# ONETOUCH\* UltraLink\*

**Blood Glucose Monitoring System** 

User Handbook

# Welcome to the OneTouch® family!

OneTouch® is committed to creating a world without limits for people with diabetes.

The OneTouch® UltraLink® Meter, developed by LifeScan and Medtronic Diabetes, makes it simple to get a blood glucose test result and review past results. We designed this product to make testing easy and to help you manage your diabetes.

A special wireless communication feature lets the meter automatically transmit glucose test results to compatible\* Medtronic Diabetes devices.

This User Handbook will help you learn how to use your meter properly. Please read it carefully.

If you need assistance, please contact Customer Service at 1 866 621-4846 toll free. Customer Service is available 24 hours a day, 7 days a week. If you cannot reach Customer Service, contact your health care professional for advice.

If you have **specific** questions about any partner device\*\* from Medtronic Diabetes, you may contact the manufacturer's 24-hour line at 1 800 646-4633 (calls within the United States) or 1 818 576-5555 (calls outside the United States), or visit their website at www.medtronicdiabetes.com.

Throughout this handbook, references to Medtronic Diabetes devices will be referred to as simply "partner devices".

ii

### **Table of Contents**

Setting up your system	2
Starting the test process	13
Getting a blood sample	16
Applying blood and reading results	25
Attaching flags or comments to your results	34
Reviewing past results and averages	37
Control solution testing	42
Caring for your system	47
Troubleshooting	52
Detailed Information about your system	60
Index	70

iii

<sup>\*</sup> For information on compatible Medtronic Diabetes devices, contact Medtronic directly.

<sup>\*\*\*</sup> Medtronic partner devices include MiniMed Paradigm® Insulin Pumps and Guardian® REAL-Time Continuous Glucose Monitoring Systems.

▲ WARNING: Failure to carefully follow the directions in this User Handbook can lead to inaccurate test results.

### Before you begin

Before using this product to test your blood glucose, carefully read this User Handbook and the inserts that come with the OneTouch® Ultra® Test Strips and OneTouch® Ultra® Control Solutions. Take note of warnings and cautions throughout this booklet, which are identified with . Many people find it helpful to practice the test with control solution before testing with blood for the first time. See page 42 in the Control solution testing section.

### Intended use

- The OneTouch® UltraLink® Blood Glucose Monitoring System is intended to be used for self-testing outside the body (*in vitro* diagnostic use) for the quantitative measurement of glucose in fresh capillary whole blood obtained from the finger, forearm or palm.
- The OneTouch® UltraLink® System is intended for use by people with diabetes in a home setting and by health care professionals in a clinical setting as an aid to monitor the effectiveness of diabetes control.
- · Not for the diagnosis of diabetes
- Not for use with neonates
- Test strips for single use only
- Test strips are specific to D-glucose and do not react to other sugars that may be present in the blood
- · Not for use with serum or plasma

The OneTouch® UltraLink® Blood Glucose Monitoring System may also be used with designated partner devices. OneTouch® UltraLink® can be set up to automatically transmit glucose results to the partner device. See your partner device manual for instructions for setting up, using, and troubleshooting problems with your partner device.

### **Test principle**

Glucose in the blood sample mixes with special chemicals in the test strip and a small electric current is produced. The strength of this current changes with the amount of glucose in the blood sample. Your meter measures the current, calculates your blood glucose level, displays the result, and stores it in its memory.

#### **About RF**

Radio frequency (RF) is a type of wireless communication. Cell phones use RF technology, as do many other devices. RF is how your OneTouch® UltraLink® Blood Glucose Meter automatically transmits glucose test results to your partner device.

You must also program the partner device to recognize the unique meter ID stored in your meter for test results to be received. This will help ensure that only results from your OneTouch® UltraLink® Meter will be received by your partner device.

Your meter is subject to and complies with U.S. federal guidelines, Part 15 of the FCC rules for devices with RF capability. These rules state two conditions specific to the operation of the device. They are:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesirable operation.

These guidelines help ensure that your meter will not affect the operation of other nearby electronic devices. Additionally, other electronic devices should not affect the use of your meter.

Other electronic wireless devices that are in use nearby, such as a cell or mobile phone, or a wireless network, may prevent or delay the transmission of data from your meter to your partner device. Moving away from or turning off these electronic devices may allow communication.

iν

The meter has been tested and found to be appropriate for use at home. In most cases, it should not interfere with other home electronic devices if used as instructed. However, this meter gives off RF energy when the BG link is turned on and in use; so, if not used correctly, your meter may interfere with your TV, radio, or other electronic devices that receive or transmit RF signals. If you experience meter interference problems, you should try moving your meter away from the source of the interference, or relocate the electronic device or its antenna to another location to resolve the problem.

If you continue to experience interference problems, contact Customer Service at 1 866 621-4846, or contact support service for the manufacturer of the electronic device causing the interference.

In locations where cell phone use is not permitted, such as hospitals, some health care professional offices, and airplanes, you should set the meter BG link mode to OFF.

If you plan to travel to another country, be familiar with local regulations regarding the use of RF devices. You may contact 1 866 621-4846 for more information about local regulations.

⚠ WARNING: If you plan to use the BG link feature on your meter to automatically transmit test results to your partner device, Do Not let anyone else use your meter to test their blood glucose. This will prevent other people's results from being transmitted to your partner device or being included in your past results and averages. If you must lend your meter to anyone else, be sure to set the BG link mode to OFF.

# The OneTouch® UltraLink® Blood Glucose Monitoring System

To test with the OneTouch® UltraLink® System you will need the following:

- a. OneTouch® UltraLink® Meter (batteries included)
- b. Lancing Device
  If another type of lancing device was included,
  see the separate instructions that came
  with that lancing device.



- c. OneTouch® Clear Cap
- d. Sterile Lancets
- e. Carrying Case





# Available separately:

- f. OneTouch® Ultra® Control Solution
- g. OneTouch® Ultra® High Control Solution
- h. OneTouch® Ultra® Test Strips







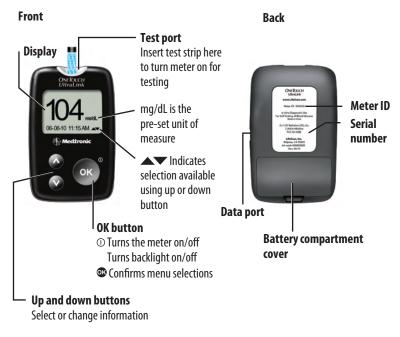
Additionally, your kit includes this User Handbook. For availability of test strips and control solutions, contact LifeScan Customer Service or ask your pharmacist or health care professional. If any items are missing from your kit, call Customer Service.

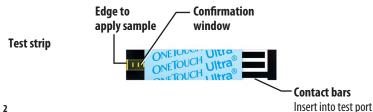
⚠ WARNING: Keep the meter and testing supplies away from young children. Small items such as the battery door, batteries, test strips, lancets, protective disks on the lancets, and control solution vial caps are choking hazards.

vi 1

# Setting up your system

# The OneTouch® UltraLink® Blood Glucose Meter and test strips





### Turning your meter on

There are two ways to turn your meter on:

- To perform a test, insert a test strip as far as it will go. The meter will briefly perform system
  checks, then the display will turn on.
  or.
- With the meter turned off, press and hold on for two seconds to access MAIN MENU.

Check that the screen shows solid black for two seconds. If it does, the display is working properly. If the meter does not power on, try changing the meter batteries. See pages 48-51.

△ CAUTION: If you see any light areas within the black start-up screen, there may be a problem with the meter. Call Customer Service.

# Using the meter backlight

When the meter is on, press and hold on for two seconds to turn the backlight on or off.

**NOTE:** The backlight also lights the test port, and the \( \lambda \) \( \mathbb{V} \) and \( \mathbb{O} \) buttons.

# Turning your meter off

There are several ways to turn your meter off:

- Press and hold on for five seconds.
- Your meter will turn off by itself if left alone for two minutes.
- Go to MAIN MENU and press or v to highlight METER OFF, then press or .
- Before or after completing a test, remove the test strip. If you advance from the test result
  screen to the MAIN MENU by pressing or, removing the test strip will not turn the meter
  off. Use one of the methods above.

# Setting the meter language, date and time

You can change many of the settings that came pre-set with your meter. Before using your meter for the first time or if you change the meter batteries, you should check and update these settings. Make sure you complete steps 1 through 8 below to ensure your desired settings are saved.

# 1. Turn the meter on, see page 3

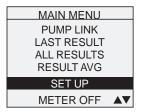
#### 2. Get to the LANGUAGE screen

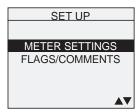
When using the meter for the first time, or after changing the meter batteries, you will automatically start in the LANGUAGE screen.

