

Linksys

Regulatory and Warranty Information

MAX-STREAM™ AX4500 MU-MIMO DUAL-BAND WIFI 6 ROUTER

Model# EA9350, **MR9600**

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and devices
- Connect the equipment to an outlet other than the receiver's
- Consult a dealer or an experienced radio/TV technician for assistance

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

2.4GHz operation of this product in the USA is firmware-limited to channels 1 through 11.

The device for the band 5150-5250 MHz is only for indoor usage to reduce the potential for harmful interference to co-channel mobile satellite systems.

[This device is restricted for indoor use.](#)

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 35 cm between the radiator and your body.

This device and its antennas(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

Wireless Disclaimer

The maximum performance for wireless is derived from IEEE Standard 802.11 specifications. Actual performance can vary, including lower wireless network capacity, data throughput rate, range and coverage. Performance depends on many factors, conditions and variables, including distance from the access point, volume of network

格式化: 字型: Galaxie Polaris Medium, 字型色彩: 自動

格式化: 本文, 行距: 固定行高 14 點

格式化: 字型: Times New Roman, 字型色彩: 紅色

traffic, building materials and construction, operating system used, mix of wireless products used, interference and other adverse conditions.

EU Declaration of Conformity

| | |
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| English: | Hereby, Belkin International, Inc. declares that the radio equipment is in compliance with Directive 2014/53/EU. |
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Safety notices

English

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|--|---|
| | WARNING: Do not use this product near water, for example, in a wet basement or near a swimming pool. |
| | WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning. |
| | WARNING: The power adaptor is the equipment's disconnection device. The power outlet must be located nearby the equipment and its access must be easy. |

Third-Party Software or Firmware

The use of software or firmware not supported/provided by Linksys products may result that the equipment is no longer compliant with the regulatory requirements.

WARRANTY AND SUPPORT INFORMATION

IMPORTANT! PLEASE RETAIN PROOF OF PURCHASE AND PRODUCT WARRANTY INFORMATION

LIMITED WARRANTY (Asia Pacific)

This warranty is provided to you by Belkin Asia Pacific Limited, a Hong Kong corporation and a wholly owned subsidiary of Belkin International, Inc., of Room 2601, 26th Floor, Octa Tower, No. 8 Lam Chak Street, Kowloon Bay, Kowloon, Hong Kong, phone: +852 3669 4000, in relation to Belkin and Wemo products ("Belkin"). In relation to Linksys products, this warranty is provided to you by Linksys Pte. Ltd., a Singapore corporation (registration number: 200106033K) and a wholly owned subsidiary of Belkin International, Inc., of 100 Beach Road #13-04/07 Shaw Tower Singapore 189702 ("Belkin"). In Australia and New Zealand, this warranty is provided to you by Belkin Limited (ACN: 095 402 663), an Australian corporation and a wholly owned subsidiary of Belkin International, Inc., of Unit E, 2 Reliance Drive, Tuggerah NSW 2259, phone: +61 (0) 2 4350 4600, in relation to Linksys, Belkin and Wemo products ("Belkin"). In the People's Republic of China, this warranty is provided to you by Belkin Trading (Shanghai) Co., Ltd., a company incorporated in the People's Republic of China and a wholly owned subsidiary of Belkin International, Inc., of Unit 901, 903, 905, Tower A, GuangQi Culture Plaza, No.2899 XieTu Road, Xuhui District, Shanghai, P.R.C 200030 in relation to Belkin, Linksys and Wemo products ("Belkin").

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs / récepteurs exempts de licence qui sont conformes au (x) RSS (s) exemptés de licence d'Innovation, Sciences et Développement économique Canada. L'opération est soumise aux deux conditions suivantes:

- (1) Cet appareil ne doit pas provoquer d'interférences.
- (2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems. les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une

utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

For indoor use only.

Pour une utilisation en intérieur uniquement.

IMPORTANT NOTE:

IC Radiation Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 31cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 31 cm de distance entre la source de rayonnement et votre corps.

IMPORTANT NOTICE REGARDING YOUR CONSUMER RIGHTS

The benefits we give in this manufacturer's warranty are **additional to** any rights and remedies that you may have under local consumer protection laws. Nothing in this warranty limits or affects your legal rights. This manufacturer's warranty is governed by the laws of the country in which you purchased your Belkin, Linksys or Wemo product. In many countries, consumers have rights under local consumer laws. Those consumer rights may differ between countries, states and provinces, and often cannot be excluded. Your local consumer rights organization can advise you on your legal rights.

