Appendix A: Troubleshooting

Common Problems and Solutions

This chapter provides solutions to problems that may occur during the installation and operation of the Wireless-G USB Network Adapter. Read the descriptions below to solve your problems. If you can't find an answer here, check the Linksys website at *www.linksys.com*.

1. My computer does not recognize the USB Network Adapter.

- Make sure that the USB Network Adapter is properly inserted into the USB port.
- Also, make sure that the USB Controller is enabled in the BIOS. Check with your motherboard User Guide for more information.

2. The USB Network Adapter does not work properly.

- Reinsert the USB Network Adapter into the notebook or desktop's USB port.
- Right-click on **My Computer**, and select **Properties**. Select the Adapter, then chose the **Device Manager** tab, and click on the Network Adapter. You will find the USB Network Adapter if it is installed successfully. If you see a yellow exclamation mark, the resources may be conflicting and you must follow the steps below:
  - Uninstall the driver software from your PC.
  - Restart your PC and repeat the hardware and software installation as specified in this User Guide.

3. I cannot communicate with the other computers linked via Ethernet in the Infrastructure configuration.

- Make sure that the notebook or desktop is powered on.
- Make sure that your USB Network Adapter is configured on the same channel, SSID, and WEP as the other computers in the Infrastructure configuration.

Frequently Asked Questions

Can I run an application from a remote computer over the wireless network?

This will depend on whether or not the application is designed to be used over a network. Consult the application's user guide to determine if it supports operation over a network.

Can I play computer games with other members of the wireless network?

Yes, as long as the game supports multiple players over a LAN (local area network). Refer to the game's user guide for more information.

What is the IEEE 802.11b standard?

It is one of the IEEE standards for wireless networks. The 802.11b standard allows wireless networking hardware from different manufacturers to communicate, provided that the hardware complies with the 802.11b standard. The 802.11b standard states a maximum data transfer rate of 11Mbps and an operating frequency of 2.4GHz.

What IEEE 802.11b features are supported?

The product supports the following IEEE 802.11b functions:

- CSMA/CA plus Acknowledge protocol
- Multi-Channel Roaming
- Automatic Rate Selection
- RTS/CTS feature
- Fragmentation
- Power Management

What is ad-hoc mode?

When a wireless network is set to ad-hoc mode, the wireless-equipped computers are configured to communicate directly with each other. The ad-hoc wireless network will not communicate with any wired network.

What is infrastructure mode?

When a wireless network is set to infrastructure mode, the wireless network is configured to communicate with a wired network through a wireless access point.

What is roaming?

Roaming is the ability of a portable computer user to communicate continuously while moving freely throughout an area greater than that covered by a single access point. Before using the roaming function, the workstation must make sure that it is the same channel number with the access point of dedicated coverage area.

To achieve true seamless connectivity, the wireless LAN must incorporate a number of different functions. Each node and access point, for example, must always acknowledge receipt of each message. Each node must maintain contact with the wireless network even when not actually transmitting data. Achieving these functions simultaneously requires a dynamic RF networking technology that links access points and nodes. In such a system, the user's end node undertakes a search for the best possible access to the system. First, it evaluates such factors as signal strength and quality, as well as the message load currently being carried by each access point and the distance of each access point to the wired backbone. Based on that information, the node next selects the right access point and registers its address. Communications between end node and host computer can then be transmitted up and down the backbone.
As the user moves on, the end node's RF transmitter regularly checks the system to determine whether it is in touch with the original access point or whether it should seek a new one. When a node no longer receives acknowledgment from its original access point, it undertakes a new search. Upon finding a new access point, it then re-registers, and the communication process continues.

What is ISM band?

The FCC and their counterparts outside of the U.S. have set aside bandwidth for unlicensed use in the ISM (Industrial, Scientific and Medical) band. Spectrum in the vicinity of 2.4 GHz, in particular, is being made available worldwide. This presents a truly revolutionary opportunity to place convenient high-speed wireless capabilities in the hands of users around the globe.

What is Spread Spectrum?

