# IEI 232e Standalone<sup>™</sup> Keypad Installation/ Programming Manual

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Manual Revision Date: 05/16/03 Firmware Version: 1.0b

# 1. Features and Product Description

#### 1.1 Features

- Flush Mount
- Indoor and Outdoor Use
- Keypad Programmable
- Self-Contained Single Door Access Control Functionality
- Illuminated Backlit Keys
- Keypress Feedback via Built-In Sounder
- Bi-Color Red/Green LED Indicates Relay Status
- Yellow LED Indicates Program Mode
- 120 Users
- 10 to 30 Volt DC Operation
- 12 to 24 Volt AC Operation
- 2 Amp Main Relay
- Lock Release Output With Timer
- Alarm Zone Shunt Relay
- Propped Door Alarm Relay
- Forced Door Alarm Relay
- Remote Trigger Input (REX)
- 5-Year Warranty

#### 1.2 Product Description

The model 232e Keypad is designed for security and is perfect for self-contained **access control applications**. It features output relays to release the door lock, to shunt an alarm zone, and to trigger both a propped or forced door alert. Also, the 232e Keypad contains inputs for door monitor and REX. It allows up to 120 users.

All e style keypads are designed for both indoor and outdoor flush mount applications. The electronics for each e keypad are conformal coated in the manufacturing process in order to provide this level of application flexibility. In addition, each e style keypad uses hardened keys to assure long-term, high-quality performance. Each e style keypad contains illuminated clear keys that make operation in low-light situations easy and accurate. Installation is easy. All e style keypads mount to any standard single-gang electrical box or directly to any wall.

# 2. Specifications

| Parameter  | Range/Description  |  |  |
|--|--|--|--|
| Voltage  | 10-30 VDC,<br>12-24 VAC  |  |  |
| Current  | 75mA@10VDC,<br>100mA@30VDC,<br>125mA@12VAC, and<br>200mA@24VAC<br>Add 20 mA for each alarm relay |  |  |
| Environment  | Indoor and Outdoor   |  |  |
| Temperature Tolerance  | -20 °F to 130 °F   |  |  |
| Dimensions   | 4.5" H x 2.75" W x 0.60" D   |  |  |
| Main Relay (Form C)  | Contact Rating: 2A @ 30VAC/D   |  |  |
| Alarm Relays: Alarm Shunt,<br>Propped Door, Forced Door<br>Relays (Form C) | Contact Rating: 1A @ 24V AC/D  |  |  |

### Section 3. U.L. Requirements

The 232e keypad is a U.L. Listed access control unit. This section contains information regarding all the requirements necessary to meet U.L. requirements.

This system must be installed in accordance with the National Electrical code (NFPA70), local codes, and the authorities having jurisdiction. In addition, all wires and cables used must be stranded and shielded U.L. Listed and/or recognized wire.

All interconnecting devices (that is, door contacts, REX, locking devices, etc.) must be U.L. Listed. A U.L. Listed access control power limited power supply must be used to power the keypad.

A minimum of three user codes must be programmed into the keypad for controlling access.

#### 3.1 Tamper Requirements

To meet U.L. requirements, a U.L. Listed tamper switch must be installed in the single gang box used for mounting the keypad. The tamper switch must activate if the keypad is removed from the box and must disconnect power from the lock. The lock must be a fail-secure device, meaning the lock remains locked when power is removed. In addition, once the tamper device is activated, it must be configured so that it can only be reset from within the protected area. Only a Sentrol 3012 or Sentrol 3025T tamper switch can be used. The diagrams on the next page show the suggested mounting location for each device.

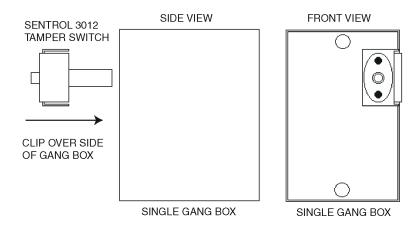


Figure 1 Mounting a Sentrol 3012 Tamper Switch

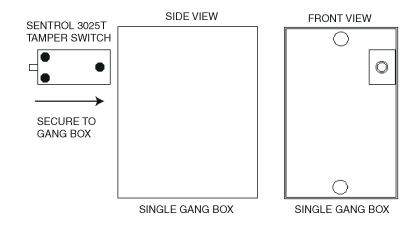


Figure 2 Mounting a Sentrol 3025T Tamper Switch

### 3. Mounting

The keypad is designed to be flush mounted using a standard single-gang electrical box. In addition, it can be flush mounted directly to the wall surface by cutting a hole in the wall. To properly size the mounting and wire access hole, use the installation template on the last page of this manual and on the unit's container.

