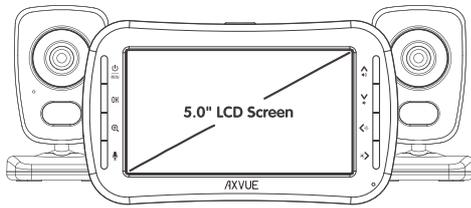


## INSTRUCTION MANUAL



**AXVUE E820 Video Baby Monitor**  
with 5.0" LCD Screen and Two Cameras

Please read the following instructions and warnings carefully  
Tools required for wall mount: Screwdriver and drill (not included)  
Keep this instruction manual for future reference.  
For technical support see FAQ page.  
For adult use only.

Get to know us at: [www.axvue.com](http://www.axvue.com)

## WARNING



**WARNING**

### THIS PRODUCT CANNOT REPLACE RESPONSIBLE ADULT SUPERVISION.

-Strangulation Hazard - Children have STRANGLED in cords. Keep this cord out of reach of children (more than 3 feet away from the crib). Use enclosed Security Clips to help secure cord away from baby's reach. Never use extension cords with AC adapters. Only use the AC adapters provided.

-When an adapter is plugged into an electrical outlet, do not touch the exposed end.  
-Test monitor before first use, periodically, and when changing location of the camera.  
-Do not use monitor near water (such as bathtub, sink, etc.).

-Keep monitor away from heat sources (such as stoves, radiators, etc).

Make sure there is proper ventilation around all monitor components. Do not place on sofas, cushions, beds, etc. which may block ventilation.

-This product is not a toy. Do not allow children to play with it. This product contains small parts. Adult assembly required. Exercise care when unpacking and assembling the product.



**BATTERY WARNING**

- Use only the original rechargeable battery provided. Please contact AXVUE INC. for replacement battery. Contact information can be found on last page of these instructions.
- Clean battery and product contacts prior to battery installation.
- Do not short-circuit supply terminals.
- Remove battery when product is stored for long periods of time or when battery is exhausted.
- Keep all batteries away from children.
- Dispose of exhausted battery properly.

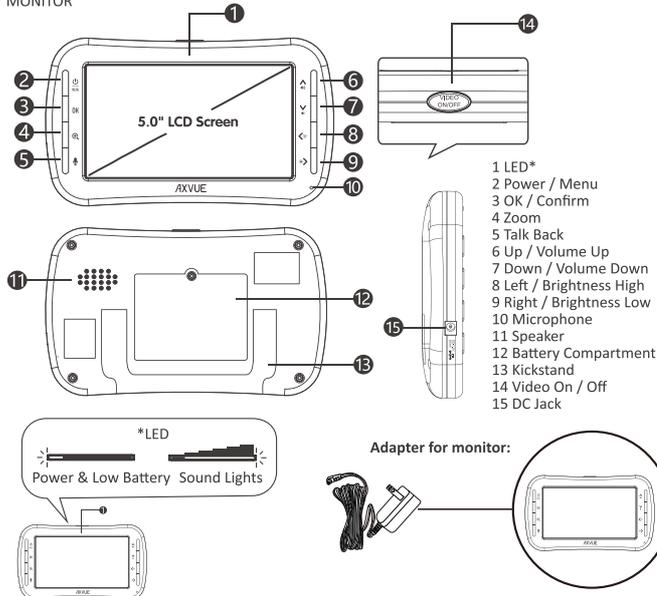
## ! WARNING:



**STRANGULATION HAZARD** - Children have STRANGLED in cords. Keep this cord out of reach of children (more than 3 feet away from the crib). Use enclosed Security Clips to help secure cord away from baby's reach. Never use extension cords with AC adapters. Only use the AC adapters provided.

