

## Keypad Installation

1. Locate the silver connector in the back of the keypad. Twist the keypad antenna (about 7" long) onto silver connector on back of keypad.
2. Mount the keypad in convenient location where there is access to 110V power. It is best to mount antenna pointing straight up, perpendicular to the ground.

**DO NOT MOUNT THE KEYPAD ANTENNA NEAR ANY LARGE METAL OBJECTS. IF YOU ARE USING A CANCEL PANEL NEXT TO THE KEYPAD, KEEP THE STACK OF COASTERS AS FAR AWAY AS POSSIBLE FROM ANTENNA.**

3. Plug the power supply into standard 110V outlet and the barrel connector end into either of the side holes on the keypad. The other side hole is used for a cancel panel, which can be purchased separately from Long Range Systems.

\*\* Do not connect any hole on the keypad to the charging coasters. They have their own power supply.

4. Upon completion of setup make sure coasters have been placed on chargers for at least 8-10 hours. You should perform a "range test" to see if they can be paged in all waiting locations of your restaurant. (see Range Testing under optional modes)

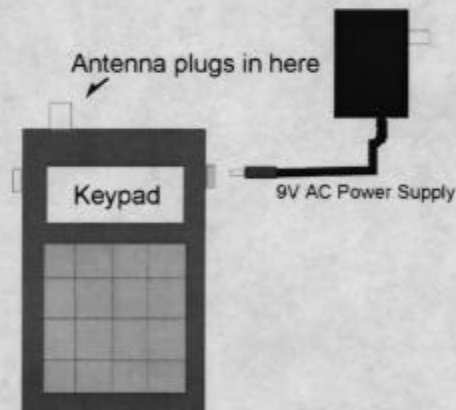


Figure 2: Keypad Hookup

## **COASTER CALL™ OPERATION**

1. When a guest arrives, remove a coaster from the stack. It will light for 5 seconds while you show them and explain what they will be looking for when they are paged. Write the coaster number (located on the back of the coaster) next to the person's name on the wait list.
2. When their table becomes available, simply enter their coaster number into the keypad and press "ENTER".
3. The coaster will do exactly what you've programmed into the page mode of the keypad. If you chose flash for 5 minutes, they will flash. If you chose beep they will beep. It will continue this until the coaster is returned and placed back on the stack. To change paging modes press SETUP on the keypad, then press "1" and make your selection.

### ***Example of Host/Guest Greeting***

**Host:** Good evening Sir. Welcome to \_\_\_\_\_. How many are in your party tonight?

**Guest:** Hello, there will be 4 of us.

**Host:** Your name please.

**Guest:** Smith

**Host:** Thank you Mr. Smith, do you have a smoking preference?

**Guest:** Yes, non-smoking.

**Host:** OK Sir, that's the Smith party of 4 for a non-smoking table, correct?

**Guest:** Yes

**Host:** We currently have a 30 minute wait for a table. Here, please take one of our coasters. (Remove a coaster from the stack... it flashes... hand it to the guest.)

**Host:** Keep this coaster with you. It will flash just like this when your table is ready. When you see it flash, come back to the host stand and we will seat you. You may go to the bar if you'd like and use the coaster for your drink or you can sit out front on one of our benches. The coaster has a built in alarm that will beep if you have gone out of range and cannot be paged. If it starts to beep, simply walk back towards the restaurant and it will stop beeping when you get back into range.

**Guest:** WOW! This is great. What a neat idea! You guys really know how to take care of your guests.

**Host:** Thank you Mr. Smith, we'll see you in about 30 minutes.

