



Safety, Warranty, and Setup Guide

Brief user notices

ThinkCentre M72e

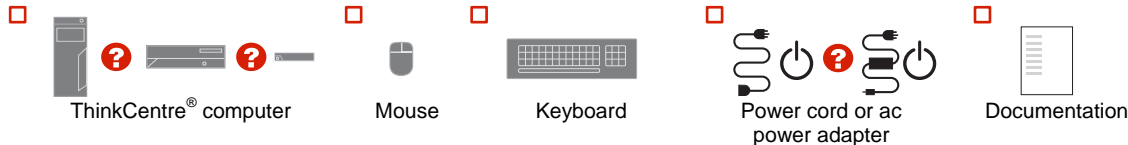
<http://www.lenovo.com/support>

Lenovo® electronic manuals... for a greener planet!

Refer to the electronic *User Guide* for detailed product information:
<http://www.lenovo.com/thinkuserguides>



Unpack



Note: Recovery discs are not provided. Instead, everything needed for recovering factory-installed files and applications is provided in the Lenovo_Recovery partition on your hard disk drive. If you decide to remove the Lenovo_Recovery partition, be sure to create a recovery disc first. For more information, see "Recovery information" in the *User Guide*. See "Accessing your *User Guide*" for instructions on opening the electronic *User Guide* provided on your computer.

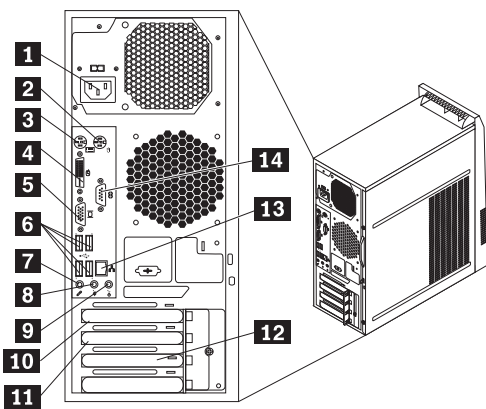
Connector locations

Note: The locations of the connectors, controls, and indicators on your computer might be slightly different from the illustration. For detailed information, refer to your *User Guide*. See "Accessing your *User Guide*".

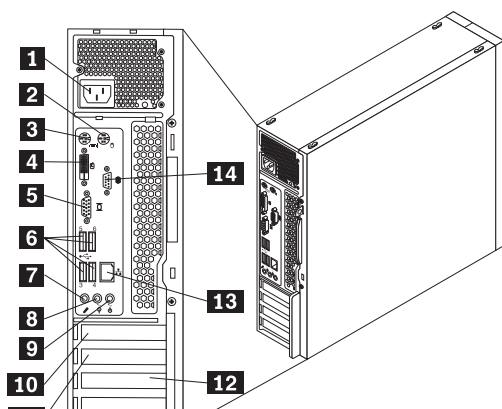
Tower and small desktop, rear view

- 1 Power cord connector
- 2 PS/2 mouse connector
- 3 PS/2 keyboard connector
- 4 DVI monitor connector
- 5 VGA monitor connector
- 6 USB 2.0 connectors (USB ports 3 to 6)
- 7 Microphone connector
- 8 Audio line-out connector
- 9 Audio line-in connector
- 10 PCI Express x16 graphics card slot
- 11 PCI Express x1 card slot
- 12 PCI Express x1 card slot or PCI card slot
- 13 Ethernet connector
- 14 Serial port

Tower



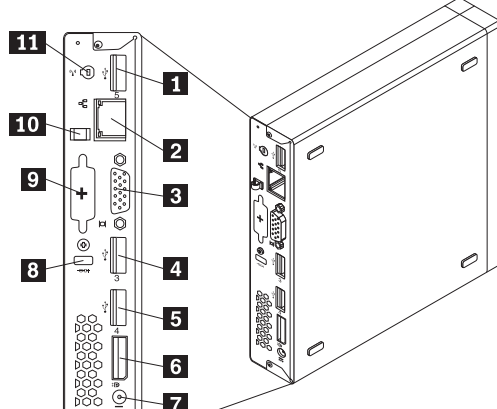
Small desktop



Tiny desktop, rear view

- 1 USB 2.0 connector (USB port 5)
- 2 Ethernet connector
- 3 VGA monitor connector
- 4 USB 2.0 connector (USB port 3)
- 5 USB 2.0 connector (USB port 4)
- 6 DisplayPort connector
- 7 ac power adapter connector
- 8 Security-lock slot
- 9 Optional port
- 10 ac power adapter cable loop
- 11 Wi-Fi card module antenna slot

