9xyz** **Settings & Tools**.
3. Press **6mno** **Display Settings**.
4. Press **6mno** **Display Themes**.

5. Use the Directional Key **⬇** to highlight a setting, then press **OK**.

### Classic/ Luna

**NOTE** Press the Left Soft Key **⏪** [Preview] to preview the selected display theme. Default setting is Luna.

### 6.7 Main Menu Settings



Allows you to choose how the Main Menu displays for menu selection.

1. Open the flip and press **OK** [MENU].
2. Press **9xyz** **Settings & Tools**.
3. Press **6mno** **Display Settings**.
4. Press **7pqrs** **Main Menu Settings**.
5. Use the Directional Key **⬇** to highlight a setting, then press **OK**.

Menu Layout/ Replace Menu  
Items/ Position Menu Items/  
Reset Menu Settings

1. **Menu Layout**  
Grid/ List/ Tab
2. **Replace Menu Items**  
Select the item you want to replace then press **OK** [EDIT]. Select in the list the item you want to replace it with, then press **OK** [SET].


### 3. Position Menu Items

Select the item you want to move, then press  [MOVE]. Move highlight to desired position by pressing Up, Down, Right and Left Directional Keys, then press  [SET].

### 4. Reset Menu Settings







Menu Layout/ Menu Items/  
Item Positions/ All

**NOTE** This User Guide gives navigation instructions according to the default "List" Main Menu Layout in the Display Settings menu. If other menus are set, navigating the phone's menus may be different.


**NOTE** Press the Left Soft Key  [Preview] to preview the selected menu setting.

## 6.8 Font Type

Allows you to set the font type.








1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Display Settings.
4. Press  Font Type.
5. Use the Directional Key  to highlight a setting, then press .

VZW Font/ LG Secret/ LG  
Mint

**NOTE** Press the Left Soft Key  [Preview] to preview the selected font type.

## 6.9 Font Size

Allows you to set the font size for Dial Digits, Menu & List and Message. Plus, the Volume Key Resize setting allows you to use the side Volume Keys | to instantly scale screen fonts. This setting is helpful for those who need the text to display a little bit larger.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Display Settings.
4. Press  Font Size.
5. Use the Directional Key  to highlight Dial Digits/ Menu & List/ Message.
6. Use the Directional Key  to highlight a setting, then press  [SET].

Dial Digits: Resizable/ Small/  
Normal/ Large

Menu & Lists: Resizable/  
Small/ Normal/ Large






Message: Resizable/ Small/  
Normal/ Large

**NOTE** Press the Left Soft Key  [Preview] to preview the selected font

size.

## 6.10 Internal Clock

Allows you to choose the kind of clock to be displayed on the front and main LCD screens.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Display Settings.
4. Select 10. Internal Clock.
5. Use the Directional Key  to highlight a setting, then press .

Analog/ Digital 12/ Large  
Digital 12/ Digital 24/ Large  
Digital 24/ Dual City/ Off

**NOTE** Press the Left Soft Key  [Preview] to preview the selected clock format.

## 7. Phone Settings






The Phone Settings menu allows you to designate specific settings to customize how you use your phone.

### 7.1 Airplane Mode

Turning on Airplane Mode will disable all wireless communications.

1. Open the flip and press 

[MENU].


2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Airplane Mode.
5. Use the Directional Key  to highlight a setting, then press .







On/ Off

### 7.2 Set Shortcut Keys

Allows you to set shortcuts to phone menus using the down, up, left and right Directional Keys.



#### 7.2.1 Set My Shortcuts

**NOTE** To access these shortcuts, press the Directional Key  from standby mode (by default) to display My Shortcuts.


1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Set Shortcut Keys
5. Press  Set My Shortcuts.
6. Use the Directional Key  to highlight a shortcut key you want to set.







Shortcut 1/ Shortcut 2/  
Shortcut 3/ Shortcut 4

7. Press  [SET] to display the




available shortcuts. Use the Directional Key  to highlight one, then press .

## 7.2.2 Set Directional Keys

**NOTE** To access these shortcuts open the flip, then press the Directional Key  in the direction (up, down, left) set from standby mode for the Shortcut you want to access.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Set Shortcut Keys
5. Press  Set Directional Keys.
6. Use the Directional Key  to highlight a shortcut key you want to set.

Up Directional Key/ Left Directional Key/ Down Directional Key

7. Press  [SET] to display the available shortcuts. Use the Directional Key  to highlight one, then press .







## 7.3 Voice Commands

Please refer to page 59 for details.

## 7.4 Language







Allows you to set the Multi-language (English,

Spanish,Chinese, Korean) feature according to your preference.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Language.
5. Use the Directional Key  to highlight a setting, then
6. Press  [SET].  
English/ Español/Simplified Chinese/ Korean.

