

Vehicle Identification Number

Warranty Start Date

Selling Retailer

Code

Moving?

- *Name and address changes* page 5
- *How to get service* page 15

**IMPORTANT MESSAGE REGARDING YOUR
MAINTENANCE BOOK AND WARRANTY COVERAGE**

Your New Vehicle Limited Warranty requires that you perform the scheduled maintenance at the time or metrage shown in your Owner's Manual. If you do not do so, and your vehicle fails as a result of your failure to maintain it properly, repairs may not be covered under your warranty.

Chrysler recommends that you use this Maintenance Service Schedule Book to keep a written record of maintenance performed on your vehicle.

**For 24-hour Roadside Assistance
Dial 1-800-363-4869**

- Give us your Vehicle Identification Number, licence plate number and odometer reading.
- Tell us where you are and the number from which you are calling.

See page 20 for details.

TO OUR CUSTOMERS:

This booklet explains the maintenance schedule, the limited warranties, and optional service contracts that apply to your new vehicle. It explains exactly what’s covered, how long each warranty lasts, and what you must do to keep the warranties in force. Please read the warranties and other information in this booklet carefully.

THIS BOOKLET SHOULD BE KEPT IN YOUR VEHICLE.

In this booklet, "Chrysler Retailer" means any authorized retailer who sells and services Chrysler, Jeep® or Dodge vehicles.

"Chrysler" and "Chrysler Canada" mean Chrysler Canada Inc.

"Chrysler parts" mean Mopar® or Autopar™ brand parts designed for Chrysler, Jeep®, and Dodge vehicles by Chrysler Group LLC.

Chrysler and Dodge are registered trademarks of Chrysler Canada Inc., a wholly owned subsidiary of Chrysler Group LLC. Jeep is a registered trademark of Chrysler Group LLC used under licence by Chrysler Canada Inc. Mopar is a registered trademark of Chrysler Group LLC. Autopar is a registered trademark of Chrysler Canada Inc.

CONTENTS

Privacy Statement 2

Warranty Information 4

 Your rights and responsibilities. 4

 About your warranties 6

 3/60 Basic Warranty 7

 5/100 Powertrain Warranty 8

 5/100 Diesel Engine Warranty 9

 8/160 Hybrid System Warranty. 9

 Corrosion Warranty. 9

 Emission Warranties 10

 What is not covered. 12

 How to get service 15

 Other things you should know 16

Customer Assistance. 18

 Arbitration 19

5/100 Roadside Assistance Program 20

Optional Service Contracts 24

Maintenance Service Schedule Coupons

PRIVACY STATEMENT

Chrysler Canada Inc. (CCI) takes your privacy very seriously. We collect personal information to better serve our customers and to provide information about our products and services. By engaging in transactions with CCI, completing on-line or other forms, or by entering contests, you consent to our collection, use and disclosure of your personal information in accordance with this Privacy Statement.

CCI may use your personal information to administer transactions between us; to provide you with services such as warranty, extended service plans and customer notification programs; to correspond with you; to facilitate and enhance your use of our websites; to facilitate product or service financing programs, including through financial service-providers or participating financial institutions; and as otherwise required or permitted by law. CCI may disclose your personal information to affiliates, agents, suppliers and service-providers (including financial service-providers or participating financial institutions), as well as dealers for use in connection with the purposes noted above.

CCI may also use and disclose your personal information (including to dealers, financial service providers, participating financial institutions, or other third parties) for the purposes of improving or providing other automotive-related products and services, to ensure the correctness and completeness of information in databases maintained by CCI and its affiliates, as well as its dealers; to market our products and services, and those of our affiliates and our dealers; for conducting customer surveys; and providing you with marketing information or materials such as offers, updates and information which may be of interest to you. At any time, you may ask CCI to stop using and disclosing your personal information for these particular purposes by contacting us at the addresses noted below.

PRIVACY STATEMENT

Only those individuals who need access to your personal information in order to carry out their duties in accordance with this Privacy Statement will have access to your personal information, and their access will be solely for such purposes. We endeavour to have a lifelong relationship and therefore may retain any personal information that you provide, unless otherwise instructed.

Your personal information file(s) will be kept at One Riverside Drive, Windsor Ontario N9A 5K3, or at one of our dealers' premises or associated premises, unless it has been disclosed to third parties in accordance with this Privacy Statement. You may access your personal information held by CCI, and seek to correct any inaccurate or obsolete information by making a written request to the address mentioned above. To obtain further information regarding our privacy practices, or if you do not want us to use or disclose your personal information in a particular way, please call 1-877-639-8629, send an email to privacyofficer.ca@chrysler.com, or visit the CCI website at www.chryslercanada.ca.

YOUR RIGHTS AND RESPONSIBILITIES

WARRANTY INFORMATION

YOUR RIGHTS AND RESPONSIBILITIES

All of the warranties in this booklet are limited warranties and they give you specific legal rights. You may also have other rights which vary from province to province. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation of how long an implied warranty lasts or who is eligible for coverage, so the stated limitations or exclusions may not apply to you.

The limited warranties in this booklet are the only express warranties made by Chrysler Canada Inc. applicable to this vehicle. Any implied warranty or condition of merchantability or fitness for a particular purpose applicable to this vehicle is limited in duration to the duration of these limited warranties.

Chrysler Canada Inc. shall not be liable for commercial loss, special or consequential damages resulting from breach of these written warranties or of any implied warranty or condition.

OPERATION AND MAINTENANCE

It is your responsibility under the terms of these warranties to operate and maintain your vehicle as recommended in the Owner's Manual. Regular scheduled maintenance, described in your Owner's Manual and herein, is essential to trouble-free operation.

We ***strongly recommend*** that you return to your selling retailer for all service, both during and after the warranty periods. Chrysler Canada Retailers are best equipped and trained to provide all levels of service and maintenance for your vehicle.