Tiny desktop



Notes:

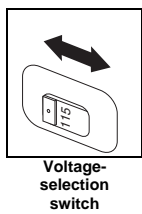
1. If you use the optional port for installing a serial port, the serial port and the adjacent VGA monitor connector might interfere with each other when connecting cables. To avoid the interference, ensure that you use the serial port convert cable that comes with the computer when you connect a device to the serial port.
2. The Video Electronics Standards Association (VESA) mount bracket and vertical stand are optional parts. If your computer comes with the VESA mount bracket installed, ensure that you remove the VESA mount bracket before you install the vertical stand. For more information, see "Installing or replacing hardware" in the *User Guide*.

Initial setup instructions

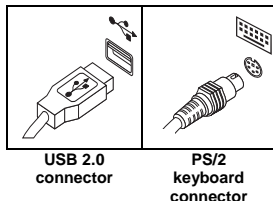
Note: Depending on the model type, your computer might not have all of the connectors that are described in this section.

1. Check the position of the voltage-selection switch on the rear of the computer. Use a ballpoint pen to slide the switch, if necessary.

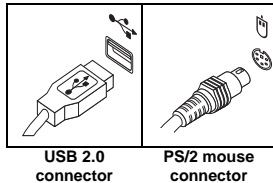
- If the voltage supply range is 100–127 V ac, set the voltage-selection switch to 115 V.
- If the voltage supply range is 200–240 V ac, set the voltage-selection switch to 230 V.



2. Connect the keyboard cable to the appropriate keyboard connector.

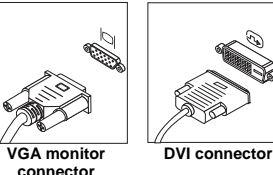


3. Connect the mouse cable to the appropriate mouse connector.

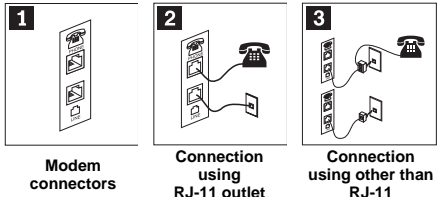


4. Connect the display cable to the appropriate video connector.

Note: If your computer is installed with a graphics card, ensure that you use the monitor connector(s) on the graphics card.

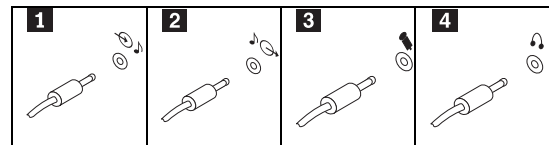


5. If you have a modem, connect the modem using the following information.



- 1 This illustration shows the two modem connectors on the back of the computer.
- 2 In the United States and other countries or regions that use the RJ-11 telephone outlet, attach one end of the telephone cable to the telephone and the other end to the telephone connector as shown. Attach one end of the modem cable to the modem connector and the other end to the telephone outlet as shown.
- 3 In countries or regions that do not use RJ-11 telephone outlets, a splitter or converter is required to attach the cables to the telephone outlet, as shown at the top of the illustration. You also can use the splitter or converter without the telephone, as shown at the bottom of the illustration.

6. If you have audio devices, attach them using the following instructions.



- 1 **Audio line-in connector:** This connector receives audio signals from an external audio device, such as a stereo system.
- 2 **Audio line-out connector:** This connector sends audio signals from the computer to external devices, such as powered stereo speakers.
- 3 **Microphone connector:** Use this connector to attach a microphone to your computer to record sound or use speech-recognition software.
- 4 **Headphone connector:** Use this connector to attach headphones to your computer to listen to music or other sounds without disturbing anyone.