Spread Spectrum technology is a wideband radio frequency technique developed by the military for use in reliable, secure, mission-critical communications systems. It is designed to trade off bandwidth efficiency for reliability, integrity, and security. In other words, more bandwidth is consumed than in the case of narrowband transmission, but the trade-off produces a signal that is, in effect, louder and thus easier to detect, provided that the receiver knows the parameters of the spread-spectrum signal being broadcast. If a receiver is not tuned to the right frequency, a spread-spectrum signal looks like background noise. There are two main alternatives, Direct Sequence Spread Spectrum (DSSS) and Frequency Hopping Spread Spectrum (FHSS).

What is DSSS? What is FHSS? And what are their differences?

Frequency-Hopping Spread-Spectrum (FHSS) uses a narrowband carrier that changes frequency in a pattern that is known to both transmitter and receiver. Properly synchronized, the net effect is to maintain a single logical channel. To an unintended receiver, FHSS appears to be short-duration impulse noise.

Direct-Sequence Spread-Spectrum (DSSS) generates a redundant bit pattern for each bit to be transmitted. This bit pattern is called a chip (or chipping code). The longer the chip, the greater the probability that the original data can be recovered. Even if one or more bits in the chip are damaged during transmission, statistical techniques embedded in the radio can recover the original data without the need for retransmission. To an unintended receiver, DSSS appears as low power wideband noise and is rejected (ignored) by most narrowband receivers.

Would the information be intercepted while transmitting on air?

WLAN features two-fold protection in security. On the hardware side, as with Direct Sequence Spread Spectrum technology, it has the inherent security feature of scrambling. On the software side, WLAN offers the encryption function (WEP) to enhance security and access control.

What is WEP?

WEP is Wired Equivalent Privacy, a data privacy mechanism based on a 64-bit or 128-bit shared key algorithm, as described in the IEEE 802.11 standard.

Appendix B: Glossary

802.11b - One of the IEEE standards for wireless networking hardware. Products that adhere to a specific IEEE standard will work with each other, even if they are manufactured by different companies. The 802.11b standard specifies a maximum data transfer rate of 11Mbps, an operating frequency of 2.4GHz, and WEP encryption for security. 802.11b networks are also referred to as Wi-Fi networks.

802.11g - A proposed, but as yet unratified extension of the IEEE 802.11 standard for wireless networking hardware. The draft 802.11g specifications used by Linksys specify a maximum data transfer rate of 54Mbps using OFDM modulation, an operating frequency of 2.4GHz, backward compatibility with IEEE 802.11b devices, and WEP encryption for security.

Adapter - Printed circuit board that plugs into a PC to add to capabilities or connectivity to a PC. In a networked environment, a network interface card is the typical adapter that allows the PC or server to connect to the intranet and/or Internet.

Ad-hoc Network - An ad-hoc network is a group of computers, each with a wireless adapter, connected as an independent 802.11 wireless LAN. Ad-hoc wireless computers operate on a peer-to-peer basis, communicating directly with each other without the use of an access point. Ad-hoc mode is also referred to as an Independent Basic Service Set or as peer-to-peer mode.

Automatic Fall-back - A feature provided by some wireless products to increase connection reliability. Automatic fall-back enables a device to dynamically shift between various data transfer rates. It works by decreasing the data transfer rate when interference increases, distance increases, and other factors undermine signal strength and quality.

Backbone - The part of a network that connects most of the systems and networks together and handles the most data.

Bandwidth - The transmission capacity of a given facility, in terms of how much data the facility can transmit in a fixed amount of time; expressed in bits per second (bps).

Bit - A binary digit. The value - 0 or 1-used in the binary numbering system. Also, the smallest form of data.

CSMA/CA (**C**arrier **S**ense **M**ultiple **A**ccess/**C**ollision **A**voidance) - In local area networking, this is the CSMA technique that combines slotted time-division multiplexing with carrier sense multiple access/collision detection (CSMA/CD) to avoid having collisions occur a second time. This works best if the time allocated is short compared to packet length and if the number of situations is small.

CSMA/CD (Carrier Sense Multiple Access/Collision Detection) - The LAN access method used in Ethernet. When a device wants to gain access to the network, it checks to see if the network is quiet (senses the carrier). If it is not, it waits a random amount of time before retrying. If the network is quiet and two devices access the line at exactly the same time, their signals collide. When the collision is detected, they both back off and each wait a random amount of time before retrying.

CTS (**C**lear **T**o **S**end) - An RS-232 signal sent from the receiving station to the transmitting station that indicates it is ready to accept data.

