

IT385
DUAL GSM SIM
DIGITAL MOBILE IT-PHONE

USER MANUAL

1 Preface

Thank you for purchasing this cellular phone.

To guarantee your cellular phone works properly, please follow the instructions in this manual to prevent any possible incidents or malfunctions.

Follow all safety warnings to avoid injury or property damage.

Screen displays and illustrations in this user's manual are designed to help you operate your phone to its optimum performance.



We continuously strive to improve our products. Therefore, we reserve the rights to revise this user manual or withdraw it at any time without prior notice.

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2 Introduction

2.1 Phone Display
























Key	Function
SIM1 Dial/receive key	Dial and receive calls via SIM1 card. View SIM1 call history in idle mode.
SIM2 Dial/receive key	Dial and receive calls via SIM2 card. View SIM2 call history in idle mode.
Call End Key	Pressing and holding to turn the phone on/off. End a call or reject an incoming call. Return to the idle mode.
Left Soft Key	Enter main menu in idle mode.
Right Soft Key	Access the phonebook list in idle mode. Return to the previous menu.
OK Key	Enter the Main menu in idle mode. Confirm a selection.
Numeric key	Enter numbers, letters or characters. Select a submenu item labeled with the corresponding number.
*	Press and hold to toggle between *, +, (pause character) P, and (wait character) W. Press to enter symbol when editing text.
#	Press to switch input modes when entering text. Press and hold to activate or deactivate the silent mode when phone is in idle mode.
Navigation Key	Press to access four functions in idle mode (Up: User profiles, Down: Phonebook list, Left: Write message, Right: Tools, Within a menu, press Up, Down, Left or Right to scroll through menu options.



Note: "Press" in this manual, means to press and release the key; "press and hold" means to press and hold the key for at least 3 seconds.

2.2 Icons & Symbols

Icon	Statement
	SIM1 Network signal level
	SIM2 Network signal level
	Indicates battery capacity
	Alarm is activated
	micro SD card is inserted
	Keypad lock is activated
	SIM1 Unread Messages
	SIM2 Unread Messages
	SIM1 Unread Multimedia Messages
	SIM2 Unread Multimedia Messages
	SIM1 Missed calls
	SIM2 Missed calls
	SIM1 GPRS connect
	SIM2 GPRS connect
	General Profile
	Meeting Profile
	Outdoor Profile
	Indoor Profile
	Silent Profile
	Headset Profile
	Bluetooth

3 Getting Started

Please read the safety instructions in the "Safety Information and Notices" section before use.

3.1 Inserting the SIM Card and the battery

3.1.1 Insert the SIM card

Make sure that the clipped corner of the SIM card is facing the correct direction (clipped corner at top left) and the metallic contacts are facing downwards. Slide the SIM card into the card slot until it stops.

3.1.2 Install the battery

With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into place.

3.2 Inserting a Micro SD (External Memory) Card

Slide the Micro SD card into the micro sd card slot with the metallic pins facing downwards.

Push the card until it locks into place

To remove the Micro SD card, press the flexible wall on top of the card downward and slide the card outward simultaneously.

3.3 Turning the phone on

To turn the phone on, press and hold the Call End key. If you have already enabled the Sim Lock function then enter the PIN code (the 4 to 8 digit code of your SIM card). It is preconfigured and provided to you by your network operator or retailer. If you enter an incorrect PIN code 3 times in succession, your SIM card will be locked. To unlock it, you must obtain the PUK code from your network operator.

3.4 Charging the Battery

Ensure the battery is inserted in the handset. To charge the battery, plug in the charger connector at the bottom of your phone (USB interface) and then plug the other end into an AC power socket.

The battery symbol indicates the charging status. While charging, the charge indicators will scroll. When all the scroll bars are steady, the battery is fully charged. It takes about 4 hours to fully charge the battery.

Disconnect the charger from the phone.
Disconnect the charger from the AC power socket.



Note: If the battery is powerless, the battery icon will reappear after a few minutes of charging.

3.5 Important Password

Phone lock password is set as 0000 by default.

3.6 Keypad Lock and Unlock

Go to **Settings > Security > Auto keypad lock** to select the time for keypad lock.


In idle mode, if the time expires, the keypad will be locked automatically.

Press the Left Soft Key and then * Key in quick succession to lock/unlock the keypad manually.