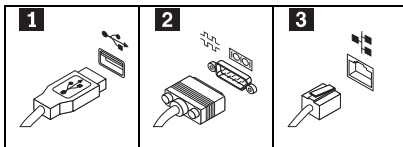
7. If you have powered speakers with an ac power adapter, do the following:

- a. Connect the cable that runs between the speakers, if necessary. On some speakers, this cable is permanently attached.
- b. Connect the ac power adapter cable to the speakers.
- c. Connect the speakers to the audio line-out connector or the headphone connector on the computer.
- d. Connect the ac power adapter to an ac power source.

8. If you have unpowered speakers with no ac power adapter, do the following:

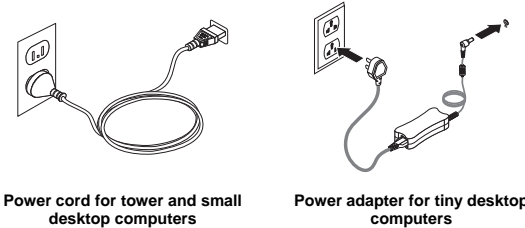
- a. Connect the cable that runs between the speakers, if necessary. On some speakers, this cable is permanently attached.
- b. Connect the speakers to the audio line-out connector or the headphone connector on the computer.

9. If you have any additional devices, connect them to the appropriate connectors. Your computer might not have all connectors that are shown.



- 1 **USB 2.0 connector:** Use this connector to attach a device that requires a USB 2.0 connector, such as a keyboard, a mouse, a scanner, a printer, or a personal digital assistant (PDA).
- 2 **Serial port:** Use this port to attach an external modem, a serial printer, or other devices that use a 9-pin serial port.
- 3 **Ethernet connector:** Use this connector to attach the computer to an Ethernet-type local area network or to a cable modem. Important: To operate the computer within FCC limits when it is connected to an Ethernet network, use a Category 5 Ethernet cable.

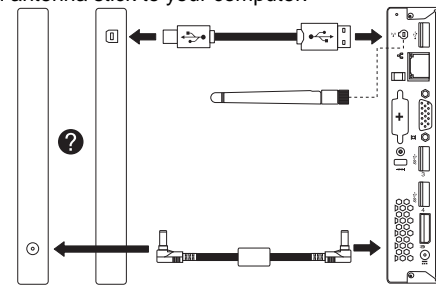
10. Connect the power cord or the power adapter to the computer first and then to a properly-grounded electrical outlet. Ensure that all power cord connectors are securely and completely plugged into receptacles.



11. Press the power switch on the front of the computer.

12. Follow the on-screen instructions to complete the setup.

Note: If your computer comes with an external optical drive, an external hard disk drive, an external battery, or an I/O box, ensure that you install the cable that connects your computer and the external device. If your computer comes with the Wi-Fi feature, ensure that you install the Wi-Fi antenna stick to your computer.



Accessing your user guide

Your user guide contains detailed information about your computer. To access your user guide, do the following:

Microsoft® Windows® 8:

- **From the desktop or the Start screen**
 1. Move the cursor to the top-right or bottom-right corner of the screen to display the charms, and then click **Search**. If you are using a touch screen, swipe in from the right edge of the screen to display the charms, and then tap **Search**.
 2. From the Apps screen, click or tap **Help and Support**. The Windows Help and Support window opens.
 3. Click or tap **Lenovo User Guide**.
- **From the Start screen**
 1. Click or tap the **Lenovo Support** tile. The Lenovo Support window opens.
 2. Click or tap **User Guide**.

Microsoft Windows 7:

1. From the Windows desktop, click **Start** and then click **Help and Support**. The Help and Support application opens.
2. Click **Lenovo User Guide**.
3. In the Lenovo User Guide window, click the link for your model and the *User Guide* opens.

Models without preinstalled operating systems and Virtual Desktop Infrastructure (VDI) clients:

Go to the Lenovo Support Web site to access your *User Guide*. See "Downloading publications" for additional information.