Mounting height can vary depending on requirements. An appropriate range is typically between 48 and 52 inches on center off the floor.

For outdoor installations, use a weatherproof backbox and seal the wire entry locations with silicone and provide a drain hole. In addition, use the anti-oxidant grease pack for the wire harness connectors.

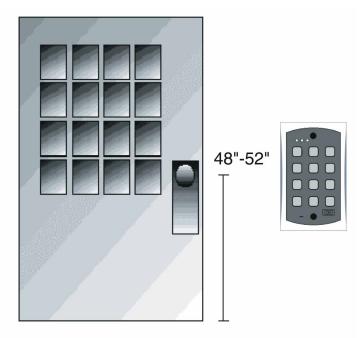


Figure 3 232e Mounting Height

## 4. Wiring

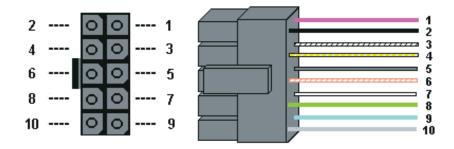


Figure 4 232e Connector and Wire Harness

#### **4.1 Wire Harness Configuration**

| Pin | Wire Color   | Signal Name                     |  |
|-----|--------------|---------------------------------|--|
| 1   | Red          | V+                              |  |
| 2   | Black        | V-                              |  |
| 3   | White/Black  | Not Used                        |  |
| 4   | White/Yellow | Not Used                        |  |
| 5   | Brown        | Remote Trigger (REX)            |  |
| 6   | White/Orange | Loop Common                     |  |
| 7   | White        | Door Loop Monitor               |  |
| 8   | Green        | Main Relay - Normally<br>Open   |  |
| 9   | Blue         | Main Relay - Common             |  |
| 10  | Gray         | Main Relay - Normally<br>Closed |  |

**NOTE:** For Alarm Shunt, Propped Door, and Forced Door wiring, see sections 4.6 and 4.7.

# 4.2 Wiring the 232e Keypad to a Maglock (Fail-Safe)

Use the following steps to connect the 232e keypad to a Maglock (Fail-Safe):

- 1. Connect the red wire (V+) to the blue wire (common), and then connect them to the positive on the power supply.
- 2. Connect the gray wire (normally closed) to the positive on the maglock.
- 3. Connect the black wire (V-) to the negative on the Maglock, and then connect them to the negative on the power supply.

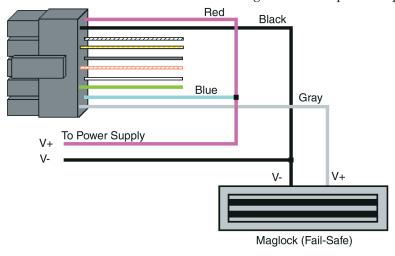


Figure 5 Wiring 232e Keypad to a Maglock (Fail-Safe)

# 4.3 Wiring the 232e Keypad to an Electric Strike (Fail-Secure)

Use the following steps to connect the 232e keypad to an electric strike (fail-secure) (see Figure 6 for reference):

- 1. Connect the red wire (V+) to the blue wire (common), and then connect them to the positive on the power supply.
- 2. Connect the green wire (normally open) to the positive on the strike.
- 3. Connect the black wire (V-) to the negative on the strike, and then connect them to the negative on the power supply.

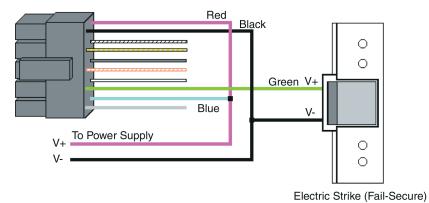


Figure 6 Wiring 232e Keypad to Electric Strike

#### 4.4 Shunting a Normally Closed Zone

Use the following steps to employ the 232e keypad to shunt a normally closed zone:

- 1. Connect the blue wire (common) to the common connection on the door position switch.
- 2. Connect the green wire (normally open) to the normally closed connection on the door position switch.

