HUAWEI WATCH User Guide

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Contents

1 Quick start

1.1 Overview

The HUAWEI WATCH integrates health and fitness data, voice interaction, and call and message notifications into one smart watch. It is primarily designed for business people, gadget fans, and people that want to monitor their health and fitness in style.

Your HUAWEI WATCH uses non-toxic materials which are not harmful to the body. If you have an allergic reaction, please consult a doctor immediately.

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1.2 Using the watch

Wear your watch on your wrist and pair it with your phone for instant notifications, voice services, and fitness and health monitoring.

Instant notifications

Raise your wrist to view new emails, and SMS, Twitter, and WeChat messages.

Voice services

Search for an answer with your voice.

Fitness and health

Display and record fitness and heart rate data.

1.3 Charging the watch

1. Connect the USB port on the charging cradle and power adapter. Plug in the power adapter.
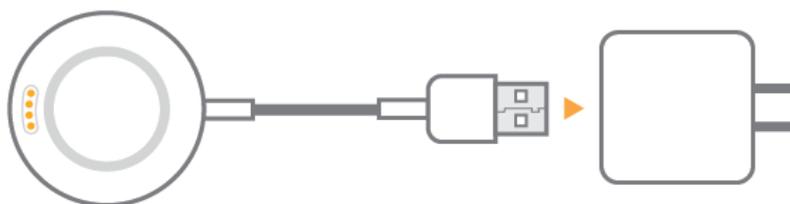
2. Rest your watch on top of the charging cradle, ensuring that the contacts on your watch and cradle are aligned. Wait until the charging icon appears on your watch screen.

   It is recommended that you plug the cradle into the back of your watch then check to see if the charging icon is displayed. If you cannot see the charging icon, you may need to wiggle the cradle until contact is established and the charging icon appears.

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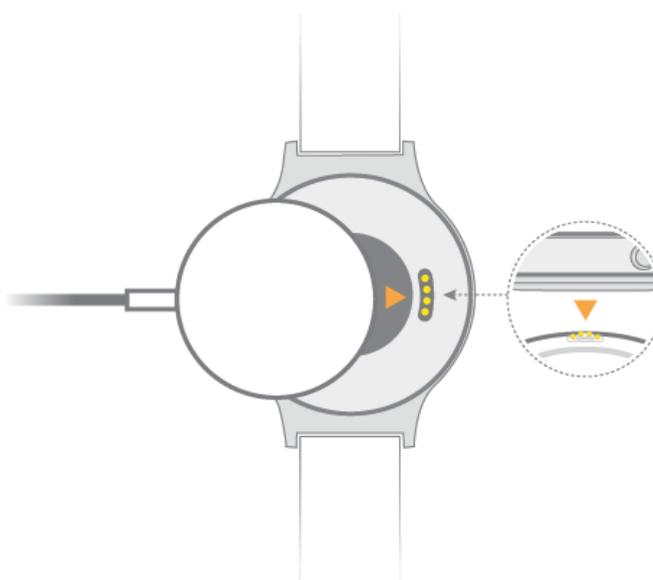
3.   When your watch is fully charged, **100%** will be displayed on the watch screen. At this time, your watch will automatically detect the charging status and stop charging. Please remove the charging cradle once the watch is fully charged.

Fully charging your HUAWEI WATCH may take about 90 minutes.
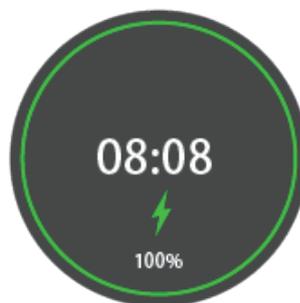
NOTE

- **Keep the charging port dry and wipe off any water or sweat.**
- The recommended ambient temperature for charging is 32 to 95°F.
- The lightning icon ⚡ indicates that the watch was successfully connected to a power source. If your watch is powered off, it will turn on automatically when you connect it to a power source.

1.4 Power on/off

Power on：Press and hold the power button until the screen displays HUAWEI logo.

Power off: Swipe left on the home screen and select **Settings** > **Power off**.

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1.5 Getting started

Before using your watch, following these steps to pair it with your phone.

1. Before setting up your watch, download the Android Wear app from Google Play^{TM} or the Apple App Store and install it on your phone.

2. Press and hold the power button to power on your watch and then select the desired language.

3. Enable Bluetooth on your phone, launch the Android Wear app, and pair your phone with the Huawei Watch according to the onscreen instructions.

4. This will sync settings, the time, and other data to your Huawei Watch. Once complete, you can start using your watch.

5. After the sync is complete, try the gestures shown on onscreen to familiarize yourself with the watch's basic gestures and features.

NOTE

- You must use the Android Wear app to pair your watch with your phone. Do not use your phone's own Bluetooth interface.

- You need to use the phone with Android 4.3 or later/iOS 8.2 or later.

- You will not be able to use your watch if you cannot pair it with your phone. Try resetting the watch, restart your phone, turn Bluetooth on and off again, and then try re-pairing.

1.6 Gestures

On your HUAWEI WATCH, you can touch, touch and hold, and swipe on its screen.
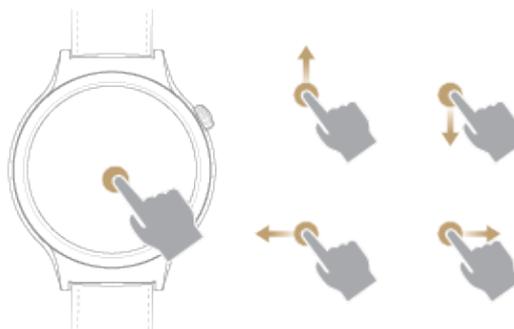
Gestures	Note
Touch	Select and confirm.
Touch and hold (On the home screen)	Access the watch face selection menu.
Swipe up	View card information.
Swipe down	View quick settings. Hide a card.
Swipe left	View card menus.
Swipe right	Delete a card, exit a card menu, or go back to the home screen.

2 Connection and Paring

2.1 Pairing your watch with an Android phone

Before pairing, download the Android Wear app from the Google Play Store. Use this app to set up a connection between your watch and an Android phone.

☐ NOTE

- **Do not use Bluetooth in the phone settings to pair the phone with your watch.**
- Before pairing, keep your watch on the pairing screen where the watch Bluetooth name is displayed (the time is not displayed). If your watch already has the watch face screen displayed, restore your watch to its factory settings before pairing: Press and hold the watch crown (side button) for 3 seconds, swipe on the screen, and select **Settings** > **Unpair with phone**.

Before pairing

1. Attach your watch to the charging cradle and connect it to a reliable power supply to start pairing. Make sure your phone is connected to a mobile or Wi-Fi network.

    Press and hold the watch crown (side button) to power on your watch. Follow the onscreen instructions and swipe left to select a language.

2. Install the Android Wear app on your phone and enable Bluetooth.

    Go to the Google Play Store on your phone, and then download and install the Android Wear app. After installation, perform the following steps.

Pairing with your watch

1. Open the Android Wear app. The phone automatically lists the Bluetooth devices found. Swipe on the watch screen until the screen with a Bluetooth device name displays. Touch your watch name.

📖 **NOTE**

If the phone does not display your watch name, touch the refresh icon on the pairing screen and try again. If the phone keeps failing to display the name of your watch, press and hold the watch crown for 3 seconds, swipe on the screen, and choose **Settings** > **Unpair with phone** to restore your watch to its factory settings, and then try pairing again.
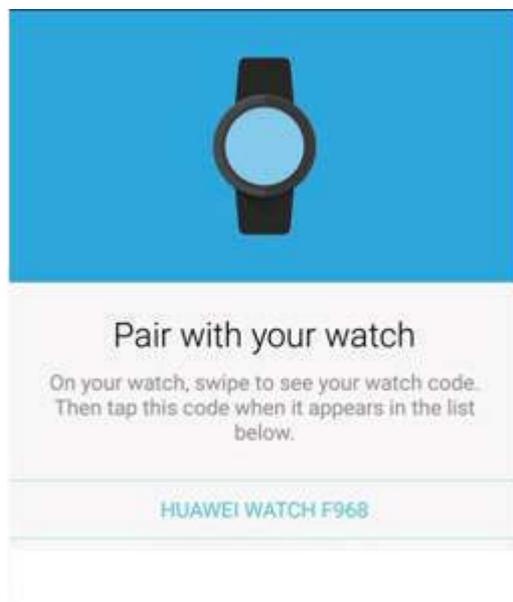
2. Touch your watch name and the **Bluetooth pairing request** dialog box appears. Make sure the pairing key displayed on the phone screen is consistent with that displayed on your watch.

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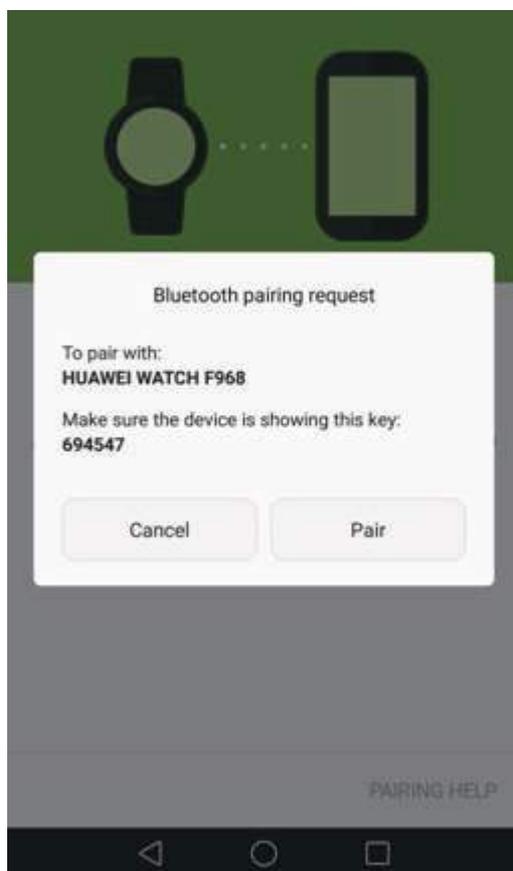
3. If the pairing keys are consistent, touch **Pair** to start the pairing and synchronization.

    After the phone has successfully paired with your watch, the phone displays the message that says You're all done! See your watch to learn how to start using it.

    Pairing and synchronization may take some time. Please wait patiently until **Paired** is displayed on the phone screen.

 NOTE

   Touch   . If the phone displays a Google Play service update notification, you can choose to perform or skip the update.

4. After you pair the phone with your watch, **Connected** is displayed in the upper left corner of the Android Wear app. When your watch has the watch face displayed, pairing and synchronization are complete. Now you can start using your watch.

 NOTE

   ● Your watch may automatically install an update and restart once it has successfully paired with the phone.

   ● If the phone keeps failing to pair with your watch, check whether the phone is already connected to multiple Bluetooth devices. If so, try canceling one of these connections or turning off Bluetooth and then turning it back on again.