## 7.5 Location

Allows you to set GPS (Global Positioning System: Satellite assisted location information system) mode.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Location.
5. Use the Directional Key  to highlight a setting, then press .

Location On/ E911 Only

### NOTES







- GPS satellite signals are not always received by the phone, especially under bad atmospheric and environmental

conditions, indoors, etc.

- When a Location Setting Restriction is activated in the Security Menu, the lock code is required when you enter location menu. The lock code is the same 4 digits you use as your device lock code; initially the last 4 digits of your phone number.
- When in Airplane Mode, services supporting Location On functionality (such as Chaperone) will be suspended.

## 7.6 Current Country

The Current Country menu allows to select your current location.





1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Current Country.
5. Use the Directional Key  to highlight a setting, then press .

**NOTE** To assure that your phone works properly while you travel, please verify the country of your current location, so the correct Country Code can be applied.

Once the current country value is set, the value cannot be changed until next location change or initialization of all setting info such as 'Reset Default' or 'Restore Phone'.

## 7.7 Security






The Security menu allows you to secure the phone electronically.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Security.
5. Enter the four-digit lock code.

The lock code is the last 4 digits of your mobile phone number if it is set. The lock code is the last 4 digits of your MEID if your mobile phone number is not set.

### 7.7.1 Edit Codes

Allows you to enter a new four-digit lock code.









1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Security.
5. Enter the four-digit lock code.
6. Press  Edit Codes.
7. Select **Phone Only** or **Calls & Services**.
8. Enter your new four-digit lock code.



9. For confirmation, it will ask you to enter the new lock code again.

## 7.7.2 Restrictions

Allows you to set separate restrictions for Location Setting, Calls and Messages.

1. Open the flip and press  [MENU].
  2. Press  Settings & Tools.
  3. Press  Phone Settings.
  4. Press  Security.
  5. Enter the four-digit lock code.
  6. Press  Restrictions.
  7. Enter the four-digit service code.
  8. Select a Restrictions menu then press .
- Location Setting/ Calls/  
Messages
9. Use the Directional Key  to highlight the restriction then press .

**Location Setting** Lock Setting/  
Unlock Setting

**Calls: Incoming Calls** Allow All /  
Contacts Only / Block All







**Calls: Outgoing Calls** Allow All /  
Contacts Only / Block All

**Messages: Incoming Messages**  
Allow All / Block All

**Messages: Outgoing Messages**  
Allow All / Block All

## 7.7.3 Phone Lock Setting


Keeps your phone from unauthorized use. Once the phone is locked, it's in restricted mode until the lock code is entered. You can still receive phone calls and make emergency calls. You can modify the lock code using Edit Codes submenu within the Security menu.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  Security.
5. Enter the four-digit lock code.
6. Press  Phone Lock Setting.
7. Highlight an option and press .

**Unlocked** remains unlocked, by default.

**On Power Up** The phone is locked when it is turned on.

## 7.7.4 Lock Phone Now

1. Open the flip and press  [MENU].

2. Press **Settings & Tools**.
3. Press **Phone Settings**.
4. Press **Security**.
5. Enter the four-digit lock code.
6. Press **Lock Phone Now**.

**NOTE** To unlock the phone from standby mode, press the Right Soft Key **Unlock** and enter the four-digit lock code.

### 7.7.5 Reset Default

Allows you to reset your phone to the factory default settings.

1. Open the flip and press **[MENU]**.
2. Press **Settings & Tools**.
3. Press **Phone Settings**.
4. Press **Security**.
5. Enter the four-digit lock code.
6. Press **Reset Default**.
7. Press **OK** after reading the warning message.
8. Highlight **Revert** and press **OK**.

A confirmation message is displayed briefly before the phone resets itself.

### 7.7.6 Restore Phone

Allows you to erase all user data and Contact information you've entered in the phone's memory so

it's as if it just left the factory.

1. Open the flip and press **OK [MENU]**.
2. Press **Settings & Tools**.
3. Press **Phone Settings**.
4. Press **Security**.
5. Enter the four-digit lock code.
6. Press **Restore Phone**.
7. Press **OK** after reading the warning message.
8. Enter the four-digit lock code.

### 7.8 System Select







Allows you to set up the phone management environment. Leave this setting as the default unless you want to alter system selection as instructed by your service provider.

1. Open the flip and press **OK [MENU]**.
2. Press **Settings & Tools**.
3. Press **Phone Settings**.
4. Press **System Select**.
5. Use the Directional Key **OK** to highlight a setting, then press **OK**.

**Home Only/ Automatic**

## 7.9 NAM Select

Allows you to select the phone's NAM (Number Assignment Module) if the phone is registered with multiple service providers.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Phone Settings.
4. Press  NAM Select.
5. Use the Directional Key  to highlight a setting, then press .






