# **Problem Solving**

### Answering System does not work, check the following:

- 1. BASE UNIT is plugged into a power source.
- 2. Reset the system by pressing the RESET button at the side of the BASE UNIT.

### Answering System does not answer calls, check the following:

1. ANSWER ON/OFF LED indicator is lit.

### Answers calls only after 10 rings, check the following:

- 1. ANSWER ON/OFF LED indicator is lit.
- 2. Message memory is not full.

### BATT LOW LED indicator on the BASE UNIT lit up, check the following:

- 1. 4 AAA size Batteries are properly installed.
- 2. 4 AAA size Batteries need to be replaced.

### Does not respond to remote commands, ensure the following:

- 1. Correct Remote Access Code is entered.
- 2. A TONE telephone is being used.

### Messages are incomplete, ensure the following:

- 1. Message Memory is not full.
- 2. Caller may be hesitating and pausing for more than 7 seconds.

### Answers calls but does not record messages, check the following:

- 1. ANNC/ICM switch is set to ICM.
- 2. Memory is not full.
- 3. Extension telephone was not picked up.

**NOTE:** If none of the telephones in the house are working, disconnect one set at a time to verify that none of the telephones are causing the problem. If you still have a problem after doing this, and your telephone still does not work, please contact your local phone company.

### **IMPORTANT**

When you hear interference, press the scan button to change the operating channel.

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## Technical Information

### Technical Information

This cordless telephone uses radio frequencies to allow mobility. There are certain difficulties in using radio frequencies with a cordless telephone. While these are normal, the following could affect the operation of your system.

### Noise

Electrical pulse noise is present in most homes at one time or another. This noise is most intense during electrical storms. Certain kinds of electrical equipment such as light dimmers, fluorescent bulbs, motors, and fans also generate noise pulses. Because radio frequencies are susceptible to these noise pulses, you may occasionally hear them in your **HANDSET**. Generally they are a minor annoyance and should not be interpreted as a defect in your system.

## Range

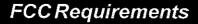
Because radio frequency is used, the location of the **BASE UNIT** can affect the operating range. Try several locations in your home or office and pick the one that gives you the clearest signal to the **HANDSET**.

### Interference

Electronic circuits activate a relay to connect the cordless telephone to your telephone line. These electronic circuits operate in the radio frequency spectrum. While several protection circuits are used to prevent unwanted signals, there may be periods when these unwanted signals enter the BASE UNIT. You may hear clicks or hear the relay activate while you are not using the HANDSET. If the interference occurs frequently, it can be minimized or eliminated by lowering the height of your BASE UNIT ANTENNA or by relocating the BASE UNIT. You can check for interference before selecting the final BASE UNIT location by plugging in the phone.

#### NOTICE:

This cordless telephone uses radio communication between the **HANDSET** and the **BASE UNIT** and may not ensure privacy of communication. Other devices, including other cordless telephones, may interfere with the operation of this cordless telephone or cause noise during operation. Units not containing coded access may be accessed by other radio communication systems. Cordless telephones must not cause interference to any licensed radio service.



# Federal Communications Commission Requirements

This equipment complies with Part 68 of FCC Rules. A label on the **BASE UNIT** of this equipment contains, among other information, the FCC Registration Number and the Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

The REN is also useful in determining the quantity of devices that you may connect to your telephone line and still allow these devices to ring when your telephone number is called. In most areas, but not all, the sum of the RENs for all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you should contact your local telephone company.

AFCC compliant TELEPHONE LINE CORD and MODULAR PLUG is provided with this equipment. This equipment is designed to be connected to the telephone network or premesis wiring using a compatible modular jack which is Part 68 compliant. Refer to the Getting Started section of the Owner's Manual for details.

If your equipment should cause harm to the telephone network, the telephone company may temporarily disconnect your service. If possible, they will notify you in advance that temporary discontinuance of service may be required. However, when advanced written notice is not possible, the telephone company may temporarily discontinue service without notice if such action is necessary under the circumstances. The telephone company may make changes in its communication facilities, equipment, operations, or procedures where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations of the Federal Communications Commission. Do not attempt to repair or modify this equipment.

**WARNING:** Changes or modifications not expressly approved by the party responsible for its compliance could void the user's authority to operate the equipment.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the **BASE UNIT** of the cordless telephone should not be placed on or near a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.





