FND COASTER PAGER

"LT2008"

User Manual

www.leetekorea.com
leetek2001@yahoo.co.kr

3rd #499-2, Sang3-dong, Wonmi-gu,
Puchon-city, Kyunggi-do, Korea

T: +82-32-324-9838/9
F: +82-32-324-9840

LEE TECHNOLOGY KOREA Co., Ltd.

FND Coaster Pager User's Manual

1. Handing out the Coasters

Give the guest a coaster. Note their name and Coaster number on the sign out sheet (Included).
Tell the guest the coaster will signal when their table (or Food) is ready. The default page for this system is for the coaster to flash and vibrate for 3 minutes. After the coaster is finished vibrating it automatically goes back into standby mode waiting for the next page. You can hand the coasters out right from the charging stack (They will "demo" Page each time they are removed from the stack) or you can simply store them in a basket and hand them out. A fully
Charged coaster will function without being recharged for 8 – 12 hours.

2. Paging the Guest

When the guest's table (or food) is ready simply press the coaster number on the transmitter
Keypad followed by the "SEND" key. For example, Press "11-SEND" and coaster # 11 will signal.

3. Out of Range Feature
With this feature, the coaster will play a melody to inform your customer that they are Out of Range and will miss their page. The melody will only stop if they are within range.

Default from the factory is Out of Range Off.

Out of Range on	"9494"
Out of Range off	"9393"

4. To turn the Out of Range feature an follow these procedures

Remove all the coasters from the charger base or simply unplug the power supply that is connected to the charging unit. Press "911-ENTER-9494-SEND". All the coasters will light up to tell you that they have received the new code. To test the coasters, unplug the power supply that is connected to the LEETEK transmitter. After 30 seconds, all the coasters will play a melody since they are not receiving a signal from the transmitter. Return all the coasters to the charger base or plug in the power supply. The coasters are ready to receive a page with the Out of Range feature turned on.
Follow the same procedure to turn the Out of Range feature off, but use the code "9393"

5. To Change the page type on a Coaster pager

With this feature you have the option of changing the way your coasters alert the guest.

Vibrate Only	"9292"
Flash & Beep	"9595" Note: the beep alert will only sound for the first 10second of the 3 minute alert.
Flash & Vibrate	"9696"
Flash only	"9797"
Beep, Flash & Vibrate	"9898"

To change the page mode of your coasters follow these instructions

Remove all the coasters from the charging unit or unplug the power supply that is connected to the charger base. Press "911-ENTER". For the message, enter the code (see above) that corresponds to the alert that you want. For example, if you want the coasters to flash Only, Press "911-ENTER–9797-SEND". After sending the code, the lights on all the coasters will flash. Return all the coasters to the charger base or plug in the power supply. The coasters are ready to receive the page with the new alert.

6. Auto-Locate Feature

This feature causes ALL coasters (that are not on the charging stack) to signal at once.
This feature is useful when you are closed and would like to locate any misplaced coasters around your restaurant. To locate ALL coasters, press "1249–SEND" Any coaster not on the charging stack will signal (Flash & Beep). Search your restaurant for missing coasters. Remember to check the parking lot and look in the bushes! After finding all the missing coasters, put all the coasters on the charging rack to stop the "auto locate" alert. Never press "1249-SEND" while coasters are with the guest – All coasters will alert at once!!!

GuestCall Guest Paging System Operation

1. When a guest arrives, remove a coaster from the stack. It will alert for 10 seconds while you show them and explain what they will be looking for when they are paged. Write the coaster number next to the person's name on the wait list.

2. When their table becomes available, simply enter their coaster number into the transmitter and press "SEND"

Example of Host/Guest Greeting

Host: Good evening Sir.   Welcome to _____.   How many are in your party tonight?
Guest: Hello, there will be 4 of us.
Host: Your name please.
Guest: Smith
Host: Thank you Mr. Smith, do you have a smoking preference?
Guest: Yes, non-smoking.
Host: OK Sir, that's the Smith party of 4 for a non-smoking table, correct?
Guest: Yes
Host: We currently have a 30 minutes waited for a table. Here, please take one of our Coasters. (Remove a coaster from the stack… it signals… hand it to the guest.)
Host: Keep this coaster with you. It will flash / vibrate just like this when your table is ready. When it goes off, come back to the host stand and we will seat you. You may go to the bar if you'd like and use the coaster for your drink or you can sit out front on one of our benches. The coaster has a built in alarm that will "sing" if you have gone Out of Range and cannot be paged. If it starts to sing, simply walk back towards the restaurant and it will stop singing when you get back into range.
Guest: WOW! This is great. What a neat idea! You guys really know how to take care of your guests.
Host: Thank you Mr. Smith, we'll see you in about 30 minutes.

GuestCall Troubleshooting

Charge light will not come on
    a. Make sure there is power to the outlet
    b. Try changing the position of the coasters on the stack. Make sure they are seated properly with the numbers facing front.
    c. Using a damp rag, clean metal contacts on coaster that will not light
    d. Check all connections on charger bases. If only one stack of coasters will not light on the charger, There is probably a bad connection. Move wires and be sure they are all plugged into back of black coaster charger.

    If you try all this and the coaster charging light will not come on you most likely have a blown power supply.

Transmitter will not display anything
    a. Make sure there is power to the outlet
    b. Check all connections.

    If you try all this and the transmitter still wont power up your power supply may be bad. If display is still blank, call LEETEK.

No range on coaster pagers
    a. Be sure transmitter is not near any large metal objects, fire walls, etc.
    b. Be sure antenna is connected properly and not broken.

Coasters are not paging or paging in a manner you did not program
    Review Coaster modes and enter the code for the mode you would like. It probably has changed.

Coasters are not answering the page or acting strange
    Make sure the Coaster has a full charge.

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES.
OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS :
(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND
(2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED,
INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.

NOTE: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT.   SUCH MODIFICATIONS COULD VOID THE USER S AUTHORITY TO OPERATE THE EQUIPMENT

Coaster Pager Sign Out Sheet

Coaster #	Name	Time	*Phone #	Returned (√)

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