For example, in Australia and New Zealand our goods come with certain guarantees that cannot be excluded under the Australian Consumer Law and the Consumer Guarantees Act 1993 (CGA) respectively. You are entitled to a replacement or refund for a major failure and compensation for any other loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The CGA does not apply where the goods you purchased are to be used for business purposes.

This manufacturer's warranty is not intended to:

- change or exclude any rights under consumer law that cannot be lawfully changed or excluded; or
- limit or exclude any right you have against the person who sold the Belkin, Linksys or Wemo product to you if that person has breached their sales contract with you.

WHAT DOES THIS WARRANTY COVER?

Belkin warrants that the product hardware and any software media (i.e. media on which the product software is provided) will be free from defects in materials and workmanship under normal use during the Warranty Period described below. This means that the product won't be faulty, and that it will look and work as advertised, during the relevant period.

How long is the product warranted?

Belkin warrants that the hardware in this Belkin, Linksys or Wemo product, and any associated software media, will be free from defects in materials and workmanship under normal use during the Warranty Period. The Warranty Period begins on the date the product was purchased by the original end-user purchaser and lasts for the period set out in the table below:

| Product Type | Warranty Period |
|---|---|
| New products | 3 years |
| Repaired or replacement* products | The longer of the original Warranty Period or 30 days |
| Software media (if provided with the product) | 90 days |

* If you are a consumer in the People's Republic of China, your replacement product will be warranted for the Warranty Period for new products.

A claim under this warranty is only eligible if it is made within the Warranty Period.

What isn't covered?

Belkin does not give any warranty:

- in relation to software or services, provided by Belkin or any third party, included in or with the product;
- that the product, software or services will always operate uninterrupted or error free;
- that the product, software or services, or any equipment, system or network on which the product, software or services are used are 100% secure and cannot be hacked; or
- that a third-party service the product needs will always be available.

Note: Although Belkin does not make these promises in this warranty, you may have additional rights under consumer laws.

Will this warranty always apply?

This warranty is only valid and enforceable in the country of purchase.

Other than in the European Economic Area (EEA) and Switzerland, this warranty is only valid and enforceable in the country of purchase. If this Belkin product is purchased in the EEA and Switzerland, this warranty is only valid and enforceable in the EEA and Switzerland and may be redeemed anywhere in the EEA and Switzerland.

This warranty does not apply if:

- the warranty claim was made fraudulently or by misrepresentation;
- the product was not installed, operated, repaired, or maintained in accordance with Belkin's instructions;
- the product has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident;
- damage to the product is cosmetic, including scratches and dents, or defects caused by normal wear and tear or normal aging of the product;
- the serial number on the product has been altered, defaced, or removed; or
- the product was supplied or licensed for beta, evaluation, testing or demonstration purposes, and you didn't buy or license the product.

Note: Although this warranty doesn't apply in these situations, you may have additional rights under consumer laws.

How will Belkin make things right?

If you make an eligible claim under this warranty, Belkin will, at its election:

- repair the product with new or refurbished parts, or pay the reasonable costs of repairing the product;
- replace the product with a reasonably available equivalent new or refurbished Belkin, Linksys or Wemo product; or
- refund you the purchase price of the product, minus any rebates and discounts.

Any repaired or replacement products are warranted for the remainder of the original Warranty Period or 30 days, whichever is longer. However, if you are a consumer in the People's Republic of China, your replacement product will be warranted for the Warranty Period for new products. All products and parts that are replaced become the property of Belkin.

Note: The rights and remedies outlined above are the only rights and remedies available under this warranty. However, you may have additional rights under consumer laws.

