ThinkVision

LT2452pwCFlat Panel Monitor User's Guide



Product numbers 60A6-MAR2-WW

CE First Edition (December 2012)

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Safety information

General Safety guidelines For tips to help you use your computer safety, go to: http://www.lenovo.com/safety____

Before installing this product, read the Safety Information.

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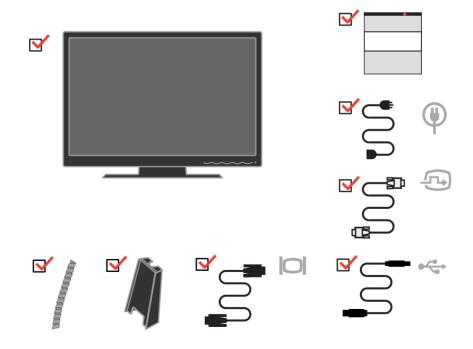
Chapter 1. Getting started

This User's Guide contains detailed information on the ThinkVision[®] LT2452pwC Flat Panel Monitor. For a quick overview, please see the Setup Poster that was shipped with your monitor.

Shipping contents

The product package should include the following items:

- Information flyer
- ThinkVision LT2452pwC Flat Panel Monitor
- Power Cord
- Digital Cable
- Analog Signal Cable
- USB Cable
- Cable Cover
- Cable Wrapper



Note: To attach a VESA mount, please see "Detaching the monitor stand" on page 2-9.

Product overview

This section will provide information on adjusting monitor positions, setting user controls, and using the cable lock slot.

Types of adjustments

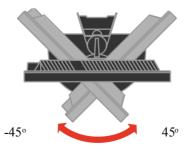
Tilt

Please see the illustration below for an example of the tilt range.



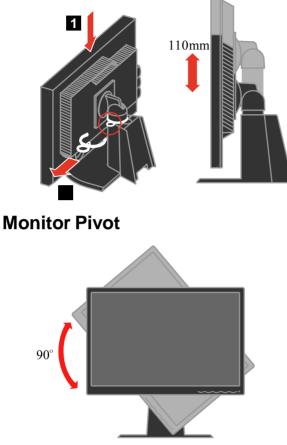
Swivel

With the built-in pedestal, you can tilt and swivel the monitor for the most comfortable viewing angle.



Height Adjustment

After pressing the top of the monitor, remove the fixed pin and adjust the height of the monitor.



- Adjust height to the top position before rotation the monitor.
- Rotate clockwise until the monitor stops at 90°.

User controls

Your monitor has controls on the front which are used to adjust the display.

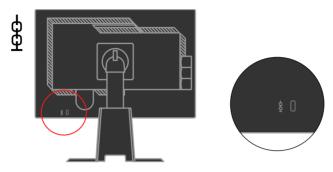


For information on how to use these controls, please see

"Adjusting your monitor image" on page 2-3.

Cable lock slot

Your monitor is equipped with a cable lock slot located on the rear of your monitor (in the lower left corner). Please follow the instructions that came with the cable lock to attach it.

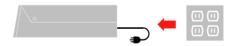


Setting up your monitor

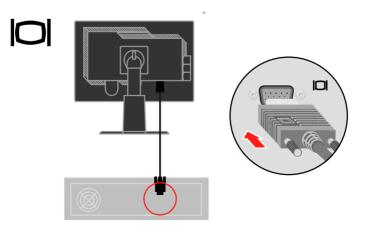
This section provides information to help you set up your monitor.

Connecting and turning on your monitor

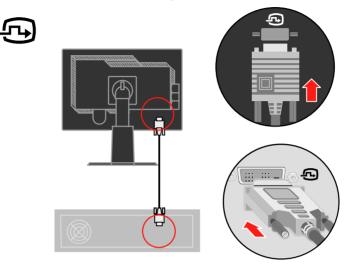
- **Note:** Be sure to read the Safety Information located in the information flyer before carrying out this procedure.
- 1. Power off your computer and all attached devices, and unplug the computer power cord.



2. Connect the analog signal cable to the D-SUB port on the back of the computer.



Connect the digital signal cable to the DVI connector of the monitor and the other end on the back of the computer.



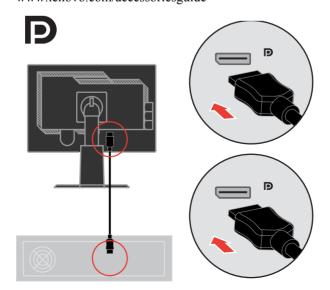
Connect one end of the DP cable to the DP connector on the back of the computer, and the other end to the DP connector on the monitor.

DisplayPort* * This port does not support being connected to any AV equipment.

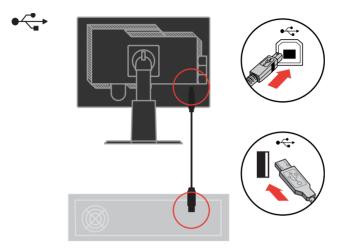
Lenovo recommends that customers who require to use the Display Port input on their monitor purchase the "Lenovo Display Port to Display Port cable 0A36537".For more information, go to one of the following:

www.lenovo.com/support/accessories

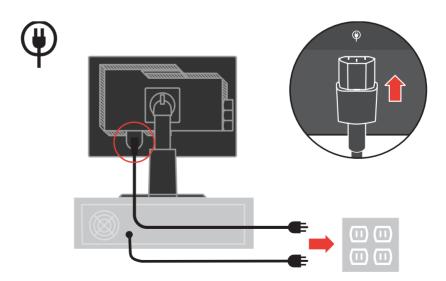
www.lenovo.com/support/displayport-cables www.lenovo.com/accessoriesguide



Connect one end of the USB hub cable to the USB connector on the back of the computer, and the other end to the upstream USB connector on the monitor.

