

ENGLISH



# LG-W280A

PRODUCT SAFETY & WARRANTY INFORMATION



MBMXXXXXXXXX (1.0)

Printed in Korea

[www.lg.com](http://www.lg.com)



## Safety information

ENGLISH

Before turning on your product, review the basic safety information provided here.

### General safety & handling

While using your product, be aware of the following common-sense guidelines.

#### Your environment

- **Safe operating temperatures.** Use and store your product in temperatures between 0°C/32°F and 40°C/104°F. Exposing your product to extremely low or high temperatures may result in damage, malfunction, or even explosion.

- **While driving.** When driving a car, driving is your first responsibility. Using a mobile device or accessory for a call or other application while driving may cause distraction. Keep your eyes on the road.
- **Around explosives.** Do not use in areas where sparks from the product might cause a fire or explosion.
- **On airplanes.** Observe all rules and instructions for use of electronic devices. Most airlines allow electronic use only between and not during takeoffs and landings. There are three main types of airport security devices: X-ray machines (used on items placed on conveyor belts), magnetic detectors (used on people walking through security checks), and magnetic wands (hand-held devices used on people or individual items). You can pass your product through airport X-ray machines. But do not send it through airport magnetic detectors or expose it to magnetic wands.

- Always follow any special regulations in a given area. Turn your device off in areas where use is forbidden or when it may cause interference or danger.
- Changing the wrist straps to metal straps might cause Bluetooth®/Wi-Fi connectivity problem.

## Safety tips

### **Warning**

- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.  
***Wash hands after handling.***
- The charging cradle contains strong magnets that may interfere with pacemakers, credit cards, watches, and other magnet-sensitive objects.

- To avoid damaging your product and reduce the risk of fire or electric shock, explosion, or other hazards, observe these common-sense precautions:
- Always use with cables, chargers, and other accessories approved by LG. The use of any other types may void any approval or warranty applying to the device and may be dangerous.
- Available accessories may vary depending on your region, country or service provider.
- Some contents and illustrations may differ from your device depending on the region, service provider, software version, or OS version, and are subject to change without prior notice.
- Do not drop, strike, or shake your product.
- Do not damage the power cord by bending, twisting, pulling, heating, or placing heavy items on it.

- This product is equipped with a USB cable for connecting to a desktop or notebook computer or to the charger. Be sure your computer is properly grounded before connecting your product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.
- Do not attempt to repair or modify or remanufacture the product. It is equipped with an internal rechargeable battery, which should be replaced only by LG or an authorized LG repair center.
- Do not open, disassemble, crush, bend or deform, puncture, or shred the product.
- Do not insert foreign objects into the product.
- Do not place the product in a microwave oven.

- Do not expose the product to fire, explosion, or other hazards.
- Clean with a soft, damp cloth. Don't use harsh chemicals (such as alcohol, benzene, or thinners) or detergents to clean your product.
- Dispose of your product and battery separately from household waste and in accordance with local regulations.
- Like many electronic devices, your product generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your product during or immediately after operation.
- If you have a problem with using the product, please stop using it and consult with the authorised LG Electronics customer service center.
- Do not immerse or expose the product to water or other liquids.



## Heart rate information

- Pedometer, Sleep, Exercise, and Heart rate are not intended to treat or diagnose any medical condition, and should be used for leisure, well-being and fitness purposes only.
- Heart rate readings can be affected by measurement conditions and your surroundings. Make sure you are seated and relaxed before reading your heart rate.
- This product is water and dust-resistant according to the IP67 Rating, which tests submersion in water at up to one metre for up to 30 minutes. Not shockproof. The case must be completely closed.
- Heart rate readings may be affected by skin condition, measurement conditions and your surroundings.
- Never look directly at the light of the heart rate sensor as this may damage your eyesight.

- If your device becomes hot, remove it until it cools down. Exposing skin to the hot surface for a long period of time may cause skin burn.
- The Heart rate feature is only intended for measuring your heart rate and must not be used for any other purposes.

### Battery warnings

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Make sure that no sharp-edged items, such as animal's teeth or nails, come into contact with the battery. This could cause a fire.
- Only use the battery for the system for which it is specified.

- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard. Only authorized service providers shall replace battery (If the battery is non-user replaceable)
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- Always unplug the charger from the wall socket after the product is fully charged to save unnecessary power consumption of the charger.
- There is risk of explosion if the battery is replaced with an incorrect type.
- To dispose of the battery properly, call 1-800-822-8837 or visit [www.call2recycle.org](http://www.call2recycle.org)

## Embedded battery

### **Warning Notice for Battery replacement**

- For your safety, do not remove the battery incorporated in the product. If you need to replace the battery, take it to the nearest authorized LG Electronics service point or dealer for assistance.
- Li-Ion Battery is a hazardous component which can cause injury.
- Battery replacement by non-qualified professional can cause damage to your device.