3.7 Transfer files to the Micro SD (External Memory) card

Insert your Micro SD card into a card reader, and then connect the card reader to the USB port of a PC. The PC will auto detect the card reader as a removable disk. You can access the Micro SD card memory now.

Download or upload the files to Micro SD card. You can also use USB also cable to transfer the data from PC to phone. Connect USB cable to PC and phone the select "Mass Storage" in your phone then you can access the phone and memory card in your PC.

When the transfer is finished, please make sure that you safely remove the card reader by clicking .

Finally, insert your Micro SD card into your cellular phone, you can view the files in **Menu > File manager > Memory card**.

4 Text Entry

4.1 Input Method

Your cellular phone supports several input methods, which include:

Multitap (ABC/abc/Abc)

Numeric (123)

Smart (eZi ABC/abc/Abc)

Smart PT/pt/Pt

Multitap PT/pt/Pt

4.1.1 Changing the input modes

During text editing, you can press the # Key to switch input modes, or press the Left Soft Key [Options] and choose **Input method** to select different input modes.

4.1.2 Entering Symbols

In any input mode, press the * Key to open the symbols input screen. Use the navigation key to choose the desired symbol and the OK key to select it.

4.2 Smart Input

Letters and symbols represented by each key are as follows:

2 to 9	Press to input letters
1	Press to input symbol
0	Press to input space
Navigation Key left/right/up/down	Press to browse the last or next available word.
Left Soft Key (Select)	Press to confirm the letter or word.
Right Soft Key (Clear)	Press to clear a letter, press and hold to clear all entries
#	Switch between input mode
*	Press to activate punctuation mode

Example: How to enter the word "HOME"

1. Press the # Key to switch to **Smart ABC**.
2. Press 4 6 6 3, the first word "GOOD" appears.
3. Press Navigation Key Right to browse and select "HOME".
4. Press the Left Soft Key [Select] to confirm "HOME".

4.3 Multitap Input

This method requires multiple key presses to reach the desired character: the letter "h" is the second letter on the 4 key, so you must press 4 twice quickly to enter "h". Using this mode requires you to press a key as many times as needed to enter the desired letter.

Example:

To enter the word "home" in Multitap input mode "abc", press key 4(GHI) twice, press key 6(MNO) thrice, press key 6(MNO) once and key 3(DEF) twice.

4.4 Numeric Input

Press the # Key to select "123" input option then you can enter the numbers.

5 Calling

5.1 Making a Call

In idle mode, enter the phone number. Press the SIM1 dial key to call the number from SIM1 and SIM2 dial key to call the number from SIM2.
Press the Call End Key to end the call.

Note: During a call, press the navigation up and down key to adjust the volume. You can press the Left Soft Key [Options] to choose **Sound Recorder** to record.

In most countries, recording telephone conversations is subject to legislation. We advise you to notify the caller if you intend to record your conversation and only do so if they agree.

5.1.1 Making an International Call

1. Press the * Key twice quickly to enter "+".
2. Enter the country code.
3. Enter the area code (normally without the 0 before it) followed by the phone number.
4. Press the Dial Key to call directly.

5.2 Answering a Call

Press the SIM1/SIM 2 call receive key to answer calls to respective numbers.
Press the Call End key to reject it.

6 Menu Functions

6.1 How To Use

6.1.1 Select Menu

Press the Left Soft Key [Menu] to enter main menu in idle mode.

Press the Navigation Key to choose desired operation and press the Left Soft Key [Ok] to enter the selected operation.

You can exit a menu and return to idle mode by pressing the Right Soft Key [Back] or the Call End Key.

6.2 Main Menu

Phone book	Messages	Call history
Audio player	Camera	FM radio
Tools	Services	Multimedia
Settings	Bluetooth	File manager

6.3 Phone book

Your phone features two phonebooks. The SIM phonebook is located on your SIM and the number of entries you can store depends on the SIM. The second phonebook (Smart phonebook) is integrated in the phone memory.

6.3.1 Quick search

Input the first character of the name you are searching for in the cursor, and all records meeting the conditions will be displayed. Search results may vary dependent on input methods.

6.3.2 Search contact

Press Menu > Phone book > Search contact.

Enter the contact name.

Press the Left Soft Key [Options] and select **Search**.

6.3.3 Add new contact

To create a new SIM/phone contact:

Select Menu > Phone book > Add new contact.

Select To SIM (saves contact on SIM card memory) or To phone (saves contact on handset memory) for saving the contact.

Select **Edit** option to enter all related information about the contact.