NAM1/ NAM2


## 8. Call Settings

The Call Settings menu allows you to designate how the phone handles both incoming and outgoing calls.


### 8.1 Answer Options

Allows you to determine how the phone will answer an incoming call.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Call Settings.
4. Press  Answer Options.
5. Use the Directional Key  to to

select the setting(s) you want to use, then press  [MARK].








**Flip Open/ Any Key/ Auto with Handsfree**

6. Press the Left Soft Key  [Done] when you have marked the setting(s) you want.

**NOTE** Auto with Handsfree is available when any external device is connected to your phone or speaker is set to on.







### 8.2 Call Forwarding

Allows an incoming call to be redirected to a mobile telephone or other telephone number.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Call Settings.
4. Press  Call Forwarding.
5. Use the Directional Key  to highlight either **Forward Call** or **Cancel Forwarding**, then press .
6. After selecting Forward Call, enter the number to forward to and press  [FWD]. To cancel forwarding, select **Cancel Forwarding**.

### 8.3 Auto Retry





Allows you to set the length of time the phone waits before automatically redialing a number when the attempted call fails.




1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Call Settings.
4. Press  Auto Retry.
5. Use the Directional Key  to highlight a setting, then press .

Off/ Every 10 Seconds/  
Every 30 Seconds/ Every 60  
Seconds

### 8.4 TTY Mode

Allows you to attach a TTY device enabling you to communicate with parties also using a TTY device. A phone with TTY support is able to translate typed characters to voice. Voice can also be translated into characters and then displayed on the TTY.

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Press  Call Settings.
4. Press  TTY Mode.

5. An explanation message is displayed.
6. Press  to continue.
7. Use the Directional Key  to highlight a setting, then press .

TTY Full/ TTY + Talk/ TTY +  
Hear/ TTY Off

**TTY Full:** Users who cannot talk or hear send and receive a text message through TTY equipment.

**TTY + Talk:** Users who can talk but cannot hear receive a text message and send voice through TTY equipment.

**TTY + Hear:** Users who can hear but cannot talk send a text message and receive voice through TTY equipment.

**TTY Off:** Users send and receive without TTY equipment.

### Connecting TTY Equipment and a Terminal

1. Connect a TTY cable to TTY connection on the terminal (TTY connection location is the same as a headset jack).
2. Enter the phone menu and set the desired TTY mode.
3. After setting a TTY mode, check

the LCD screen of the phone for the TTY icon.

4. Connect the TTY equipment to the power source and turn it on.
5. Make a phone connection to the desired number.
6. When connection is made, use the TTY equipment to type in and send a text message or send voice.
7. The voice or text message from the receiver end displays on the TTY equipment display.

## 8.5 One Touch Dial

Allows you to initiate a speed dial call by pressing and holding the speed dial digit. If set to Off, Speed Dial numbers designated in your Contacts will not function.

1. Open the flip and press **OK** [MENU].
2. Press **9** Settings & Tools.
3. Press **8** Call Settings.
4. Press **5** One Touch Dial.
5. Use the Directional Key **▲** to highlight a setting, then press **OK**.

On/ Off





## 8.6 Voice Privacy

Allows you to set the voice privacy feature for CDMA calls. CDMA offers inherent voice privacy. Check with your service provider for availability.

1. Open the flip and press **OK** [MENU].
2. Press **9** Settings & Tools.

## TTY Mode (Tele Type writer)







Menu	User	Menu	Transmission/ Receiving Mode	When making communications with a non-TTY terminal
TTY Full	For hearing-/ verbally- impaired		text message transmission, text message receiving	Operator required
TTY + Talk	For hearing- impaired	able to talk	voice transmission, text message receiving	Operator required
TTY + Hear	For verbally- impaired	audible	text message transmission, voice receiving	Operator required
TTY Off			voice transmission, voice receiving	

3. Press  **Call Settings**.
4. Press  **Voice Privacy**.
5. Use the Directional Key  to highlight a setting, then press .

On/ Off

### 8.7 DTMF Tones




Allows you to set the DTMF tone length.




1. Open the flip and press  [MENU].
2. Press  **Settings & Tools**.
3. Press  **Call Settings**.
4. Press  **DTMF Tones**.
5. Use the Directional Key  to highlight a setting, then press .

Normal/ Long






### 8.8 Assisted Dialing

Supports easy dialing on international calls while traveling in non-U.S. roaming region. If set to On, Assisted Dialing is displayed in calling screen.