   ● To pair the phone with another watch, touch **HUAWEI WATCH** in the upper left corner of the Android Wear app and choose **Pair with a new watch**.
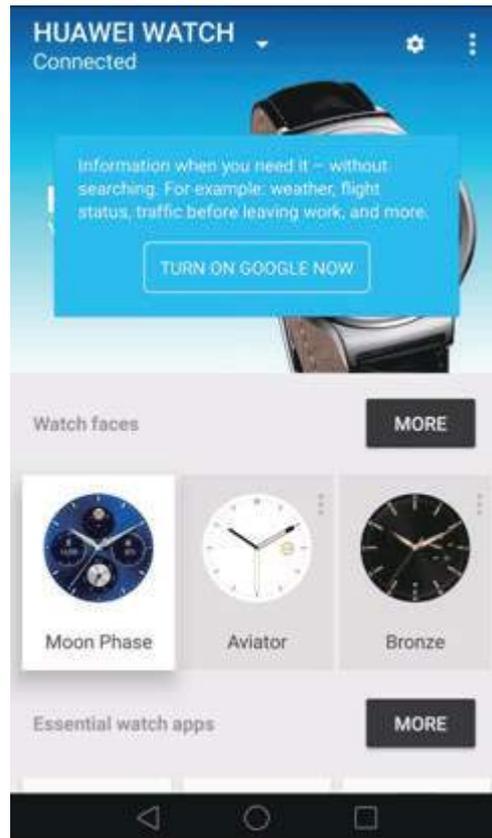
If this is the first time that you pair the phone with your watch, remember to enable phone notifications in the Android Wear app after pairing.

a. Touch **ENABLE NOTIFICATIONS** in the lower right corner on the phone screen, select Android Wear, and enable the notification permissions.

b. In the **Enable Android Wear** dialog box, touch **OK**, and the phone will then be able to send notifications to your watch.

2.2 Pairing your watch with an iPhone

Before pairing, download the Android Wear app from the App Store. Use this app to set up a connection between your watch and an iPhone.

📖 **NOTE**

- **Do not use Bluetooth in the phone settings to pair the phone with your watch.**

- Before pairing, keep your watch on the pairing screen where the watch Bluetooth name is displayed (the time is not displayed). If your watch already has the watch face screen displayed, restore your watch to its factory settings before pairing: Press and hold the watch crown (side button) for 3 seconds, swipe on the screen, and select **Settings** > **Unpair with phone**.

- If your watch has already been paired with your phone, restore your watch to its factory settings and then pair gain. Go to **Settings** > **Bluetooth** on your phone and touch **Info icon** on the right side of your watch Bluetooth name. Touch **Forget this device** and pair again.

Before pairing

1. Attach your watch to the charging cradle and connect it to a reliable power supply to start pairing. Make sure your phone is connected to a mobile or Wi-Fi network.

Press and hold the watch crown (side button) to power on your watch. Follow the onscreen instructions and swipe left to select a language.


2. Install the Android Wear app on your phone and enable Bluetooth.

Go to the App Store on your phone, and then download and install the Android Wear app. After installation, perform the following steps.

Pairing with your watch

1. Open the Android Wear app and follow the onscreen instructions.
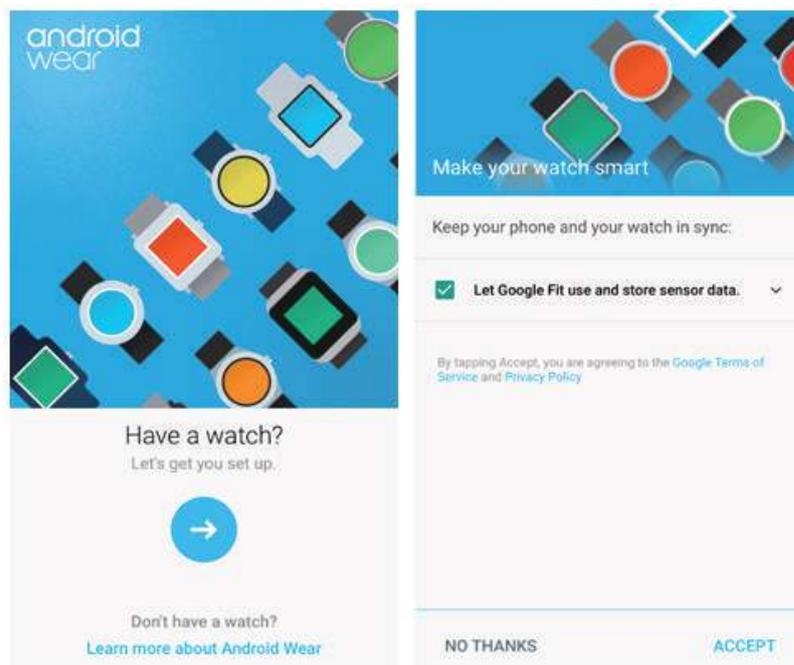
2. The phone automatically lists the Bluetooth devices found.

   a. Swipe on the watch screen until the screen with a Bluetooth device name displays. Touch your watch name.

   b. Enter the pairing code on your phone and touch **Pair**. After your phone has successfully paired with your watch, **Paired!** is displayed on both your phone and watch screens.

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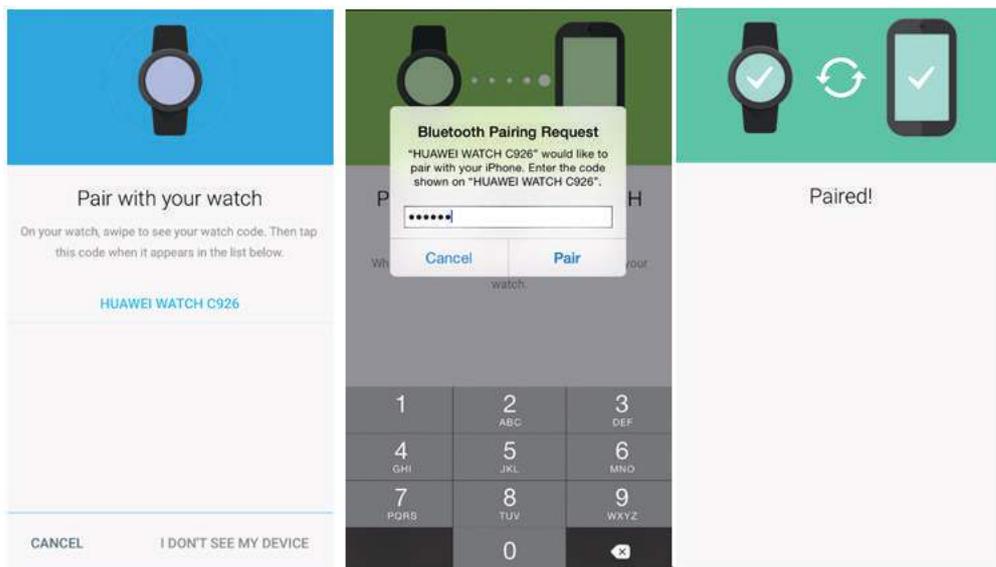
3.   Log in to your Google account.

After pairing, follow the onscreen instructions to log in to your Google account. Once logged in, follow the onscreen instructions to complete the related account settings.
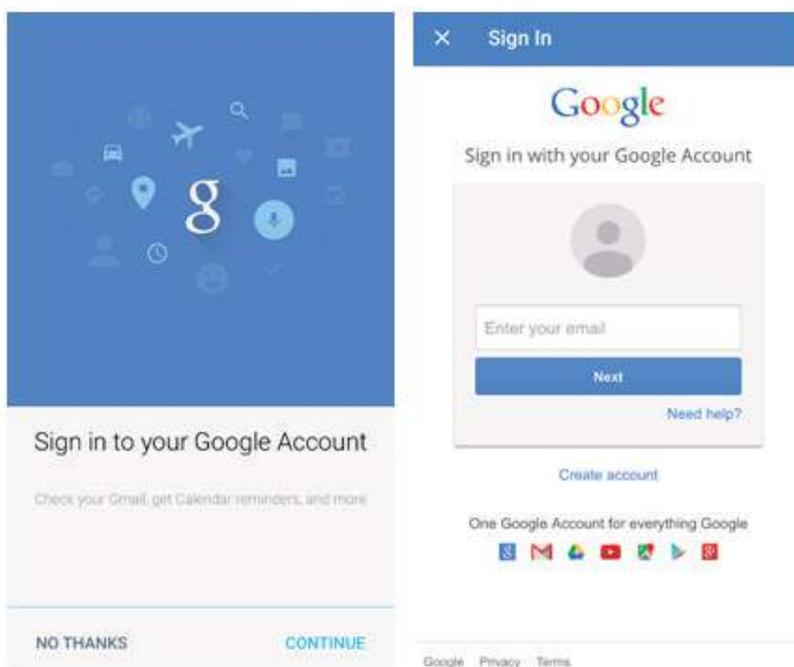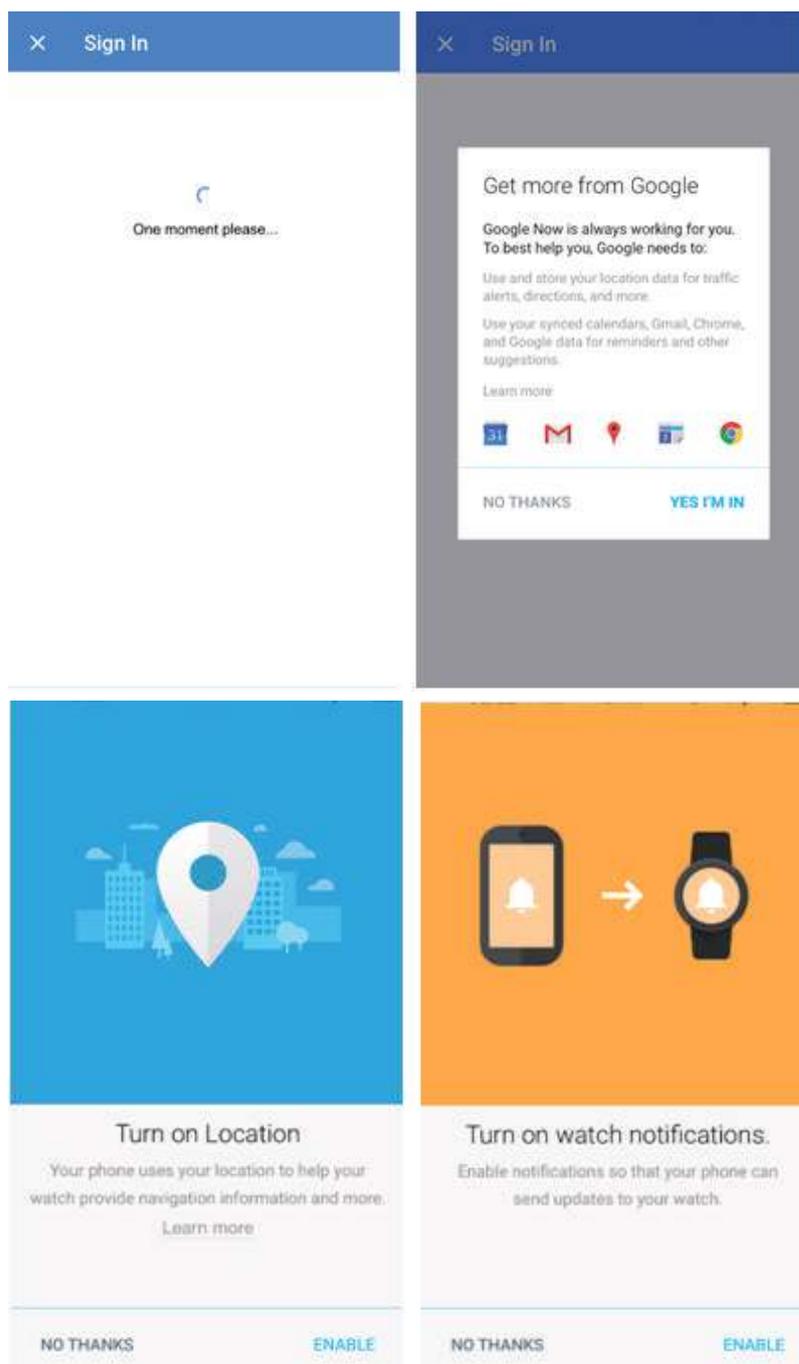
4. After you pair the phone with your watch, **Connected** is displayed in the upper left corner of the Android Wear app. When your watch has the watch face displayed, pairing and synchronization are complete. Now you can start using your watch.

