



ExpressBox 1T

User Manual

Thunderbolt™ to PCIe Expansion



Model: EB1T

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Preface

Advisories

Five types of advisories are used throughout this manual to provide helpful information, or to alert you to the potential for hardware damage or personal injury.

**NOTE**

Used to amplify or explain a comment related to procedural steps or text.

**IMPORTANT**

Used to indicate an important piece of information or special "tip" to help you

**CAUTION**

Used to indicate and prevent the following procedure or step from causing damage to the equipment.

**WARNING**

Used to indicate and prevent the following step from causing injury.

**DANGER or STOP**

Used to indicate and prevent the following step from causing serious injury or significant data loss

Disclaimer: We have attempted to identify most situations that may pose a danger, warning, or caution condition in this manual. However, Magma does not claim to have covered all situations that might require the use of a Caution, Warning, or Danger indicator.

Safety Instructions

Always use caution when servicing any electrical component. Before handling the Magma Expansion chassis, read the following instructions and safety guidelines to prevent damage to the product and to ensure your own personal safety. Refer to the “Advisories” section for advisory conventions used in this manual, including the distinction between Danger, Warning, Caution, Important, and Note.

- § Always use caution when handling/operating the computer. Only qualified, experienced, authorized electronics personnel should access the interior of the computer and expansion chassis per UL and IEC 60950-1
- § The power supplies produce high voltages and energy hazards, which can cause bodily harm.
- § Use extreme caution when installing or removing components. Refer to the installation instructions in this manual for precautions and procedures. If you have any questions, please contact Magma Technical Support.



WARNING

Never modify or remove the radio frequency interference shielding from your workstation or expansion unit. To do so may cause your installation to produce emissions that could interfere with other electronic equipment in the area of your system.

When Working Inside a Computer

1. Before taking covers off a computer, perform the following steps:
2. Turn off the computer and any peripheral devices.
3. Disconnect the computer and peripheral power cords from their AC outlets or inlets in order to prevent electric shock or system board damage.

In addition, take note of these safety guidelines when appropriate:

- § To help avoid possible damage to systems boards, wait five seconds after turning off the computer before removing a component, removing a system board, or disconnecting a peripheral device from the computer.
- § When you disconnect a cable, pull on its connector or on its strain-relief loop, not on the cable itself. Some cables have a connector with locking tabs. If you are disconnecting this type of cable, press in on the locking tabs before disconnecting the cable. As you pull connectors apart, keep them evenly aligned to avoid bending any connector pins. Also, before connecting a cable, make sure both connectors are correctly oriented and aligned.



CAUTION

Do not attempt to service the system yourself except as explained in this manual. Follow installation instructions closely.

Protecting Against Electrostatic Discharge



Electrostatic Discharge (ESD) Warning

Electrostatic Discharge (ESD) is the enemy of semiconductor devices. You should always take precautions to eliminate any electrostatic charge from your body and clothing before touching any semiconductor device or card by using an electrostatic wrist strap and/or rubber mat.

Static electricity can harm system boards. Perform service at an ESD workstation and follow proper ESD procedures to reduce the risk of damage to components. Magma strongly encourages you to follow proper ESD procedures, which can include wrist straps and smocks, when servicing equipment.

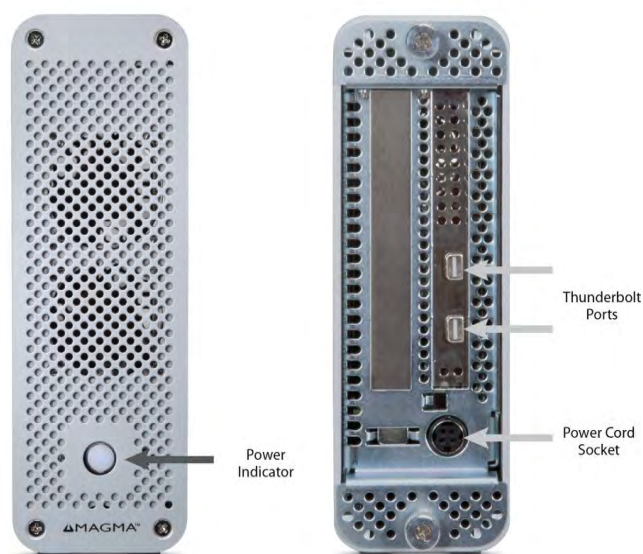
You can also take the following steps to prevent damage from electrostatic discharge (ESD):

- When unpacking a static-sensitive component from its shipping carton, do not remove the component's anti-static packaging material until you are ready to install the component in a computer. Just before unwrapping the anti-static packaging, be sure you are at an ESD workstation or are grounded.
- When transporting a sensitive component, first place it in an anti-static container or packaging.
- Handle all sensitive components at an ESD workstation. If possible, use anti-static floor pads and workbench pads.
- Handle components and boards with care. Don't touch the components or contacts on a board. Hold a board by its edges or by its metal mounting bracket.

Chapter 1 Introduction

ExpressBox 1T provides an 'outside-the-box' solution for using PCIe® cards with Thunderbolt-equipped computers. High-performance work flows are possible by connecting a Thunderbolt equipped computer to a Magma ExpressBox 1T containing PCIe cards such as video capture, media transcoding, audio processing, and fast data storage. And because Thunderbolt is also based on DisplayPort technology, you can daisy chain a high-resolution display with your Magma ExpressBox 1T. Thunderbolt cable is sold separately.

1. Power indicator
2. PCIe card slot openings
3. Thunderbolt ports
4. Easy installation thumbscrews
5. Power cord socket



PCI Express Features

- Supports ONE half-length card
- The total PCIe lanes for one slot are 4 lanes. Combinations can be:
 - § X8 PCIe card will run at x4 speed
 - § X16 PCIe card will run at x4 speed

Thunderbolt Features

- Thunderbolt™ 1 features speeds up to 10 Gbps bi-directional, Thunderbolt™ 2 provides 20Gbps.
- Daisy-chain up to six Thunderbolt devices
- Control fan speed and noise with potentiometer switch
- Easy Plug and Play installation
- Supports any x1, x4, x8 or x16 PCIe card
- Two cooling fans with speed control
- Two external Thunderbolt connectors
- Rugged Extruded Aluminum chassis
- External 65W power supply

Specifications

Item	Description
Technology	PCI Express Bus Specification Revision 2.0 PCI Local Bus Specification Revision 2.3 PCI Bridge Architecture Revision 1.2
Backplane	1 Half-Length (Full-Height) PCI Express Slot - Physical – x16 PCIe 2.0 - Electrical – x4 PCIe 2.0 (Thunderbolt spec)
Thunderbolt™ 1, Interconnect Bandwidth	10Gbps (1.25 GB/s) Bi-directional
Thunderbolt™ 2, Interconnect Bandwidth	20Gbps (2.50 GB/s) Bi-directional
Enclosure	Heavy-Duty Extruded Aluminum Chassis 9.5" L x 2.3" W x 6.9" H (249mm x 58mm x 174mm) 3.0 lbs (1.4 kg)
System Cooling	(2) Fans with Manual Speed Control
Power Supply Options	65 Watt Input: 100-240 VAC, 47-63 Hz, 1.2A MAX Output: 12V-7A
Environmental	Ambient Temperature 0° to 50° C Storage Temperature -20° to 60° C Relative Humidity 5% to 85% non-condensing
Regulatory Compliance	FCC Class A Verified CE RoHS Compliant
Thunderbolt™ 1, Supported Operating Systems	MacOS 10.6.8 or higher
Thunderbolt™ 2, Supported Operating Systems	Mac 10.9 or higher (Not supported 10.8 and below)
Warranty	30 day money back guarantee 1 year return to factory

Pre-Installation Information

Before using the Magma Expansion chassis you should perform the following steps:

- Inventory the shipping carton contents for all of the required parts
- Gather all of the necessary tools required for installation
- Read this manual

Parts List

Qty	Item
1	ExpressBox 1T – Thunderbolt to PCIe Expansion – 1 Slot
1	Power Cord
1	Power Brick 65Watt
4	Rubber Feet

EB1T – Front and Rear View

1. Power indicator
2. PCI Express card slot opening
3. Thunderbolt ports
4. Power cord socket
5. Easy installation thumbscrew

Hardware Included

6. Power Supply



Tools Required for Installation

To complete the installation of the Magma product you will need a Phillips-head screwdriver and ESD wrist strap to prevent electrostatic discharge.



Chapter 2 Hardware Installation

The following steps will guide you through the installation of your Magma Expansion System.



CAUTION

Hardware installation shall be performed only by qualified service personnel per UL and IEC 60950-1.



Electrostatic Discharge (ESD) Warning

All add-in cards are susceptible to electrostatic discharge. When moving cards, it is best to carry the cards in anti-static packaging. If you need to set a circuit card down, be sure to place it inside or on top of an anti-static surface. For more information, see [“Protecting Against Electrostatic Discharge”](#) in the Preface.



WARNING

High voltages are present inside the expansion chassis when the unit's power cord is plugged into an electrical outlet. Disconnect the power cord from the AC outlet before removing the enclosure cover. Turning the system power off at the power on/off switch does not remove power to components. High voltage is still present.



CAUTION

Before touching anything inside the enclosure, move to an ESD station and follow proper ESD procedures. Failure to do so may result in electrostatic discharge, damaging the computer or its components. For more information, see [“Protecting Against Electrostatic Discharge”](#) in the Preface.

Open Enclosure

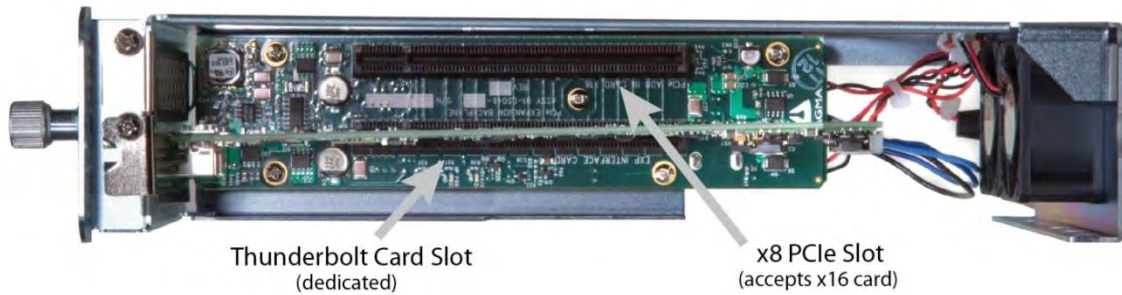
Loosen the thumbscrew and slide the card carrier as shown below:



Install PCIe Cards

Some card manufacturers recommend that you install their software driver prior to installing the card. If this is the case, be sure to install the card driver before connecting ExpressBox 1T to the computer.