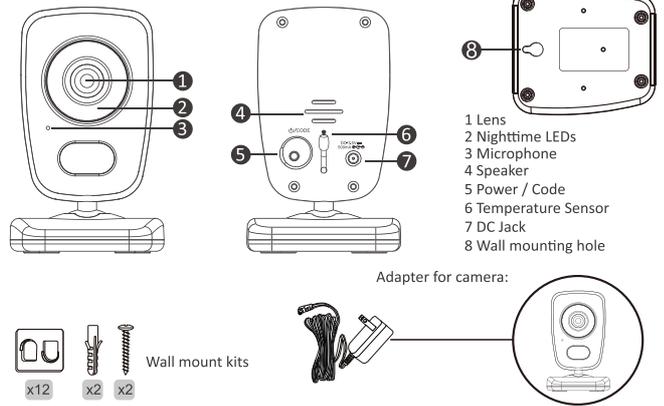
## Features and components

### MONITOR



## Features and components (continued)

### CAMERA



**WARNING**

### STRANGULATION HAZARD - Children have STRANGLED in cords.

Keep this cord out of reach of children (more than 3 feet away from the crib). Use enclosed Security Clips to help secure cord away from baby's reach. Never use extension cords with AC adapters. Only use the AC adapters provided.

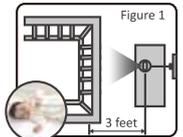


Keep the temperature sensor away from the back of the camera.

## Setup & use

### Before using the monitor, charge the battery for 6-8 hours.

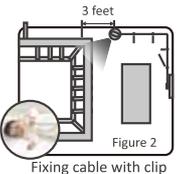
Step1: To test reception, determine a location for the camera that will provide the best view of your baby in the crib (note: do not mount camera in permanent location until initial set up test is completed). Plug adapter into wall outlet and turn camera power on.



Step2: Press and hold the Power / Menu button on monitor for 5 seconds until the AXVUE showed on the screen. Video should immediately appear on screen.

If video does not appear, go to 'To pair monitor and camera'. If video appears, the initial set up test is completed, and you can install camera according to the instructions below.

Install Camera: Place the camera on a flat surface, such as a bureau or shelf (Figure1) or mount the camera on a wall (Figure 2). For example: On the desk or cabinet or fixed to the wall, make sure that at least 3 feet from the crib, power line should be placed above or behind the camera, adjust the camera angle, until the display see the entire crib, or do you think the best line of sight.



### WALL-MOUNT

1. Pre-drill a hole in the wall, a 3 / 16" (4.8mm) drill bit.
2. Insert the wall anchor into the hole and with a hammer, tap gently on the end until the wall anchor is flush with the wall.
3. Tighten screw until only 1 / 4" (6.2mm) of the screw is exposed.
4. Insert camera adapter into the camera's adapter jack.
5. Slide the back of the camera down onto the screw until the camera is secure to the wall.
6. Plug the adapter into a standard electrical outlet.
7. Secure the cord to the wall by using the security clips to keep cord away from baby's reach.

### TO USE PLUGGED-IN MODE

- Step 1: Place the monitor in the room from which you want to monitor your baby (i.e., living room or bedroom). Plug adapter into wall outlet and turn camera power on by pressing and hold Power / Code button until the power indicator lights.
- Step 2: Press and hold the Power / Menu button for 5 seconds to power up until the AXVUE logo and video appears on screen.
- Step 3: For audio and no video, press the Video On / Off button top of the unit.
- Step 4: To turn the monitor off completely, press and hold the Power / Menu button for 5 seconds.

### TO USE PORTABLE / BATTERY MODE

#### Before using the monitor, charge the battery for 6-8 hours.

- Step 1: Charge the battery for 6 hours at least before using the monitor in portable mode.
- Step 2: Make sure camera adapter is plugged into the camera.
- Step 3: The battery life can be up to 8 hours if fully charged.