Press **Done** to save the contact details.

6.3.4 Multi operation

Mark/Unmark all, Mark/Unmark all from Phone/SIM1/2, Copy/Move/Delete marked.

6.3.5 Copy all

6.3.6 Move all

6.3.7 Delete

6.3.8 Caller groups

This feature allows you to assign specific numbers to a preset group like Friends, Family, VIP, Business, Others. You can customise a unique ringtone that will play when a member of this group call you. A unique picture can also be set that will display on the screen when a member of the particular group calls you.

6.3.9 Extra numbers

SIM owner number, SIM service dialing number and SIM emergency number.

6.3.10 Phonebook settings

Using this feature you can set the following function: Memory status, Preferred storage, Fields, My vCard.

6.3.11 Caller picture

This feature allows you to customise and assign a desired picture to a saved phone number in your contact list. When you receive a call from that particular number, the picture assigned by you will flash on the phone screen in addition to the ringtone.

6.3.12 Caller ringtone

Using this function you can assign a unique ringtone to a specific number from your contact list. When you receive a call from that particular number, only the

pre-assigned ring tone will play. You can choose a ringtone from the available default list of your mobile phone, or from an audio file downloaded on your phone/memory card.

6.3.13 Caller video

Set caller video for contact as incoming call video

6.4 Messages

6.4.1 Text message

Creating a text message:

Select Menu > Messages > Text message > Write message.

Write a message, please refer to the **Text Entry** section of this manual for detailed information.

After entering text, you can access the following options by pressing the Left Soft Key [Options] and then select **SIM1 Done** or **SIM2 Done**:

Send only: Press to enter a phone number or select a recipient from the contact list, and send the message.

Save: Press to save to the Drafts.

Send to many: Press to add several recipients at a time and send the message.

Send by group: Press to send the message to the group you selected.



Note: Make sure the SC Address in the activated profile is correct; otherwise, you cannot send or receive the messages.

6.4.2 MMS

Creating a multimedia message:

1. Select Menu > Messages > MMS > Write message.
2. Select To, Cc, or Bcc. Add phone numbers or email addresses to be sent.
3. Select **Subject**. Edit the subject of the message.
4. Select Edit content.

Edit the content of the message. You can add picture, audio, video and attachment to the multimedia message. You can also insert a new slide, preview the message, and set the slide duration.

After you have completed inserting content, press the Left Soft Key [Option] and select **Done**.

When you have finished writing the MMS, press the Right Soft Key [Done] and choose from the following options: **Send only**, **Save and send**, **Save to Drafts**, **Save as template**, **Send options** and **Exit**.

6.4.3 Voicemail server

1. Select Menu > Messages > Voicemail server.
2. Select one of them, press the Left Soft Key [Options] and select **Edit**.
3. Enter the voice mail information.
4. After completion go back to the previous menu and select **Call voicemail**.

6.4.4 Broadcast message

Received Mode

Select Menu > Messages > Broadcast message > SIM1/2 broadcast message.

Press the Left Soft Key [On] to activate this function.

Press the Navigation Key to select **Channel settings** to add the channel number.



Note: To obtain the codes corresponding to the different types of messages, you must contact your operator.

6.5 Call history

1. Select Menu > Call history.
2. Press the Navigation Key to view different call logs.
3. Choose a particular number and press the SIM1 or SIM2 Dial Key to call the number directly.
4. Select Delete call logs if you want.
5. Select GPRS counter to view the GPRS volume you have used.

6.6 Audio player

The keypad operations during music playback are as follows:

Key	Description
Navigation Key left/right	Press to select the previous song/next song.
Left Soft Key [List]	List the audio file from the storage you set.
Right Soft Key [Back]	Return to previous menu.
The OK Key	Press to Start/Pause/resume the current music.

Navigation Key up/down	Increase/decrease the volume.
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6.7 Camera

By pressing the left soft key to select Camera, you can enter into the photo-taking preview interface.

By pressing the left soft key to select **Options**, you can go to the Switch to video recorder, Photos, Camera settings, Image settings, White balance, Scene mode, Effect settings, Storage and Restore default.

Shortcut keys to Camera functions:


Navigation left key: Zoom out

Navigation right key: Zoom in

Navigation up key: Decrease brightness


Navigation down key: Increase brightness

Numeric Key 0: Switch to video recorder


Numeric Key 1:  Effect settings


Numeric Key 2:  White balance

Numeric Key 4:  Auto click timer

Numeric Key 5:  Cont. shot

Numeric Key 6:  Scene mode

Numeric Key 7:  Image quality

Numeric Key 8:  Image size

key: Hide/Display all the icons displayed on the screen.