YOUR RIGHTS AND RESPONSIBILITIES

High-tech diagnostic equipment is sometimes needed to service a vehicle efficiently and accurately. Chrysler Canada Retailers have unique diagnostic computers and electronic and mechanical tools, specially designed to service our cars and trucks, and we provide special technical training so their technicians can render the skilled care your vehicle needs.

WARRANTY SERVICE

Warranty service must be done by an authorized Chrysler or Dodge Retailer. We recommend that you return to your selling retailer for this service; however, you may request warranty service for your vehicle from any Chrysler Retailer. See *"How to get service"* on page 15.

NAME AND ADDRESS CHANGES

The Canadian Motor Vehicle Safety Act requires vehicle manufacturers to notify owners if the correction of a safety-related defect becomes necessary. If you change your name or address, or if you are a subsequent owner of this vehicle, please call the Chrysler Canada Customer Records Department at 1-800-373-1474. You can also request to have these changes completed by any authorized Chrysler Canada retailer.

ABOUT YOUR WARRANTIES

ABOUT YOUR WARRANTIES

WARRANTY START DATE

Time and distance limitations for all warranty coverage are measured from the vehicle's "warranty start date," which is the date when the vehicle was originally delivered or first used, whichever occurred first.

VEHICLES COVERED

The warranties in this booklet cover new vehicles only which are built for sale in Canada and are registered and normally operated in Canada. The warranties apply to all owners of the vehicle.

COVERED REPAIRS

The warranties in this booklet cover repairs to factory-installed Chrysler parts and equipment (that is, Chrysler parts or equipment installed by Chrysler or by the selling retailer before the vehicle was delivered to the first owner), if the repairs were necessary because of a defect in material or workmanship. Covered repairs will be done without charge, using new or remanufactured Chrysler parts (see page 16).

TOWING IS COVERED

If your vehicle has to be towed because a part covered by warranty failed, towing to the nearest Chrysler or Dodge Retailer will be covered by the Roadside Assistance Program (for details, see page 20).

Important: *Some vehicles have special towing requirements. See your Owner's Manual for towing instructions.*

3/60 BASIC WARRANTY

3/60 BASIC WARRANTY

If required because of a defect in material or workmanship, the 3/60 Basic Warranty will cover the adjustment, repair or replacement of any factory-installed part of your vehicle except tires for **3 years or 60,000 kilometres**, whichever occurs first. The following items are exceptions; they are only covered (if defective) for **1 year or 20,000 kilometres**, whichever occurs first:

- light bulbs and fuses
- wiper blades
- clutch discs
- brakes (rotors, pads, linings and drums)
- windshield and rear window
- wheel alignment and wheel balancing

Tires are warranted by the tire manufacturers, not by Chrysler. For details, see the tire manufacturer's warranty booklet in your glovebox. Your Chrysler Retailer may be able to assist you if you experience a problem with a factory-installed tire.

Tires and spare tire should be replaced after six years, regardless of the remaining tread. Failure to follow this warning can result in sudden tire failure. You could lose control and have an accident resulting in serious injury or death.

5/100 POWERTRAIN WARRANTY

5/100 POWERTRAIN WARRANTY

The following powertrain components are covered for **5 years or 100,000 kilometres**, whichever occurs first, measured from the vehicle's original warranty start date.

Vehicles placed in taxi, limousine, postal or ambulance service and all SRT vehicles are excluded from the **5-year or 100,000-kilometre** Powertrain Warranty and are covered only under the **3-year or 60,000-kilometre** Basic Warranty.

- **Engine** - Cylinder block and all internal parts; cylinder head assemblies; timing case, timing chain, timing belt, gears and sprockets; vibration damper; oil pump; water pump and housing; intake and exhaust manifolds; flywheel with starter ring gear; core plugs; valve covers; oil pan; turbocharger housing and internal parts; turbocharger wastegate actuator; supercharger; serpentine belt tensioner; seals and gaskets for listed components only.
- **Front-Wheel Drive (If equipped)** - Transaxle case and all internal parts; axle shaft assemblies; constant velocity joints and boots; differential cover; oil pan; transaxle speed sensors; transaxle solenoid assembly; PRNDL position switch; transaxle electronic controller; torque converter; seals and gaskets for listed components only.

Note: Manual transmission clutch parts are not covered at any time.

- **Rear-Wheel Drive (If equipped)** - Transmission case and all internal parts; torque converter, drive/flex plate; transmission range switch; transmission control module; bell housing; oil pan; seals and gaskets for listed components only. Rear axle housing and all internal parts; axle shafts; axle shaft bearings; driveshaft assemblies; driveshaft centre bearings; universal joints and yokes; seals and gaskets for listed components only.
- **4-Wheel Drive (4x4) (If equipped)** - Transfer case and all internal parts; transfer case control module and shift mode motor assembly; axle housing and all internal parts; axle shafts; axle shaft bearings; driveshaft assemblies (front and rear); driveshaft centre bearings; universal joints and yokes; disconnect housing assembly; seals and gaskets for listed components only.
- **All-Wheel Drive (AWD) (If equipped)** - Power transfer unit and all internal parts; driveshaft and axle shaft assemblies; constant velocity joints and boots; axle housing and all internal parts; differential carrier assembly and all internal parts; output ball bearing; output flange; end cover; viscous converter clutch; overrunning clutch; vacuum motor; torque tube; pinion spacer and shim; seals and gaskets for these parts only.

5/100 DIESEL ENGINE / 8/160 HYBRID SYSTEM / CORROSION WARRANTIES

5/100 DIESEL ENGINE WARRANTY
(IF EQUIPPED)

The diesel engine parts are covered for *5 years or 100,000 kilometres*, whichever occurs first.

- **Diesel Engine** - Cylinder block and all internal parts; cylinder head assemblies; core plugs; fuel injection pump and injectors; intake and exhaust manifolds; oil pan; oil pump; timing gear drive belts and/or chains and cover; turbocharger housing and internal parts; valve covers; water pump and housing; seals and gaskets for listed components.

