

## Handheld Remote Initialization

1. Press the [ON] button on the handheld remote control to turn it on and activate the LED display.

## Handheld Remote Operation

1. Press the [ON] button on the handheld remote control to turn it on.

2. Press the [OFF] button on the handheld remote control to turn it off.

3. Press the [RECALL] button on the handheld remote control to recall the last stored channel. The LED display will show the channel number. The channel number will be stored in the memory of the handheld remote control. The channel number will be stored in the memory of the handheld remote control.

**Wait Reducer™**  
by  
**Long Range Systems, Inc.**

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## **Operating Instructions Version 2.0**

Long Range Systems, Inc. 10840 Switzer Ave #110, Dallas, TX 75238

## Handheld Remote Initialization

Your handheld remote comes already programmed and only has to be charged overnight prior to use.

## Handheld Remote Operation

1. Disconnect the transmitter from the power supply/charger.
2. To check the battery capacity press 8 - "PROG". The scale is 1-5 with 5 being a fully charged battery.
3. The staff member/manager using Wait Reducer can alert the seating host of an available table by pressing the appropriate table number (1-999) and then pressing "OPEN". A red light will appear above the display indicating transmitting. The red light will stay on for about 2 seconds. When transmission is completed, the red light goes off, the display clears and the user may enter another number.
4. If he/she makes a mistake prior to pressing "OPEN", simply press "CLEAR" and the display clears for you to enter another number.

\*\* - If you accidentally pressed "OPEN" after the number was entered, it was transmitted. You can remove it from the host keypad by pressing that same table number and "CLOSED".

**\*\* - The remote operator can Open or Close all tables at once by pressing (3) 0's then OPEN or CLOSE.**

5. To hold a table the manager enters the table number followed by "HOLD"
6. To indicate a table is being bussed, a manager enters the table number followed by "BUS". This is a great way for the host to begin calling the next party.
7. **Although it should last quite a few days, we recommend the transmitter be plugged back into the charger and recharged nightly.**

## TROUBLESHOOTING

1. **Keypad will not display table numbers when entered on remote**
  - a. Does keypad display anything?  
Y: Proceed to b.  
N: Plug in host keypad and don't press red button in.  
If still no display, you probably have a bad power supply  
Use Radio Shack #273-1610 as a replacement
  - b. Complete start of shift procedures shown on reverse side
  - c. Did keypad show all table numbers when you opened all tables?  
Y: Proceed to d.  
N: You will need to do a systems reset on the host keypad  
Press "SETUP" then "MORE" until you see "Reset System"  
Press "1" then "YES" to proceed  
Use Wait reducer quick setup sheet or follow Help screen  
Go back to b. after system has been reset
  - d. Does host keypad display "All open tables" on top line?  
Y: Proceed to e.  
N: Repeat entire Start of Shift Procedures then go back to d.
  - e. Be sure handheld is at least 8 feet away from host keypad
  - f. Press "0-0-0-Open" on handheld remote
  - g. Did Red light come on bright above display on handheld?  
Y: Proceed to h.  
N: Check battery level on handheld remote by pressing "8-Prog"  
If display shows 3 or below, it needs recharging and cannot be used  
for 24 hours. If display shows 4 or 5 proceed to h.
  - h. Reset handheld remote by pressing "0-7-6-Prog".
  - i. Press "0-0-0-Open" on handheld remote while being over 8 feet away
  - j. If you still are not receiving table numbers on host keypad, call Long Range Systems at (800) 437-4996.
  
2. **Host keypad will not power up when power supply is plugged in.**

Try Plugging handheld power supply into keypad  
Did it power up now?

N: The keypad probably has a short and must be returned to Long Range Systems for repair  
Y: The host keypad power supply is bad and should be replaced. Use Radio Shack #273-1610.
  
3. **Handheld remote will not recharge.**

Plug Host keypad power supply into it. If it seems like it's taking a charge after 5-10 minutes, its power supply must be replaced.  
Use Radio Shack #273-1610

**Modification or changes to this unit which have not been approved by Long Range Systems Inc. can void the user's authority to legally operate this equipment. For information regarding changes or modifications to the equipment, please contact Long Range Systems.**