Note: The camera will automatically exit without any operation within 1 minute.

6.8 FM radio

Select Menu > FM radio.

Press the OK Key to activate or deactivate the FM radio.

Press the up/down keys to adjust the volume.

Pressing the Navigation Key Right/Left to search for available channels; pressing the Navigation Key Right/Left will switch to varying channels by 0.1 intervals.

Press the Left Soft Key [Options] to access the FM settings and record FM.

6.9 Tools

This menu contains features and options designed to keep you organized and informed while on the go. It includes; Calendar, To do list, Alarm, World clock, Calculator, Stopwatch, Ebook reader, Unit converter, Currency converter, Health and Answer machine.

6.9.1 Calendar

Create a new task:

1. Select Menu > Tools > Calendar.
2. Press the Navigation Key to select a date.
3. Press the Left Soft Key [Options] and select **Add event**.
4. Select the event type.
5. Enter the event informations.
6. Press the Right Soft Key [Done] to save it.

6.9.2 To do list

Edit the memo according to the screen prompts. Select task type such as: Date, Call, Anniversary, and set whether to remind via alarm clock. Also, you can set different reminding manners (once, everyday, custom, weekly, monthly).

6.9.3 Alarm

There are 5 alarm clocks set in the system. You can set one or all according to your needs (The clock is off by default); you can set on or off, clock time and different ringing tunes for different alarm clocks.

Set an alarm:

Select Menu > Tools > Alarm.

Select an alarm and then press the Left Soft Key [Edit] to create.

Press the Navigation Key Left or Right to turn it on or off.

Enter other informations, such as time, repeat, and so on.



Note: The "snooze" item allows you to set the snooze minutes. When the alarm is activated, you can select **Snooze** to activate the snooze function.

6.9.4 World clock

View directly the current date and time all over the world via the navigation left/right keys.

6.9.5 Calculator

Use the navigation key and number key via the cues on the display screen to make the calculator available.

6.9.6 Stopwatch

It has the functions of general stopwatches, and contains two menus: Typical stopwatch and nWay stopwatch.

6.9.7 Ebook reader

You can read the e-book stored in the phone or micro SD card.

6.9.8 Unit converter

Use this feature for the converted units of weight, length, volume, temperature, velocity and surface.

6.9.9 Currency converter

Use this feature for the exchange rate conversion.

6.9.10 Health

Select BMI or Menstrual.

6.9.11 Answer machine

You can set Auto answer, Storage and so on.

6.10 Services

This menu allows you to access services supplied with your network, such as news, sports, weather, etc. Please contact your operator for more information.

Network Settings

To access the WAP sites through your phone, you need to set the WAP and data account parameters on your phone first. If you find you cannot connect the WAP, you should follow the step below to change the WAP settings. Please contact your operator for more information. Please activate your SIM operator as GPRS the use the below steps.

Press Menu > Services > Data account.

Select the network type, press the OK Key.
Edit the account information, and save the settings.
Go to Menu > Services > WAP > Settings > Edit account.
Select one of the profile, press the OK Key.
If the profile is ok, you can select **Activate account** to activate it. If not, you should add a new profile by selecting **Add new**.

Connecting to the Network

1. Press Menu > Services > WAP > Input address.
2. Enter the URL address.
3. Press the Left Soft Key [Options] and select **Done** to access the address.

STK

Note: The submenus of this feature depends on the operator and different operators may provide different services (some SIM cards do not support STK), which cannot be modified.

Please contact your operator.

6.11 Multimedia

Note: When there is not enough memory space, you will be unable to save the picture and prompted with a warning message. So you should delete existing pictures before you can store new ones. Storage capacity also depends on the size of the Micro SD card that you insert.

6.11.1 TV player

The phone comes with an inbuilt TV player.

TV

Shortcut keys to TV functions

Navigation Key up/down: Adjust volume.

Navigation Key left/right: Switch channels.

Settings

6.11.2 Games

You can enjoy playing two built-in games using this function.

6.11.3 Puzzle

6.11.4 Magic Sushi

6.11.5 Game settings

1. Select Menu > Multimedia > Games > Games settings.
2. This function allows you to customise games settings such as background music, sound effect, game vibration, volume to your preference.