In other cases, from the MAIN MENU, press  $\triangle$  or  $\bigvee$  to select SET UP. To confirm your selection, press  $\bigcirc$ .

Then, press or to select METER SETTINGS. To confirm your selection, press ox.

The display now shows the LANGUAGE screen.





### 3. Choose a language

Now press or to highlight the language of your choice. To confirm your selection, press or.

The display now shows the DATE FORMAT screen.

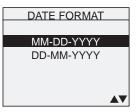
**NOTE:** If you select the wrong language, press or and hold for five seconds to turn the meter off. Then, turn the meter back on and re-start from step 1.

# LANGUAGE ENGLISH ESPAÑOL

#### 4. Set the date format

Press or to highlight the date format—choose month first (MM-DD-YYYY) or day first (DD-MM-YYYY). To confirm your selection, press or.

The display now shows the DATE SET UP screen.



### 5. Set the date

In the DATE SET UP screen, press or v to change the first value. To confirm your selection, press or.

Press or to change the second value. To confirm your selection, press or.

Press or to change the year. To confirm your selection, press or.

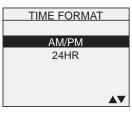
The display now shows the TIME FORMAT screen.



#### 6. Set the time format

Press or to select the time format you prefer—AM/PM or 24 HR. To confirm your selection, press os.

The display now shows the TIME SET UP screen.



### 7. Set the time

Press A or to set the hour. To confirm your selection, press OK.



Press or to set the minutes. To confirm your selection, press or.



If you have selected the AM/PM time format, AM or PM will be displayed next to the minutes.

Press or to set AM or PM. To confirm your selection, press ox.

The display now shows the SETTINGS screen.



# 8. Confirm your settings

The choice YES will be highlighted at the bottom of the screen. If your settings are correct, press to confirm and save the settings and return to the MAIN MENU.



▲ WARNING: The unit of measure mg/dL must be displayed here. 
If your display shows mmol/L rather than mg/dL, contact Customer Service. 
You cannot change the unit of measure. Use of the wrong unit of measure may cause you to misinterpret your blood glucose level, and may lead to incorrect treatment.

If you want to cancel your settings and start the settings process over again, press or to highlight NO and press or. You will be returned to the LANGUAGE screen. Note that none of the settings you entered will be saved.

# Turning the flags/comments feature off or on

Your OneTouch® UltraLink® Meter allows you to attach optional notes to any blood glucose test result. See pages 34-36 for the types of meal flags and comments you can attach to a result, and the reasons for using this feature. We suggest you talk to your health care professional to see how meal flags and comments may help you manage your diabetes

If you do not wish to track separate result averages for before and after meals, nor attach comments to any test result, you may turn this feature off. See below.

If you turn off the flags/comments feature, you will not see  $\blacktriangle$  on the test result screen after you complete a blood glucose test. You will be able to review the ALL RESULTS AVG screen, but not before- or after-meal averages. See page 39 for more information about result averages.

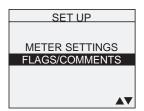
# To turn the flags/comments feature off or on:

1. From MAIN MENU, press or to select SET UP

To confirm your selection, press OK.

### 2. From the SET UP screen, select FLAGS/COMMENTS

To confirm your selection, press **O**S.



# 3. Press or to highlight your response

Select YES if you wish to change the setting, or NO if you wish to leave it as it is.

Press to confirm your selection and return to MAIN MENU.



# Transmission of blood glucose test results to your partner device

Blood glucose test results will automatically be transmitted to your partner device when:

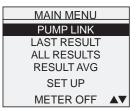
- BG link mode is set to allow results to be transmitted, and
- your meter and partner device are paired ("linked"), and
- your meter option is turned on in your partner device.

# Setting the BG link mode on your meter

The BG link mode lets you choose if and how your glucose results should be transmitted from the meter to your partner device after taking a test.

# 1. From MAIN MENU, press ♠ or ♥ to highlight PUMP LINK

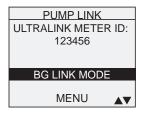
To confirm your selection, press **OK**.



The display now shows the PUMP LINK screen:

# 2. With BG LINK MODE highlighted, press OK

The display now shows the BG LINK MODE screen.



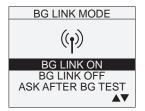
# 3. On the BG LINK MODE screen press or to highlight your choice

To make your selection, press OK.

There are three options for setting the BG link mode:

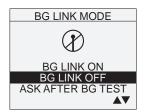
- BG LINK ON
- BG LINK OFF
- ASK AFTER BG TEST

Indicates that the BG link mode is ON. This means glucose results will be automatically transmitted to your partner device after each test.



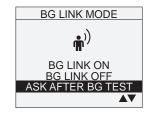
# **BG LINK OFF**

Indicates that the BG link mode is OFF. This means glucose results will not be transmitted to your partner device after each test.



# ASK AFTER BG TEST

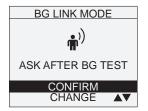
Indicates that the BG link mode is ASK AFTER BG TEST. This means you would like to decide whether or not to transmit glucose results to your partner device after each test.



### 4. Confirm your selection

With CONFIRM highlighted, press ox to confirm your selection and return to the PUMP LINK screen.

If you want to change to a different BG link mode, press or to highlight CHANGE and press or to return to the BG LINK MODE screen.



**NOTE:** The BG link mode icon/symbol that corresponds to the selection you made will also appear on the APPLY BLOOD screen when taking a test. The meter allows you to change the BG link mode before you apply your blood sample. See page 15.

# Pairing (linking) your meter and partner device

Programming your meter ID into your partner device links that partner device to the meter. If you do not "link" the meter to your partner device, you will need to enter your blood glucose test results manually. Each meter has its own unique ID. This helps ensure only partner devices with your unique meter ID can receive blood glucose test results from your meter. Partner devices without your unique meter ID cannot receive your blood glucose test results.

Your unique meter ID is stored in the meter memory. To display the ID on your meter, you must complete step 1 in the previous section. The ID also appears on the label on the back side of the meter.



**IMPORTANT:** See your partner device manual for instructions for programming your meter ID into your partner device.

# Starting the test process

### Have these things ready when you test your blood glucose level:

- OneTouch® UltraLink® Meter
- OneTouch® Ultra® Test Strips
- Lancing device
- Sterile lancets with protective disks
- OneTouch® Ultra® Control Solution

### NOTE:

- Use only OneTouch® Ultra® Test Strips with your OneTouch® UltraLink® Meter.
- Make sure your meter and test strips are about the same temperature before you test.
- Testing must be done within the operating temperature range (43–111°F). For the most accurate results, try to test as close to room temperature (68–77°F) as you can.
- OneTouch® Ultra® Test Strips are for single use only. Never re-use a test strip that had either blood or control solution applied to it.

### **⚠ CAUTION:**

- If you cannot test due to a problem with your testing supplies, contact your health care professional or Customer Service. Failure to test could delay treatment decisions and lead to a serious medical condition.
- The test strip vial contains drying agents that are harmful if inhaled or swallowed and may cause skin or eye irritation.

# 1. Check the code on the test strip vial before inserting the test strip

Code numbers are used to calibrate your meter with the test strips you are using.



# 2. Insert a test strip to turn on the meter

Start with the meter off. If you have turned the meter on to change settings or review past results, turn it off. Remove a test strip from its vial and immediately replace the vial cap and close it tightly. With clean, dry hands, you may touch the test strip anywhere on its surface.

**Do Not** bend, cut or modify the test strips in any way. Use each test strip immediately after removing it from the vial.

Insert the test strip into the test port as shown. Make sure the three contact bars are facing you. Push the test strip in as far as it will go. **Do Not** bend the test strip.



After the black start-up screen appears, the meter will display the code from your last test.



# 3. Match the code on the meter with the code on the test strip vial

If the code on the meter does not match the code on the test strip vial, press of to match the code number on the test strip vial. The new code number will flash on the display for three seconds, then briefly stop flashing, after which the display will advance to the APPLY BLOOD screen.

If the codes already match, press to go to the APPLY BLOOD screen. When you do not make a change after five seconds, the display will advance to the APPLY BLOOD screen.

The meter is now ready to perform a blood glucose test.





(Example with BG LINK ON)

△ CAUTION: Matching the code on the meter and the code on the test strip vial is essential to obtaining accurate results. Each time you test, check to make sure the code numbers match.

### **NOTE:**

- If the APPLY BLOOD screen appears before you are sure the codes match, remove the test strip, and re-start from step 1, see page 14.
- If you change APPLY BLOOD to APPLY CONTROL by mistake, press to change it back to APPLY BLOOD.

### 4. Confirm the BG link mode

When the APPLY BLOOD screen appears, an icon also appears in the lower left corner of the display to indicate the current BG link mode setting. If you would like to change the BG link mode (for this and future test results) press until the desired icon ((7)) appears. See pages 9-11 for more information.