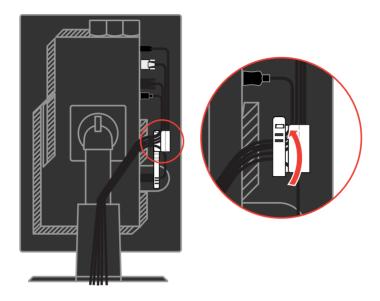


Plug the monitor power cord and the computer cord into grounded electrical outlets. Note: A certified power supply cord has to be used with this equipment. The relevant national installation and/or equipment regulations shall be considered. A certified power supply cord not lighter than ordinary polyvinyl chloride flexible cord according to IEC 60227 (designation H05VV-F 3G 0.75mm² or H05VVH2-F2 3G 0.75mm²) shall be used. Alternative a flexible cord be of synthetic rubber according to IEC 60245 (designation H05RR-F 3G 0.75mm²) shall be used.



Rotate the head of the monitor into portrait view.

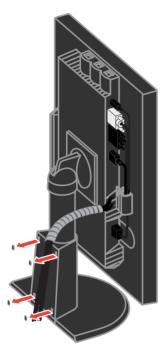
Place the cables through the Main Clip. Then fasten the clip.



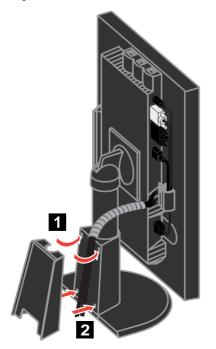
Wrap the Cable Wrapper around the cables.



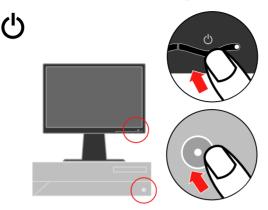
Remove the Rubber Cover from the back of the stand.



Replace the Cable Cover.



Power on the monitor and the computer.



Install the monitor driver, download the driver of the corresponding monitor model from the Lenovo Website: <u>http://support.lenovo.com/LT2452pwC</u>, and then click on the driver and install it following the on-screen instructions.



To optimize your monitor image, if using the analog cable, press the Automatic Image Setup key. Automatic image setup requires that the monitor is warmed up for at least 15 minutes. This is not required if you are using the DVI cable.



Note: If automatic image setup does not establish the image that you prefer, perform manual image setup. See "Manual image setup" on page 3-4.

Registering your option

Thank you for purchasing this Lenovo[®] product. Please take a few moments to register your product and provide us with information that will help Lenovo to better serve you in the future. Your feedback is valuable to us in developing products and services that are important to you, as well as in developing better ways to communicate with you. Register your option on the followingWeb site:

http://www.lenovo.com/register

Lenovo will send you information and updates on your registered product unless you indicate on the Web site questionnaire that you do not want to receive further information.

Chapter 2. Adjusting and using your monitor

This section will give you information on adjusting and using your monitor.

Comfort and accessibility

Good ergonomic practice is important to get the most from your personal computer and to avoid discomfort. Arrange your workplace and the equipment you use to suit your individual needs and the kind of work that you perform. In addition, use healthy work habits to maximize your performance and comfort while using your computer.

For more detailed information on any of these topics, visit the Healthy Computing Web site at: <u>http://www.lenovo.com/healthycomputing/</u>

Arranging your work area

Use a work surface of appropriate height and available working area to allow you to work in comfort.

Organize your work area to match the way you use materials and equipment. Keep your work area clean and clear for the materials that you typically use and place the items that you use most frequently, such as the computer mouse or telephone, within the easiest reach.

Equipment layout and setup play a large role in your working posture. The following topics describe how to optimize equipment setup to achieve and maintain good working posture.

Positioning and viewing your monitor

Position and adjust your computer monitor for comfortable viewing by considering the following items:

- Viewing distance: Optimal viewing distances for monitors range from approximately 510mm to 760mm (20 in to 30 in) and can vary depending on ambient light and time of day. You can achieve different viewing distances by repositioning your monitor or by modifying your posture or chair position. Use a viewing distance that is most comfortable for you.
- **Monitor height**: Position the monitor so your head and neck are in a comfortable and neutral (vertical, or upright) position. If your monitor does not have height adjustments, you might have to place books or other sturdy objects under the base of the monitor to achieve the desired height. A general guideline is to position the monitor such that the top of the screen is at or slightly below your eye-height when you are comfortably seated. However, be sure to optimize your monitor height so the line of site between your eyes and the center the monitor suits your preferences for visual distance and comfortable viewing when your eye muscles are in a relaxed state.

- **Tilt**: Adjust the tilt of your monitor to optimize the appearance of the screen content and to accommodate your preferred head and neck posture.
- General location: Position your monitor to avoid glare or reflections on the screen from overhead lighting or nearby windows.

The following are some other tips for comfortable viewing of your monitor:

- Use adequate lighting for the type of work you are performing.
- Use the monitor brightness, contrast, and image adjustment controls, if equipped, to optimize the image on your screen to meet your visual preferences.
- Keep your monitor screen clean so you can focus on the screen's contents.

Any concentrated and sustained visual activity can be tiring for your eyes. Be sure to periodically look away from your monitor screen and focus on a far object to allow your eye muscles to relax. If you have questions on eye fatigue or visual discomfort, consult a vision care specialist for advice.

Quick tips for healthy work habits

The following information is a summary of some important factors to consider to help you remain comfortable and productive while you use your computer.