6.11.6 Image viewer

This menu lists the picture from **Menu > File manager > Phone/Memory card > Photos** according to its storage setting.

6.11.7 Video recorder

Press left soft key to enter **Video recorder** interface. Please note it is need to insert a memory card before using this function and storing recorded information on the memory card.

Press the **OK** Key to start and pause recording and the right soft key to stop the recording. Press the left soft key, and you can carry out such operations as Switch to camera, Camcorder settings, Video settings, Effect settings and Restore default.

Shortcut keys to Video recorder functions:

Navigation left key: Zoom out

Navigation right key: Zoom in

Navigation up key: Decrease brightness

Navigation down key: Increase brightness

Numeric Key 0: Switch to camera

Numeric Key 1: Effect settings

Numeric Key 2: White balance

6.11.8 Video player

By pressing the left soft key, you can select Video player to enter the Video player interface; then select the video file, press the left soft key, select **Options**, including Play, Use as, Send, Rename, Delete, Delete all files, Sort by and Storage.

Press keys in the Video player interface to do the following operations:

Play/Pause: by pressing OK or 0 Key

Switch full screen/half screen play mode: by pressing * key

Sound Volume Adjustment: by pressing Navigation key -- up/down

Rewind: by pressing Navigation key -- left

Fast Forward: by pressing Navigation key--right

Adjust playing speed: by pressing number key -- 2/8
Snapshot picture: by pressing number key -- 5

6.11.9 Sound recorder

Select Menu > Multimedia > Sound recorder.

Press the Left Soft Key [Options] and select **Settings** to set your preferred storage, file format and audio quality.

Back to the previous menu, select **Record**.

In the recording screen, you can press the Left Soft Key to pause or continue.

If you have finished, press the Right Soft Key [Stop] to stop recording.

Press the Left Soft Key to save the file.



Note: Saved sound files can be found in the Menu > File manager > Phone/Memory card > Audio menu according to your storage setting.

6.11.10 Scheduled FM

Use this function to pre schedule a recording for an FM program.

Press Left Soft key [Edit] to enter all required information

Press the navigation right and left key to activate/deactivate the function.

Press the Right Soft key [Done] and then the Left Soft key to save your settings.

6.12 Settings

You can configure your cellular phone to best suit your usage preferences.

6.12.1 User profiles

1. Select Menu > Settings >User profiles.
2. Select one of the profile.
3. Select **Customize** to adjust the settings.
4. Press Left Soft key [OK] to activate.



Note: Headset profile can only be activated by plugging in a headset.

6.12.2 Dual SIM settings

Your phone supports dual SIM mode which allows you to switch from one to the other as required. Dual-SIM operation allows the use of two services without the need to carry two phones at the same time.

Dual SIM open: Allows you to activate dual SIM mode, so you can switch between SIM1 and SIM2

Only SIM1 open: Allows you to activate only SIM1 connection.

Only SIM2 open: Allows you to activate only SIM2 connection.

Flight mode: Allows you to enable flight mode. In this mode the phone can be kept switched ON during a flight without interfering with the aeroplane's signals.

6.12.3 Phone settings

This Menu option allows you to set phone parameters such as time and date, schedule power on/off, language, preferred input methods, display settings, greeting text, dedicated keys, Auto update of date and time, UART setup, Misc. settings, Vibrate on, Motion sensor setting.

6.12.4 Call settings

Select Menu > Settings > Call settings> SIM1 call settings / SIM2 call settings:

This function allows you to customise features like Caller ID, Call waiting, Call divert, Call barring, Line switching and Closed user group.

Select Menu > Settings > Call setup > Advance settings:

You can customise the following features as per your preference. Black list, Auto redial, Speed dial, Call background sound, Call time display, Call time reminder, Auto call disconnect and Voice changer.

6.12.5 Speed Dial:

Select Menu > Settings > Call settings > Advance settings > Speed dial.

Press left soft Key [on] to activate the function.

Select Set number and press OK.

Choose an empty number and press Options.

Select Edit and you can choose an entry from your phonebook to set as a speed dial number.

Now you can press and hold the assigned key to dial the number you set.

Black list:

Allows you to filter and block incoming calls or messages. To access this function, you should select Menu > Settings > Call settings > Advance settings > Black list.

6.12.6 Save power settings

You can active Movie mode, Long time mode and Custom mode.

6.12.7 Network settings

Allow you to select the network, set your preferred network, or change the GPRS connection.