See pages 9-11 for more information.

# Getting a blood sample



\*The black cap and OneTouch® Clear Cap are also used for depth adjustment.

### **CAUTION:** To reduce the chance of infection:

- Make sure to wash the puncture site with soap and water before sampling.
- Never share a lancet or a lancing device with anyone.
- Always use a new, sterile lancet—lancets are for single use only.
- Keep your meter and lancing device clean. See pages 47-48.

**NOTE:** If you do not have a OneTouch Lancing Device, please refer to the instructions that came with your lancing device.

# Choosing the right sampling site at the right time

The OneTouch® UltraLink® Meter allows you to sample blood from your fingertip, forearm or palm. At times, results obtained at the forearm or palm may be different from a fingertip measurement. Talk to your health care professional before you begin using your forearm or palm for sampling.

If you are testing:	Use blood sample from your:	
Routinely before meals	Fingertip, forearm, or palm	
Prior to or more than two hours after: <ul><li>a meal</li><li>a rapid-acting insulin injection or insulin partner device bolus</li><li>exercise</li></ul>	Fingertip, forearm, or palm	
<ul> <li>When your blood glucose is changing rapidly, such as:</li> <li>within two hours after a meal</li> <li>within two hours after a rapid-acting insulin injection or insulin partner device bolus, or</li> <li>during or within two hours after exercise</li> </ul>	Fingertip	
When you are concerned about the possibility of hypoglycemia (low blood sugar)	Fingertip	
When the AST site results do not agree with the way you feel, during illness or during times of stress	Fingertip	

**IMPORTANT:** Be sure to read your partner device manual carefully and consult with your health care professional before using alternate site blood glucose results obtained from your meter with the partner device. For example, calibrating continuous glucose monitoring systems.

### **CAUTION: Do Not** test on your forearm or palm when:

- You think your blood glucose is rapidly falling, such as within two hours of exercise or a rapid-acting insulin injection or insulin partner device bolus. Testing with a fingertip sample may identify hypoglycemia or an insulin reaction sooner than testing with a forearm or palm sample.
- It has been less than two hours after a meal, a rapid-acting insulin injection or insulin partner device bolus, physical exercise, or you think your glucose level is changing rapidly.
- You are concerned about the possibility of hypoglycemia or an insulin reaction, such as when driving a car. This is especially important if you suffer from hypoglycemia unawareness (lack of symptoms to indicate an insulin reaction).

Remember: Consult with your health care professional before using your forearm or palm for testing.

Choose a different puncture site each time you test. Repeated punctures in the same spot may cause soreness and calluses.

If bruising occurs at an alternate site or you have difficulty getting a sample, consider sampling from a fingertip instead. You may want to review the choice of sites with your health care professional.

# Preparing your sample site

Before you test your blood glucose, wash your hands and forearm (if applicable) thoroughly with warm, soapy water. Rinse and dry.



 $\label{lem:lemma:condition} \textbf{Lancing and sampling from your fingertip}$ 

1. Remove the black cap by snapping it off



### 2. Insert a sterile lancet into the OneTouch® Lancing Device

Insert the lancet into the holder and push in firmly. Twist the protective disk until it separates from the lancet and save the disk for later use. **Do Not** twist the lancet.





18

AW05946101/A\_OT UltraLink\_UH\_Insides\_R8.indd 18-19 2/23/10 12:02:33 PM

# 3. Replace the black cap by snapping it back on

# 4. Adjust the depth setting

The OneTouch® Lancing Device has nine puncture depth settings, numbered 1 through 9. The smaller numbers are for a shallower puncture, and the larger numbers are for a deeper puncture. Shallower punctures work for children and most adults. Deeper punctures work well for people with thick or callused skin. Twist the black cap until the correct setting appears.



**NOTE:** A shallower puncture may be less painful. Try a shallower setting first and increase the depth until you find the one deep enough to get a sufficient blood drop (a sample size) for testing.

### 5. Cock the OneTouch® Lancing Device

Slide the cocking control back until it clicks. If it does not click, it may have been cocked when you inserted the lancet.



# 6. Puncture your finger

Hold the OneTouch® Lancing Device firmly against the side of your finger. Press the release button. Remove the OneTouch® Lancing Device from your finger.



# 7. Get a round drop of blood

Gently squeeze and/or massage your fingertip until a round drop of blood (@sample size) forms.



If the blood smears or runs, **Do Not** use that sample. Wipe the area and gently squeeze another drop of blood or puncture a new site.



### Lancing and sampling from an alternate site

Sampling from your palm or forearm allows you to use your fingertips less often. You may find that obtaining a blood sample from an alternate site is less painful than using a fingertip. Getting a blood sample from your forearm or palm is different than getting a sample from your fingertips.

# Forearm sampling

Choose a fleshy area of the forearm away from bone, visible veins and hair. Sometimes there is less blood flow to the forearm than to the fingertips. To help you get a large enough drop of blood, you may gently massage or apply warmth to the site to increase blood flow.



Forearm

20 21

AW05946101/A\_OT UltraLink\_UH\_Insides\_R8.indd 20-21

# Palm sampling

Choose a fleshy area on the palm below your thumb or pinky finger. Select a spot with no visible veins and away from deep lines which may cause your blood sample to smear.



**Palm** 

**IMPORTANT:** Be sure to read your partner device manual carefully and consult with your health care professional before using alternate site blood glucose results obtained from your meter with the partner device. For example, calibrating continuous glucose monitoring systems.



The OneTouch® Clear Cap is used for forearm and palm sampling only. Replace the black cap with the OneTouch® Clear Cap.

### 1. Remove the black cap by snapping it off



# 2. Insert a sterile lancet into the OneTouch® Lancing Device

Insert the lancet into the holder and push in firmly. Twist the protective disk until it separates from the lancet and save the disk for later use. **Do Not** twist the lancet.



# 3. Install the OneTouch® Clear Cap on the OneTouch® Lancing Device by snapping it on



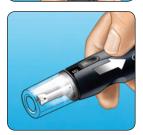
### 4. Adjust the depth setting

You may have to adjust the OneTouch® Lancing Device to a deeper setting to get a large enough drop of blood from your forearm or palm. Twist the OneTouch® Clear Cap toward the larger numbers to increase the depth.



### 5. Cock the OneTouch® Lancing Device

Slide the cocking control back until it clicks. If it does not click, it may have been cocked when you inserted the lancet.



22

AW05946101/A\_OT UltraLink\_UH\_Insides\_R8.indd 22-23

### 6. Puncture your forearm or palm

Firmly press and hold the lancing device against your forearm or palm for a few seconds. Wait until the skin surface under the OneTouch® Clear Cap changes color (as blood collects beneath the skin). This tells you there is enough blood flow for a good sample. Then press the release button while continuing to apply pressure. Keep holding the lancing device against your skin until a round drop of blood forms under the cap.



**Forearm** 

**Palm** 

# 7. Remove the OneTouch® Lancing Device

Carefully lift the lancing device away from your skin. **Do Not** smear the blood sample.

### NOTE:

- You may need to wait a little longer to get a large enough drop of blood from the forearm or palm.
   Do Not squeeze the site excessively.
- If the sample drop of blood runs or spreads due to contact with hair or with a line in your palm, **Do Not** use that sample. Try puncturing again in a smoother area.
- Remember: You may have to adjust the lancing device to a deeper setting to get a large enough drop of blood.

**IMPORTANT:** Be sure to read your partner device manual carefully and consult with your health care professional before using alternate site blood glucose results obtained from your meter with the partner device. For example, calibrating continuous glucose monitoring systems.

# 1. Prepare to apply the sample

Keeping your finger extended and steady, move the meter and test strip toward the blood drop.

Applying blood and reading results

remove the unused test strip and re-start the test process. See page 13.



**Do Not** apply blood on the top of the test strip.

Once you have a blood sample and your meter shows the APPLY BLOOD screen, you are

ready to obtain a blood glucose result. If your meter does not show the APPLY BLOOD screen,



**Fingertip** 



**Do Not** hold the meter and test strip underneath the blood drop. This may cause blood to run into the test port and damage the meter.

When applying a drop of blood from your forearm or palm, keep your palm or forearm steady and bring the top edge of the test strip to the drop of blood with your other hand.

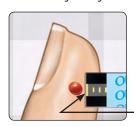
**IMPORTANT:** Be sure to read your partner device manual carefully and consult with your health care professional before using alternate site blood glucose results obtained from your meter with the partner device. For example, calibrating continuous glucose monitoring systems.

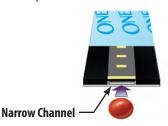




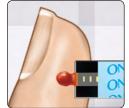
# 2. Apply the sample

Line up the test strip with the blood drop so that the narrow channel on the edge of the test strip is almost touching the edge of the blood drop.