◻ **NOTE**

- An iPhone can only pair with one watch at a time.
- Your watch may automatically install an update and restart once it has successfully paired with the phone.
- If the phone keeps failing to pair with your watch, check whether the phone is already connected to multiple Bluetooth devices. If so, try canceling one of these connections or turning off Bluetooth and then turning it back on again.
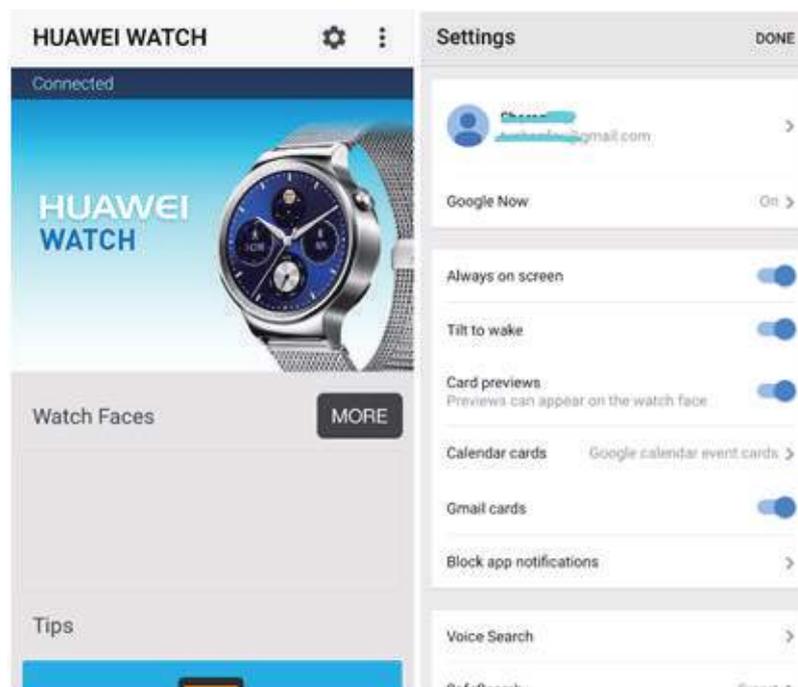
2.3 Connecting your watch to a Wi-Fi network

HUAWEI WATCH's Wi-Fi feature is only designed to be used when the Bluetooth connection disconnects. Enabling Wi-Fi reduces the watch's battery life.

Connect watch to a new Wi-Fi network

Swipe left on the watch's home screen, go to **Settings** > **Wi-Fi settings**, touch **Add network** > **Open on phone,** and enter the Wi-Fi password on your phone.

NOTE
- When connecting to a new Wi-Fi network, ensure that your watch stays connected to your phone over Bluetooth.
- When your watch is properly paired with a phone via Bluetooth and the phone is successfully connected to a Wi-Fi network, the Wi-Fi network connection will be synchronized to your watch. When your watch disconnects from the phone, your watch can access the Internet using the same Wi-Fi network.

3 Common Information

3.1 Watch crown

The watch crown is located at the two o'clock position to maximize user convenience.

Single-press:

- When the screen is turned off, press the watch crown to turn it on.
- When a non- home screen is displayed, press the watch crown to return to the home screen.
- When you watch is in theater mode, press the watch crown to exit this mode.

Double-press:

Double-press the watch crown to quickly enable theater mode.

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Triple-press:

Triple-press the watch crown to enable Brightness boost mode, which lasts 5s.

Press and hold:

● When your watch is powered off, press and hold the watch crown for 3s to power it on. When your watch is powered on, press and hold the watch crown for 10s to restart it.

● When the home screen is displayed, press and hold the watch crown for 3s to enter the settings/app list screen.

3.2 Turning the screen on/off

Turning on the screen

You can turn on the screen using wrist gestures, such as by tilting or lifting your wrist.

Touch ⚙ in the Android Wear app to access the settings menu, select your Huawei Watch under **DEVICE SETTINGS**, and select **Tilt to wake screen**.

📖 **NOTE**

If you have enabled Theater mode, you can only turn on the screen by pressing the power button.

Turning off the screen

You can cover the watch face with your palm or press the watch crown to turn off the screen.

The screen automatically turns off after being idle for 5s.

If **Always-on Screen** is set to **ON**, the screen will only enter ambient mode instead of turning off when you cover the watch face with your palm or after the screen has been idle for 5s.

Turning off the screen by lowering your wrist

When you lower your wrist, the screen will turn off automatically.

On the **Settings** screen on your watch:

- If **Always-on Screen** is set to **ON**, the screen will enter ambient mode when you lower your wrist.
- If **Always-on Screen** is set to **OFF**, the screen will turn off when you lower your wrist.

3.3 Viewing notifications

When your watch receives a notification for an incoming call, message, or event, or reminds you to exercise, it will vibrate and display a card.

Raise your wrist and swipe up on the card to read the notification.

3.4 Checking the battery

You can check the battery level and usage in the following ways.

Method 1: Your watch is able to automatically detect when it is charging. When your watch is connected to the charger, the charging screen automatically pops up and displays the battery percentage. You can swipe right to exit the charging screen.
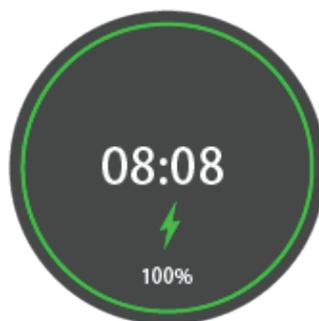
Method 2: Swipe down from the top of the watch's home screen. You can check the battery level from the drop-down menu that appears.

Method 3： On the watch, touch **Settings** > **About** > **battery** to view the battery level.

Method 4: In the Android Wear app, touch [icon] to open the settings screen. Under **DEVICE SETTINGS**, select the connected HUAWEI WATCH, and then touch **Watch battery** to view detailed battery statistics.

Method 5: Use a watch face that displays the battery level. There are a number of pre-installed watch faces that support this feature.

3.5 Scenario modes

Theater mode [icon]

When you are at a theater or cinema, enabling theater mode ensures your watch screen stays off even when you raise or tilt your wrist, or touch the screen. The screen will not turn on for incoming calls or notifications. Theater mode keeps you from disturbing others.

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Double-press the power button to quickly enter theater mode. Press the power button to exit theater mode.

Airplane mode

When you are on a plane, switch your watch to airplane mode to avoid interferences with civil aviation systems. Enabling airplane mode will turn off Wi-Fi and Bluetooth, prevent your watch from receiving notifications and calls from your phone, and stop the data sync between your watch and phone. However, you can still use the alarm, timer, stop watch, and fitness data recording features of your watch.

To enter airplane mode, swipe left on the home screen of your watch, choose **Settings**, and set **Airplane mode** to **ON**.

Always-on screen

When **Always-on screen** is enabled, the screen will not turn off. When the screen has been idle for 10s, it will enter ambient mode. In this mode, the time will always be displayed on the screen.

To enable this mode, swipe left on the home screen of your watch, choose **Settings**, and set **Always-on screen** to **ON**.

3.6 Status icons

The icons displayed on the upper part of the home screen show the current status of your watch.

Icon	Description
	Your watch is disconnected from your phone.
	Airplane mode is enabled.
	Your watch is charging.
iOS and Android 4.x	Your watch is in mute mode and does not ring for notifications or incoming calls.
Android 5.x	No notifications are displayed.
Android 5.x	Alarm notifications are displayed. Notifications for events, SMS messages, and incoming calls can be set. No other types of notifications are displayed.

Icon	Description
⊖ Android 6.0 and later	Only alarm notifications are displayed.

3.7 Shortcuts menu

Swipe up from the bottom of the home screen to open the shortcuts menu and set the desired features.

Icon	Description
Mute iOS and Android 4.x	Incoming calls and notifications on your phone are muted when your watch is connected to your phone. **NOTE** • If you have set an alarm, the alarm icon will be displayed on the mute screen and then disappear after a few seconds. • On the mute screen, you can still check the battery level and date.
None Android 5.x	No notifications are displayed.
Priority Android 5.x	Alarm notifications are displayed. Notifications for events, SMS messages, and incoming calls can be set. Other types of notifications are not displayed.
All Android 5.x	All notifications are displayed.
Do not disturb Android 6.0 and later	Only alarm notifications are displayed.
Sound	Notification sound can be enabled or disabled.
Theater mode	Once enabled, your watch screen stays off even when you raise or tilt your wrist, or touch the screen. The screen will not turn on for incoming calls or notifications.
Brightness boost	Screen brightness can be quickly adjusted to the brightest.

3.8 Managing apps

Downloading apps

Your Huawei Watch supports a range of popular apps such as Facebook, Twitter, and WeChat. You can select **Get APPS** in the Android Wear app to access Google Play^{TM} and download your favorite apps.

Installing apps

Select **Get APPS** in the Android Wear app to access Google Play^{TM} and download your favorite apps. If the app is compatible with the Android Wear app, the app icon will appear on the first screen when you swipe to the left from the watch's home screen.

Uninstalling apps

Simply uninstall it on your phone.

4 Messaging Assistant

4.1 Viewing notifications

Viewing notifications

When your watch vibrates, raise your wrist and swipe up on the notification card to view it.

Notifications that are not viewed immediately will be saved on your watch so that you can check later.