User guides are available in additional languages from the Lenovo Web site. See "Downloading publications" for additional information.

Read this flyer before using your computer



This flyer provides critical safety and regulatory information for Lenovo computers and instructions on how to access electronic versions of the publications developed for your computer.

Read first — regulatory information

Computer models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use. In addition, if your product contains a telecom modem, it complies with the requirements for connection to the telephone network in your country.

Be sure to read the Regulatory Notice for your country or region before using the wireless devices contained in your computer. To obtain a PDF version of the Regulatory Notice, refer to the "Downloading publications" section below.

Downloading publications

Electronic versions of your computer publications are available from the Lenovo Support Web site. To download the publications for your computer, go to <http://www.lenovo.com/ThinkCentreUserGuides> and follow the instructions on the screen.

Reduce | Reuse | Recycle



Service and Support information

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the Lenovo Limited Warranty for a full explanation of Lenovo warranty terms. See "Lenovo Limited Warranty notice" later in this document for details on accessing the full warranty.

If you purchased Lenovo services, refer to the following terms and conditions for detailed information:

- **For Lenovo Warranty Service Upgrades or Extensions, go to:** <http://support.lenovo.com/lwsu>
- **For Lenovo Accidental Damage Protection Services, go to:** <http://support.lenovo.com/ladps>

Online technical support

Online technical support is available during the lifetime of a product at: <http://www.lenovo.com/support>

Telephone technical support

You can get help and information from the Customer Support Center by telephone. Before contacting a Lenovo technical support representative, please have the following information available: model and serial number, the exact wording of any error message, and a description of the problem. Your technical support

representative might want to walk you through the problem while you are at your computer during the call.

Worldwide Lenovo support telephone list

Important: Telephone numbers are subject to change without notice. The most up-to-date telephone list for the Customer Support Center is always available at: <http://www.lenovo.com/support/phone>

If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.

Country or region	Telephone number
Africa	South Africa: 0800110756 (English, Afrikaans) Central Africa: Contact the nearest Lenovo Business Partner
Algeria	+33 6 7348 1739 (French, English)
Argentina	0800-666-0011 (Spanish)
Australia	1800 041 267 (English)
Austria	01-24592-5901 (German)
Bahrain	Kanoo IT: 00 973 1771 1722 Bahrain Business Machine LLC: 00 973 1758 4302
Belgium	02-210-9820 +32 (0)2 339 3611 (Warranty service and support) (Dutch) 02-210-9800 (French)
Bolivia	0800-10-0189 (Spanish)