Gently touch the channel to the edge of the blood drop.



Be careful not to push the test strip against your fingertip or the test strip may not fill completely.

### NOTE:

- **Do Not** smear or scrape the drop of blood with the test strip.
- **Do Not** apply more blood to the test strip after you have moved the drop of blood away.
- Do Not move the test strip in the meter during a test.

▲ CAUTION: You may get an ERROR 5 message or an inaccurate result if the blood sample does not fill the confirmation window completely. See page 57. Discard the test strip and re-start the test process.

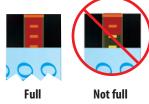
# 3. Wait for the confirmation window to fill completely

The blood drop will be drawn into the narrow channel and the confirmation window should fill completely.



**Confirmation window full** 

When the confirmation window is full, this means you have applied enough blood. Now you can move the test strip away from the blood drop and wait for the meter to count down from 5 to 1.



# 4. Read your result on the meter

Your blood glucose level appears on the display, along with the unit of measure, and the date and time of the test. Blood glucose results are automatically stored in the meter's memory.



(Example)

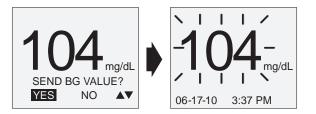
# 5. Check that the result has been transmitted to your partner device

**NOTE:** Results are transmitted only if your meter and partner device are paired and the meter BG link mode is set to either BG LINK ON (1) or ASK AFTER BG TEST (1).

• If the BG link mode is BG LINK ON (1) the blood glucose test result will begin to flash as soon as it appears on the display, to indicate it is being transmitted.



• If the BG link mode is ASK AFTER BG TEST 👘) you must confirm that you want the result transmitted. To transmit this result, press 🐼 with YES highlighted. Your result will then flash on the display, to indicate it is being transmitted.



If you do not want to transmit this result, press or to highlight NO and press or. You will return to the result screen.



When the transmission is successful, the result stops flashing and a "transmitted" icon  $(\gamma)$  will appear to the right of your result.



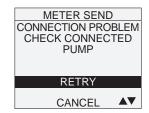
After about 60 seconds, if the result has not been successfully transmitted, the meter will stop transmitting. The meter display will provide the option to retry or cancel the transmission.

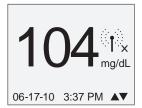
To retry the transmission, press with RETRY highlighted.

To cancel the transmission, press or to highlight CANCEL and press or.

If you select CANCEL, you will return to the result screen. The "delivery cancelled" icon  $^{\circ}$ <sub>x</sub> will appear to the right of your result.

If you are having difficulty transmitting your result see page 52 in the Troubleshooting section.





### 6. Confirm that a test result is received by the partner device

When the partner device is idle, it will beep or vibrate when it receives a glucose result from your meter. The result will also appear on the partner device display. See your partner device manual for more information.

### After getting a result

Once you have read your result and transmission is complete or cancelled, you may:

- Attach notes to this result if the flags/comments feature is on, see page 34, or
- Review your meter memory by pressing of to go to MAIN MENU, see page 37, or
- Turn the meter off by removing the test strip.

### NOTE:

- Your result may only flash for a few seconds before it is received by your partner device.
- See your partner device manual for instructions on how to manually enter your glucose result into the partner device if it was not transmitted.
- While the result is flashing, your meter will only respond to pressing the button for five seconds. This will cancel the transmission of your result to your partner device but only if the result has not already been transmitted.
- If you remove the test strip while the result is flashing, the meter will stay on until the result is received by the partner device. Then the meter will turn off. Leave the test strip in the meter if you plan to add meal flags or comments to your result.
- If the result does not flash, check to be sure the BG link mode is set to allow results to be transmitted to the partner device. If the result is not received by the partner device, refer to page 52 in the Troubleshooting section for instructions.
- WARNINGS/ERRORS, LOW GLUCOSE and HIGH GLUCOSE test results, and control solution test results are **Not** transmitted to your partner device.

⚠ WARNING: If mg/dL does not appear with the test result, call Customer Service. Use of the wrong unit of measure may cause you to misinterpret your blood glucose level, and may lead to incorrect treatment.

▲ CAUTION: If you test at the low end of the operating range (43°F) and your glucose is high (over 180 mg/dL), the reading on your meter may be lower than your actual glucose. In this situation, repeat the test in a warmer environment with a new test strip as soon as possible.

### **Error messages**

If you get an ERROR message on your screen rather than a result, see pages 52-59.

# **Unexpected test results**

Refer to these cautions whenever your test results are lower than, higher than, or not what you expect.

### **△ CAUTION:** Dehydration and low glucose results

• You may get false low glucose results if you are severely dehydrated. If you think you are severely dehydrated, contact your health care professional immediately.

# **△ CAUTION:** Low glucose results

• If your test result is lower than 70 mg/dL or is shown as LOW GLUCOSE, it may mean hypoglycemia (low blood glucose). This may require immediate treatment according to your health care professional's recommendations. Although this result could be due to a test error, it is safer to treat first, then do another test.

# **△ CAUTION:** High glucose results

 If your test result is higher than 180 mg/dL, it may mean hyperglycemia (high blood glucose). If you are uncertain about this test result, consider re-testing. Your health care professional can work with you to decide what actions, if any, you should take if your results are higher than 180 mg/dL.

### **△ CAUTION:** High glucose results

 If your meter displays HIGH GLUCOSE, you may have a very high blood glucose level (severe hyperglycemia) exceeding 600 mg/dL. Re-check your glucose level. If the result is HIGH GLUCOSE again, this indicates a severe problem with your blood glucose control and it is important you obtain and follow instructions from your health care professional without delay.

# **△ CAUTION:** Repeated unexpected glucose results

- If you continue to get unexpected results, check your system with control solution. See Control solution testing, pages 42-46.
- If you are experiencing symptoms that are not consistent with your blood glucose
  results and you have followed all instructions in this User Handbook, call your health
  care professional. Never ignore symptoms or make significant changes to your
  diabetes control program without speaking to your health care professional.

### **△ CAUTION:** Unusual red blood cell count

• A hematocrit (percentage of your blood that is red blood cells) that is either very high (above 55%) or very low (below 30%) can cause false results.

# Removing the used lancet

Remove the lancing device cap by snapping it off. **Cover the exposed lancet tip before removing the lancet.** Place the lancet protective disk on a hard surface. Push the lancet tip into the disk. Remove the lancet and place it in a container for sharp objects. Replace the cap.



### Disposing of the used lancet and test strip

Used test strips and lancets may be considered biohazardous waste in your area. Be sure to follow your health care professional's recommendations or your local regulations for proper disposal.

# Attaching flags or comments to your test results

Your meter allows you to attach optional notes to your blood glucose result. There are two kinds of notes and different reasons to apply them.

Note type	Recommendation	Benefit
Meal Flag	Add a meal flag to every blood glucose test result.	Allows you to link the effects of food to your blood glucose results.
		Provides you with separate averages for before-meal and after-meal tests.
Comment	Select an appropriate comment whenever you test under conditions that you or your health care professional feel are worth noting.	Helps track possible reasons for test results.

You can attach notes just after a blood glucose test, or after the result has been transmitted to the partner device if the BG link mode is set to allow results to be transmitted to the partner device. In both cases you must attach the notes before you remove your used test strip from your meter. You can also add or remove notes when reviewing a past result.

You will not be able to add a meal flag or comment to a result marked as a control solution test.

You can choose not to attach a meal flag or comment after a blood glucose test. If you do not want to use this feature at all, you can turn it off so the meter will not prompt you to add notes or to select a type of result average to review. See pages 8-9 for instructions.

### Add or change a meal flag

If the flags/comments feature is turned on, the up arrow at the bottom right corner of the result screen will flash when a result is first displayed. If the result was transmitted to the partner device, the up arrow will flash after the result has been transmitted. The flashing arrow is to remind you to enter a meal flag.

# To add or change a meal flag:

# 1. While viewing a result, press A to display the MEAL FLAG screen

If you have transmitted your test result to the partner device, wait for the test result to stop flashing.

# 2. Press or to highlight BEFORE MEAL or AFTER MEAL

If you decide not to assign a flag to this result, select NO FLAG.



# 3. To confirm your selection, press ON

The meal flag you chose will appear above the result on the result screen.



**NOTE:** Testing after a meal can show how the food you ate affects your blood glucose. These results can be flagged as AFTER MEAL and are usually obtained two hours after the start of the meal. Your health care professional may suggest another time period or other use for this feature.

# Add or change a comment

The down arrow at the bottom right corner of the result screen will flash after you enter a meal flag for a new result to remind you to consider entering a comment.