📖 **NOTE**

- Keep swiping up on the screen to view more notifications.
- Operations on your watch do not affect the notifications on your phone. You can still check the notifications on your phone like normal.

Clearing notifications

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Swipe right on the notification card to ignore and clear the notification. Swipe from top to bottom on the screen, and touch **Cancel** to restore the cleared notification.

4.2 Replying to notifications

For some types of notifications, such as SMS messages, emails, and app notifications, you can swipe left on the notification card, and then choose a method to reply to the notification.

📖 **NOTE**

- Your watch does not support manual text input.

- The reply method varies by apps. Some apps support voice recognition and are able to convert your voice input into text input. You can also use preset messages and emoticons to reply.

4.3 Blocking notifications

To block notifications from an app:

Method 1: Go to the settings screen in the Android Wear app and then add the app that you want to block to the **Block app notifications** list.

Method 2: Swipe left on a push notification and then touch **Block app** to block notifications for that app.

To unblock notifications:

Go to the settings screen in the Android Wear app and then delete the apps that you want to unblock from the **Block app notifications** list.

4.4 Sending SMS messages

Grant the SMS permission for the Android Wear app on your phone, and you will be able to send SMS messages on your watch.

If you are using a Huawei phone, go to **Settings** > **Permission manager** > **Rights** > **Send SMS** > **Android Wear** and select **Allow**.

After the SMS permission is granted, you can send SMS messages on your watch using either of the following methods:

Method 1: From the home screen, swipe left twice to open the **Contacts** screen. Select a contact, and then touch **Send a text** to send a message.

Method 2: On the home screen, say "Ok Google". The letter **g** should appear. You can then use the "Send a text to XXX" voice command to send a text message to a contact.

4.5 Viewing contacts

When you watch is paired with your phone, contacts on your phone will be automatically synced to your watch. Use either of the following two methods to view contacts on your watch.

📖 **NOTE**

> If there are no contacts on your watch, set the Android Wear app to be trusted in the permission management of your phone, enable the permission to access contacts for the Android Wear app, restart the Android Wear app, and wait for a while. Then, contacts will be automatically synced to your watch.

Method 1: From the home screen, swipe left twice to open the contacts screen and view your Favorites (starred and frequent contacts).

📖 **NOTE**

> - If no contacts are displayed, check whether your phone has any contacts listed under **Favorites**. If not, add frequent contacts to your **Favorites** (star contacts or call them), and then restart your phone and open **Favorites** on your watch again.
> - The types of contacts displayed on your watch may vary depending on the phone model connected to your watch.

Method 2: Open the Phone application and go to the **Contacts** screen. This should display your **Favorites**, as well as all other contacts.

4.6 Agenda

In the calendar app of the paired phone, create an event and set the time, which will be automatically synced to your watch. Your watch will display a reminder at the specified time.

📖 **NOTE**

> - You can view events of the day on your watch.
> - When events have been added in the calendar app of your phone but there are no events displayed on your watch, open the Android Wear app, touch ⚙, and check that **Phone** under **Calendar settings** is selected.

4.7 Alarms

The alarm app allows your watch to vibrate at the specified time so that you won't miss important events.

Setting an alarm

Swipe left on the home screen to enter the app list. Scroll through the list and select **Alarm**. Swipe up and down to choose the alarm time, swipe left on the screen, and then touch ⏰ to set the alarm.

You can also use the Ok Google voice service to set an alarm. Say "Ok Google" to the home screen and "Set an alarm for 7 am" to the listening screen. Your watch will then recognize your voice input and enable the app.

📖 **NOTE**

> - By default, the alarm only takes effect once.
> - On the alarm details screen, touch **Repeat** to modify the repeat time of the alarm.

Canceling an alarm

In an alarm that you have set, touch ✏️ > 🗑️ **Remove** to cancel the alarm.

Setting the alarm interval

For example, to set the alarm interval to **Every day**:

1. Touch **One time** to enter the screen where you can select an alarm interval. **One time** is selected by default.
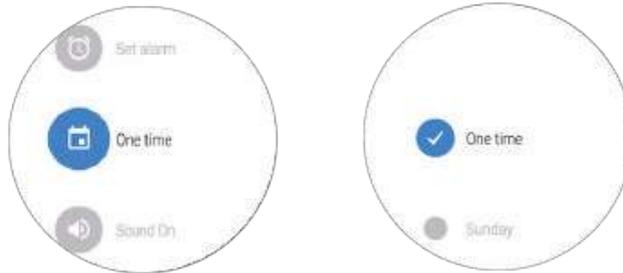
2. Touch **One time** to deselect it.

3. Swipe right on the screen, and the time interval is changed to **Every day**.

If the new alarm time is the same as the existing alarm time, the existing alarm will be updated.

For example, you may have an existing alarm for 9:00 from Monday to Friday. You then set a new alarm for 9:00 from Saturday to Sunday. The existing alarm will be updated to 9:00 from Saturday to Sunday, with only one alarm in total.

Setting the alarm volume

On your watch, go to **Settings** > **Sound**, select **Alarm volume**, and drag the slider left or right to adjust the alarm volume.

5 Bluetooth Calling

5.1 Enabling Bluetooth calling

Enable Bluetooth calling so that you can use your watch to answer or make calls.

NOTE

If you do not find the Phone app in the app list of your watch, update your phone to the latest version.

1.   **Enable Bluetooth calling**

When your watch is updated to the latest version, Bluetooth calling is disabled by default. To enable this feature, use either of the following two methods:

Method 1: When you are using Bluetooth calling for the first time, touch the Phone app on your watch, and the **Enable Bluetooth phone audio to use this app?** message will pop up. Touch the tick button to start using Bluetooth calling.

Method 2: Go to **Settings** > **Bluetooth** and set **Play phone audio on watch** to **ON**.

2.   Set up a Bluetooth audio connection between your watch and phone.

Make sure the Bluetooth audio connection is set up between your watch and phone. Go to **Settings** > **Bluetooth**, touch the name of the paired watch, and check whether **Phone audio** is enabled.
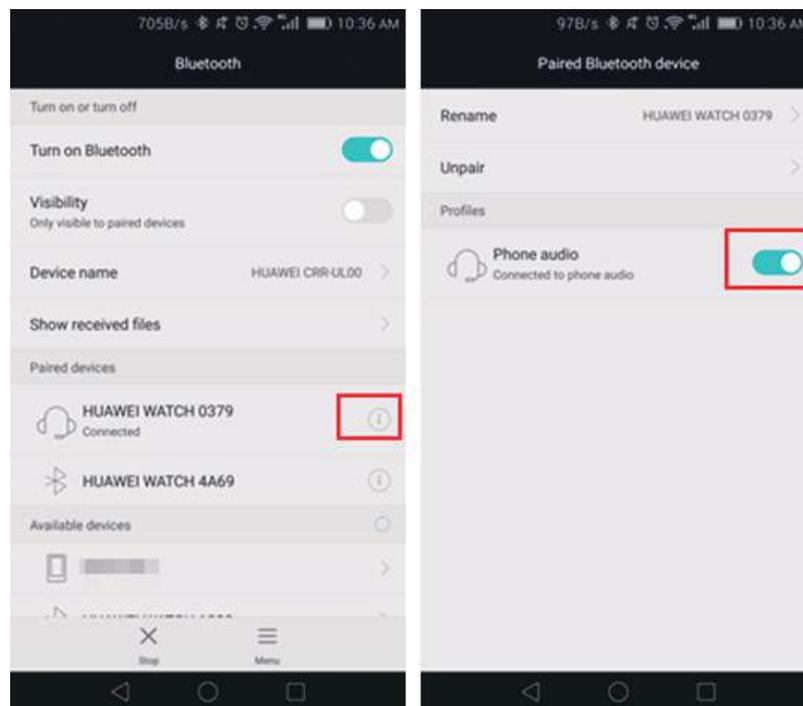
📖 NOTE

- When your watch is paired with an iPhone, calls cannot be made on your watch.

- If you cannot use the call function on your watch, for example, when you get the "phone audio unavailable" message after trying to make a call from your watch, perform the preceding steps to check whether Bluetooth calling is enabled on your watch and whether the audio option for your watch is enabled on your phone. If they are both enabled, disable **Phone audio** and then enable it again. Wait for about 1 minute, and you will be able to make calls on your watch as normal. If the problem persists, restart your watch and try again.

- When your watch is paired with an Android phone and Bluetooth calling is enabled on your watch, Bluetooth car kits and other Bluetooth devices will not be able to automatically connect to the phone. It is recommended that you pair the phone with other Bluetooth devices before pairing it with your watch.

- If the Bluetooth connection between the watch and your phone is interrupted, or the Android Wear app is not granted permission to access your contacts, the caller's name and photo will not be displayed on the watch when you receive an incoming call.

5.2 Making Calls

When Bluetooth calling is enabled on your watch, you can make calls using either of the following methods.

Method 1: After you open the **Phone** application, you will see the contacts. Swipe left to open the call log, and dialer screen in sequence. You can now start using this application.
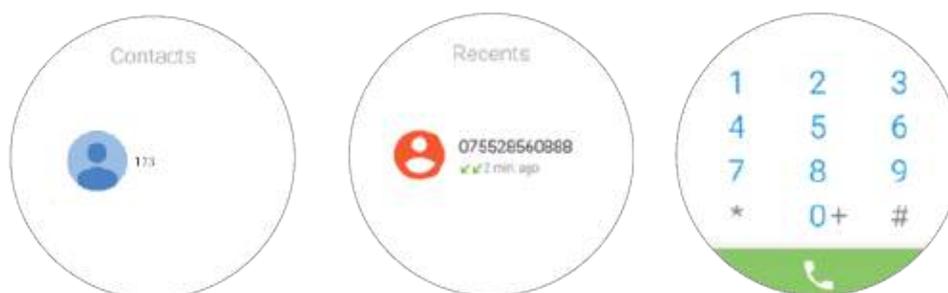
Method 2: On the home screen, swipe left twice to enter the **Contacts** screen where favorite and common contacts are displayed (this may vary slightly between different phone models). You can call a contact from this screen.

📖 **NOTE**

If no contacts are displayed, check whether your phone has any contacts listed under **Favorites**. If not, add frequent contacts to your **Favorites** (star contacts or call them), and then restart your phone and open **Favorites** on your watch again.

5.3 Answering calls

When Bluetooth calling is enabled, on the incoming call screen, you can drag the green slider from left to right to answer the call and start talking through your watch.

📖 **NOTE**

If Bluetooth calling is not enabled and a call comes in, you can only answer the call on your phone that is paired with your watch.

5.4 Rejecting calls

On the incoming call screen of your watch, drag the red slider from right to left to reject calls.

5.5 Switching calls

- If you make or answer calls on your watch, you can talk and listen on your watch by default.
- If you make or answer calls on your phone you can talk and listen on your phone by default.

During a call, you can change the device used to talk and listen using the following methods.