8/160 HYBRID SYSTEM WARRANTY
(IF EQUIPPED)

These hybrid system parts are covered for *8 years or 160,000 kilometres*, whichever occurs first.

- | | |
|--|------------------|
| • TPIM Fan | • APM Assembly |
| • TPIM Pump | • HV AC Cables |
| • TPIM Assembly | • HV DC cables |
| • Transmission and all internal components | • Hybrid Battery |

CORROSION WARRANTY

For 3 years, regardless of distance driven, your Corrosion Warranty covers any body sheet metal panel which develops a hole caused by corrosion.

In addition, outer body panels are covered against holes caused by corrosion up to *5 years or 160,000 kilometres*, whichever occurs first. An outer body panel is a sheet metal panel which can be seen while walking around the vehicle, and which is painted body colour.

This warranty applies only to holes caused by corrosion. Cosmetic or surface corrosion (resulting from stone chips or scratches in the paint, for example) will not be repaired under this warranty.

If corrosion damage is obviously neglected and allowed to worsen until a hole develops, this warranty will not cover the repair.

EMISSION WARRANTIES

EMISSION WARRANTIES

Chrysler Canada warrants that your new vehicle was designed, built and equipped to conform at the time of sale with applicable federal and provincial emissions standards, and that the vehicle is, at the time of sale, free from defects in material and workmanship which would cause it to fail to conform to the applicable emission standards within the warranty periods specified. A covered defect is one which causes your vehicle to fail to meet applicable emission control regulations.

To keep your vehicle operating properly and in conformance with emission regulations, see the "Scheduled Maintenance" instructions in your Owner's Manual and herein. Only Chrysler parts should be used for maintenance and repair of your vehicle's emission control systems.

You should keep any receipts for maintenance service and pass them on to the next owner of your vehicle, in case questions arise concerning maintenance. Chrysler Canada has the right to deny warranty coverage if your vehicle has not been properly maintained, or if repairs are needed because parts other than Chrysler parts were used; however, denial will not be based on the lack of maintenance records alone.

Warranty service must be performed by an authorized Chrysler or Dodge Retailer.

If emergency warranty service is required and an authorized retailer is not available, contact Chrysler Canada Customer Assistance (page 18) and request emission warranty service help.

EMISSION DEFECT WARRANTY / EMISSION PERFORMANCE WARRANTY

EMISSION DEFECT WARRANTY

The 3/60 Basic Warranty covers all emission control components for 3 years or 60,000 kilometres, whichever occurs first. The Emission Defect Warranty provides longer coverage for specified components.

The Defect Warranty covers the following major emission control parts, if so equipped, for **8 years or 130,000-kilometres**, whichever occurs first:

- catalytic converter
- powertrain control module

EMISSION PERFORMANCE WARRANTY

The Emission Performance Warranty only applies to cars and trucks with a GVW less than 3,855 kg (8,500 lb).

For **2 years or 40,000 kilometres**, whichever occurs first, the Performance Warranty will cover the cost of repairing or adjusting any components or parts of your vehicle that might be necessary to pass an approved provincial Inspection/Maintenance (I/M) program's emissions test, but only if:

- your vehicle failed an approved provincial I/M emissions test; and
- your vehicle was properly maintained and operated until it failed the test; and
- warranty service is required in order for your vehicle to pass the provincial I/M test

Provincial test fees, if any, are not covered by this warranty.

HOW TO GET SERVICE UNDER THIS WARRANTY

If your vehicle fails an approved I/M emissions test within the Emission Performance Warranty period, take it to an authorized Chrysler or Dodge Retailer as soon as possible. Give the service representative the printout that shows your vehicle failed the test. If possible, bring all service receipts, maintenance logs and records to prove that your vehicle has been properly maintained.

WHAT IS NOT COVERED

WHAT IS NOT COVERED

DAMAGE FROM MISUSE OR ACCIDENT

The warranties in this booklet do not cover repairs required due to fire, accidents, abuse, negligence, objects striking your vehicle, carrying corrosive materials (such as chemicals, acids and fertilizers), misuse (such as driving over curbs, overloading, spinning wheels, etc.), racing or participating in a racing event, improper disconnection of components, modifying the exhaust system, tampering or making adjustments which do not comply with Chrysler specifications.

Disconnecting, tampering with or changing the reading of the odometer will void your warranties.

DAMAGE FROM THE ENVIRONMENT

The warranties in this booklet do not cover fading or deterioration caused by exposure to the elements, or repairs required due to airborne fallout, acid rain, chemicals, tree sap, insects, bird or insect droppings, salt, sand, gravel, road hazards, hail, windstorms, lightning, floods or any other event of nature.

Road salt, car washes, scuffs and scratches, and everyday abrasion from sand and dirt can affect the appearance of a vehicle's wheels (steel, chrome and aluminum) and other undercarriage parts. Some surface corrosion with use is normal; it is not a defect and is not covered by any warranty.

NORMAL MAINTENANCE AND WEAR

The warranties in this booklet do not cover normal maintenance services, such as oil and filter changes, general lubrication, tire rotation, engine tune-ups and replacing spark plugs. Required maintenance services are described in detail in your Owner's Manual and herein. The warranties also do not cover worn wiper blades, clutch discs, brake rotors, pads, linings or drums, windshield and rear window, wheel alignment and wheel balancing (unless they are defective, see page 7).

WHAT IS NOT COVERED

DAMAGE FROM IMPROPER MAINTENANCE

The warranties in this booklet do not cover repairs required due to improper maintenance, lack of maintenance, use of contaminated or dirty fuels or failure to use the proper fuels and lubricants recommended in the Owner's Manual and herein.

EXTRA EXPENSES

The warranties in this booklet do not cover incidental or consequential damages such as loss of use of your vehicle, loss of time, inconvenience, expense for fuel, telephone, travel, rental car, overnight accommodation, loss or damage to your personal property, commercial loss, loss of income, etc.