- Slot 1 accepts x1, x4, x8, x16



Make sure that your PCIe card is seated in the PCIe slot connector. When correctly seated, there will be a firm resistance when you pull up gently on the card. To keep the cards in place, secure them in the enclosure with their retaining screws.

After securing the cards verify that they do not touch each other.



NOTE

If at all possible, plug all power cords from the expansion chassis and your host computer into a shared power strip, preferably one that has surge and noise suppression circuitry built into it.



WARNING

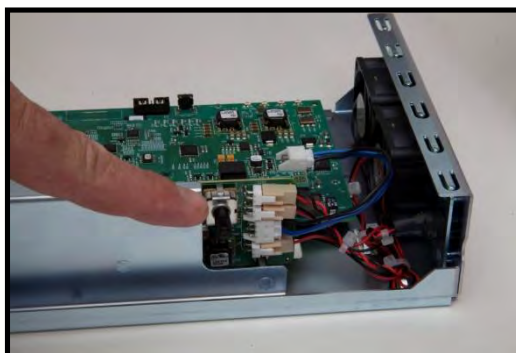
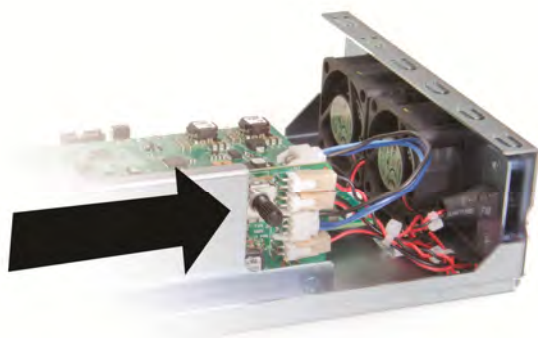
Do not remove or disconnect any cables from Thunderbolt interface card inserted in the ExpressBox 1T chassis. Doing so **WILL** disable functionality.

Extra Power

Some PCIe cards require extra power. There are **no AUX power connectors** that can be used for providing extra power to cards, e-mail sales@magma.com for more information.

Fan Controller

If the PCIe cards run hot or are over 20 watts of power, Magma recommends adjusting the fan speed to maximum. Use the Adjustable-Knob located at the bottom of the Card Carrier for adjusting the Fan Speed. .



CAUTION

Before touching anything inside the enclosure, be sure unit has been off and is cool. Beware of touching anything in chassis if unit has been on.

Connect Cables and Turn On

Plug in power cord to ExpressBox 1T.

Attach Thunderbolt cable into either top or bottom port on the ExpressBox 1T. Plug in Display Monitor, DVI/HDMI, or Display. If no display will be used, you can daisy chain other Thunderbolt devices. Plug in the other end of the Thunderbolt cable to the Thunderbolt port on the computer.

Connect a Thunderbolt cable to one of the ports on the back of the Magma product and connect the other end of Thunderbolt cable to Thunderbolt port on your computer.

You can use the second Thunderbolt port on the Magma EB1T for connecting another Thunderbolt device or Mini DisplayPort device.



ExpressBox 1T will automatically turn ON when the computer is turned ON. A BLUE light will shine when the expansion chassis is ON. ExpressBox 1T will automatically turn OFF when the computer is turned OFF or goes into SLEEP mode.

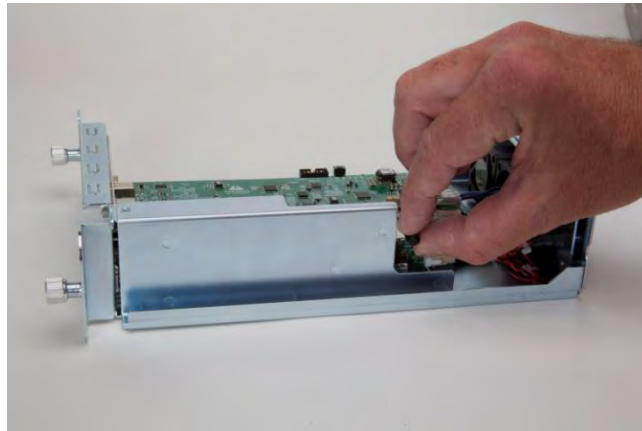
If either end of the Thunderbolt cable is removed while the system is ON, the expansion chassis will automatically power down.



ExpressBox 1T does not have ONN/OFF switch. The Blue LED on the front is a power indicator not a power button. It simply indicates whether the chassis is on or off. To turn on the ExpressBox 1T connect to Thunderbolt equipped computer. The Blue light on the front of ExpressBox 1T is not an on off push button, it simply indicates whether the chassis is on or off. If either end of the Thunderbolt cable is disconnected, ExpressBox 1T will automatically turn off.

Control Fan Speed

For low power or self-cooled cards you can reduce the fan noise by adjusting the “Adjustable-Knob”, found under the card carrier, to the slowest speed setting. If the chassis gets hot during use, you should increase the fan speed to provide more cooling.



The Factory Default setting is 75% High. The LOW for slow fan speed. HIGH for fast speed setting.

Daisy Chaining



IMPORTANT

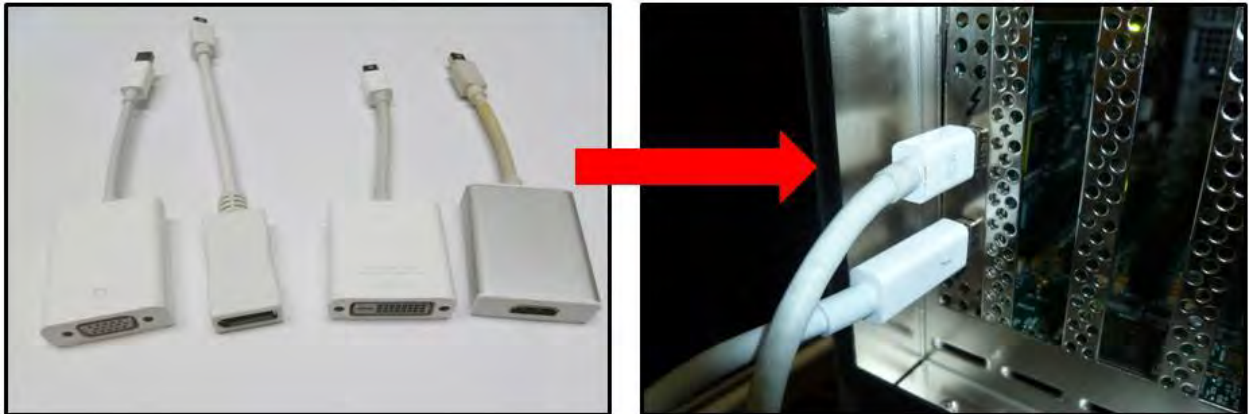
For best performance, it is recommended that ExpressBox 1T be the first device in the Thunderbolt Daisy-chain.

Attaching Displays

You can use an appropriate Display Port connector to add a Display Port, HDMI, DVI, or VGA Display.

The Display Port connector can plug into the other Thunderbolt port on Roben-3

Make sure your display is plugged in and the appropriate adapter is connected.



Chapter 3 Verify Installation

Hardware

Check the status of the LEDs on the Interface cards and backplane to verify good connection or link between your host computer and expansion unit

1. Thunderbolt™ 1 interface card: 5 solid green LEDs are illuminated and three solid green LEDs on the backplane. For more details see “Thunderbolt™ 1 Interface Card LEDs” below.
2. Thunderbolt™ 2 Interface Card: 7 solid green LEDs are illuminated and 3 solid green LEDs on the backplane. For more details go to “[Thunderbolt™ 2 Interface Card LEDs on pages 18 to 20](#)”.

Thunderbolt™ 1 Interface Card & LEDs

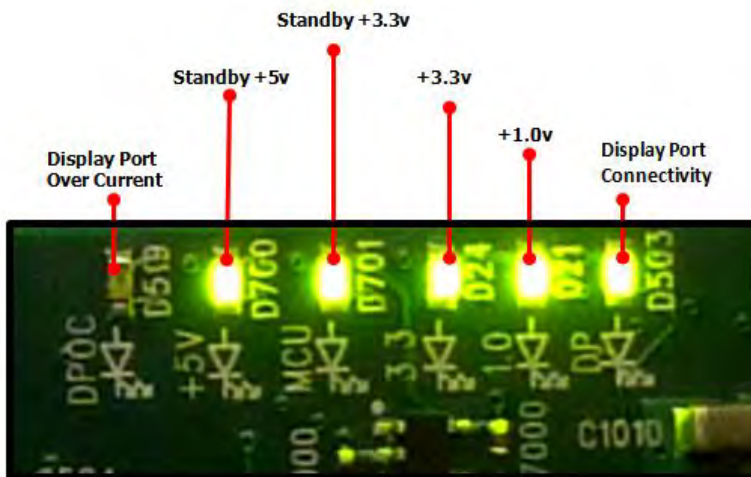
When the Thunderbolt™ 1 Interface card is fully operational and with an external Display device attached, 5 green LEDs are illuminated (solid green), see FIGURE T1-A .



IMPORTANT

If you are only seeing Two Green LEDs that are illuminated on the Thunderbolt Interface card after the Magma Roben-3 is turned on, this indicates that there a hardware failure within your expansion unit. Check your Thunderbolt cable, make sure it is connected firmly and the Thunderbolt Interface card is seated in the PCIE slot properly.

FIGURE T1-A



LED	DESCRIPTION
Display Port Over Current	When illuminated it indicates a power problem on the interface card
+5v & 3.3v Standby	Are illuminated upon connecting an external power device to expansion unit
+3.3v and 1.0v	Are illuminated when the expansion unit turns on
Display Port Connectivity	Comes on when an external display device is attached to Thunderbolt port of the expansion unit

**IMPORTANT**

If there is no Display Monitor attached to Thunderbolt™ 1 Interface card it would only show 4 illuminated solid GREEN LEDs, this is normal. See picture below.

FIGURE T1-B

**IMPORTANT**

LEDs D700 and D701 on the Thunderbolt™ 1 Interface card are illuminated when power cord is attached to expansion unit. This means the expansion unit is on standby-mode. See picture below.