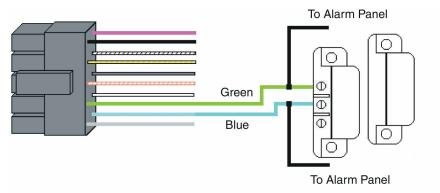


Figure 7 Shunting a Normally Closed Zone

# 4.5 Wiring Remote Trigger as Request to Exit (REX) Button and Door Contacts

Use the following steps to connect the 232e keypad to a normally open REX device and normally closed door switch:

- 1. Connect the brown wire (REX Input) to the normally open connection the REX device.
- 2. Connect the white/orange (loop common) to the common on the REX device and the common the door switch.
- 3. Connect the white wire (door loop) to the normally closed connection on the door switch.

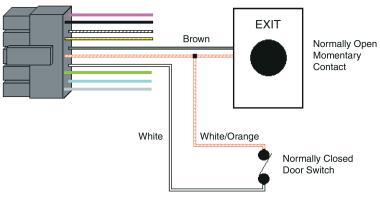


Figure 8 Wiring a REX Button and Door Contacts

**NOTE:** By default, the REX function operates the virtual lock output only, but this can be changed using command 49. In addition, the door loop does not need to be closed for the REX function to operate, by default, but setting option 8 to 0 under command 30 programs the REX function to operate only when the door loop is closed. This prevents the REX from re-triggering when the door is open.

#### 4.6 Installing the Plug-On Relay Board

The Plug-On relay board contains the alarm shunt, propped door, and forced door relays.

| Output       | Relay | Connector |
|--------------|-------|-----------|
| Alarm Shunt  | K2    | P1        |
| Propped Door | K3    | P2        |
| Forced Door  | K4    | P3        |

Use the wire harnesses supplied with the relay board to connect to the relays. The wire colors are shown in the table below.

| Wire Color | Relay Connection |  |
|------------|------------------|--|
| Green      | Normally Open    |  |
| Blue       | Common           |  |
| Gray       | Normally Closed  |  |

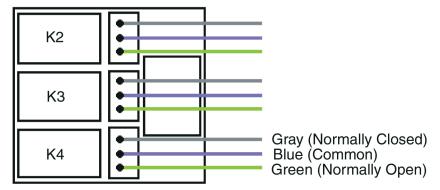


Figure 9 Wiring an Accessory Relay Board

To install the relay board, plug the connector onto P3 on the keypad. The relay must face up towards the keypad wire harness connector P2.

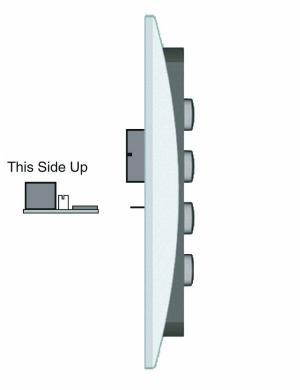


Figure 10 Plugging on Relay Board

# **4.7 Wiring the Standalone Access Control Relays**

Relays K2, K3, and K4 provide the alarm shunt, propped door, and forced door relays. Use the following steps to wire these relays.

NOTE: You MUST wire a normally closed door switch, as shown in Figure 6, for these functions to work properly.

- 1. (Wiring the alarm shunt) Using P1 (K2), connect the blue wire (common) to common on the door switch. Connect the green wire (normally open) to the normally closed contact on the door switch.
- 2. (Wiring the propped door alarm) Using P2 (K3), connect the green wire (normally open) to the positive on the alarm device. Connect the blue wire (common) to the positive on the power supply. Connect the negative on the alarm device to the negative on the power supply.
- 3. (Wiring the forced door alarm) Using P3 (K4), connect the green wire (normally open) to the positive on the alarm device. Connect the blue wire (common) to the positive on the power supply. Connect the negative on the alarm device to the negative on the power supply.