# To add or change a comment:

- 1. While viewing a result, press to display the COMMENT screen
- 2. Press or to highlight an appropriate comment

### The available choices are:

NO COMMENT STRESS
NOT ENOUGH FOOD ILLNESS
TOO MUCH FOOD FEEL HYPO
MILD EXERCISE MENSES (period)
HARD EXERCISE VACATION
MEDICATION OTHER



Highlight NO COMMENT if you decide not to add a comment, or if you want to erase a previously entered comment from the result.

Use OTHER when the available choices do not apply. You may want to write down what OTHER means to you so you can discuss it with your health care professional.

# 3. To confirm your selection, press on

The comment you chose will appear below the result.



# Reviewing past results and averages

If you have just completed a test, press on to get to the MAIN MENU screen. If your meter is off, press and hold on to turn it on. From the MAIN MENU screen you can choose:

- MAIN MENU
  PUMP LINK
  LAST RESULT
  ALL RESULT
  RESULTS AVG
  SET UP
  METER OFF
- LAST RESULT to view your most recent result,
- ALL RESULTS to review up to 1000 of your most recent results, or
- RESULT AVG to select one of three types of result averages.

Press  $\triangle$  or  $\bigcirc$  to highlight LAST RESULT, ALL RESULTS, or RESULT AVG. To confirm your selection, press  $\bigcirc$ .

### Last result

The meter will display your most recent result. This result will include the unit of measure and the date and time of the test. If the result was marked as CONTROL SOLUTION or with either a meal flag or comment, these notes will be shown as well. Press to return to MAIN MENU. If you wish to add or change a meal flag or comment for this result, see pages 35–36.

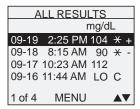
36

AW05946101/A\_OT UltraLink\_UH\_Insides\_R8.indd 36-37 2/23/10 12:02:57 PM

### All results

The meter will display four results at a time, in the order the tests were done, starting with the most recent. For each test result, the meter will display the date and time of the test. Results may also contain the following symbols:

- **HI** if the result was above 600 mg/dL.
- **LO** if the result was below 20 mg/dL.
- \* if a comment has been chosen for the result.
- **c** if the result is from a control solution test.
- if the result is flagged BEFORE MEAL.
- + if the result is flagged AFTER MEAL.



The meter stores a maximum of 1000 blood glucose or control solution test results. When the memory is full, the oldest result is dropped as the newest is added.

To view details of an individual result, press or to highlight the result you want, then press or. If you wish to add or change a meal flag or comment for this result, see pages 35-36. To return to the list of all results from an individual result, press or.

To view more recent results, continue to press A after the top result on the display is highlighted. If you press A when the most recent result is highlighted, you will see the oldest stored results.

To view older results, press **v** after MENU is highlighted. Pressing and holding **o** or **v** allows you to move more quickly through the results.

To return to the main menu, highlight MENU, then press OK.

# **Result averages**

If the flags/comments feature is on, the meter will display the three types of averages you can access:

- the average of all test results,
- the average of before-meal results, and
- the average of after-meal results.



To select the type of result average you want to see, press or to highlight your choice, then press or.

If you have turned the flags/comments feature off, selecting RESULT AVG from the MAIN MENU will lead directly to the ALL RESULTS AVG screen.

The meter will display each of your 7-, 14-, and 30-day averages. The top of the display shows which type of average you are looking at.

For each of the 7-, 14-, and 30-day periods leading up to the current date, the meter will display the number of results obtained (NUM) and the average of those results (AVG).

BEFORE MEAL AVG				
	mg/dL			
NUM	AVG			
14	148			
34	140			
43	137			
	NUM 14 34			

In result averages, a HIGH GLUCOSE result is counted as 600 mg/dL, and a LOW GLUCOSE result as 20 mg/dL. Control solution results are not part of your averages.

From any screen showing averages, press to go back to the previous screen. To return to the main menu from the RESULT AVG screen, press until MENU is highlighted, then press to confirm your selection.

### NOTE:

- Result averages provide information from past results. Do Not use result averages to make immediate treatment decisions.
- If you change your date setting, your averages may change too. The meter calculates averages based on the 7-, 14-, and 30-day periods ending on the current date setting.
- If you do not have results in the past 7-, 14-, and 30-day periods, the NUM and AVG columns will show 0. Also, if you do not use the meal flag feature, then the NUM and AVG columns will show 0 on the BEFORE MEAL and AFTER MEAL average screens.

ALL RESULTS AVG					
		mg/dL			
DAYS	NUM	AVG			
7	0	0			
14	0	0			
30	0	0			

To see averages for different parts of the day or over a different number of days, you can use OneTouch® Diabetes Management Software and your home computer. See the next section, on page 40.

# Downloading results to a computer

You can use your meter with OneTouch® Diabetes Management Software (DMS) for storing your records and to help you spot patterns for planning meals, exercise, and medication. OneTouch® DMS puts information downloaded from the meter into charts and graphs.

Use only the mini USB interface cable provided by LifeScan, Inc. Connect only to a computer certified to UL 60950-1.

### 1. Obtain the required software

For order information and to learn more about OneTouch® Diabetes Management Software, visit www.OneTouchDiabetesSoftware.com.

# 2. Install the software on a computer

Follow the installation instructions provided with the Software. Install the USB format software driver.

solvinate differi

### **△** WARNING:

- The use of electronic devices may result in the build up of electrostatic discharge (ESD) which can impact their use.
- To avoid a possible shock, Do Not insert a test strip or change the batteries when the meter is connected to a computer with the interface cable.

**NOTE:** For downloading instructions to Medtronic CareLink® Personal Software, refer to www.carelink.medtronicdiabetes.com.

### 3. Get ready to transfer readings

Connect the mini USB interface cable provided by LifeScan to the USB port on your computer. Make sure the meter is turned off. If you insert the cable while the meter is already on, the meter will not respond to computer commands. Then connect the other end of the interface cable to the meter data port.



Mini USB interface cable

### 4. Transfer data

Follow the instructions provided with the OneTouch® DMS to download the results from the meter. Once the command to start the download is sent from the computer to the meter, the meter display will show "PC" indicating that the meter is in communication mode. You will not be able to perform a test when the meter is in communication mode.





# **Control solution testing**

OneTouch® Ultra® Control Solutions are used to check that the meter and the test strips are working together properly and that you are performing the test correctly.

Do a control solution test:

- Whenever you open a new vial of test strips.
- If you suspect that the meter or test strips are not working properly.
- If you have had repeated unexpected blood glucose results.
- If you drop or damage the meter.

**NOTE:** Results marked as control solution tests are not transmitted to your partner device.

### **A** CAUTION:

- **Do Not** swallow control solution; it is **Not** for human consumption.
- **Do Not** apply control solution to the skin or eyes as it may cause irritation.

### NOTE:

- Use only OneTouch® Ultra® Control Solutions with your OneTouch® UltraLink® Meter.
- OneTouch® Ultra® High Control Solution (vial with the red cap) can be used in addition
  to OneTouch® Ultra® Control Solution (vial with the blue cap). If you test with OneTouch®
  Ultra® High Control Solution, you should always test with OneTouch® Ultra® Control
  Solution first. Refer to instructions in the OneTouch® Ultra® High Control Solution inserts for details.
- For information on second level of control solution, contact Customer Service at 1 866 621-4846. If you cannot reach Customer Service, contact your health care professional for advice.
- Control solution tests must be done at room temperature (68–77°F). Make sure your meter, test strips, and control solution are at room temperature before testing.

## Performing a control solution test

Start with the meter off. If you have turned the meter on to change settings or review past results. turn it off.

# 1. Check the code on the test strip vial before inserting the test strip



### 2. Insert a test strip to turn on the meter

Remove a test strip from its vial and immediately replace the vial cap and close it tightly. Make sure the three contact bars are facing you. Push the test strip in as far as it will go. **Do Not** bend the test strip.



# 3. Match the code on the meter with the code on the test strip vial

If the code on the meter does not match the code on the test strip vial, press or to match the code number on the test strip vial. The new code number will flash on the display for three seconds, then briefly stop flashing, after which the display will advance to the APPLY BLOOD screen.

If the codes already match, press to go to the APPLY BLOOD screen. When you do not make a change after five seconds, the display will advance to the APPLY BLOOD screen.



### 4. Mark the test as a control solution test

Press to change APPLY BLOOD to APPLY CONTROL.
You must mark the test before you apply control solution.
Once you have completed the test, you cannot change the marking.



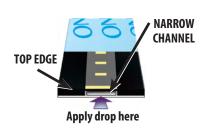


⚠ WARNING: Be sure to correctly mark every control solution test or the result will be mistakenly transmitted to your partner device if the meter is set to allow results to be transmitted.