Default Gateway - The routing device used to forward all traffic that is not addressed to a station within the local subnet.

DHCP (**D**ynamic **H**ost **C**onfiguration **P**rotocol) - A protocol that lets network administrators manage centrally and automate the assignment of Internet Protocol (IP) addresses in an organization's network. Using the Internet's set of protocol (TCP/IP), each machine that can connect to the Internet needs a unique IP address. When an organization sets up its computer users with a connection to the Internet, an IP address must be assigned to each machine. Without DHCP, the IP address must be entered manually at each computer and, if computers move to another location in another part of the network, a new IP address must be entered. DHCP lets a network administrator supervise and distribute IP addresses from a central point and automatically sends a new IP address when a computer is plugged into a different place in the network.

DHCP uses the concept of a "lease" or amount of time that a given IP address will be valid for a computer. The lease time can vary depending on how long a user is likely to require the Internet connection at a particular location. It's especially useful in education and other environments where users change frequently. Using very short leases, DHCP can dynamically reconfigure networks in which there are more computers than there are available IP addresses.

DHCP supports static addresses for computers containing Web servers that need a permanent IP address.

DNS - The domain name system (DNS) is the way that Internet domain name are located and translated into Internet Protocol (IP) addresses. A domain name is a meaningful and easy-to-remember "handle" for an Internet address.

Domain - A subnetwork comprised of a group of clients and servers under the control of one security database. Dividing LANs into domains improves performance and security.

Driver - A workstation or server software module that provides an interface between a network interface card and the upper-layer protocol software running in the computer; it is designed for a specific device, and is installed during the initial installation of a network-compatible client or server operating system.

DSSS (**D**irect-**S**equence **S**pread **S**pectrum) - DSSS generates a redundant bit pattern for all data transmitted. This bit pattern is called a chip (or chipping code). Even if one or more bits in the chip are damaged during transmission, statistical techniques embedded in the receiver can recover the original data without the need for retransmission. To an unintended receiver, DSSS appears as low power wideband noise and is rejected (ignored) by most narrowband receivers. However, to an intended receiver (i.e. another wireless LAN endpoint), the DSSS signal is recognized as the only valid signal, and interference is inherently rejected (ignored).

Encryption - A security method that applies a specific algorithm to data in order to alter the data's appearance and prevent other devices from reading the information.

Ethernet - IEEE standard network protocol that specifies how data is placed on and retrieved from a common transmission medium. Has a transfer rate of 10 Mbps. Forms the underlying transport vehicle used by several upper-level protocols, including TCP/IP and XNS.

FHSS (**F**requency **H**opping **S**pread **S**pectrum) - FHSS continuously changes (hops) the carrier frequency of a conventional carrier several times per second according to a pseudo-random set of channels. Because a fixed frequency is not used, and only the transmitter and receiver know the hop patterns, interception of FHSS is extremely difficult.

Fragmentation - Breaking a packet into smaller units when transmitting over a network medium that cannot support the original size of the packet.

Gateway - A device that interconnects networks with different, incompatible communications protocols.

Hardware - Hardware is the physical aspect of computers, telecommunications, and other information technology devices. The term arose as a way to distinguish the "box" and the electronic circuitry and components of a computer from the program you put in it to make it do things. The program came to be known as the software.

Hop - The link between two network nodes.

IEEE (The **I**nstitute of **E**lectrical and **E**lectronics **E**ngineers) - The IEEE describes itself as "the world's largest technical professional society, promoting the development and application of electrotechnology and allied sciences for the benefit of humanity, the advancement of the profession, and the well-being of our members."

The IEEE fosters the development of standards that often become national and international standards. The organization publishes a number of journals, has many local chapters, and several large societies in special areas, such as the IEEE Computer Society.

Infrastructure Network - An infrastructure network is a group of computers or other devices, each with a wireless adapter, connected as an 802.11 wireless LAN. In infrastructure mode, the wireless devices communicate with each other and to a wired network by first going through an access point. An infrastructure wireless network connected to a wired network is referred to as a Basic Service Set. A set of two or more BSS in a single network is referred to as an Extended Service Set. Infrastructure mode is useful at a corporation scale, or when it is necessary to connect the wired and wireless networks.