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Country or region	Telephone number
Ei Salvador	800-6264 (Spanish) (English, Arabic)
Estonia	+372 66 00 800 +372 6776793
Finland	09-459-6960 +358-900-1-4260 (Warranty service and support) (Finnish)
France	0238-657-450 Hardware: 0810-631-213 (Warranty service and support) Software: 0810-631-020 (Warranty service and support) (French)
Germany	01805-00 46 18 (Warranty service and support) (German)
Greece	Contact the nearest Lenovo Business Partner
Guatemala	800-624-0851 (Spanish)
Honduras	Tegucigalpa: 232-4222 San Pedro Sula: 552-2234 (Spanish)
Hong Kong	800-964-173 / (852) 3071-3561 (Cantonese, English, Mandarin)
Hungary	+36 1 3825716 +36 1 3825720 (English, Hungarian)
India	800 3000 THHN 1900 3070 8465 (Reliance) 1800-419-4686 (Tata) Email: Commercialcs@lenovo.com (English, Hindi)
Indonesia	+6221 2992 5823 001-803-608-282 (Local number only) +603 8315 6859 (DID) (English, Bahasa Indonesia)
Ireland	01-815-9202 01-881-1444 (Warranty service and support) (English)
Israel	Givat Shmuel Service Center: +972-3-531-3900
Italy	02-7031-6101 +39-800-820094 (Warranty service and support) (Italian)
Japan	0120-000-817
Jordan	Jordan Business Systems: 00 962 6 5000999 Ext 713/127 General Computer & Electronic (GCE): 00 962 6 551 3879
Korea	080-513-0880 (Toll Free) 0234834817 (Standard Charge Apply) (Korean)
Kuwait	Easa Hussain Al Youssfi: 00 965 2244 5280 AM. KHORAFI: 00 965 2200 1100 1127 Khorafi Business Machines (KBM): 00 965 2259 4611 Dyar United Company: 00 965 4378 383 Redington Kuwait: 00 965 2433 3203; 25456250 / 25456251
Latvia	+371 7070360
Lebanon	Quantech: 00 961 1999 500 Computer Business Machine (CBM): 00 961 1680 180 El Hadeb S.A.L.: 00 961 1771 300
Lithuania	+370 5 278 66 00
Libya	+33 6 7348 1739 (French, English)
Luxembourg	+352 360 385 222 (French)
Macao	0800-807 / (852) 3071-3559 (Cantonese, English, Mandarin)
Macedonia	+389 23090625 (Macedonia)
Malaysia	1800-89-0013 (English, Bahasa Melayu)
Malta	+35621445566
Mexico	001-866-434-2080 (Spanish)
Morocco	+44 (0)1475-555-055 +212 5 22 509035 +212 5 22 509017
Netherlands	+31 (0)20 513 3939 (Dutch)
New Zealand	0508 770 506 (English)
Nicaragua	001-800-220-1830 (Spanish)
Norway	6681-1100 8152-1550 (Warranty service and support) (Norwegian)
Oman	Khiniji Ramdas Computer Communication Systems: 00 968 2469 6255 Overseas Business Machines (OBM): 00 968 2460 1072, 2460 5018 Gulf Business Machines Services (GBMS): 00 968 2455 9831
Pakistan	INFO TECH (pvt) Ltd.: 00 924 2111 427 427 International Office Products (pvt) Ltd.: 00 92 212 422 569, 00 92 213 241 2023 Selling Business Systems: 00 92 21 568 9823
Panama	206-6047 001-866-434-2080 (Lenovo Customer Support Center- toll free) (Spanish)
Paraguay	009-800-52-10026 (Spanish)
Peru	0-800-50-866 OPCION 2 (Spanish)
Philippines	18008986454 (Domestic Toll Free) 180014410719 (International Toll Free) (Tagalog, English)
Poland	+48 22 760 7300 (Polish)
Portugal	+351 21 892 7046 (Portuguese)
Qatar	Al Mana Computer Services: 00 974 4489 966 (ext. 1992) Qatar Computer Services W.L.L.: 00 974 4441 212 Gulf Business Machines: 00-974 462 1395
Romania	+4-021-224-4015
Russia	8-800-555-0317 (Toll free number) (Russian)
Saudi Arabia	8008445128 (English, Arabic)
Singapore	800 6011 343 (Local number only) +603 8315 6856 (DID) (English)
Slovakia	+421 2 4974 8888
Slovenia	+386-1-200-50-60 (Slovenian)
Spain	0901-100-000 (Spanish)
Sri Lanka	+9411 2493547 +9411 2493548 (English)
Sweden	08-477-4420 077-117-1040 (Warranty service and support) (Swedish)
Switzerland	069-333-0900 0800-55-54-64 (Warranty service and support) (German, French, Italian)
Taiwan	0800-000-702 (Mandarin)
Thailand	001 800 4415 734 (Thai, English)
Turkey	0212 336 03 66 08000 448 825 165 (Turkish)
Ukraine	0800 502 235 (Ukrainian, Russian, English)
United Arab Emirates	8000447023 (English, Arabic)
United Kingdom	01475-897-163 08705-500-900 (Standard warranty support) (English)
United States	1-800-426-7378 (Select "Option #1") (English)
Uruguay	000-411-005-6649 (Spanish)
Venezuela	0-800-100-2011 (Spanish)
Vietnam	120-11072 (Toll Free) +84 8 3521 8000 (Standard Charges Apply) (Vietnamese, English)
Yemen	Al Khirbash and Agencies: 00 967 1209 8278 Yemen Business Machines (YBM): 00-967 3 213324 00-967 3 214655 00-967 3 213909

Lenovo product service information for Taiwan

台灣 Lenovo 產品服務資訊如下：

荷蘭商聯想股份有限公司台灣分公司

台北市信義區信義路五段七號十九樓之一

服務電話：0800-000-702

Safety information



This section contains important safety information for Lenovo products. Additional safety information is provided in the *User Guide* for your product. See "Accessing your *User Guide*" for additional information.