- **Good posture starts with equipment setup**: The layout of your work area and the setup of your computer equipment have a large effect on your posture while using your computer. Be sure to optimize the position and orientation of your equipment by following the tips outlined in "Arranging your work area" on page 2-1 so you can maintain a comfortable and productive posture. Also, be sure to use the adjustment capabilities of your computer components and office furniture to best suit your preferences now and as your preferences change over time.
- Minor changes in posture can help avoid discomfort: The longer you sit and work with your computer, the more important it is to observe your working posture. Avoid assuming any one posture for an extended period of time. Periodically make minor modifications in your posture to help deter any discomforts that might arise. Make use of any adjustments that your office furniture or equipment provide to accommodate changes in posture
- Short, periodic breaks help ensure healthy computing: Because computing is primarily a static activity, it is particularly important to take short breaks from your work. Periodically, stand up from your work area, stretch, walk for a drink of water, or otherwise take a short break from using your computer. A short break from work gives your body a welcome change in posture and helps to ensure you remain comfortable and productive while you do work.

Accessibility information

Lenovo is committed to providing greater access to information and technology to people with disabilities. With assistive technologies, users can access information in the way most appropriate to their disability. Some of these technologies are already provided in your operating system; others can be purchased through vendors or accessed at: https://lenovo.ssbbartgroup.com/lenovo/request_vpat.php

Adjusting your monitor image

This section describes the user control features used to adjust your monitor image.

Using the direct access controls

The direct access controls can be used when the On Screen Display (OSD) is not displayed.

Table 2-1. Direct access controls

| Icon | Control | Description |
|-----------|--------------|---|
| \square | Image Setup | Activates automatic image adjustment. |
| Ņ. | Brightness | Direct access to Brightness adjustment. |
| 1 + 2 | Input Change | Switches the video input source. |

Using the On-Screen Display (OSD) controls

The settings adjustable with the user controls are viewed through the On-Screen Display (OSD), as shown below.



To use the controls:

1. Press \leftarrow to open the main OSD menu.

2. Use \leftarrow or \rightarrow to move among the icons. Select an icon and press \leftarrow to access that function. If there is a sub-menu, you can move between options using \leftarrow or \rightarrow then press \leftarrow to select that function. Use \leftarrow or \rightarrow to make adjustments. Press \leftarrow to save.

3. Press \frown to move backwards through the sub-menus and exit from the OSD.

4. Press and hold \leftarrow for 10 seconds to lock the OSD. This will prevent accidental adjustments to the OSD. Press \leftarrow and hold for 10 seconds to unlock the OSD and allow adjustments to the OSD.

5. Enables DDC/CI by default. Use OSD Exit Key, Press and hold the \bigcirc button for 10 seconds to disable / enable DDC/CI function. The words "DDC/CI Disable" or "DDC/CI Enable" will be displayed.

Table 2-2. OSD functions

| OSD Icon on Main Menu | Submenu | Description Controls and Adjustments (Analog) | | Controls and Adjustments (Digital) | |
|-----------------------------|------------------------------------|--|-------------------|---|-------------------------------|
| -``@ | -☆- Brightness | Adjusts overall brightness | Same as Analog | | |
| Brightness- /Contrast | Contrast | Adjusts difference between light and dark areas | ● | ● | |
| D Image | D Horizontal Position | Moves the image left or right. | ₹ | <u></u> → | Controls Locked not |
| Position | O Vertical Position | Moves the image up or down. | AZ ← | AZ → | required for digital input |
| () Image | Automatic | Automatically optimizes the image. | · | | |
| Setup | EXO Manual | Manually optimizes the image. See "Menual mage setup" • Clock • Phase • Save | " page 3-4 | 4. | |
| (a) ⁽¹⁾ | Color | Adjusts intensity of red, green, and blue. | | | |
| Image | Preset mode | et mode · Reddish · sRGB * · Neutral · Bluish | | | |
| Properties | Custom | Red: Increases or decreases the saturation of "red" in the image. Green: Increases or decreases the saturation of "green" in the image. Blue: Increases or decreases the saturation of "blue" in the image. Save: Saves the custom color choices. | | | Same as Analog |
| | 1 군 5 2 Input Signal | This monitor can accept video signals through three different connectors. Most desktop computers use a D-SUB connector. Select digital among OSD Controls when you use DVI connector. • Selects D-SUB (Analog) • Selects DVI (Digital) • Selects DP | | | |
| | € Scaling | Expends image size to full screen. Off (Original AR): same Aspect Ratio with input signal. On (Full): Expends image size to full screen. | | | |
| | Over Drive | Response time enhancement. | | | |
| | (A) Super Visual | Enhance visual performance. | | | |
| Options | i) Information | · · · · · | | | Same as Analog |
| | ₽ Menu Language | This section lists the languages supported by your monitor. Note: The language chosen only affects the language of the OSD. It has no effect on any software running on the computer. | | | |

* Note: Brightness and Contrast can not be adjusted in sRGB mode.

| OSD Icon on Main Menu | Submenu | The second secon | Controls and Adjustments (Analog) | Controls and Adjustments (Digital) |
|--------------------------|------------------------|--|---|--|
| Options | +‡+ Menu Position | Adjusts menu location on the screen | | Same as Analog |
| | Default | Returns the menu position to the default setting | ngs. | |
| | Custom | Horizontal: Changes the horizontal position Vertical: Changes the vertical position of th Save | | |
| | (R) Factory Default | • Cancel • Reset Resets monitor to the original factory settings | | |
| | نے Accessibility | Change button repeat rate and menu time-out | | |
| | | ③ Button repeat rate: Select ← or → to change. Off Default Slow ④ Menu time out: Sets the length of time | | |
| Exit | | remain active after the last time a button is pr Exit the main menu | ressea. | Same as Analog |

Table 2-2. OSD functions (continued))

Selecting a supported display mode

The display mode the monitor uses is controlled by the computer. Therefore, refer to your computer documentation for details on how to change display modes.