1. Open the flip and press  [MENU].
2. Press  **Settings & Tools**.
3. Press  **Call Settings**.

4. Press  **Assisted Dialing**.
5. Use the Directional Key  to highlight a setting, then press .

On/ Off

6. Highlight **Reference Country** and press the Left Soft Key  **Set** to select country.
7. Use the Directional Key  to scroll to the desired country.
8. Press the Left Soft Key  **Details** to edit and save the Country Code, IDD Prefix (International Direct Dial), NDD Prefix (National Direct Dial), Area/City Code and Length (Length of Phone Number), then press  [SAVE] to set.
9. Press  to set.

**NOTE** For example, if you make a call from China to U.S when assisted dialing option is on (Reference Country is set to 'U.S.A'), '+' code will be automatically replaced by the matched IDD prefix of China.

### 8.9 Dial Search

Dial Search assists you to easily dial any one of your contact numbers without searching the contact list. Press a number key that matches with the first character of the contact name you

wish to call. If dial search option is on, the matched contact searched list will be showed up on the dial screen.

1. Open the flip and press **OK** [MENU].
2. Press **9** Settings & Tools.
3. Press **8** Call Settings.
4. Press **9** Dial Search.
5. Use the Directional Key **▲** to highlight a setting, then press **OK**.

On/ Off

## 9. Memory

Allows you to check your VN170 internal phone memory. Shows the memory information saved in your phone.

1. Open the flip and press **OK** [MENU].
2. Press **9** Settings & Tools.
3. Press **9** Memory.
4. Use the Directional Key **▲** to select file storage type in the VN170, then press **OK** to view the memory used.

Memory Usage / My Pictures  
/ My Ringtones / My Sounds /  
My Contacts

## 10. Phone Info

Allows you to view the information specific to your phone and software.

1. Open the flip and press **OK** [MENU].
2. Press **9** Settings & Tools.
3. Select 10. Phone Info.

### 10.1 My Number

Allows you to view your phone number.

1. Open the flip and press **OK** [MENU].
2. Press **9** Settings & Tools.
3. Select 10. Phone Info.
4. Press **1** My Number.

### 10.2 SW/HW Version

Allows you to view the versions of various applications such as SW, PRL, ERI, Browser, Media Center, AVR, EMS, MMS, Bluetooth®, OTADM Version, MSUI, HW Version, MEID, Warranty Date Code and Operating System.

1. Open the flip and press **OK** [MENU].
2. Press **9** Settings & Tools.
3. Select 10. Phone Info.

4. Press **[2-abc]** SW/HW Version.

### 10.3 Icon Glossary

Allows you to view all the icons and their meanings.

1. Open the flip and press **[OK]** [MENU].
2. Press **[9-0123]** Settings & Tools.
3. Select 10. Phone Info.
4. Press **[3-DEF]** Icon Glossary.

### 10.4 Software Update

This feature gives your phone the ability to upgrade to the latest software and keeps your phone operating with the latest features without visiting a Verizon Wireless Communications Store for the upgrade. You can either be notified automatically that there is an updated version of software available for your phone, or you can manually check to see if there are any updates available for you to download.

#### Automatic Update

Your phone will receive a notification that there is an updated version of software available to be downloaded. You can press **[OK]** when notified that a download is available or it can

happen automatically. Once the download is complete you may, depending on the nature of the update, have three options available: Accept the update, Defer the update, or Reject the update.

**NOTE** During the update you cannot make or receive phone calls, including 911 calls, or text messages.

#### Manual Update

1. Open the flip and press **[OK]** [MENU].
2. Press **[9-0123]** Settings & Tools.
3. Select 10. Phone Info.
4. Press **[4-OK]** Software Update.

The two options shown will be Status and Check New.

Press **[1-1]** Status to see the status of a download or update and see information on the last successful update. If updates have not yet been performed, status information will be unavailable.


Press **[2-ABC]** Check New to check if any new software updates are available to download. If a newer software version is available, it will automatically begin downloading after 30 seconds or you can begin the download immediately by







pressing .


**NOTE** Prepay Phone does not support Software Update function.

Digital 24/ Dual City / Off

6. Press the Right Soft Key  [Done] to complete set-up.

## 11. Set-up Wizard

1. Open the flip and press  [MENU].
2. Press  Settings & Tools.
3. Select 11. Set-up Wizard.
4. Use the Directional Key  to scroll to a setting, then press  [SET].

**NOTE** If you don't want to change the setting, press the Right Soft Key  [Skip] to go to the next setting.

### 1. FONT SIZE

When you view menus and lists, you can adjust the font size using the volume keys |

### 2. CALL SOUNDS

Ring Only/ Vibrate Only/ Ring and Vibrate/ Be Silent

### 3. DISPLAY THEMES

Classic / Luna

### 4. MENU LAYOUT

Grid/ List/ Tab

### 5. INTERNAL CLOCK

Select the format of the Internal clock. Analog/ Digital 12/ Large Digital 12/ Digital 24/ Large

## TIA Safety Information

The following is the complete TIA Safety Information for wireless handheld phones.