Laser compliance statement

CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

DANGER
Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:
Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Modem safety information

CAUTION:

To reduce the risk of fire, use only No. 26 AWG or larger (for example, No. 24 AWG) telecommunication line cord listed by Underwriters Laboratories (UL) or certified by the Canadian Standards Association (CSA).

To reduce the risk of fire, electrical shock, or injury when using telephone equipment, always follow basic safety precautions, such as:

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

Plastic bag notice

CAUTION:

Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Lithium coin cell battery notice

DANGER
Danger of explosion if battery is incorrectly reloaded.

When replacing the lithium coin cell battery, use only the same type or equivalent type that is recommended by the manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

The following statement applies to users in the state of California, U.S.A.

California Perchlorate Information:

Products containing manganese dioxide lithium coin cell batteries may contain perchlorate.

Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate

Polyvinyl Chloride (PVC) cable and cord notice

Warning: Handling the cord on this product or cords associated with accessories sold with this product will expose you to lead, a chemical known to the State of California to cause cancer, and birth defects or other reproductive harm. *Wash hands after handling.*

Using headphones or earphones

If your computer has both a headphone connector and an audio line-out connector, always use the headphone connector for headphones (also called a headset) or earphones.

CAUTION:

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphone and headphone output voltage and the sound pressure level. Therefore, to protect your hearing, adjust the equalizer to an appropriate level.

Excessive use of headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphone or earphone connectors do not comply with specifications of EN 50332-2. The headphone output connector of your computer complies with EN 50332-2 Sub clause 7. This specification limits the computer's maximum wide band true RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 Limits) or a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

If your Lenovo computer came with headphones or earphones in the package, as a set, the combination of the headphones or earphones and the computer already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5 Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

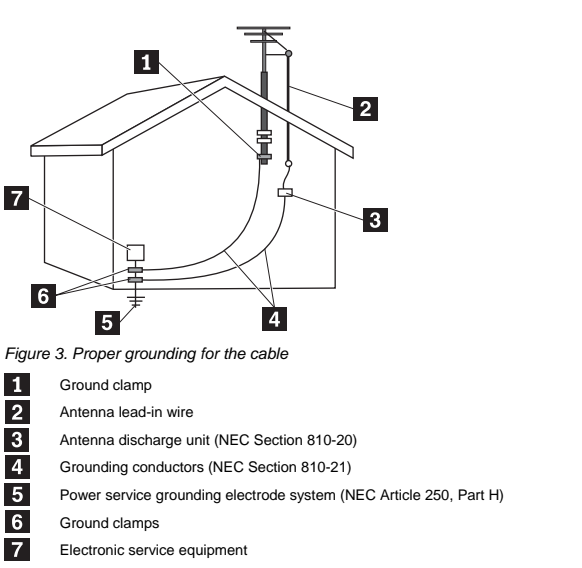
Products with television tuner options installed

The notice below applies to products containing television (TV) tuner devices that connect to external antennas or to cable/CATV systems, or both, and that are intended to be installed in North America. Users and installers in other countries should follow local codes and ordinances when installing appliances that connect to external antennas and cable/CATV systems. If local codes are not applicable, it is recommended that users/installers follow guidelines similar to those that follow.

Note to CATV system installer

This reminder is provided to call the CATV system installer's attention to Article 820-40 of the National Electrical Code (NEC) that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close as possible to the point of cable entry as practical.

Example of antenna grounding



The following notice applies to all countries and regions.

DANGER
Outdoor antenna grounding
If an outside antenna or cable system is connected to the equipment, be sure the antenna or cable system is grounded as to provide some protection against voltage surges and built-up static charges.
Lightning
For added protection for this equipment during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the video product due to lightning and power line surges.
Power lines
An outside antenna system should not be located in the vicinity of overhead power lines or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits, as contact with them may be fatal.