### TO PAIR MONITOR AND CAMERA ( ADD A CAMERA )

The monitor and the camera are paired prior to the shipment. If the monitor and camera are found not paired for some reason, follow steps below:

- Step 1: Make sure the monitor is at the same area with the camera.
- Step 2: Turn camera power on.
- Step 3: Press the Power / Menu button for 5 seconds to power on the monitor.
- Step 4: Press the Power / Menu button shortly to enter menu.
- Step 5: Use the Left button to highlight ADD CAM and press the OK button to confirm.
- Step 6: Choose the number to be assigned on the camera.
- Step 7: Press the OK button again to start pairing and the red light will flash.



Step 8: Press the Power / Code "CODE" button once within 8 seconds.

Step 9: Wait for 3 seconds, the red light stop flashing once paired successfully and the video will appear.

### SPLIT SCREEN

Long press the button to turn on the split screen.

Long press the button or button to choose Cam 1 or Cam 2.

# Setup & use (continued)

The **SCAN, SELECT, ADD, DELETE, VIEW CAMERA** menu options are used with additional cameras only. Order the extra camera by visiting us at <http://www.axvue.com>.  
**TO SCAN ALL CAMERAS (AUTO-SCAN)**

The monitor can switch to each camera automatically if it was paired with 2 or more cameras.

Step 1: Press the Power / Menu button shortly to enter menu.

Step 2: Use the Left button to highlight SCAN CAM and press the OK button to active.

Step 3: Monitor starts scanning the cameras, showing each for approximately 8 seconds, with the camera number shown on the screen.

Step 4: Press the OK button to exit AUTO-SCAN.



## TO SELECT A CAMERA



## TO DELETE A CAMERA

Step 1: Power on the monitor and then press the Power / Menu button shortly to enter menu.

Step 2: Use the Left button to highlight DELETE CAM and press the OK button.

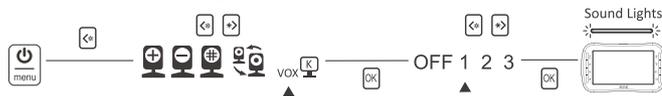
Step 3: Choose the number of the camera to be deleted.

Step 4: Press the OK button to delete.



## TO SET UP VOX - VIDEO ON CRYING

When the monitor is working in power-saving screen off, the video may be triggered on if volume is higher than a value, by turning on the VOX function. Enter the MENU, select highlight the VOX, turn on this function by selecting sensitivity - "3" HIGH, "2" MEDIUM, "1" LOW.



## ADJUST TO PREFERRED COLOR TEMPERATURE

Turn on the color temperature function and select the mode you want.



# Favorite features

## DIGITAL ZOOM

The zoom option enables you to get a closer view on screen. Press the ZOOM button once to move the image on the monitor screen to 2x view, press again to return the normal view.

## TWO WAY COMMUNICATION

Your baby is always eager to your voice when crying. Press and hold the Talk Back button on the monitor to activate two-way communication. Release the button to end the two-way communication mode.

## NIGHT VISION

The infrared LEDs around the lens are functioning to the night vision, which will be enabled automatically. It is appearing black and white image on the screen when the camera is in a low-light and dark room.

## SOUND LIGHTS

The LED light bar on the top of the monitor will light up as it picks up voices. Softer sounds will light up the green or amber LEDs. Louder noises will light up the all LEDs.

## VOLUME CONTROL

Volume adjustments allow higher volume settings for parents who want to hear every little sound from baby, like cooing, and lower volume settings to monitor louder sounds and crying from baby. Easily adjust your desired volume level by press the Up / Volume Up button or Down / Volume Down button.

## ADJUSTABLE BRIGHTNESS

Brightness can be adjusted to accommodate the level of light in the room. Using the brightness control feature enables lighter or darker video, depending on room viewing conditions. Use the Left button or Right button to adjust the desired brightness.

## VIDEO ON/OFF

To preserve battery life when not plugged into AC Outlet, you can turn off the monitor's video by press the Video On / Off button, the screen will go dark. The audio and sound lights will still remain activated allowing you to monitor sounds. Press the button again to resume Video monitoring.