### Exposure to Radio Frequency Signal

Your wireless handheld portable phone is a low power radio transmitter and receiver. When ON, it receives and sends out Radio Frequency (RF) signals.

In August, 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) \*

NCRP Report 86 (1986)

ICNIRP (1996)

\* American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection

Those standards were based on comprehensive and periodic

evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

### Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

### Phone Operation

**NORMAL POSITION:** Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

### Tips on Efficient Operation

For your phone to operate most efficiently:

Don't touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher

power level than otherwise needed.

## **Driving**

Check the laws and regulations on the use of wireless phones in the areas where you drive and always obey them. Also, if using your phone while driving, please observe the following:

- Give full attention to driving -- driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions or the law require it.

## **Electronic Devices**

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

## **Pacemakers**

The Health Industry Manufacturers Association recommends that a minimum separation of six (6) inches be maintained between a handheld wireless phone and

a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

## **Persons with pacemakers:**

- Should ALWAYS keep the phone more than six (6) inches from their pacemaker when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference;
- Should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.

## **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider (or call the customer service line to discuss alternatives).

## **Other Medical Devices**

If you use any other personal medical device, consult the

manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

## **Health Care Facilities**

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

## **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

## **Posted Facilities**

Turn your phone OFF in any facility where posted notices so require.

## **Aircraft**

FCC regulations prohibit using your phone while in the air. Switch

OFF your phone before boarding an aircraft.

## **Blasting Areas**

To avoid interfering with blasting operations, turn your phone OFF when in a “blasting area” or in areas posted: “Turn off two-way radio”. Obey all signs and instructions.

## **Potentially Explosive Atmosphere**

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always marked clearly. Potential areas may include: fueling areas (such as gasoline stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

## For Vehicles Equipped with an Air Bag

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

## Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place at all times after reading it.

**⚠ Caution** Violation of the instructions may cause minor or serious damage to the product.

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service

center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

### **Charger and Adapter Safety**

- The charger and adapter are intended for indoor use only.
- Insert the battery pack charger vertically into the wall power socket.
- Only use the approved battery charger. Otherwise, you may cause serious damage to your phone.
- Use the correct adapter for your phone when using the battery pack charger abroad.

### **Battery Information and Care**

- Please dispose of your battery properly or take it to your local wireless carrier for recycling.
- The battery doesn't need to be empty before recharging.
- Use only LG-approved chargers specific to your phone model since they are designed to maximize battery life.
- Do not disassemble or short-circuit the battery.
- Keep the battery's metal contacts clean.
- Replace the battery when it no longer provides acceptable performance. The battery can be recharged several hundred times before replacement.
- Recharge the battery after long periods of non-use to maximize battery life.
- Battery life will vary due to usage patterns and environmental conditions.
- Use of extended backlighting, Mobile Web, and data connectivity kits affect battery life and talk/ standby times.
- The self-protection function of the battery cuts the power of the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn

the phone on.

- Explosion, Shock, and Fire Hazards
- Do not put your phone in a place subject to excessive dust and keep the minimum required distance between the power cord and heat sources.
- Unplug the power cord prior to cleaning your phone, and clean the power plug pin when it's dirty.
- When using the power plug, ensure that it's firmly connected. If not, it may cause excessive heat or fire.
- If you put your phone in a pocket or bag without covering the receptacle of the phone (power plug pin), metallic articles (such as a coin, paperclip or pen) may short-circuit the phone. Always cover the receptacle when not in use.
- Don't short-circuit the battery. Metallic articles such as a coin, paperclip or pen in your pocket or bag may short-circuit the + and - terminals of the battery (metal strips on the battery) upon moving. Short-circuit of the terminal may damage the

battery and cause an explosion.

#### General Notice

- Using a damaged battery or placing a battery in your mouth may cause serious injury.
- Do not place items containing magnetic components such as a credit card, phone card, bank book, or subway ticket near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.
- Talking on your phone for a long period of time may reduce call quality due to heat generated during use.
- When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.
- Using the phone in proximity to receiving equipment (i.e., TV or radio) may cause interference to the phone.
- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight burn. Please contact an LG Authorized Service Center to replace the damaged antenna.

- Do not immerse your phone in water. If this happens, turn it off immediately and remove the battery. If the phone does not work, take it to an LG Authorized Service Center.
- Do not paint your phone.
- The data saved in your phone might be deleted due to careless use, repair of the phone, or upgrade of the software. Please backup your important phone numbers. (Ringtones, text messages, voice messages, pictures, and videos could also be deleted.) The manufacturer is not liable for damage due to the loss of data.
- When you use the phone in public places, set the ringtone to vibration so you don't disturb others.
- Do not turn your phone on or off when putting it to your ear.
- Use accessories, such as earphones and headsets, with caution. Ensure that cables are tucked away safely and do not touch the antenna unnecessarily.

