

# 联想看家宝 Lenovo Snowman

快速入门指南  
Quick start guide



看家宝服务微信公众号  
Scan&Subscribe Snowman through Wechat

### ③ 常见问题 (Q&A)

#### 一、看家宝如何重置(Reset)?

How to reset your Snowman?

在摄像机通电的情况下，按压一下主机背面的重置按键，此时主机正面指示灯会变为蓝灯，约30s后听到摄像机发出“等待安装”提示音，则重置完成。  
Plug the reset pin(which is contained in the package) into the reset hole that is on the rear side of the Snowman.Then, press the reset key and wait for about 30 seconds for the snowman to reset and prompt "Ready for installation"

#### 二、为什么云端录像不连续?

Why the cloud videos are discontinuous?

在手机远程观看时，为节省您的流量，并减少无用的冗余信息，云端录像采用移动侦测模式，在发现物体移动时才会录像，无物体移动不录像，以免浪费客户时间。  
For saving your data, reducing redundant information, and trying to avoid wasting your time, the cloud videos will be always in the motion-sensitive mood, which means the videos will only be taken when there are movements captured in the camera.

#### 三、云台机TF卡槽在什么位置?支持多大容量的TF卡?格式?

What form of TF cards do the Snowman support? And the maximum storage?

用App端控制云台机头部向上转45度后，可以看到TF卡槽。联想云台机支持FAT32格式TF卡，最大支持128GB。TF卡存满后自动删除较早视频，循环录制。

Till now, the Snowman supports FAT32 TF cards. With clarity of 720P the maximum storage would be 32GB, and with 1080P the maximum storage would be 128GB. Right after the TF card is full of videos, early videos would be deleted automatically to save room for new videos.

#### 四、看家宝支持哪些Wi-Fi?不支持哪些

What kind of Wi-Fi does the Snowman support?

目前仅支持2.4GHz，不支持5GHz。路由器加密方式支持WPA2/WPA2-PSK，不支持WEP和隐藏SSID。

The Snowman is only compatible with 2.4GHz of a network, not 5G. The router encryption supports WPA2/WPA2-PSK, not WEP or SSID.

## ① 认识看家宝 Components



### 产品包装清单

主机	x1
电源适配器	x1
数据线	x1
快速入门指南	x1

### Packing list

Mainframe	x1
Power adapter	x1
Data cable	x1
Quick Start Guide	x1

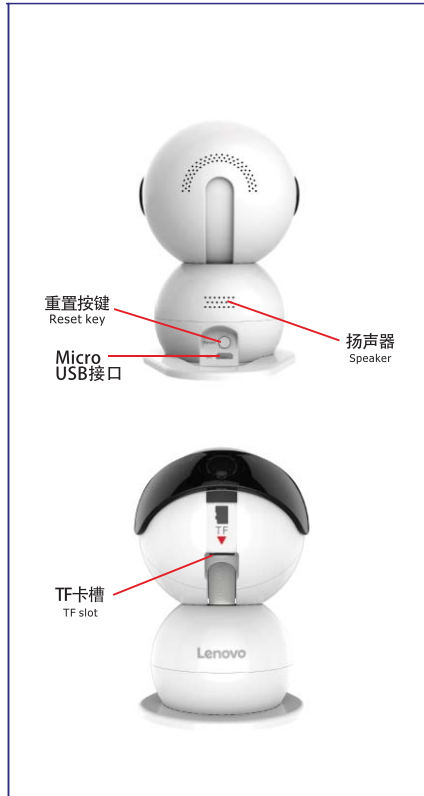
## 五、指示灯显示信息 Indicators

红灯闪烁 Red indicator flashing	等待安装 Ready for installation
蓝绿闪烁 Blue-Green indicator flashing	正在连接云服务器 Connecting to the cloud server
绿灯常亮 Green indicator lights up	正常运行 Operating
蓝灯闪烁 Blue indicator flashing	下载升级 Upgrading
蓝灯常亮 Blue indicator lights up	摄像机离线 Camera offline

## 温馨提醒： Warning

使用未经认可或不兼容的电源，可能引发火灾、爆炸或其它危险。

- 本产品及配件包含一些小零件，请将产品及其配件放置在儿童接触不到的地方，避免儿童在无意间损坏本产品及配件，或吞下小零件导致窒息或其它危险。
  - 本产品并非玩具，儿童应在成人监护下使用产品。
  - 请在温度0°C~50°C范围内使用本产品。当环境温度过高或过低时，可能会引起产品故障。
  - 请避免产品及其配件雨淋或受潮，以免影响产品使用。
- Any abuse of unidentified or incompatible power supply may cause fire, explosion, or other dangers.
- The product and its fittings contain small parts. Please keep them unreachable for children, in case of inadvertent damage to the product, or other damages to children caused by gulp.
  - The product is not toys of any kind. Children should use the product under adult supervision.



- Please use the product within the temperature range from 0 celsius degree to 50 celsius degree. Higher or lower temperature may cause failure of the product.
- Please avoid rain or damp of any kind to the product.