FIGURE T1-C



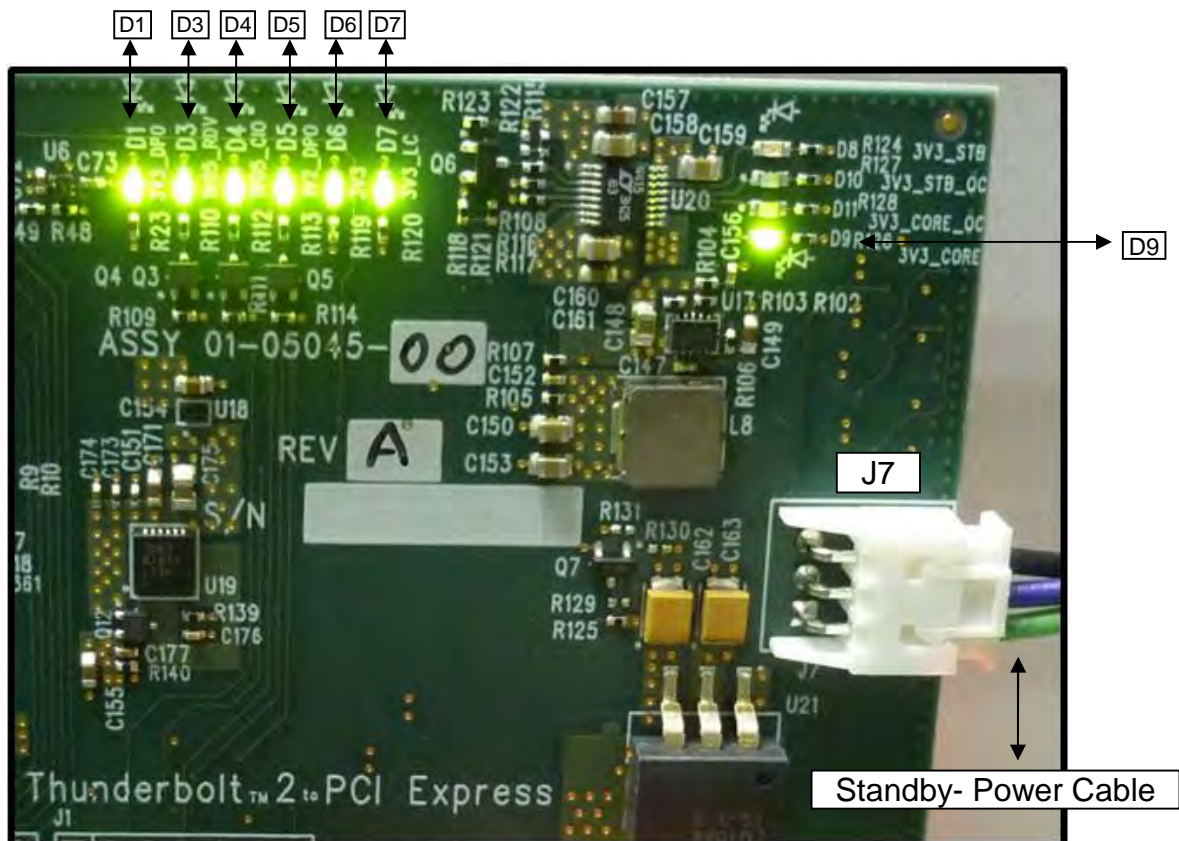
Thunderbolt™ 2 Interface Card & LEDs

There are 10 LEDs on the Thunderbolt™ 2 Interface card. These LEDs are essential in checking the power status of the board. It also serves as failure indicators and helps in troubleshooting hardware problems.

When the Thunderbolt™ 2 Interface card is fully operational and with an external Display device attached, 7 solid Green LEDs (D1,D3,D4,D5,D6,D7 and D9) are illuminated. See picture on FIGURE T2-A.

If you don't have an external display attached, only 5 Green LEDs are illuminated. See FIGURE T2-B.

FIGURE T2-A



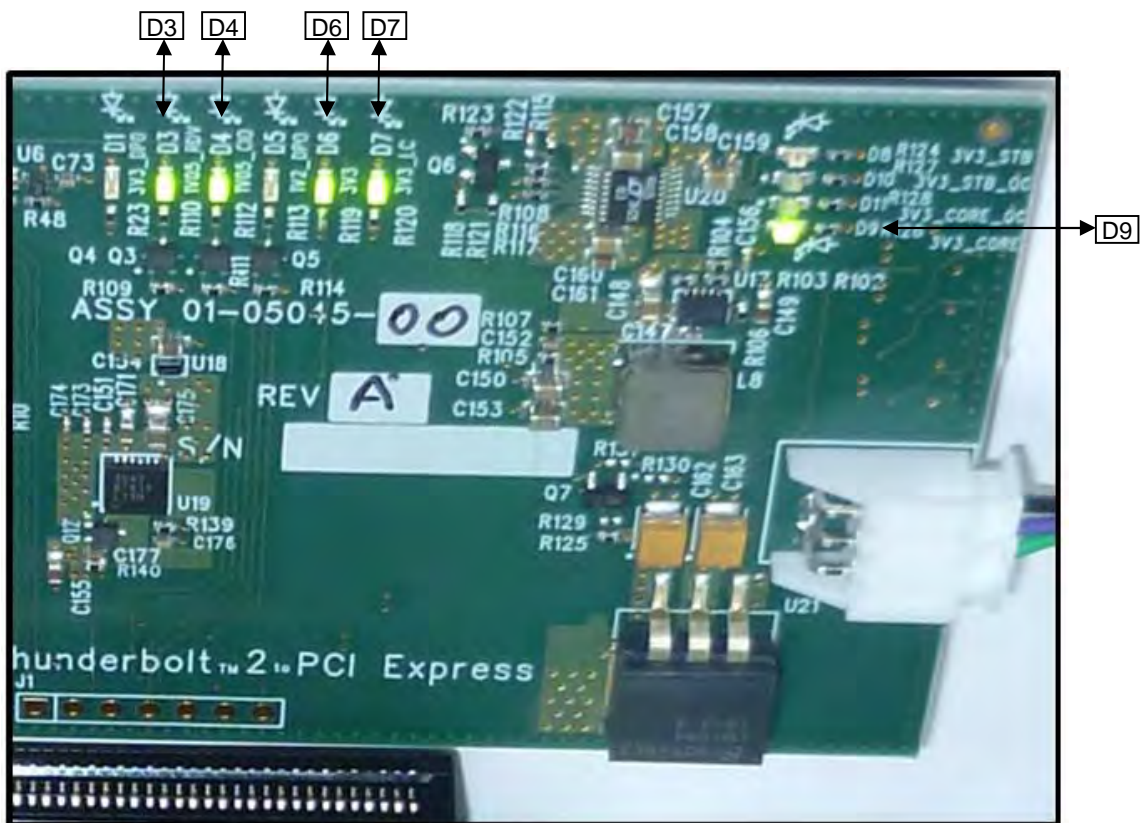
If the above LEDs are not coming ON, it is an indication that your board is not getting power or the board is faulty or defective. Please check the following:

1. Standby-power cable is firmly connected to Thunderbolt™ 2 Interface card power connector (J7). See page 25.
2. Thunderbolt™ 2 Interface card is seated all the way in the PCIe slot. Try reseating the card in the PCIE slot.

If there is no Display Monitor attached to Thunderbolt™ 2 Interface card it would only show 5 illuminated solid GREEN LEDs (D3, D4, D6, D7 and D9), this is normal. See FIGURE T2-B below.

If you reconnected an external Display device, LEDs D1 and D5 should come on immediately. Otherwise, the Thunderbolt™ 2 Interface card is not properly working or the monitor Displayport cable is faulty.

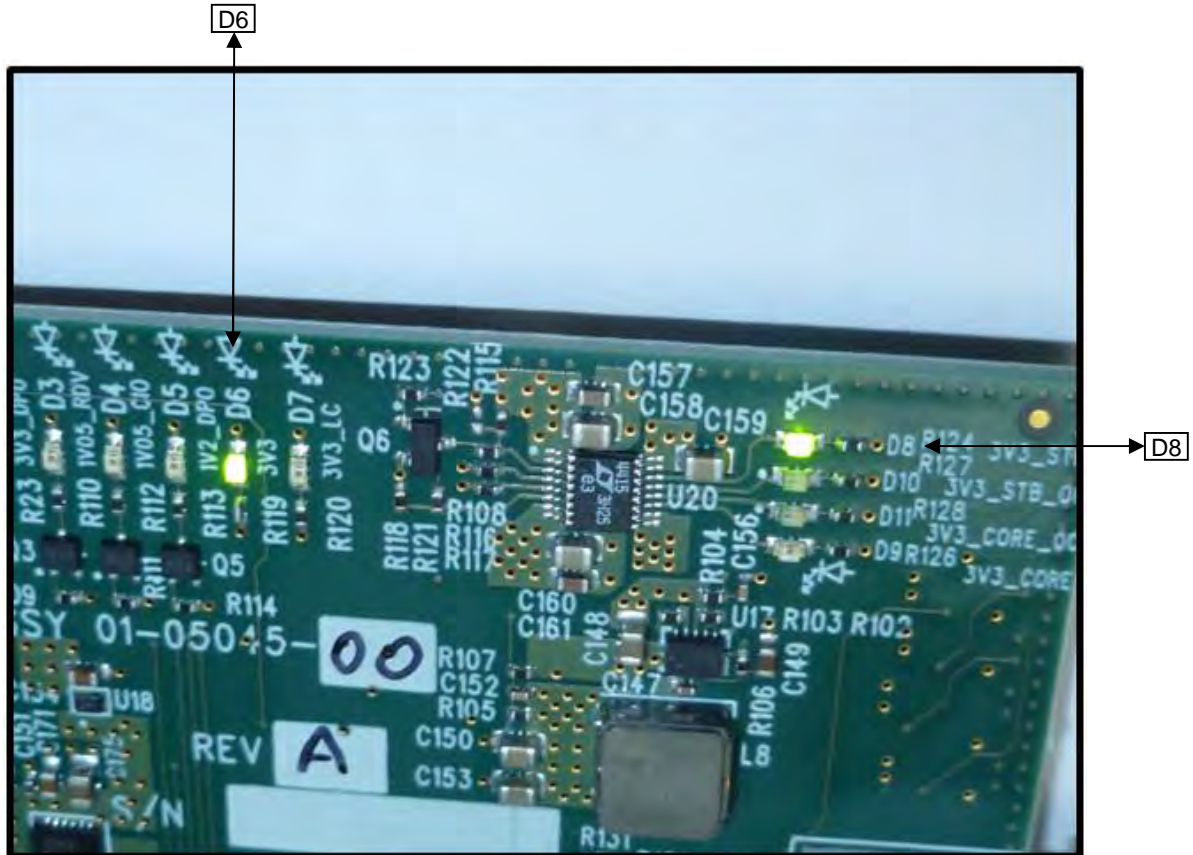
FIGURE T2-B



LEDs D6 and D8 are illuminated when power cord is attached to expansion unit. This means the expansion unit is on standby-mode. The magma device is "switched off" on the electronic interface (but is designed to draw some power). On standby mode the Magma is not performing its primary function; it is waiting to be activated by a remote power or remote controller.

See picture below.

FIGURE T2-C



If the above LEDs are not coming ON, please check the power standby cable make sure it is firmly connected to Thunderbolt Interface card power connector (J7). See page 25.