The image size, position and shape might change when the display mode changes. This is normal and the image can be readjusted using automatic image setup and the image controls.

Unlike CRT monitors, which require a high refresh rate to minimize flicker, LCD or Flat Panel technology is inherently flicker-free.

Note: If your system has previously been used with a CRT monitor and is currently configured to a display mode outside the range of this monitor, you may need to re-attach the CRT monitor temporarily until you have re-configured the system; preferably to 1920 x 1200 at 60 Hz, which is the Native Resolution Display mode.

The display modes shown below have been optimized at the factory.

| Addressability | Refresh rate |
|----------------|----------------------------|
| 640 x 350 | 70 Hz |
| 640 x 480 | 60 Hz, 66 Hz, 72 Hz, 75 Hz |
| 720 x 400 | 70 Hz |
| 800 x 600 | 60 Hz, 72 Hz, 75 Hz |
| 1024 x 768 | 60 Hz, 70 Hz, 75 Hz |
| 1152 x 864 | 75 Hz |
| 1280 x 1024 | 60 Hz, 72 Hz, 75 Hz |
| 1360 x 768 | 60 Hz |
| 1440 x 900 | 60 Hz, 75 Hz |
| 1600 x 1200 | 60 Hz, 70 Hz, 75 Hz |
| 1680 x 1050 | 60 Hz |
| 1920 x 1200 | 60 Hz |

Table 2-3. Factory set display modes

Image rotation

Before rotating the monitor, you should set-up your computer to rotate the image. Rotating the image may require special rotation software or you may find that your computer is preloaded with video graphic drivers that allows image rotation. Check the Graphic Properties setting on your computer to see if this feature is available.

Try these steps to check if image rotation is available on your computer.

- 1. Right-click on the desktop and click Properties.
- 2. Select the Settings tab and click Advanced.
- 3. If you have ATI, select the **Rotation** tab and set the preferred rotation. If you have nVidia, click the **nVidia** tab, in the left-hand column select **NVRotate**, and then select the preferred rotation. If you have **Intel**, select the Intel graphics tab, click **Graphic Properties**, select the **Rotation** tab, and then set the preferred rotation.

Check with the manufacturer of your computer to see if graphic drivers with image rotation can be downloaded from their support website.

Understanding power management

Power management is invoked when the computer recognizes that you have not used your mouse or keyboard for a user-definable period. There are several states as described in the table below. For optimal performance, switch off your monitor at the end of each working day, or whenever you expect to leave it unused for long periods during the day.

| State | Power Indicator | Screen | Restoring Operation | Compliance |
|-----------------|-----------------|--------|--|-------------|
| On | Steady green | Normal | | |
| Standby/Suspend | Steady amber | Blank | Press a key or move the mouse There may be a slight delay before the image reappears. Note: Standby also occurs if there is no image output to the monitor. | ENERGY STAR |
| Off | Off | Blank | Press the power button There may be a slight delay before the image reappears. | ENERGY STAR |

Table 2-4. Power indicator

Caring for your monitor

Be sure to turn off the power before you perform any maintenance on the monitor.

Do not:

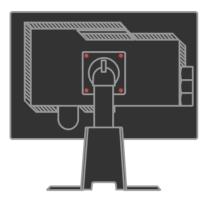
- · Apply water or liquid directly to your monitor.
- Use solvents or abrasives.
- Use flammable cleaning materials to clean your monitor or any other electrical equipment.
- Touch the screen area of your monitor with sharp or abrasive items. This type of contact may cause permanent damage to your screen.
- Use any cleaner which contains an anti-static solution or similar additives. This may harm the coating of the screen area.

Do:

- Lightly dampen a soft cloth with water and use this to gently wipe the covers and the screen.
- · Remove grease or finger marks with a damp cloth and a little mild detergent.

Detaching the monitor stand

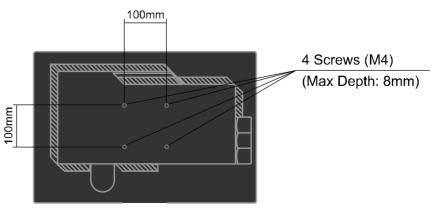
After placing the monitor face down on a clean surface or soft cloth, remove the four screws from the stand to remove it from the monitor.



Wall Mounting (Optional)

Refer to the instructions that come with the VESA compatible base mounting kit.

- 1. Place the monitor face down on a non-abrasive surface on stable flat table.
- 2. Remove the stand.
- 3. Attach the mounting bracket from the wall mounting kit to the monitor.
- 4. Mount the monitor on the wall by following the instructions that come with the base mounting kit.
- **NOTE:** For use only with UL(expand UL) Listed Wall Mount Bracket with minimum weight/load bearing capacity of 5.90 kg.



Chapter 3. Reference information

This section contains monitor specifications, instructions to manually install the monitor driver, troubleshooting information, and service information.