### Caution: Avoid potential hearing loss.

Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cellular telephones, at high volume settings for long durations may lead to permanent noise induced hearing loss. This includes the use of headphones (including headsets, earbuds and Bluetooth® or other wireless devices). Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound and distorted hearing. Individual susceptibility to noise-induced hearing loss and other potential hearing problems varies.

The amount of sound produced by a portable audio device varies depending on the nature of the sound, the device, the device settings and the headphones. You should follow some commonsense recommendations when using any portable audio device:



- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.
- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise-cancelling headphones to block out background environmental noise.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If you experience ringing in

your ears, hear muffled speech or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.

You can obtain additional information on this subject from the following sources:

### **American Academy of Audiology**

11730 Plaza American Drive,  
Suite 300 Reston, VA 20190  
Voice: (800) 222-2336  
Email: [info@audiology.org](mailto:info@audiology.org)  
Internet: [www.audiology.org](http://www.audiology.org)

### **National Institute on Deafness and Other Communication Disorders**

National Institutes of Health 31  
Center Drive, MSC 2320 Bethesda,  
MD USA 20892-2320 Voice:  
(301) 496-7243  
Email: [nidcdinfo@nih.gov](mailto:nidcdinfo@nih.gov)  
Internet: <http://www.nidcd.nih.gov/health/hearing>

### **National Institute for Occupational Safety and Health**

Hubert H. Humphrey Bldg.  
200 Independence Ave., SW  
Washington, DC 20201  
Voice: 1-800-35-NIOSH (1-800-

356-4674)

Internet:

<http://www.cdc.gov/niosh/topics/noise/default.html>

## FDA Consumer Update



The U.S. Food and Drug Administration's

Center for Devices and Radiological Health Consumer Update on Mobile Phones:

### 1. Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of Radio Frequency (RF) energy in the microwave range while being used. They also emit very low levels of RF when in standby mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological

effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

### 2. What is the FDA's role concerning the safety of wireless phones?

Under the law, the FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit Radio Frequency (RF) energy at a level that is hazardous to the user. In such a case, the FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace, or recall the phones so that the hazard no longer exists.

Although the existing scientific data does not justify FDA regulatory actions, the FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into

possible biological effects of RF of the type emitted by wireless phones;

- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

The FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

The FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. The FCC relies on the FDA and other health agencies for safety questions about wireless phones.

The FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the subject of the safety questions discussed in this document.

### **3. What kinds of phones are the subject of this update?**

The term “wireless phone” refers here to handheld wireless phones with built-in antennas, often called “cell”, “mobile”, or “PCS” phones. These types of wireless phones can expose the user to measurable Radio Frequency (RF) energy because of the short distance

between the phone and the user's head.

These RF exposures are limited by FCC safety guidelines that were developed with the advice of the FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

#### **4. What are the results of the research done already?**

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of Radio Frequency (RF) energy exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies,

however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we do not know with certainty what the results of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phone RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period

of phone use in these studies was around three years.

### **5. What research is needed to decide whether RF exposure from wireless phones poses a health risk?**

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect, if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop — if they do — may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at

which the phone is held, or which model of phone is used.

### **6. What is the FDA doing to find out more about the possible health effects of wireless phone RF?**

The FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to Radio Frequency (RF) energy.

The FDA has been a leading participant in the World Health Organization International Electro Magnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The project has also helped develop a series of public information documents on EMF issues.

The FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research And

Development Agreement (CRADA) to do research on wireless phone safety. The FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts with independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

### **7. How can I find out how much Radio Frequency energy exposure I can get by using my wireless phone?**

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit Radio Frequency (RF) energy exposures. The FCC established these guidelines in consultation with the FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wireless phones is set at a Specific Absorption Rate (SAR) of 1.6 watts per kilogram (1.6 W/kg).

The FCC limit is consistent with the safety standards developed by the Institute of Electrical and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the wireless phone and is set well below levels known to have effects. Manufacturers of wireless phones must report the RF exposure level for each model of phone to the FCC. The FCC website (<http://www.fcc.gov/cgb/cellular>.

<http://www.fcc.gov/cgb/cellular>.html) gives directions for locating the FCC identification number on your phone so you can find your phone's RF exposure level in the online listing.