6.12.8 Security settings

SIM1 security settings / SIM2 security settings:

SIM1/2 lock: press OK key to enable PIN lock, which will require you to input a password when the mobile phone is switched on. Otherwise, the SIM card is unavailable.

Fixed dial: this feature allows you to preset a fixed list of numbers for dial out. On activation the SIM card will only dial numbers that have been added to the list.

Barred dial: this features allows you to bar outgoing access to a list of particular numbers. Please note, that this function requires network support. Please contact your network provider for further assistance.

Change password: you can change the default PIN and PIN2 password using this function. When the SIM lock function is activated, your phone will ask you for the password when switched on. Enter the preset password. If you enter an incorrect password 3 times in succession, your SIM card will be locked. To unlock it, you must obtain the PUK code from your network operator.

Phone lock: this function allows you to prevent unauthorised access and usage of your CTV mobile phone. To setup function ,enter a 4 digit number of your choice as password. When the phone is switched on , you must key in your password to proceed using the phone. By default, the phone lock password is set to 0000.

Auto keypad lock: this allows you to setup an automatic keypad lock with delayed timer options of 5 seconds, 15 seconds, 30 seconds and 1 minute. When your phone is in idle state for the chosen time period, the keypad will automatically be locked. To unlock the keypad, press Left soft key and " * " key in quick succession.

Change password: you can change the default phone password using this function.

6.12.9 Restore factory settings

This function allows you to reset the most of the phone setting to the original setting

when it is produced. The phone password is needed to access this function. The default password is "0000".

6.12.10 Sound effects

This function is to set the audio effect.

6.12.11 Shortcuts

Assign shortcuts as per your requirements to specific keys.

6.13 Bluetooth

By Bluetooth, you can communicate with other compatible device through wireless Bluetooth connection. Compatible devices may include: Mobile Phones, Personal Computers, Bluetooth headsets. Via Bluetooth, you can send or receive pictures, videos or music files.

Your phone can also be used to set up a wireless connection with compatible personal computer.

6.13.1 Power

Select power on to activate Bluetooth and Power off to deactivate it. Please note Bluetooth needs to be activated to perform all aforementioned functions.

6.13.2 Inquiry audio device

Locates other Bluetooth activated audio devices in the vicinity.

6.13.3 My device

Is a list of devices which have been paired with your phone before.

6.13.4 Active devices

Locates active Bluetooth devices in the vicinity.

6.13.5 Settings

Set Mobile Phone Bluetooth.

Visibility: set the Visibility of the Bluetooth.

Change device name: change the Bluetooth device name.

Authentication: Authentication while Bluetooth connection.

Audio path: To set whether the audio to be transfer to headset or stay at phone

while Bluetooth audio connected.

Storage: you can select Phone, Memory card or Always ask.

FTP Settings: Set the shared folder of the FTP.

6.13.6 About

provides information about device name, address and Bluetooth profiles.

6.14 File Manager

Select Menu > File manager.

Press the Left Soft Key [Options] and select Open to view different folders.



Note: If you have inserted a Micro SD card (up to 2G) , you can view its files here.

7 Precautions

Please carefully read and observe the terms below:



Safe power on

Do not use your cellular phone where it is forbidden to use or you might cause a disturbance or danger.



Safe transportation first

Please observe all related local laws and regulations.

Do not use your mobile phone while driving.

Safe transportation should be considered first when driving.



Disturbance

All cellular phone performances might be disturbed.



Turn off when in the hospital

Please follow related limitations.

Please switch your cellular phone off when near a medical instrument.



Turn off on an airplane

Please follow related limitations.

Do not use your cellular phone on an airplane.



Turn off when at a gasoline station

Do not use your cellular phone at a filling station or around fuels or chemicals.



Turn off around exposure Area

Please observe related limitations and do not use your cellular phone near an area where explosions can occur.



Proper use

As described in this manual, your cellular phone can be used only in the correct location. If possible, please do not touch the antenna area of your phone.



Use qualified after sales service

Only a qualified technician can install or repair your cellular phone. Please contact a CTV authorised service center in case of phone failure.



Accessories and batteries

Only use the authorized accessories and batteries and do not connect to incompatible manufacturers or products.



Waterproof

Your cellular phone is not waterproof. Please keep it away from water.



Backup

Remember to make a backup or keep a written record of all important information saved in your cellular phone.



Connect to other devices

Please read the user manual of the device to get more detailed security instructions before connecting to other devices and do not connect to an incompatible product.