Monitor specifications

Table 3-1. Monitor specifications for type-model 60A6-MAR2-WW

| Dimensions | Height | 394.8 mm (15.54 in.) |
|---|--|---|
| | Depth | 257.3 mm (10.13 in.) |
| | Width | 559.6 mm (22.03 in.) |
| Panel | Size | 24 in. |
| | Backlight | LED |
| | Aspect Ratio | 16:10 |
| | Panel type | IPS |
| Stand | Tilt range | Range: -0° , $+30^{\circ}$ |
| | Swivel | Range: -45°, +45° |
| | Lift | Range: 110.0mm |
| | Pivot | Yes (clockwise 90 degree) |
| VESA mount | Supported | 100 mm (3.94 in.) |
| Image | Viewable image size | 611.3 mm (24.1 in.) |
| | Maximum height | 324.0 mm (12.75 in.) |
| | Maximum width | 518.4 mm (20.41 in.) |
| | Pixel pitch | 0.270 mm (.0106 in.) (V) |
| Power input | Supply voltage | 100 - 240 V~, 50/60 Hz |
| | Max supply current | 1.5 A |
| Power consumption | Max Consumption | < 29 W |
| Note: Power consumption figures are for the monitor and the power supply combined. | (Without USB hub) Typical Consumption Standby/Suspend Off | < 24 W < 0.5 W (Analog and Digital) < 0.5 W |
| Video input (Analog) | Input signal | Analog Direct Drive, 75 ohm 0.7 V |
| | Horizontal addressability | 1920 pixels (max) |
| | Vertical addressability | 1200 lines (max) |
| | Clock frequency | 205 MHz |
| Video input (Digital) | Interface | DVI |
| | Input Signal | VESA TMDS (Panel Link.) |
| | Horizontal addressability | 1920 pixels (max) |
| | Vertical addressability | 1200 lines (max) |
| | Clock frequency | 165 MHz |

| Video input (DP) | Interface | DP |
|---|---------------------------|---|
| | Horizontal addressability | 1920 pixels (max) |
| | Vertical addressability | 1200 lines (max) |
| | Clock frequency | 205 MHz |
| Communications | VESA DDC | CI |
| Supported Display Modes | Horizontal frequency | VGA: 30 kHz - 94 kHz |
| (VESA Standard modes between noted ranges) | | DVI: 30 kHz - 75 kHz |
| between noted ranges) | | DP: 30 kHz - 75 kHz |
| | Vertical frequency | 50 Hz - 75 Hz |
| | Native Resolution | 1920 x 1200 at 60 Hz |
| Temperature | Operating | 0° to 45° C (32° to 113° F) |
| | Storage | -20° to 60° C $(-4^{\circ}$ to 140° F) |
| | Shipping | -20° to 60° C $(-4^{\circ}$ to 140° F) |
| Humidity | Operating | 10% to 80% |
| | Storage | 5% to 95% |
| | Shipping | 5% to 95% |

Table 3-1. Monitor specifications for type-model 60A6-MAR2-WW (continued)

Troubleshooting

If you have a problem setting up or using your monitor, you might be able to solve it yourself. Before calling your dealer or Lenovo, try the suggested actions that are appropriate to your problem.

| Problem | Possible cause | Suggested action | Reference |
|---|---|---|--|
| The words "Out of Range" are shown on the screen, and the power indicator is flashing green. | The system is set to a display mode which is not supported by the monitor. | If you are replacing an old monitor, reconnect it and adjust the display mode to within the specified range for your new monitor. If using a Windows system, restart the system in safe mode, then select a supported display mode for your computer. If these options do not work, contact the Support Center. | "Selecting a supported display mode" on page 2-6 |
| The image quality is unacceptable. | The video signal cable is not connected with the monitor or system completely. | Be sure the signal cable is firmly plugged into the system and monitor. | "Connecting and turning on your monitor" on Page 1-4 |
| | The color settings may be incorrect. | Select another color setting from the OSD menu. | "Adjusting your monitor image" on page 2-3 |
| | The automatic image setup function was not performed. | Perform automatic image setup. | "Adjusting your monitor image"" on page 2-3 |
| The power indicator is not lit and there is no image. | The monitors power switch is not switched on. The power cord is loose or disconnected. There is no power at the outlet. | Be sure the power cord is connected properly. Be sure the outlet has power. Power on the monitor. Try using another power cord. Try using another electrical outlet. | "Connecting and turning on your monitor" on Page 1-4 |

| Problem | Possible cause | Suggested action | Reference |
|---|--|---|---|
| Screen is blank and power indicator is steady amber or flashing green | The monitor is in Standby/Suspend mode | Press any key on the keyboard or move the mouse to restore operation. Check the Power Options settings on your computer. | "Understanding power management" on Page 2-7 |
| The power indicator is green, but there is no | The video signal cable is loose or disconnected from the system or monitor. | Be sure the video cable is connected with the system properly. | "Connecting and turning on your monitor" on Page 1-4 |
| image. | The monitor brightness and contrast are at the lowest setting. | Adjust the brightness and contrast setting on the OSD menu. | "Adjusting your monitor image" on page 2-3 |
| One or more of the pixels appear discolored | This is a characteristic of the LCD technology and is not an LCD defect. | If there are more than five pixels missing, contact the Lenovo Support Center. | Appendix A, "Service and Support," on page A-1 |
| Fuzzy lines in text or a blurry image. | Image setup has not been optimized Your system Display Properties | Adjust the resolution settings on your system to match the native resolution for this monitor: 1920 x 1200 at 60 Hz. | "Adjusting your monitor image" on page 2-3 "Manual image setup" |
| Horizontal or vertical lines through the image. | setting have not been optimized. | Perform automatic image setup. If automatic image setup does not help, perform manual image setup. | "Selecting a supported display mode" on page 2-6 |
| | | When working in the native resolution, you may find additional improvements by adjusting the Dots Per Inch (DPI) setting on your system. | See the Advanced section of your systems display properties. |

Table 3-2. Troubleshootingg(continued))

Manual image setup

If automatic image setup does not establish the image that you prefer, perform manual image setup.

Note: Have your monitor powered on for about 15 minutes, until the monitor warms up.