# 5. Prepare and apply control solution

Shake the control solution vial before each test. Remove the cap and squeeze the vial to discard the first drop. Then wipe the tip with a clean tissue or cloth. Hold the vial upside down and gently squeeze a hanging drop.

Touch and hold the hanging drop of control solution where the narrow channel meets the **TOP EDGE** of the test strip. Make sure the confirmation window fills completely. Control solution should not be applied to the flat face of the test strip.



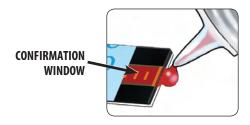


### 6. Read your result

When the confirmation window is full, the meter will count down from 5 to 1.

Your control solution result will then appear on the display, along with the date, time, unit of measure, and the words CONTROL SOLUTION.

The control solution results can be viewed in the list of past results, but are not counted in your result averages.





### 7. Check if the result is in range

 If you are using OneTouch® Ultra® Control Solution (vial with blue cap), compare to the range on the test strip vial.



(Example range)

 If you are using OneTouch® Ultra® High Control Solution (vial with red cap), compare to the range on the OneTouch® Ultra® High Control Solution vial or the OneTouch® Ultra® High Control Solution insert.

### NOTE:

- It is important to compare your control solution result with the correct control range or your result may appear to be out of range.
- If your control solution result falls outside the expected range, repeat the test with a new test strip.

# Out-of-range results may be due to:

- not comparing your control solution result with the correct control range on the test strip vial or control solution vial,
- not following the instructions detailed on pages 43-45,
- use of control solution that is contaminated, expired, or past its discard date,
- use of a test strip that is contaminated, damaged, expired, or past its discard date,
- a problem with the meter, or
- control solution test was performed outside the correct temperature range (68-77°F).

### **A** CAUTION:

- The control solution range printed on the test strip vial and control solution vial are for OneTouch® Ultra® Control Solution only. It is not a recommended range for your blood glucose level.
- If you continue to get control solution test results that fall outside the range printed
  on the test strip vial or control solution vial, **Do Not** use the meter, the test strips, or
  the control solution. Call Customer Service.

# Caring for your system

Your OneTouch® UltraLink® Blood Glucose Monitoring System does not need any special maintenance.

### Storing your system

Store your meter, test strips, control solution and other items in your carrying case after each use. Store each item in a cool, dry place below 86°F, but **Do Not** refrigerate. Keep all items away from direct sunlight and heat.

Tightly close the cap on the test strip vial and/or control solution vial immediately after use to avoid contamination or damage. Store test strips only in their original vial.

# Checking for expiration or damage to test strips and control solution

Test strips and control solution have expiration dates printed on their vials. When you first open a test strip or control solution vial, you must record the discard date (date opened plus six months for test strips and date opened plus three months for control solution) in the space provided on the label.

### **A** CAUTION:

- **Do Not** use the test strips or control solution after the expiration date printed on the vial or the discard date, whichever comes first, or your results may be inaccurate.
- **Do Not** use your test strips if your vial is damaged or left open to air. This could lead to error messages or tests that read higher than the actual value. Call Customer Service immediately if the test strip vial is damaged.

# **Cleaning your meter**

To clean your meter, wipe the outside with a soft cloth dampened with water and mild detergent. **Do Not** use alcohol or another solvent to clean your meter.

**Do Not** get any liquids, dirt, dust, blood, or control solution inside the meter through the test port or the data port. Never spray cleaning solution on the meter or immerse it in any liquid.

### Cleaning your OneTouch® Lancing Device and OneTouch® Clear Cap

To clean these items, wipe them with a soft cloth dampened with water and mild detergent. **Do Not** immerse the OneTouch® Lancing Device in any liquid.

To disinfect these items, prepare a solution of one part household bleach to ten parts water. Wipe the OneTouch® Lancing Device with a soft cloth dampened with this solution. Immerse the caps only in this solution for 30 minutes. After disinfecting, rinse briefly with water and allow both to air dry.

#### **Batteries**

Your OneTouch® UltraLink® Meter uses two AAA alkaline batteries. Replacement batteries can be found in most stores where batteries are sold. Your meter comes with two batteries already installed. Batteries should last a minimum of two months at an average of four tests per day when the BG Link mode is set to ON.



**IMPORTANT:** Use only AAA alkaline batteries with your meter.

- **Do Not** use rechargeable batteries.
- **Do Not** connect your meter to any mini USB charging device.

Use of an incorrect battery type may result in your meter providing fewer tests than normal from when the battery icon or the LOW BATTERY screen first appears.

⚠ WARNING: Certain batteries may cause leaking which can damage the meter or cause the batteries to lose power sooner than normal. Replace leaking batteries immediately.

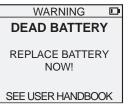
### Low meter batteries

The meter shows a battery icon in the upper right corner of the display or a low battery message to indicate the condition of the batteries.

The LOW BATTERY message first appears when you turn the meter on and there is enough power for a minimum of 100 more tests. Press to continue, but replace the battery as soon as possible.



When your meter displays the DEAD BATTERY message, there is not enough battery power remaining to perform a test. You must install new batteries before using your meter.



# **Replacing batteries**

### 1. Remove the old batteries

Start with the meter off. Remove the battery cover by squeezing the tab on the side of the cover. Pull up on the battery ribbon to lift both batteries out of the compartment.







⚠ WARNING: To avoid a possible shock, Do Not change either battery while the meter is connected to a computer with the interface cable.

### 2. Insert the new batteries

Insert two AAA alkaline batteries on top of the black ribbon. Plus (+) and minus (-) signs inside the battery compartment will guide you in placing the batteries.

If the meter does not power on after you have replaced the meter batteries, check that the batteries are correctly installed. If the meter still does not power on, call Customer Service.



# 3. Check your meter settings

Removing the meter batteries will not affect your stored results. However, you may need to re-set your meter settings. See pages 4-7.

### 4. Replace the cover

Insert the two battery cover tabs into the matching holes, and push down until you hear the cover click into place.



# 5. Dispose of batteries

Dispose of batteries according to your local environmental regulations.

**NOTE:** The meter will use more battery power when the BG link mode is set to ON or when using the backlight.

# **Troubleshooting**

**⚠ WARNING:** Failure to carefully follow the directions in this User Handbook can lead to inaccurate test results.

### **RF** communications problems

If a glucose test result on your meter was not received by your partner device, be sure to check the following:

- The BG link mode is set to ON.
- The BG link mode is set to ASK AFTER BG TEST and that you confirmed you wanted to transmit your test result to your partner device.
- The meter option feature on your partner device is turned on.
- Your meter ID is entered correctly into your partner device.
- Your meter and partner device are within RF range. If not, try moving the devices closer together.
- If there are other electronic devices nearby that might be affecting the BG link. If so, try turning off those devices or move to another location.

△ CAUTION: Changes or modifications not expressly approved by LifeScan could void the user's authority to operate the equipment.

**IMPORTANT:** If your glucose result was not transmitted to your partner device, you can manually enter your glucose result into the partner device. See your partner device manual for:

- manually entering your glucose results,
- · troubleshooting RF communication,
- other problems with your partner device.

# **Understanding error and other messages**

The OneTouch® UltraLink® Meter displays messages when there are problems with the test strip, with the meter, or when your blood glucose levels are higher than 600 mg/dL or lower than 20 mg/dL. Improper use may cause an inaccurate result without producing an error message.

**NOTE:** WARNINGS/ERRORS, LOW GLUCOSE and HIGH GLUCOSE test results, and control solution test results, are **Not** transmitted to your partner device.

### WARNING

### **LOW GLUCOSE**

BELOW 20 mg/dL

### What it means

You may have a very low blood glucose level (severe hypoglycemia), lower than 20 mg/dL.

### What to do

This may require immediate treatment according to your health care professional's recommendations.

Although this message could be due to a test error, it is safer to treat first and then do another test.

### WARNING

### **HIGH GLUCOSE**

ABOVE 600 mg/dL

 $\blacktriangle \nabla$ 

### What it means

You may have a very high blood glucose level (severe hyperglycemia), over 600 mg/dL.

### What to do

Re-check your glucose level. If the result is HIGH GLUCOSE again, obtain and follow instructions from your health care professional without delay.

WARNING

# TEMPERATURE ERROR

OUT OF OPERATING RANGE SEE USER HANDBOOK

#### What it means

Meter is too hot (above 111°F) or too cold (below 43°F) to work correctly.

### What to do

Wait a few minutes and insert a new test strip. If you do not get another TEMPERATURE ERROR message, the meter is now within the operating range.

WARNING

### ERROR 1

METER PROBLEM

CALL CUSTOMER SERVICE

### What it means

There is a problem with the meter.