## 售后服务： After-sales service

### 一：产品保修信息 Warranty

适用产品 Applicable Product	保修范围 Warranty Coverage	保修期 (月) Warranty Period(month)	服务类型 Type of service
联想看家产品 Lenovo Snowman Product	摄像头 Camera	12	保修期内提供维修服务 Provide maintenance service during warranty period
	适配器 Power Adapter		
	电源线 Data Cable		

### 二：联想智能摄像机产品非保修政策

The list of circumstances, under which guarantee maintenance is impossible

1. 无“三包”凭证或超过“三包”有效期;
  2. 未按产品说明要求使用、维护、保管而造成损坏的，未经联想授权拆修造成损坏的;
  3. 因不可抗力造成的损坏;
  4. 产品在使用过程中正常的脱色和损耗不在保修范围内。
1. Absence of warranty card, receipt or period of validity og a guarantee is ended
  2. The damages which arose in a consequence of use of the device not to destination, wrong leaving or wrong technical service
  3. The damages which arose at force majeure circumstances such as: lightning stroke, fire, or flood
  4. Decolouration or wear in a consequence of operation of the device aren't included into guarantee service

更多保修信息，请查看 [lelink.lenovo.com.cn](http://lelink.lenovo.com.cn) 网址  
For more information, please visit [lelink.lenovo.com.cn](http://lelink.lenovo.com.cn)

## ② 配置摄像机

### Installation

1. 配置安装前，你需先确认使用环境。
  2. 需要在家庭无线路由器Wi-Fi信号覆盖的环境下使用
  3. 支持安卓4.4及iOS8.0系统以上智能设备。
1. The environment should be available for installation
  2. Installation of the snowman should be convinced available a signal of Wi-Fi
  3. Compatible with devices that run Android 4.4 and iOS 8.0 or newer.

#### 步骤一 扫描二维码安装软件

##### Step One: Scan QR Code and finish installation

扫描以下二维码下载并安装软件（也可扫描包装上二维码进行下载）

- iOS系统可用微信扫描直接安装；
- 安卓4.4以上用微信扫描后需按照出现的提示打开浏览器进行安装；
- 你还可以通过安装“QQ浏览器”、“UC浏览器”中的二维码工具扫描安装，或者安装“快拍二维码”扫描安装。

Scan the below-specified QR codes and finish the installation(could also scan the QR code on the package)

- iOS users could scan and install through Wechat
- For Android users with Android 4.4 or newer, scan the QR code and follow the instruction to open your browser and finish the installation
- The user may also use QR-scanning tools in QQ Browser, UC Browser, or download KuaiPai QR Code to scan and finish the following installation



#### 产品服务支持信息：

##### Product information services

联想服务热线：400-100-5588

联想看家宝微信公众号：lenovokjb

联想看家宝网站：lelink.lenovo.com.cn

通信地址：北京8688信箱 联想（北京）有限公司

联想看家宝产品客户服务

邮政编码：100085

Lenovo Service Hotline:400-100-5588

Lenovo Snowman Wechat Official Account:lenovokjb

Lenovo Snowman Official Website:lelink.lenovo.com.cn

Mailing Address: Beijing 8688 Mailbox, Lenovo Beijing

Co.,Ltd, Lenovo Snowman Customer Service

Zip Code:100085

合格证  
PASSED

## 步骤二 注册与登录

### Step Two: Register and Sign In



请您使用手机号码  
进行新用户注册  
Please register with  
your phone number

设置您的登录密码,  
登录成功后按APP端提示操作,  
完成摄像机配置

输入手机号, 获取验证码  
Enter your phone number and  
receive the verification code

Set up your password, follow the ins-  
truction after sign in, and complete  
the camera set-up



### 附：联想看家宝—产品有毒有害物质名称及含量 Lenovo Snowman - Presence of toxic and harmful substances

为满足《电子信息产品污染控制管理办法》（中华人民共和国工业和信息化部第39号令）的相关规定和要求，本产品中有毒有害物质，按部件分类，声明如下：  
Those goods correspond China requirements to Management Methods on Control of Pollution Caused by Electronic information Products (Order No.39 of Ministry of Industry and Information Technology of the People's Republic of China) and standards for environmental protection, the toxic and harmful substances in the product are classified by parts. We declare the following:

产品有害物质含量状态说明表  
Toxic and harmful substances or elements

部件名称 (Parts)	有毒有害物质或元素 (Hazardous Substance)					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
整机 (System)	○	○	○	○	○	○
线缆及线缆组 (Cable and Cable Assembly)	X	○	○	○	○	○
配套设备 (Auxiliary Equipment)	○	○	○	○	○	○

○: 表示该有毒有害物质在该部件所有均质材料中的含量均不超过SJ/T11363-2006标准规定的限量要求。

X: 表示该有毒有害物质至少在该部件某一均质材料中的含量均不超过SJ/T11363-2006标准规定的限量要求。

○: Toxic and harmful substances in all accessories of this device to contain in quantity below limit value SJ/T11363-2006 "Requirements of Restriction Existence of Toxic and Harmful Agents in Goods" agrees.

X: Means existence of toxic and harmful substances at least in one of in all accessories of this device in the quantity exceeding limit value according to SJ/T11363-2006 "Requirements of Restriction Existence of Toxic and Harmful Agents in Goods".

"Lenovo" "Lenovo 联想"及其他联想标识是联想（北京）有限公司或其关联机构在中国大陆和/或其他国家或地区的商标或注册商标。提及的其他产品、商号和商标名称是其各自持有人的商标或注册商标。版权所有 (c) 2018 联想（北京）有限公司 保留所有权利。  
Lenovo Beijing Co.,Ltd copyrights this specification. No part of this specification may be reproduced in any form or means, without the prior written consent of Lenovo Beijing Co.,Ltd. Copyright (c) 2018 Lenovo Beijing Co.,Ltd. All Rights Reserved.

## **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

## **FCC Radiation Exposure Statement:**

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.