Backplane & LEDs

A functional / operational backplane will illuminate three solid green LEDs. See picture below.



Two solid green LEDs on the backplane signifies "standby mode". The magma device is "switched off" on the electronic interface (but is designed to draw some power). On standby mode the Magma is not performing its primary function. It is waiting to be activated by a remote power or remote controller.

See picture below.



Software

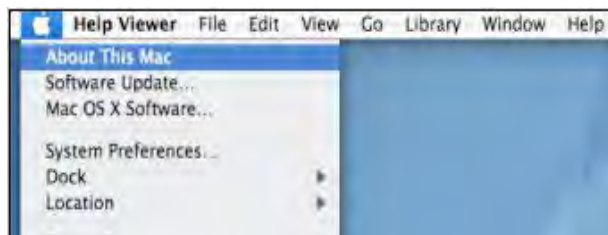
How to check Magma device - Mac OS X



IMPORTANT

Magma requires no driver in Apple Mac Operating System.

To verify a successful installation of Magma Roben-3 on Mac select "About This Mac" under the Apple Icon.



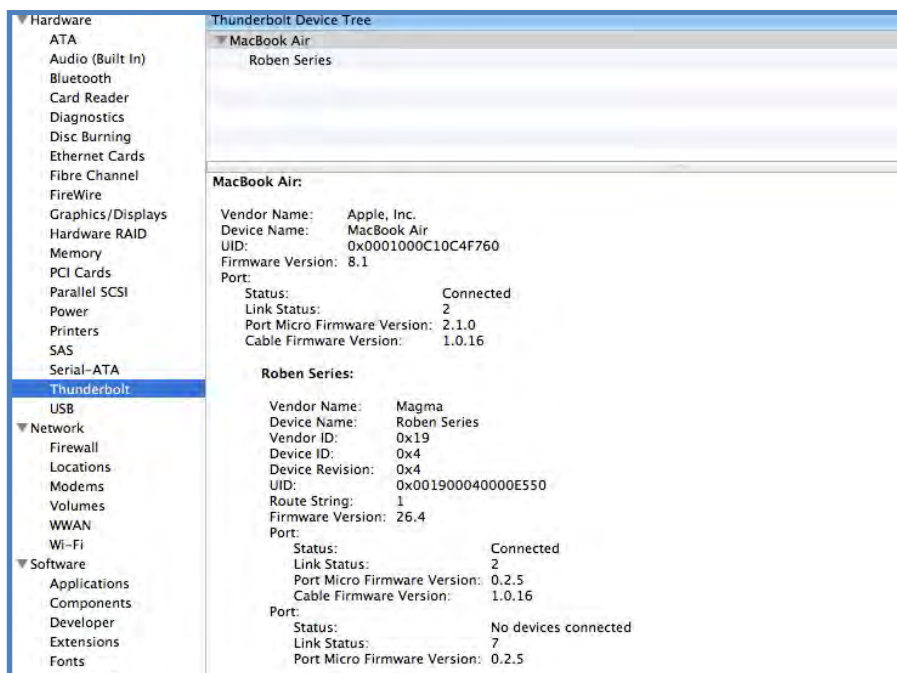
1. Your first step will vary depending on which version of Mac OS X you are using:

Mac OS X 10.6.8 Snow Leopard or earlier:

- Open Apple System Profiler by choosing About this Mac from the Apple () menu. Then, click More Info.

OS X Lion 10.7 or later:

- Open System Information by choosing About this Mac from the Apple () menu. Then, click System Report
2. Click Thunderbolt. This picture below applies to **Thunderbolt™ 1 device**.



The picture below applies for Thunderbolt™ 2. “Tbolt2 Series” is the new device name for Thunderbolt™ 2.



IMPORTANT

Thunderbolt™ 2 requires Mac OS 10.9 and above. It is highly recommend to update your Mac to the latest Operating system before using the Thunderbolt™ 2 hardware.

MacBook Pro

Hardware

- ATA
- Audio
- Bluetooth
- Camera
- Card Reader
- Diagnostics
- Disc Burning
- Ethernet Cards
- Fibre Channel
- FireWire
- Graphics/Displays
- Hardware RAID
- Memory
- PCI Cards
- Parallel SCSI
- Power
- Printers
- SAS
- SATA/SATA Express
- SPI
- Storage
- Thunderbolt**
- USB

Network

- Firewall
- Locations
- Volumes
- WWAN
- Wi-Fi

Software

- Accessibility
- Applications
- Components
- Developer

Thunderbolt Device Tree

- Thunderbolt Bus
 - Tbolt2 Series**

Tbolt2 Series:

Vendor Name: Magma
 Device Name: Tbolt2 Series
 Vendor ID: 0x19
 Device ID: 0x1
 Device Revision: 0x1
 UID: 0x0019000800001310
 Route String: 1
 Firmware Version: 22.1

Port (Upstream):
 Status: Device connected
 Link Status: 0x2
 Current Link Width: 0x2
 Cable Firmware Version: 1.0.16
 Cable Serial Number: C4M32240026F798A9
 Link Controller Firmware Version: 0.14.0

Port:
 Status: No device connected
 Link Status: 0x7
 Current Link Width: 0x1
 Link Controller Firmware Version: 0.14.0

How to Check Magma Device - Windows 7 and 8

Open ACPI (BIOS) → Open PCI Bus → Click the '+' sign several times until you reach a PCI Express Root Port with a PCI Standard PCI-to-PCI Bridge beneath it.

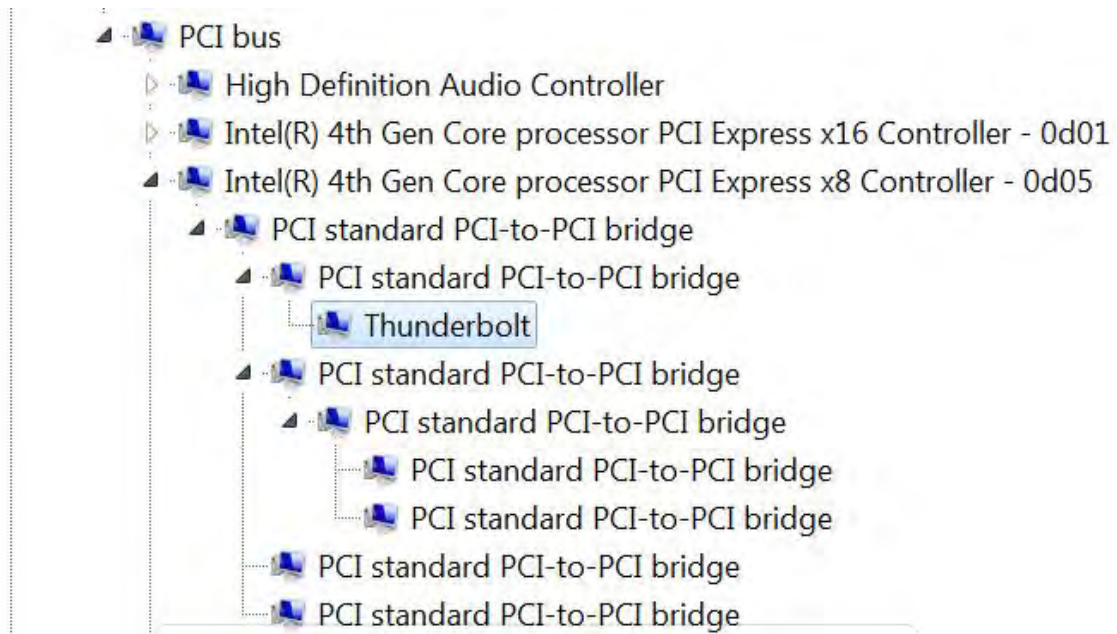
If the verification is successful, you can install 3rd Party cards as well as auxiliary peripherals, such as hard drives into the chassis.

If, however, the installation was unsuccessful, you may not see the PCI to PCI Bridge, or it will have a small yellow symbol in front of it as shown below.



IMPORTANT

Magma requires no driver in Windows Operating System, Unix OS, Linux and other flavor of Operating Systems.



How To Check PCIe cards - Mac OS X



IMPORTANT

For Mac OS, a driver modification is required from the PCIe card provider. A Mac OS driver that is “Thunderbolt Aware” is required so the PCIe hardware will be recognized by Mac OS through Thunderbolt™ Technology

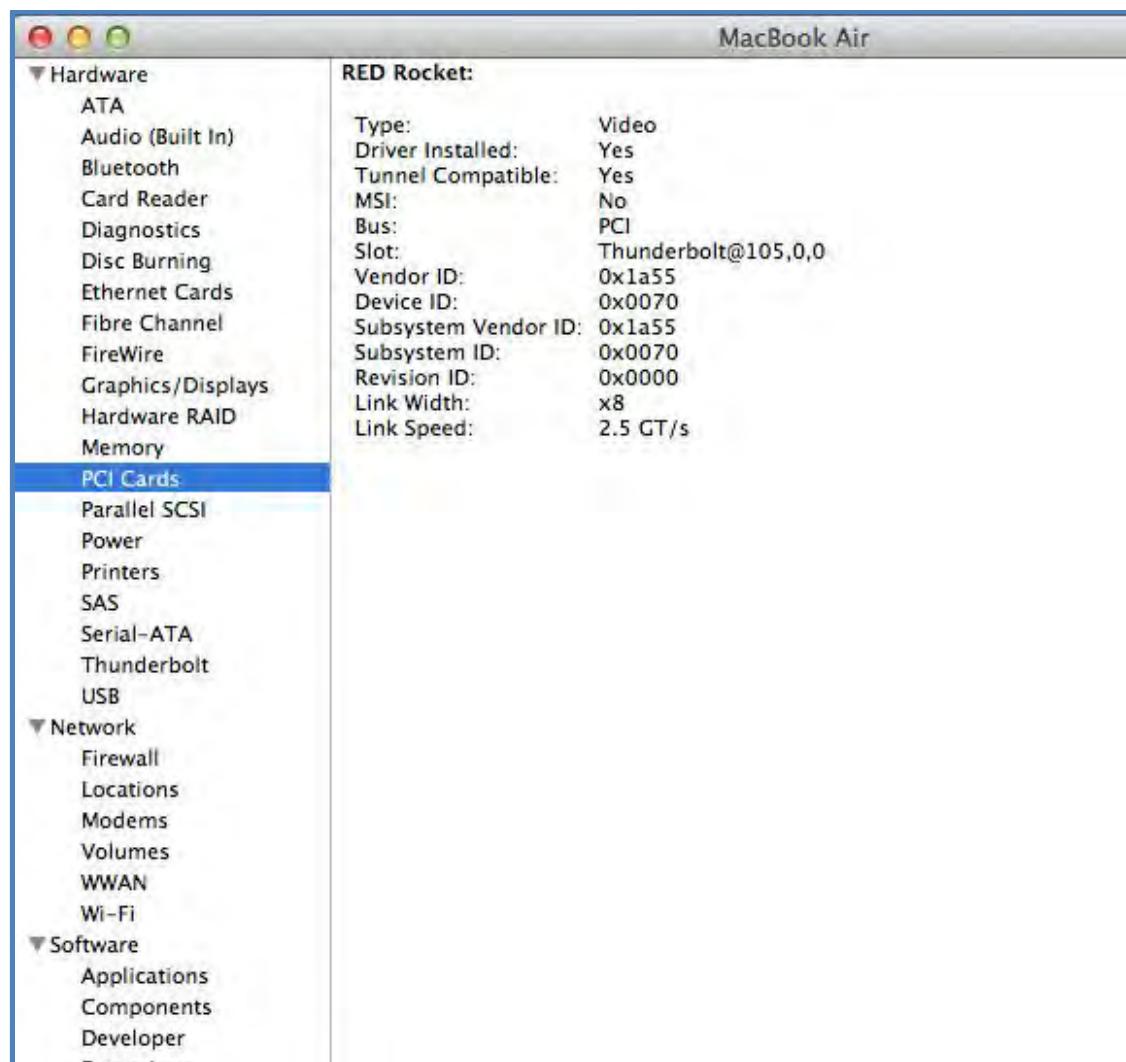
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OS X Lion 10.7 or later:

- Open System Information by choosing About this Mac from the Apple () menu. Then, click System Report
2. Click PCI cards

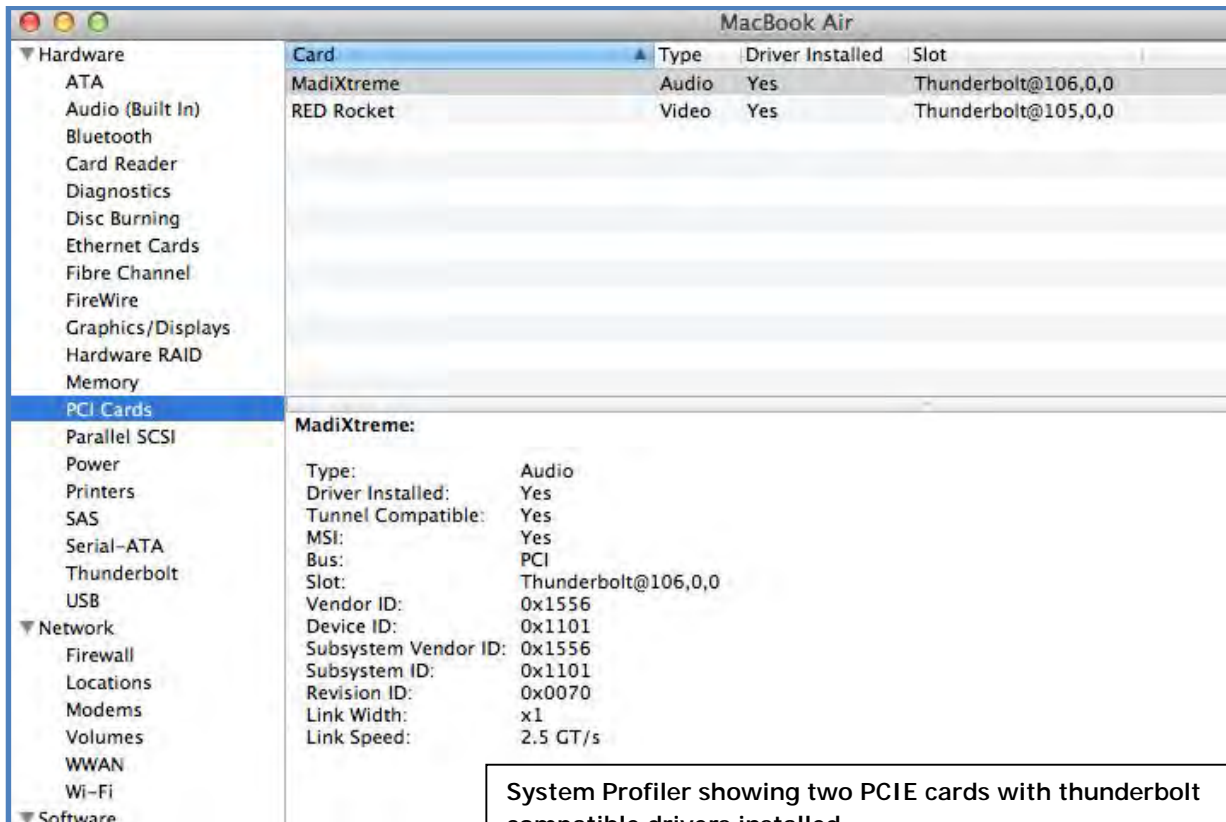


Thunderbolt Aware Driver is required for PCIe cards

For Mac OS, a Thunderbolt Aware (Compatible) driver is required because it allows PCIe cards to be detected in Roben-3. Ensure you have a “Thunderbolt Aware or Thunderbolt Compatible” driver from the PCIe card manufacturer otherwise the PCIe card will not be functional.

If the driver is installed, make sure it supports Thunderbolt. If the driver does not support Thunderbolt you will see a message “Driver Installed: No

Click on the specific PCIe card in question to see if it's Thunderbolt Compatible. If it shows “Yes” then it's compatible, if it shows “No”, the PCIe card will not be visible in Roben-3.



The screenshot shows the System Profiler window for a MacBook Air. The left sidebar is expanded to 'PCI Cards'. The main pane displays a table of installed PCIe cards:

Card	Type	Driver Installed	Slot
MadiXtreme	Audio	Yes	Thunderbolt@106,0,0
RED Rocket	Video	Yes	Thunderbolt@105,0,0

Below the table, the details for the selected 'MadiXtreme' card are shown:

```

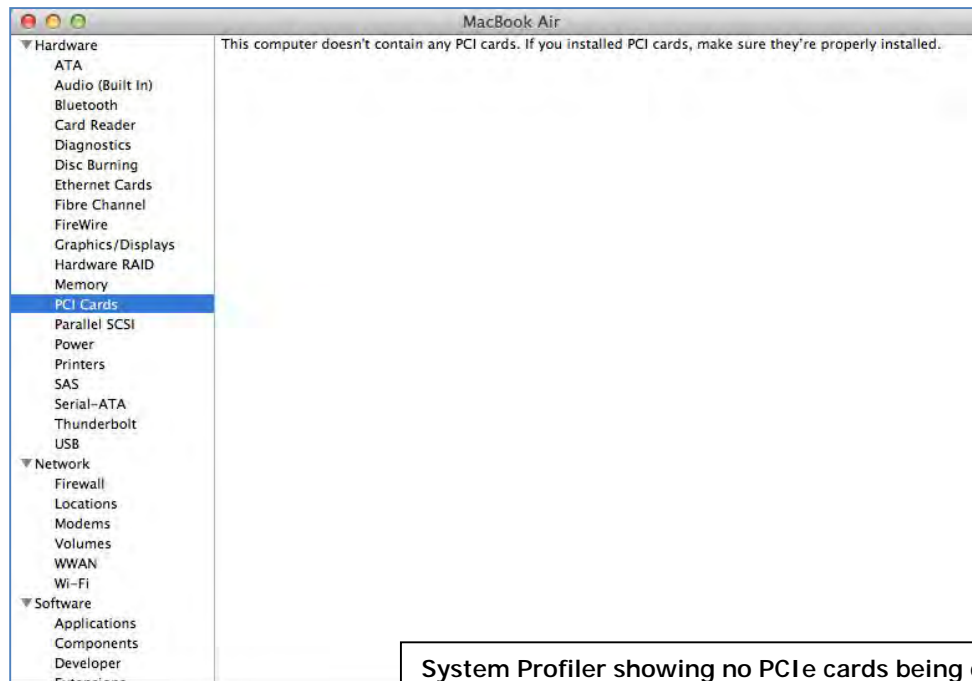
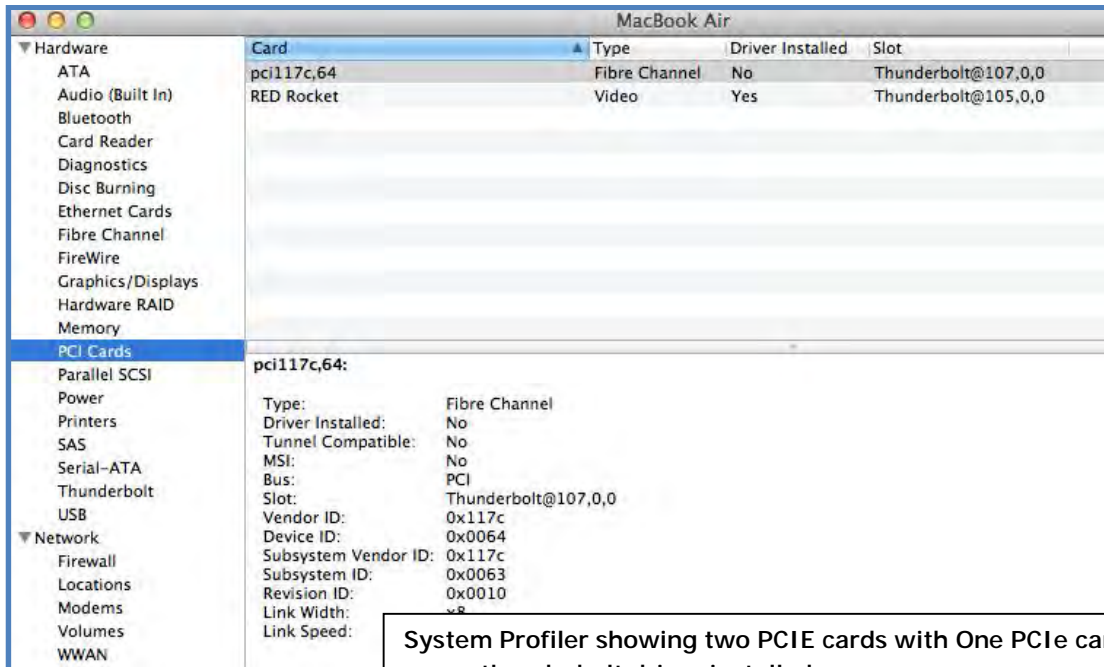
MadiXtreme:
Type: Audio
Driver Installed: Yes
Tunnel Compatible: Yes
MSI: Yes
Bus: PCI
Slot: Thunderbolt@106,0,0
Vendor ID: 0x1556
Device ID: 0x1101
Subsystem Vendor ID: 0x1556
Subsystem ID: 0x1101
Revision ID: 0x0070
Link Width: x1
Link Speed: 2.5 GT/s
  