GENERAL EXCLUSIONS AND LIMITATIONS OF LIABILITY

In some jurisdictions and circumstances, it is possible for a manufacturer to change or exclude warranties, conditions or guarantees implied or imposed by law, and to otherwise limit its liability to consumers. In those jurisdictions where it can lawfully do so, and to the full extent that it is allowed by law to do so, Belkin:

- excludes all other express, statutory or implied conditions, representations and warranties, including but not limited to any implied warranties of non-infringement, merchantability, acceptability, satisfactory quality, title, fitness for a particular purpose, loss of or damage to data, lack of viruses or free from virus or malware attack, security, performance, lack of negligence, workmanlike effort, quiet enjoyment, that the functions contained in the product will meet your requirements, or that defects in the product will be corrected, or that your use of the product will generate accurate, reliable, timely results, information, material or data;
- excludes all liability for the loss of, or damage to, data caused by use of a Belkin, Linksys or Wemo product, or its repair;
- excludes any liability it may have to you for:

- a) loss of revenue or profit,
 - b) loss of the ability to use any third-party products, software or services, and
 - c) any indirect, consequential, special, incidental or punitive loss or damages, which arises under any law (including the law of negligence) and relates to your use, or inability to use a Belkin, Linksys or Wemo product or software, or any related services. This exclusion applies even if Belkin has been advised of the possibility of such damages and even if any warranty or remedy provided under this manufacturer's warranty fails of its essential purpose; and
- limits its monetary liability to you, under any law, to the price that you paid for the Belkin, Linksys or Wemo product.

If a warranty cannot be excluded or disclaimed, it is limited to the duration of the relevant express warranty period. References in this Section to "special, indirect, consequential or incidental losses" shall mean any losses which (i) were not reasonably foreseeable by both parties, and/or (ii) were known to you but not to us and/or (iii) were reasonably foreseeable by both parties but could have been prevented by you such as, for example (but without limitation), losses caused by viruses, Trojans or other malicious programs, or loss of or damage to your data. In addition, please take note that no oral or written information or advice given by Belkin, a dealer, agent or affiliate shall create a warranty.

Note: None of the above general exclusions and limitations of liability apply to persons in Australia who purchase Belkin, Linksys or Wemo goods that:

- a) are of a kind ordinarily acquired for personal, domestic or household use or consumption; or
- b) have a price of A\$40,000 or less.

If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

BELKIN TECHNICAL AND WARRANTY SUPPORT INFORMATION

HOW DO I GET HELP?

If you have a question about your product or experience a problem with it, please go to <http://www.belkin.com/support> or <http://support.linksys.com>. You will find lots of online support tools and information to help you with your product.

What should I do if my product is defective?

You always have the option to return the product to the original seller if you have a problem. You can make a claim based on this warranty or any consumer laws that apply to you.

You can also make a claim under this warranty or local consumer laws by contacting Linksys or Belkin Technical Support. To find out how to contact us, click the "Contact Us" link on the home page of <http://Linksys.com> or <http://www.belkin.com>.

If I believe my product is defective and covered by this warranty, what do I need to do?

You will need to contact Technical Support for your region at the links above. So that we can help you, you will need to give us some information when you contact us:

- your product model, hardware revision and serial number;
- the name of your Internet Service Provider (ISP); and
- proof that you purchased the product, with the date of the purchase shown and place where it was purchased. WE WILL ALWAYS NEED A DATED PROOF OF ORIGINAL PURCHASE TO PROCESS WARRANTY CLAIMS.

Sometimes we will need you to send the product back to us so that we can fix or replace it. If we ask you to return your product to us by post, you will be given a Return Materials Authorization (RMA) number and we'll tell you where to send the product.

You will need to make sure the product is properly packaged and shipped. You will be responsible for the costs of returning your product to us. However, if you are a consumer in the People's Republic of China, the preceding sentence does not apply to you.

We need to identify your product when it reaches us, so you'll need to include the RMA number AND a copy of your dated proof of original purchase (please keep the original) with the returned product. We also recommend that you send the package by registered and insured mail or by overnight courier to protect the package while it is in transit. In certain countries, we may ask you to return defective product to the place where you purchased it.

What happens when I return my product?

Defective products covered by this warranty will be repaired or replaced without charge, or Belkin will provide you with a refund of the purchase price of the product, minus any rebates and discounts. The remedy offered will be determined by Belkin in its sole discretion.

We can only ship replacement or repaired products to locations in the country where the original product was purchased.

Belkin may need to delete all or part of your data to repair or replace your product. Belkin may also install software updates as part of warranty service. PLEASE MAKE SURE THAT YOU BACK UP ALL OF YOUR DATA ON THE PRODUCT BEFORE SENDING IT IN FOR REPAIR OR REPLACEMENT. BELKIN IS NOT RESPONSIBLE FOR ANY LOSS OF DATA OR SOFTWARE DURING WARRANTY SERVICE.