## Notes on water resistant properties

This product is water and dust resistant in compliance with the Ingress Protection rating IP67\*.

\* The IP67 rating means that the product will maintain its operability even if it is gently submerged in a tank of still tap water at room temperature for about 30minutes, up to a depth of 1 meter.

Avoid exposing the product to environments with excessive dusts or moisture. Do not use the product in the following environments.



Do not immerse the product in any liquid chemicals (soap, etc.) other than water.



Do not immerse the product in salt water, such as sea water.



Do not immerse the product in hot spring.



Do not swim wearing this product.



Do not use the product underwater.



Do not place the product directly on sand (such as at a beach) or mud.

- Once the product gets wet, water may remain in gaps of the main unit. Shake the product well to drain water.
- Even after water is drained, the inner parts might be still wet. Although you can use the product, do not place it near things that must not get wet. Take care not to wet your clothes, bag or contents of the bag.
- Drain water if the voice activation does not work properly due to water remaining in the microphone.

- Do not use the product in places where it may be sprayed with high-pressure water (e.g. near a faucet or shower head) or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.
- This product is not resistant to shock. Do not drop the product or subject it to shock. Doing so might damage or deform the main unit causing water leak.

### **Pacemakers and other medical devices**

Persons with pacemakers should:

- ALWAYS keep the product more than six (6) inches from their pacemaker when the product is turned ON.
- Not carry the product in a breast pocket.
- Use the wrist opposite the pacemaker to minimize the potential for RF interference.



- Turn the product OFF immediately if there is any indication that interference is taking place.

If you use any other personal medical device, consult your physician or the manufacturer of your device to determine if it is adequately shielded from external RF energy.

### **Tips for using Bluetooth and Wi-Fi on your watch**

- When connecting your product to other mobile devices, the devices must be positioned close to each other. If not, it may cause abnormal operation or noise, depending on the use environment.
- In an open space, the Bluetooth communication range usually spans approximately 10m. This range may vary depending on the use environment.
- Do not place obstacles between your product and connected devices. Outgoing/incoming signal can weaken due to user's body, walls, corners or obstacles. Use where there is no obstacle.

- When using a Wi-Fi connection, your watch can get notifications from your phone or tablet even if Bluetooth is unavailable.
- Your watch will search and connect to the nearest Wi-Fi network based on the Wi-Fi list registered on your phone.

### Tips for the display screen

- Do not display non-moving images for an extended period. This may cause image burn-in or stains on the screen.
- Applications that display the same screen for more than 10 minutes are not recommended because the potential screen damage is not covered by the warranty.

## Exposure to radio frequency (RF) energy

In August 1996, the U.S. Federal Communications Commission (FCC), with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to Radio Frequency (RF) electromagnetic energy emitted by FCC-regulated transmitters. The design of this product complies with the FCC guidelines and these international standards.

## Next-to-Mouth and Wrist-worn operation

This device was tested for typical Wrist-worn operations with the back of the device kept 0 inches (0cm) between the user's Wrist and the back of the device.

And this device was tested for typical Next-to-Mouth(Face) operations with the front of the device kept 0.39 inches (1cm) between the user's mouth(Face) and the front of the device.

To comply with FCC RF exposure requirements, a minimum separation distance of 0.39 inches (1cm) must be maintained between the user's mouth(Face) and the front of the device.

Any accessories containing metallic components may not be used.

## Specific Absorption Rate (SAR) values

Your product is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to Radio Frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless products employs a unit of measurement known as the Specific Absorption Rate, or SAR. In the United States and Canada, the SAR limit for wrist watch used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue or 4.0 watts/kg (W/kg) averaged over ten gram of tissue.

Tests for SAR are conducted using standard operating positions specified by the FCC with the product transmitting at its highest certified power level in all tested frequency bands.

Although SAR is determined at the highest certified power level, the actual SAR level of the product during operation can be well below the maximum value.

Because the product is designed to operate at multiple power levels and to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for this model product when tested for use at Next-to-Mouth(Face) is 0.68 W/kg(1g) and for Wrist-worn is 2.23 W/kg(10g).

While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model product with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

SAR information on this model product is on file with the FCC and can be found under the Display Grant section of <http://transition.fcc.gov/oet/ea/fccid/> after searching on FCC ID ZNFW280 .