- 1. Press \leftarrow at the bottom of the monitor to open the OSD menu.
- 2. Use \leftarrow or \rightarrow to select \bigcirc and press \leftarrow to access.

- 3. Use \leftarrow or \rightarrow to select Clock and Phase adjustment.
- **Clock** (pixel frequency) adjusts the number of pixels scanned by one horizontal sweep. If the frequency is not correct, the screen shows vertical stripes and the picture does not have the correct width.
- **Phase** adjusts the phase of the pixel clock signal. With a wrong phase adjustment, the picture has horizontal disturbances in light picture.
- 4. When the image no longer looks distorted, save the Clock and Phase adjustments.
- 5. Press rightarrow to leave the OSD menu.

Manually installing the monitor driver

Below are steps for manually installing the monitor driver in Microsoft® Windows Vista, Microsoft Windows 7® and Microsoft Windows 8/Windows 8.1 Professional.

Installing the monitor driver in Windows Vista

To install the monitor driver in Microsoft® Windows Vista, do the following:

- 1. Turn off the computer and all attached devices.
- 2. Ensure that the monitor is connected correctly.
- 3. Turn on the monitor and then the system unit. Allow the system to boot into Windows Vista operating system.
- Find the driver of the corresponding monitor model from Lenovo's website: <u>http://support.lenovo.com/LT2452pwC</u>, and download it to the host connected to this monitor for temporary storage (as shown in the figure on the desktop).
- 5. Click Start Control Panel, and then click the Hardware and Sound icon
- 6. Click the **Personalization** icon.
- 7. Click the **Display Settings** icon.
- 8. Click the Advanced Settings button.
- 9. Click the **Monitor** tab.
- 10. Click the **Properties** button.
- 11. If the "**Windows needs your permission to continue**" window appears, click on Continue button. Then click the **Driver** tab.
- 12. Open the "Update Driver Software-Generic PnP Monitor" window by clicking on Update Driver. and then click the "Browse my computer for driver software" button.
- 13. Select "Let me pick from a list of device drivers on my computer".
- 14. Click the "Install from the disk" button, click on the "Browse" button, and then navigate to the following directory: X \ Monitor Drivers \ Windows Vista (Here, X stands for "the folder in which the downloaded driver locates" (such as desktop)
- (nere, **A** stands for the folder in which the downloaded driver focates (such as desktop
- 15. Select the "LT2452pwC.inf" file and click the **Open** button. Click the **OK** button.
- 16. Select "Lenovo LT2452pwC" in the new window and then click "Next".
- 17. After the installation is complete, delete the downloaded program files, and close all the windows.
- 18. Restart the system.
- **Note:** On LCD monitors, unlike CRTs, a faster refresh rate does not improve display quality. Lenovo recommends using either 1920 x 1200 at a refresh rate of 60 Hz, or 640 x 480 at a refresh rate of 60 Hz.

Installing the monitor driver in Windows 7

Note: This section must be completed before continuing with the Windows 7 automatic image setup.

- 1. Turn off the computer and all attached devices.
- 2. Ensure that the monitor is connected correctly.
- 3. Turn on the monitor and then the system unit. Allow the system to boot into Windows 7 operating system.
- 4. Find the driver of the corresponding monitor model from Lenovo's website: <u>http://support.lenovo.com/LT2452pwC</u>, and download it to the host connected to this monitor for temporary storage (as shown in the figure on the desktop).
- 5. Click Start Control Panel, and then click the Hardware and Sound icon
- 6. Click the **Personalization** icon.
- 7. Click the **Display Settings** icon.
- 8. Click the Advanced Settings button.
- 9. Click the **Monitor** tab.
- 10. Click the **Properties** button.
- 11. If the "**Windows needs your permission to continue**" window appears, click on Continue button. Then click the **Driver** tab.
- 12. Open the "Update Driver Software-Generic PnP Monitor" window by clicking on Update Driver. and then click the "Browse my computer for driver software" button.
- 13. Select "Let me pick from a list of device drivers on my computer".
- Click the "Install from the disk" button, click on the "Browse" button, and then navigate to the following directory: X \ Monitor Drivers \ Windows (Here, X stands for "the folder in which the downloaded d7iver locates" (such as desktop)
- 5 Schett de ll T2452 Cir (l'Chernel clich the Orace hetter, Clich the OK hetter
- 15. Select the "LT2452pwC.inf" file and click the **Open** button. Click the **OK** button.
- 16. Select "Lenovo LT2452pwC" in the new window and then click "Next".
- 17. After the installation is complete, delete the downloaded program files, and close all the windows.
- 18. Restart the system. The system will automatically select the maximum refresh rate and corresponding color Matching profiles.
- Note: On LCD monitors, unlike CRTs, a faster refresh rate does not improve display quality. Lenovo recommends using either 1920 x 1200 at a refresh rate of 60 Hz, or 640 x 480 at a refresh rate of 60 Hz.