Lenovo Limited Warranty notice

This product is covered by the terms of the Lenovo Limited Warranty, version L505-0010-02 08/2011. Read the Lenovo Limited Warranty (LLW) at http://www.lenovo.com/warranty/llw_02. You can view the LLW in a number of languages from this Web site. The LLW also is displayed on your computer during the initial setup. After the initial setup has completed, you can view the warranty on your computer by doing the following:

Windows 8:

- From the desktop or the Start screen**
 - Move the cursor to the top-right or bottom-right corner of the screen to display the charms, and then click **Search**. If you are using a touch screen, swipe in from the right edge of the screen to display the charms, and then tap **Search**.
 - From the Apps screen, click or tap **Warranty Viewer**.
- From the Start screen**
 - Click or tap the **Lenovo Support** tile. The Lenovo Support window opens.
 - Click or tap **Service & Warranty**.
 - Click or tap **View Warranty**.

Windows 7:

From the Windows desktop, click **Start ➔ All Programs ➔ Lenovo Device Experience ➔ Lenovo Warranty**.

If you cannot view the LLW either from the Web site or from your computer, contact your local Lenovo office or reseller to obtain a printed version of the LLW.

Machine Type	Country or Region of Purchase	Warranty Period	Type of Warranty Service
0896	United States, Canada, Latin America (except Brazil), Europe (except Russia), Middle East, Africa	Parts and labor – 1 year	1 and 2
	Russia	Parts and labor – 1 year	1 and 4
	Australia, New Zealand, Japan	Parts and labor – 1 year Keyboard and mouse – 1 year	1 and 2 1
0900	United States, Canada, Latin America (except Brazil), Europe (except Russia), Middle East, Africa	Parts and labor – 1 year	1 and 2
	Russia	Parts and labor - 1 year	1 and 4
	Brazil, Australia, New Zealand, Japan	Parts and labor - 1 year Keyboard and mouse – 1 year	1 and 2 1
0958	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor – 3 years	1 and 2
	Australia, New Zealand	Parts and labor – 3 years	1 and 2
		Keyboard and mouse – 1 year	1
0967	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor – 3 years	1 and 2
	Brazil, Australia, New Zealand	Parts and labor – 3 years	1 and 2
		Keyboard and mouse – 1 year	1
1112	Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 1 year	1 and 4
		Parts and labor - 1 year	1 and 4
		Keyboard and mouse - 1 year	1
1271	Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 1 year	1 and 4
	Brazil	Parts and labor - 1 year	1 and 4
		Keyboard and mouse - 1 year	1
2116	Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Korea, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 3 years Keyboard and mouse - 1 year	1 and 2 1
	India	Parts and labor - 3 years Keyboard and mouse - 3 years	1 and 2 4
3261	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 1 year	1 and 2
	Brazil, Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, China, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 1 year	1 and 2
		Keyboard and mouse - 1 year	1