From the phone's call screen, select **Bluetooth** to use your watch to talk and listen. To talk and listen using your phone, select **Handset earpiece** or **Speaker**.
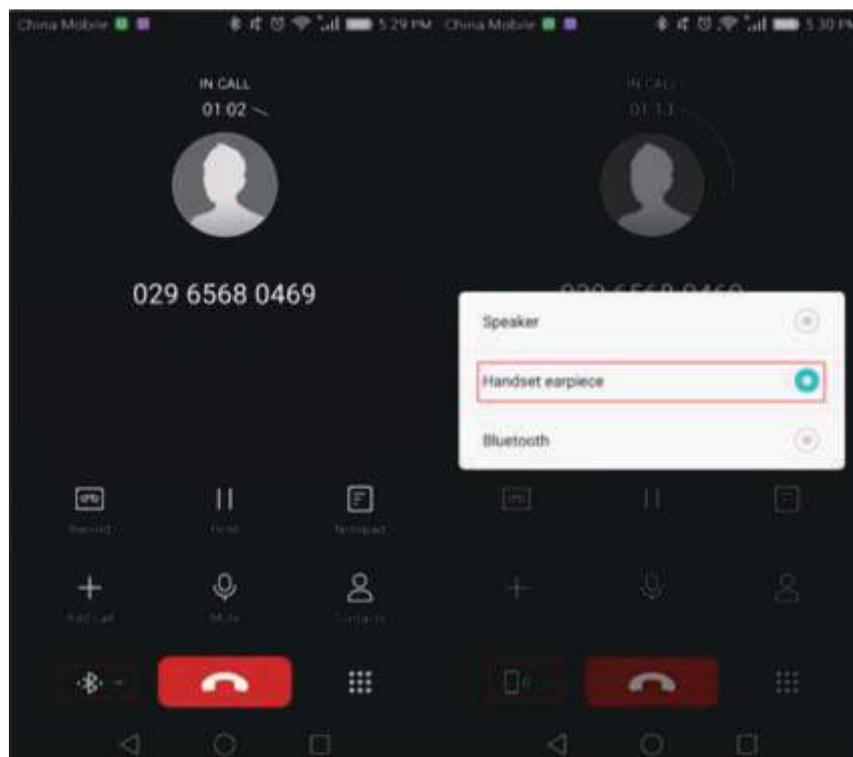
NOTE

- If you have not enabled Bluetooth calling on your watch, call functions (call screen, call audio) will only be available on your phone. This applies even if you use your watch to dial a number, or touch a notification card on your watch to call back a missed caller.

- Call logs on the watch and phone will show calls made on either device.

5.6 Adjusting the call volume

When you are on a call, swipe up from the bottom of the call screen and select **Volume** from **Call options** to adjust the call volume.

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6 Ok Google

6.1 Using voice service
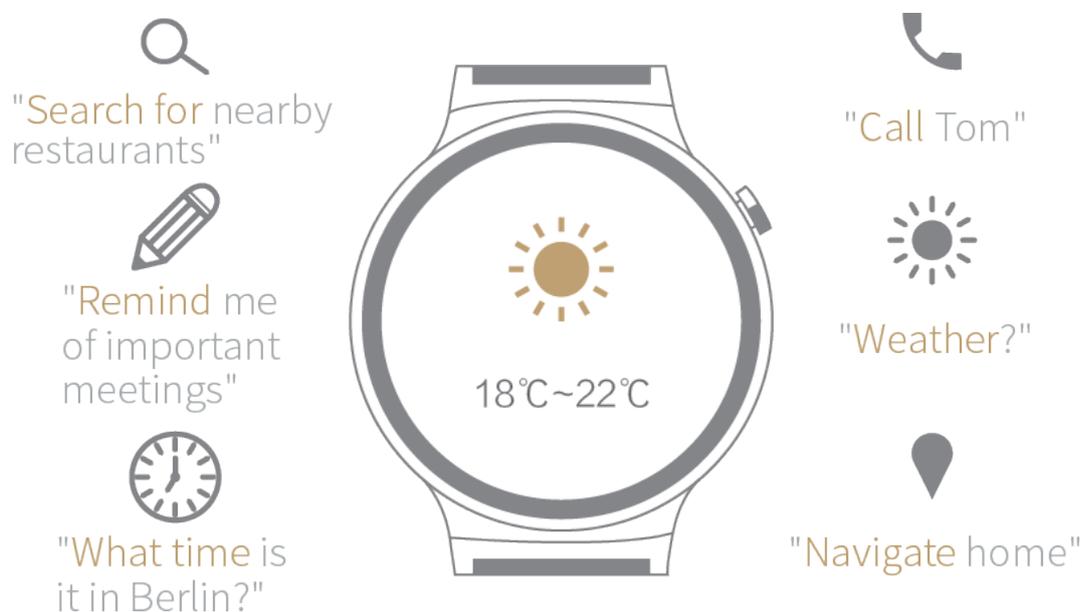
You can use either of the methods below to interact with your watch using voice commands:

● Say "OK Google" when the home screen is displayed. The letter "g" will be displayed on a white screen. You can now issue voice commands to interact with your watch.

● When **Speak now** is displayed on the **Ok Google** screen, you can issue voice commands to interact with your watch.

📖 **NOTE**

● Keep your HUAWEI WATCH connected to your phone and make sure you have an available Internet connection.

● Some languages may not be supported.

6.2 General commands

Google Commands include the following commands:

- General Commands
- Notes & Reminders
- Time & Date
- Communication
- Weather
- Maps & Navigation
- Sports
- Flight information

Recommended examples of voice commands:

Search for nearby restaurants, Call Tom, Remind me of important meetings, Navigate home.

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7 Fitness and Health

7.1 Monitoring your fitness

Wear your watch and it will automatically record your fitness data. It can easily identify your different activities, including walking, running, hiking, stair climbing, and standing.

To set exercise goals

Swipe left on the home screen and select **Daily tracking**. When using this feature for the first time, swipe left on the screen and enter your height and weight. Set your exercise goal under **Daily goal**.

To view your fitness data

On the home screen of your watch, swipe left and select **Daily tracking**. Swipe left on the screen to view your fitness data, which include the step count, calories burned, exercise time duration, and standing data.

 NOTE

- Ensure that accurate personal height and weight information are used to provide more accurate calculations of calories burned.

- Set **Notification** to **ON** in **Daily tracking**. When your fitness goal is half or fully achieved, your watch will display a notification card.

- From 7:00 to 19:00 every day, your watch will record your activity as standing for one time if you have been standing for over 1 minute or walking more than 100 steps within one hour. It will still be recorded as standing once even if you have stood multiple times within one hour. It is recommended that you exercise more to stay healthy.

To modify your personal information

When your fitness goals are achieved, you can set new goals.

On the home screen of your watch, swipe left and select **Daily tracking**. Keep swiping left until the settings screen is displayed.

On this screen, you can set your new fitness goals, fitness notifications, age, gender, weight, and height.

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7.2 Calculating fitness time/calories burned

 Fitness tracking is able to calculate the fitness data for individual exercises. Set a specific goal for the time or calories, and then start exercising.

1. Swipe left on the home screen, select **Fitness tracking**   and then touch **Start** > **Time** or **Start** > **Calories**.

2. Swipe up/down on the screen to set your goal, and then touch **Start** to begin your exercise session.

📖 **NOTE**

- Touch to pause your session.

- Touch to view your exercise data.

7.3 Monitoring your heart rate

HUAWEI WATCH is able to monitor your resting heart rate.

On the home screen of your watch, swipe left and select **Heart rate**. Touch and follow the onscreen instructions to allow this app to access the sensor data. Then, this app will start measuring your heart rate.

While measuring your heart rate, ensure that the watch is level and that the heart rate sensor is in contact with your wrist. You might need to press down on the watch slightly to ensure a good contact. To achieve a reliable reading, make sure that you keep your wrist level.

📖 **NOTE**

Heart rate readings should not be used for medical purposes.

8 More Features

8.1 Enjoying music

Using your phone to play music:

You can use your watch to control music playback if it is connected to your phone. This includes changing songs and adjusting playback volume.

Listening to offline music:

Your watch has a built-in speaker, which makes it easy to listen to music when you are walking, running, or exercising and cannot carry your phone on your person.

You can play music over Bluetooth using the following methods:

1.   Download and install the Google Play Music app onto an Android phone or tablet.

2.   Buy a song in the Google Play store and wait for it to be downloaded to your phone.

3.   Sync the music to your watch.

   Method 1: Open Play Music on your phone and select **Download to Android Wear** from the settings menu. Touch **Manage Wear downloads** to sync music to your watch.

   Method 2: Open Play Music on your watch and follow the diagrams below to sync music across.

   After syncing music, you watch will display the **Offline music is ready** notification card.

4.   Touch the Play Music app on your watch and select **Play on Wear** to start playing music.

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8.2 Finding your phone

Use your watch to find your phone.

When your watch is connected to your phone, swipe left on the home screen of your watch

and select **Find my phone**. Then, your phone will play a ringtone to help you locate it.

8.3 Setting event reminders

The Reminders application enables you to directly create reminders on your watch.

Swipe left on the watch's home screen, select **Reminders**, and then touch to create reminders. When a reminder is due, your watch will vibrate and display a reminder card.

📖 **NOTE**

If you are using a Nexus phone, or another phone with the default Android Calendar application installed, reminders created within the Calendar application will also be synced to your watch.

9 Watch faces

9.1 Changing the watch faces

Method 1: On the watch's home screen, touch and hold the watch face to access the watch face selection menu. Swipe left/right to scroll through the watch faces and then touch to apply the desired style.

Method 2: Swipe left on the home screen, choose **Settings** > **Change Watch Face**, and swipe left/right to scroll through the watch faces. Touch to apply the desired style.

Method 3: On the home screen of the Android Wear app, select **Watch faces** and then touch **More** to view more watch face styles. Touch to apply the desired style.

9.2 Hiding watch faces

Hide some watch faces and let your watch only display your favorite watch faces.

In the **Watch faces** section on the Android Wear app's home screen, touch **MORE** to browse the existing watch faces. Touch ⋮ of a watch face and select **Hide on watch** to hide the watch face.
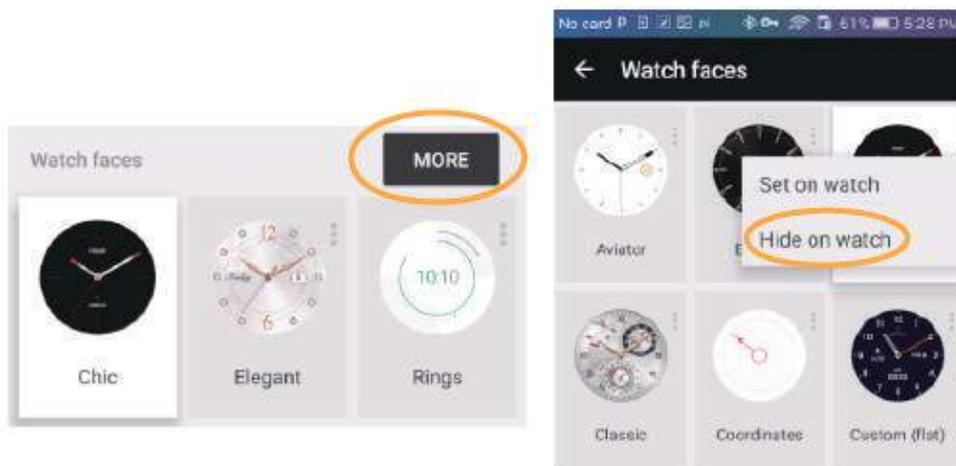
9.3 Downloading new watch faces

You can download watch face apps from Google Play^{TM}.