SOS emergency calls

Make sure your cellular phone is switched on and in a service area. In idle mode, input the SOS number, then press the Dial Key. Advise where you are and do not hang up without permission.

8 Frequently Asked Questions and Troubleshooting

Frequently Asked Questions	Cause and Solution
Fail to turn on	<p>Press the power on key for over 1 second.</p> <p>Check if the battery is properly connected. Please remove and install it again, retry to turn on;</p> <p>Check if battery is appropriately charged</p>
Fail to connect network	<p>Weak signal. Please Try and move to a location with strong signal and try connecting to the network again;</p> <p>Please ensure that you are not beyond the network coverage of service providers;</p> <p>Please ensure you have a valid SIM card. Please contact your network provider for further information;</p>
Display information while turning on	<p>Check if the SIM card (insert the SIM card) is installed correctly</p> <p>Handset lock password. If the handset lock is activated, you have to input handset password before using.</p> <p>Input PIN. Inputting PIN while turning on each time is activated, you have to input the PIN code.</p> <p>Input PUK code: Having input wrong PIN code for 3 times straight will lock the SIM card. You need to input the PUK code provided by your network provider.</p>
Poor quality of calling	<p>Please check if the sound volume is tuned improperly</p> <p>In an area with poor receiving condition, example: basement, the signal might be weak. Try reaching a location with stronger signal reception and call again.</p> <p>While using the mobile phone in the peak period of communication, like commute time, you may be unable to call because of line congestion.</p>
Standby duration shortened	<p>The standby duration is relative to the system setting of network.</p> <p>While the mobile phone is in an area with poor signal strength and can not receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is</p>

	recommended that you turn off your mobile in area with no signal reception to save battery. Need replacing the battery. Please change a new battery.
SIM Card Error	Dirt on the metal surface of an SIM card. Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact your network service provider.
Fail to dial out	Please confirm if you press the dial key after dialing. Please confirm if calling is forbidden because of defaulting. Please confirm if the SIM is valid. Please confirm if the call barring is set. Please confirm if the fixed dial function is set.
Callers can not contact you	Please confirm if the mobile phone is on and connected with the network. Please confirm if calling is forbidden because of defaulting. Please confirm if the SIM card is valid. Please confirm if the call barring is set.
Fail to charge	Poor contact. Please check if the plug is connected well. Please confirm if the environment temperature is within the range of 0°C ~40°C while charging. The battery or charger is damaged. You need to replace it.
Fail to set some functions	Wrong operation. The network provider does not support the function, or you have not applied for it.

Note: If the instruction above can not help you solve problems, please record:
 Mobile phone model and serial number
 Specific content of warranty
 Clear statement of problems
 Then contact your local dealer or a CTV authorized service center in your area.

9 Safety Information and Notices

Using the Cellular Phone and Charger

Danger:

Only use authorised battery and charger. Using other brands may cause battery leakage, overheating, explosion or even fire.

Caution:

Keep the phone away from dust, water and damp areas. Dust, water or other liquids may cause overheating, electrical leakage, and/or phone failure.

The phone, battery, charger and AC adapter are not waterproof. Keep them away from rain and liquid.

Warning:

Do not bump, shake or tamper with the phone or charger. This may cause battery leakage, overheating, explosion or even fire.

Do not place the battery, phone or charger near a microwave or high-voltage device. This may cause battery leakage, overheating, explosion or even fire; also prevent the phone and AC adapter from overheating, smoking or short circuiting.

Do not use the phone around volatile oil. This may cause fire, breakdown or damage.

To avoid any damage or breakdown, do not disassemble the phone, battery, charger or internal components by yourself.

Using the Cellular Phone

Warning:

Do not use the phone while you are driving. Pull over and stop your automobile to dial or listen to a phone call.

Usage of cellular phones in aircrafts or hospitals is prohibited. Switch the phone off to prevent interference with electronic medical devices. Follow any rules or regulations in such places.

Do not use the phone at a gas station, near fuel or near chemicals.

Do not use the phone near electronic medical devices such as hearing aids, pacemakers and auto-control devices such as fire detectors and automatic doors.

If you have to use your cellular phone near an electronic medical device such as a pacemaker, please contact your manufacturer or dealer for information about preventing interference.