Replacements not covered under warranty or your rights under consumer law may be refused by place of purchase or may be subject to charge.

Technical support

This warranty is not a service or support contract. Details on our technical support offerings and policies (including any applicable fees) can be found at <http://www.belkin.com/support> or <http://support.linksys.com>.

Belkin provides many different options to support you. Please click on or go to the appropriate website below for more details. Please make sure to change to your local country if necessary.

- Belkin and Wemo Products: <http://www.belkin.com/support>
- Linksys Products: <http://support.linksys.com>

Along with the Limited Warranty, Belkin provides Complimentary Assisted Technical Support for 3 years after product purchase to get your hardware up and running. Complimentary Assisted Technical Support includes technical support (by phone) and live chat (through your computer), though whether Complimentary Assisted Technical Support is provided by phone and/or through your computer varies by country. Please visit our websites (indicated above) in your local area for details.

For additional support beyond the 3 years of Complimentary Assisted Technical Support or for assistance on advanced features beyond basic support, please contact our Technical Support team to learn more about how we can help you get the most out of your product. Please note that you may be assessed a fee to speak with our technician if you contact us outside the 3-year Complimentary Assisted Technical Support period and calls may be subject to charge.

Linksys

法規與保固資訊

MAX-STREAM™
AX4500 MU-MIMO
雙頻 WiFi 6 路由器

型號 EA9350, [MR9600](#)

美國聯邦通訊委員會聲明

本裝置符合 美國聯邦通訊委員會規範第 15 條之規定。操作受必須符合以下兩種條件：(1) 本裝置不會產生有害的干擾，且 (2) 本裝置必須能接收任何收到之干擾，包含可能導致不受期待的操作之干擾。

本產品已通過美國聯邦通訊委員會規範第 15 條規定之測試，且符合 B 類數位裝置規格之需求。這些限制是為合理避開在住家安裝時的有害干擾而設計。本設備會產生、使用且**放射**無線電波能量，且，如果未依據指示安裝和使用，可能會對無線電通訊產生有害干擾。然而，無法保證在特殊安裝下不會發生干擾。若本裝置確實對無線電或電視收訊造成有害干擾（您可以透過開關本裝置獲得確認），我們建議您透過下列其一或多種方法，嘗試改善干擾：

- 重新調整或重新定位接收天線。
- 擴大設備和裝置之間的距離。
- 將設備連接至接收器以外的插座。
- 請洽經銷商或經驗豐富的無線電／電視技術人員，尋求協助。

美國聯邦通訊委員會注意事項：任何未經合規負責方的明確核准的變更或修改可能導致使用者無權操作此設備。

本產品在美國 2.4GHz 操作的韌體僅限於第 1 到第 11 頻道。

5150-5250 MHz 頻段的設備僅供室內使用，以減少對同頻道移動衛星系統造成有害干擾的潛在可能性。

美國聯邦通訊委員會幅射曝露聲明：

本設備符合美國聯邦通訊委員會訂立之未受控環境所訂的幅射曝露限值。本設備應在輻射源距離您的身體最少 35 公分處安裝以及操作。

除非符合美國聯邦通訊委員會之多重發射產品的程序，否則本裝置與其天線不可與其他天線或發射器放置於同一地點或共同使用。

關於無線傳輸的免責聲明

無線的最佳性能是依據 IEEE 802.11 定義規範。實際性能可能有所不同，包含較低無線網路流量、數據輸出率、範圍與涵蓋面積。性能取決於多種因素、條件與變數，包括與存取點之間的距離、網路流量、建築材料與結構、使用之作業系統、使用之無線產品的混合、介面與其他不利條件。

歐盟合規聲明

英語：

Belkin International, Inc 在此聲明無線電設備符合歐盟指令 2014/53/EU。

安全性通知

繁體中文

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| | 警告： 請勿於靠近水源處使用本產品，例如於潮濕的地下室或泳池附近。 |
| | 警告： 避免於雷雨期間使用本產品。可能有遭閃電電擊觸電的危險。 |
| | 警告： 電源變壓器為設備的斷電裝置。電源插座必須位於設備附近，且必須容易觸及。 |

第三方軟體或韌體

使用Linksys產品不支援或提供的軟體或韌體可能導致設備不再符合法規之要求。

保固與支援資訊

重要！
請保留購買證明及產品
保固資訊

有限保固
(亞太地區)