9.4 Special watch faces

Screenshot	Layout
Moon Phase	This watch face features an analog clock with hour, minute, and second hands. The top dial displays the current moon phase. The left-hand dial displays your step count (14398). The bottom dial displays the day of the week. The right-hand dial displays the battery status.

Screenshot	Layout
Two cities	The analog clock can be configured to display the time in a city of your choice (London time is used in this example). The digital clock displays the local time. **World clock** The time is indicated by the white hour hand and orange minute hand. FRI indicates the day of the week (Friday). The number indicates the date (6th). The city name is displayed on the right of the watch face (LON). **Local time** The local time is shown in digital format (hours and minutes). FRI indicates the day of the week (Friday). The number indicates the date (6th).
Classic	This watch face features an analog clock with hour, minute, and second hands. The arc in the upper left corner indicates the battery status. The dial in the upper right corner shows the current moon phase. The bottom dial shows the month, date, and day of the week.
Explorer	This watch face features a digital clock that displays the time in hours, minutes, and seconds. The middle dial displays your step count(14398). The left dial shows the number of calories burned (kcal). The right dial shows the battery status. The day of the week and date are shown beneath the time (Friday 6 March in this example).
Valentine's day	This watch face features an analog clock with hour and minute hands. The small dial on the left of the watch face displays the battery status. The heart-shaped dials at the bottom of the watch face display the number of calories burned and your step count.
Rose gold	This watch face features an analog clock with hour, minute, and second hands. Your step count progress is shown in the small dial on the bottom of the watch face. The day of the week and date are displayed at the top of the watch face. The battery status is displayed on the right of the watch face.

Screenshot	Layout
Flora	This watch face features an analog clock with hour, minute, and second hands.
Apollo	This watch face features an analog clock with hour, minute, and second hands. Roman numerals are used for the hour markers.
Roman	This watch face features a 3D display effect. The time is indicated by hour, minute, and second hands. Roman numerals are used for the hour markers. FRI indicates the day of the week (Friday in this case). The number indicates the date (6th in this case).

Some watch faces, such as the Classic, Active, and Elite series watch faces, have a colored display effect in ambient mode, which gives a better visual experience.

Normal mode   Ambient mode

9.5 Customizing the watch faces

Your watch provides you with multiple intricate watch faces. You can touch ⚙ below the list of watch faces to customize your watch faces.

- Set the watch face background, clock hand style, and display content to create your personal watch face.
- Set a dual city watch face to quickly obtain the time in a different city.

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Taking the Dual city watch face as an example:

Touch and hold the home screen of your watch, touch below the list of watch faces (such as Dual Digit, Dual Brown, and Dual Blue), and then select a city. Then, the time of the selected city will be displayed on the upper part of the home screen while the local time is displayed on the lower part of the home screen.

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10 **Screen Control**

10.1 Adjusting the screen brightness

You can adjust the screen brightness using either of the methods below:

To temporarily increase the screen brightness: Press the power button three consecutive times to temporarily increase the screen brightness for 5 seconds. This feature is designed to be used when you cannot see the screen well, for example, in bright sunlight.

To adjust the screen brightness: Swipe left on the home screen, select **Settings** > **Adjust brightness**, and swipe up or down to adjust the screen brightness (there are five brightness levels available).

10.2 Magnifying the screen

Touch the screen three times in succession to quickly zoom in so that you can view details on the screen clearly.

Swipe left on the home screen of your watch, choose **Settings** > **Accessibility**, and touch **Magnification gestures** to enable it.

10.3 Locking the screen

When the screen is locked, your watch will not display incoming calls or other notifications to protect your privacy.

Swipe left on the watch's home screen, select **Settings**, and then set **Screen lock** to **ON**. Enter your unlock pattern to complete the screen lock settings.

NOTE
- Touch **Lock screen now** to lock your watch's screen.
- Your watch will vibrate when you receive a notification. If the screen is locked, you must unlock it first using your unlock pattern before you can view the notification.
- If you forget the unlock pattern, go to a service center for assistance and do not resort to other solutions yourself.

11 Settings

11.1 Accessibility

Your watch provides you with various convenient features, such as quickly magnifying the screen, setting the language and speed, and ending a call with the side button. You can set these features in **Settings** > **Accessibility**.

- **Magnification gestures** allows you to quickly magnify the screen.

  Once enabled, you can touch the screen three times in succession to quickly zoom in so that you can view details on the screen clearly.

- Under **Text-to-speech output**, you can set the language and speech rate.

  The Audio Feedback feature also uses these settings.

- After enabling **Audio Feedback**, your watch will read the time and provide audio feedback on the actions you perform.

- After enabling **Power button ends call**, you can use the side button to end a call or stop calling a number. The button cannot however be used to reject an incoming call.

11.2 Wrist Gestures

On the home screen, swipe left and select **Settings** > **Gestures**, and then set **Wrist Gestures** to **ON**. If your watch has multiple notifications, you can tilt your wrist to cycle through them.

- You can select **Launch tutorial** to learn how to use Wrist Gestures to control your watch.

- Touch **More tips** to open the Google website on your phone and learn more about Wrist Gestures.

11.3 Setting the font

Swipe left on the home screen of your watch, select **Settings** > **Font size**, and swipe up and down to select a font size.

11.4 Setting the notification sound

Setting the call volume

Choose **Settings** > **Sound**, and touch **Watch ringtone**. You can select **Vibrate only** or a ringtone from the list, such as **dream it possible**. You cannot set a local song as the ringtone.

Setting Media volume, Alarm volume and Ring volume

Choose **Settings** > **Sound**, and touch **Media volume**, **Alarm volume**, or **Ring volume**. Drag the slider left or right to adjust the volume.

- Media volume includes music, games, and other applications.
- If there is no sound for music or alarm, check that the notification sound in the shortcuts menu is enabled. Swipe down on the watch face screen, and then swipe left to bring up the notification sound screen. If is displayed, your watch is in mute mode. Cancel the mute mode.
- When Do not disturb mode is enabled on your watch, you cannot set the incoming call ringtone volume.

11.5 Setting the date and time

When your watch is paired with your phone, the time on your phone will be automatically synced to your watch.

Go to **Settings** > **Date&time** and set your watch not to automatically obtain the date, time, and time zone. You can also manually set the time, time zone, and 12-hour or 24-hour format. This means that the time on your watch will not be affected by your phone.

NOTE

After you manually set the time on your watch, exceptions may occur in message synchronization. It is recommended that you sync the time from your phone.

11.6 Managing app permissions

You can manage permissions for some apps on your watch to protect your personal data, such as contacts, media content, and sensor data.

Go to **Settings** > **Permissions** on your watch to enable or disable permissions for some apps.

NOTE

Disabling permissions is not recommended as it may cause some features to become unavailable.

- The first time you touch to test your heart rate, you will need to grant the application permission to use the heart rate monitor. This setting will be remembered the next time you open the application.
- Some third-party applications may not support permissions fully. This can cause them to crash when you disable certain permissions. To prevent this from occurring, touch **Settings** > **Permissions**, locate the affected application, and then enable any permissions that are required.

11.7 Restoring factory settings

After factory settings are restored on your watch, the pairing information and other data will be deleted, and you will need to pair it with your phone again.

You can use either of the following methods to restore factory settings on your watch.

Method 1: On the home screen of your watch, swipe left and then choose **Settings** > **Unpair with phone**.

Method 2: When your watch is connected to your phone, open the Android Wear app, and then touch ⚙, select **HUAWEI WATCH** > **UNPAIR WATCH**.

11.8 Updating your watch

Updating your watch

When a new version update is available, your watch will display a notification card to notify you. You can swipe left on the card to download and install the update. This type of update usually updates the preinstalled apps on your watch and optimizes the performance of your watch.

If the update fails, perform the following operations:

Scenario 1: If the failure occurs during the update process and your watch can power on properly, wait for the next version update.

Scenario 2: If the update fails and your watch cannot power on properly, visit an authorized Huawei service center and have your watch updated.

📖 **NOTE**

- You cannot manually check for new version updates.
- Make sure your watch is connected to your phone via Bluetooth. When your phone is connected to the Internet and your watch connected to the charger, the update package will be automatically downloaded.

Updating an app on your phone

When an app on your phone has been updated for a while, the new version of the app will be automatically synced to your watch.

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12 Product Maintenance

12.1 Saving battery life

Watch battery life depends on battery capacity and usage. If you install lots of third-party apps or use watch features intensively, this will reduce the standby time.

The following tips can help improve battery life:

A. Disable unnecessary app notifications

Method 1: Go to the settings screen in the Android Wear app. Under **Block app notifications**, select those apps for which notifications should be disabled.

Method 2: Swipe left on the screen when you receive a notification message and touch **Block app** to disable notifications for that app.

B. Disable the Always-on screen feature

📖 NOTE

Watch battery life depends on battery capacity, watch features and usage. For example, a watch with a color screen uses more power than an e-ink screen. Likewise, smart watches use more power than ordinary electronic watches. Frequent use of smart watch features will also increase power consumption.

12.2 Adjusting the strap length

- **Stainless steel mesh strap:** Please adjust the strap yourself so that it fits your wrist.
- **Leather strap:** First try adjusting the strap yourself so that it fits your wrist. If the strap does not fit comfortably using the existing holes, please take your watch to a professional dealer (for example, a Huawei Watch retailer or jeweler) for adjustment.
- **Stainless steel link bracelet:** A special tool is needed to adjust the bracelet. To prevent any accidental damage to your watch, please take it to a professional dealer (for example, a Huawei Watch retailer or jeweler) for adjustment.

12.3 Changing the watch strap

Change the watch strap as shown in the diagrams below.

Stainless Steel Mesh Strap / Stainless Steel Link bracelet / Leather strap:
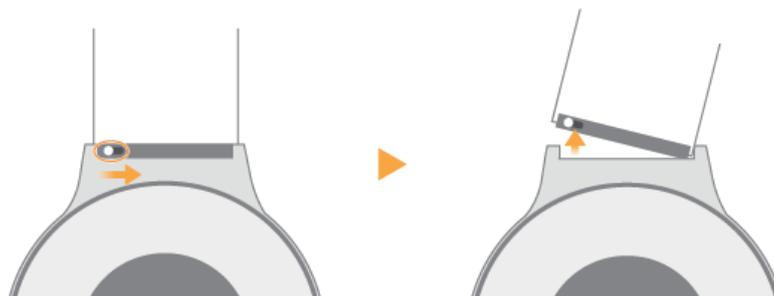
12.4 Waterproof/Dustproof

The Huawei Watch has an IP67 water and dust resistance rating, meaning that you can use it when washing your hands, cooking, or when it is raining. However, the watch is not designed for swimming, diving, or prolonged submersion in water.