```

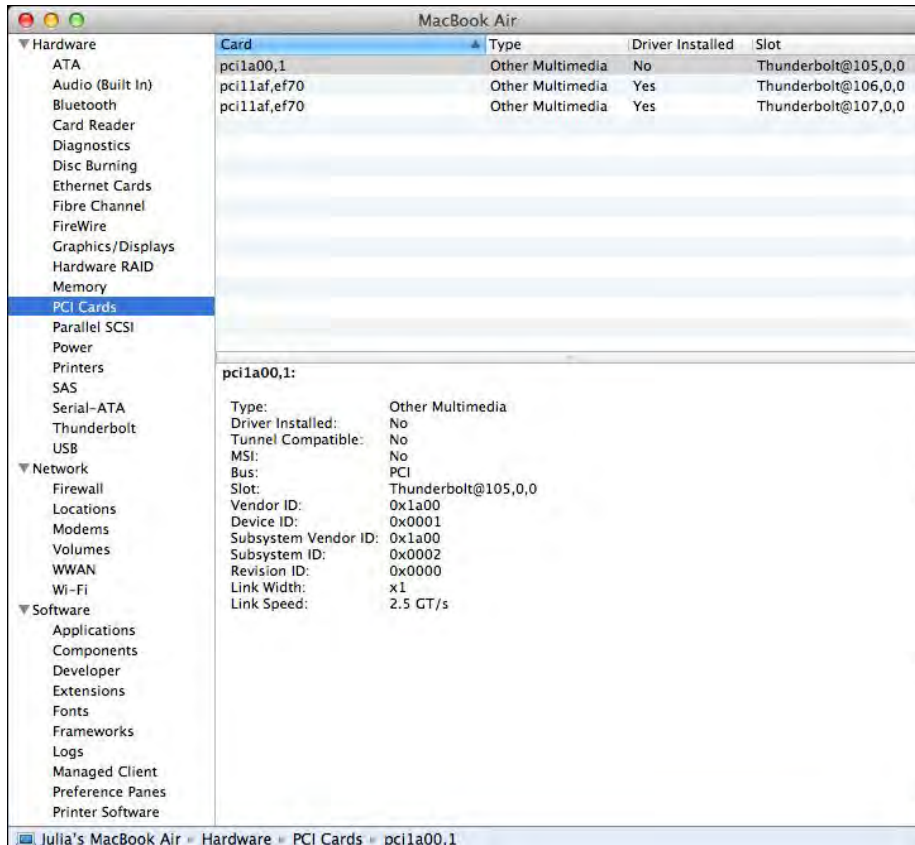
A callout box at the bottom right of the screenshot contains the text: "System Profiler showing two PCIe cards with thunderbolt compatible drivers installed".



NOTE

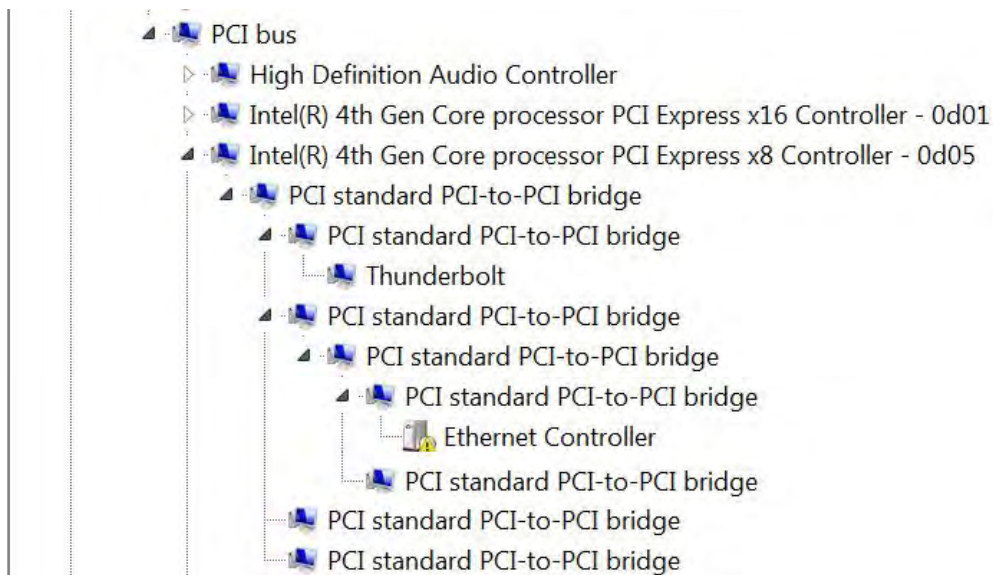
Magma does not provide nor supply any third party PCIe drivers. If you need driver you must contact the vendor or manufacturer of the PCIe card. If you would like to determine whether the 3rd party PCIe card has a Thunderbolt Compatible driver or not you must also contact the vendor or manufacturer of the PCIe card.





How To Check PCIe cards - Windows 7 and 8

No special drivers have been required for Thunderbolt compatibility with Windows 7. As a general rule, if the PCIe card works in a workstation using Windows, it will most likely work with Roben-3 expansion units, using Windows



Troubleshooting

Q: If the Thunderbolt card fails to power up, what should I check?

A: Check the Standby-Power cable; make sure it is firmly connected to the power receptacle of the Thunderbolt Interface card. Remove and reconnect the Standby-Power cable.



Standby-Power
Cable

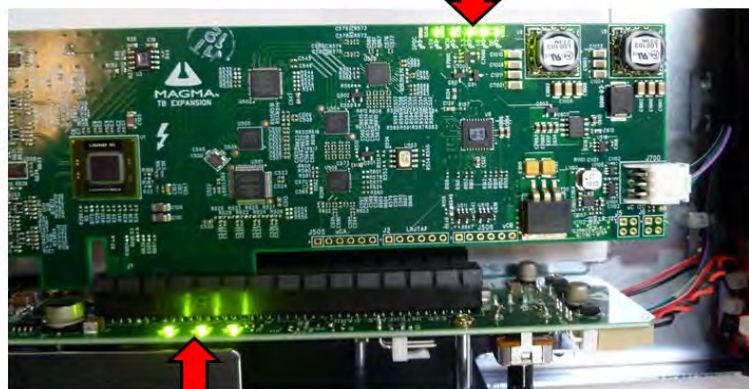
Q: How do I know if ExpressBox 1T power supply is working?

A: If the Thunderbolt card is properly seated and EB1T is connected to Computer that is on; and the power cord is plugged-in to the power source outlet and to EB1T power receptacle port, then you should see the Front BLUE LED is LIT, Fan is spinning and 5 green LEDs (shown) on the Interface card and 3 green LEDs on the backplane.

+5V, MCU, 3.3, 1.0, DP LEDs on Interface card should be LIT or ON

3.3v, PWR, 5vAUX LEDs on Backplane should be also LIT or ON.

5 Green LEDs on Interface Card



3 Green LEDs on Backplane

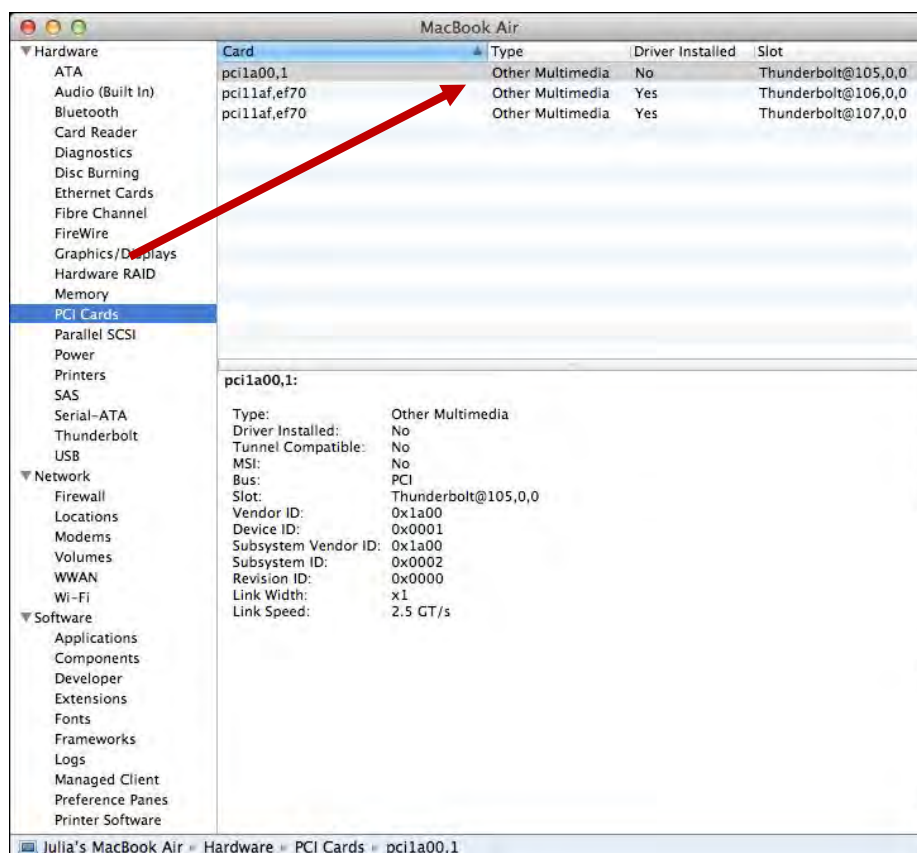
Q: If ExpressBox 1T does not power up how do I determine whether I have a bad power supply, a bad interface card or defective cable?

A: A working system should illuminate - Five Green LEDs 5V, MCU, 3.3, 1.0, DP LEDs on Interface card, which are located on the top right corner. And 3.3v, PWR, 5vAUX LEDs on Backplane should be also LIT or ON

- When you have a Bad Power Supply, you won't see any Green LEDs lit at all on the Interface card and backplane.
- When you have a bad cable, you don't see LEDs 3.3,1.0, DP on the Interface card and LED PWR on backplane turning ON . Swap or replace the Thunderbolt Cable.
- If you already swapped the Thunderbolt cable and still LEDs 3.3,1.0, DP, and PWR are not turning on this indicates you have a bad interface card.

Q: How can I determine if the driver for my PCIe card is Thunderbolt Compatible?

A: Thunderbolt Tunneling is required for MacOS. In Apple System Profile, click on the specific PCIe card in question to see if it's Thunderbolt Tunnel Compatible. If it shows "Yes" then Thunderbolt tunneling has been enabled. If it shows "No", then the driver does not work through Thunderbolt and the PCIe card will not be visible in ExpressBox 1T.



Q: Can I daisy chain ExpressBox 1T with more ExpressBox 1T?

