

MCB43401-Warranty Sheet-R0

Size: 170mm x 100mm

ENGLISH TECHNICAL SUPPORT



Can't get started? Don't worry; we're here to help you! Nearly all the products that are returned to us as faulty are not faulty at all - they have just not been installed properly. If you experience any difficulty with this product, please first visit our website <http://support.madcatz.com>. The technical support area will provide you with all the information you need to get the most out of your product and should solve any problems you might have. If you do not have access to the Internet, or if the website cannot answer your question, please contact your local Mad Catz Technical Support Team. We aim to offer quick, comprehensive, and thorough technical support to all our users so, before you call, please make sure you have all the relevant information at hand.

IMPORTANT! Before using this product read all accompanying information and your game system's instruction manual for safety, health, and other information.

2-YEAR LIMITED WARRANTY

Mad Catz warrants this product to be free from defects in materials and workmanship for the warranty period. This non-transferable, two- (2) year limited warranty is only to you, the first end-user purchaser. If a defect covered by this warranty occurs AND you provide proof of purchase, Mad Catz, at its option, will repair or replace the product at no charge.

The Mad Catz two- (2) year limited warranty is available to North American and European customers. Your sole and exclusive remedy is repair or replacement of your Mad Catz product. In no event shall Mad Catz liability exceed the original purchase price of the product. This warranty does not apply to: (a) normal wear and tear or abusive use; (b) industrial, professional or commercial use; (c) if the product has been tampered with or modified.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NORTH AMERICA AND EUROPE

To receive warranty service, you must:

Obtain a **Return Authorization Number** from Mad Catz Technical Support via **ONE** of the following method:

- Submit a Ticket at <http://support.madcatz.com>
- Call the Mad Catz Tech Support Center nearest you:

North America: 1-800-659-2287 (USA) or 1-619-683-2815 (outside USA)
United Kingdom: 08450 508418
Europe (outside UK): +44(0) 1633 883110
France: 01 82 88 01 80
Germany: 089-2109481
Spain: 93 181 63 94

Once you have your unique Return Authorization Number, do the following:

1. Ship the product to Mad Catz at your expense for service.
2. Enclose a copy of the original sales receipt showing a purchase date.
3. Enclose a full return address with daytime and evening phone numbers.

Technical Support

Online Support: <http://support.madcatz.com>

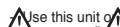
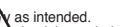
North American telephone, available Monday through Friday (excluding holidays): 1-800-659-2287 (USA only) or 1-619-683-2815 (outside USA).

United Kingdom telephone, available Monday through Friday (excluding bank holidays):

08450 508418.

European telephone (outside UK), available Monday through Friday (excluding bank holidays): +44(0) 1633 883110.

CAUTION

-  Use this unit only as intended.
 To prevent fire or shock hazard, do not expose this unit to rain or moisture. Do not use within 30' of any water such as swim pools, bathtubs, or sinks.
- To avoid electrical shock, do not disassemble. Refer servicing to qualified personnel only.

- Never insert objects of any kind, other than authorized items, into the product as they may touch dangerous voltage points or short out parts that could result in fire or electrical shock.
- Stop using this unit immediately if you begin to feel tired or if you experience discomfort or pain in your hands and/or arms while operating the unit. If the condition persists, consult a doctor.
- Do not attempt to operate the unit in any way except with your hands. Do not bring the unit in contact with your head, face, or near the bones of any other part of your body.
- Avoid prolonged use of this unit. Take breaks every 30 minutes.
- Misuse of batteries within this unit may cause batteries to leak and/or explode and lead to personal injury.
- This product contains small parts that may cause choking if swallowed. Not intended for use by children under 3 years of age.

SEIZURES

Some individuals may have seizures or black outs triggered by the flashing lights on television or in video/PC games, even if they have never before had a seizure.

Anyone who has had a seizure, loss of awareness, or other symptom linked to an epileptic condition should consult a doctor before playing a video/PC game. Parents should be aware when their children play video/PC games and observe them regularly. Stop playing and consult a doctor if you or your child have any of the following symptoms: Convulsions, Loss of awareness, Involuntary movements, Eye or muscle twitching, Altered vision, Disorientation.

FCC & IC WARNING

This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard (s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

IC RF Exposure Statement:

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that, the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

EU DECLARATION OF CONFORMITY:

As required, certain of these products have been tested and conform to the requirements of the European Union Directives 1999/5/EC, 2002/95/EC, 2002/96/EC, and 2004/108/EC. Authorized signatory of the manufacturer is Mad Catz, Inc., 7480 Mission Valley Road, Suite 101, San Diego, CA 92108.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAUTION

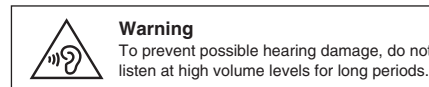
**RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

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Mad Catz is a publicly traded company on the TSX/NYSE MKT, symbol MCZ.

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