Belkin 和 Wemo 產品 (以下統稱「Belkin」) 之相關保固是由 Belkin Asia Pacific Limited 為您提供，該公司是 Belkin International, Inc. 於香港註冊的全資子公司，地址為香港九龍九龍灣臨澤街 8 號傲騰廣場 26 樓 2601 室，電話：+852 3669 4000。Linksys 產品之相關保固則由 Linksys Pte. Ltd. 為您提供，該公司是 Belkin International, Inc. 於新加坡註冊的全資子公司 (註冊號碼：200106033K)，地址為 100 Beach Road #13-04/07 Shaw Tower Singapore 189702 (以下統稱「Belkin」)。在澳洲及紐西蘭，Linksys、Belkin 和 Wemo 產品 (以下統稱「Belkin」) 之相關保固是由 Belkin Limited 為您提供，該公司是 (澳洲公司註冊號碼：095 402 663) 為 Belkin International, Inc. 於澳洲註冊的全資子公司，地址為 Unit E, 2 Reliance Drive, Tuggerah NSW 2259，電話：+61 (0) 2 4350 4600。

在中華人民共和國，Belkin、Linksys 和 Wemo 產品 (以下統稱「Belkin」) 之相關保固是由 Belkin Trading (Shanghai) Co., Ltd. 為您提供，該公司是 Belkin International, Inc. 於中華人民共和國註冊成立的全資子公司，地址為 200030 中國上海市徐匯區斜土路 2899 號光啓文化廣場 A 棟 901、903、905 室。

關於您的消費者權益之重大注意事項

我們在此製造商保固中提供給您的權益，是外加於您根據當地消費者保護法可享有之任何權利及補償之外。此保固完全不限制或影響您的法定權利。

此製造商保固受到您的 Belkin、Linksys 或 Wemo 產品購買國家之法律管轄。在許多國家，消費者在當地消費者相關法律之下擁有法定權利。這些消費者權益可能因國家、州與省份而有所不同，且通常不可予以排除。您當地的消費者權益保護團體可提供關於您法定權利之諮詢。

舉例來說，根據澳洲消費者保護法和紐西蘭 1993 年消費者保障法 (簡稱 CGA) 的規定，我們在澳洲和紐西蘭販售之商品不得排除某些商品保證。如遇任何重大故障，您有權換貨或退款，並就任何其他損失或損害進行求償。如果商品無法達到可接受品質且故障不屬於重大故障，您也有權要求維修或更換商品。如購買之商品為商業用途，則不適用 CGA。

此製造商保固不具備下列目的：

- 更改或排除任何依消費者保護法不得合法更改或排除之權利；或
- 當銷售 Belkin、Linksys 或 Wemo 產品給您之人士違反與您訂立之銷售合約時，限制或排除您能對此人行使之權利。

此保固之涵蓋範圍為何？

Belkin 保證，產品硬體及任何軟體媒體 (即提供產品軟體所使用之媒介) 在下述之保固期限內，於正常使用狀況下，沒有材料或製造上的瑕疵。這代表在此保固期限內，產品不應有故障情況，且外觀及功能應如廣告所示。

產品保固期限有多長？

Belkin 保證，本 Belkin、Linksys 或 Wemo 產品之硬體，以及任何相關軟體媒體，在保固期限內，於正常使用狀況下，沒有材料或製造上遭瑕疵。保固期限是從產品原始購買者的購買日期起算，並於下表所列之期限內有效：

| 產品類型 | 保固期限 |
|----------------|------------------------|
| 新品 | 3 年 |
| 經修復或更換* 之產品 | 原保固期限時間或 30 天，以時間較長者為準 |
| 軟體媒體 (若產品隨附提供) | 90 天 |

*若您是中華人民共和國境內的消費者，您換貨的保固期限將與新品保固期限相同。

任何關於保固之索賠並需在保固期間內提出。

保固不涵蓋哪些項目？

Belkin 概不保證：

- 由 Belkin 或任何第三方所提供，包含或附隨於產品之相關軟體或服務；
- 產品、軟體或服務永遠運作無礙或無誤；
- 產品、軟體或服務，或執行該產品、軟體或服務時所使用之任何設備、系統或網路為 100% 安全且足以抵擋駭客入侵；或
- 可隨時取得產品所需之第三方服務。