### What to do

**Do Not** use the meter. Contact Customer Service.

WARNING

### **ERROR 2**

METER OR STRIP PROBLEM

RETEST WITH A NEW STRIP

### What it means

Error message could be caused either by a used test strip or a problem with the meter.

### What to do

Repeat the test with a new test strip; see pages 25-28. If this message continues to appear, contact Customer Service.

WARNING

### ERROR 3

METER WAS NOT READY

RETEST WITH A NEW STRIP

#### What it means

The sample was applied before the meter was ready.

### What to do

Repeat the test with a new test strip. Apply a blood or control solution sample only after APPLY BLOOD or APPLY CONTROL appears on the display. If this message continues to appear, contact Customer Service.

WARNING

# **ERROR 4**

STRIP PROBLEM

SEE USER HANDBOOK

One of the following may apply:

### What it means

You may have high glucose and have tested in an environment near the low end of the system's operating temperature range (43–111°F).

### What to do

If you tested in a cool environment, repeat the test in a warmer environment with a new test strip; see pages 25-28. If the error message appears again, contact Customer Service.

ERROR 4 information continues on next page.

### WARNING

### **ERROR 4**

STRIP PROBLEM

SEE USER HANDBOOK

or,

### What it means

There may be a problem with the test strip. For example, it may have been damaged or moved during testing.

#### What to do

If you tested in a normal or warm environment, repeat the test with a new test strip; see pages 25-28. If the error message appears again, contact Customer Service.

or,

### What it means

The sample was improperly applied.

### What to do

If you applied the sample incorrectly, review pages on blood application (see pages 25-28) or control solution testing (see pages 42-46) and repeat the test with a new test strip. If the error message appears again, contact Customer Service.

or,

### What it means

There may be a problem with the meter.

#### What to do

If the error message appears again, contact Customer Service.

ERROR 4 information begins on previous page.

WARNING

### **ERROR 5**

STRIP PROBLEM OR SAMPLE TOO SMALL

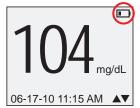
RETEST WITH A NEW STRIP

#### What it means

The meter has detected a problem with the test strip. Possible causes are test strip damage or an incompletely filled confirmation window.

### What to do

Repeat the test with a new test strip. Refer to information on blood application (see pages 25-28) or control solution testing (see pages 42-46).



### What it means

Meter batteries are low but still have enough power to perform a test.

#### What to do

When the battery icon first appears, there is enough power for about 100 more tests if using alkaline batteries. Test results will still be accurate, but replace the batteries as soon as possible.

### WARNING LOW BATTERY

REPLACE BATTERY SOON!

SEE USER HANDBOOK

### What it means

Meter batteries are low but still have enough power to perform a test.

### What to do

When the LOW BATTERY message first appears, there is enough power for about 100 more tests if using alkaline batteries. Test results will still be accurate, but replace the batteries as soon as possible.



NOW!

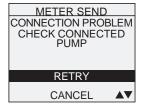
SEE USER HANDBOOK

### What it means

Meter batteries do not have enough power to perform a test.

### What to do

Replace meter batteries.



### What it means

Your test result was not successfully transmitted to your partner device.

### What to do

You may either retry to transmit the result or cancel transmission. If you are having difficulty transmitting your result see page 52 in the Troubleshooting section.



### What it means

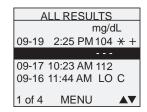
No result in memory, such as the first time use of the meter or after a download of all data to a computer. or,

Your meter was unable to recall this result. This result will not be included in the result averages.

# What to do

You can still perform a blood glucose test and get an accurate result. Contact Customer Service to report this occurrence if this is **not**:

- 1. Your first time use of the meter, or
- 2. After you just downloaded results from your meter.



### What it means

Your meter was unable to recall this result. This result will not be included in the result averages.

### What to do

You can still perform a blood glucose test and get an accurate result, but contact Customer Service to report this occurrence.

# **Detailed Information about your system**

# **Comparing meter and laboratory results**

Test results with the OneTouch® UltraLink® Meter are plasma-calibrated. This helps you and your health care professional to compare your meter results with laboratory tests. If you have been using another type of meter—one that provides whole blood-calibrated results—you may notice that your test results with the OneTouch® UltraLink® Meter are approximately 12% higher.

OneTouch® UltraLink® Meter test results and laboratory test results both are expressed in plasma-equivalent units. However, your meter result may differ from your laboratory result due to normal variation. Meter results can be affected by factors and conditions that do not affect laboratory results in the same way.

Your OneTouch® UltraLink® Meter glucose value is considered accurate when it is within  $\pm 20\%$  of the laboratory measurement. There are some specific situations that could cause a difference of more than  $\pm 20\%$ :

- You have eaten recently. After meals, the blood glucose level from a fingertip can be up to 70 mg/dL higher than blood drawn from a vein (venous sample) used for a lab test. 1
- Your hematocrit (percentage of your blood that is red blood cells) is high (above 55%) or low (below 30%).
- · You are severely dehydrated.
- You tested at a temperature near the low end of the operating range (43°F) and you get a high glucose result (i.e., greater than 180 mg/dL). In this situation, repeat the test in a warmer environment with a new test strip as soon as possible.

For accuracy and precision data and for important information on limitations, see the insert that comes with your test strips.

To maximize your chances of an accurate comparison between meter and laboratory results, follow a few basic guidelines:

### Before going to the lab

- Perform a control solution test to make sure the meter is working properly.
- **Do Not** eat for at least eight hours before you test your blood.
- Take your meter with you to the lab.

### While at the lab

- Conduct your meter test within 15 minutes of the lab test.
- Use only fresh, capillary blood obtained from the fingertip.
- Follow all instructions in this User Handbook for performing a blood glucose test with your meter.

<sup>&</sup>lt;sup>1</sup> Sacks, D.B.: "Carbohydrates." Burtis, C.A., and Ashwood, E.R. (ed.), *Tietz Textbook of Clinical Chemistry*. Philadelphia: W.B. Saunders Company (1994), 959.

# Additional Health Care Professional Information for use in a Clinical Setting

Health care professionals should follow World Health Organization (WHO) recommendations for Standard Precautions<sup>1</sup>, Centers for Disease Control and Prevention (CDC) recommended practices as they pertain to diabetes care <sup>2,3,4</sup>, and/or institutional infection control guidelines designed to minimize the risk of transmission of blood borne pathogens when performing blood glucose testing with multiple patients. These guidelines include hand hygiene and the use of personal protective equipment such as disposable gloves when performing glucose testing on patients.

### Meter

OneTouch® UltraLink® can be used by health care professionals in a clinical setting. For
infection control purposes, it is not recommended that a OneTouch® UltraLink® Meter be
used by more than one patient in a multi-patient setting. Have each individual patient
bring in and use their own meters. Do Not share meters among users.

### **Test Strips**

 OneTouch® Brand test strips are intended for single use only. They should be disposed of in an appropriate container immediately after use.

### **Meter Disinfection**

 Please visit www.OneTouchDiabetes.com for additional instructions on using OneTouch® Meters in a clinical setting (e.g., long term care facilities, physician offices).

### **Lancing Devices**

A single—use, retractable—needle, lancing device, such as the LifeScan OneTouch®
 SureSoft® disposable lancing device, should be used for each patient skin puncture.
 Dispose of single-use lancing devices in an appropriate container immediately after use.

⚠ CAUTION: Do not use the durable multi-use lancing devices and disposable lancets originally supplied with OneTouch® Brand Meters for the testing of multiple patients. Durable multi-use lancing devices are not designed, and are not safe, to obtain samples from more than one patient.

Health-care facility recommendations for standard precautions (2007). World Health Organization, Geneva, Switzerland. http://www.who.int/csr/resources/publications/EPR\_AM2\_E7.pdf

<sup>&</sup>lt;sup>2</sup> CDC. Transmission of Hepatitis B Virus Among Persons Undergoing Blood Glucose Monitoring in Long-Term--Care Facilities --- Mississippi, North Carolina, and Los Angeles County, California, 2003-2004. Morbidity and Mortality Weekly Report (MMWR Weekly) March 11, 2005 / 54(09);220-223

<sup>&</sup>lt;sup>3</sup> Centers for Disease Control. Recommended Infection—Control and Safe Injection Practices to Prevent Patient—to—Patient Transmission of Bloodborne Pathogens. http://www.cdc.gov/hepatitis/Populations/PDFs/diabetes\_handout.pdf accessed March 2009.

<sup>&</sup>lt;sup>4</sup> Rutala WA, Weber DJ, et al. Guideline for Disinfection and Sterilization in Healthcare Facilities, 2008. Centers for Disease Control and Prevention. www.cdc.org – accessed July 13, 2009.