Installing the monitor driver in Windows 8/Windows 8.1

To use the Plug and Play feature in Microsoft Windows 8/Windows 8.1, do the following:

- 1. Turn off the computer, all attached devices.
- 2. Ensure that the monitor is connected correctly.
- 3. Turn on the monitor and then the system unit. Allow your computer to start the Windows 8/Windows 8.1 operating system.
- Find the driver of the corresponding monitor model from Lenovo's website: <u>http://support.lenovo.com/LT2452pwC</u>, and download it to the host connected to this monitor for temporary storage (as shown in the figure on the desktop).
- 5. Open the Display Properties window by clicking Start, right-click, choose All Application, inter Control Panel and Hardware and Sound icon. and then clicking the Display icon.
- 6. Click the Change the display settings tab
- 7. Click the Advanced Settings icon.
- 8. Click the **Monitor** tab.
- 9. Click the **Properties** button.
- 10. Click the **Driver** tab.
- 11. Click Update Driver, then click Browse the computer to find the driver program.
- 12. Select Pick from the list of device driver program on the computer.
- Click the "Install from the disk" button, click on the "Browse" button, and then navigate to the following directory: X \ Monitor Drivers \ Windows 8 (Note: The win 8.1 system here should be Windows 8.1)

(Here, X stands for "the folder in which the downloaded driver locates" (such as desktop)

- 14. Select the "LT2452pwC.inf" file and click the Open button. Click the OK button.
- 15. Select 'Lenovo LT2452pwC" in the new window and then click "Next".
- 16. After the installation is complete, delete the downloaded program files, and close all the windows.
- 17. Restart the system. The system will automatically select the maximum refresh rate and corresponding Color Matching Profiles.
- Note: On LCD monitors, unlike CRTs, a faster refresh rate does not improve display quality. Lenovo recommends using either 1920 x 1200 at a refresh rate of 60 Hz, or 640 x 480 at a refresh rate of 60 Hz.

Getting further help

If you still can't solve your problem, please contact the Lenovo Support Center. For more information on contacting the Customer Support Center, please see Appendix A, "Service and Support," on page A-1.

Service information

Product numbers

The product number for your monitor is located on the side of the display bezel as shown below.



Customer responsibilities

The warranty does not apply to a product which has been damaged due to accident, misuse, abuse, improper installation, usage not in accordance with product specifications and instructions, natural or personal disaster, or unauthorized alterations, repairs or modifications.

The following are examples of misuse or abuse and not covered by warranty:

- Images burned onto the screen of a CRT monitor. Burned image is preventable by utilizing a moving screen saver or power management.
- · Physical damage to covers, bezel, base and cables.
- · Scratches or punctures on monitor screens.

Service parts

The following parts are for use by Lenovo service, or Lenovo authorized dealers, to support the customer warranty. Parts are for service use only. The table below shows information for model 60A6-MAR2-WW.

| FRU (Field Replaceable Unit) Part number | Description | Color | Machine Type Model (MTM) |
|--|-----------------------|----------------|-----------------------------|
| 03T8448 | Monitor_LT2452pwC | Business Black | 60A6-MAR2-WW |
| 03T8449 | Signal cable (Analog) | Business Black | 60A6-MAR2-WW |
| 03T8450 | DVI cable | Business Black | 60A6-MAR2-WW |
| 03T8451 | USB cable | Business Black | 60A6-MAR2-WW |
| 03T8452 | Stand & Base | Business Black | 60A6-MAR2-WW |

Table 3-3. List of service parts

Appendix A. Service and Support

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the Lenovo Limited Warranty for a full explanation of Lenovo warranty terms.

Registering your option

Register to receive product service and support updates, as well as free and discounted computer accessories and content. Go to: <u>http://www.lenovo.com/register</u>

Online technical support

Online technical support is available during the lifetime of a product at: <u>http://www.lenovo.com/support</u>

Product replacement assistance or exchange of defective components also is available during the warranty period. In addition, if your option is installed in a Lenovo computer, you might be entitled to service at your location. A Lenovo technical support representative can help you determine the best alternative.

Telephone technical support

Installation and configuration support through the Customer Support Center will be available until 90 days after the option has been withdrawn from marketing. After that time, the support is cancelled, or made available for a fee, at Lenovo's discretion. Additional support is also available for a nominal fee.

Before contacting a Lenovo technical support representative, please have the following information available: option name and number, proof of purchase, computer manufacturer, model, serial number and manual, the exact wording of any error message, description of the problem, and the hardware and software configuration information for your system.

Your technical support representative might want to walk you through the problem while you are at your computer during the call.

Telephone numbers are subject to change without notice. The most up-to-date telephone list for Lenovo Support is always available at: <u>http://www.lenovo.com/support/phone</u>

| Country or Region | Telephone Number |
|-----------------------------|---|
| Argentina | 0800-666-0011 (Spanish,English) |
| Australia | 1-800-041-267 (English) |
| Austria | 0810-100-654 (For local rate) (German) |
| Belgium | Warranty service and support: 02-339-36-11 (Dutch, French) |
| Bolivia | 0800-10-0189 (Spanish) |
| Brazil | Calls made from within the Sao Paulo region : 11-3889-8986, Calls made from outside the Sao Paulo region : 0800-701-4815 (Portuguese) |
| Brunei Darussalam | Dial 800-1111 (English) |
| Canada | 1-800-565-3344 (English, French) |
| Chile | 800-361-213 (Spanish) |
| China | Technical Support Line: 400-100-6000 (Mandarin) |
| China (Hong Kong S.A.R.) | (852) 3516-8977 (Cantonese, English, Mandarin) |
| China (Macau S.A.R.) | 0800-807 / (852) 3071-3559 (Cantonese, English, Mandarin) |
| Colombia | 1-800-912-3021 (Spanish) |
| Costa Rica | 0-800-011-1029 (Spanish) |
| Croatia | 385-1-3033-120 (Croatian) |
| Cyprus | 800-92537 (Greek) |
| Czech Republic | 800-353-637 (Czech) |
| Denmark | Warranty service and support: 7010-5150 (Danish) |
| Dominican Republic | 1-866-434-2080 (Spanish) |
| Ecuador | 1-800-426911-OPCION 4 (Spanish) |