備註：雖然 Belkin 在本保固中不提供這些擔保承諾，但消費者保護法令可能有賦予您額外之權利。

此保固在任何情況下均適用嗎？

此保固僅在購買國家有效並且執行。

除在歐洲經濟區 (EEA) 和瑞士，本保固僅在購買國家/地區生效及執行。如果此 Belkin 產品於 EEA 和瑞士購買，則本保固僅在 EEA 和瑞士生效及執行，且可在 EEA 和瑞士的任何地方履行。

此保固不適用以下情況：

- 保固權利要求以詐欺方式或作出不實陳述的方式提出。
- 產品未依 Belkin 的指示安裝、操作、維修或維護；
- 產品承受不正常的物理應力或電壓、不當使用、過失行為或意外；
- 產品外觀受損，包括刮痕和凹陷，或產品因正常磨損、正常老化而造成之瑕疵。
- 產品序號受到竄改、污損或撕除；或
- 產品之提供或授權僅作為試用、評估、測試或展示之用，而您並未購買或獲得該產品之使用權。

備註：雖然此保固不適用上述情況，但消費者保護法令可能有賦予您額外之權利。

Belkin 將如何提供保固？

如果您依照本保固提出合乎規定之保固權利要求，Belkin 將可選擇：

- 以全新或整新之組件修復產品，或支付維修產品的合理費用；
- 以合理可得之 Belkin、Linksys 或 Wemo -同等新品或整新品予以更換；或
- 退還扣除任何回饋或折扣之後剩餘之產品購買價格。

所有修復或替換產品的保固期限為原保固期限剩餘時間或 30 天，以時間較長者為準。但是，若您是中華人民共和國境內的消費者，您換貨的保固期限將與新品保固期限相同。所有更換下來之產品或組件歸 Belkin 所有。

備註：上述提及的權益與補償為在此保固中提供之權益與補償，但消費者保護法令可能有賦予您額外之權利。

一般除外條款和責任限制

在某些司法管轄權區和情況下，製造商可能可以更改或排除因法律暗示或強加之保固、條件或保證，並以其他方式限制其對消費者的責任。在得以合法行使下列變更或排除這些條款之司法管轄權區內，於法律允許的最大限度之下，Belkin 得以：

- 排除所有其他明示、法定或法律暗示之條款、陳述及保證之責任，包含但不限於任何關於無侵權事實、適售性、接受度、滿意品質、所有權、特定用途之適用性、資料遺失或毀損、無病毒、免於病毒或惡意軟件之攻擊、安全性、效能、無疏失、專業技術、平靜受益權、產品所含功能符合您要求、更正產品瑕疵，或使用本產品可獲致正確、可靠、及時的結果、資訊、資料或數據；
- 排除所有因使用或維修 Belkin、Linksys 及 Wemo 產品而導致之資料遺失或毀損之責任；
- 排除因下列情況而可能對您產生之任何責任：
 - a) 收入或獲利損失，
 - b) 喪失使用任何第三方產品、軟件或服務的能力，以及
 - c) 任何間接、衍生、特殊、附帶或懲罰性損失或損害，這些情況可能基於任何法律規定(含過失侵權法)，以及與您使用或無法使用 Belkin、Linksys 及 Wemo 產品、軟體或任何相關服務。即便 Belkin 已被告知有發生此類損害之可能性，且即便任何依本製造商保固所提供之保固服務或補償皆無法達成其實質目的時，此排除條款依然適用；以及
- 根據任何法律規定，其金錢賠償責任上限將限制在您購買 Belkin、Linksys 或 Wemo 產品時支付之價金。

如有某保證責任無法排除或免責，則該保固責任以相關明示保固期限的持續時間為限。

本章節所稱之「特殊、間接、衍生或附帶損失」意指下列性質之任何損失：(i) 雙方均無法合理預知，及／或(ii) 您已知但我方不知，及／或(iii) 雖然雙方均可合理預知，但應可由您加以防範，例如（但不限於）因病毒、木馬程式或其他惡意程式所造成的損失，或對您資料所造成的損失或損害。