Machine Type	Country or Region of Purchase	Warranty Period	Type of Warranty Service
3263	India	Parts and labor - 1 year Keyboard and mouse - 1 year	1 and 2 4
	Europe, Middle East, Africa	Parts and labor - 3 years	1 and 4
		Parts and labor - 3 years	1 and 2
3264	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Brazil, Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 3 years	1 and 2
	India	Parts and labor - 3 years Keyboard and mouse - 3 years	1 and 2 4
3267	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Brazil, Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, China, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 3 years	1 and 2
	India	Parts and labor - 3 years Keyboard and mouse - 3 years	1 and 2 4
3273	United States, Canada, Western Europe	Parts and labor - 4 years	1 and 2
	Australia, New Zealand, Japan	Parts and labor - 4 years Keyboard and mouse - 1 year	1 and 2 1
		Parts and labor - 1 year	1 and 2
3498	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 1 year	1 and 2
	Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, China, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 1 year	1 and 2
	India	Parts and labor - 1 year Keyboard and mouse - 1 year	1 and 2 1
3578	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 1 year	1 and 2
	Brazil, Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, China, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 1 year	1 and 2
	India	Parts and labor - 1 year Keyboard and mouse - 1 year	1 and 2 1
3593, 3594	Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Taiwan	Parts and labor - 1 year Keyboard and mouse - 1 year	1 and 2 1
	India	Parts - 3 years labor - 1 year	1 and 2
		Keyboard and mouse - 3 years	4
3595, 3596	Europe, Middle East, Africa	Parts and labor - 3 years	1 and 4
		Parts and labor - 3 years	1 and 2
		Parts and labor - 3 years	1 and 2
3597, 3655	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 3 years	1 and 2
	India	Parts and labor - 3 years Keyboard and mouse - 3 years	1 and 2 4
3598, 3660	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Brazil, Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 3 years	1 and 2
	India	Parts and labor - 3 years Keyboard and mouse - 3 years	1 and 2 4
3617, 3629, 3662, 3664	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Brazil, Australia, New Zealand, Singapore, Malaysia, Thailand, Indonesia, Philippines, Vietnam, Brunei, Sri Lanka, Bangladesh, Japan, Korea, China, Hong Kong S.A.R. of China, Taiwan	Parts and labor - 3 years	1 and 2
	India	Parts and labor - 3 years Keyboard and mouse - 3 years	1 and 2 4
3634, 3654, 3665, 3668	United States, Canada, Western Europe	Parts and labor - 4 years	1 and 2
	Australia, New Zealand, Japan	Parts and labor - 4 years	1 and 2
		Keyboard and mouse - 1 year	1
3675, 3676	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Australia, New Zealand	Parts and labor - 3 years	1 and 2
		Parts and labor - 3 years Keyboard and mouse - 1 year	1 and 2 1
3856	United States, Canada, Latin America (except Brazil), Europe (except Russia), Middle East, Africa	Parts and labor - 1 year	1 and 2
	Russia	Parts and labor - 1 year	1 and 4
	Brazil, Australia, New Zealand, Japan	Parts and labor - 1 year	1 and 2
4004	United States, Canada, Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 3 years	1 and 2
	Brazil, Australia, New Zealand	Parts and labor - 3 years	1 and 2
		Keyboard and mouse - 1 year	1
4156	Latin America (except Brazil), Europe, Middle East, Africa	Parts and labor - 1 year	1 and 4
	Brazil	Parts and labor - 1 year	1 and 4
		Keyboard and mouse - 1 year	1

Types of Warranty Service

- Customer Replaceable Unit ("CRU") Service
- On-site Service
- Courier or Depot Service
- Customer Carry-In Service
- Mail-In Service
- Customer Two-Way Mail-In Service
- Product Exchange Service

For a full explanation of the types of warranty service, refer to the full warranty. See "Lenovo Limited Warranty notice" for details on accessing the full warranty.

Suplemento de Garantía para México

Este Suplemento se considera parte integrante de la Garantía Limitada de Lenovo y será efectivo única y exclusivamente para los productos distribuidos y comercializados dentro del Territorio de los Estados Unidos Mexicanos. En caso de conflicto, se aplicarán los términos de este Suplemento.

Todos los programas de software precargados en el equipo sólo tendrán una garantía de treinta (30) días por defectos de instalación desde la fecha de compra. Lenovo no es responsable de la información incluida en dichos programas de software y/o cualquier programa de software adicional instalado por Usted o instalado después de la compra del producto.

Los servicios no cubiertos por la garantía se argarán al usuario final, previa obtención de una autorización.

En el caso de que se precise una reparación cubierta por la garantía, por favor, llame al Centro de soporte al cliente al 001-866-434-2080, donde le dirigirán al Centro de servicio autorizado más cercano. Si no existiese ningún Centro de servicio autorizado en su ciudad, población o en un radio de 70 kilómetros de su ciudad o población, la garantía incluirá cualquier gasto de entrega razonable relacionado con el transporte del producto a su Centro de servicio autorizado más cercano. Por favor, llame al Centro de servicio autorizado más cercano para obtener las aprobaciones necesarias o la información relacionada con el envío del producto y la dirección de envío.