



# **Coaster Call**

## **GUEST PAGING RECEIVER**

MODELS: RX-CS6, RX-CS7, & RX-AT9



**Long Range Systems, LLC.**

LRSUS.COM | 800.437.4996 | 214.553.5308

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## GENERAL INFORMATION

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The guest pagers are used in conjunction with the LRS transmitters. The coasters are used as an on-premise paging system to increase efficiency by alerting customers who are waiting, usually for services or goods.

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## SETUP AND USE

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The low profile devices are rechargeable, water resistant, and can flash, vibrate, beep or any combination thereof when called by an LRS transmitter. To begin using your pagers, locate the charging base near a power outlet and charge them for 16 hours.

### ***Charger Installation***

Install the charger base per the directions received with the charger kits.

### ***Operation***

1. When a guest arrives, remove a pager from the charging stack. Pagers will light up and or vibrate for 2 seconds.
2. Record the pager number and hand to your guest.
3. Page the pager by entering the number into the transmitter.
4. LRS guest pagers will flash, vibrate and or beep depending on the page mode sent by the transmitter.
5. Transmitters can also send predefined time limits for each of the pager alert modes. See transmitter manual for details.

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## PRODUCT SPECIFICATIONS

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**Required Voltage:** 110-120V outlet for pager chargers, LRS issued 12VAC, 4A power supply included in kit

**Battery Type:** Nickel Metal Hydride (NiMH). Rechargeable.

**Battery Life:** Approximately 3-5 years

**Battery Charge Life:** Approximately 24 hours (depends on how often they are paged).

**Recharge time:** 16 hours minimum from completely discharged.

**Operating Range:** Up to 1/4 mile

**Dimensions:** 4.25" x 4.25" x .75"

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## **TROUBLESHOOTING**

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### ***Pager Does Not Receive Pages***

1. Be sure that the pagers are charged.
2. Be sure transmitter power is plugged in and display is lit.
  - If display is blank, check power supply as described below.
  - If display is lit, check transmitter functions described below.
3. Pagers will flash and may or may not vibrate depending on a preprogrammed configuration when removed from the charger base.

### ***Check The Power Supply***

1. Be sure the wall outlet that the power supply is plugged into is working (plug another device into it and see that it works properly).
2. Be sure the wire that plugs into the side of the transmitter is plugged in securely.
3. Try plugging the power supply that is powering the charger into the transmitter.
  - If the transmitter powers up from a known good power supply, but not from the charger power supply, you probably have a bad charger power supply. Call Long Range Systems for a replacement or repair.

### ***Charging Check***

Please take note of the following charging requirements and functions.

1. A maximum of 15 pagers may be stacked on one charging base at a time.
2. If your system has more than 15 pagers and you only have one charging base, call Long Range Systems to purchase additional.
3. If your system has 2 or more charging bases, check that the jumper wires between the bases are connected securely.
4. Pagers on charge will flash a red LED light every 5 seconds, forming an upward moving red light on the pager stack.
5. A maximum of 4 charging bases per power supply are allowed.
6. Check for dirty charging pins on your coasters. To clean, use a damp rag, and wipe the 4 metal contacts on the front and back of each pager.
7. Be sure that all pagers are plugged in and charging when not in use. Even for long periods of inactivity.

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## SERVICE QUESTIONS AND ANSWERS

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### ***What to do if the system malfunctions***

Should your paging system ever fail to function properly, refer to the previous troubleshooting section. If you've followed all the steps and requirements and your system is still inoperable, you may submit a support request at [support.LRSUS.com](mailto:support.LRSUS.com) or call Long Range Systems at (800) 437-4996 Monday through Friday 8:30 am to 5:00 pm Central Time.

For after hours inquiries, please follow the instructions on the support line. LRS Customer Support will return the call as soon as possible. Please keep in mind that options are limited over the weekend.

### ***System Repair After Warranty Expiration***

Call Long Range Systems before sending a non-warranty item in for repair.

### ***Ordering Additional Pagers***

Call Long Range Systems at 800.437.4996 or 214.553.5308 to place your order.

### ***Loss Deterrent and Recovery***

Return address labels on the back of all of your equipment are highly recommended. Should any of your pagers be taken off premise, this will help them find their way back to you. You may order return address labels from LRS or print them yourself.

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## WARRANTY

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Long Range Systems, LLC. warrants this product against any defects that are due to faulty material or workmanship for a one-year period after the original date of consumer purchase of the complete paging system (transmitter, pagers, and charger). This warranty does not include damage to the product resulting from accident, misuse or improper electrical connection. If this product should become defective within the warranty period, we will repair or replace with equivalent product, free of charge. We will return your product, transportation charges prepaid standard FedEx Ground shipping, provided the product is shipped prepaid to:

Long Range Systems, LLC.  
4550 Excel Pkwy., Suite 200  
Addison, TX 75001

No return or replacement can be received without prior authorization and the proper RMA# posted to the outside of the shipping container.

This warranty gives you specific legal rights and you may also have rights that vary from state to state.

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## **FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT**

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This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/ TV technician for help.

### **CAUTION:**

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.