Non-CHRYSLER MODIFICATIONS

The warranties in this booklet do not cover repairs required because of non-Chrysler modifications, installation of special equipment or accessories, or use of special materials, fuels or additives. This includes special bodies, body conversions, fuel system conversions, trailer hitches, window tints, sunroofs, theft alarms, etc. Non-Chrysler modifications do not by themselves void your warranty, but they are not covered by your warranty.

Non-CHRYSLER PARTS

The warranties in this booklet do not cover parts, equipment, materials or additives not supplied by Chrysler or not certified for use on your vehicle. Performance and racing parts are considered to be non-Chrysler parts.

WHAT IS NOT COVERED

EXPORTED VEHICLES

EXCEPT WHERE SPECIFICALLY REQUIRED BY LAW, THERE IS NO WARRANTY COVERAGE ON THIS VEHICLE IF IT IS SOLD IN OR REGISTERED IN COUNTRIES OTHER THAN CANADA.

This policy does not apply to vehicles that have received authorization for export from Chrysler Canada. Retailers may not give authorization for export. You should consult an authorized retailer to determine this vehicle's warranty coverage if you have any questions.

This policy does not apply to vehicles registered to Canadian Government officials or military personnel on assignment outside of Canada.

(See also page 15.)

TOTAL LOSS AND SALVAGE VEHICLES

Any vehicle that is declared to be a total loss by any insurance company, or is rebuilt after being declared to be a total loss, or is otherwise designated as "salvage," "scrap," "rebuilt" or words of similar impact will no longer have any warranty coverage.

Chrysler Canada will deny warranty coverage without notice if it learns that a vehicle is ineligible for coverage for any of these reasons.

RESTRICTED WARRANTY

Chrysler Canada may restrict the warranty on your vehicle if the vehicle is not properly maintained, or if it is abused or neglected and the abuse or neglect interferes with the proper functioning of the vehicle. If the warranty is restricted, coverage may be denied or subject to approval by Chrysler Canada before repairs are performed.

HOW TO GET SERVICE

HOW TO GET SERVICE

IN CANADA:

Warranty service must be done by an authorized Chrysler or Dodge Retailer. If you move or are travelling in Canada, warranty service may be requested from any authorized Chrysler Retailer, but preferably one who sells the same Chrysler or Dodge brand vehicle as yours.

IN THE UNITED STATES (INCLUDING U.S. POSSESSIONS AND TERRITORIES) AND MEXICO:

If you are travelling temporarily in the United States or Mexico, and your vehicle remains registered in Canada, your Chrysler Canada Warranty will still apply. Service may be requested at any authorized Chrysler or Dodge Retailer.

IN A FOREIGN COUNTRY OUTSIDE OF NORTH AMERICA:

If you are travelling temporarily outside of North America, and your vehicle remains registered in Canada, you should take your vehicle to an authorized Chrysler or Dodge Retailer. If the authorized retailer charges you for repairs which you feel should be covered under your warranty, please get a detailed receipt for the work done. When your vehicle returns

to Canada, contact the Chrysler Canada Customer Assistance Centre (page 18) for reimbursement consideration. Reimbursement will not be considered if the vehicle does not return to Canada.

IF YOU MOVE:

If you are moving to another country, be sure to contact the customs department of the destination country before you move. Vehicle importation rules vary considerably from country to country.

If you are moving to the United States, be sure to also contact the Chrysler Motors Customer Assistance office at **1-800-992-1997** to obtain the necessary documentation to register your vehicle and to determine warranty eligibility in the U.S.

NOTICE:

If your vehicle is registered outside of Canada, and you have not followed the procedure set out above, your vehicle will no longer be eligible for warranty coverage of any kind. (Vehicles registered to Canadian Government officials or military personnel on assignment outside of Canada will continue to be covered by the Basic Warranty.)

OTHER THINGS YOU SHOULD KNOW

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OPTIONAL SERVICE CONTRACT

Chrysler Canada has a service contract specially designed for most new vehicles, to cover repair costs beyond your vehicle's warranty. Protection is available for almost every operating part of your vehicle, and at reasonable cost.

Chrysler Canada stands fully behind its service contracts. Be sure that the contract you buy is a genuine **Chrysler** Service Contract. We are **not** responsible for other companies' contracts. See page 24 for details on available service contracts.

APPEARANCE ITEMS

Defects or damage to sheet metal, paint, trim and other appearance items are normally found and corrected during new vehicle inspection. For your protection, if you find any such defect or damage, you should tell your selling retailer immediately, because if the problem worsens due to use and exposure, repairs will not be covered by any warranty.

PRODUCTION CHANGES

Chrysler Canada and its retailers reserve the right to make changes in vehicles built and/or sold at any time without incurring any obligations to make the same or similar changes on vehicles which were built and/or sold previously.

EXCHANGE PARTS

To reduce the amount of time your vehicle is out of service due to repairs, Chrysler may offer exchange service on some parts. Mopar® or Autopar™ brand exchange parts may be new, remanufactured, reconditioned or repaired, but all meet Chrysler standards and are warranted the same as new parts. Examples of parts that may be serviced by exchange include engines, transmissions, instrument clusters, radios, tape and CD players, speedometers and various electronic modules.

OTHER THINGS YOU SHOULD KNOW

RECLAIMED REFRIGERANT

To help control suspected ozone-depleting agents, regulations require the capture, purification and reuse of automotive refrigerant gases. As a result, any repairs to the sealed portion of your air conditioning system, if so equipped, may involve the installation of purified reclaimed refrigerant.

DIGITAL VIDEO AND COMPACT DISCS (DVD/CD)

There are some things you should know about non-commercial DVDs and CDs. Labels applied to home-recorded discs may curl, buckle or peel off. This can result in ejection failure, and repairs required to remove a "stuck" disc are not covered by warranty. In addition, some home-recorded discs may not be compatible with automotive players and may skip or produce error messages. If you encounter this, check your player by using a commercial disc which is known to be playable. If a disc is not compatible with the player, replacing or servicing the player will not solve the problem.