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org/>.

\* Product meets current FCC Radio Frequency Exposure Guidelines  
FCC ID : ZNFW280

### **Part 15.19 statement General Requirement**

This device complies with part 15 of FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

### **Part 15.21 statement**

Changes or Modifications that are not expressly approved by the manufacturer for compliance could void the user's authority to operate the equipment.

### **Part 15.105 statement**

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful



interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference with radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference or television reception, which can be determined by turning the equipment off and on, you can try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to [opensource@lge.com](mailto:opensource@lge.com). This offer is valid for three (3) years from the date on which you purchased the product.

## Trademarks

- Bluetooth® is a registered trademark of Bluetooth SIG, Inc. worldwide.
- Wi-Fi® and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance.

## Regulatory information(FCC ID number, E-labeling, etc.)

- 1.Press and hold the **Power Key** until the apps list appears.
- 2.Tap **Settings** > **System** > **About** > **Regulatory information** to get regulatory information.

## How to update your device

Access to latest firmware releases, new software functions and improvements.

- 1.Press and hold the **Power Key** until the apps list appears.
- 2.Tap **Settings** > **System** > **About** > **System updates** on your device.

## Limited Warranty Statement

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED "PROCEDURE FOR RESOLVING DISPUTES" BELOW.

### **WARRANTY LAWS**

The following laws govern warranties that arise in retail sales of consumer goods:

- The California Song-Beverly Consumer Warranty Act [CC §§1790 et seq],
- The California Uniform Commercial Code, Division Two [Com C

§§2101 et seq], and

- The federal Magnuson-Moss Warranty Federal Trade Commission Improvement Act [15 USC §§2301 et seq; 16 CFR Parts 701 – 703]. A typical Magnuson-Moss Act warranty is a written promise that the product is free of defects or a written promise to refund, repair, or replace defective goods. [See 15 USC §2301(6).] Remedies include damages for failing to honor a written warranty or service contract or for violating disclosure provisions. [See 15 USC §2310(d).] Except for some labeling and disclosure requirements, the federal Act does not preempt state law. [See 15 USC §2311.]

### **1. WHAT THIS WARRANTY COVERS:**

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

1. The limited warranty for the product extends for TWELVE (12) MONTHS beginning on the date of purchase of the product with valid proof of purchase.
2. The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user.
3. This warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories and Canada.
4. The external housing and cosmetic parts shall be free of defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.
5. Upon request from LG, the consumer must provide information to reasonably prove the date of purchase.

## **2. WHAT THIS WARRANTY DOES NOT COVER:**

1. Defects or damages resulting from use of the product in other than its normal and customary manner.
2. Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, spills of food or liquid.
3. Breakage or damage to antennas unless caused directly by defects in material or workmanship.
4. That the Customer Service Department at LG was not notified by consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.
5. Products which have had the serial number removed or made illegible.

6. This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of marketability or fitness for a particular use.
7. Damage resulting from use of non-LG approved accessories.
8. All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
9. Products operated outside published maximum ratings.
10. Products used or obtained in a rental program.
11. Consumables (such as fuses).

### **3. STATE LAW RIGHTS:**

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY OR FITNESS FOR A



PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusive limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

#### **4. HOW TO GET WARRANTY SERVICE:**

To obtain warranty service, visit the LG service center website at <http://www.lg.com/us/support> for details of customer care.

#### **5. LG SERVICE WEB SITE**

<http://www.lg.com/us/support>

## **PROCEDURE FOR RESOLVING DISPUTES:**

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to "LG" mean LG Electronics MobileComm U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Agreement to Binding Arbitration and Class Action Waiver. You and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association (AAA) and will be conducted before a single arbitrator under the AAA's Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the "AAA Rules") and under the procedures set forth

in this section. The AAA Rules are available online at [www.adr.org/consumer](http://www.adr.org/consumer). Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department-Arbitration 1000 Sylvan Avenue Englewood Cliffs, NJ 07632.

If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator's award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

Governing Law: The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that

such law is preempted by or inconsistent with applicable federal law.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than \$25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If you prevail in the arbitration, LG will pay your reasonable attorneys' fees and expenses to the extent required by applicable law. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA

Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

Opt Out. You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either: (i) sending an e-mail to

optout@lge.com, with the subject line: "Arbitration Opt Out" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number, and (d) the IMEI or MEID or Serial Number, as applicable (the IMEI or MEID or Serial Number can be found (i) on the product box; (ii) on a label on the back of the product beneath the battery, if the battery is removable; or (iii) from the settings menu via the following path: **Settings > About**). You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.



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