

## Included in Kit

## Attaching the Lanyard



GUARDIAN  
ALERT  
911  
PLUS

User's  
QuickStart Guide  
Model 30711B

Mobile Personal Emergency Response System

## Pendant Functions

### Manufacturer's Disclaimers and Limited Warranty

The Manufacturer's warranty period is one year from time of purchase.

**COMMUNICATION AND RESPONSE LIMITATIONS:** Purchaser acknowledges that signals pass through communication networks wholly beyond the control of the Manufacturer and are not maintained by the Manufacturer, and, therefore, the Manufacturer shall not be responsible for any equipment or communication failure which prevents transmission signals from reaching your contact list including emergency 911 operators or damages arising therefrom. **Purchaser acknowledges that the Manufacturer provides no response to the System's equipment.** The Manufacturer shall not be responsible for ambulance, police or other emergency response.

**TESTING AND SERVICE OF THIS EQUIPMENT:** The equipment, once installed, are in the exclusive possession and control of the Purchaser, and it is Purchaser's sole responsibility to test the operation of equipment and request warranty service if the equipment is under warranty.

**PURCHASER'S EXCLUSIVE REMEDY:** Purchaser's exclusive remedy for the Manufacturer's default hereunder is to require the Manufacturer to repair or replace, at the Manufacturer's option, any equipment or part of the personal emergency alert system which is non-operational during the Manufacturer's warranty period.

**LIMITATION OF LIABILITY:** This equipment is not designed or guaranteed to prevent any loss or injury. This Limited Warranty and Disclaimer of Liability constitutes the terms of sale and use of the equipment, and if there should arise any liability on the part of the Manufacturer as a result of any cause whatsoever, regardless of whether or not such loss, damage, or personal injury was caused by or contributed to by the Manufacturer's negligence to any degree or failure to perform any obligation or strict products liability, such liability will be limited to an amount paid by the Purchaser to the Manufacturer for the product, or to the sum of \$350.00, whichever is greater.

For warranty information, contact Customer Service at LogicMark, LLC.

v 7.2 Model 30711B  
FCC ID TYDSX711  
Part# 30530

### RED Charging Light

Low Battery Warning:  
Flashes when battery is at less than 25% capacity

### GREEN Power Light

Battery Charging:  
Green Light is Blinking.

Fully charged:  
Green Light is Solid.

Light is OFF when  
removed from charging  
base

### BLUE Call In Process Light

Solid when connected to a  
cellular network



TEST  
Button

Microphone

Emergency  
Button

Speaker

## 1 Plug Base into power and charge pendant

### Before First Use:

Fully charge pendant prior to use by putting it in the charging cradle. (Make sure the Charger is plugged in and the Power light is Red.) It may take 3 to 4 hours to ensure a full charge. The Charging Light on the pendant will blink Green when charging and turn solid Green when fully charged. SEE ILLUSTRATION BELOW.

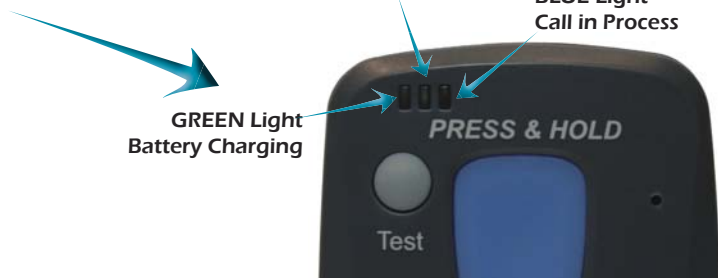


# GUARDIAN 911 ALERT PLUS

## 2 System Check

### Press the TEST button for 4 seconds.

1. User pushes the TEST button for 4 seconds
2. Pendant announces "Power ON," Pendant turns on
3. Pendant announces Version number
4. Pendant checks battery status and announces:
  - a. "Battery OK" if Battery greater than 25%
  - b. "Recharge Battery Soon" if battery less than 25%
5. Pendant then checks for cellular service and announces:
  - a. "Service Coverage OK" – Good Cellular service coverage
  - b. "No Service Coverage" – No Cellular service or Low Cellular Signal (Contact Customer Service if you hear this announcement.)
6. Pendant announces whether Battery Supervision feature is "On" or "Off"
7. Pendant announces "Power OFF", which returns the pendant to a low-power STANDBY mode.



Test Button



## 4 Battery Supervision

The Battery Supervision feature allows the GuardianAlert 911 Plus to automatically check the status of its battery every 24 hours.

If Battery Supervision is turned ON:

1. Estimated standby time between charges will be 2-3 months
2. It will check the status of the battery every day at the same time, beginning 24 hours after the feature is turned ON
3. When the battery reaches 25% capacity or less, the pendant will announce "Recharge battery soon". The announcement will be made daily until the pendant is recharged

If Battery Supervision is turned OFF:

1. Estimated standby time between charges will be 6-12 months
2. The user will have to manually perform a System Check periodically to check the status of the battery

Turning Battery Supervision ON or OFF:

1. Perform a System Check – Push and HOLD the Gray TEST button for 4 seconds
2. When you hear "Version Number" – Push and HOLD the Gray TEST button again for 4 seconds. The Blue Light will blink twice
3. The System Check voice prompt will then confirm the Battery Supervision status – either Battery Supervision ON or Battery Supervision OFF

Simply repeat steps 1-3 to toggle the Battery Supervision feature ON or OFF

## 3 Placing an Emergency Call

1. User Pushes the BLUE EMERGENCY button for 1 second:
  - a. Blue Light flashes and short musical chime is heard
  - b. Pendant calls 911
2. User talks to the 911 operator using the speakerphone in the pendant
  - a. Immediately give the 911 operator your name and location
3. Call can be ended one of two ways:
  - a. Pendant detects 911 has hung up, automatically ends the call, and the Pendant returns to standby
  - b. User pushes the TEST button on the pendant to end the call and hang up
4. Pendant announces "Hanging Up" and returns to Standby

## 5 Troubleshooting

If you are having problems using your pendant, please call:

**1-866-541-VETS (8387)**

**Note: If you place a call to 911 accidentally or to test, it is IMPORTANT that you stay on the phone and tell them you were testing your phone's 911 feature.**

## **Things The FCC would like for you to know:**

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that harmful interference to radio or television reception can be avoided. The user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **SAR Information Statement:**

Your cellular/mobile phone is a radio transmitter and receiver. It is designed and manufactured to not exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines of the U.S. Government. These limits are part of and establish comprehensive guidelines of the U.S. Government. These limits are part of and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for cellular/mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. \* Tests for SAR are conducted with cellular/mobile phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest

certified power level, the actual SAR level of cellular/mobile phone while operating can be well below the maximum value. This is because cellular/mobile phones are designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a cellular/mobile phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model 3G cellular/mobile phone when tested for use at the body is 1.43 W/Kg and when worn on the body, as described in this user guide, is 1.43 W/Kg. (Body-worn measurements differ among cellular/mobile phone models, depending upon available accessories and FCC requirements.) While there may be differences between the SAR levels of various cellular/mobile phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment authorization for this model. Tablet interference will not occur in a particular installation. If this equipment does cause PC with all reported SAR levels, evaluate as in compliance with the FCC RF exposure guidelines. SAR information on this cellular/mobile phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid>.

FCC ID: TYD5X711 Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.ctia.org/>. \*In the United States and Canada, the SAR limit for Tablet PC used by the public is 1.6watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

### **Body-worn Operation:**

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied accessories.

**GUARDIAN<sup>911</sup>**  
**ALERT PLUS**

FCC ID TYD5X711

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