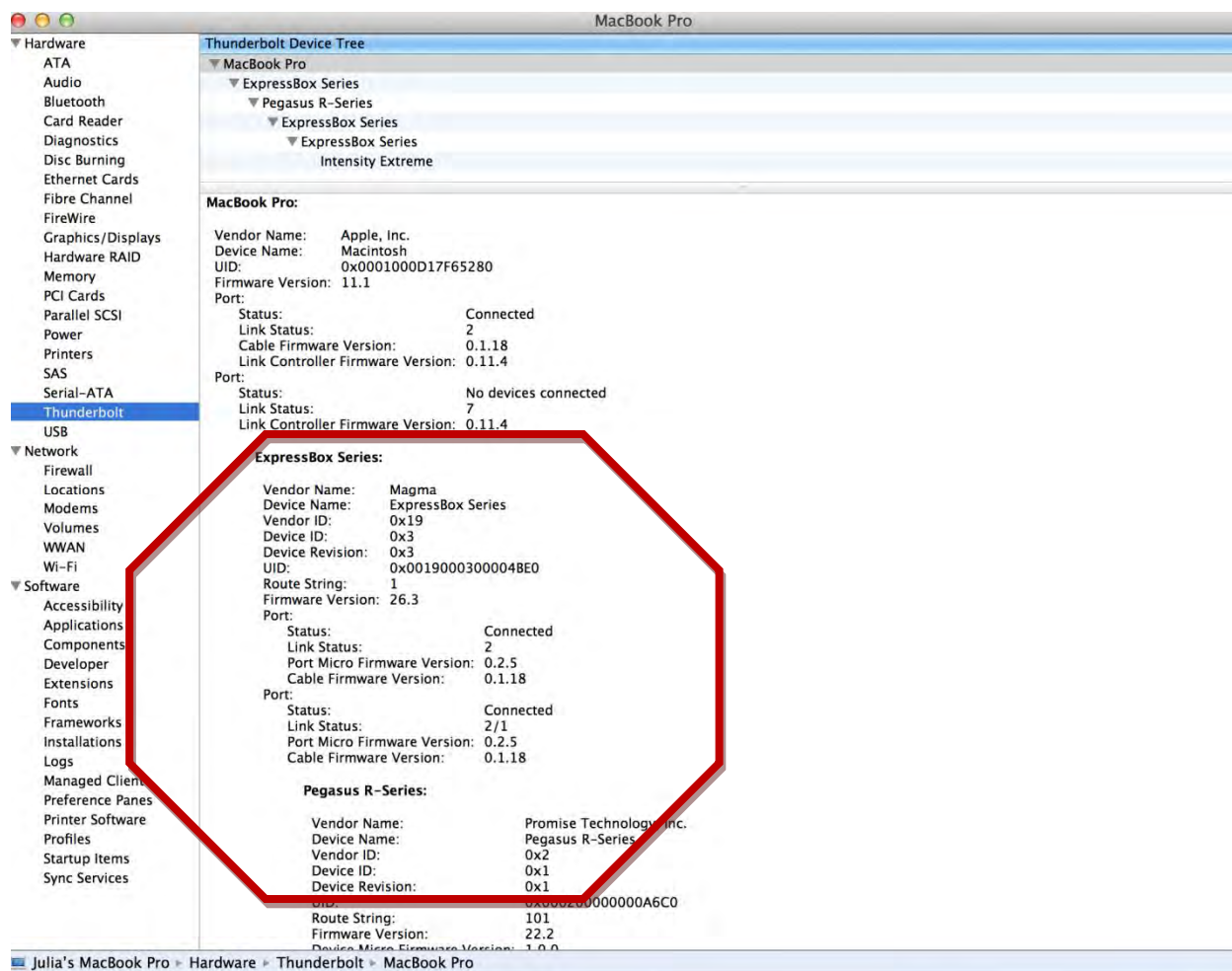
A: Yes, but realize that aggregate bandwidth is limited to 10Gbps through the Thunderbolt port and PCI address and IO space can be limited so the type of cards installed in the chassis may limit the number that can be daisy chained successfully.

If a daisy chain device doesn't work; check to see if a RED led (on the Magma Thunderbolt Card in the first slot of ExpressBox 1T) is on. If so, the daisy chained device is drawing too much power and the current limiting has kicked in and has turned off the power to the downstream device.

Q: Will ExpressBox 1T show up in Apple System Profiler or Windows Device Manager without any PCIe cards installed?

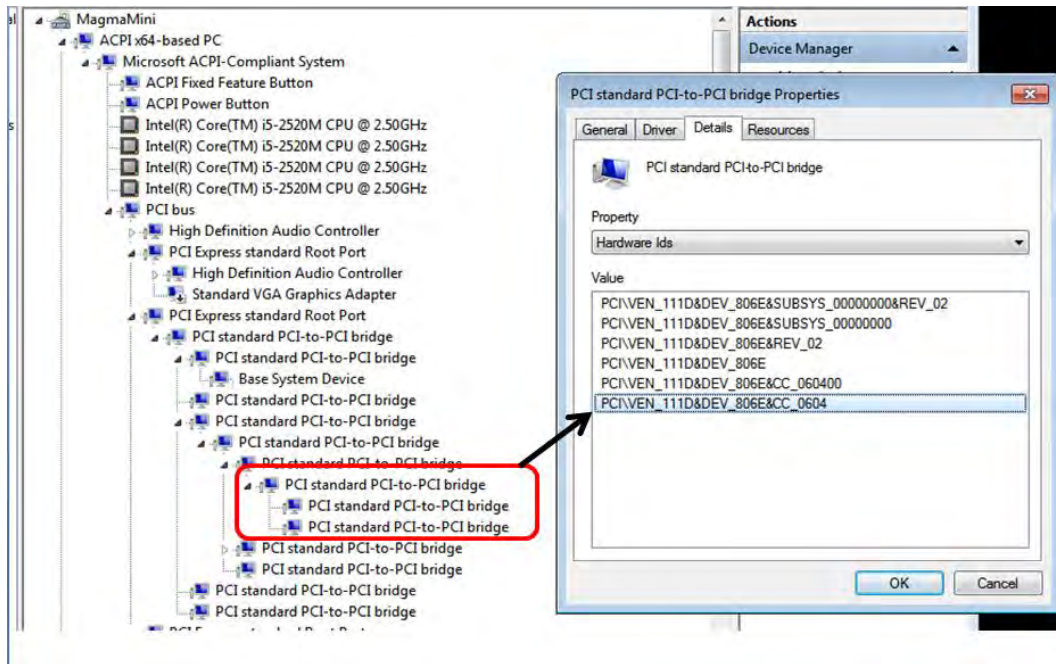
Yes.

In Apple System Profiler → Thunderbolt → Status: Connected → ExpressBox 1T



In Windows → Control Panel → Device Manager → View by connection

You should see these three PCI-to-PCI bridges. Right click on it and select “Properties”, select Hardware Ids from dropdown list, you should see PCI\Ven_111D



How to Power ON and OFF EB1T

Powering On EB1T (Thunderbolt™ 1)

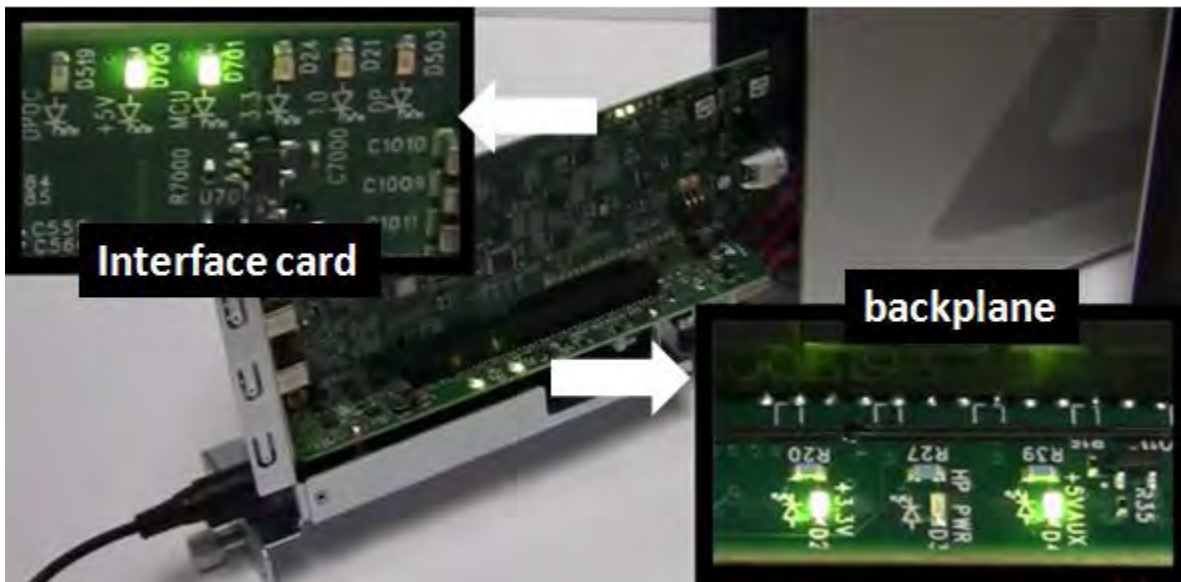
There are several ways on how to “Power On” the Magma EB1T as described from the following examples below.

Example 1

Connect power cord to EB1T. EB1T goes to standby mode.

5v & MCU Green LEDs on the Interface card are illuminated.

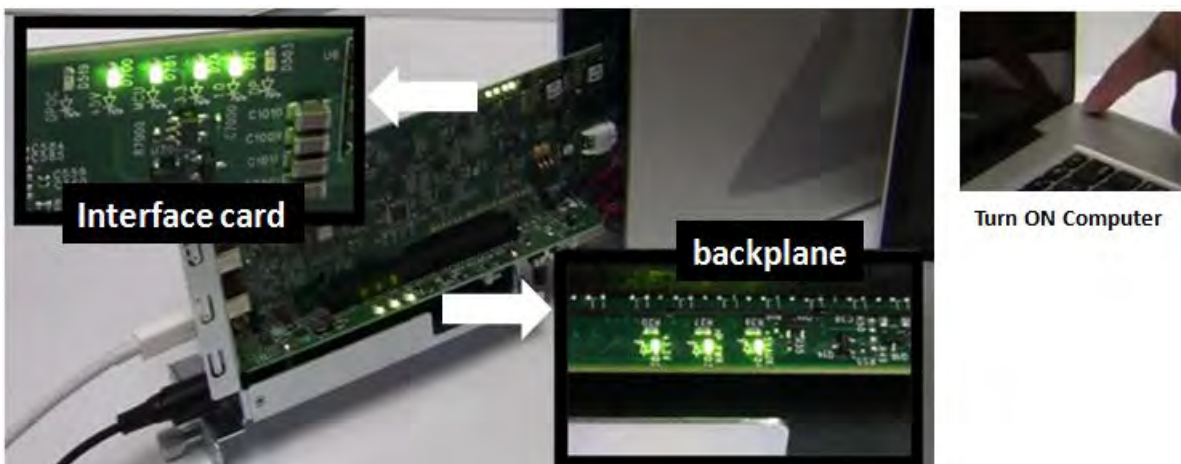
3.3v and 5v Aux LEDs are illuminated.