CUSTOMER ASSISTANCE

CUSTOMER ASSISTANCE

We want you to be completely satisfied with your Chrysler vehicle. If you have a warranty or service problem that has not been resolved to your complete satisfaction, please follow these steps:

1. Discuss the matter with the Service Manager of your Chrysler Retailer; then with the General Manager or owner, if necessary.
2. Give your retailer a reasonable length of time or number of opportunities to satisfy you. In fact, your retailer may contact Chrysler on your behalf.
3. If the problem still has not been resolved, please contact us at the address or toll-free number shown and give us an opportunity to review your situation. When you contact us, please provide the following information:

- ☐ Your name, address and phone number
- ☐ The name of your retailer
- ☐ Your Vehicle Identification Number (VIN)
- ☐ Your vehicle's odometer reading (kilometres)

**Customer Assistance Centre
Chrysler Canada Inc.
P.O. Box 1621
Windsor, Ontario N9A 4H6
1-800-465-2001**

ARBITRATION

ARBITRATION

If you are still not satisfied after following the three steps on the previous page, you have yet another option.

Chrysler Canada participates in an arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP). CAMVAP will advise you about how your complaint may be reviewed and resolved by an independent third party through binding arbitration.

Our goal and that of our retailers is your complete satisfaction. Chrysler Canada's participation in CAMVAP makes a valuable contribution to our achievement of that goal. There is no charge for using CAMVAP. CAMVAP results are fast, fair and final, as the award is binding on both you and Chrysler Canada.

CAMVAP has been implemented in all provinces and territories. For more information, you can call CAMVAP directly or call our Customer Assistance Centre. Please provide your Vehicle Identification Number (VIN).

CAMVAP
1-800-207-0685

ROADSIDE ASSISTANCE

ROADSIDE ASSISTANCE

5/100 ROADSIDE ASSISTANCE PROGRAM

We are pleased to provide this 24-hour Roadside Assistance Program for all new 2011 vehicles which have a **3-year or 60,000-kilometre** Basic Warranty and a **5-year or 100,000-kilometre** Powertrain Warranty. Eligible vehicles must be registered in Canada and are covered for **5 years or 100,000 kilometres**, whichever occurs first, from the vehicle's warranty start date. Vehicles placed in taxi, limousine, postal or ambulance service and all SRT vehicles, are covered for roadside assistance for **3 years or 60,000 kilometres** only (whichever occurs first). Roadside Assistance service will be provided to the owner or driver of an eligible vehicle.

- **NEED A TOW?** If your vehicle cannot be driven because of mechanical breakdown, it will be towed to the nearest authorized Chrysler Canada Retailer which services your brand of vehicle (or to the Chrysler Canada Retailer of your choice, provided it is within a 35-kilometre distance of the point of breakdown).

- **STUCK?** If your vehicle is stuck in a ditch or snow on or adjacent to a public roadway and appears to be undamaged, and the tow facility has access, it will be winched to the nearest road surface. If your vehicle is unable to proceed under its own power and a tow is required once the winch is performed, you will be responsible for paying the service facility for the winch and the tow.

- **DEAD BATTERY?** If your battery is dead, jump-start assistance will be dispatched to your location. In the event that your vehicle fails to start, your vehicle will be towed to the nearest Chrysler Retailer (or to the Chrysler Retailer of your choice provided it is within a 35-kilometre distance of the point of breakdown).

- **LOCKED OUT?** If your keys are locked in your vehicle or your locks are frozen, help will be sent to your location. (Service is limited to providing access to the seating area only and does not include the cost of replacing keys.)

ROADSIDE ASSISTANCE

- **FLAT TIRE?** If you have a flat tire, the service facility will remove it and install your spare tire. The spare tire must be inflated and in sound operating condition. Tire repairs are not covered.
- **OUT OF FUEL?** If your vehicle runs out of fuel, a small amount of gasoline will be delivered to your location, where regulations permit. In all other cases, including alternate fuels, your vehicle will be towed to the nearest re-fuelling centre. In these instances, the cost of fuel purchased will be your responsibility.

Please read "About Roadside Assistance" (page 22) because there are some limitations that may affect the service available to you.

TO REQUEST ASSISTANCE (SEE ALSO INSIDE FRONT COVER)

If your vehicle requires any of the services provided by the program, call this toll-free number anytime, from any location in Canada or the United States: 1-800-363-4869 (this number does not ring at Chrysler Canada). Please identify yourself as a Chrysler vehicle owner and be ready to provide:

- ☐ Your Vehicle Identification Number
- ☐ Your licence plate number
- ☐ Your odometer reading (kilometres)
- ☐ The location of your vehicle and the phone number where you can be reached
- ☐ Type of service needed (tow, flat tire, battery boost, etc.)

Note: • *In severe weather, some delays may be expected.*

- *You will have to personally authorize the service provided by the tow company*
- *If your vehicle is towed to a retailer, you are responsible for contacting the retailer to authorize the service*

TOWING AFTER THE PROGRAM EXPIRES

Coverage under the Roadside Assistance Program expires at **5 years or 100,000 kilometres** (or at **3 years or 60,000 kilometres**, if applicable), whichever occurs first. If you call the toll-free number for assistance after the Program expires, you will have to pay for the service provided.

Some emissions coverage lasts longer than the Roadside Assistance Program.* For warranted emission system repairs after the program expires, towing (only) will be provided on a reimbursement basis. Call the toll-free number and service will be dispatched, but you will have to pay for the tow. For reimbursement consideration, see your authorized retailer for further details.

* See page 10.

ROADSIDE ASSISTANCE

ABOUT ROADSIDE ASSISTANCE

The Chrysler Canada Roadside Assistance Program is not a warranty, but the coverage is concurrent with the Basic and Powertrain Warranties.

Covered service must be provided in Canada or the Continental United States and is limited to plated and insured vehicles that use public roadways.