# **FCC Requirements**

### Federal Communications Commission Requirements (continued)

This equipment should not be used on coin telephone lines. Connection to party line service is subject to state tariffs. If trouble is experienced, disconnect this equipment from the telephone line to determine if it is causing the malfunction. If the equipment is determined to be malfunctioning, its use should be disconnected until the problem has been corrected.

NOTE: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Recrient or relocate the receiving ANTENNA.
- 2. Increase the distance between the equipment and the receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

# **IMPORTANT**

In order to get maximum life from the HANDSET BATTERY PACK, be sure to charge the HANDSET for 12 hours before initial use.

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# Warranty

## Warranty Information

### **BellSouth Products**

One-Year Limited Warranty

This limited warranty sets forth all **BellSouth Products** responsibilities regarding your product. There are no other expressed or implied warranties from **BellSouth Products**.

### Warranty Service Provided

If you purchased the telephone new from a retail vendor, **BellSouth Products** warrants the telephone against defects in material and workmanship for a period of one (1) year from the original date of purchase. This warranty is in ileu of all other expressed warranties. This warranty begins when you purchase the telephone and continues for one (1) year unless you sell or rent the telephone, in which case the warranty stops.

**BellSouth Products** disclaims any implied warranty, including the warranty of merchantability and the warranty of fitness for a particular purpose, as of the date of 90 days from your original purchase of the telephone. **BellSouth Products** assumes no responsibility for any special, incidental, or consequential damages.

This warranty gives you specific legal rights and you may have other rights which vary from state to state. Some states do not allow the exclusion or limitations of special, incidental or consequential damages, or limitations on how long a warranty lasts, so the above exclusion and limitation may not apply to you.

### Warranty Service Not Provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification, the affixing of any attachment not provided by **BellSouth Products** with the telephone and/or loss of parts. This warranty is voided in the event any unauthorized person opens, alters or repairs the telephone. All **BellSouth** equipment being returned for repair must be suitably packaged. Telephone companies use different types of equipment and offer various types of services to customers. **BellSouth Products** does not warrant that this telephone is compatible with the type of equipment of any particular telephone company or the services provided by it.



## Warranty

### What to Do for Warranty Service

During the first thirty (30) days, a defective product is eligible for over-the-counter exchange at the retailer from whom it was purchased. After thirty (30) days, the defective product should be returned to the authorized service center. Please allow 2-3 weeks for the return of your telephone product. The shipping address of the authorized service center is:

U.S. Electronics CONSUMER CENTER C/O Southern Bonded Warehouse 1491 Mt. Zion Rd. Morrow, GA 30260

**NOTE:** A product received which was not made for **BellSouth Products** or which is not defective as determined by our test procedures will not be repaired and will be returned C.O.D., freight.

### To Obtain Warranty Service

- · Provide proof of the date of purchase within the package.
- · Prepay all shipping costs to the authorized service center.
- Include a return shipping address within the package.

Please retain your sales receipt, the carton, the packing materials, and the printed material. The original carton is the best shipping container for the telephone should you have to return it.

For your reference:

Serial number

Date of Purchase

Name of Dealer

Customer Service Telephone Number: 1-800-210-8950
OUTSIDE THE U.S.A. CALL 1-212-242-6978

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Notes

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9049~man.p65

12/18/00, 11:52 AM





This page serves as a template for attachment of screws to the wall when mounting this telephone on the wall.

- 1. Cut out this page.
- 2. Use this template to determine the distance between screws when mounting this phone on the wall. The two cross hairs identify where to attach the screws.





## **IMPORTANT**

In order to get maximum life from the HANDSET BATTERY PACK, be sure to charge the HANDSET for 12 hours before initial use.

## **IMPORTANT**

Placing your BASE UNIT near appliances such as televisions, refrigerators, radios, or microwave ovens may cause interference.

## **IMPORTANT**

When you hear interference, press the scan button to change the operating channel.

## **IMPORTANT**

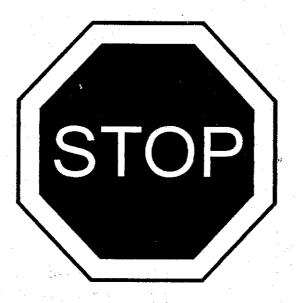
The AC ADAPTOR must always be plugged into an electrical outlet.

## **IMPORTANT**

To obtain the best reception, be sure to raise or reposition the BASE UNIT ANTENNA.

### **IMPORTANT**

If you live in an area which gets frequent thunderstorms, we strongly recommend plugging your AC ADAPTOR into a surge protector.



Make certain you receive the best performance from your telephone. Read this manual first.



MH9047A

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