12.5 Caring for your watch

Cleaning your watch

Keep the watch and your wrist clean and dry and wipe off any sweat after exercising.

Clean your watch regularly using a soft cloth.

Caring for the watch display

The watch display is protected by a layer of scratch-resistant sapphire crystal (synthetically produced crystal). However, avoid dropping the watch or exposing it to strong impacts. Do not allow the watch face to come into contact with sharp objects. For example, avoid scratching the face with a knife or against a rock.

Caring for your leather strap

- Pull the strap carefully when putting your watch on to reduce wear and tear.
- Keep your leather strap in a dry, well-ventilated area and wipe it dry immediately after exposure to water. Use a tissue or soft cotton cloth to wipe dust off the strap.
- Avoid wearing the watch in hot or rainy weather or when swimming, taking a shower, or exercising for prolonged periods. Wipe off any water or dirt using a clean cloth or tissue. Place the strap in a cool, well-ventilated area to dry and then apply a layer of leather polish.
- Do not dry the strap by placing it in direct sunlight or by using heating appliances such as microwaves or hairdryers, otherwise it may shrink/expand.
- Avoid contact with rough or sharp objects to prevent damage to your strap.
- Do not compress the strap or bend it for prolonged periods, otherwise it may change shape.
- Keep the watch strap away from flammable, acidic, and alkaline materials. Natural marks or imperfections on the leather are not covered by the warranty.
- Do not pull the strap too tight to prevent creases. Do not bend the strap in the wrong direction, as this will result in creases or cracks in the leather.
- Do not attempt to punch holes in the strap yourself. Failure to apply protective oil after punching holes will cause the strap to crack.
- Apply a thin layer of vaseline to the strap during the autumn/winter. Wipe the strap dry using a soft cloth and then apply the vaseline. Reapply the vaseline after approximately one week.

13 FAQs

13.1 Which phone operating systems are compatible with the watch?

Android 4.3 or later/iOS 8.2 or later.

If you are using an Android phone, visit the following link in your phone's browser to see if your phone is compatible: g.co/WearCheck.

📖 **NOTE**

Features supported by Android and iOS may vary slightly.

13.2 Can I use the watch after your watch disconnects from your phone?

After your watch disconnects from your phone, you can still use the watch's alarm, timer, and stopwatch and use it to record exercise data. If you connect your watch to a Wi-Fi network, you will also be able to use phone-dependent features, such as message and call notifications and voice interaction.

13.3 How many phones can my watch connect to? How many watches can a phone connect to?

Your watch can only connect to one phone at a time.

To connect your watch to a different phone, restore your watch to its factory settings and set up a new connection.

A phone can connect to multiple watches at a time. Touch the upper right corner in the Android Wear app, choose **Pair with a new watch**, and follow the onscreen instructions for pairing.

13.4 Why do Android phones take so long to reconnect to the watch when Bluetooth disconnects?

The ⬜ icon indicates that the watch has disconnected from your phone.

Follow the steps below if the Bluetooth connection fails to be re-established automatically:

- If you are using the watch with a Huawei phone, ensure that the Android Wear app has been added to the protected apps list. Check whether any phone or power management apps are restricting Bluetooth access.

  If you are using a Huawei phone, add the Android Wear app to the list of protected apps and the Doze whitelist as follows.

Android version	Add to protected app list
Android 5.0	Select **Phone Manager** > **Power saving** > **Protected apps** and select the Android Wear app.
Android 6.0	Select **Phone Manager** > **Battery manager** > **Protected apps** and select the Android Wear app.

Android version	Add to Doze whitelist
Android 5.0	N/A
Android 6.0	Select **Settings** > **Apps** > **Advanced** > **Ignore battery optimizations** and add the app to the whitelist.

- Your phone will automatically reconnect to your phone when the Android Wear app is open.

  If the Android Wear app continues to display the **Connecting...** status message in the

  upper left corner, touch ⋮ in the upper right corner to disconnect and then reconnect to the watch.
- Go to **Settings** > **Bluetooth** on the phone and check whether the Huawei Watch is displayed in the list of available Bluetooth devices.
  - If the watch is not listed, unpair the devices and then re-establish the connection.
  - If the watch is listed, disable and then re-enable Bluetooth.
- If you still can't re-establish the Bluetooth connection, restart your watch and phone and then try again.

📖 NOTE

- Do not unpair your phone and watch from the Bluetooth settings menu on your phone. If you do so, you will have to restore your watch to factory settings to re-pair it with your phone.
- After your phone disconnects from the watch, the Android Wear app will attempt to reconnect. The watch can accept reconnect requests, but cannot initiate them. If the watch is disconnected for a prolonged period, the reconnect delay will reach 256s, in which case your phone may take a few minutes to reconnect.

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- On some phones running Android 6.0 or above, the Android Wear app may be unable to re-establish the Bluetooth connection automatically when the screen is locked and you will need to reconnect manually. Huawei will release a fix for this issue in upcoming version updates.

13.5 Why does it take so long to reconnect to an iPhone when Bluetooth disconnects?

If a Bluetooth connection with an iPhone is interrupted, the watch can reconnect automatically, or you can establish a connection manually.

- **Automatic reconnect**: The watch will attempt to reconnect to the iPhone at incremental intervals to save power: 30s, 1 min, 2 min, 4 min, 8 min, 16 min, 32 min, 32 min, 32 min…

- **Manual reconnect**: The watch will display a notification card when Bluetooth disconnects. Touch the card to reconnect manually.

If your watch does not reconnect for a long time, it could be due to the following reasons:

- The Android Wear app is not running on your iPhone.

  Your watch can only connect to the iPhone when the Android Wear app is running.

- Bluetooth has been disconnected for too long and the reconnect interval is now every 32 min.

  In this case, touch the notification card to reconnect manually.

- Try unpairing and re-pairing your watch:

  a. On your watch, press and hold the watch crown (side button) for 3 seconds, swipe on the screen, and select **Settings > Unpair with phone**.

  b. On your iPhone, open **Settings > Bluetooth**.

     To the right of your watch's name, tap the Info icon > **Forget this device**.

  c. To re-pair your watch, open the Android Wear App on your iPhone.

     At the top right, tap **More > Pair new wearable**. Then follow the steps on your screen to re-pair your watch.

13.6 Why can't the phone search for my watch?

Before pairing your watch with a phone, download the Android Wear app from the Google Play Store or App Store, and you will be able to use this app to set up a connection between your watch and the phone.

📖 NOTE
- **Do not use Bluetooth in the phone settings to pair the phone with your watch.**
- Before pairing, keep your watch on the pairing screen where the watch Bluetooth name is displayed (the time is not displayed). If your watch already has the watch face screen displayed, restore your watch to its factory settings before pairing: Press and hold the watch crown (side button) for 3 seconds, swipe on the screen, and select **Settings** > **Unpair with phone**.

If the phone cannot find your watch using Bluetooth, perform the following steps:

1. Power on your watch and make sure it is connected to the charging cradle and a reliable power supply. Swipe left on your watch screen until you see the name of your watch.

2. If the phone does not display the name of your watch when pairing, touch the refresh icon on the pairing screen and try again.

3. If the phone keeps failing to display the name of your watch, press and hold the watch crown for 3 seconds, swipe on the screen, and choose **Settings** > **Unpair with phone** to restore your watch to its factory settings, and then try pairing again.

4. Check whether the phone is already connected to multiple Bluetooth devices. If so, try canceling one of these connections or turning off Bluetooth and then turning it back on again.

5. After your watch has successfully paired with the phone, your watch will not be searched for again in Bluetooth. To pair again, restore your watch to its factory settings.

13.7 What is the watch's Bluetooth range?

Using Bluetooth 4.1, the Huawei watch can operate at up to 10 meters from your smartphone.

13.8 Can I use my Bluetooth car kit to take calls when my watch is connected to an Android phone?

Mobile phones cannot stream phone audio to multiple Bluetooth devices at once. Therefore, you cannot listen to a call using a car kit and watch at the same time.

If your phone is connected to your watch and the phone audio feature is enabled, the car kit will not be able to connect automatically.

It is recommended that before driving, you go to **Settings** on your phone, turn on **Bluetooth**, and connect to your car kit manually.

13.9 How are Bluetooth and Wi-Fi connections different?

- The watch prioritizes Bluetooth connections and only connects over Wi-Fi if Bluetooth disconnects.
- Bluetooth connections use less power than Wi-Fi connections.
- When the watch is connected over Wi-Fi, notifications may be delayed in order to save power.
- When the watch is connected over Wi-Fi, your phone must also have a working Internet connection. If your phone is not connected to the Internet, you will not be able to use the watch's voice command, voice search, contacts or message notification features, even if the watch is connected via Wi-Fi.

13.10 Why can't I power my watch off?

If the touchscreen is unresponsive, an app crashes, or your watch didn't charge properly, press and hold the power button for 10 seconds to force your watch to restart.

13.11 Why isn't my watch charging?

If your watch isn't charging, follow the steps below:

- Ensure that the metal charging contacts on the back of your watch are aligned correctly with the pins on the charging cradle.
- Check that there is no dirt or corrosion on the metal charging contacts or the charging cradle pins.
- Check that the pins on the charging cradle are intact.

📖 **NOTE**

- It is recommended that you plug the cradle into the back of your watch then check to see if the charging icon is displayed. If you cannot see the charging icon, you may need to wiggle the cradle until contact is established and the charging icon appears.
- If you encounter any of the issues above and cannot rectify them by yourself, take your watch to your local Huawei service center.

13.12 I can receive notifications and messages on my watch but cannot reply. Why?

The reply feature must be supported by your phone's apps. If apps do not support this feature, you will not be able to send a reply using your watch. This is not an issue with your watch or the Android Wear app.

13.13 What can I do if my watch doesn't notify me when receiving notifications?

Your watch vibrates to notify you when receiving notifications. When you raise or tilt your wrist to view the notifications, the watch screen will turn on. If your watch does not vibrate, perform the following steps:

- When you use your watch for the first time, and do not delete the startup wizard notification after pairing your watch with a phone, new notifications will be pushed to your watch but your watch will not vibrate. To read new notifications, delete the startup wizard notification.
- When your watch is charging, it will not vibrate when you receive new notifications.
- If the phone is set to silent mode, your watch will not vibrate when you receive new notifications.
- Different applications have different notification settings with different notification methods on your watch.
- When Do not disturb mode is enabled on your watch, it will not notify you when you receive new notifications.

To enable Do not disturb mode on your watch:

Swipe down from the top of the home screen to open the shortcuts menu.