Caution:

Electronic systems in automobiles such as anti-lock brakes, speed control, or fuel

spraying systems, are usually not influenced by wireless devices. Manufacturers of these systems will tell you whether they are provided with good screening functions. If you suspect that an automobile failure is caused by a wireless wave, please contact your automobile dealer.

Avoid using your phone in crowded places.

Do not store your cellular phone near or with a credit card, disk or other magnetic materials. This may effect information stored on your phone.

Keep your phone away from pins. Pins can be absorbed by the phone's receiver magnet, which may cause harm.

Using the Battery

Danger:

Do not dispose of the battery into a fire. Doing so may cause battery explosion or even fire.

If you have difficulties installing the battery, do not force the installation. This may cause battery leakage, overheating, explosion or even fire.

Keep metal objects away so they do not come in contact with the battery or its connectors as it may cause the battery to short circuit, overheat or explode.

Do not weld the polarities of the battery directly together. This may cause battery leakage, overheating, explosion or even fire.

Battery liquid is severely harmful for your eyes. If battery liquid gets in your eyes, do not rub them. Instead, wash your eyes with water first and then go directly to a doctor for help.

Do not use or store your phone in high temperature areas. This may cause battery leakage, overheating, explosion or even fire.

Warning:

Replace the battery when the normal usage time begins to decrease or if you notice the battery is overheated or has changed shape or color.

If battery liquid leaks onto your skin or clothes, immediately wash the affected parts with water.

If the battery begins to leak or emits a strange odor, properly dispose of the battery according to local regulations. Do not throw it into a fire.

Caution:

Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 60°C (140°F), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or

pose a risk to the vehicle.

Using the Charger

Danger:

Only use the charger that came with the phone. Using a different charger may cause the phone to breakdown or explode.

If the charger short circuits, a fire may occur.

Do not use a damaged, worn or broken charger. This may cause a fire.

Clean dust away from the power socket to avoid the possibility of a fire.

Do not store the charger near any liquids. If liquids spill onto the charger it may cause it to overheat or breakdown.

If liquid does spill onto the charger, immediately unplug the power cable to prevent overheating, fire or another type of breakdown.

Do not use the charger in places with high humidity like a bathroom. This may cause a fire or other breakdown.

Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.

Caution:

Keep the environment temperatures within the range of 0°C ~40°C while charging. Temperature below 0°C or higher than 40°C will cause insufficient charging, terminate charging or even cause the battery to explode.

Unplug the charger from its power source before cleaning it.

Do not place heavy objects on the power cord. This may cause electric shock or fire.

Hold the plug while unplugging the power cord. This will avoid any potential damage or even fire.

Requirements for Cellular Phone

Avoid using your cellular phone in extremely high or low temperatures. Use the phone in a temperature range between -10~55°C and humidity of 35%~85%.

It is recommended that you do not use your cellular phone near a telephone, TV set, radio or other radio frequency sensitive devices.

Requirements for the Battery

When not in use, store the battery in a cool, well-ventilated place with sunshine.

If you will not be using the cellular phone for an extended period of time, charge the battery on a regular basis to avoid battery breakdown.

The phone battery wears out fast. If charging the battery does not improve its

performance, it is time to replace the battery. Properly dispose of the battery according to local regulations. Do not throw it into a fire.

Requirements for the Charger and AC Adapter

Do not charge your phone under the following circumstances: sunshine, temperatures equal to or lower than 0°C, temperatures equal to or higher than 40°C, high humidity, dust, high vibration areas, or near a TV, a radio, etc.

Cleaning and Maintenance

The cellular phone, the battery and the charger are not waterproof. Do not use them in places with high humidity like a bathroom and also avoid spilling any liquids on them.

Use a soft cloth to clean the cellular phone, the battery and the charger.

Do not use alcohol, diluted liquid or benzene to clean the cellular phone.

If dust gets in the sockets the phone can be damaged, short-circuit or even the lose the ability to be re-charged. Be sure to clean the socket regularly.

Declaration of Conformity

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference

(2) This device must accept any interference received, including interference that may cause undesired operation.

The exposure recommendations for mobile phones use a measurement unit known as the Specific Absorption Rate (SAR). The SAR limit recommended by the ICNIRP for the mobile phones used by the general public is 2.0W/kg averaged over ten grams of tissue and, is 1.6W/kg averaged over one gram of tissue by IEEE Std 1528 for the head.

The highest SAR value for this model phone when tested was 0.848W/kg at ear and 0.964 W/kg for use close to the body. And the distance from handset to the bottom of the Phantom is 15mm.