Connect Thunderbolt Cable to EB1T. You can plug in the Thunderbolt to either bottom or top port.

Turn on the computer. EB1T powers up immediately.

All 4 Green LEDs on the Interface card and 3 Green LEDs on the backplane are illuminated.



Example 2

Connecting the Thunderbolt cable to EB1T (on standby mode) while the computer is ON.

Example 3

Connecting the Thunderbolt cable to an active computer while the EB1T is on standby mode.

Powering OFF EB1T (Thunderbolt™ 1)

Example 1

When you power down the computer, EB1T goes to standby mode.

LEDs D21 and D24 on the Interface card are turned off. 5v and MCU LEDs remain illuminated.

LED HP PWR on the backplane is turned off. 3.3v and 5v AUX LEDs remain illuminated.

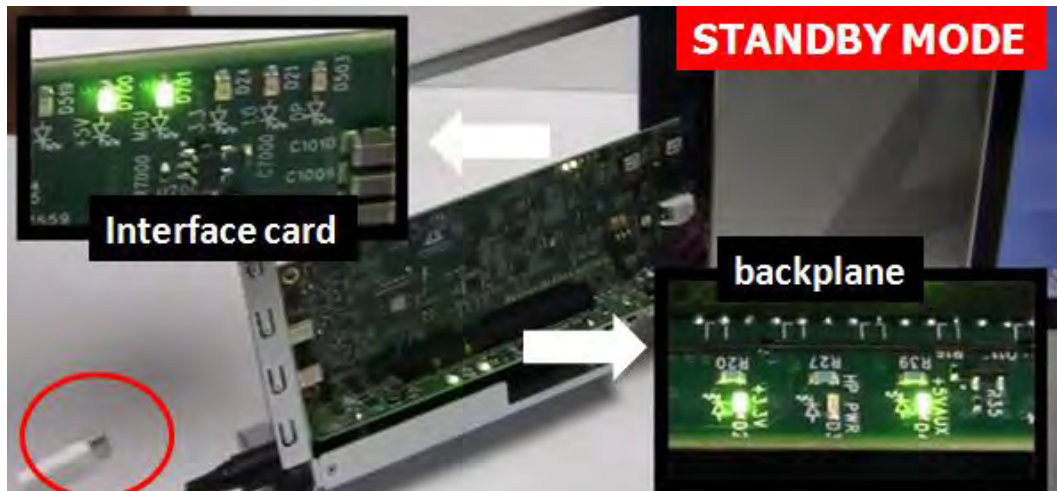


Example 2

When Thunderbolt cable is removed from EB1T while the computer is ON, EB1T goes to standby mode.

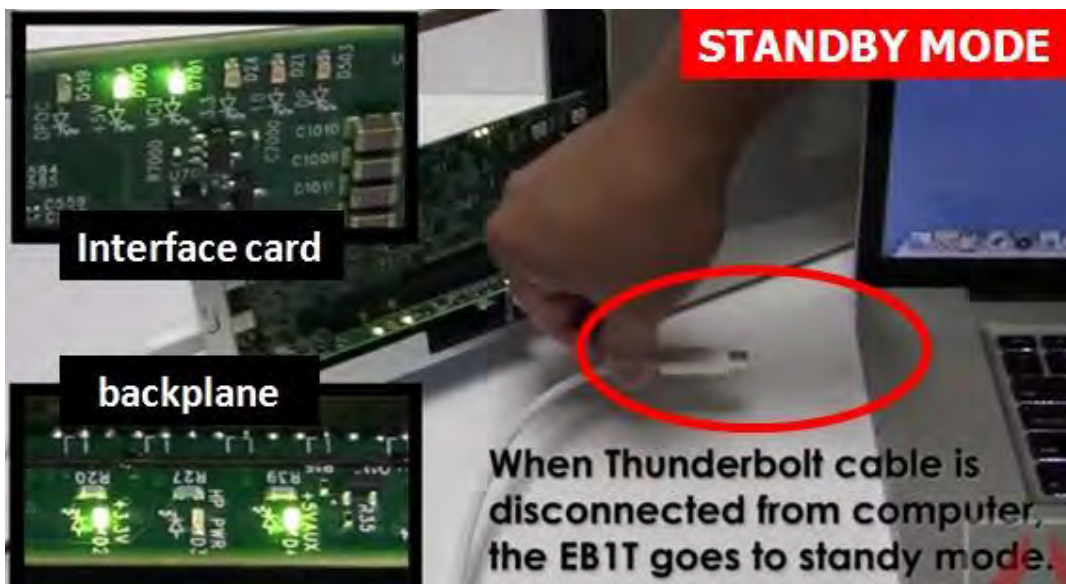
LEDs D21 and D24 on the Interface card are turned off. 5v and MCU LEDs remain illuminated.

LED HP PWR on the backplane is turned off. 3.3v and 5v AUX LEDs remain illuminated (as shown from the picture below).



Example 3

When Thunderbolt cable is disconnected from a computer that is ON, EB1T goes to standby mode. LEDs D21 and D24 on the Interface card are turned off. 5v and MCU LEDs remain illuminated. LED HP PWR on the backplane is turned off. 3.3v and 5v AUX LEDs remain illuminated (as shown from the picture below).



IMPORTANT

If a computer goes to sleep the Magma box goes to standby mode (standby power). When the computer wakes up the Magma expansion unit powers on automatically and maintains its Thunderbolt link. However, if you have a PCIE card installed in the chassis that does not support sleep-wake feature (or hot-plug function), that PCIE card will malfunction and it will cause the computer to kernel panic (Apple) or Bluescreen (PC).

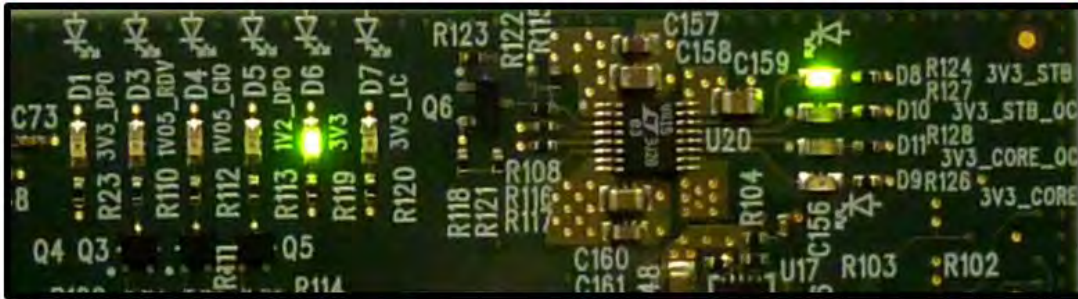
Powering On EB1T (Thunderbolt™ 2)

Connect power cord to EB1T. EB1T goes to standby mode.

Interface card D6 (3V3) & D8 (3V3_STB) LEDs are illuminated (solid green). See picture below.

Backplane 3.3v and 5v Aux LEDs are illuminated (solid green). See picture below

Thunderbolt™ 2 Interface card LEDs : STANDBY MODE



EB1T Backplane LEDs: STANDBY MODE



Connect Thunderbolt Cable to EB1T. You can plug in the Thunderbolt to either bottom or top port.

Connect the other end of Thunderbolt cable to Thunderbolt port on a computer.

Connect an external display device to available Thunderbolt port on the EB1T

Turn on the computer. EB1T powers up immediately.

All 7 Green LEDs on the Interface card and 3 Green LEDs on the backplane are illuminated. See pictures below.

Thunderbolt™ 2 Interface card LEDs : OPERATIONAL MODE w/ External Display Attached



EB1T Backplane LEDs: OPERATIONAL MODE



IMPORTANT

If you have no external Display device attached only Five Solid Green LEDs are illuminated, this is normal. See picture below.

Thunderbolt™ 2 Interface card LEDs : OPERATIONAL MODE w/o External Display Attached



Powering Off EB1T (Thunderbolt™ 2)

There are several ways to power down the EB1T as described from the following examples.

1. When computer is turned OFF, EB1T goes to standby mode.
2. When Thunderbolt cable is removed from EB1T while the computer is ON, EB1T goes to standby mode.
3. When Thunderbolt cable is disconnected from an active computer, EB1T goes to standby mode. All 7

Chapter 4 How to Get More Help

Frequently Asked Questions (FAQ)

You can visit the Magma Technical Support FAQ pages on the Internet at:

www.magma.com/support/

Contacting Technical Support

Our support department can be reached by fax at (858) 530-2733 or by phone at (858) 530-2511. Support is available Monday through Friday, 8:00 AM to 5:00 PM PT.

You can also visit our web site at: www.magma.com/support

For a quick response, use the Technical Support and RMA Request Form available in the Support Section of the website. Simply complete the form with all required information. Please make sure that your problem description is sufficiently detailed to help us understand your problem.

Returning Merchandise to MAGMA

If factory service is required, a Service Representative will give you a Return Merchandise Authorization (RMA) number. Put this number and your return address on the shipping label when you return the item(s) for service. **Magma will return any product that is not accompanied by an RMA number.** Please note that Magma WILL NOT accept COD packages, so be sure to return the product freight and duties-paid.

Ship the well-packaged product to the address below:

MAGMA RETURNS DEPT.
RMA # _____
9918 Via Pasar
San Diego, CA 92126
USA

It is not required, though highly recommended, that you keep the packaging from the original shipment of your Magma product. However, if you return a product to Magma for warranty repair/ replacement or take advantage of the 30-day money back guarantee, you will need to package the product in a manner similar to the manner in which it was received from our plant. Magma cannot be responsible for any physical damage to the product or component pieces of the product (such as the host or expansion interfaces for the expansion chassis) that are damaged due to inadequate packing. Physical damage sustained in such a situation will be repaired at the owner's expense in accordance with Out of Warranty Procedures. Please, protect your investment, a bit more padding in a good box will go a long way to insuring the device is returned to use in the same condition you shipped it in. Please call for an RMA number first.

Appendix A Compliance

FCC

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his/her own expense.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



NOTE

The assembler of a personal computer system may be required to test the system and/or make necessary modifications if a system is found to cause harmful interferences or to be noncompliant with the appropriate standards for its intended use.

Industry Canada

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada

CE

The product(s) described in this manual complies with all applicable European Union (CE) directives. Magma will not retest or recertify systems or components that have been reconfigured by customers



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