If you are using Android 5.0 or later, check the notification settings in the shortcuts menu.

Do not disturb type	Notification method
All	All notifications are displayed.
Priority	Alarm notifications are displayed. Notifications for events, SMS messages, and incoming calls can be set. No other types of notifications are displayed.
None	No notifications are displayed.

📖 **NOTE**

If the phone is running Android 5.0 or later, settings on your watch also take effect on the phone.

When you are pairing your watch with a phone running a system version earlier than Android 5.0, turn 🔔 on or off in the shortcuts menu to set notifications.

Do not disturb type	Notification method
Off	All notifications are displayed.
On	No notifications are displayed.

📖 **NOTE**

If the phone is running a system version earlier than Android 5.0, the phone settings will not be affected even when your watch is in silent mode.

13.14 Why can't I receive push messages on my watch when it is paired with an Android phone?

Check the following:

1. Your watch is paired with a phone over Bluetooth.

   When your watch is disconnected from the phone, your watch will not receive any notifications for incoming calls or SMS messages.

2. The Android Wear app is running properly on the phone.

- Ensure that the Android Wear app is protected in the background, so that the app can stay running even when the phone screen is turned off. If the Android Wear app is closed, you will not receive notifications on your watch.

- If the phone has a third-party phone manager app installed, make sure the Android Wear app is protected in the background.

3. Notification permissions for related applications are enabled on the phone. Such applications are not blocked in the Android Wear app.

- Go to the phone settings and check whether the notification permissions for related applications are disabled.

- Start the Android Wear app on the phone, touch ⚙ to enter the app settings screen, and touch **Block app notifications** to check whether related applications are blocked.

4. Different applications have different notification settings.

For example, WeChat only pushes notifications to your watch when the phone screen is turned off.

5.   The time is verified before a notification card is pushed to your watch. If the time on your phone is later than your watch time, notifications will not be pushed to your watch.

To avoid this issue, it is recommended that you synchronize the time between your phone and watch.

6.   If the Android Wear app displays the "Notifications Stopped Syncing" message, make sure the Android Wear app is set as a protected app in the background, and then restart your phone.

13.15 Why can't I read whole emails on my watch?

The way that emails are displayed on your watch depends on the email application used on the phone. The content of the email notification on your watch is consistent with that on the status bar on the phone.

If a whole email is displayed in the status bar on the phone, the whole email will also be displayed on your watch. If part of an email is displayed on the status bar of the phone, the part of the email will also be displayed on your watch.

13.16 What can affect the heart rate monitor's accuracy?

If the watch fails to detect your heart rate or displays variant readings over a short period of time, follow the steps below:

- Ensure that you have removed the transparent protective film on the back of the watch.
- Ensure that the back of the watch is clean and dry and that there are no objects between the back of the watch and your wrist.
- Check that you are wearing the watch properly. The watch should sit comfortably on your wrist. Do not wear the watch too tight or too loose.
- Keep your wrist still and avoid shaking it when measuring your heart rate.
- If the watch still doesn't detect your heart rate after numerous tries, restart your watch and try again. If the watch still doesn't detect your heart rate, contact your local Huawei service center for support.

# 13.17 Can I make calls on my watch when it is paired with an iPhone?

This function is not currently supported.

13.18 Can I take calls on my watch when the phone paired with my watch is connected to a Bluetooth headset or speaker?

Yes, but you will need to manually configure your phone to stream phone audio to your watch.

On your phone, touch **Settings** > **Bluetooth**. Select your watch from the list of paired devices, and then turn on the **Phone audio** switch.

There is currently no mobile phone which supports multiple Bluetooth audio connections.
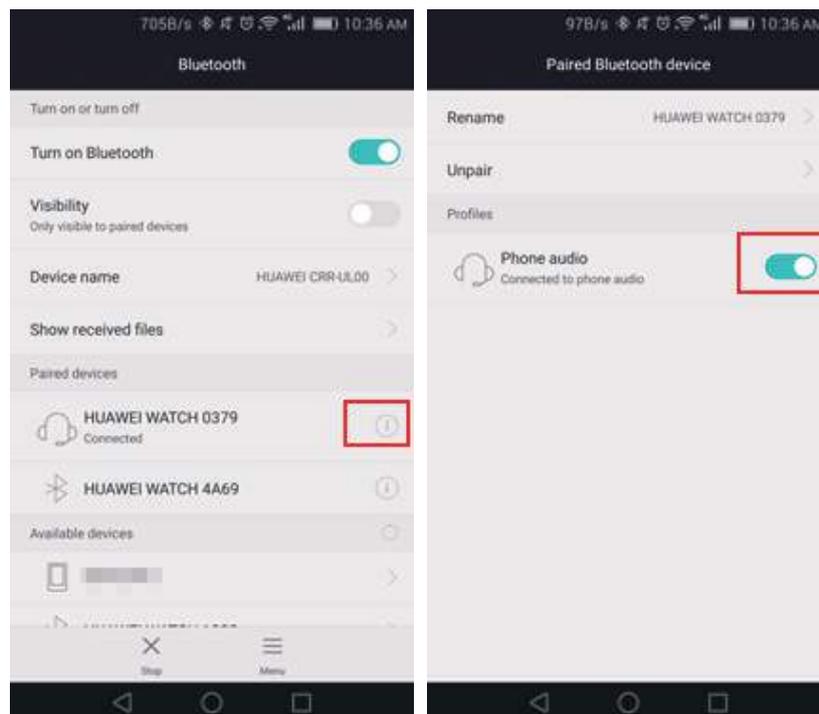
13.19 Why is the in-call volume so low?

To adjust the in-call volume, swipe up from the bottom of the call screen and select **Volume** in **Call options**.

You may struggle to hear the other party if you are in a noisy environment.

The call volume on your watch has been set at a level which is audible when the watch is close to your ear, but not so loud that it might disturb others or compromise your privacy.

If you are unable to hear the other party clearly even in a quiet environment, follow the steps below:

1. **Check your surrounding:** In ideal conditions with no interference, the Bluetooth range is approximately 10 m. When using your watch to make or receive a call, ensure that your watch stays close to your phone (approx. 1 m).

2.   Bluetooth transmission may be impaired by objects, Wi-Fi networks, microwave ovens, other Bluetooth devices, or other types of interference. **If call quality is poor, try disabling Wi-Fi on your phone and then try again.**

3.   Point the watch's microphone and speaker downwards and use a soft brush to **remove any dust**. Install the strap and try making a call or listening to a voice message.

4.   **Water may have entered your watch.** The watch is waterproof. However, water may collect on the dust filters inside the microphone and speaker holes. If you think water may have entered the holes, shake the watch and leave it to dry.

5.   Try **re-pairing the watch with your phone**.

If the issue persists, contact your local Huawei service center for assistance.

13.20 Can I play music in speaker mode on my watch when it is paired with an iPhone?

This function is not currently supported.

13.21 Can I record audio with my watch? How do I use this feature?

Yes. You can use your watch to record audio.

When your watch is paired with your phone, download and install a recording app from Google Play^{TM} (such as Audio recorder). Once you have installed the app on your phone, it will be synced to your watch. Swipe left on the watch's home screen and touch the recording app to start recording. After you have finished recording, you can listen to the recording on your phone (currently you cannot play back recordings on your watch).

13.22 What can I do if the volume of my watch recordings is too low or there is too much interference?

- Check whether any objects are obstructing the microphone and remove them carefully.

- The watch's microphone is located on the upper side of the watch. Direct your voice at the watch's display when recording.

- Keep the watch within 10 cm of your mouth to ensure a clear recording. If you are recording in a noisy environment, speak up or move closer to the watch.

📖 **NOTE**

If there is no background noise and the recording quality is still poor even when you speak up, contact your local service center.

13.23 Can I use my watch to add, modify, or delete contacts?

No, this feature is not supported.

Watch contacts are synced from your phone. If you add, modify, or delete contacts on your phone, any changes will be synced to your watch.

If changes on your phone are not reflected on your watch, try restarting your phone. This should force your contacts to sync.

13.24 Why does my watch not respond when I say "Ok Google"?

If your phone doesn't respond to your voice command, follow the steps below:

1. Ensure that your watch is connected to your phone via Bluetooth.
2. Ensure that your watch is not downloading large amounts of data, such as an OTA update package.
3. Check that you can send voice messages to your contacts using WeChat/WhatsApp/Facebook messenger.
4. Try saying "Ok Google" again when the screen is on.
5. Change your phone's Internet connection to Wi-Fi or mobile data and then try again.

13.25 Huawei Watch_Why can I only open WhatsApp, Facebook, Gmail, SMS, and other apps on my watch using the Ok Google voice command, but can't sync the icons of these apps on my watch?

Only icons of apps that are supported on your watch can be synced to your watch. Icons of WhatsApp, Facebook, Gmail, and SMS are currently not supported on your watch, so the icons of these apps cannot be synced to your watch.

However, you can still receive and reply to notifications sent from these apps. You can use the voice menu or voice command to open these apps and send messages. Voice command example: Send a XXX (app name) message to Jim (contact name).

13.26 Which third-party apps does the watch support and where can I download them?

Your watch runs Android Wear and supports many popular apps, including Facebook, Twitter, and WeChat.

Apart from pre-installed apps, you can also download your favorite apps from Google Play^TM. Simply open Android Wear and touch **Get APPS**.

13.27 Why doesn't the weather app retrieve weather data?

If **could not retrieve weather** is displayed when you open the weather app, follow the methods below:

- Check that your phone is connected to the Internet and that it is paired with your watch using the Android Wear app.
- Check that GPS is enabled on your phone.
- Go to your phone settings and check that location access is enabled for the Android Wear app.

📖 **NOTE**

Unlike the weather app, weather information accessed using "Ok Google" is obtained from Google servers.

13.28 What languages does the watch support?

The watch currently supports the following languages: English (US and UK), French (France and Canada), Italian, German, Spanish (Spain and Latin America), Korean, Japanese, Portuguese (Brazil and Portugal), Russian, Mandarin (Taiwan), Cantonese (Hong Kong), Indonesian, Polish, Dutch (Netherlands), and Thai.

To change the watch language, change the language settings on the phone that is paired with your watch and then complete a sync.

📖 **NOTE**

If you are unable to use the translation application after switching to Traditional Chinese, restart your watch.

13.29 What is the best way to configure the language settings on my phone and watch?

On your phone, select a language that is supported by the Huawei Watch.

When you select a language on your phone that is not supported by the Huawei Watch, use English for the watch's voice interaction and SMS voice reply feature.

📖 **NOTE**

If the languages selected on your phone and watch are different, the voice interaction/SMS voice reply features may not work properly.

13.30 How do I view the version number for the Android Wear app and update to the latest version?

To view the app version number: Launch the Android Wear app, touch ⋮ in the upper right corner, and select **About**.

To update to the latest version: The Android Wear app will automatically check for version updates and send you an update notification on the app's home screen. You can also update through update notifications sent by Google Play^{TM}.