Service will not be provided free if you have driven into an area that is inaccessible to the service vehicle or is not a regularly travelled and maintained public road (such as beaches, recreational areas, construction sites, open fields, private and seasonal roads). Cross-country, logging, auto cross and any other form of off-road use is not covered.

The program does not cover winching or towing for vehicles that become stuck while plowing snow.

The program does not cover repeat calls for the same problem (if avoidance of the problem is within the control of the driver or owner), or towing from one retailer to another, or service if the driver appears to be under the influence of alcohol or drugs.

The program does not pay for parts, tires, repairs, labour or vehicle storage. Parts, repairs, or labour covered under a vehicle warranty will be provided by your Chrysler Canada Retailer.

The program does not pay for towing required because of an accident.
For example, if a vehicle is winched from a ditch or snowbank and is then determined to need a tow because of damage suffered when it left the road, the tow will not be covered.

The program does not cover any "incidental or consequential damages" connected with the failure of your vehicle or providing services to you. Such damages include lost time, inconvenience, loss of use of your vehicle, rental cars, fuel, telephone, travel or lodging, loss of personal or commercial property, loss of revenue, etc.

All service providers are independent contractors and are not employees or agents of Chrysler Canada. Any loss or damage to your vehicle or personal property resulting from providing roadside service is the responsibility of the roadside service provider (the towing company, for example).

Report any damage or loss to the manager of the service provider and to your own insurance company within 24 hours and before any repairs are performed.

ROADSIDE ASSISTANCE

Chrysler Canada reserves the right to limit services or reimbursement claims for any vehicle, if in our opinion there is abuse of the services or requests for service become unreasonable or too frequent.

The program may be amended or cancelled at any time without refund.

IN REMOTE LOCATIONS

If your vehicle suffers a warrantable mechanical breakdown at a considerable distance from a Chrysler Canada Retailer, we reserve the right to engage a nearby non-Chrysler service facility to repair your vehicle, to minimize inconvenience to you.

In very remote areas, if your vehicle cannot be taken by road to the servicing retailer, transportation by rail or water may be necessary. The program will cover a tow to the dock or rail terminal and also to the retailer at the end of the trip, but special transportation by rail or water must be arranged for and paid by you. We will reimburse you for special transportation costs, up to \$300 per incident.

IF YOU HAVE TO PAY

If you have to pay for a service that is normally covered by the program, you may claim reimbursement under the following conditions:

- You must have called the toll-free number first for assistance
- Towing claims must be accompanied by the original detailed repair bill and towing invoice
- Reimbursement will be limited to the local Roadside Assistance contractor rates, to a maximum of \$100 per incident, unless otherwise noted
- Only original receipts, bills and/or charge card copies submitted by you will be accepted for consideration for reimbursement. Originals will be returned upon request
- Mail your claims to:
Chrysler Canada Roadside Assistance
248 Pall Mall, P.O. Box 5845
London, Ontario N6A 4T4

Chrysler Canada reserves the right to decline any claim presented for payment later than 30 days from the date the service was performed, or if service was provided by an unlicensed garage or individual.

OPTIONAL CHRYSLER CANADA SERVICE CONTRACTS

OPTIONAL CHRYSLER CANADA SERVICE CONTRACTS

As complete as our new warranty is, it may not give you total protection for your ownership period, nor does it provide the regular maintenance which is required to keep your new vehicle at its optimal operating condition. If you lease a vehicle, you should be aware of your obligation to maintain and repair the vehicle.

Chrysler Canada Service Contracts can enhance your new vehicle's factory warranty from the day of delivery and provide mechanical coverage on most major components^{††} when your factory warranty expires. There are 3 types of plans available for purchase to suit most needs and the average length of ownership.

Vehicles placed in police, taxi, limousine, postal or ambulance service and all SRT vehicles may qualify for a service contract. Please see your selling retailer for "Special Use" Service Contract availability.

^{††} Subject to limitations. Details available at your selling retailer.

OPTIONAL CHRYSLER CANADA SERVICE CONTRACTS

1. POWERTRAIN PLANS *

Powertrain plans complement the factory powertrain warranty by providing enhanced roadside coverage and car rental allowance if your vehicle is not drivable and must be kept overnight. Certain plans also provide additional distance coverage.

Major components covered are:

- engine • transmission • front-wheel drive • rear-wheel drive
- 4-wheel drive (4x4) • all-wheel drive vehicles

2. "GOLD" PLANS *

Each plan provides full mechanical repair protection to non-powertrain (Gold) components. Certain plans also provide full mechanical protection against powertrain component repairs beyond your vehicle's powertrain warranty coverage. Contracts are available with or without a deductible.

Major components covered are:

- steering • air conditioning • engine cooling and fuel • front suspension
- rear suspension • electrical • hydraulic brake components • anti-lock brakes

* Maximum terms available on new vehicles registered in Canada only.

3. "GOLD PLUS" PLANS *

The most complete protection available for your new vehicle is a "Gold Plus" Service Contract which combines the benefits of Gold component coverage (see "Gold" Plans), plus, the most important vehicle maintenance functions:

- Engine oil and oil filter changes
- Tire rotation every other service
- "Peace-of-Mind" motoring with Tire Road Hazard Protection which provides full, or pro-rata, replacement of the original four tires, or their repair
- Rental car allowance for same-day warranty repairs - your vehicle need not be kept overnight before eligibility for the rental allowance is met

OPTIONAL CHRYSLER CANADA SERVICE CONTRACTS

FEATURES AND BENEFITS

Chrysler Service Contracts also provide these additional features and benefits:

ENHANCED ROADSIDE ASSISTANCE

- Travel planning
- Trip interruption

CAR RENTAL ALLOWANCE

For the duration of the plan selected, the plan covers up to \$50 per day (five days maximum), any time a covered component fails and repairs take overnight

NORTH AMERICA-WIDE SERVICE

Chrysler Retailers are located throughout Canada and the Continental United States.