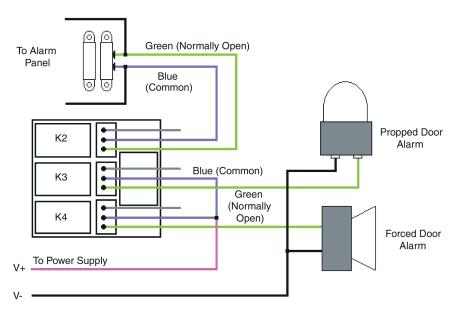


Figure 11 Wiring an Integrated Accessory Relay Board

### 5. Testing the Keypad

After installing the keypad, IEI recommends that you perform the keypad self-test once a year, to ensure that the keypad works properly.

1. To perform the self-test, with the unit powered up, press the following keys on the keypad:

#### 7890#123456\*

- If all 12 keypresses are accepted, the keypad enters self-test mode.
- The LEDs alternate green, yellow, and red followed by the sounder beeping three times.
- 2. Verify that the master code works correctly. (The master code accesses program mode and activates the main relay to verify that the locking device is working.)

The default master code is 1234.

## 6. Programming

To program the 232e keypad, you must first enter program mode by pressing **99 # Master Code** \*. The default Master Code is 1234.

#### 6.1 Programming Main Relay Time

| Command/Action                          | Keys to Enter/Details   |
|---|---|
| Command 11,<br>Set Main Relay Time      | 11 # time # 0 # **<br>(Time can be from 1-255 seconds.)   |
| Command 44.<br>Set Propped Door<br>Time | 44 # time # 0 # **  |
| Options:                                |   |
| time                                    | Propped Door Time - rounded down to nearest 10's of seconds; entered as 00, 10 through 990, defaults to 30 seconds; entering a time of zero disables the function   |
|   |   |
| Command 45.<br>Set Forced Door Time     |   |
| Options:                                |   |
| time                                    | Forced Door Time - rounded down to nearest 10's of seconds; entered as 00, 10 through 990, defaults to 10 seconds; entering a time of zero latches the virtual forced door that can be cleared with any valid PIN or by entering program mode |

#### **6.2 Programming Users**

| Command/Action                        | Keys to Enter/Details  |  |
|---------------------------------------|--|--|
| Master Code                           | User #1 is the master code; it can access all commands in program mode. The default code is 1234.  |  |
| Supervisor Code                       | User #2, when programmed, is the supervisor code. The supervisor can access program mode, but is limited to adding and deleting users, as well as enabling or disabling users. The supervisor code can not change, delete, or disable the master code or supervisor code itself. |  |
| Add User                              | user location # code * code *  |  |
| Add User with Specific<br>Unlock Time | unlock time # user location # code * code * (This command is used to program a user with a specific unlock. This user activates the main relay.)   |  |
| Add Toggle User                       | 0 # user location # code * code * (This user latches the main relay.)  |  |
| Delete User                           | user location # * *  |  |
| Command 56.<br>Enable/Disable User    | 56 # enable/disable # user location # * *  |  |
| Options:                              | <ul> <li>1 = Disable</li> <li>0 = Enable</li> <li>The master code and supervisor code cannot be disabled.</li> </ul>   |  |

### **6.3 Programming Keypad Options**

| Command/Action   | Keys to Enter/Details   |  |  |
|--|---|--|--|
| Command 30.<br>Enable/Disable<br>keypad options  | 30 # option # enable/disable # * *  |  |  |
| Option  0 - audio keypress feedb 1 - visual keypress feedb 2 - auto-entry enable 3 - error lockout 6 - keypad illumination 7 - keypad dimming 8 - REX operation  Defaults are in bold. |   |  |  |
| Auto-entry   | When auto-entry is enabled, users with codes the same length as the master code do not have to press the * key after entering their code. If you have a code greater than the master code, you can use Auto-Entry Suspend. Just enter the # key prior to your code followed by the * key. Example:  # 23456 * if the master code is four digits.  |  |  |
| Error Lockout  | When enabled, the keypad keeps track of the number of consecutive invalid codes entered, including attempts to access program mode. When the threshold is reached, the yellow LED turns on solid and the keypad no longer responds to key presses for the programmed time duration. The count is reset by entering a valid code, including entering program mode. The error lockout threshold and duration is programmed with command 32. |  |  |
| Keypad Illumination  | Keypad backlighting can be enabled or disabled.   |  |  |
| Keypad Dimming   | When enabled, the backlighting illumination level decreases 15 seconds after the last key press. When disabled, the backlighting remains at full illumination at all times.   |  |  |