Technical specifications	
Reported result range	20-600 mg/dL
Calibration	Plasma-equivalent
Sample	Fresh capillary whole blood
Test time	5 seconds
Radio Frequency (RF)	916.5MHz
Assay method	Glucose oxidase biosensor
Meter power source	Two replaceable AAA alkaline batteries. Expected battery life is a minimum of 2 months at an average of 4 tests per day with the BG link mode set to ON.
Unit of measure	mg/dL
Memory	1000 blood glucose or control solution test results
Automatic shutoff	2 minutes after last action
Size	3.6 x 2.2 x 0.8 inches
Weight	Approximately 3 ounces, with batteries
Operating ranges	Temperature: 43–111°F Relative humidity: 10–90% Altitude: up to 10,000 feet Hematocrit: 30–55%
Battery ratings	2 x 1.5 V d.c., 40 mA • (2 x AAA alkaline batteries) === direct current
Wireless (RF) operating range	Maximum 4 feet*  *Your partner device must be within 4 feet of your meter to receive a blood glucose test result.

Separation distance from other wireless (RF) devices	Minimum 12 inches**  **The use of a cell phone within 12 inches of your meter or partner device may interfere with the transmission of blood glucose test results to the partner device. Other types of electronic wireless devices that are in use nearby may also prevent or delay the transmission of test results. Moving away from or turning off these interfering devices may allow communication.
Expected delay (latency range) in wireless (RF) communication	Minimum 3 seconds Maximum 60 seconds

### System accuracy

Analytical Performance Characteristics

The accuracy of the OneTouch® UltraLink® Blood Glucose Monitoring System was assessed by comparing blood glucose test results on TBD subjects, with those obtained using a YSI Model 2300 Glucose Analyzer. TBD results were obtained for each subject (each tested in duplicate with test strips from TBD separate lots). The following results were obtained:

# System Accuracy Results for Glucose Concentrations <75 mg/dL

Within ±5 mg/dL	Within ±10 mg/dL	Within ±15 mg/dL <sup>†</sup>
0	0	0

# System Accuracy Results for Glucose Concentrations ≥75 mg/dL

Within ±5%	±5% Within ±10% Within ±15%		Within ±20% <sup>†</sup>
0	0 0		0

# System Accuracy Results across the entire Glucose Range

Within ±15 mg/dL or ±20%	
0	

These results indicate that the OneTouch® UltraLink® Blood Glucose Monitoring System meets the ISO 15197 requirements for accuracy.

### <sup>†</sup> ISO 15197 Minimum Acceptable Accuracy Requirements:

- TBD% of individual glucose results must fall within  $\pm 15$  mg/dL of the YSI reference at glucose concentrations < 75 mg/dL
- TBD% of individual glucose results must fall within ±20% of the YSI reference at glucose concentrations ≥75 mg/dL

# **Regression Statistics**

Samples were tested in duplicate on each of TBD test strip lots. Results indicate that the OneTouch® UltraLink® Meter compares well with a laboratory method.

# of	# of	Slope	Intercept	95% CI	95% CI	Std. Error	R <sup>2</sup>
Subjects	Tests	(mg/dL)	(mg/dL)	Slope	Intercept	(S <sub>y.x</sub> )	
TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD

### **Precision**

Within Run Precision (TBD venous blood tests)					
Target Glucose (mg/dL)	Mean Standard Glucose deviation (mg/dL) (mg/dL)		Coefficient of variation (%)		
TBD	TBD TBD		TBD		
TBD	TBD	TBD	TBD		
TBD	TBD	TBD	TBD		
TBD	TBD	TBD	TBD		
TBD	TBD	TBD	TBD		

Total Precision (TBD control solution tests)				
Glucose Levels (mg/dL)	Mean Glucose (mg/dL)	Standard deviation (mg/dL)	Coefficient of variation(%)	
Low	TBD	TBD	TBD	
Normal	TBD	TBD	TBD	
High	TBD	TBD	TBD	

Results show that the greatest variability observed (of TBD lots tested) is TBD% or less.

### **OUR COMMITMENT TO YOU:**

Our goal is to provide you with quality health care products and dedicated customer service. If you are not fully satisfied with this product or need assistance, contact your authorized LifeScan representative at 1 866 621-4846 toll free. Customer Service is available 24 hours a day, 7 days a week. If you cannot reach Customer Service, contact your health care professional for advice.

### Guarantee

LifeScan guarantees that the OneTouch® UltraLink® Meter will be free of defects in material and workmanship for three years, valid from the date of purchase. The guarantee extends only to the original purchaser and is not transferable.

# **Electrical and safety standards**

This meter complies with CISPR 11: 2003, Class B (Radiated Only). Emissions of the energy used are low and not likely to cause interference in nearby electronic equipment.

The meter has been tested for immunity to Level 3 electrostatic discharge as specified in IEC 61000-4-2.

This meter has been tested for immunity to radio frequency interference over the frequency range 80MHz to 2.5GHz at 3V/m as specified in IEC 61000-4-3.

Complies with IEC 61010-1 and IEC 61010-2-101.

If meter is used in a manner not specified in these instructions, the safety protection provided by the meter may be impaired.

Rationale ISO: 61010-1

### Index

AFTER MEAL AVG	39
AFTER MEAL flag	
ALL RESULTS AVG	39
Alternate site testing procedure	21
Backlight	
Batteries	
Battery, icon on display	
BEFORE MEAL AVG	39
BEFORE MEAL flag	35
BG link mode	9
Black start-up screen	3, 14
Buttons on meter	2
Cable, interface	40, 41
Cleaning your meter and lancing device	48
Code	14, 43
Comment, adding or changing	36
Comment, reason for adding	34
Comments feature, turning off or on	8
Communication, RF	v, vi, 52
Confirmation window	2, 27, 45
Connecting to a computer	40, 41
Control solution	1, 42
Control solution, result range	45
Control solution, storing	47
Control solution, testing	42
Data port	2, 41
Date format	5
Date setting	
DEAD BATTERY message	49, 58

Dehydration	32
Discard date, control solution	
Discard date, test strips	47
Display check	
Downloading results to a computer	40
Drop of blood	
Error messages	
Expiration date, control solution	47
Expiration date, test strips	
Fingertip testing procedure	19
Flags feature, turning off or on	8
Forearm	
Forearm or palm sampling, important information	17
Guarantee	
Health care professional, additional information	62
HIGH GLUCOSE message	32, 33, 38, 53
Hyperglycemia	32, 33
Hypoglycemia	17, 18, 32
Infection, reduce the chance	16
Intended use	iv
Interface cable	40, 41
Kit components	1
Lab results, comparing with meter results	60
Lancet, disposal	33
Lancet, insert in lancing device	19, 23
Lancet, protective disk	16, 19, 23
Lancing	20, 24
Lancing device and cap	
Lancing device, OneTouch® Clear Cap	
Lancing device, depth setting	
Language, choosing in set up	5

LOW BATTERY message	49, 57
LOW GLUCOSE message	
MAIN MENU screen	
Meal flag, adding or changing	
Meal flag, reason for adding	
Meter ID	
mg/dL	
mmol/L	
PC communication mode	
Plasma calibration	
Partner device LINK feature	
Radio Frequency (RF) communication	
Repeated unexpected glucose results	
Result averages, before or after meal	39
Result averages, 7-, 14-, and 30-day	
Result screen	28
Result, last_	37
Results, all	
Results, reviewing past	
RF (Radio Frequency) communication	
Set up	
Software, OneTouch® Diabetes Management	4(
Start-up screen	
Storing your control solution	
Storing your meter	47
Storing your test strips	
Symbols	
System accuracy and precision	
Technical specifications	
Temperature	
TEMPERATURE ERROR message	54

Testing procedure	13
Test strip, applying drop of blood	25
Test strip, confirmation window	
Test strip, contact bars	
Test strip, disposal	
Time format	
Time setting	
Troubleshooting	
Turning meter off	3
Turning meter on for reviewing results	3,37
Turning meter on for testing	
Unexpected test results	
Unit of measure	2, 7, 31, 64

Reminders	Your target ranges
Time of day	from your health care professional
Before breakfast	
Before lunch or dinner	
1 hour after meals	
2 hours after meals	
Between 2 a.m. and 4 a.m.	

### **Patent information**

The system described herein is covered by one or more of the following U.S. patents: 5,708,247, 5,951,836, 6,241,862, 6,284,125, 7,112,265, and 7,462,265. Use of the monitoring device included herein is protected under one or more of the following U.S. patents: 6,413,410, 6,733,655, 7,250,105, 7,468,125. Purchase of this device does not act to grant a use license under these patents. Such a license is granted only when the device is used with OneTouch® Ultra® Test Strips. No test strip supplier other than LifeScan is authorized to grant such a license. The accuracy of results generated with LifeScan meters using test strips manufactured by anyone other than LifeScan has not been evaluated by LifeScan.