TRANSFERABLE AT NO COST

The unexpired portion of the plan coverage may be transferred to the subsequent retail purchaser at no cost, within 30 days of the date of sale. (Ask your retailer for details.)

POSSIBLE HIGHER RESALE VALUE

The Chrysler Service Contract may enhance the resale value of your vehicle.

NO COMMITMENT FOR 60 DAYS

The first 60 days are considered a trial period. Should you decide to cancel within this period, you will receive full reimbursement of your plan purchase price, less any paid claims.

OPTIONAL CHRYSLER CANADA SERVICE CONTRACTS

WHEN PLAN COVERAGE STARTS AND ENDS

All new vehicle plans commence from the warranty start date (the original in-service date of the vehicle) and from zero metrage.

Substitute transportation coverage begins on the date the contract is purchased, subject to acceptance by Chrysler Canada. Plan expiration is specified in your plan provision.

ELIGIBLE VEHICLES

Chrysler Canada vehicles which have 3/60 Basic and/or 5/100 Powertrain Warranty and are less than four years in service, and have accumulated less than 80,000 kilometres, may be eligible for service contracts.

INELIGIBLE VEHICLES

Vehicles involved in an accident to the extent of becoming an insurance write-off; vehicles not registered in Canada; vehicles placed in taxi, limousine or delivery services; vehicles used to plow snow or used in postal or dump truck services; vehicles used off-road; vehicles altered or converted from specified original Chrysler equipment; vehicles used in emergency services (police, ambulance, towing); and motor homes are not eligible for a Chrysler Canada Service Contract.

Vehicles used in any competition event, pulling a trailer that exceeds the rated capacity of the vehicle, or failing to adhere to the requirements for vehicles used to pull a trailer as outlined in the Owner’s Manual are not eligible.

OPTIONAL CHRYSLER CANADA SERVICE CONTRACTS

PERSONALIZED TERMS AND CONDITIONS WELCOME KIT

Upon receipt and acceptance of your application by Chrysler, as submitted by your selling retailer, you will be mailed a personalized welcome letter confirming your entitlement to the benefits of the contract you purchased, a member's card and the Terms and Conditions outline. This will identify you and your vehicle to any Chrysler Retailer in Canada, or the United States, as being eligible for plan services for the period of the terms selected. The member's card is to be presented to the retailer when requesting plan services.

OWNER'S RESPONSIBILITY

The owner's responsibility is to properly operate, care for and maintain the vehicle as prescribed in the Owner's Manual supplied by Chrysler with each new vehicle and herein.

PLAN SERVICE/TOLL-FREE NUMBER

Plan service will be provided by the retailer who sold you the plan.

In the event that you cannot return to the selling retailer for service, you may request plan service from any Chrysler Retailer in the United States or Canada. If you are unable to obtain plan service from an authorized retailer, you can call the toll-free number to receive service instructions.

Chrysler Canada stands fully behind its service contracts. Be sure that the contract you buy is a genuine Chrysler Service Contract. We are not responsible for other companies' contracts.

**Perform Maintenance At
13,000 km or 6 Months**

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
6 Months or
13,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 13,000 km or 6 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
26,000 km or 12 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
12 Months or
26,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

Perform Maintenance At 26,000 km or 12 Months

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
39,000 km or 18 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
18 Months or
39,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 39,000 km or 18 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
52,000 km or 24 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Inspect the transfer case fluid.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
24 Months or
52,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

Perform Maintenance At 52,000 km or 24 Months

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Inspect the transfer case fluid.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Odometer Reading

Date

Repair Order No.

CHRYSLER
RETAILER STAMP

Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
65,000 km or 30 Months**

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
30 Months or
65,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 65,000 km or 30 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
78,000 km or 36 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
36 Months or
78,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 78,000 km or 36 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
91,000 km or 42 Months**

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
42 Months or
91,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 91,000 km or 42 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
104,000 km or 48 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the ignition cables on 3.7L engines.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Change the automatic transmission fluid and filter if using your vehicle for any of the following: police, taxi, fleet or frequent trailer towing.
- ☐ Inspect the transfer case fluid; change if using your vehicle for any of the following: police, taxi, fleet or frequent trailer towing.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
48 Months or
104,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the ignition cables on 3.7L engines.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Change the automatic transmission fluid and filter if using your vehicle for any of the following: police, taxi, fleet or frequent trailer towing.
- ☐ Inspect the transfer case fluid; change if using your vehicle for any of the following: police, taxi, fleet or frequent trailer towing.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 104,000 km or 48 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
117,000 km or 54 Months**

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
54 Months or
117,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 117,000 km or 54 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
130,000 km or 60 Months**

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Flush and replace the engine coolant at 60 months if not done at 169,000 km.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
60 Months or
130,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Flush and replace the engine coolant at 60 months if not done at 169,000 km.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 130,000 km or 60 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
143,000 km or 66 Months**

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
66 Months or
143,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 143,000 km or 66 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
156,000 km or 72 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Inspect the transfer case fluid.
- ☐ Inspect the PCV valve; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
72 Months or
156,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

Perform Maintenance At 156,000 km or 72 Months

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Inspect the transfer case fluid.
- ☐ Inspect the PCV valve; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
169,000 km or 78 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Replace the spark plugs on 4.0L engines.
- ☐ Replace the timing belt on 4.0L engines.
- ☐ Flush and replace the engine coolant if not done at 60 months.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
78 Months or
169,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Replace the spark plugs on 4.0L engines.
- ☐ Replace the timing belt on 4.0L engines.
- ☐ Flush and replace the engine coolant if not done at 60 months.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 169,000 km or 78 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
182,000 km or 84 Months**

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
84 Months or
182,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 182,000 km or 84 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
195,000 km or 90 Months**

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Change the automatic transmission fluid and filter.
- ☐ Replace the accessory drive belt(s).

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
90 Months or
195,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Change the automatic transmission fluid and filter.
- ☐ Replace the accessory drive belt(s).