### **8. What has the FDA done to measure the Radio Frequency energy coming from wireless phones?**

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the Radio Frequency (RF) energy exposure from wireless phones and other wireless handsets with the participation

and leadership of FDA scientists and engineers. The standard, “Recommended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications Devices: Experimental Techniques”, sets forth the first consistent test methodology for measuring the rate at which RF is deposited in the heads of wireless phone users. The test method uses a tissue-simulating model of the human head. Standardized SAR test methodology is expected to greatly improve the consistency of measurements made at different laboratories on the same phone. SAR is the measurement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a wireless phone complies with safety guidelines.

**9. What steps can I take to reduce my exposure to Radio Frequency energy from my wireless phone?**

If there is a risk from these products — and at this point we do not know that there is — it is

probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to Radio Frequency (RF) energy. Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure. If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body .

Again, the scientific data does not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

**10. What about children using wireless phones?**

The scientific evidence does not show a danger to users of wireless phones, including children

and teenagers. If you want to take steps to lower exposure to Radio Frequency (RF) energy, the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

### **11. What about wireless phone interference with medical equipment?**

Radio Frequency (RF) energy from wireless phones can interact with some electronic devices. For this

reason, the FDA helped develop a detailed test method to measure Electro Magnetic Interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by the FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI.

The FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a “compatible” phone and a “compatible” hearing aid at the same time. This standard was approved by the IEEE in 2000.

The FDA continues to monitor



the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, the FDA will conduct testing to assess the interference and work to resolve the problem.

12. Where can I find additional information?

For additional information, please refer to the following resources:

FDA web page on wireless phones (<http://www.fda.gov>) Under “c” in the subject index, select Cell Phones > Research.

Federal Communications Commission (FCC) RF Safety Program (<http://www.fcc.gov/cgb/cellular.html>)

html)

International Commission on Nonionizing Radiation Protection (<http://www.icnirp.de>)

World Health Organization (WHO) International EMF Project (<http://www.who.int/emf>)

Health Protection Agency (<http://www.hpa.org.uk/>)

## 10 Driver Safety Tips

Your wireless phone gives you the powerful ability to communicate by voice almost anywhere, anytime. An important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When operating a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless phone and its features such as speed dial and redial. Carefully read your instruction manual and learn to take advantage of valuable features most phones offer, including automatic redial and memory. Also, work to memorize the phone keypad so you can use the speed dial function without taking your attention off the road.
2. When available, use a hands-free device. A number of hands-free wireless phone accessories are readily available today. Whether you choose an installed mounted device for your wireless phone or a

- speaker phone accessory, take advantage of these devices if available to you.
3. Make sure you place your wireless phone within easy reach and where you can reach it without removing your eyes from the road. If you get an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
  4. Suspend conversations during hazardous driving conditions or situations. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, and ice can be hazardous, but so is heavy traffic. As a driver, your first responsibility is to pay attention to the road.
  5. Don't take notes or look up phone numbers while driving. If you are reading an address book or business card, or writing a "to-do" list while driving a car, you are not watching where you are going. It is common sense. Do not get caught in a dangerous situation because you are reading or writing and not paying attention to the road or nearby vehicles.
  6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan your calls before you begin your trip or attempt to coincide your calls with times you may be stopped at a stop sign, red light, or otherwise stationary. But if you need to dial while driving, follow this simple tip -- dial only a few numbers, check the road and your mirrors, then continue.
  7. Do not engage in stressful or emotional conversations that may be distracting. Stressful or emotional conversations and driving do not mix; they are distracting and even dangerous when you are behind the wheel of a car. Make people you are talking with aware you are driving and if necessary, suspend conversations which have the potential to divert your attention from the road.
  8. Use your wireless phone to call for help. Your wireless phone is one of the greatest tools you can own to protect yourself and your family in dangerous situations -- with your phone

at your side, help is only three numbers away. Dial 911 or other local emergency number in the case of fire, traffic accident, road hazard, or medical emergency. Remember, it's a free call on your wireless phone!

9. Use your wireless phone to help others in emergencies. Your wireless phone provides you a perfect opportunity to be a "Good Samaritan" in your community. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.
10. Call roadside assistance or a special wireless non-emergency assistance number when necessary. Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call for emergency services. But you can still use your wireless phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured or a

vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

The above tips are meant as general guidelines. Before deciding to use your mobile device while operating a vehicle, it is recommended that you consult your applicable jurisdiction's local laws or other regulations regarding such use. Such laws or other regulations may prohibit or otherwise restrict the manner in which a driver may use his or her phone while operating a vehicle.

## Consumer Information on SAR

### (Specific Absorption Rate)

#### **This Model Phone Meets the Government's Requirements for Exposure to Radio Waves.**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC exposure limits are derived from the recommendations

of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested

frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available

for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid/> after searching

FCC ID: ZNFVN170.

To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone.

Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org/>

\*In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

### FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01-309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities.

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users to find phones that may be compatible with their

hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. T4 is the better/ higher of the two ratings.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to

interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for best use.