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| Command Action  | Keys to Enter/Details  |
|---|--|
| Command 32.<br>Change Keypad<br>Parameters                | 32 # parameter # value # * *   |
| Parameter   | Value  |
| 2 - error lockout threshol<br>3 - error lockout duration  | <b>5</b> ( ,   |
| Command 40. Reset defaults only.                          | 40 # 00000 # 00000 # ** (master code, all keypad options and parameters) |
| Command 46. Erase<br>Users and Reset<br>Default Settings. | 46 # 00000 # 00000 # **  |

### 7. Troubleshooting

Refer to this section if the 232e keypad is not operating correctly as described in this manual.

| Problem  | Solution  |
|--|---|
| The LEDs are slowly cycling from right to left and backlighting is off.                | The 232e keypad is designed to monitor the input voltage and this is an indication of under-voltage. The under-voltage threshold is set to 8.5VDC, and when the voltage drops below this limit, the low voltage warning starts and backlighting is turned off. To solve, raise the voltage to between 12-24V.   |
| The LEDs are rapidly cycling from left to right and the keypad has lost all operation. | The 232e keypad is designed to monitor the input voltage, and this is an indication of over-voltage. The over- voltage threshold is set to 36VDC, and when the voltage rises above this limit, the over-voltage warning starts and the keypad loses all operation. To solve, lower the voltage to between 12-24V.   |
| The master code does not work.   | Perform the programming mode loopback and reset the master code using the programming command.  |
| No LEDs are lit on the keypad  | Power is not reaching the keypad. Using a voltmeter, confirm that there is voltage at the keypad on the red and black wires. If there is no voltage at the keypad, verify that there is voltage at the power supply. If there is no voltage at the power supply, call the manufacturer of the power supply. If there is voltage at the power supply but not at the keypad, verify there is no break in the wires, then check continuity in the whole length of the wire run. To verify that the keypad is working, you can power the keypad with a 12-Volt Battery. |

If the 232e Keypad still does not work after troubleshooting, please call IEI's technical support department at 1-800-343-9502 (outside MA) or 1-800-733-9502 (inside MA). Operating hours are Monday through Friday from 8:00 A.M. to 7:00 P.M. Eastern Standard Time.

# 8. Programming Mode Loopback

If the master code is either not working or forgotten, power down the system, connect the wire harness as shown in Figure 12 below, and then power the system up again. Next, change your master code and power down the system and restore the wire harness to its original configuration and power the system back up.

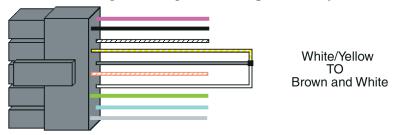


Figure 12 Programming Mode Loopback Standalone

First, disconnect power from the system. Next, connect the White/Yellow wire to the Brown (REX) and White wire as shown in Figure 12. Finally, power up the keypad again.

### 9. Warranty

International Electronics Inc. (IEI) warrants its products to be free from defects in material and workmanship when they have been installed in accordance with the manufacturer's instructions and have not been modified or tampered with. IEI does not assume any responsibility for damage or injury to person or property due to improper care, storage, handling, abuse, misuse, normal wear and tear, or an act of God.

IEI's sole responsibility is limited to the repair (at IEI's option) or the replacement of the defective product or part when sent to IEI's facility (freight and insurance charges prepaid) **after obtaining IEI's Return Material Authorization.** IEI will not be liable to the purchaser or any one else for incidental or consequential damages arising from any defect in, or malfunction of, its products.

Except as stated above, IEI makes no warranties, either expressed or implied, as to any matter whatsoever, including, and without limitation to, the condition of its products, their merchantability, or fitness for any particular purpose.

#### Warranty Periods Are:

| 1 Year  | PowerKey                               |
|---------|--|
| 2 Years | Door Gard & Secured Series<br>Products |
| 2 Years | LS Series                              |
| 2 Years | Glass Break                            |
| 5 Years | 'e' Series Keypads                     |

All products have date code labeling to determine the warranty period. A 90-day grace period is added to all products to account for shelf life.