| Country or Region | Telephone Number |
|-------------------|---|
| Egypt | Primary: 0800-0000-850 Secondary: 0800-0000-744 (Arabic,English) |
| El Salvador | 800-6264 (Spanish) |
| Estonia | 372-66-0-800 (Estonian, Russian, English) |
| Finland | Warranty service and support: +358-800-1-4260 (Finnish) |
| France | Warranty service and support: 0810-631-213 (hardware) (French) |
| Germany | Warranty service and support : 0800-500-4618 (toll-free) (German) |
| Greece | Lenovo Business Partner (Greek) |
| Guatemala | Dial 999-9190, wait for operator, and request to reach 877-404-9661 (Spanish) |
| Honduras | Dial 800-0123 (Spanish) |
| Hungary | + 36-13-825-716 (English, Hungarian) |
| India | Primary: 1800-419-4666 (Tata) Secondary: 1800-3000-8465 (Reliance) Email: <u>commercialts@lenovo.com</u> (English and Hindi) |
| Indonesia | 1-803-442-425 62 213-002-1090 (Standard Charges Apply) (English, Bahasa Indonesia) |
| Ireland | Warranty service and support: 01-881-1444 (English) |
| Israel | Givat Shmuel Service Center: +972-3-531-3900 (Hebrew, English) |
| Italy | Warranty service and support: +39-800-820094 (Italian) |
| Japan | 0120-000-817 (Japanese, English) |
| Kazakhstan | 77-273-231-427 (Standard Charges Apply) (Russian, English) |

| Country or Region | Telephone Number |
|-------------------|--|
| Korea | 080-513-0880 (Collect call) |
| | 02-3483-2829 (Toll Call) |
| | (Korean) |
| Latvia | 371-6707-360 (Latvian, Russian, English) |
| Lithuania | 370 5278 6602 (Italian, Russian, English) |
| Luxembourg | ThinkServer and ThinkStation: 352-360-385-343 |
| | ThinkCentre and ThinkPad: 352-360-385-222 |
| | (French) |
| Malaysia | 1-800-88-0013 |
| | 03-7724-8023 (Standard Charges Apply) |
| | (English) |
| Malta | 356-21-445-566 (English Italian, Maltese Arabic) |
| Mexico | 001-866-434-2080 (Spanish) |
| Netherlands | 020-513-3939 (Dutch) |
| New Zealand | 0508-770-506 (English) |
| Nicaragua | 001-800-220-2282 (Spanish) |
| Norway | 8152-1550 (Norwegian) |
| Panama | Lenovo Customer Support Center : 001-866-434 (toll-free) (Spanish) |
| Peru | 0-800-50-866 OPCION 2 (Spanish) |
| Philippines | 1-800-8908-6454 (GLOBE subscribers), |
| | 1-800-1441-0719 (PLDT subscribers) |
| | (Tagalog, English) |
| Poland | Laptops and tablets with brand logosThink : 48-22-273-9777 |
| | ThinkStation and ThinkServer : 48-22-878-6999 |
| | (Polish, English) |
| Portugal | 808-225-115 (Standard Charges Apply) (Portuguese) |

| Country or Region | Telephone Number |
|-------------------|---|
| Romania | 4-021-224-4015 (Romanian) |
| Russia | +7-499-705-6204 +7-495-240-8558 (Standard Charges Apply) (Russian) |
| Singapore | 1-800-415-5529 6818-5315 (Standard Charges Apply) (English, Mandarin, Bahasa Malaysia) |
| Slovakia | ThinkStation and ThinkServer : 421-2-4954-5555 |
| Slovenia | 386-1-2005-60 (Slovenian) |
| Spain | 34-917-147-833 (Spanish) |
| Sri Lanka | 9477-7357-123 (Sumathi Information systems) (English) |
| Sweden | Warranty service and support: 077-117-1040 (Swedish) |
| Switzerland | Warranty service and support: 0800-55-54-54 (German, French, Italian) |
| Taiwan | 0800-000-702 (Mandarin) |
| Thailand | 001-800-4415-734 (+662) 787-3067 (Standard Charges Apply) (Thai, English) |
| Turkey | 444-04-26 (Turkish) |
| United Kingdom | Standard warranty support: 03705-500-900 (local rate) Standard warranty support: 08705-500-900 (English) |
| United States | 1-800-426-7378 (English) |
| Uruguay | 000-411-005-6649 (Spanish) |
| Venezuela | 0-800-100-2011 (Spanish) |
| Vietnam | 120-11072 (Toll Free) 84-8-4458-1042 (Standard Charges Apply) (Vietnamese, English) |

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Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to: http://www.lenovo.com/recycling/japan

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Collecting and recycling a disused Lenovo computer or monitor

If you are a company employee and need to dispose of a Lenovo computer or monitor that is the property of the company, you must do so in accordance with the Law for Promotion of Effective Utilization of Resources. Computers and monitors are categorized as industrial waste and should be properly disposed of by an industrial waste disposal contractor certified by a local government. In accordance with the Law for Promotion of Effective Utilization of Resources, Lenovo Japan provides, through its PC Collecting and Recycling Services, for the collecting, reuse, and recycling of disused computers and monitors. For details, visit the Lenovo Web site at <u>www.ibm.com/jp/pc/service/recycle/pcrecycle/</u>. Pursuant to the Law for Promotion of Effective Utilization of Resources, the collecting and recycling of home-used computers and monitors by the manufacturer was begun on October 1, 2003. This service is provided free of charge for home-used computers sold after October 1, 2003. For details, visit the Lenovo Web site at <u>www.ibm.com/jp/pc/service/recycle/personal/</u>.

Disposing of Lenovo computer components

Some Lenovo computer products sold in Japan may have components that contain heavy metals or other environmental sensitive substances. To properly dispose of disused components, such as a printed circuit board or drive, use the methods described above for collecting and recycling a disused computer or monitor.

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