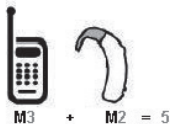
In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with “normal usage” while using their hearing aid with the particular wireless phone. “Normal usage” in this context is defined as a signal quality that’s acceptable for normal operation.

The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

When you’re talking over the cell

phone, it’s recommended you’d turn the BT (Bluetooth) mode off for HAC.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.



## Accessories

There are a variety of (optional) accessories available for your phone and three easy ways to purchase them: shop online anytime at [www.verizonwireless.com](http://www.verizonwireless.com), call us at 1-866-VZ-GOT-IT (1-866-894-6848) or visit one of our Verizon Wireless Communication Stores.

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Wall/USB Charger

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Battery

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USB Cable

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## 1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

- (1) The limited warranty for the product extends for TWELVE (12) MONTHS beginning on the date of purchase of the product with valid proof of purchase, or absent valid proof of purchase, FIFTEEN (15) MONTHS from date of manufacture as determined by the unit's manufacture date code.
- (2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user.
- (3) This warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories and Canada.
- (4) The external housing and cosmetic parts shall be free of defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.

(5) Upon request from LG, the consumer must provide information to reasonably prove the date of purchase.

(6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

## 2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damages resulting from use of the product in other than its normal and customary manner.
- (2) Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, spills of food or liquid.
- (3) Breakage or damage to antennas unless caused directly by

## LIMITED WARRANTY STATEMENT

defects in material or workmanship.

(4) That the Customer Service Department at LG was not notified by consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.

(5) Products which have had the serial number removed or made illegible.

(6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of marketability or fitness for a particular use.

(7) Damage resulting from use of non LG approved accessories.

(8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.

(9) Products operated outside published maximum ratings.

(10) Products used or obtained in a rental program.

(11) Consumables (such as fuses).

### **3. WHAT LG WILL DO:**

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not re-install or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.

### **4. STATE LAW RIGHTS:**

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY

TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusive limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## **5. HOW TO GET WARRANTY SERVICE:**

If you experience any problems with either the Bluetooth headset or the mobile handset, in each case as may be covered by this limited warranty, you need only return the affected device. For example, if a problem exists with the Bluetooth headset, please DO NOT return your mobile handset with the headset. Likewise, if a problem exists with the mobile handset, please DO NOT return the Bluetooth Headset with the handset.

To obtain warranty service, please call or fax to the following telephone numbers from anywhere in the continental United States:

Tel. 1-800-793-8896 or Fax.  
1-800-448-4026

Or visit <http://us.lgservice.com>. Correspondence may also be mailed to:

LG Electronics Service- Mobile Handsets, P.O. Box 240007, Huntsville, AL 35824

**DO NOT RETURN YOUR PRODUCT TO THE ABOVE ADDRESS.** Please call or write for the location of the LG authorized service center nearest you and for the procedures for obtaining warranty claims.

## Terminology

### **EZ Tip Calculator**

Feature for easy bill calculation using the total cost, tip, and number of people as variables.

### **Advanced Voice Recognition**

Feature that allows you to perform a wide range of verbal commands by training the phone to recognize your individual speech patterns.

### **Bluetooth® wireless technology**

Technology used to allow mobile phones, computers, and other personal devices to be easily coordinated and interconnected using a short-range wireless connection.

### **Media Center**

Feature that accesses the Internet to provide the ability to access and even download a wide variety of software, information, and more right on your LG Verizon wireless phone.

## Acronyms and Abbreviations

### **DTMF**

Dual-Tone Multi Frequency (or “touch-tone”) is a method used to communicate keys pressed on the phone. Pressing a key generates two simultaneous tones, one for the row and one for the column to determine which key was pressed.

### **ERI**


Enhanced Roaming Indicator is a feature to indicate whether a mobile phone is on its home system, a partner network, or a roaming network. Many phones indicate home vs. roaming as an icon, but ERI capable phones can clearly indicate third “partner network” status.

### **GPS**

Global Positioning System is a system of satellites, computers, and receivers able to determine the latitude and longitude of a specific receiver on Earth. Position is calculated using time and distance.

### **IS 2000**

Type of digital signaling. It’s the second generation of CDMA digital



cellular, an extension of IS-95. Differences between signaling types have to do with pilot signal and links to provide more traffic channels, and control protocols.

## **NAM**

Number Assignment Module is how the phone stores the phone number and its electronic serial number.

## **SSL**

Secure Sockets Layer Protocol used to encrypt data sent over the air.

## **TTY**

Teletypewriter. An electromechanical typewriter that either transmits or receives messages coded in electrical signals. A phone with TTY support is able to translate typed characters to voice or translate voice into characters to display on the TTY.

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