# FAQ

## NO PICTURE OR SOUND

- Make sure the camera and handheld monitor unit are paired.
- Make sure the camera and handheld monitor unit are both turned on.
- Make sure the AC adapters are plugged in.
- Make sure the outlets are working.
- Make sure the battery is charged before working in portable mode.
- Keep the camera and monitor away from WiFi router (more than 10 feet off).

## SOUND BUT NO PICTURE

- Press the button once to turn on video mode.
- Check to make sure nothing is blocking the camera.
- Test reception by moving the monitor and / or camera to different locations.
- Pair the camera and monitor again.

## PICTURE BUT NO SOUND

- Power the monitor completely off, remove and re-insert the battery, then turn monitor back on.
- Turn up the volume using Volume Control.
- Make sure the camera and handheld monitor unit are paired.

## PICTURE NOT CLEAR

- Position the monitor closer to the camera, but not adjacent.
- Move the monitor away from other electronic devices, WiFi router, etc.
- Adjust the brightness using Brightness Control.
- Test reception by moving the monitor and / or camera to different locations.

## SQUEALING SOUND COMING FROM SPEAKER ON MONITOR

- Move the monitor and camera further away from each other.
- Turn the volume down using Volume Control.
- Power the monitor completely off, remove and re-insert the battery, then turn the monitor on again.

**CAUTION** RISK OF ELECTRIC SHOCK  
DO NOT OPEN DO NOT EXPOSE TO RAIN OR MOISTURE

## IMPORTANT SAFETY INSTRUCTIONS

- Read safety and operating instructions before the product is operated.
- Retain instructions for future reference.
- Heed warnings on the product and in the operating instructions.
- Follow instructions and operate properly.
- Clean it after unplugging this product from the wall outlet. And use a damp cloth for cleaning.
- Use product manufacturer recommended attachments to avoid possible hazards.
- Do not use this product near humid place, for example, bath tub, wash bowl, kitchen sink, laundry tub, wet basement, swimming pool and the like.
- Ensure this product is installed securely on a stable cart, stand, tripod, bracket, or table.
- Otherwise, The falling product may cause serious injury to a child or adult, and serious damage to the product.
- Use manufacturer recommended cart, stand, tripod, bracket, or table. Follow the manufacturer's instructions strictly and use recommended mounting kits to mount the product.
- The slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from overheating, and keep these openings not blocked or covered.
- The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surfaces. This product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instructions have been adhered to.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your product dealer or local power company. For products intended to operate from battery power, or other sources, refer to the operating instructions.
- Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.
- An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.
- Do not overload wall outlets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.

-Never push objects of any kind into this product through openings as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

-Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

-Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- \*When the power-supply cord or plug is damaged.
- \*If liquid has been spilled, or objects have fallen into the product.
- \*If the product has been exposed to rain or water.
- \*If the product does not operate normally by following the operating instructions. Adjusting only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operation.
- \*If the product has been dropped or damaged in any way, or when the product exhibits a distinct change in performance - this indicated a need for service.
- Replacement Parts - When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, or other hazards.
- Safety Check - Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.
- The product should be mounted to a wall or ceiling only as recommended by the manufacturer.
- The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

# FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

## CAUTION

Changes or modifications not expressly approved by AXVUE may void the users authority to operate this equipment.

## NOTE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## CAUTION

- To comply with FCC RF exposure compliance requirements, for the children unit a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons, for the parent unit, satisfied with RF exposure in the uncontrolled environment.
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Get to know us at: [www.axvue.com](http://www.axvue.com)

Colors and styles may vary.

Please retain information for future reference.

# AXVUE®

AXVUE stands behind all of its products.  
If you are not completely satisfied or have any questions,  
please contact us at <http://www.axvue.com>  
connect with us:



AXVUE INC.  
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Model: E820 01/18  
MADE IN CHINA

732-0E82000-0700