IP (**I**nternet **P**rotocol) - The method or protocol by which data is sent from one computer to another on the Internet. It is a standard set of rules, procedures, or conventions relating to the format and timing of data transmission between two computers that they must accept and use to be able to understand each other.

IP Address - In the most widely installed level of the Internet Protocol (IP) today, an IP address is a 32-binary digit number that identifies each sender or receiver of information that is sent in packet across the Internet. When you

request an HTML page or send e-mail, the Internet Protocol part of TCP/IP includes your IP address in the message (actually, in each of the packets if more than one is required) and sends it to the IP address that is obtained by looking up the domain name in the Uniform Resource Locator you requested or in the e-mail address you're sending a note to. At the other end, the recipient can see the IP address of the Web page requestor or the e-mail sender and can respond by sending another message using the IP address it received.

ISM band - The FCC and their counterparts outside of the U.S. have set aside bandwidth for unlicensed use in the ISM (Industrial, Scientific and Medical) band. Spectrum in the vicinity of 2.4 GHz, in particular, is being made available worldwide. This presents a truly revolutionary opportunity to place convenient high-speed wireless capabilities in the hands of users around the globe.

LAN (**L**ocal **A**rea **N**etwork) - A group of computers and associated devices that share a common communications line and typically share the resources of a single processor or server within a small geographic area (for example, within an office building).

MAC (**M**edia **A**ccess **C**ontrol) **Address** - A unique number assigned by the manufacturer to any Ethernet networking device, such as a network adapter, that allows the network to identify it at the hardware level.

Mbps (**M**ega**b**its **p**er **s**econd) - One million bits per second; unit of measurement for data transmission.

Motherboard - A motherboard is the physical arrangement in a computer that contains the computer's basic circuitry and components.

Network - A system that transmits any combination of voice, video and/or data between users.

Node - A network junction or connection point, typically a computer or work station.

Notebook (PC) - A notebook computer is a battery-powered personal computer generally smaller than a briefcase that can easily be transported and conveniently used in temporary spaces such as on airplanes, in libraries, temporary offices, and at meetings. A notebook computer, sometimes called a laptop computer, typically weighs less than five pounds and is three inches or less in thickness.

OFDM - Developed for wireless applications, Orthogonal Frequency Division Multiplexing (OFDM) technology offers superior performance--increased data rates and more reliable transmissions--than previous technologies, such as DSSS. OFDM is a scheme in which numerous signals of different frequencies are combined to form a single signal for transmission on the medium.

OFDM works by breaking one high-speed data stream into a number of lower-speed data streams, which are then transmitted in parallel. Each lower speed stream is used to modulate a subcarrier. Essentially, this creates a multi-carrier transmission by dividing a wide frequency band or channel into a number of narrower frequency bands or sub-channels. OFDM is also used for other applications, including powerline networking.

Packet - A unit of data routed between an origin and a destination in a network.

Packet Filtering - Discarding unwanted network traffic based on its originating address or range of addresses or its type (e-mail, file transfer, etc.).

Passphrase - Used much like a password, a passphrase simplifies the WEP encryption process by automatically generating the WEP encryption keys for Linksys products.

Plug-and-Play - The ability of a computer system to configure expansion boards and other devices automatically without requiring the user to turn off the system during installation.

Port - A pathway into and out of the computer or a network device. For example, the serial and parallel ports on a personal computer are external sockets for plugging in communications lines, modems and printers.

Roaming - In an infrastructure mode wireless network, this refers to the ability to move out of one access point's range and into another and transparently reassociate and reauthenticate to the new access point. This reassociation and reauthentication should occur without user intervention and ideally without interruption to network connectivity. A typical scenario would be a location with multiple access points, where users can physically relocate from one area to another and easily maintain connectivity.

RTS (**R**equest **T**o **S**end) - An RS-232 signal sent from the transmitting station to the receiving station requesting permission to transmit.

Server - Any computer whose function in a network is to provide user access to files, printing, communications, and other services.

Software - Instructions for the computer. A series of instructions that performs a particular task is called a "program." The two major categories of software are "system software" and "application software." System software is made up of control programs such as the operating system and database management system (DBMS). Application software is any program that processes data for the user.

A common misconception is that software is data. It is not. Software tells the hardware how to process the data.