此外，請注意任何 Belkin、經銷商、代理商或關係企業所提供之口頭或書面資訊或建議皆不構成保證。

備註：上述之一般除外條款和責任限制皆不適用於在以下情況，於澳洲購買 Belkin、Linksys 或 Wemo 產品之消費者：

- a) 以正常管道取得且取得的原因為個人，家庭或住宅用途者；或
- b) 價格在 40,000 澳幣或以下。

若任何條款違法或不具效力，其餘條款的合法性或有效性應不受影響或減弱。

BELKIN 技術與保固支援資訊

我該如何取得協助？

I 若您對您的產品有疑問或遭遇問題，請至 <http://www.belkin.com/support> 或 <http://support.linksys.com>。您可以在這些地方找到許多協助您使用產品的網上支援工具和資訊。

如果我的產品有瑕疵，該怎麼辦？

如果您遭遇問題，您可以選擇將產品退回給原銷售者。您可以根據本保固或任何適用之消費者保護法，提出保固權利要求。

您也可以根據本保固或任何適用之消費者保護法，與 Linksys 或 Belkin 技術支援聯繫，提出保固權利要求。如需取得我們的聯絡方式，請按一下 <http://Linksys.com> 或 <http://www.belkin.com> 網站首頁上的「聯絡我們」。

若我認為我的產品有瑕疵且在本保固的範圍內時，我應如何處理？

您需要透過以上連結，聯絡您所在區域的技術支援。為方便我們提供協助，聯絡我們時，您需要提供一些資訊：

- 您的產品型號、硬體版本及序號；
- 您的網際網路服務提供者 (ISP) 名稱；及
- 您的購買證明，必須附有購買日期及地點。您必須出示標明日期的原始購買證明，我們才能受理保固權利要求。

我們有時會需要您將產品寄回給我們，以便進行修理或更換。若我們要求您以郵寄方式寄回產品，我們會提供您一個退貨授權 (RMA) 編號，並告知您將產品寄至何處。

您必須確保產品適當包裝並寄出。您必須自行負擔將產品送還給我們的運送費用。但是，若您是中華人民共和國境內的消費者，前面這一句對您不適用。

為了能在產品送達時進行識別，您需要將 RMA 編號及標有購買日期的原始購買證明之影本（請保留正本）隨同產品一併寄回。我們也建議您以掛號及保價郵件方式或隔夜快遞方式寄回包裹，以便在運送過程中提供保障。在某些國家／地區，我們可能會要求您將有缺陷的產品退回至您購買的地點。

產品退回後，會發生什麼事？

在本保固涵蓋範圍內之瑕疵產品將免費獲得維修或更換，或者 Belkin 也可能在扣除任何回饋或折扣之後，退還剩餘的產品購買價格給您。由 Belkin 全權決定要提供何種補償措施。

我們僅能將更換或修復之產品寄送到產品原始購買國家。

為維修或更換產品，Belkin 可能需要刪除全部或部分資料。在提供保固服務的過程中，Belkin 也可能會安裝軟件更新程式。將產品寄回進行維修或更換之前，請務必將產品上的所有資料備份。對於保固服務所造成的任何資料或軟件遺失，BELKIN 概不負責。

保固範圍之外的更換或是您的法定消費者權利可能因購買地而被拒絕，或是需額外付費。

技術支援

本保固並非服務或支援合約。您可以在 <http://www.belkin.com/support> 或 <http://support.linksys.com> 網站找到我們的技術支援方案和政策 (包含任何適用費率) 的詳細資訊。

Belkin 提供多種不同選項來支援您的需求。請按一下或前往下列適用之網站，以取得更多詳情。必要時，請造訪您所在國家的網站。

- Belkin 及 Wemo 產品：<http://www.belkin.com/support>
- Linksys 產品：<http://support.linksys.com>

Belkin 提供購買產品 3 年之內免費輔助技術支援，幫助您的硬體架設與運作。免費輔助技術支援包含技術支援（以電話進行）與即時軟體通訊（透過您的電腦進行），但是通過電話及／或通過您的電腦提供的免費輔助技術支援會因國家／地區而異。請造訪我們在您當地區域的網站（列於上方），以獲得多資訊。

如果在3年免費輔助技術支援期屆滿後尋求其他支援或希望獲得有關基本支持之外的高級功能的幫助，請聯絡我們的技術支援團隊，了解有關我們如何幫助您充分利用您的產品的更多資訊。請注意，如果您在3年免費輔助技術支援期限外聯絡我們，則與我們的技師談話時，您可能需要承擔一筆費用，而且電話通話亦可能會收費。

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