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 195,000 km or 90 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
208,000 km or 96 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the ignition cables on 3.7L engines.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Inspect the transfer case fluid; change if using your vehicle for any of the following: police, taxi, fleet or frequent trailer towing.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
96 Months or
208,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

Perform Maintenance At 208,000 km or 96 Months

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.
- ☐ Replace the engine air filter.
- ☐ Replace the ignition cables on 3.7L engines.
- ☐ Replace the spark plugs on 3.7L engines.
- ☐ Adjust parking brake on vehicles equipped with four-wheel disc brakes.
- ☐ Inspect the transfer case fluid; change if using your vehicle for any of the following: police, taxi, fleet or frequent trailer towing.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Odometer Reading

Date

Repair Order No.

CHRYSLER
RETAILER STAMP

Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
221,000 km or 102 Months**

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
102 Months or
221,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 221,000 km or 102 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

Perform Maintenance At
234,000 km or 108 Months

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance
At
108 Months or
234,000 km

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

Perform Maintenance At 234,000 km or 108 Months

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions; replace if necessary.
- ☐ Inspect the brake linings; replace if necessary.
- ☐ Inspect the front and rear axle fluid; change if using your vehicle for any of the following: police, taxi, fleet, off-road or frequent trailer towing.
- ☐ Inspect the CV joints.
- ☐ Inspect the exhaust system.
- ☐ Inspect the front suspension components, tie rod ends and boot seals; replace if necessary.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Odometer Reading

Date

Repair Order No.

CHRYSLER
RETAILER STAMP

Signature of authorized Chrysler Canada Retailer

**Perform Maintenance At
247,000 km or 114 Months**

- ☐ Change the engine oil and oil filter. Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.*
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

**Perform Maintenance
At
114 Months or
247,000 km**

Odometer Reading

Date
Retailer Copy
Remove and attach to Repair Order

- ☐ Change the engine oil and oil filter. **Under no circumstances should the oil change interval exceed 13 000 km or 6 months whichever occurs first.***
- ☐ Rotate tires, rotate at the first sign of irregular wear even if it occurs prior to this service.

* Oil changes that are prompted by the oil change indicator system prior to this schedule maintenance interval can be recorded in the oil change log section.

Perform Maintenance At 247,000 km or 114 Months

Odometer Reading

Date

Repair Order No.



Signature of authorized Chrysler Canada Retailer

OIL CHANGE LOG		
SERVICE # 1	SERVICE # 2	SERVICE # 3
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer
SERVICE # 4	SERVICE # 5	SERVICE # 6
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer

OIL CHANGE LOG

SERVICE # 7	SERVICE # 8	SERVICE # 9
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer
SERVICE # 10	SERVICE # 11	SERVICE # 12
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer

OIL CHANGE LOG

SERVICE # 13	SERVICE # 14	SERVICE # 15
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer
SERVICE # 16	SERVICE # 17	SERVICE # 18
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer

OIL CHANGE LOG

SERVICE # 19	SERVICE # 20	SERVICE # 21
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer
SERVICE # 22	SERVICE # 23	SERVICE # 24
Odometer Reading	Odometer Reading	Odometer Reading
Date	Date	Date
Repair Order No.	Repair Order No.	Repair Order No.
Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer	Signature of authorized Chrysler Canada Retailer

MAINTENANCE

Scheduled maintenance must be completed to provide the best vehicle performance and reliability. The limited warranties in the warranty booklet DO NOT COVER repairs required due to improper maintenance. We strongly suggest you keep track of scheduled maintenance and keep receipts or other documents. Use only recommended Mopar® Lubricants and genuine Mopar® Parts. In the event that a condition arises between maintenance intervals, please contact your retailer. AVOID PROLONGED PERIODS OF IDLING.

NOTE: WHERE TIME (MONTHS) AND METRAGE ARE INDICATED, FOLLOW THE INTERVAL THAT OCCURS FIRST.

INTRODUCTION

The oil change indicator system will remind you that it is time to take your vehicle in for scheduled maintenance. Based on engine operation condition the oil change indicator message will illuminate, this means that service is required for your vehicle. Have your vehicle serviced as soon as possible, within the next 800 km. The oil change indicator message will not monitor the time since the last oil change. Change your vehicle's oil if it has been 6 months since your last oil change even if the oil change indicator message is NOT illuminated. Change your engine oil more often if you drive your vehicle off-road for an extended

period of time. **Under no circumstances should oil change intervals exceed 13,000 km or 6 months, whichever comes first.** Your dealer will reset the oil change indicator message after completing the scheduled oil change. If this scheduled oil change is performed by someone other than your dealer the message can be reset by referring to the steps described in the Owner's Manual.

The performance of all scheduled service work is required to maintain your vehicle in good operating condition. Chrysler Canada Inc. reserves the right to deny warranty coverage if the vehicle has not been properly maintained. While we do not insist that such work be performed by factory authorized retailers, we strongly recommend that an authorized Chrysler, Jeep® or Dodge Retailer perform this work.

AT EACH STOP FOR FUEL

- Check the engine oil level about 5 minutes after a fully warmed engine is shut off. Checking the oil level while the vehicle is on level ground will improve the accuracy of the oil level reading. Add oil only when the level is at or below the ADD or MIN mark.
- Check the windshield washer solvent and add if required.

ONCE A MONTH

- Check tire pressure and look for unusual wear or damage.
- Inspect the battery and clean and tighten the terminals as required.
- Check the fluid levels of coolant reservoir, brake master cylinder, power steering and transmission and add as needed.
- Check all lights and other electrical items for correct operation.
- Check and clean wiper blades. Replace if required.

AT EACH OIL CHANGE

- Change the engine oil filter.
- Inspect the brake hoses and lines.

VISUAL INSPECTIONS —

INSPECT FOR SIGNS OF COMPONENT
DETERIORATION AND PHYSICAL DAMAGE.