Spread Spectrum - Spread Spectrum technology is a wideband radio frequency technique developed by the military for use in reliable, secure, mission-critical communications systems. It is designed to trade off bandwidth efficiency for reliability, integrity, and security. In other words, more bandwidth is consumed than in the case of narrowband transmission, but the trade off produces a signal that is, in effect, louder and thus easier to detect, provided that the receiver knows the parameters of the spread-spectrum signal being broadcast. If a receiver is not tuned to the right frequency, a spread-spectrum signal looks like background noise. There are two main alternatives, Direct Sequence Spread Spectrum (DSSS) and Frequency Hopping Spread Spectrum (FHSS).

SSID (**S**ervice **S**et **ID**entifier) - A unique name shared among all points in a wireless network. The SSID must be identical for each point in the wireless network and is case-sensitive.

Storage - The semi-permanent or permanent holding place for digital data.

Subnet Mask - The method used for splitting IP networks into a series of subgroups, or subnets. The mask is a binary pattern that is matched up with the IP address to turn part of the host ID address field into a field for subnets.

Switch - 1. A data switch connects computing devices to host computers, allowing a large number of devices to share a limited number of ports. 2. A device for making, breaking, or changing the connections in an electrical circuit.

TCP (**T**ransmission **C**ontrol **P**rotocol) - A method (protocol) used along with the IP (Internet Protocol) to send data in the form of message units (datagram) between network devices. While IP takes care of handling the actual delivery of the data (routing), TCP takes care of keeping track of the individual units of data (called packets) that a message is divided into for efficient delivery over the network. TCP is known as a "connection oriented" protocol due to requiring the receiver of a packet to return an acknowledgment of receipt to the sender of the packet resulting in transmission control.

TCP/IP (**T**ransmission **C**ontrol **P**rotocol/**I**nternet **P**rotocol) - The basic communication language or set of protocols for communications over a network (developed specifically for the Internet). TCP/IP defines a suite or group of protocols and not only TCP and IP.

Topology - A network's topology is a logical characterization of how the devices on the network are connected and the distances between them. The most common network devices include hubs, switches, routers, and gateways. Most large networks contain several levels of interconnection, the most important of which include edge connections, backbone connections, and wide-area connections.

USB (**U**niversal **S**erial **B**us) - A "plug-and-play" interface between a computer and peripherals, such as digital cameras, scanners, game controllers, speakers, keyboards, portable data storage, or printers. With USB, you can add a new peripheral to your computer without having to add an adapter card or powering down the computer. USB also supports hot-swapping, the addition or removal of devices while the computer is running.

USB 1.1-compliant devices support data rates of 1.5Mbps (low-speed) and up to 12Mbps (full-speed). USB 2.0-compliant devices are backward compatible with earlier USB devices, and they support data rates of 1.5Mbps (low-speed), 12Mbps (full-speed), and up to 480Mbps (high-speed).

WEP (**W**ired **E**quivalent **P**rivacy) - A data privacy mechanism based on a 64-bit or 128-bit shared key algorithm, as described in the IEEE 802.11 standard.

WLAN (**W**ireless **L**ocal **A**rea **N**etwork) - A group of computers and associated devices that communicate with each other wirelessly.

Appendix C: Specifications

Standards	IEEE 802.11b, IEEE 802.11g, USB 1.1, USB 2.0
Ports	USB Port
Channels	802.11b/ 802.11g 11 Channels (US, Canada) 13 Channels (Europe) 14 Channels (Japan)
LEDs	Power, Link
Transmitted Power	16dBm (Typical)@11M CCK, 14dBm (Typical)@54M OFDM
Receive Sensitivity	-65dBm@54Mbps
Antenna	2dBi
Security Features	WEP Encryption
WEP key bits	64, 128-bit
Warranty	3 Year

Environmental

Dimensions	3.58" x 2.8" x 0.91" (91 mm x 71 mm x 23 mm)
Unit Weight	.18 lbs. (.08 kg)
Certifications	FCC
Operating Temp.	32ºF to 104ºF (0ºC to 40ºC)
Storage Temp.	0ºF to 70ºF (-40ºC to 185ºC)
Operating Humidity	10% to 85%, Non-Condensing
Storage Humidity	5% to 90%, Non-Condensing

Cisco-Linksys, LLC declares that WUSB54Gv2 (FCC ID: Q87-WUSB54GV2) is limited in CH1~CH11 by specified firmware controlled in U.S.A.